



Lenovo System x3650 M5 Installation and Service Guide



Machine Type: 8871

Note

Before using this information and the product it supports, read the general information in [Appendix E “Getting help and technical assistance” on page 1211](#), [Appendix F “Notices” on page 1215](#), the safety information, warranties, and licenses information on the Lenovo Web site at: <https://support.lenovo.com/documents/LNVO-DOCS>

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Safety

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安裝本产品之前，请仔细阅读 **Safety Information**
(安全信息)。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας
(safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

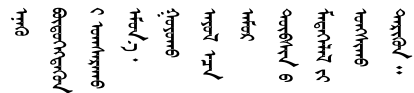
A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.



Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się
z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítajte Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

ཐོན་ཁུངས་འདི་བདེ་སྤྱད་མ་བྱས་གོང་། སྐྱོར་གྱི་ཡིད་གཟབ་
བྱ་འདྲ་མིན་ཡིད་པའི་འོད་སྟེར་བལྟ་དགོས།

Bu ürünü kurmadan önce güvenlik bilgilerini okuyun.

مەزكۇر مەھسۇلاتنى ئورنىتىشتىن بۇرۇن بىخەتەرلىك ئۇچۇرلىرىنى ئوقۇپ چىقىڭ.

Youq mwngz yungh canjbinj neix gaxgonq, itdingh aeu doeg aen
canjbinj soengq cungj vahgangj ancien siusik.

Safety statements

These statements provide the caution and danger information that is used in this documentation.

Important: Each caution and danger statement in this documentation is labeled with a number. This number is used to cross reference an English-language caution or danger statement with translated versions of the caution or danger statement in the *Safety Information* document.

For example, if a caution statement is labeled Statement 1, translations for that caution statement are in the *Safety Information* document under Statement 1.

Be sure to read all caution and danger statements in this documentation before you perform the procedures. Read any additional safety information that comes with your system or optional device before you install the device.

Statement 1





DANGER

Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

To Connect:

1. Turn everything OFF.
2. First, attach all cables to devices.
3. Attach signal cables to connectors.
4. Attach power cords to outlet.
5. Turn device ON.

To Disconnect:

1. Turn everything OFF.
2. First, remove power cords from outlet.
3. Remove signal cables from connectors.
4. Remove all cables from devices.

Statement 2



CAUTION:

When replacing the lithium battery, use only Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

Statement 3



CAUTION:

When laser products (such as CD-ROMs, DVD drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following. Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

Class 1 Laser Product

Laser Klasse 1

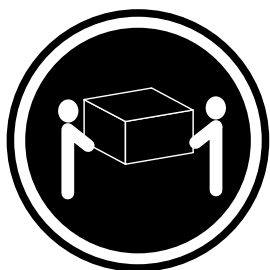
Laser Klass 1

Luokan 1 Laserlaite

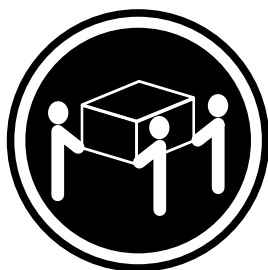
Appareil À Laser de Classe 1

Statement 4

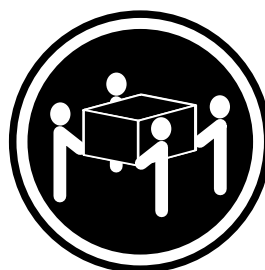
CAUTION: Use safe practices when lifting.



≥ 18 kg (39.7 lb)



≥ 32 kg (70.5 lb)

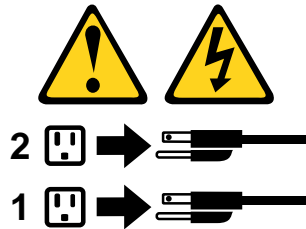


≥ 55 kg (121.2 lb)

Statement 5

CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



Statement 6



CAUTION:

If you install a strain-relief bracket option over the end of the power cord that is connected to the device, you must connect the other end of the power cord to an easily accessible power source.

Statement 8



CAUTION:

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Statement 12



CAUTION:

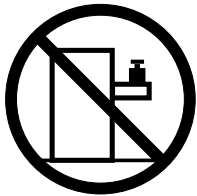
The following label indicates a hot surface nearby.



Statement 26



CAUTION:
Do not place any object on top of rack-mounted devices.



Statement 27



CAUTION:
Hazardous moving parts are nearby.



Rack Safety Information, Statement 2



 **DANGER**

- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- Always install servers and optional devices starting from the bottom of the rack cabinet.
- Always install the heaviest devices in the bottom of the rack cabinet.

Chapter 1. The System x3650 M5 server

This *Installation and Service Guide* contains information and instructions for setting up your Lenovo System x3650 M5 Type 8871 server, instructions for installing some optional devices, cabling and configuring the server, removing and replacing devices, and diagnostics and troubleshooting information.

In addition to the instructions in “[Installing optional devices](#)” on page 304 for installing optional hardware devices, updating firmware and device drivers, and completing the installation, Business Partners must also complete the steps in “[Instructions for Business Partners](#)” on page 336.

The Lenovo System x3650 M5 Type 8871 server is a 2-U-high¹ rack model server for high-volume network transaction processing. This high-performance, multi-core server is ideally suited for networking environments that require superior microprocessor performance, input/output (I/O) flexibility, and high manageability.

Performance, ease of use, reliability, and expansion capabilities were key considerations in the design of the server. These design features make it possible for you to customize the system hardware to meet your needs today and provide flexible expansion capabilities for the future.

The server comes with a limited warranty. For information about the terms of the warranty, see the *Warranty Information* document that comes with the server.

The server contains Lenovo X-Architecture technologies, which help increase performance and reliability. For more information, see “[What your server offers](#)” on page 13 and “[Reliability, availability, and serviceability](#)” on page 16.

You can obtain up-to-date information about the server and other server products at <http://shop.lenovo.com/us/en/systems/>. At <http://www.ibm.com/support/mysupport/>, you can create a personalized support page by identifying products that are of interest to you. From this personalized page, you can subscribe to weekly e-mail notifications about new technical documents, search for information and downloads, and access various administrative services.

If you participate in the Lenovo client reference program, you can share information about your use of technology, best practices, and innovative solutions; build a professional network; and gain visibility for your business. For more information about the Lenovo client reference program, go to <http://www.ibm.com/ibm/clientreference/>.

Notes:

- The illustrations in this document might differ slightly from your model.
- The following components are available only on some models:
 - Video connector
 - LCD system information display panel
 - Optical drive

In terms of simple-swap configurations, the server comes with either eight 2.5-inch or eight 3.5-inch simple-swap hard disk drive bays. The 2.5-inch simple-swap models are capable of expansion to sixteen 2.5-inch simple-swap hard disk drive bays with two simple-swap serveRAID option kits.

1. Racks are marked in vertical increments of 1.75 inches each. Each increment is referred to as a unit, or a “U”. A 1-U-high device is approximately 1.75 inches tall.

In terms of hot-swap configurations, the server comes with either eight 3.5-inch SAS/SATA or eight 2.5-inch SAS/SATA hot-swap hard disk drive bays. Most models contain a ServeRAID SAS controller. The 2.5-inch models are capable of expansion to twenty-four 2.5-inch SAS/SATA hot-swap hard disk drive bays while the 3.5-inch models are capable of expansion to twelve 3.5-inch SAS/SATA hot-swap hard disk drive bays.

Note: The ID for each bay is printed on the server front, above each bay.

The following illustration shows a server with eight 2.5-inch simple-swap hard disk drive bays. You can purchase an optional kit to install the eight additional 2.5-inch simple-swap hard disk drives to upgrade the server to sixteen 2.5-inch simple-swap hard disk drive bays.

Note: The basic 2.5-inch simple-swap model supports SATA simple-swap hard disk drives only. With the simple-swap serverRAID function, it supports SATA and SAS simple-swap hard disk drives.

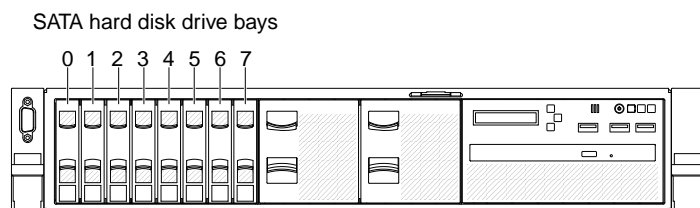


Figure 1. 2.5-inch simple-swap model front view

The following illustration shows a server with eight 2.5-inch hot-swap hard disk drive bays.

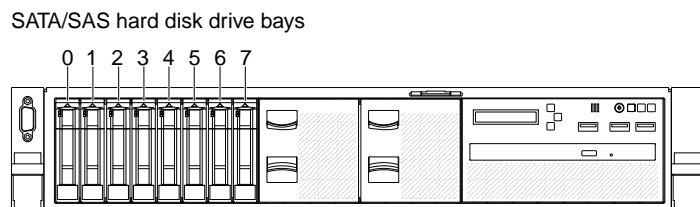


Figure 2. 2.5-inch hot-swap model front view

You can purchase an optional kit to install the eight additional 2.5-inch hard disk drive bays. The following illustration shows a server with sixteen 2.5-inch hot-swap hard disk drive bays.

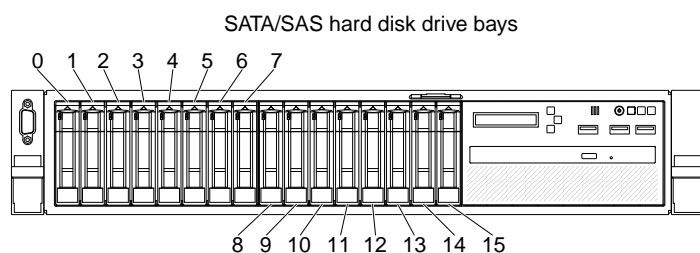


Figure 3. 16-drive-capable model front view

You can purchase an optional kit to install the eight additional 2.5-inch hard disk drive bays to a 24-drive-capable model. The following illustration shows a server with twenty-four 2.5-inch hot-swap hard disk drive bays.

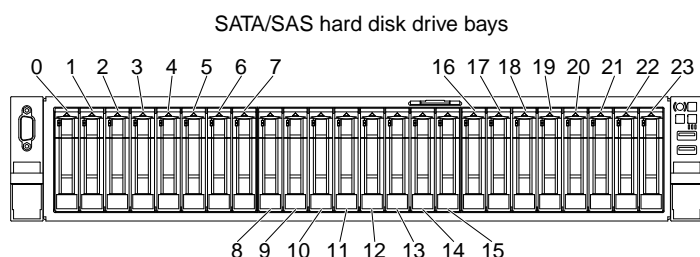


Figure 4. 24-drive-capable model front view

The following illustration shows a server with eight 3.5-inch simple-swap hard disk drive bays. Moreover, you can purchase an option to obtain the simple-swap serverRAID function.

Note: The basic 3.5-inch simple-swap model supports SATA simple-swap hard disk drives only. With the simple-swap serverRAID function, it supports SATA and SAS simple-swap hard disk drives.

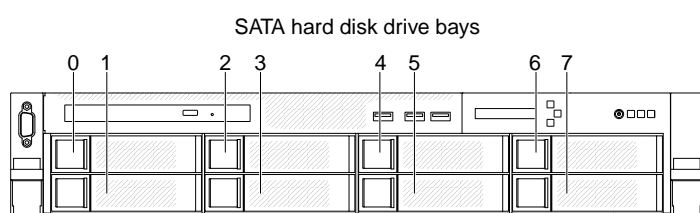


Figure 5. 3.5-inch simple-swap model front view

The following illustration shows a server with eight 3.5-inch hot-swap hard disk drive bays.

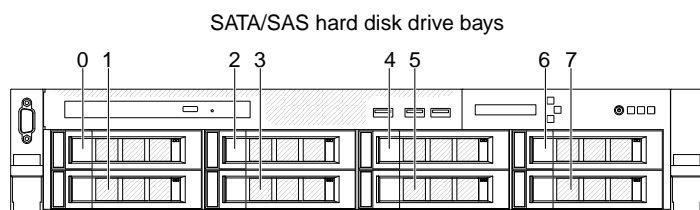


Figure 6. 3.5-inch hot-swap model front view

The following illustration shows a server with twelve 3.5-inch hot-swap hard disk drive bays.

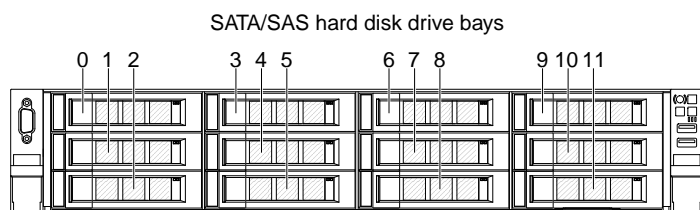


Figure 7. 12-drive-capable model front view

If firmware and documentation updates are available, you can download them from the website. The server might have features that are not described in the documentation that comes with the server, and the documentation might be updated occasionally to include information about those features, or technical updates might be available to provide additional information that is not included in the server documentation. To check for updates, go to <http://www.lenovo.com/support>.

Record information about the server in the following table.

Table 1. Record of the system information

Product name	Machine Type (s)	Model number	Serial number
Lenovo System x3650 M5	8871		

The model number and serial number are on the ID label on the front of the server, as shown in the following illustration.

Note: The illustrations in this document might differ slightly from your hardware.

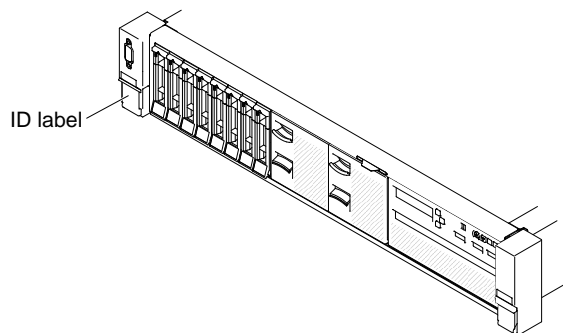


Figure 8. ID label

The MAC address label is on the top side of the user information tag.

Note: The illustrations in this document might differ slightly from your hardware.

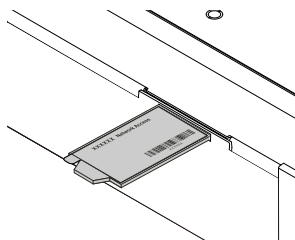


Figure 9. MAC address label

In addition, the system service label, which is on the cover of the server, provides a QR code for mobile access to service information. You can scan the QR code using a QR code reader and scanner with a mobile device and get quick access to the Service Information website. The Service Information website provides additional information for parts installation and replacement videos, and error codes for server support.

The following illustration shows the QR code (<http://ibm.co/1qD4JX4>):



Figure 10. QR code

You can download a *ServerGuide Setup and Installation* CD to help you configure the hardware, install device drivers, and install the operating system.

For a list of supported optional devices for the server, see <http://www.lenovo.com/serverproven/>.

Related documentation

This *Installation and Service Guide* contains general information about the server including how to set up and cable the server, how to install supported optional devices, how to configure the server, and information to help you solve problems yourself and information for service technicians. The most recent version of the *Installation and Service Guide* is always available at:

<http://publib.boulder.ibm.com/infocenter/systemx/documentation/index.jsp>

For safety information, warranties, licenses, and product documentation, go to:

<https://support.lenovo.com/documents/LNVO-DOCS>

For warranty lookup (type, duration, status), go to:

<http://www.lenovo.com/warranty>

The Lenovo XClarity Essentials is an online information center that contains information about tools for updating, managing, and deploying firmware, device drivers, and operating systems. The Lenovo XClarity Essentials is at <http://sysmgt.lenovofiles.com/help/index.jsp>.

The server might have features that are not described in the documentation that you received with the server. The documentation might be updated occasionally to include information about those features, or technical updates might be available to provide additional information that is not included in the server documentation. These updates are available from the Lenovo website. To check for updates, go to <http://www.lenovo.com/support>.

Notices and statements in this document

The caution and danger statements in this document are also in the multilingual *Safety Information* document, which is available at <https://support.lenovo.com/documents/LNVO-DOCS>. Each statement is numbered for reference to the corresponding statement in your language in the *Safety Information* document.

The following notices and statements are used in this document:

- **Note:** These notices provide important tips, guidance, or advice.
- **Important:** These notices provide information or advice that might help you avoid inconvenient or problem situations.
- **Attention:** These notices indicate potential damage to programs, devices, or data. An attention notice is placed just before the instruction or situation in which damage might occur.
- **Caution:** These statements indicate situations that can be potentially hazardous to you. A caution statement is placed just before the description of a potentially hazardous procedure step or situation.
- **Danger:** These statements indicate situations that can be potentially lethal or extremely hazardous to you. A danger statement is placed just before the description of a potentially lethal or extremely hazardous procedure step or situation.

Server features and specifications

The following information is a summary of the features and specifications of the server. Depending on the model, some features might not be available, or some specifications might not apply.

Microprocessor (depending on the model):

- Supports up to two Intel Xeon E5-2600 v4 or Intel Xeon E5-2600 v3 series multi-core microprocessors (one installed)
- Two QuickPath Interconnect (QPI) links speed up to 9.6 GT per second

Notes:

- Use the Setup Utility program to determine the type and speed of the microprocessors.
- For a list of supported microprocessors, see <http://www.lenovo.com/serverproven/>.
- Read guidelines before installing or replacing the microprocessor. See “Replacing a microprocessor and heat sink” on page 289.

Memory (depending on the model):

- Minimum: 8 GB
- Maximum: 1.5 TB
 - 768 GB using registered DIMMs (RDIMMs)
 - 1.5 TB using load reduction DIMMs (LRDIMMs)
- Type:
 - PC4-19200 (DDR4-2400), operating speed depends on memory population
 - Single-rank, dual-rank, or quad-rank
 - Registered DIMM (RDIMM) or load reduced DIMM (LRDIMM)
- Slots: 24 dual inline
- Supports (depending on the model):
 - 8 GB, 16 GB, and 32 GB RDIMMs
 - 64 GB LRDIMMs

Note: If your server comes with 2400 MHz memory modules and a CPU that supports a maximum of 2133 MHz memory, the data rate of your memory modules will be limited to 2133 MHz.

Integrated functions:

- Integrated management module 2.1 (IMM2.1), which consolidates multiple management functions in a single chip.
- Broadcom BCM5719 Quad Port Gigabit Ethernet controller with Wake on LAN support
- Up to six Universal Serial Bus (USB) connectors (depending on the model)
 - Three USB 2.0 connectors on the front of the chassis
 - Two USB 3.0 connectors on the rear of the chassis
 - One internal USB 2.0 connector used for Hypervisor USB key
- Four network ports (four 1 Gb Ethernet ports on the system)
- Supports one optional ML2 network daughter card
- One System Management RJ-45 on the rear to connect to a systems management network. This system management connector is dedicated to the IMM2.1 functions.
- Optional serial port

Hard disk drive expansion bays (depending on the model):

- 2.5-inch models:
 - Supports up to sixteen 2.5-inch simple-swap SAS/SATA hard disk drive bays.
 - Supports up to twenty-six 2.5-inch hot-swap SAS/SATA hard disk drive bays.
- 3.5-inch models:
 - Supports up to eight 3.5-inch simple-swap SAS/SATA hard disk drive bays.
 - Supports up to fourteen 3.5-inch hot-swap and two 2.5-inch hot-swap SAS/SATA hard disk drive bays.

Attention: As a general consideration, do not mix standard 512-byte and advanced 4-KB format drives in the same RAID array because it may lead to potential performance issues.

SATA optical drives (optional):

- DVD-ROM
- Multi-burner

RAID controllers (depending on the model):

- A ServeRAID M1215 SAS/SATA adapter that provides RAID 0, 1, and 10 with optional FoD RAID 5/50 and SED (Self Encrypting Drive) upgrade.
- A ServeRAID M5210 SAS/SATA adapter that provides RAID 0, 1, and 10. Optional upgrade:
 - RAID 5/50 (1 GB Cache) with optional FoD RAID 6/60 and SED upgrade
 - RAID 5/50 (1 GB Flash) with optional FoD RAID 6/60 and SED upgrade
 - RAID 5/50 (2 GB Flash) with optional FoD RAID 6/60 and SED upgrade
 - RAID 5/50 (4 GB Flash) with optional FoD RAID 6/60 and SED upgrade
 - FoD RAID 6/60 Upgrade
 - FoD Zero Cache/RAID 5/50
 - FoD Performance Accelerator
 - FoD SSD Caching Enabler

Video controller (integrated into IMM2.1):

- Matrox G200eR2

Note: The maximum video resolution is 1600 x 1200 at 75 Hz.

- SVGA compatible video controller
- DDR3 528 MHz SDRAM video memory controller
- Avocent Digital Video Compression
- 16 MB of video memory (not expandable)

Size (2U):

- Height: 86.5 mm (3.406 inch)
- Depth: EIA flange to rear - 755 mm (29.724 inch), Overall - 800 mm (31.496 inch)
- Width: With top cover - 445.6 mm (17.543 inch), With EIA - 482.0 mm (18.976 inch)
- Weight: approximately 28 kg (62 lb) to 34 kg (75 lb) depending upon configuration

PCI expansion slots:

Riser-card assembly 1

- Type 1
 - Slot 1: PCI Express 3.0 x8 (full-height, full-length)
 - Slot 2: PCI Express 3.0 x8 (full-height, full-length)
 - Slot 3: PCI Express 3.0 x8 (full-height, half-length)
- Type 2
 - Slot 1: PCI Express 3.0 x8 (full-height, full-length)
 - Slot 2: PCI Express 3.0 x8 (full-height, full-length)
 - Slot 3: ML2
- Type 3
 - Slot 1: PCI Express 3.0 x16 (full-height, full-length)
 - Slot 2: Not available
 - Slot 3: PCI Express 3.0 x8 (full-height, half-length)
- Type 4
 - Slot 1: PCI Express 3.0 x16 (full-height, full-length)
 - Slot 2: Not available

- Slot 3: ML2

PCI expansion slots 4

- Slot 4: PCI Express 3.0 x8 (low-profile)

PCI expansion slots 5

- Slot 5: PCI Express 3.0 x16 (low-profile)

Riser-card assembly 2

- Type 5
 - Slot 6: PCI Express 3.0 x8 (full-height, full-length)
 - Slot 7: PCI Express 3.0 x8 (full-height, full-length)
 - Slot 8: PCI Express 3.0 x8 (full-height, half-length)
- Type 6
 - Slot 6: PCI Express 3.0 x16 (full-height, full-length)
 - Slot 7: Not available
 - Slot 8: PCI Express 3.0 x8 (full-height, half-length)

Electrical input:

Sine-wave AC input (50/60 Hz) required

- For 550W/750W/900W AC Platinum power supplies:
 - Input voltage low range:
 - Minimum: 100 Vac
 - Maximum: 127 Vac
 - Input voltage high range:
 - Minimum: 200 Vac
 - Maximum: 240 Vac
- For 750W/1300W Titanium and 1500W Platinum power supplies:
 - Input voltage range:
 - Minimum: 200 Vac
 - Maximum: 240 Vac

DC input required

- For 900W DC power supply
 - Input voltage range:
 - Minimum: -48 Vdc
 - Maximum: -60 Vdc

Maximum Input kilovolt-amperes (kVA), approximately:

- The Minimum Configuration: 0.093 kVA
- The Maximum Configuration: 1.967 kVA

Notes:

1. Power consumption and heat output vary depending on the number and type of optional features installed and the power-management optional features in use.
2. The noise emission level stated is the declared (upper limit) sound power level, in bels, for a random sample of machines. All measurements are made in accordance with ISO 7779 and reported in conformance with ISO 9296. Actual sound-pressure levels in a given location might exceed the average values stated because of room reflections and other nearby noise sources. The noise

emission level stated in the declared (upper limit) sound-power level, in bels, for a random sample of system.

Hot-swap fans:

Your server supports both single-rotor and dual-rotor fans.

- One microprocessor: four single-rotor or dual-rotor hot-swap fans
- Two microprocessors: six single-rotor or dual-rotor hot-swap fans

Notes:

- Do not mix single-rotor and dual-rotor fans.
- On the integrated management module (IMM) Web interface or the ipmitool program interface, the value of **Fan xB Tach** is only available for dual-rotor fans installed in your server. **x** represents the fan ID.

Power supply:

- Up to two hot-swap power supplies for redundancy support
 - 550-watt ac 80 PLUS Platinum
 - 750-watt ac 80 PLUS Platinum
 - 750-watt ac 80 PLUS Titanium
 - 900-watt ac 80 PLUS Platinum
 - 900-watt dc
 - 1300-watt ac 80 PLUS Titanium
 - 1500-watt ac 80 PLUS Platinum

Notes:

1. Power supplies and redundant power supplies in the server must be with the same power rating, wattage or level.
2. You may use the Power Configurator utility to determine current system power consumption. For more information and to download the utility, go to <http://www.ibm.com/systems/bladecenter/resources/powerconfig.html>.

Acoustical noise emissions:

- Sound power, idling: 6.4 bels maximum
- Sound power, operating: 6.6 bels maximum

Notes:

1. The noise emission level stated is the declared (upper limit) sound power level, in bels, for a random sample of machines. All measurements are made in accordance with ISO 7779 and reported in conformance with ISO 9296.
2. The PCIe options supported in this system vary greatly in function, power draw, and required cooling. Any increase in cooling required by these options will result in increased fan speed and produced sound power level. The actual sound pressure levels measured in your installation depend upon a variety of factors, including the number of racks in the installation; the size, materials, and configuration of the room; the noise levels from other equipment; the room ambient temperature and pressure, and employees' location in relation to the equipment.

Heat output:

Approximate heat output:

- Minimum configuration: 525.45 Btu per hour (AC 154 watts)
- Maximum configuration: 6667 Btu per hour (AC 1954 watts)

Environment:

The Lenovo System x3650 M5 compute node complies with ASHRAE class A3 specifications.

Power on:

- Temperature: 5°C–40°C (41°F–104°F) up to 950 m (3117 ft). Above 950 m (3117 ft), de-rated maximum air temperature is 1°C (33.8°F) per 175 m (574 ft).
- Humidity, non-condensing: -12°C dew point (10.4°F) and 8%–85% relative humidity.
- Maximum dew point: 24°C (75°F)
- Maximum altitude: 3050 m (10000 ft) and 5°C–28°C (41°F–82°F)
- Maximum rate of temperature change: 5°C/hr (41°F/hr) for tape drive, 20°C/hr (68°F/hr) for HDDs

Power off:

- Temperature: 5°C–45°C (41°F–113°F)
- Relative humidity: 8%–85%
- Maximum dew point: 27°C (80.6°F)

Storage (non-operating):

- Temperature: 1°C–60°C (33.8°F–140°F)
- Altitude: 3050 m (10000 ft)
- Relative humidity: 5%–80%
- Maximum dew point: 29°C (84.2°F)

Shipment (non-operating):

- Temperature: -40°C–60°C (-40°F–140°F)
- Altitude: 10,700 m (35105 ft)
- Relative humidity: 5%–100%
- Maximum dew point: 29°C (84.2°F)

Attention:

- Design to ASHRAE Class A3, ambient of 40°C (104°F), with relaxed support:
 - Support cloud like workload with no performance degradation acceptable (Turbo-Off).
 - Under no circumstance, can any combination of worst case workload and configuration result in system shutdown or design exposure at 40°C (104°F).
- Chassis is powered on.
- A3 - Derate maximum allowable temperature 1°C (33.8°F) per 175 m (574 ft) above 950 m (3117 ft).
- The minimum humidity level for class A3 is the higher (more moisture) of the -12°C (10.4°F) dew point and the 8% relative humidity. These intersect at approximately 25°C (77°F). Below this intersection (~25°C) the dew point (-12°C) represents the minimum moisture level, while above it relative humidity (8%) is the minimum.
- Moisture levels lower than 0.5°C (32.9°F) dew point, but not lower -10°C (14°F) dew point or 8% relative humidity, can be accepted if appropriate control measures are implemented to limit the generation of static electricity on personnel and equipment in the data center. All personnel and mobile furnishings and equipment must be connected to ground via an appropriate static control system. The following items are considered the minimum requirements:

- Conductive materials (conductive flooring, conductive footwear on all personnel that go into the datacenter, all mobile furnishings and equipment will be made of conductive or static dissipative materials).
- During maintenance on any hardware, a properly functioning wrist strap must be used by any personnel who contacts IT equipment.
- 5°C/hr (41°F/hr) for data centers employing tape drives and 20°C/hr (68°F/hr) for data centers employing disk drives.
- Chassis is removed from original shipping container and is installed but not in use, for example, during repair, maintenance, or upgrade.
- The equipment acclimation period is 1 hour per 20°C (68°F/hr) of temperature change from the shipping environment to the operating environment.
- Condensation is acceptable, but not rain.
- When the ambient temperature is higher than 36°C (96.8°F), 135-watt and 145-watt microprocessors might face performance degradation when operating a heavy workload.
- Your server supports the active graphics processing unit (GPU) only. To support the GPU, observe the following system requirements:

Chassis	GPU wattage	Ambient temperature	CPU wattage	Fan type
3.5-inch-drive chassis	Not exceed 240 watt	Not exceed 35°C (95°F)	No special requirement	Single-rotor
3.5-inch-drive chassis	Above 240 watt	Not exceed 30°C (86°F)	For 300-watt Intel Phi GPU (supported in 3.5-inch-drive chassis only), the CPU wattage must not exceed 120 watt.	Single-rotor
3.5-inch-drive chassis	Above 240 watt	Above 30°C (86°F)	No special requirement	Dual-rotor
2.5-inch-drive chassis	Not exceed 300 watt	Not exceed 35°C (95°F)	No special requirement	Single-rotor

The NVIDIA Quadro M6000 24GB GPU accelerator is supported only in eight 3.5-inch-drive or sixteen 2.5-inch-drive models. The ambient temperature must not exceed 27°C (80.6°F) and the redundant fan function is not supported due to thermal limitation.

- To support IO accelerator adapters, observe the following requirements:

Chassis	Ambient temperature	Fan type
3.5-inch-drive chassis	Not exceed 30°C (86°F)	Single-rotor
3.5-inch-drive chassis	Above 30°C (86°F)	Dual-rotor
2.5-inch-drive chassis	Not exceed 35°C (95°F)	Single-rotor

- If an ML2 card is installed, you must install a PCIe thermal kit for proper cooling. See [“Installing a PCIe thermal solution kit” on page 334](#).

Particulate contamination: airborne particulates and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the server. For information about the limits for particulates and gases, see [“Particulate contamination” on page 1217](#).

Rail and supported rack specifications

Option name	System x Enterprise Slides Kit	System x Gen II Universal Slides Kit	System x M5 Custom Rail Kit	Lenovo Server 2U/1U 4-Post Friction Rail kit (support from November 2016)
Option part number	00FK656	00KA500	00MW239	00MV369
Rail type	Full-out slide rail (ball bearing), toolless installation	Full-out slide rail (ball bearing)	Half-out slide rail (friction), toolless installation	Half-out slide rail (friction), toolless installation
Supported rack type	Four-post IBM and Lenovo standard rack, complying with the International Electrotechnical Commission (IEC) standard If a 0U power distribution unit (PDU) is to be installed, read the notes at the bottom.	Any four-post rack, complying with the IEC standard If a 0U PDU is to be installed, read the notes at the bottom.	Four-post IBM and Lenovo standard rack, complying with the IEC standard If a 0U PDU is to be installed, read the notes at the bottom.	Four-post IBM and Lenovo standard rack, complying with the IEC standard If a 0U PDU is to be installed, read the notes at the bottom.
Service on rack	Yes	Yes	No	No
Cable management arm (CMA) support	Yes	Yes	No	No
1U PDU support	Yes	Yes	Yes	Yes
0U PDU support	Limited support. Read the notes at the bottom.	Limited support. Read the notes at the bottom.	Limited support. Read the notes at the bottom.	Limited support. Read the notes at the bottom.
Mounting holes	Square or round	Square, round, or threaded	Square or round	Square or round
Thickness of mounting flanges	2 mm (0.08 inch) – 3.3 mm (0.13 inch)	2 mm (0.08 inch) – 4.65 mm (0.18 inch)	2 mm (0.08 inch) – 4 mm (0.16 inch)	2 mm (0.08 inches) – 4 mm (0.16 inches)
Distance between front and rear mounting flanges	617 mm (24.29 inches) – 812 mm (31.97 inches)	617 mm (24.29 inches) – 812 mm (31.97 inches)	595 mm (23.43 inches) – 746 mm (29.37 inches)	609.6 mm (24 inches) – 914.4 mm (36 inches)
Rail length (measured when mounted on the rack, starting from the front surface of the front mounting flange to the rear most point of the rail)	833.5 mm (32.81 inches)	836.8 mm (32.94 inches)	755 mm (29.72 inches)	728.1 mm (28.6 inches)

Notes:

- If you want to install the rails and a 0U PDU into the same rack, the rack must meet the following height and depth requirements:

- 42U or higher
- For 00MW239 and 00MV369 rails: at least 1000-mm (39.37-inch) deep
- For 00FK656 and 00KA500 rails: at least 1100-mm (43.31-inch) deep if no CMA is to be installed; at least 1200-mm (47.24-inch) deep if a CMA is to be installed
- The option part numbers might change.

What your server offers

This section introduces features and technologies the server uses and provides.

- **Dynamic System Analysis (DSA)**

The server comes with the Dynamic System Analysis (DSA) Preboot diagnostic program stored in the integrated USB memory on the server. DSA collects and analyzes system information to aid in diagnosing server problems, as well as offering a rich set of diagnostic tests of the major components of the server. DSA creates a DSA log, which is a chronologically ordered merge of the system-event log (as the IPMI event log), the integrated management module II (IMM2) event log (as the ASM event log), and the operating-system event logs. You can send the inventory report as a file to Lenovo Support or view the information as a text file or HTML file.

- **Features on Demand**

If a Features on Demand feature is integrated in the server or in an optional device that is installed in the server, you can purchase an activation key to activate the feature. For information about Features on Demand, see <https://fod.lenovo.com/lkms>.

- **ServerGuide Setup and Installation CD**

The *ServerGuide Setup and Installation* CD, which you can download from the web, provides programs to help you set up the server and install a Windows operating system. The ServerGuide program detects installed optional hardware devices and provides the correct configuration programs and device drivers. For more information about the *ServerGuide Setup and Installation* CD, see “[Using the ServerGuide Setup and Installation CD](#)” on page 49.

- **Lenovo XClarity Administrator**

Lenovo XClarity Administrator is a centralized resource-management solution that enables administrators to deploy infrastructure faster and with less effort. The solution seamlessly integrates into System x, ThinkServer, and NeXtScale servers, as well as the Flex System converged infrastructure platform.

Lenovo XClarity Administrator provides the following features:

- Intuitive graphical user interface
- Automated discovery and inventory
- Firmware updates and compliance
- Configuration patterns
- Bare metal deployment
- Security management
- Upward integration
- Representational state transfer (REST) application programming interfaces and Windows PowerShell
- Simple network management protocol (SNMP), system log, and e-mail forwarding

For more information, see “[Using Lenovo XClarity Administrator](#)” on page 61.

- **Lenovo XClarity Energy Manager**

Lenovo XClarity Energy Manager is a tool for data center power management. It models the data center physical hierarchy and monitors power and temperature at the server level and the group level. By analyzing power and temperature data, Lenovo XClarity Energy Manager helps you improve business continuity and increase power efficiency. For more information, go to <https://datacentersupport.lenovo.com/us/en/solutions/lxvo-lxem>.

- **Lenovo XClarity Essentials OneCLI**

Lenovo XClarity Essentials (LXCE) is a collection of server management utilities that provides a less complicated method to enable customers to manage Lenovo ThinkSystem, System x, and Thinkserver servers more efficiently and cost-effectively.

- [Lenovo XClarity Essentials Bootable Media Creator](#) (BoMC) is a software application that can be used to create bootable media. The bootable media can be used to apply firmware updates, run preboot diagnostics, and deploy Microsoft Windows operating systems on the supported ThinkSystem, System x, and BladeCenter systems.
- [Lenovo XClarity Essentials OneCLI](#) is a collection of several command line applications, which can be used to configure the server, collect service data for the server, update firmware and device drivers, and perform power-management functions on the server.
- [XClarity Essentials UpdateXpress](#) is a software application which can be used to acquire and apply UpdateXpress System Packs (UXSP) and individual updates to your local or remote system. For more information, go to <https://support.lenovo.com/us/en/documents/LNVO-CENTER>.

- **Integrated management module 2.1 (IMM2.1)**

The IMM2.1 combines service processor functions, video controller, and remote presence and blue-screen capture features in a single chip. The IMM provides advanced service-processor control, monitoring, and alerting function. If an environmental condition exceeds a threshold or if a system component fails, the IMM lights LEDs to help you diagnose the problem, records the error in the IMM event log, and alerts you to the problem. Optionally, the IMM also provides a virtual presence capability for remote server management capabilities. The IMM provides remote server management through the following industry-standard interfaces:

- Intelligent Platform Management Interface (IPMI) version 2.0
- Simple Network Management Protocol (SNMP) version 3.0; SNMP Trap version 1.0
- Common Information Model (CIM)
- Web browser

Some of the features that are unique to the IMM are enhanced performance, higher-resolution remote video, expanded security options, and Feature on Demand enablement for hardware and firmware options.

For additional information, see “[Using the integrated management module](#)” on page 56 and the Integrated Management Module II User’s Guide at http://publib.boulder.ibm.com/infocenter/systemx/documentation/topic/com.lenovo.sysx.imm2.doc/printable_doc.html.

- **Integrated network support**

The server comes with an integrated dual-port Intel Gigabit Ethernet controller, which supports connection to a 10 Mbps, 100 Mbps, or 1000 Mbps network. For more information, see “[Configuring the Ethernet controller](#)” on page 60.

- **Integrated Trusted Platform Module (TPM)**

This integrated security chip performs cryptographic functions and stores private and public secure keys. It provides the hardware support for the Trusted Computing Group (TCG) specification. You can download the software to support the TCG specification, when the software is available. You can enable TPM support through the Setup Utility under the **System Security** menu option.

- **Large data-storage capacity and hot-swap capability**

The hot-swap server models support a maximum of twenty-six 2.5-inch or fourteen 3.5-inch hot-swap Serial Attached SCSI (SAS) hard disk drives or hot-swap Serial ATA (SATA) hard disk drives. The simple-swap server models support a maximum of sixteen 2.5-inch or eight 3.5-inch simple-swap SATA hard disk drives.

With the hot-swap feature, you can add, remove, or replace hard disk drives without turning off the server.

- **Large system-memory capacity**

The server can support up to 1.5 TB of system memory. The server provides 24 dual inline memory module (DIMM) connectors. The server memory controller supports error correcting code (ECC) for PC4-17000 (DDR4-2400), DDR4 (fourth-generation double-data-rate), synchronous dynamic random access memory (SDRAM) DIMMs.

- **Mobile access to Service Information website**

The server provides a QR code on the system service label, which is on the cover of the server, that you can scan using a QR code reader and scanner with a mobile device to get quick access to the Service Information website. The Service Information website provides additional information for parts installation and replacement videos, and error codes for server support. For the QR code, see QR code information on page [Chapter 1 “The System x3650 M5 server” on page 1](#).

- **Multi-core processing**

The server supports up to two Intel Xeon E5-2600 v4 series multi-core microprocessors. The server comes with a minimum of one microprocessor.

- **PCI adapter capabilities**

The server has two PCI interface risers. See [“Replacing an adapter” on page 207](#) for detailed information.

- **SD adapter**

A raid controller for Secure Digital (SD) media. It has two upstream connections, a USB connection to the server chipset, and an MMC connection to the IMM2.1.

- **Redundant connection**

The addition of the optional Ethernet adapter provides failover capability to a redundant Ethernet connection with the applicable application installed. If a problem occurs with the primary Ethernet connection and the optional Ethernet adapter is installed on the server, all Ethernet traffic that is associated with the primary connection is automatically switched to the optional redundant Ethernet adapter connection. If the applicable device drivers are installed, this switching occurs without data loss and without user intervention.

- **Redundant cooling and optional power capabilities**

The server supports a maximum of two 550-watt, 750-watt, 900-watt, 1300-watt or 1500-watt hot-swap power supplies and six hot-swap fans, which provide redundancy and hot-swap capability for a typical configuration. The redundant cooling by the fans in the server enables continued operation if one of the fans fails. The server comes with the minimum of one 550-watt, 750-watt, 900-watt, 1300-watt or 1500-watt hot-swap power supply and four fans. If two or more fans fail, your server will automatically turn off after six minutes due to thermal limitation.

You must install the fifth and sixth fans when you install the second microprocessor in the server. You can order the second optional power supply for power redundancy.

Note: You cannot mix different wattages and different 80 plus efficiency level of power supplies in the server.

- **ServeRAID support**

The ServeRAID adapter provides hardware redundant array of independent disks (RAID) support to create configurations. The standard RAID adapter provides RAID levels 0, 1, and 10. An optional RAID adapter is available for purchase.

- **Systems-management capabilities**

The server comes with an IMM2.1. When the IMM is used with the systems-management software that comes with the server, you can manage the functions of the server locally and remotely. The IMM also provides system monitoring, event recording, and network alert capability. The systems-management connector on the rear of the server is dedicated to the IMM. The dedicated systems-management connector provides additional security by physically separating the management network traffic from the production network. In shared mode, depending on the network environment, the IMM might disconnect from the network for a short time when the server restarts. You can use the Setup Utility to configure the server to use a dedicated systems-management network or a shared network.

- **UEFI-compliant server firmware**

System x Server Firmware (server firmware) offers several features, including Unified Extensible Firmware Interface (UEFI) 2.1 compliance; enhanced reliability, availability, and serviceability (RAS) capabilities; and basic input/output system (BIOS) compatibility support. UEFI replaces the BIOS and defines a standard interface between the operating system, platform firmware, and external devices. UEFI-compliant System x servers are capable of booting UEFI-compliant operating systems, BIOS-based operating systems, and BIOS-based adapters as well as UEFI-compliant adapters.

Note: The server does not support DOS (Disk Operating System).

- **VMware ESXi embedded hypervisor**

An optional USB flash device or SD card with VMware ESXi embedded hypervisor software is available for purchase. Hypervisor is virtualization software that enables multiple operating systems to run on a host system at the same time. The USB embedded hypervisor flash device can be installed in USB hypervisor connector on the system board. The SD card can be inserted into the SD adapter. For more information about using the embedded hypervisor, see [“Using the embedded hypervisor” on page 59](#).

- **Enterprise X-Architecture technology**

X-Architecture technology combines proven, innovative Lenovo designs to make your Intel-processor-based server powerful, scalable, and reliable.

Reliability, availability, and serviceability

Three important computer design features are reliability, availability, and serviceability (RAS). The RAS features help to ensure the integrity of the data that is stored in the server, the availability of the server when you need it, and the ease with which you can diagnose and correct problems.

Your server has the following RAS features:

- 3-year parts and 3-year labor limited warranty (Machine Type 8871)
- 24-hour support center
- Automatic error retry and recovery
- Automatic restart on nonmaskable interrupt (NMI)
- Automatic restart after a power failure
- Backup basic input/output system switching under the control of the integrated management module (IMM)
- Built-in monitoring for fan, power, temperature, voltage, and power-supply redundancy
- Cable-presence detection on most connectors
- Chipkill memory protection
- Double-device data correction (DDDC) for x4 DRAM technology DIMMs. Ensures that data is available on a single x4 DRAM DIMM after a hard failure of up to two DRAM DIMMs. One x4 DRAM DIMM in each rank is reserved as a spare device.

- Diagnostic support for ServeRAID and Ethernet adapters
- Error codes and messages
- Error correcting code (ECC) L3 cache and system memory
- Full Array Memory Mirroring (FAMM) redundancy
- Hot-swap cooling fans with speed-sensing capability
- Hot-swap hard disk drives
- LCD system information display panel (available on some models) and operator information panel
- Integrated Management Module (IMM)
- LCD system information display panel (available on some models) for memory DIMMs, microprocessors, hard disk drives, solid state drives, power supplies, and fans
- Memory mirroring and memory sparing support
- Memory error correcting code and parity test
- Memory down sizing (non-mirrored memory). After a restart of the server after the memory controller detected a non-mirrored uncorrectable error and the memory controller cannot recover operationally, the IMM logs the uncorrectable error and informs POST. POST logically maps out the memory with the uncorrectable error, and the server restarts with the remaining installed memory.
- Menu-driven setup, system configuration, and redundant array of independent disks (RAID) configuration programs
- Microprocessor built-in self-test (BIST), internal error signal monitoring, internal thermal trip signal monitoring, configuration checking, and microprocessor and voltage regulator module failure identification through LCD system information display panel (if available).
- Nonmaskable interrupt (NMI) button
- Parity checking on the small computer system interface (SCSI) bus and PCI-E and PCI buses
- Power management: Compliance with Advanced Configuration and Power Interface (ACPI)
- Power-on self-test (POST)
- Proactive Platform Alerts (including Predictive Failure Analysis and Self-Monitoring, Analysis and Reporting Technology alerts): microprocessors, voltage regulators, memory, internal storage (SAS/SATA hard disk drives and solid-state drives, NVMe solid-state drives, M.2 storage, flash storage adapters), fans, power supplies, RAID controllers, and server ambient and sub-component temperatures
- Redundant Ethernet capabilities with failover support
- Redundant hot-swap power supplies and redundant hot-swap fans
- Redundant network interface card (NIC) support
- Remind button to temporarily turn off the system-error LED
- Remote system problem-determination support
- ROM-based diagnostics
- ROM checksums
- Serial Presence Detection (SPD) on memory, VPD on system board, power supply, and hard disk drive or solid state drive backplanes, microprocessor and memory expansion tray, and Ethernet cards
- Single-DIMM isolation of excessive correctable error or multi-bit error by the Unified Extensible Firmware Interface (UEFI)
- Solid state drives
- Standby voltage for system-management features and monitoring
- Startup (boot) from LAN through remote initial program load (RIPL) or dynamic host configuration protocol/boot protocol (DHCP/BOOTP)
- System auto-configuring from the configuration menu
- System-error logging (POST and IMM)
- Systems-management monitoring through the Inter-Integrated Circuit (IC) protocol bus
- Uncorrectable error (UE) detection
- Upgradeable POST, Unified Extensible Firmware Interface (UEFI), diagnostics, IMM firmware, and read-only memory (ROM) resident code, locally or over the LAN
- Vital product data (VPD) on microprocessors, system board, power supplies, and SAS/SATA (hot-swap hard disk drive or solid state drive) backplane
- Wake on LAN capability

Server controls, LEDs, and power

This section describes the controls and light-emitting diodes (LEDs) and how to turn the server on and off.

For the locations of other LEDs on the system board, see [“System-board LEDs” on page 38](#).

Front view

The following illustrations show the controls, LEDs, and connectors on the front of your server model.

Note: * in the following illustrations indicates optional hardware components.

2.5-inch hard disk drive server model.

- 8 hard-disk drive configuration / 16 hard-disk drive configuration front view

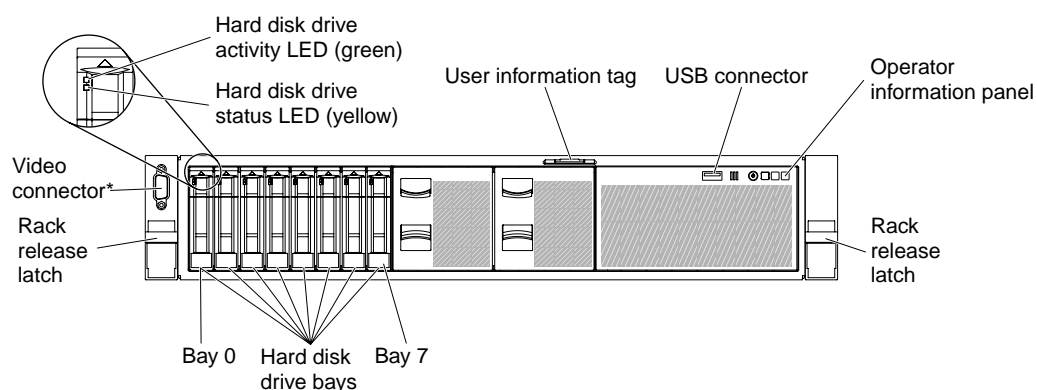


Figure 11. 8 hard-disk drive configuration / 16 hard-disk drive configuration 1

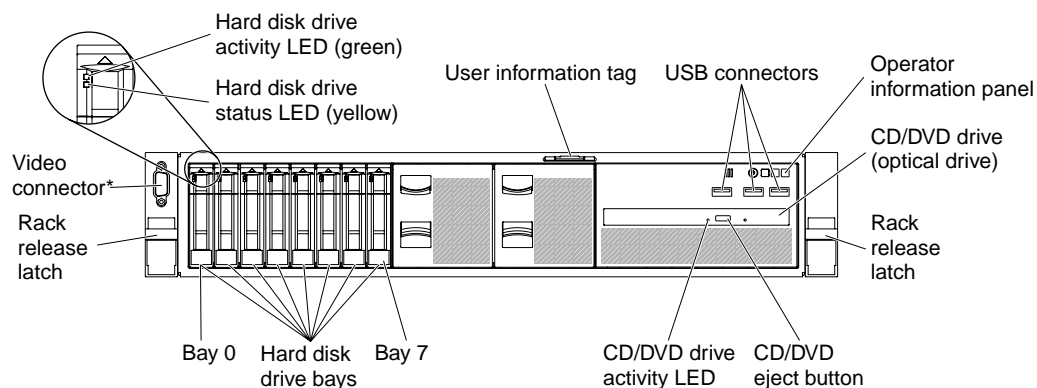


Figure 12. 8 hard-disk drive configuration / 16 hard-disk drive configuration 2: with USB connectors and optical drive

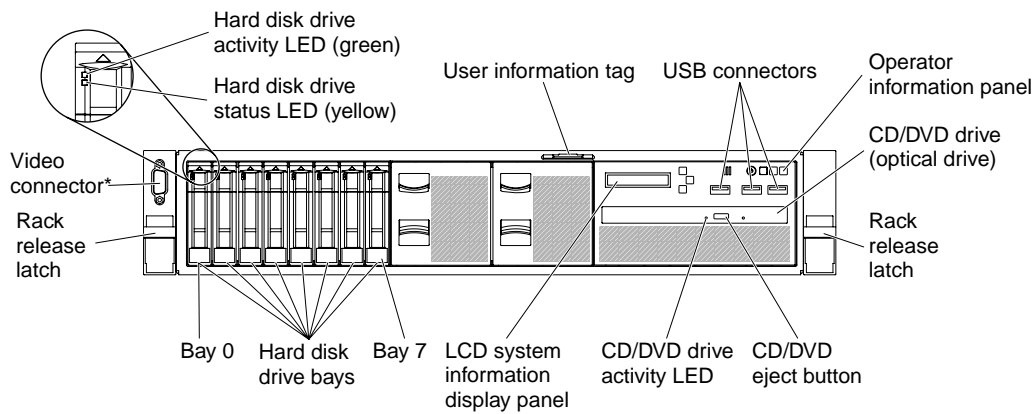


Figure 13. 8 hard-disk drive configuration / 16 hard-disk drive configuration 3: with LCD system information display panel, USB connectors, and optical drive

- 24 hard-disk drive configuration front view

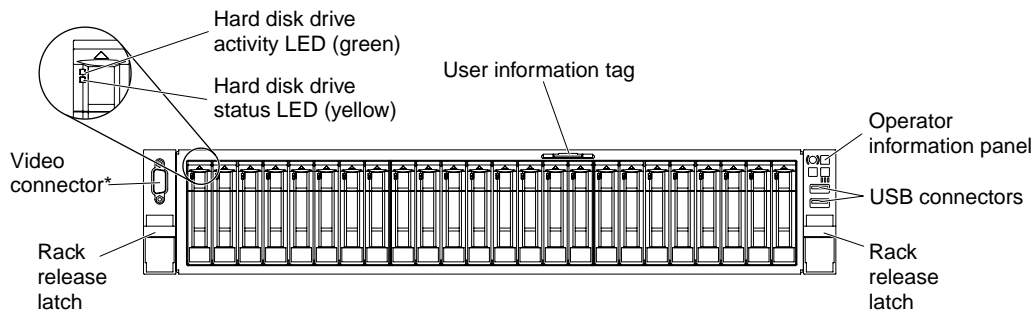


Figure 14. 24 hard-disk drive configuration front view

3.5-inch hard disk drive server model.

- 8 hard-disk drive configuration front view

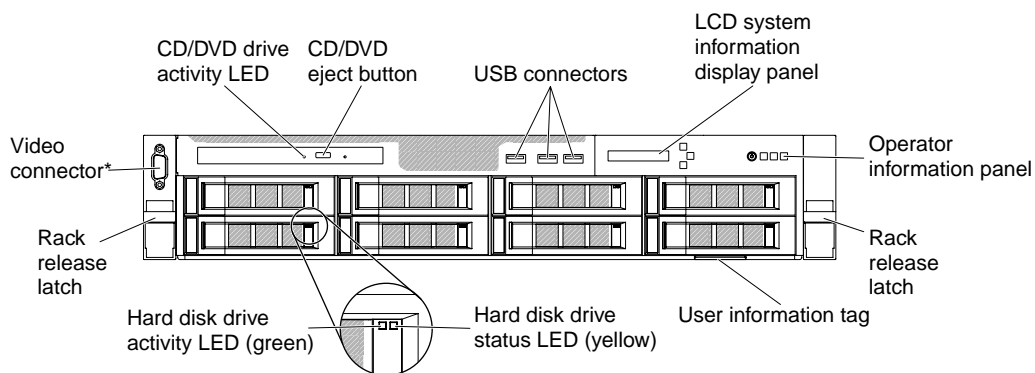


Figure 15. 8 hard-disk drive configuration front view

- 12 hard-disk drive configuration front view

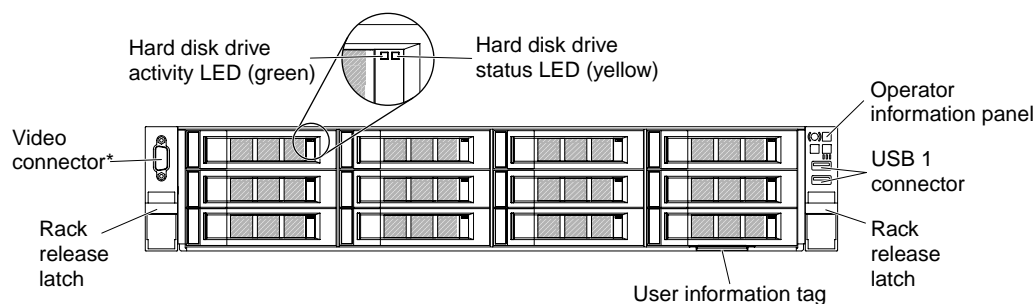


Figure 16. 12 hard-disk drive configuration front view

- **Rack release latches:** Press the latches on each front side of the server to slide the server out from the rack enclosure.
- **Hard disk drive activity LEDs:** These green LEDs are on all hot swap drives.
 - When this LED is flashing, it indicates that the drive is actively reading or writing data.
 - For SAS and SATA drives, this LED is off when the drive is powered but not active.
 - For NVMe (PCIe SSD) solid state drives, this LED is on solid when the drive is powered but not active.
- **Hard disk drive status LEDs:** This LED is used on hot-swap SAS or SATA hard disk drives. When this LED is lit, it indicates that the drive has failed. If an optional ServeRAID controller is installed in the server, when this LED is flashing slowly (one flash per second), it indicates that the drive is being rebuilt. When the LED is flashing rapidly (three flashes per second), it indicates that the controller is identifying the drive.
- **Optional DVD eject button:** Press this button to release a DVD or CD from the optional DVD drive.
- **Optional DVD drive activity LED:** When this LED is lit, it indicates that the optional DVD drive is in use.
- **Operator information panel:** This panel contains controls and LEDs that provide information about the status of the server. For information about the controls and LEDs on the operator information panel, see [“Operator information panel” on page 20](#).
- **Video connector:** Connect a monitor to this connector. The video connectors on the front (optional) and rear of the server can be used simultaneously.

Note: The maximum video resolution is 1600 x 1200 at 75 Hz.

- **USB connectors:** Connect a USB device, such as a USB mouse or keyboard to any of these connectors.

Operator information panel

The following illustration shows the controls and LEDs on the operator information panel.

Operator information panel

- Type 1

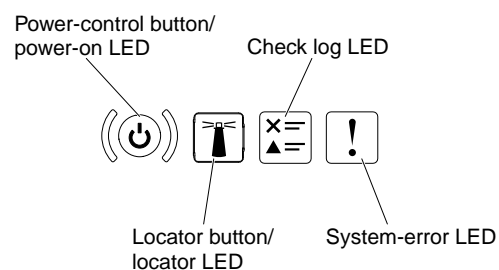


Figure 17. Operator information panel

- Type 2

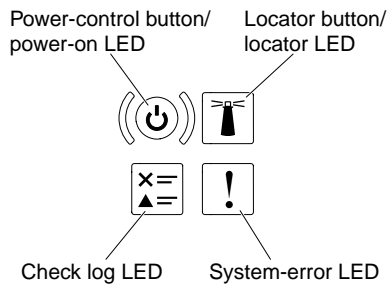


Figure 18. Operator information panel

- **Power-control button and power-on LED:** Press this button to turn the server on and off manually. The states of the power-on LED are as follows:
 - Off:** Power is not present or the power supply, or the LED itself has failed.
 - Flashing rapidly (4 times per second):** The server is turned off and is not ready to be turned on. The power-control button is disabled. This will last approximately 5 to 10 seconds.
 - Flashing slowly (once per second):** The server is turned off and is ready to be turned on. You can press the power-control button to turn on the server.
 - Lit:** The server is turned on.
- **System-locator button/LED:** Use this blue LED to visually locate the server among other servers. This LED is also used as a presence detection button. You can use Lenovo XClarity Administrator to light this LED remotely.
- **Check log LED:** When this yellow LED is lit, it indicates that a system error has occurred. Check the event log for additional information. See [“Event logs” on page 77](#) for more information about event logs.
- **System-error LED:** When this yellow LED is lit, it indicates that a system error has occurred. A system-error LED is also on the rear of the server. An LED on the LCD system information display panel (if available), the operator information panel or on the system board is also lit to help isolate the error. This LED is controlled by the IMM.

LCD system information display panel

Use this information for an overview of the LCD system information display panel, which displays various types of information about the server.

Note: The LCD system information display panel is available only on some models.

The LCD system information display panel is on the front of the server. The LCD system information display panel enables you to have quick access to system status, firmware, network, and health information. The following illustration shows the controls on the LCD system information display panel.

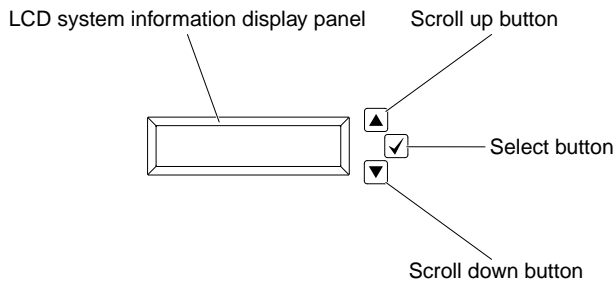


Figure 19. LCD system information display panel

- **Scroll up button:** Press this button to scroll up or scroll to the left in the main menu to locate and select the system information that you want displayed.
- **Select button:** Press this button to make your selection from the menu options.
- **Scroll down button:** Press this button to scroll down or scroll to the right in the main menu to location and select the system information that you want displayed.

The following is an illustration of the LCD system information display panel menu options flow.

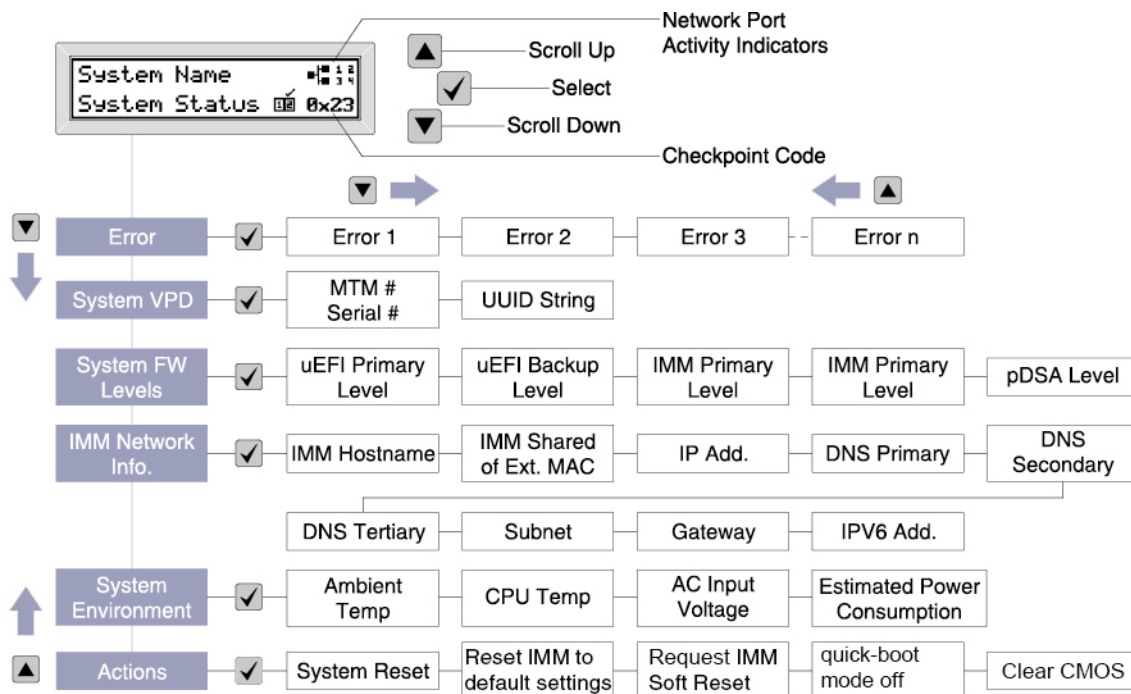


Figure 20. LCD system information display panel menu options flow

The following is an example of the information that you will see on the display panel. This example shows the layout of the information in the main menu when the debug feature is enabled.

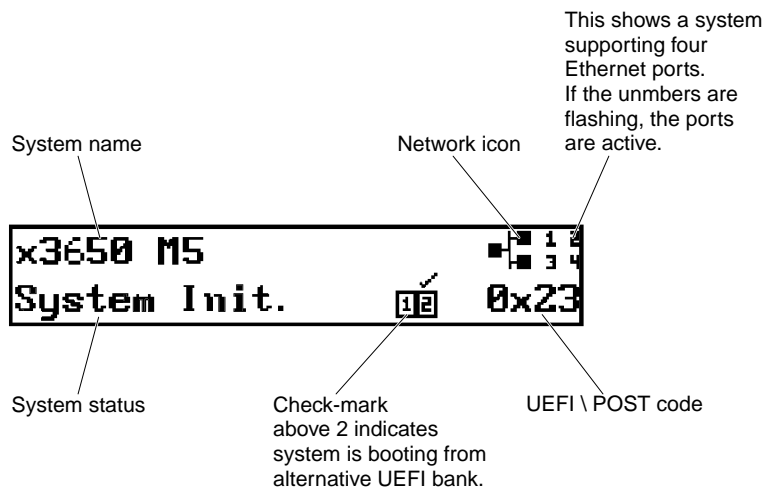


Figure 21. Main menu

When you navigate through the hierarchy of the menu options on the LCD system information display panel, the display panel shows the information for that option and the up and down arrows appear on the side of the display panel. When you get to the bottom of the hierarchy of the menu options, only the up arrow will be available. When you are at the top of the hierarchy of the menu options, only the down arrow will be available.

For the errors submenu set, if only one error occurs, the LCD display panel will display that error. If more than one error occurs, the LCD display panel displays the number of errors that have occurred. If no errors occur, the no error menu will be available for navigation.

To move within the menu options, use the Scroll up or Scroll down buttons, then the Select button to enter a submenu set.

The LCD system information display panel displays the following types of information about the server:

- IMM system error log (SEL)

Note: The Scroll Down button will only function for this menu option if errors have occurred. A list of current errors reported by the system will be displayed. To see the system error log (SEL) and get the complete list of errors, go to the IMM web page (see [“Logging in to the Web interface” on page 58](#)).

- System VPD information:
 - Machine type and serial number
 - Universal Unique Identifier (UUID) string
- System firmware levels:
 - UEFI code level
 - IMM code level
 - pDSA code level
- IMM network information:
 - IMM hostname
 - IMM dedicated MAC address

Note: Only the MAC address that is currently in use is displayed (dedicated or shared)

- IMM shared MAC address
- IP v4 information

- IP v6 address
- System environmental information:
 - Ambient temperature
 - CPU temperature
 - AC input voltage
 - Estimated power consumption

Rear view

The following illustration shows the connectors on the rear of the server.

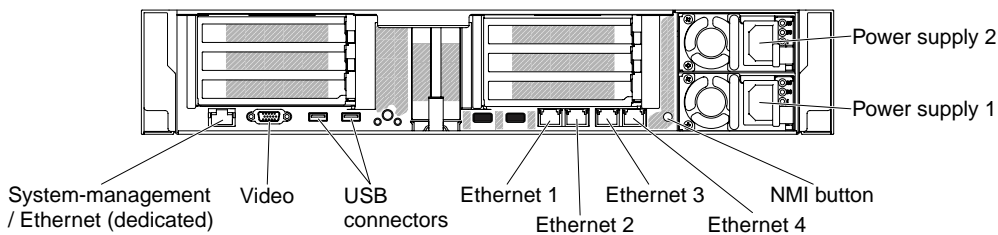


Figure 22. Rear view

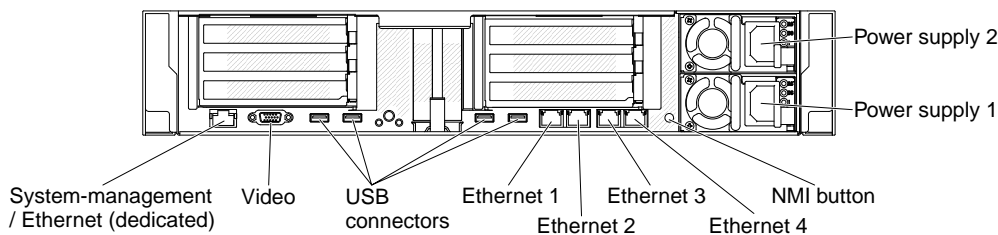


Figure 23. Rear view: for machine type 8871-AC3

- **NMI button:** Press this button to force a nonmaskable interrupt to the microprocessor. It allows you to blue screen the server and take a memory dump (use this button only when directed by the service support). You might have to use a pen or the end of a straightened paper clip to press the button. The NMI button is in the lower left-hand corner on the rear of the server.
- **Power connector:** Connect the power cord to this connector.

Note: Power supply 1 is the default/primary power supply. If power supply 1 fails, you must replace it immediately.

- **Video connector:** Connect a monitor to this connector. The video connectors on the front and rear of the server can be used simultaneously.

Note: The maximum video resolution is 1600 x 1200 at 75 Hz.

- **USB connectors :** Connect a USB device, such as a USB mouse or keyboard to any of these connectors. For machine type 8871-AC3, two USB 3.0 and two USB 2.0 connectors are provided. For other models, two USB 3.0 connectors are provided.
- **Systems-management Ethernet connector:** Use this connector to connect the server to a network for full systems-management information control. This connector is used only by the IMM2.1. A dedicated management network provides additional security by physically separating the management network traffic from the production network. You can use the Setup Utility to configure the server to use a dedicated systems management network or a shared network. See Using the Setup Utility in the *Problem Determination and Service Guide* for more information.

- **Ethernet connectors:** Use either of these connectors to connect the server to a network. When you enable shared Ethernet for IMM2.1 in the Setup Utility, you can access the IMM2.1 using either the Ethernet 1 or the system-management Ethernet (default) connector. See Using the Setup Utility for more information.
- **Serial connector (optional):** Connect a 9-pin serial device to this connector. The serial port is shared with the IMM2.1. The IMM2.1 can take control of the shared serial port to redirect serial traffic, using Serial over LAN (SOL).

The following illustration shows the LEDs on the rear of the server.

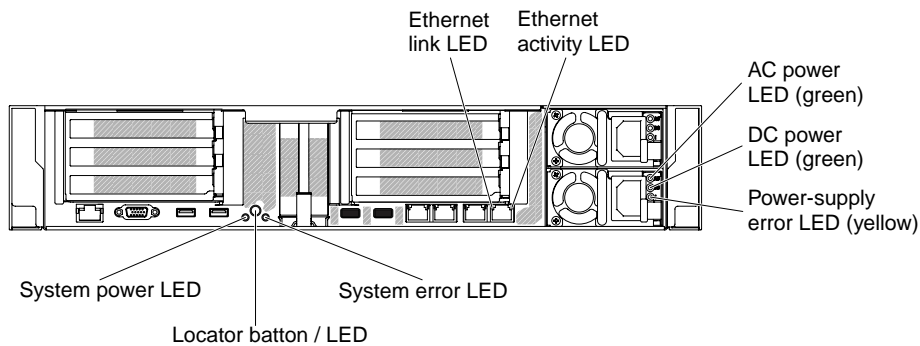
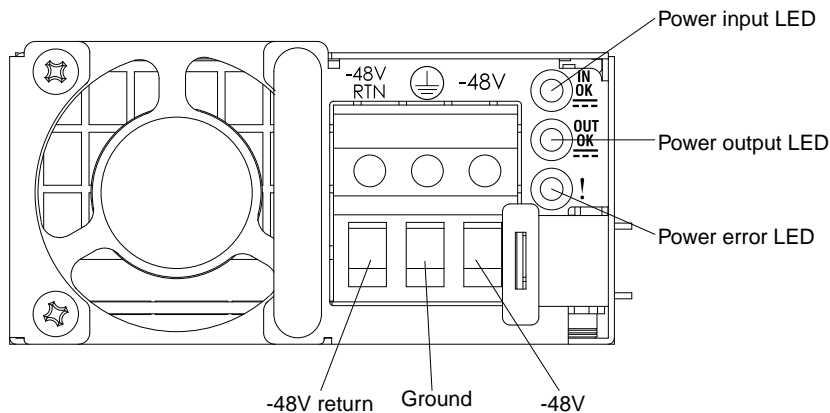


Figure 24. LEDs rear view

The following illustration shows the LEDs on a dc power supply.



- **Ethernet activity LEDs:** When these LEDs are lit, they indicate that the server is transmitting to or receiving signals from the Ethernet LAN that is connected to the Ethernet port.
- **Ethernet link LEDs:** When these LEDs are lit, they indicate that there is an active link connection on the 10BASE-T, 100BASE-TX, or 1000BASE-TX interface for the Ethernet port.
- **AC power LED:** Each hot-swap ac power supply has an ac power LED. When the ac power LED is lit, it indicates that sufficient power is coming into the power supply through the power cord. During typical operation, the ac power LED is lit. For any other combination of LEDs, see [“AC power-supply LEDs” on page 73](#).
- **DC power LED:** Each hot-swap ac power supply has a dc power LED. When the dc power LED is lit, it indicates that the power supply is supplying adequate dc power to the system. During typical operation, both the ac and dc power LEDs are lit. For any other combination of LEDs, see [“DC power-supply LEDs” on page 74](#).
- **IN OK power LED:** Each hot-swap dc power supply has an IN OK power LED. When the IN OK power LED is lit, it indicates that sufficient power is coming into the power supply through the power cord. During

typical operation, both the IN OK and OUT OK power LEDs are lit. For any other combination of LEDs, see “DC power-supply LEDs” on page 74.

- **OUT OK power LED:** Each hot-swap dc power supply has an OUT OK power LED. When the OUT OK power LED is lit, it indicates that the power supply is supplying adequate dc power to the system. During typical operation, both the IN OK and OUT OK power LEDs are lit. For any other combination of LEDs, see “DC power-supply LEDs” on page 74.
- **Power-supply error LED:** When the power-supply error LED is lit, it indicates that the power supply has failed.

Note: Power supply 1 is the default/primary power supply. If power supply 1 fails, you must replace the power supply immediately.

- **Power-on LED:** When this LED is lit and not flashing, it indicates that the server is turned on. The states of the power-on LED are as follows:

Off: Power is not present, or the power supply or the LED itself has failed.

Flashing rapidly (4 times per second): The server is turned off and is not ready to be turned on. The power-control button is disabled. This will last approximately 5 to 10 seconds.

Flashing slowly (once per second): The server is turned off and is ready to be turned on. You can press the power-control button to turn on the server.

Lit: The server is turned on.

- **System-locator LED:** Use this LED to visually locate the server among other servers. You can use Lenovo XClarity Administrator to light this LED remotely.
- **System-error LED:** When this LED is lit, it indicates that a system error has occurred. An LED on the LCD system information display panel (if available) is also lit to help isolate the error.

PCI riser-card adapter expansion slot locations

The section shows the PCI expansion slot connector locations on the server.

Based on the server configuration, the locations of the adapter expansion slots from the rear of the server may be either of the following.

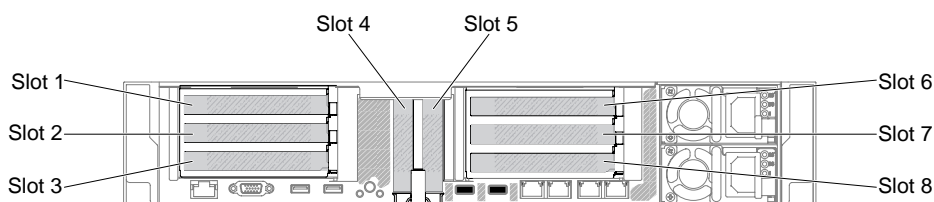


Figure 25. PCI riser-card adapter expansion slot locations

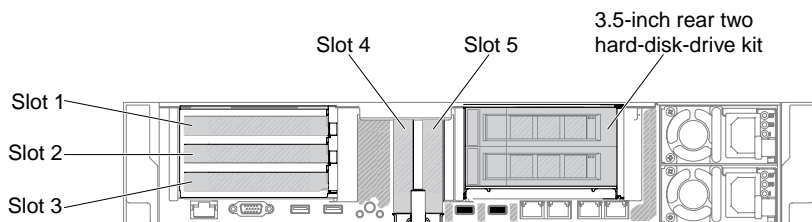


Figure 26. PCI riser-card adapter expansion slot locations

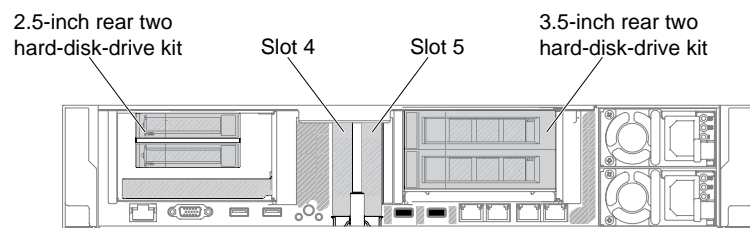


Figure 27. PCI riser-card adapter expansion slot locations

Server components

The following illustration shows the major components in the server.

The illustrations in this document might differ slightly from your hardware.

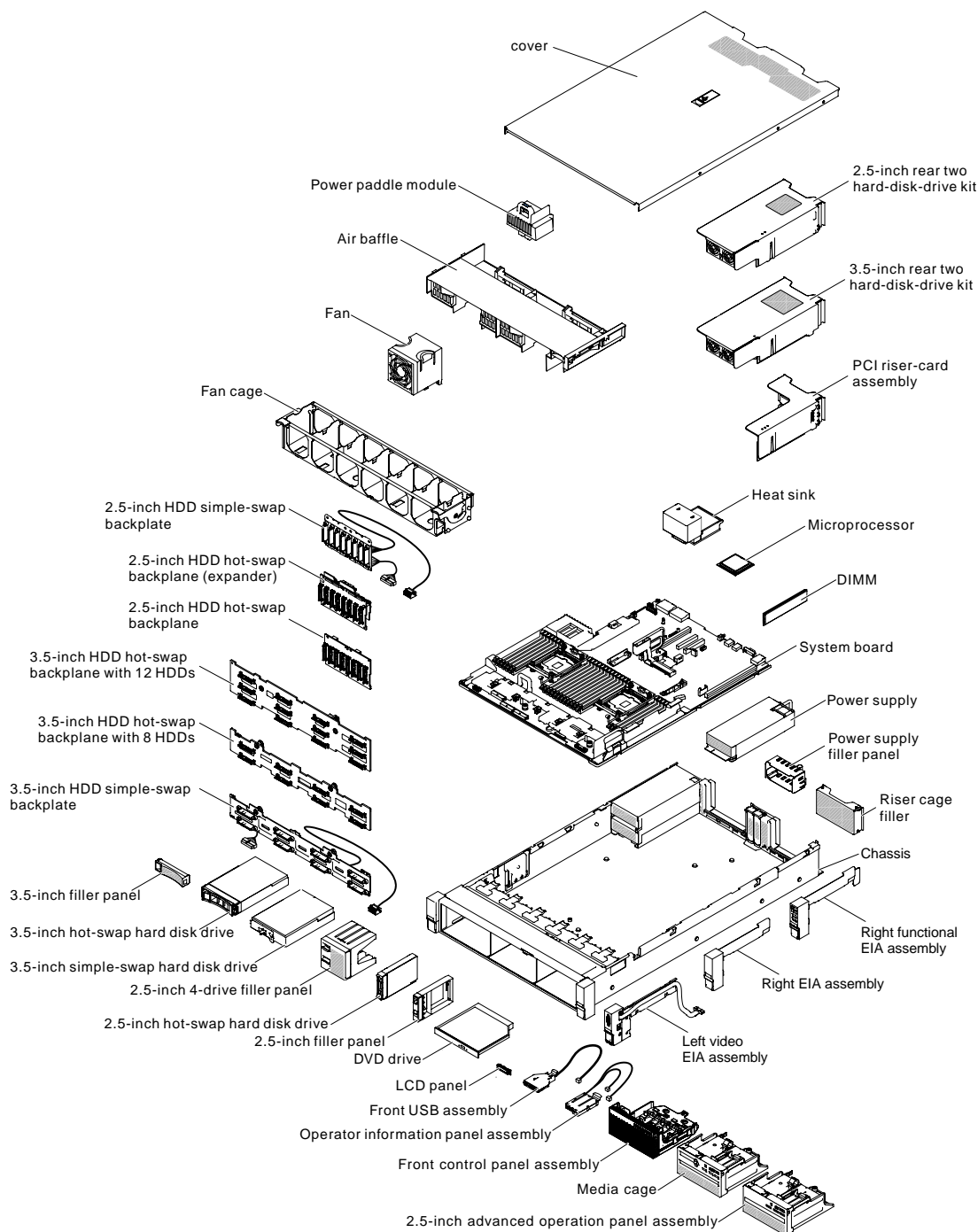


Figure 28. Server components

Blue on a component indicates touch points, where you can grip the component to remove it from or install it in the server, open or close a latch, and so on.

Orange on a component or an orange label on or near a component indicates that the component can be hot-swapped, which means that if the server and operating system support hot-swap capability, you can remove or install the component while the server is running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.

System-board internal connectors

The following illustrations show the internal connectors on the system board.

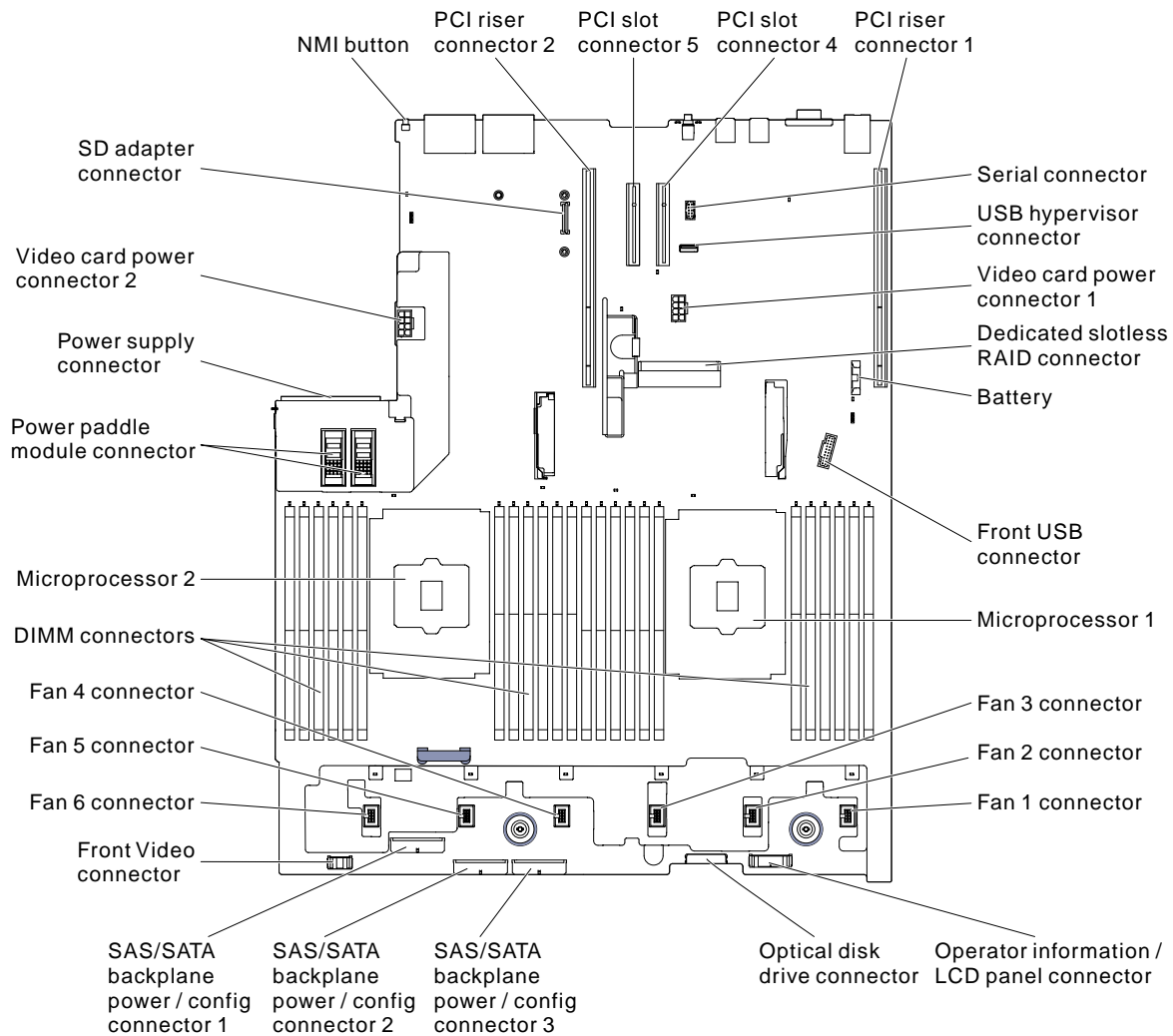


Figure 29. System-board internal connectors

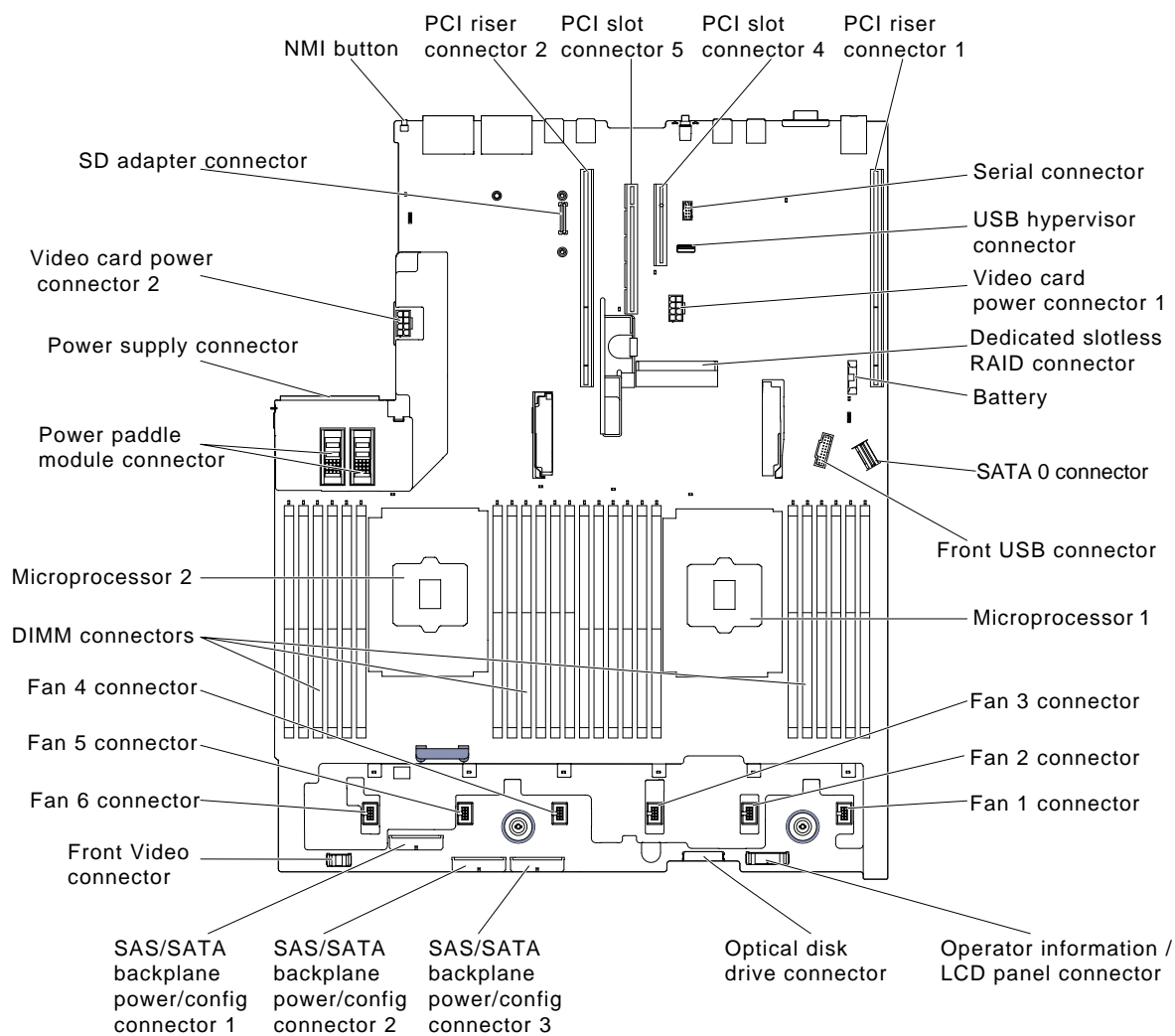


Figure 30. System-board internal connectors: for machine type 8871-AC3

System-board external connectors

The following illustrations show the external connectors on the system board.

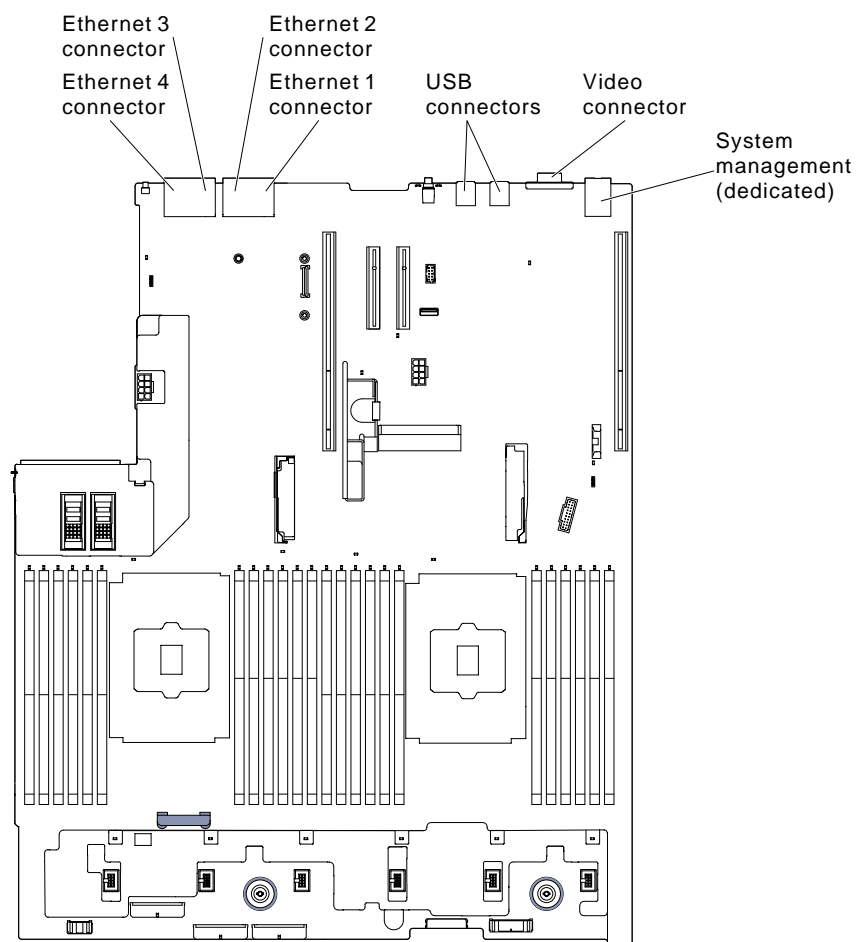


Figure 31. System-board external connectors

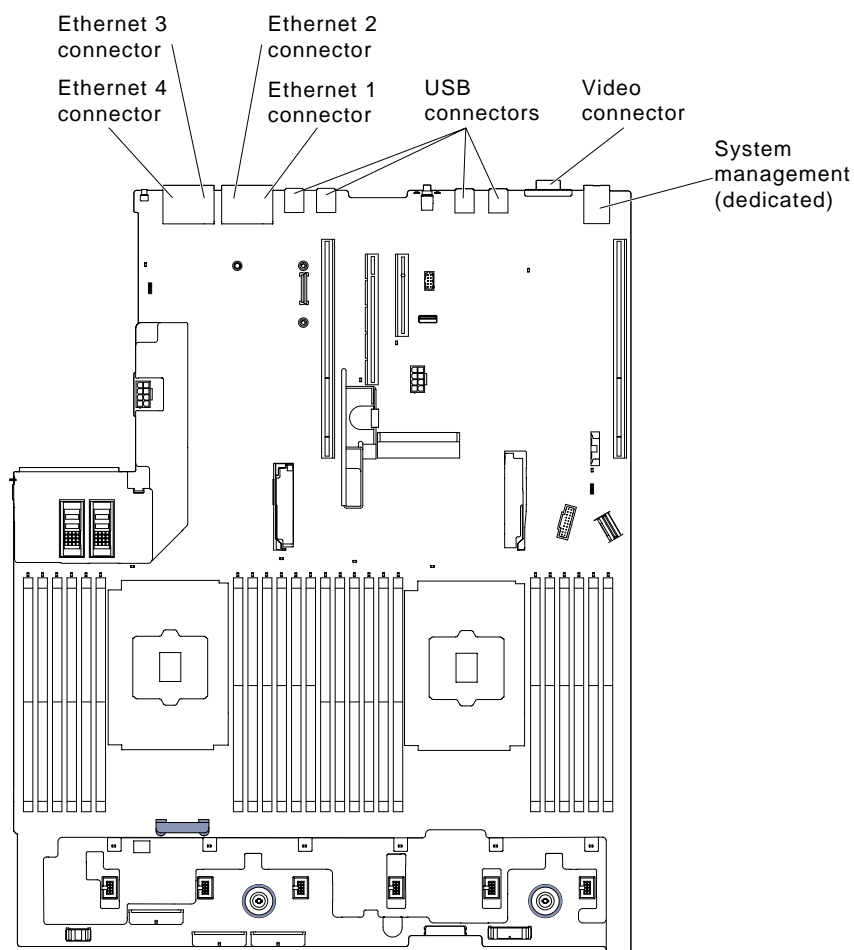


Figure 32. System-board external connectors: for machine type 8871-AC3

System-board optional-device connectors

The following illustrations show the connectors on the system board for the optional devices.

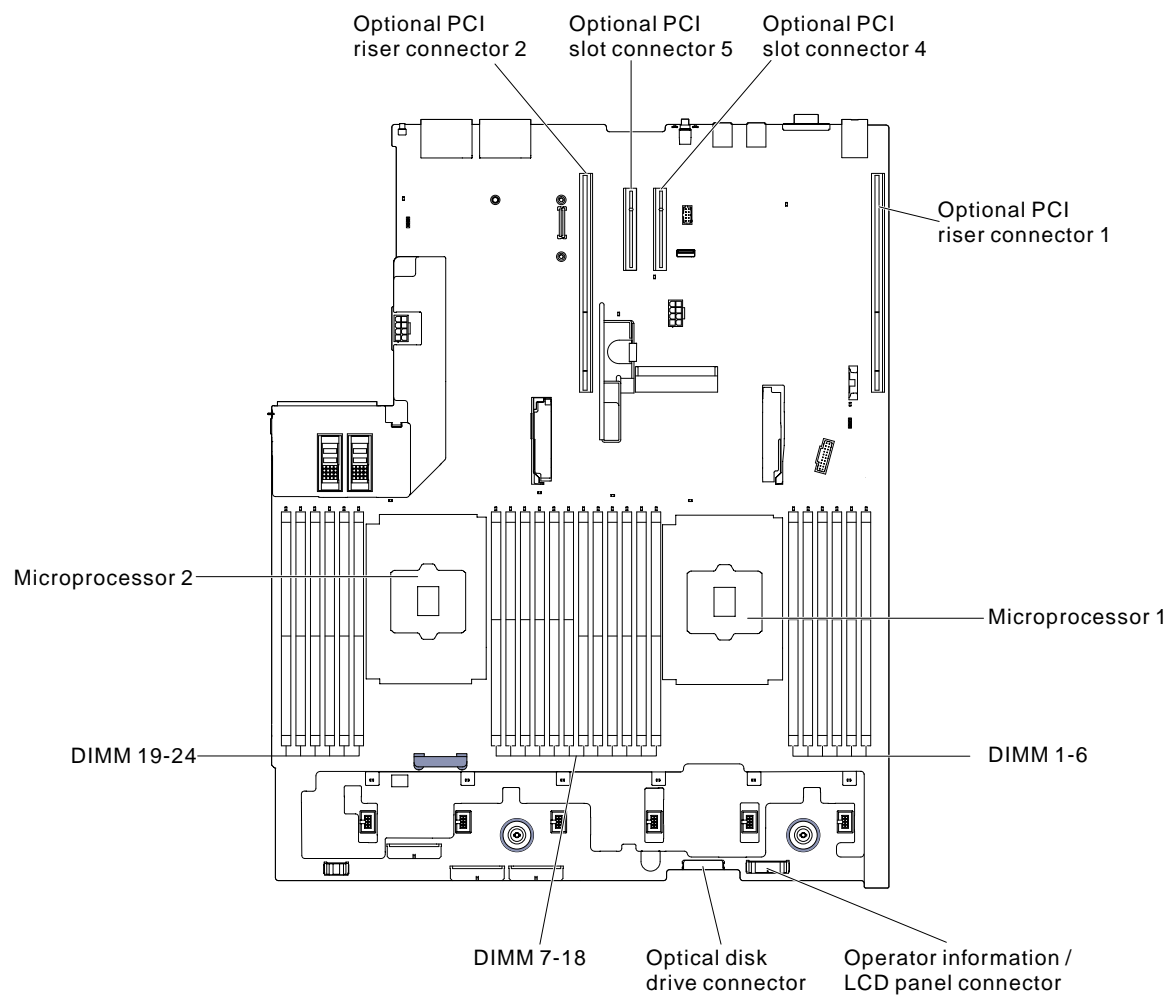


Figure 33. System-board optional-device connectors

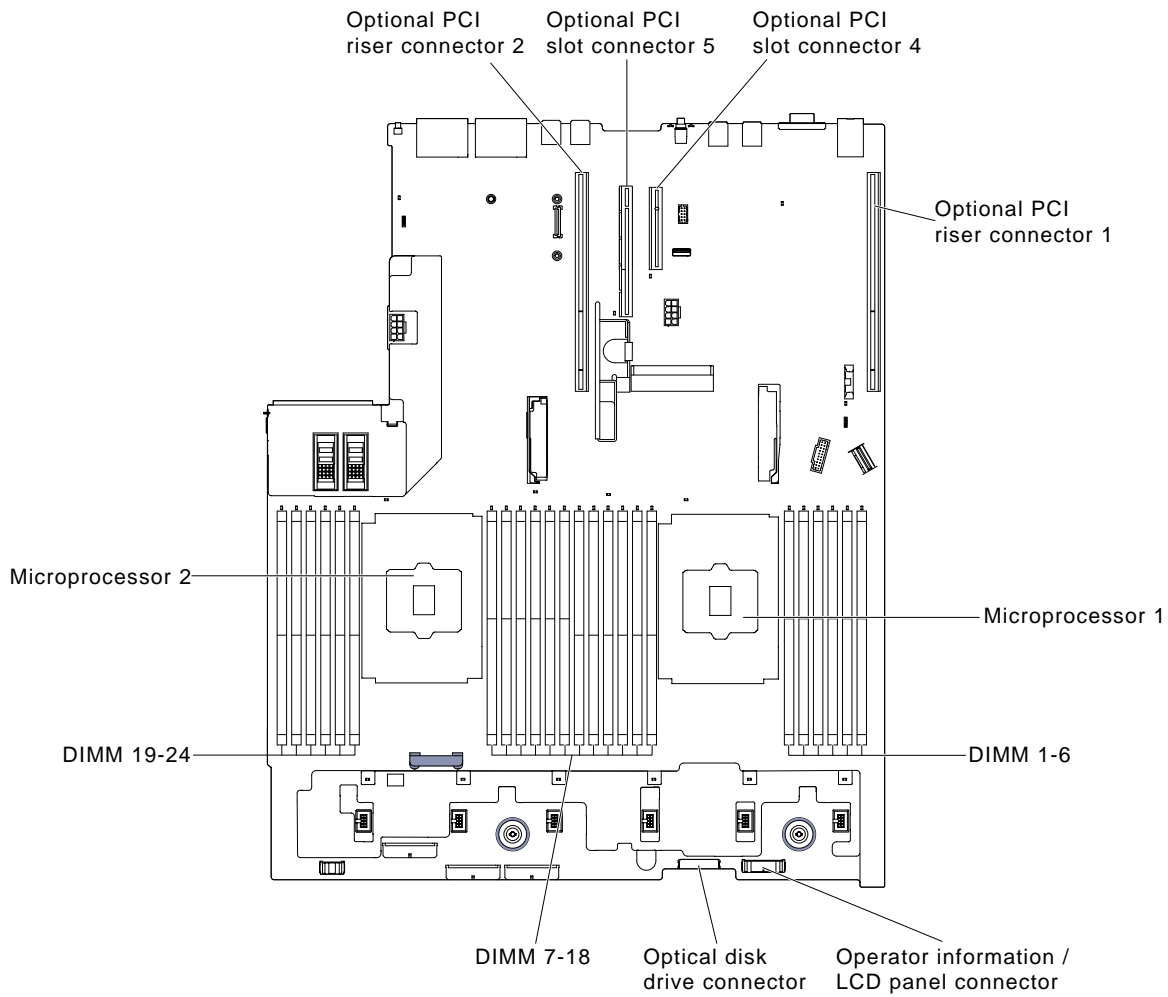


Figure 34. System-board optional-device connectors: for machine type 8871-AC3

System-board switches, jumpers, and buttons

The following illustrations show the location of the switches, jumpers, and buttons on the server.

Note: If there is a clear protective sticker on the top of the switch blocks, you must remove and discard it to access the switches.

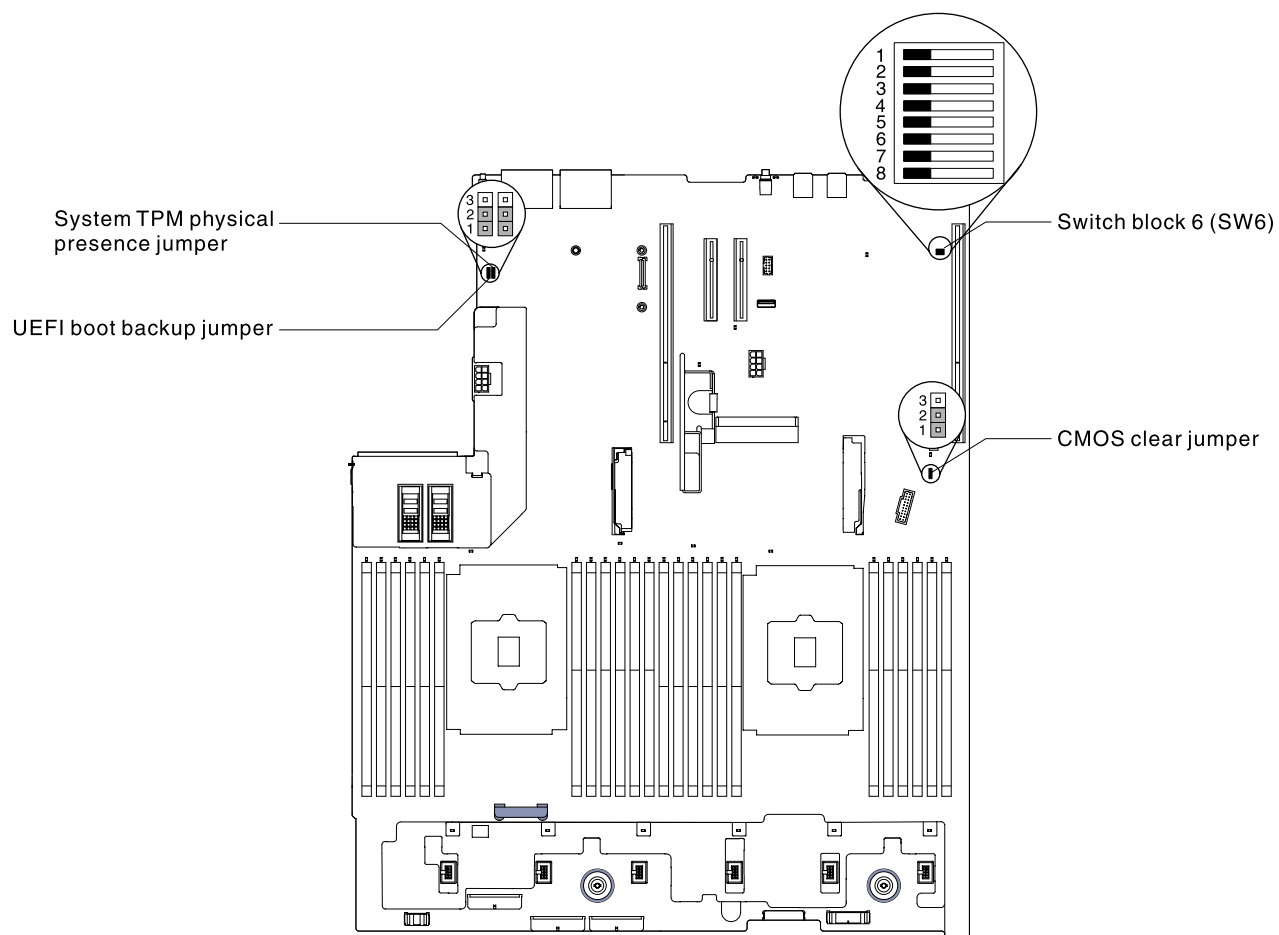


Figure 35. System-board switches, jumpers, and buttons

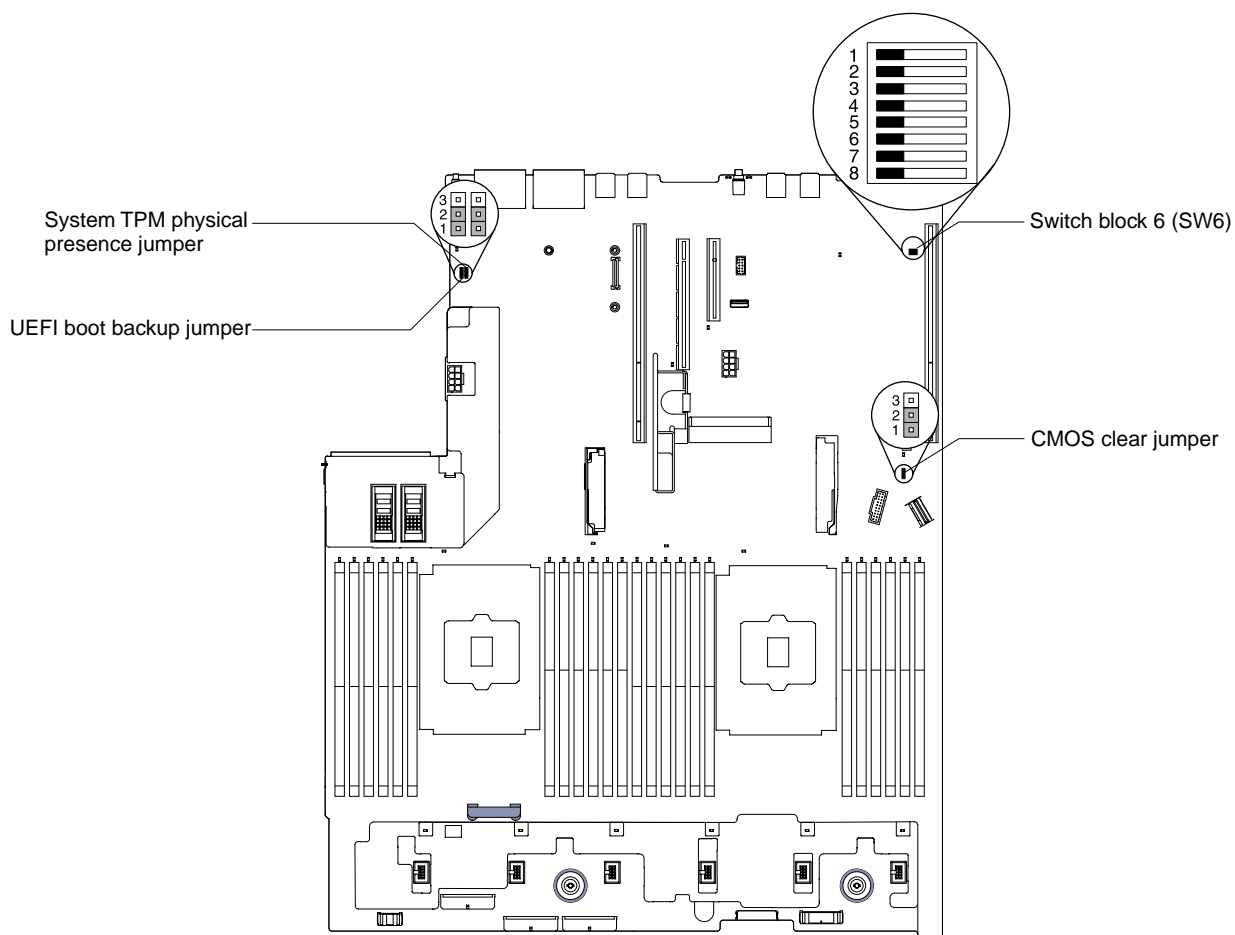


Figure 36. System-board switches, jumpers, and buttons: for machine type 8871-AC3

The following table describes the jumpers on the system board.

Table 2. System board jumpers

Jumper number	Jumper name	Jumper setting
J7	System TPM physical presence jumper	<ul style="list-style-type: none"> Pins 1 and 2: Normal (default). Pins 2 and 3: Indicates a physical presence to the system TPM.
J11	CMOS clear jumper	<ul style="list-style-type: none"> Pins 1 and 2: Normal (default). Pins 2 and 3: Clears the real-time clock (RTC) registry.

Table 2. System board jumpers (continued)

Jumper number	Jumper name	Jumper setting
J15	UEFI boot backup jumper	<ul style="list-style-type: none"> Pins 1 and 2: Normal (default). Loads the primary server firmware ROM page. Pins 2 and 3: Loads the secondary (backup) server firmware ROM page.
Notes: <ol style="list-style-type: none"> If no jumper is present, the server responds as if the pins are set to the default. Changing the position of the UEFI boot backup jumper (J15) from pins 1 and 2 to pins 2 and 3 before the server is turned on alters which flash ROM page is loaded. Do not change the jumper pin position after the server is turned on. This can cause an unpredictable problem. 		

The following table describes the functions of the SW6 switch block on the system board.

Table 3. System board SW6 switch block definition

Switch number	Default position	Description
1	Off	Reserved.
2	Off	<p>Power-on password override. Changing the position of this switch bypasses the power-on password check the next time the server is turned on and starts the Setup Utility so that you can change or delete the power-on password. You do not have to move the switch back to the default position after the power-on password is overridden.</p> <p>Changing the position of this switch does not affect the administrator password check if an administrator password is set.</p>
3	Off	Reserved.
4	Off	Reserved.
5	Off	Reserved.
6	Off	Reserved.

Important:

- Before you change any switch settings or move any jumpers, turn off the server; then, disconnect all power cords and external cables. Review the information in [“Safety” on page v](#), [“Installation guidelines” on page 305](#), [“Handling static-sensitive devices” on page 307](#), and [“Turning off the server” on page 45](#).
- Any system-board switch or jumper block that is not shown in the illustrations in this document are reserved.

The following table describes the functions of the button on the system board.

Table 4. Button on the server

Button name	Function
Force NMI button	<p>This button is on the rear of the server. Press this button to force a nonmaskable interrupt to the microprocessor. You might have to use a pen or the end of a straightened paper clip to press the button. You can also use it to force a blue-screen memory dump (use this button only when you are directed to do so by Lenovo Support).</p>

System-board LEDs

The following illustrations show the light-emitting diodes (LEDs) on the system board.

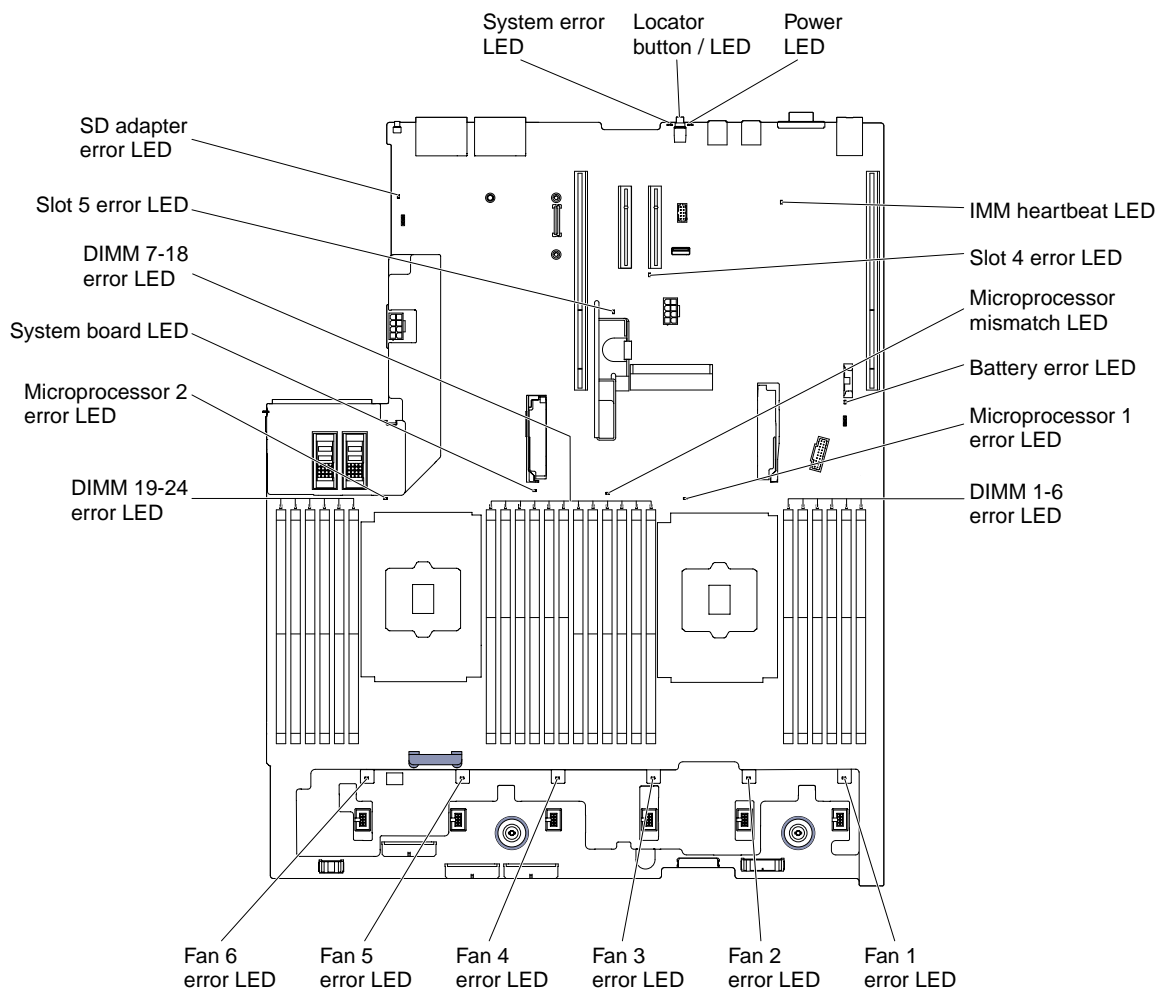


Figure 37. System-board LEDs

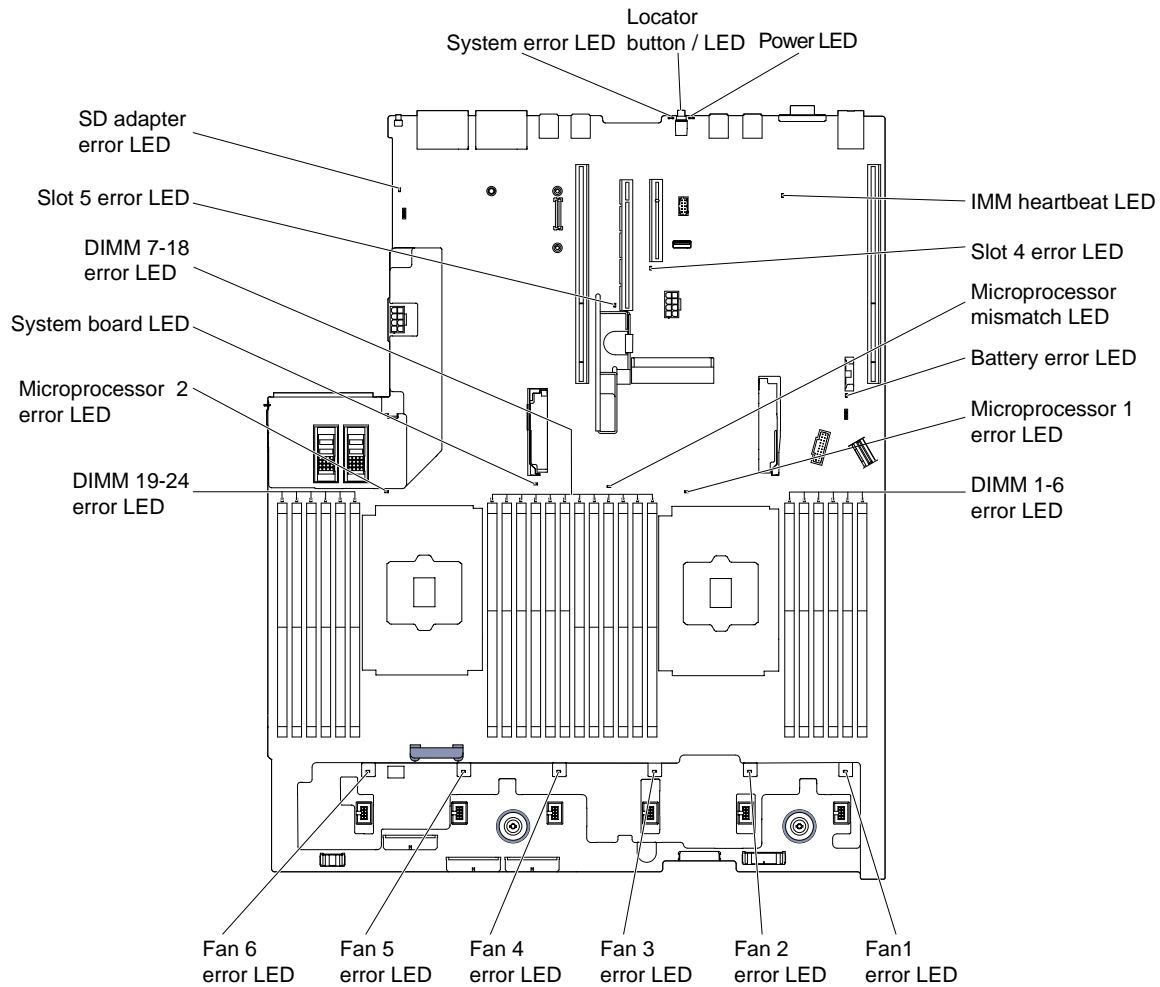


Figure 38. System-board LEDs: for machine type 8871-AC3

Riser-card adapter expansion slot connectors

The following illustration shows the respective expansion slot connectors.

- Riser-card assembly 1
 - Type 1 PCI riser card

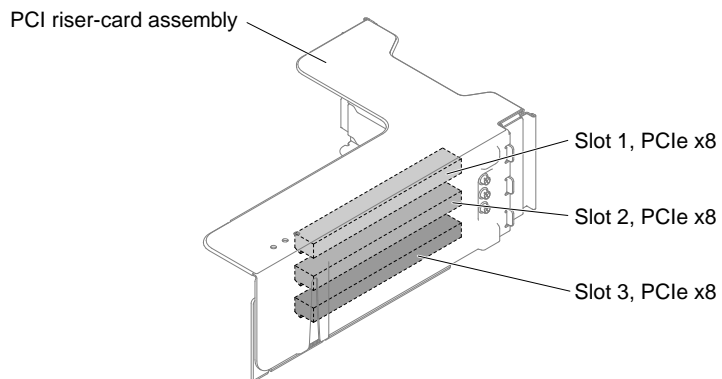


Figure 39. Type 1 PCI riser card

- Type 2 PCI riser card

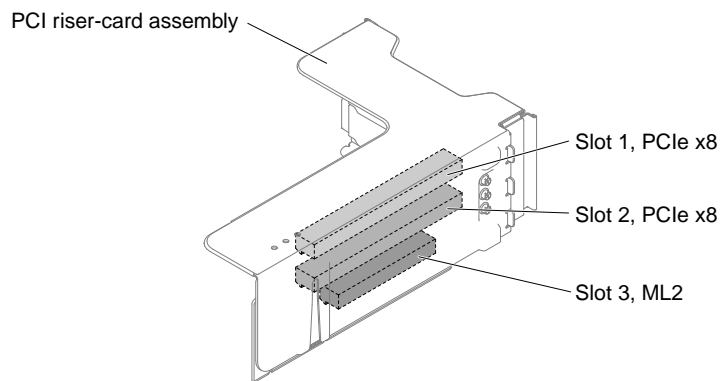


Figure 40. Type 2 PCI riser card

- Type 3 PCI riser card

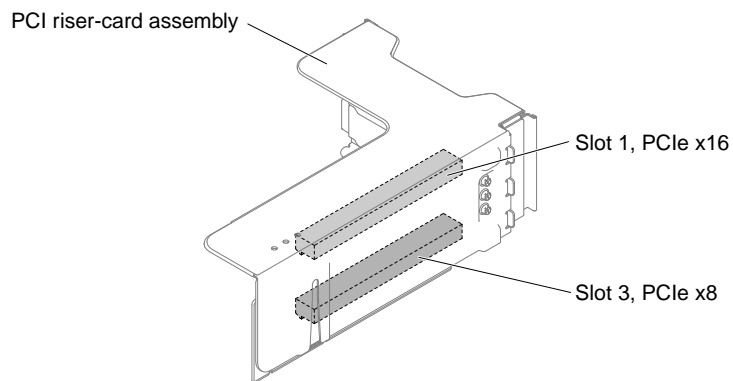


Figure 41. Type 3 PCI riser card

- Type 4 PCI riser card

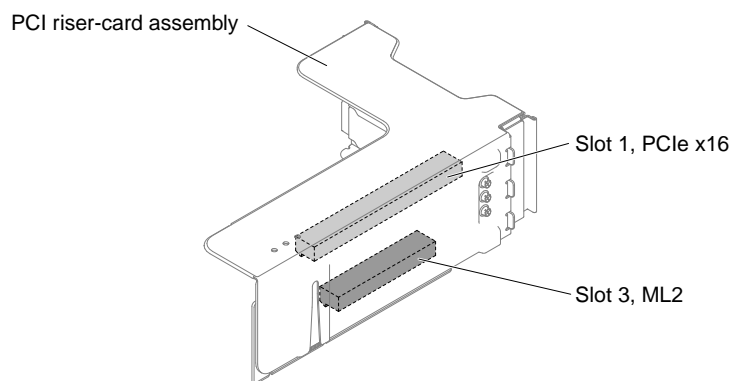


Figure 42. Type 4 PCI riser card

- Riser-card assembly 2
 - Type 5 PCI riser card

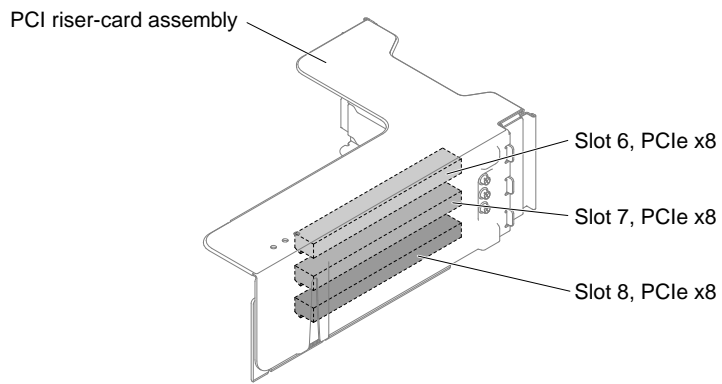


Figure 43. Type 5 PCI riser card

– Type 6 PCI riser card

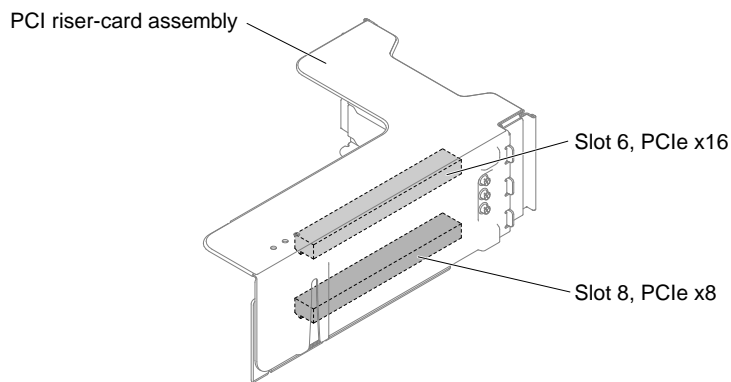


Figure 44. Type 6 PCI riser card

Riser-card assembly LEDs

The following illustration shows the light-emitting diodes (LEDs) on the PCI riser-card assembly.

Note: Error LEDs remain lit only while the server is connected to power.

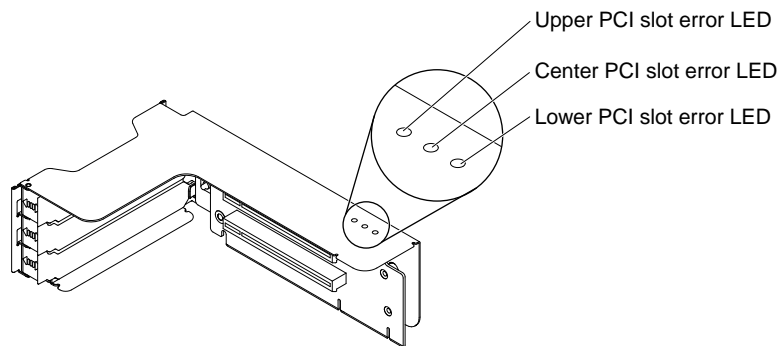


Figure 45. Riser-card assembly LEDs

2.5-inch/3.5-inch simple-swap/hot-swap hard disk drive backplate assemblies and backplanes

The following illustration shows the respective 2.5-inch/3.5-inch simple-swap/hot-swap hard disk drive backplate assemblies and backplanes.

- 2.5-inch simple-swap hard disk drive backplate assembly

- Type 1

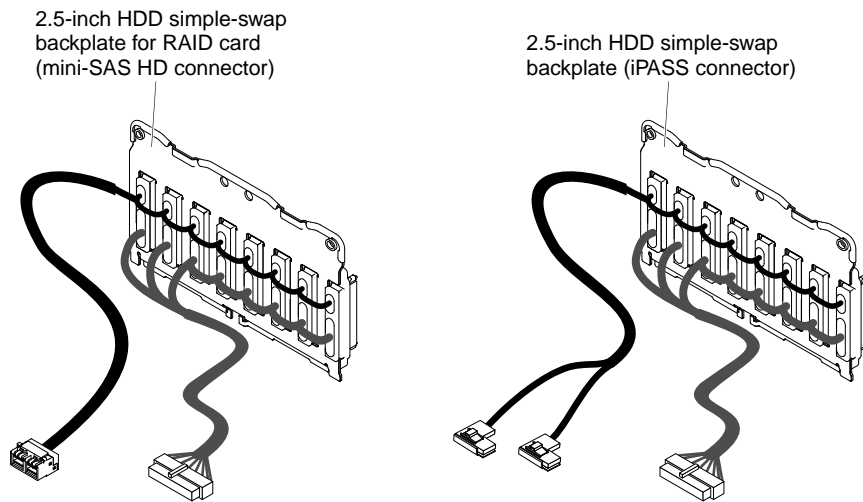


Figure 46. Type 1

- 2.5-inch hot-swap hard disk drive backplanes

- Type 2

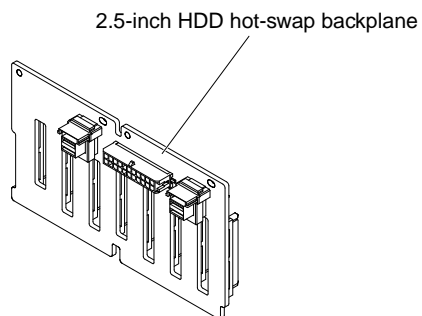


Figure 47. Type 2

- Type 3

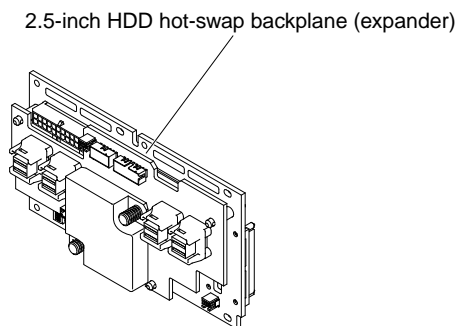


Figure 48. Type 3

- 3.5-inch simple-swap hard disk drive backplate assembly

– Type 4

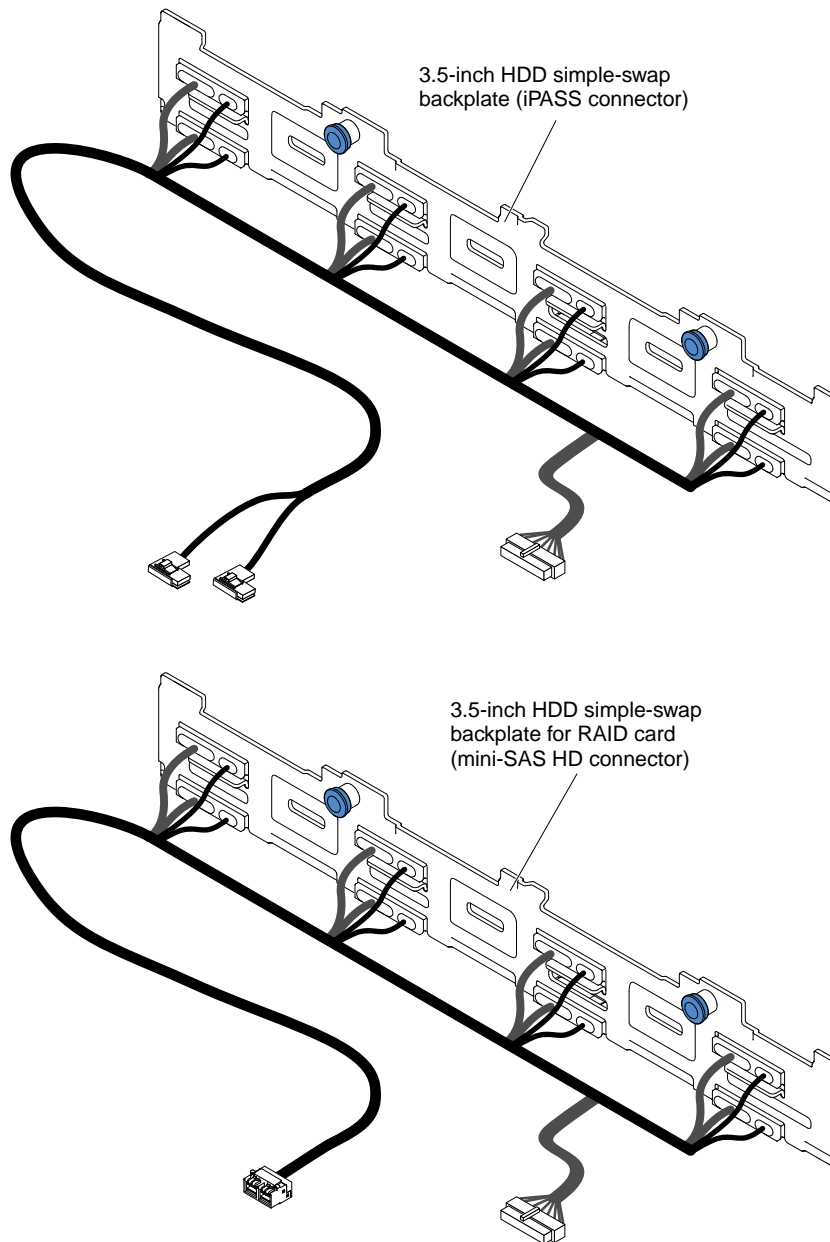


Figure 49. Type 4

- 3.5-inch hot-swap hard disk drive backplanes
 - Type 5

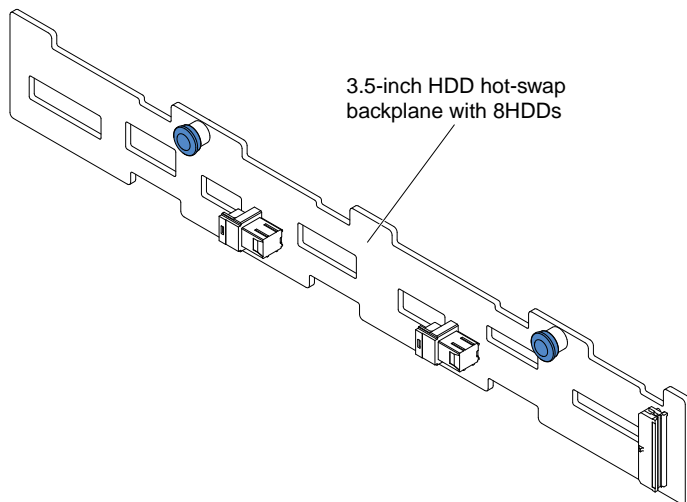


Figure 50. Type 5

– Type 6

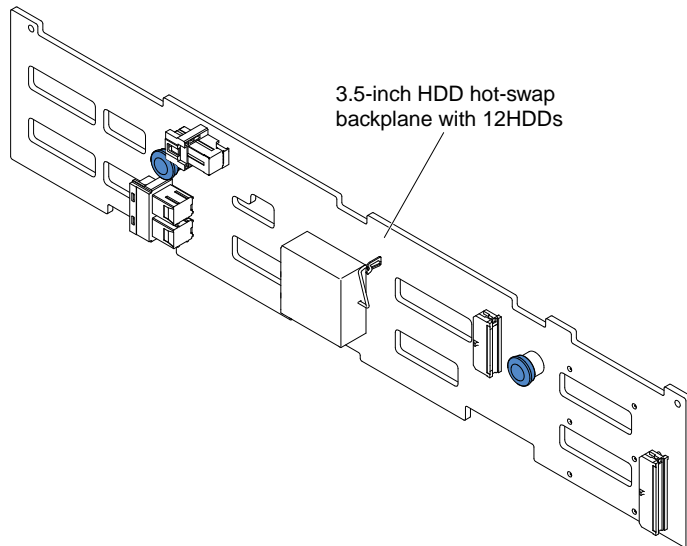


Figure 51. Type 6

Server power features

When the server is connected to an ac power source but is not turned on, the operating system does not run, and all core logic except for the IMM2 is shut down.

However, the server can respond to requests from IMM2, such as a remote request to turn on the server. The power-on LED flashes to indicate that the server is connected to an ac power source but is not turned on.

Turning on the server

Use this information to turn on the server.

Approximately 5 seconds after the server is connected to power, one or more fans might start running to provide cooling while the server is connected to power and the power-on button LED will blink quickly. Approximately 5 to 10 seconds after the server is connected to power, the power-control button becomes

active (the power-on LED will blink slowly), and one or more fans might start running to provide cooling while the server is connected to power. You can turn on the server by pressing the power-control button.

The server can also be turned on in any of the following ways:

- If a power failure occurs while the server is turned on, the server will restart automatically when power is restored.
- If your operating system supports the Wake on LAN feature, the Wake on LAN feature can turn on the server.

Notes:

1. When 4 GB or more of memory (physical or logical) is installed, some memory is reserved for various system resources and is unavailable to the operating system. The amount of memory that is reserved for system resources depends on the operating system, the configuration of the server, and the configured PCI options.
2. Ethernet 1 connector supports Wake on LAN feature.
3. When you turn on the server with the graphical adapters installed, the logo displays on the screen after approximately 3 minutes. This is normal operation while the system loads.

Turning off the server

Use this information to turn off the server.

When you turn off the server and leave it connected to power, the server can respond to requests to the service processor, such as a remote request to turn on the server. While the server remains connected to power, one or more fans might continue to run. To remove all power from the server, you must disconnect it from the power source.

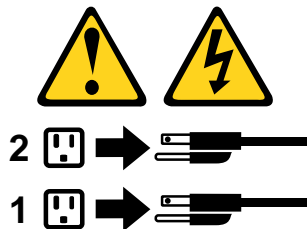
Some operating systems require an orderly shutdown before you turn off the server. See your operating-system documentation for information about shutting down the operating system.

Statement 5



CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



The server can be turned off in any of the following ways:

- You can turn off the server from the operating system, if your operating system supports this feature. After an orderly shutdown of the operating system, the server will turn off automatically.

- You can press the power-control button to start an orderly shutdown of the operating system and turn off the server, if your operating system supports this feature.
- If the operating system stops functioning, you can press and hold the power-control button for more than 4 seconds to turn off the server.
- The server can be turned off by Wake on LAN feature with the following limitation:

Note: When you install any PCI adapter, the power cords must be disconnected from the power source before you remove the PCI Express riser-card assembly. Otherwise, the Wake on LAN feature might not work.

- The IMM2 can turn off the server as an automatic response to a critical system failure.

Chapter 2. Configuration information and instructions

This chapter provides information about updating the firmware and using the configuration utilities.

Updating the firmware

Use this information to update the firmware.

Important:

1. Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
2. Before you update the firmware, be sure to back up any data that is stored in the Trusted Platform Module (TPM), in case any of the TPM characteristics are changed by the new firmware. For instructions, see your encryption software documentation.
3. Installing the wrong firmware or device-driver update might cause the server to malfunction. Before you install a firmware or device-driver update, read any readme and change history files that are provided with the downloaded update. These files contain important information about the update and the procedure for installing the update, including any special procedure for updating from an early firmware or device-driver version to the latest version.

- **Lenovo XClarity Essentials OneCLI**

Lenovo XClarity Essentials OneCLI is a collection of command line applications that can be used to manage Lenovo servers. Its update application can be used to update firmware and device drivers for your servers. The update can be performed within the host operating system of the server (in-band) or remotely through the BMC of the server (out-of-band). Specific details about updating firmware using Lenovo XClarity Essentials OneCLI is available at: http://sysmgmt.lenovofiles.com/help/topic/toolsctr_cli_lenovo/onecli_c_update.html.

- **Lenovo XClarity Essentials UpdateXpress**

Lenovo XClarity Essentials UpdateXpress provides most of OneCLI update functions through a graphical user interface (GUI). It can be used to acquire and deploy UpdateXpress System Pack (UXSP) update packages and individual updates. UpdateXpress System Packs contain firmware and device driver updates for Microsoft Windows and for Linux. You can obtain Lenovo XClarity Essentials UpdateXpress from the following location: <https://support.lenovo.com/uu/en/solutions/lvvo-xpress>.

- **Lenovo XClarity Essentials Bootable Media Creator**

You can use Lenovo XClarity Essentials Bootable Media Creator to create bootable media that is suitable for applying firmware updates, running preboot diagnostics, and deploying Microsoft Windows operating systems. You can obtain Lenovo XClarity Essentials BoMC from the following location: <https://datacentersupport.lenovo.com/uu/en/solutions/lvvo-bomc>.

The firmware for the server is periodically updated and is available for download on the website. To check for the latest level of firmware, such as the UEFI firmware, device drivers, and IMM2 firmware, go to <https://datacentersupport.lenovo.com>.

Download the latest firmware for the server; then, install the firmware, using the instructions that are included with the downloaded files.

When you replace a device in the server, you might have to update the firmware that is stored in memory on the device or restore the pre-existing firmware from a CD or DVD image.

The following list indicates where the firmware is stored:

- UEFI firmware is stored in ROM on the system board.
- IMM2 firmware is stored in ROM on the system board.
- Ethernet firmware is stored in ROM on the Ethernet controller and on the system board.
- ServeRAID firmware is stored in ROM on the RAID adapter (if one is installed).
- SAS/SATA firmware is stored in UEFI ROM on the system board.

Configuring the server

The following configuration programs come with the server:

- **Setup Utility**

The Setup Utility is part of the UEFI firmware. Use it to perform configuration tasks such as changing the startup-device sequence, setting the date and time, and setting passwords. For information about using this program, see [“Using the Setup Utility” on page 51](#).

- **Boot Manager program**

The Boot Manager is part of the UEFI firmware. Use it to override the startup sequence that is set in the Setup Utility and temporarily assign a device to be first in the startup sequence. For more information about using this program, see [“Using the Boot Manager” on page 55](#).

- **ServerGuide Setup and Installation CD**

The ServerGuide program provides software-setup tools and installation tools that are designed for the server. Use this CD during the installation of the server to configure basic hardware features, such as an integrated SAS/SATA controller with RAID capabilities, and to simplify the installation of your operating system. For information about using this CD, see [“Using the ServerGuide Setup and Installation CD” on page 49](#).

- **FastSetup**

FastSetup is a no-cost software tool that helps simplify the maintenance and deployment of selected BladeCenter chassis, servers, and components. The intuitive graphical interface initializes all phases of server setup, including discovery, update, and configuration. Features include templates that enable replication of settings to many servers and automation that reduces hands-on time and user errors. Wizards and other default settings enable customization capabilities. The low-touch, set-once and walk-away feature reduces the hands-on server setup time from days to minutes, particularly for larger deployments. For information about this tool, see <http://www.ibm.com/support/entry/portal/docdisplay?brand=5000008&indocid=TOOL-FASTSET>.

- **Integrated management module II (IMM2)**

Use the IMM2 for configuration, to update the firmware and sensor data record/field replaceable unit (SDR/FRU) data, and to remotely manage a network. For information about using the IMM2, see [“Using the integrated management module” on page 56](#) and the *Integrated Management Module II User's Guide* at http://publib.boulder.ibm.com/infocenter/systemx/documentation/topic/com.lenovo.sysx.imm2.doc/printable_doc.html.

- **VMware ESXi embedded hypervisor**

An optional USB flash device or SD card with VMware ESXi embedded hypervisor software is available for purchase. Hypervisor is virtualization software that enables multiple operating systems to run on a host system at the same time. The USB embedded hypervisor flash device can be installed in USB hypervisor connector on the system board. The SD card can be inserted into the SD adapter. For more information about using the embedded hypervisor, see [“Using the embedded hypervisor” on page 59](#).

- **Remote presence capability and blue-screen capture**

The remote presence and blue-screen capture features are integrated functions of the IMM2. The remote presence feature provides the following functions:

- Remotely viewing video with graphics resolutions up to 1600 x 1200 at 75 Hz, regardless of the system state
- Remotely accessing the server, using the keyboard and mouse from a remote client
- Mapping the CD or DVD drive, diskette drive, SD card, and USB flash drive on a remote client, and mapping ISO and diskette image files as virtual drives that are available for use by the server
- Uploading a diskette image to the IMM memory and mapping it to the server as a virtual drive

The blue-screen capture feature captures the video display contents before the IMM restarts the server when the IMM detects an operating-system hang condition. A system administrator can use the blue-screen capture feature to assist in determining the cause of the hang condition. For more information, see [“Using the remote presence and blue-screen capture features” on page 57](#).

- **Ethernet controller configuration**

For information about configuring the Ethernet controller, see [“Configuring the Ethernet controller” on page 60](#).

- **Features on Demand software Ethernet software**

The server provides Features on Demand software Ethernet support. You can purchase a Features on Demand software upgrade key for Fibre Channel over Ethernet (FCoE) and iSCSI storage protocols. For more information, see [“Enabling Features on Demand Ethernet software” on page 60](#).

- **Features on Demand software RAID software**

The server provides Features on Demand software RAID support. You can purchase a Features on Demand software upgrade key for RAID. For more information, see [“Enabling Features on Demand RAID software” on page 60](#).

- **Lenovo XClarity Essentials OneCLI**

You can use the config application and commands to view the current system configuration settings and make changes to Lenovo XClarity Controller and UEFI. The saved configuration information can be used to replicate or restore other systems. For information about configuring the server using Lenovo XClarity Essentials OneCLI, see: http://sysmgt.lenovofiles.com/help/topic/toolsctr_cli_lenovo/onecli_c_settings_info_commands.html.

- **Configuring RAID arrays**

For information about configuring RAID arrays, see [“Configuring RAID arrays” on page 60](#).

Using the ServerGuide Setup and Installation CD

Use this information as an overview for using the ServerGuide Setup and Installation CD.

The *ServerGuide Setup and Installation* CD provides software setup tools and installation tools that are designed for your server. The ServerGuide program detects the server model and optional hardware devices that are installed and uses that information during setup to configure the hardware. The ServerGuide simplifies the operating-system installations by providing updated device drivers and, in some cases, installing them automatically.

You can download a free image of the *ServerGuide Setup and Installation* CD from <https://support.lenovo.com/solutions/Invo-toolkit>.

In addition to the *ServerGuide Setup and Installation* CD, you must have your operating-system CD to install the operating system.

ServerGuide features

This information provides an overview of the ServerGuide features.

Features and functions can vary slightly with different versions of the ServerGuide program. To learn more about the version that you have, start the *ServerGuide Setup and Installation* CD and view the online overview. Not all features are supported on all server models.

The ServerGuide program performs the following features:

- An easy-to-use interface
- Diskette-free setup, and configuration programs that are based on detected hardware
- Device drivers that are provided for the server model and detected hardware
- Operating-system partition size and file-system type that are selectable during setup

The ServerGuide program performs the following tasks:

- Sets system date and time
- Detects installed hardware options and provides updated device drivers for most adapters and devices
- Provides diskette-free installation for supported Windows operating systems
- Includes an online readme file with links to tips for your hardware and operating-system installation

Setup and configuration overview

ServerGuide setup and configuration overview

When you use the *ServerGuide Setup and Installation* CD, you do not need setup diskettes. You can use the CD to configure any supported server model. The setup program provides a list of tasks that are required to set up your server model. On a server with a ServeRAID adapter or SAS/SATA controller with RAID capabilities, you can run the SAS/SATA RAID configuration program to create logical drives.

Note: Features and functions can vary slightly with different versions of the ServerGuide program.

Typical operating-system installation

ServerGuide typical operating-system installation

The ServerGuide program can reduce the time it takes to install an operating system. It provides the device drivers that are required for your hardware and for the operating system that you are installing. This section describes a typical ServerGuide operating-system installation.

Note: Features and functions can vary slightly with different versions of the ServerGuide program.

1. After you have completed the setup process, the operating-system installation program starts. (You will need your operating-system CD to complete the installation.)
2. The ServerGuide program stores information about the server model, service processor, hard disk drive controllers, and network adapters. Then, the program checks the CD for newer device drivers. This information is stored and then passed to the operating-system installation program.
3. The ServerGuide program presents operating-system partition options that are based on your operating-system selection and the installed hard disk drives.
4. The ServerGuide program prompts you to insert your operating-system CD and restart the server. At this point, the installation program for the operating system takes control to complete the installation.

Installing your operating system without using ServerGuide

Use this information to install the operating system on the server without using ServerGuide.

If you have already configured the server hardware and you are not using the ServerGuide program to install your operating system, you can download operating-system installation instructions for the server from <https://datacentersupport.lenovo.com/us/en/solutions/server-os>.

Using the Setup Utility

Use these instructions to start the Setup Utility.

Use the Unified Extensible Firmware Interface (UEFI) Setup Utility program to perform the following tasks:

- View configuration information
- View and change assignments for devices and I/O ports
- Set the date and time
- Set and change passwords
- Set the startup characteristics of the server and the order of startup devices
- Set and change settings for advanced hardware features
- View, set, and change settings for power-management features
- View and clear error logs
- Resolve configuration conflicts

Starting the Setup Utility

Use this information to start up the Setup Utility.

To start the Setup Utility, complete the following steps:

Step 1. Turn on the server.

Note: Approximately 5 seconds after the server is connected to power, the power-control button becomes active.

Step 2. When the prompt <F1> Setup is displayed, press F1. If you have set an administrator password, you must type the administrator password to access the full Setup Utility menu. If you do not type the administrator password, a limited Setup Utility menu is available.

Step 3. Select settings to view or change.

Setup Utility menu choices

Use the Setup Utility main menu to view and configure server configuration data and settings.

The following choices are on the Setup Utility main menu for the UEFI. Depending on the version of the firmware, some menu choices might differ slightly from these descriptions.

- **System Information**

Select this choice to view information about the server. When you make changes through other choices in the Setup Utility, some of those changes are reflected in the system information; you cannot change settings directly in the system information. This choice is on the full Setup Utility menu only.

- **System Summary**

Select this choice to view configuration information, including the ID, speed, and cache size of the microprocessors, machine type and model of the server, the serial number, the system UUID, and the amount of installed memory. When you make configuration changes through other options in the Setup Utility, the changes are reflected in the system summary; you cannot change settings directly in the system summary.

- **Product Data**

Select this choice to view the system-board identifier, the revision level or issue date of the firmware, the integrated management module and diagnostics code, and the version and date.

This choice is on the full Setup Utility menu only.

- **System Settings**

Select this choice to view or change the server component settings.

- **Adapters and UEFI Drivers**

Select this choice to view information about the UEFI 1.10 and UEFI 2.0 compliant adapters and drivers installed in the server.

- **Processors**

Select this choice to view or change the processor settings.

- **Memory**

Select this choice to view or change the memory settings.

- **Devices and I/O Ports**

Select this choice to view or change assignments for devices and input/output (I/O) ports. You can configure the serial ports, configure remote console redirection, enable or disable PCI slots and video controller. If you disable a device, it cannot be configured, and the operating system will not be able to detect it (this is equivalent to disconnecting the device).

- **Power**

Select this choice to view or change power capping to control consumption, processors, and performance states.

- **Operating Modes**

Select this choice to view or change the operating profile (performance and power utilization).

- **Legacy Support**

Select this choice to view or set legacy support.

Note: In the legacy mode, this system has limited ROM space for installed options. At most four network interface cards (NICs) are supported for legacy PXE boot. If more than four NICs are installed, legacy PXE boot will not be attempted on some of the NICs. To enable legacy PXE boot on the desired NIC connectors, prioritize the desired NIC connectors by changing the **ROM execution Order** or disable the NIC connectors that you do not use from the **Enable/Disable Adapter Option ROM Support** menu.

- **Force Legacy Video on Boot**

Select this choice to force INT video support, if the operating system does not support UEFI video output standards.

- **Rehook INT 19h**

Select this choice to enable or disable devices from taking control of the boot process. The default is **Disable**.

- **Legacy Thunk Support**

Select this choice to enable or disable UEFI to interact with PCI mass storage devices that are non-UEFI compliant. The default is **Enable**.

- **Infinite Boot Retry**

Select this choice to enable or disable UEFI to infinitely retry the legacy boot order. The default is **Disable**.

- **BBS Boot**

Select this choice to enable or disable legacy boot in BBS manner. The default is **Enable**.

- **Security**

Select this choice to view or configure Trusted Platform Module (TPM) support.

- **Integrated Management Module**

Select this choice to view or change the settings for the integrated management module.

- **Power Restore Policy**

Select this choice to set the mode of operation after the power lost.

- **Commands on USB Interface**

Select this choice to enable or disable the Ethernet over USB interface on IMM. The default is **Enable**.

- **Network Configuration**

Select this choice to view the system management network interface port, the IMM MAC address, the current IMM IP address, and host name; define the static IMM IP address, subnet mask, and gateway address, specify whether to use the static IP address or have DHCP assign the IMM IP address, save the network changes, and reset the IMM.

- **Reset IMM to Defaults**

Select this choice to view or reset IMM to the default settings.

- **Reset IMM**

Select this choice to reset IMM.

- **Recovery and RAS**

Select this choice to view or change the system recovery parameters and RAS setting.

- **Advanced RAS**

Select this choice to view or change the advanced RAS options.

- **Backup Bank Management**

Select this choice to view or change the backup bank management setting.

- **Disk GPT Recovery**

Select this choice to view or change the Disk GPT recovery options.

- **POST Attempts**

Select this choice to view or change the number of attempts to POST.

- **POST Attempts Limit**

Select this choice to view or change the Nx boot failure parameters.

- **System Recovery**

Select this choice to view or change system recovery settings.

- **POST Watchdog Timer**

Select this choice to view or enable the POST watchdog timer.

- **POST Watchdog Timer Value**

Select this choice to view or set the POST loader watchdog timer value.

- **Reboot System on NMI**

Select this choice to enable or disable restarting the system whenever a nonmaskable interrupt (NMI) occurs. **Enable** is the default.

- **Halt on Severe Error**

Select this choice to enable or disable the system from booting into OS, displaying the POST event viewer whenever a severe error was detected. **Disable** is the default.

- **Storage**

Select this choice to view or change the storage device settings.

- **Network**

Select this choice to view or change the network device options, such as iSCSI.

- **Drive Health**

Select this choice to view the status of the controllers installed in the blade server.

- **Date and Time**

Select this choice to set the date and time in the server, in 24-hour format (*hour:minute:second*).

This choice is on the full Setup Utility menu only.

- **Start Options**

Select this choice to view or change the start options, including the startup sequence, PXE boot option, and PCI device boot priority. Changes in the startup options take effect when you start the server.

The startup sequence specifies the order in which the server checks devices to find a boot record. The server starts from the first boot record that it finds. If the server has Wake on LAN hardware and software and the operating system supports Wake on LAN functions, you can specify a startup sequence for the Wake on LAN functions. For example, you can define a startup sequence that checks for a disc in the CD-RW/DVD drive, then checks the hard disk drive, and then checks a network adapter.

This choice is on the full Setup Utility menu only.

- **Boot Manager**

Select this choice to view, add, delete, or change the device boot priority, boot from a file, select a one-time boot, change boot mode, or restart the system..

- **System Event Logs**

Select this choice to enter the System Event Manager, where you can view the POST event log and the system-event log. You can use the arrow keys to move between pages in the error log. This choice is on the full Setup Utility menu only.

The POST event log contains the most recent error codes and messages that were generated during POST.

The system-event log contains POST and system management interrupt (SMI) events and all events that are generated by the baseboard management controller that is embedded in the integrated management module (IMM).

Important: If the system-error LED on the front of the server is lit but there are no other error indications, clear the system-event log. Also, after you complete a repair or correct an error, clear the system-event log to turn off the system-error LED on the front of the server.

- **POST Event Viewer**

Select this choice to enter the POST event viewer to view the POST error messages.

- **System Event Log**

Select this choice to view the system event log.

- **Clear System Event Log**

Select this choice to clear the system event log.

- **User Security**

Select this choice to set, change, or clear passwords.

You can set, change, and delete a power-on password and an administrator password through this selection. If you set a power-on password, you must type the power-on password to complete the system startup and to have access to the Setup Utility menu.

A password must contain 6 to 20 characters. You can use any combination of alphabetic and numeric characters for passwords. Keep a record of your passwords in a secure place.

If you forget the power-on password, you can use the power-on password switch (switch 2) on the system board switch block (SW6) to regain access to the server. See [Table 3 “System board SW6 switch block definition” on page 37](#).

Attention: If you set an administrator password and then forget it, there is no way to change, override, or remove it. You must replace the system board.

- **Save Settings**

Select this choice to save the changes that you have made in the settings.

- **Restore Settings**

Select this choice to cancel the changes that you have made in the settings and restore the previous settings.

- **Load Default Settings**

Select this choice to cancel the changes that you have made in the settings and restore the factory settings.

- **Exit Setup**

Select this choice to exit from the Setup Utility. If you have not saved the changes that you have made in the settings, you are asked whether you want to save the changes or exit without saving them.

Using the Boot Manager

The Boot Manager program is a built-in, menu-driven configuration utility program that you can use to temporarily redefine the first startup device without changing settings in the Setup Utility.

To use the Boot Manager program, complete the following steps:

Step 1. Turn off the server.

Step 2. Restart the server.

Step 3. When the prompt <F12> Select Boot Device is displayed, press F12.

Step 4. Use the Up arrow and Down arrow keys to select an item from the menu and press Enter.

The next time the server starts, it returns to the startup sequence that is set in the Setup Utility.

Starting the backup server firmware

The system board contains a backup copy area for the server firmware. This is a secondary copy of the server firmware that you update only during the process of updating the server firmware. If the primary copy of the server firmware becomes damaged, use this backup copy.

To force the server to start from the backup copy, turn off the server; then, place the UEFI boot backup jumper (J15) in the backup position (pins 2 and 3). See [“System-board switches, jumpers, and buttons” on page 34](#) for the location of the UEFI boot backup jumper (J15).

Use the backup copy of the server firmware until the primary copy is restored. After the primary copy is restored, turn off the server; then, move the UEFI boot backup jumper (J15) back to the primary position (pins 1 and 2).

Using the integrated management module

The integrated management module (IMM) is a second generation of the functions that were formerly provided by the baseboard management controller hardware. It combines service processor functions, video controller, and remote presence function in a single chip.

The IMM supports the following basic systems-management features:

- Alerts (in-band and out-of-band alerting, PET traps - IPMI style, SNMP, e-mail).
- Auto Boot Failure Recovery (ABR).
- Automatic microprocessor disable on failure and restart in a two-microprocessor configuration when one microprocessor signals an internal error. When one of the microprocessors fail, the server will disable the failing microprocessor and restart with the other microprocessor.
- Automatic Server Restart (ASR) when POST is not complete or the operating system hangs and the operating system watchdog timer times-out. The IMM might be configured to watch for the operating system watchdog timer and reboot the system after a timeout, if the ASR feature is enabled. Otherwise, the IMM allows the administrator to generate a nonmaskable interrupt (NMI) by pressing an NMI button on the LCD system information display panel (if available) for an operating-system memory dump. ASR is supported by IPMI.
- A virtual media key, which enables remote presence support (remote video, remote keyboard/mouse, and remote storage).
- Boot sequence manipulation.
- Command-line interface.
- Configuration save and restore.
- DIMM error assistance. The Unified Extensible Firmware Interface (UEFI) disables a failing DIMM that is detected during POST, and the IMM lights the associated system error LED and the failing DIMM error LED.
- Environmental monitor with fan speed control for temperature, voltages, fan failure, power supply failure, and power backplane failure.
- Intelligent Platform Management Interface (IPMI) Specification V2.0 and Intelligent Platform Management Bus (IPMB) support.
- Invalid system configuration (CONFIG) LED support.
- LCD system information display panel (if available) reports errors that occur with fans, power supplies, microprocessor, hard disk drives, and system errors.
- Local firmware code flash update
- Nonmaskable interrupt (NMI) detection and reporting.
- Operating-system failure blue screen capture.

- PCI configuration data.
- Power/reset control (power-on, hard and soft shutdown, hard and soft reset, schedule power control).
- Query power-supply input power.
- ROM-based IMM firmware flash updates.
- Serial over LAN (SOL).
- Serial port redirection over telnet or ssh.
- SMI handling
- System event log (SEL) - user readable event log.

The IMM also provides the following remote server management capabilities through the ipmitool, a management utility program:

- **Command-line interface (IPMI Shell)**

The command-line interface provides direct access to server management functions through the IPMI 2.0 protocol. Use the command-line interface to issue commands to control the server power, view system information, and identify the server. You can also save one or more commands as a text file and run the file as a script.

- **Serial over LAN**

Establish a Serial over LAN (SOL) connection to manage servers from a remote location. You can remotely view and change the UEFI settings, restart the server, identify the server, and perform other management functions. Any standard Telnet client application can access the SOL connection.

For more information about IMM, see the *Integrated Management Module II User's Guide* at http://publib.boulder.ibm.com/infocenter/systemx/documentation/topic/com.lenovo.sysx.imm2.doc/printable_doc.html.

Using the remote presence and blue-screen capture features

The remote presence and blue-screen capture features are integrated functions of the IMM2.

The remote presence feature provides the following functions:

- Remotely viewing video with graphics resolutions up to 1600 x 1200 at 75 Hz, regardless of the system state
- Remotely accessing the server, using the keyboard and mouse from a remote client
- Mapping the CD or DVD drive, diskette drive, SD card, and USB flash drive on a remote client, and mapping ISO and diskette image files as virtual drives that are available for use by the server
- Uploading a diskette image to the IMM memory and mapping it to the server as a virtual drive

The blue-screen capture feature captures the video display contents before the IMM restarts the server when the IMM detects an operating-system hang condition. A system administrator can use the blue-screen capture to assist in determining the cause of the hang condition.

Obtaining the IMM host name

Use this information to obtain the IMM host name.

If you are logging on to the IMM for the first time after installation, the IMM defaults to DHCP. If a DHCP server is not available, the IMM uses a static IP address of 192.168.70.125. The default IPv4 host name is "IMM-" (plus the last 12 characters on the IMM MAC address). The default host name also comes on the IMM network access tag that comes attached to the power supply on the rear of the server. The IMM network access tag provides the default host name of the IMM and does not require you to start the server.

The IPv6 link-local address (LLA) is derived from the IMM default host name. The IMM LLA is on the IMM network access tag is on the power supply on the rear of the server. To derive the link-local address, complete the following steps:

- Step 1. Take the last 12 characters on the IMM MAC address (for example, 5CF3FC5EAAD0).
- Step 2. Separate the number into pairs of hexadecimal characters (for example, 5C:F3:FC:5E:AA:D0).
- Step 3. Separate the first six and last six hexadecimal characters.
- Step 4. Add “FF” and “FE” in the middle of the 12 characters (for example, 5C F3 FC FF FE 5E AA D0).
- Step 5. Convert the first pair of hexadecimal characters to binary (for example, 5=0101, C=1100, which results in 01011100 F3 FC FF FE 5E AA D0).
- Step 6. Flip the 7th binary character from left (0 to 1 or 1 to 0), which results in 01011110 F3 FF FE 5E AA D0.
- Step 7. Convert the binary back to hexadecimal (for example, 5E F3FCFFFE5EAAD0).

Obtaining the IP address for the IMM

Use this information to obtain the IP address for the IMM.

To access the web interface to use the remote presence feature, you need the IP address or host name of the IMM. You can obtain the IMM IP address through the Setup Utility and you can obtain the IMM host name from the IMM network access tag. The server comes with a default IP address for the IMM of 192.168.70.125.

To obtain the IP address, complete the following steps:

- Step 1. Turn on the server.

Note: Approximately 5 seconds after the server is connected to power, the power-control button becomes active.

- Step 2. When the prompt <F1> Set up is displayed, press F1. (This prompt is displayed on the screen for only a few seconds. You must press F1 quickly.) If you have set both a power-on password and an administrator password, you must type the administrator password to access the full Setup Utility menu.
- Step 3. From the Setup Utility main menu, select **System Settings**.
- Step 4. On the next screen, select **Integrated Management Module**.
- Step 5. On the next screen, select **Network Configuration**.
- Step 6. Find the IP address and write it down.
- Step 7. Exit from the Setup Utility.

Logging in to the Web interface

To log in to the IMM2 Web interface, do the following:

- Step 1. On a system that is connected to the server, open a Web browser. In the **Address** or **URL** field, type the IP address or host name of the IMM2 to which you want to connect.

Note: If you are logging on to the IMM2 for the first time after installation, the IMM2 defaults to DHCP. If a DHCP host is not available, the IMM2 assigns a static IP address of 192.168.70.125. The IMM2 network access tag provides the default host name of the IMM2 and does not require you to start the server.

Step 2. On the Login page, type the user name and password. If you are using the IMM2 for the first time, you can obtain the user name and password from your system administrator. All login attempts are documented in the system-event log.

Note: The IMM2 is set initially with a user name of USERID and password of PASSWORD (with a zero, not the letter O). You have read and write access. You must change the default password the first time you log in.

Step 3. Click **Log in** to start the session. The System Status and Health page provides a quick view of the system status.

Note: If you boot to the operating system while in the IMM2 GUI and the message “Booting OS or in unsupported OS” is displayed under **System Status → System State**, disable Windows 2008 or 2012 firewall or type the following command in the Windows 2008 or 2012 console. This might also affect blue-screen capture features.

```
netsh advfirewall firewall set icmpsetting type=8 mode=ENABLE
```

By default, the icmp packet is blocked by Windows firewall. The IMM2 GUI will then change to the “OS booted” status after you change the setting as indicated above in both the Web and CLI interfaces.

Using the embedded hypervisor

The VMware ESXi embedded hypervisor software is available on the optional USB flash device or SD card with embedded hypervisor.

The USB flash device can be installed in the USB hypervisor connector on the system board (see “[System-board internal connectors](#)” on page 29 for the location of the connectors). The SD card can be inserted into the SD adapter. Hypervisor is virtualization software that enables multiple operating systems to run on a host system at the same time. The USB flash device or SD card is required to activate the hypervisor functions.

To start using the embedded hypervisor functions, you must add the USB flash device or SD card to the startup sequence in the Setup Utility.

To add the USB flash device or SD card to the startup sequence, complete the following steps:

Step 1. Turn on the server.

Note: Approximately 5 seconds after the server is connected to power, the power-control button becomes active.

Step 2. When the prompt <F1> Setup is displayed, press F1.

Step 3. From the Setup Utility main menu, select **Boot Manager**.

Step 4. Select **Add Boot Option**; then, select **Generic Boot Option → Embedded Hypervisor**. Press Enter, and then select Esc.

Step 5. Select **Change Boot Order → Change the order**. Use the Up arrow and Down Arrow keys to select **Embedded Hypervisor** and use the plus (+) and minus (-) keys to move Embedded Hypervisor in the boot order. When **Embedded Hypervisor** is in the correct location in the boot order, press Enter. Select **Commit Changes** and press Enter.

Step 6. Select **Save Settings** and then select **Exit Setup**.

If the embedded hypervisor flash device image becomes corrupt, go to <https://my.vmware.com/web/vmware/downloads> and follow the instructions on the screen.

For additional information and instructions, see VMware vSphere 4.1 Documentation at http://www.vmware.com/support/pubs/vs_pages/vsp_pubs_esxi41_e_vc41.html or the *VMware vSphere Installation and Setup Guide* at <http://pubs.vmware.com/vsphere-50/topic/com.vmware.ICbase/PDF/vsphere-esxi-vcenter-server-50-installation-setup-guide.pdf>.

Configuring the Ethernet controller

Use this information to configure the Ethernet controller.

The Ethernet controllers are integrated on the system board. They provide an interface for connecting to a 10 Mbps, 100 Mbps, or 1 Gbps network and provide full-duplex (FDX) capability, which enables simultaneous transmission and reception of data on the network. If the Ethernet ports in the server support auto-negotiation, the controllers detect the data-transfer rate (10BASE-T, 100BASE-TX, or 1000BASE-T) and duplex mode (full-duplex or half-duplex) of the network and automatically operate at that rate and mode.

You do not have to set any jumpers or configure the controllers. However, you must install a device driver to enable the operating system to address the controllers.

To find device drivers and information about configuring the Ethernet controllers, go to <http://www.lenovo.com/support>.

Enabling Features on Demand Ethernet software

You can activate the Features on Demand (FoD) software upgrade key for Fibre Channel over Ethernet (FCoE) and iSCSI storage protocols that is integrated in the integrated management module.

For more information and instructions for activating the Features on Demand Ethernet software key, see the *Features on Demand User's Guide*. To download the document, go to <https://fod.lenovo.com/lkms>, log in, and click **Help**.

Enabling Features on Demand RAID software

You can activate the Features on Demand (FoD) software upgrade key for RAID that is integrated in the integrated management module.

For more information and instructions for activating the Features on Demand RAID software key, see the *Features on Demand User's Guide*. To download the document, go to <https://fod.lenovo.com/lkms>, log in, and click **Help**.

Configuring RAID arrays

Through the Setup Utility, you can access utilities to configure RAID arrays.

The specific procedure for configuring arrays depends on the RAID controller that you are using. For details, see the documentation for your RAID controller. To access the utility for your RAID controller, complete the following steps:

Step 1. Turn on the server.

Note: Approximately 5 seconds after the server is connected to power, the power-control button becomes active.

Step 2. When prompted, <F1 Setup> is displayed, press F1. If you have set an administrator password, you must type the administrator password to access the full Setup Utility menu. If you do not type the administrator password, a limited Setup Utility menu is available.

Step 3. Select **System Settings → Storage**.

- Step 4. Press Enter to refresh the list of device drivers.
- Step 5. Select the device driver for your RAID controller and press Enter.
- Step 6. Follow the instructions in the documentation for your RAID controller.

Lenovo XClarity Essentials OneCLI

Lenovo XClarity Essentials (LXCE) is a collection of server management utilities that provides a less complicated method to enable customers to manage Lenovo ThinkSystem, System x, and Thinkserver servers more efficiently and cost-effectively.

- [Lenovo XClarity Essentials Bootable Media Creator \(BoMC\)](#) is a software application that can be used to create bootable media. The bootable media can be used to apply firmware updates, run preboot diagnostics, and deploy Microsoft Windows operating systems on the supported ThinkSystem, System x, and BladeCenter systems.
- [Lenovo XClarity Essentials OneCLI](#) is a collection of several command line applications, which can be used to configure the server, collect service data for the server, update firmware and device drivers, and perform power-management functions on the server.
- [XClarity Essentials UpdateXpress](#) is a software application which can be used to acquire and apply UpdateXpress System Packs (UXSP) and individual updates to your local or remote system. For more information, go to <https://support.lenovo.com/us/en/documents/LNVO-CENTER>.

Using Lenovo XClarity Administrator

The initial setup of Lenovo XClarity Administrator includes the following:

- Preparing the network
- Installing and configuring the Lenovo XClarity Administrator virtual appliance
- Managing systems
- Setting up automatic problem notification optionally

To manage systems based on the network topology that is implemented in your environment, there are a number of different ways to connect manageable systems to the network and to set up the Lenovo XClarity Administrator. If you plan to use Lenovo XClarity Administrator to manage the server, you must check for the latest applicable Lenovo XClarity Administrator updates. For installing the Lenovo XClarity Administrator in VMware ESXi-based and Hyper-V environments and downloading Lenovo XClarity Administrator updates, go to:

<https://support.lenovo.com/us/en/documents/LNVO-XCLARIT>

Lenovo XClarity Administrator offers a free, 90-day trial license that enables you to use all available features (including operating-system deployment, firmware maintenance, and configuration management) for a limited time. To continue using Lenovo XClarity Administrator after the 90-day trial period, you are required to purchase a full-function-enablement license for each Lenovo XClarity Administrator instance. You can purchase and download the license from:

<https://support.lenovo.com/us/en/documents/lnvo-lxcaupd>

Updating the Universal Unique Identifier (UUID)

The Universal Unique Identifier (UUID) must be updated when the system board is replaced. Use the Lenovo XClarity Essentials OneCLI to update the UUID in the UEFI-based solution. Lenovo XClarity Essentials OneCLI is an online tool that supports several operating systems; make sure that you download the version for your operating system.

Notes: You can use Lenovo XClarity Provisioning Manager to update the UUID for the solution:

1. Start the solution and press F1 to display the Lenovo XClarity Provisioning Manager system setup interface.
2. From the System Summary page, click **Update VPD**.
3. Update the UUID.

To download Lenovo XClarity Essentials OneCLI, go to the following site:

<https://datacentersupport.lenovo.com/us/en/solutions/HT116433>

Lenovo XClarity Essentials OneCLI sets the UUID in the Lenovo XClarity Controller. Select one of the following methods to access the Lenovo XClarity Controller and set the UUID:

- Online from the target system, such as LAN or keyboard console style (KCS) access
- Remote access to the target system (LAN based)

Step 1. Copy and unpack the OneCLI package, which also includes other required files, to the solution. Make sure that you unpack the OneCLI and the required files to the same directory.

Step 2. After you have OneCLI in place, use the following command syntax to set the UUID:

```
onecli config set SYSTEM_PROD_DATA.SysInfoUUID <uuid_value> [access_method]
```

Where:

<uuid_value>

Up to 16-byte hexadecimal value assigned by you.

[access_method]

The access method that you selected to use from the following methods:

- Online authenticated LAN access, type the command:

Example that does not use the user ID and password default values: `onecli config set SYSTEM_PROD_DATA.SysInfoUUID <uuid_value> --user <user_id> --password <password>`

Example that uses the user ID and password default values: `onecli config set SYSTEM_PROD_DATA.SysInfoUUID <uuid_value>`

- Online KCS access (unauthenticated and user restricted):

You do not need to specify a value for *access_method* when you use this access method.

Example: `onecli config set SYSTEM_PROD_DATA.SysInfoUUID <uuid_value>`

Note: The KCS access method uses the IPMI/KCS interface, which requires that the IPMI driver be installed.

- Remote LAN access, type the command:

Note: When using the remote LAN access method to access Lenovo XClarity Controller using the LAN from a client, the *host* and the *xcc_external_ip* address are required parameters.

```
[--imm xcc_user_id:xcc_password@xcc_external_ip]
```

or

```
[--bmc xcc_user_id:xcc_password@xcc_external_ip]
```

Where:

xcc_external_ip

The BMC/IMM/XCC external LAN IP address. There is no default value. This parameter is required.

xcc_user_id

The BMC/IMM/XCC account name (1 of 12 accounts). The default value is USERID.

xcc_password

The BMC/IMM/XCC account password (1 of 12 accounts). The default value is PASSWORD (with a zero 0 not an O).

Note: BMC, IMM, or XCC external LAN IP address, account name, and password are all valid for this command.

Example that does use the user ID and password default values: `onecli config set SYSTEM_PROD_DATA.SysInfoUUID <uuid_value>`

Step 3. Restart the Lenovo XClarity Controller.

Step 4. Restart the solution.

Updating the DMI/SMBIOS data

The Desktop Management Interface (DMI) must be updated when the system board is replaced. Use the Lenovo XClarity Essentials OneCLI to update the DMI in the UEFI-based solution. Lenovo XClarity Essentials OneCLI is an online tool that supports several operating systems; make sure that you download the version for your operating system.

Notes: You can use Lenovo XClarity Provisioning Manager to update the asset tag for the solution:

1. Start the solution and press F1 to display the Lenovo XClarity Provisioning Manager system setup interface.
2. From the System Summary page, click **Update VPD**.
3. Update the asset tag information.

To download Lenovo XClarity Essentials OneCLI, go to the following site:

<https://datacentersupport.lenovo.com/us/en/solutions/HT116433>

Lenovo XClarity Essentials OneCLI sets the DMI in the Lenovo XClarity Controller. Select one of the following methods to access the Lenovo XClarity Controller and set the DMI:

- Online from the target system, such as LAN or keyboard console style (KCS) access
- Remote access to the target system (LAN based)

Step 1. After you have Lenovo XClarity Essentials OneCLI in place, type the following commands to set the DMI: `onecli config set SYSTEM_PROD_DATA.SysInfoProdName <m/t_model> [access_method] onecli config set SYSTEM_PROD_DATA.SysInfoSerialNum <s/n> [access_method] onecli config set SYSTEM_PROD_DATA.SysEncloseAssetTag <asset_tag> [access_method]`

Where:

<m/t_model>

The solution machine type and model number. Type `m t m x x x x y y y`, where `xxxx` is the machine type and `yyy` is the solution model number.

<s/n>

The serial number on the solution. Type `s n z z z z z z z`, where `z z z z z z z` is the serial number.

<asset_method>

The solution asset tag number. Type asset aaaaaaaaaaaaaaaaaaaaaaaaaaaaaa, where aaaaaaaaaaaaaaaaaaaaaaaaaaaaaa is the asset tag number.

[access_method]

The access method that you select to use from the following methods:

- Online authenticated LAN access, type the command:

```
[--imm xcc_user_id:xcc_password@xcc_internal_ip]
```

or

```
[--bmc xcc_user_id:xcc_password@xcc_internal_ip]
```

Where:

xcc_internal_ip

The BMC/IMM/XCC internal LAN/USB IP address. The default value is 169.254.95.118.

xcc_user_id

The BMC/IMM/XCC account name (1 of 12 accounts). The default value is USERID.

xcc_password

The BMC/IMM/XCC account password (1 of 12 accounts). The default value is PASSWORD (with a zero 0 not an O).

Notes:

1. BMC, IMM, or XCC internal LAN/USB IP address, account name, and password are all valid for this command.
2. If you do not specify any of these parameters, OneCLI will use the default values. When the default values are used and OneCLI is unable to access the Lenovo XClarity Controller using the online authenticated LAN access method, OneCLI will automatically use the unauthenticated KCS access method.

Examples that do use the user ID and password default values: `onecli config set SYSTEM_PROD_DATA.SysInfoProdName <m/t_model> onecli config set SYSTEM_PROD_DATA.SysInfoSerialNum <s/n> onecli config set SYSTEM_PROD_DATA.SysEncloseAssetTag <asset_tag>`

- Online KCS access (unauthenticated and user restricted): You do not need to specify a value for *access_method* when you use this access method.

Note: The KCS access method uses the IPMI/KCS interface, which requires that the IPMI driver be installed.

The following commands are examples of not using the user ID and password default values:

```
onecli config set SYSTEM_PROD_DATA.SysInfoProdName <m/t_model> onecli config set SYSTEM_PROD_DATA.SysInfoSerialNum <s/n> onecli config set SYSTEM_PROD_DATA.SysEncloseAssetTag <asset_tag>
```

- Remote LAN access, type the command:

Note: When using the remote LAN access method to access Lenovo XClarity Controller using the LAN from a client, the *host* and the *xcc_external_ip* address are required parameters.

```
[--imm xcc_user_id:xcc_password@xcc_external_ip]OR[--bmc xcc_user_id:xcc_password@xcc_external_ip]
```

Where:

xcc_external_ip

The BMC/IMM/XCC LAN IP address. There is no default value. This parameter is required.

xcc_user_id

The BMC/IMM/XCC account (1 of 12 accounts). The default value is USERID.

xcc_password

The BMC/IMM/XCC account password (1 of 12 accounts). The default value is PASSWORD (with a zero 0 not an O).

Note: BMC, IMM, or XCC internal LAN/USB IP address, account name, and password are all valid for this command.

Examples that do use the user ID and password default values: `onecli config set SYSTEM_PROD_DATA.SysInfoProdName <m/t_model> --host <xcc_ip>` `onecli config set SYSTEM_PROD_DATA.SysInfoSerialNum <s/n> --host <xcc_ip>` `onecli config set SYSTEM_PROD_DATA.SysEncloseAssetTag <asset_tag> --host <xcc_ip>`

- Step 2. Reset IMM to the factory defaults. Go to https://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia_c_resettingthexcc.html for more information.

Chapter 3. Troubleshooting

This chapter describes the diagnostic tools and troubleshooting information that are available to help you solve problems that might occur in the server.

If you cannot diagnose and correct a problem by using the information in this chapter, see [Appendix E “Getting help and technical assistance” on page 1211](#) for more information.

Start here

You can solve many problems without outside assistance by following the troubleshooting procedures in this documentation and on the World Wide Web.

This document describes the diagnostic tests that you can perform, troubleshooting procedures, and explanations of error messages and error codes. The documentation that comes with your operating system and software also contains troubleshooting information.

Diagnosing a problem

Before you call an approved warranty service provider, follow these procedures in the order in which they are presented to diagnose a problem with your server.

Step 1. **Return the server to the condition it was in before the problem occurred.** If any hardware, software, or firmware was changed before the problem occurred, if possible, reverse those changes. This might include any of the following items:

- Hardware components
- Device drivers and firmware
- System software
- UEFI firmware
- System input power or network connections

Step 2. **View the light path diagnostics LEDs and event logs.** The server is designed for ease of diagnosis of hardware and software problems.

- **Event logs:** See [“Event logs” on page 77](#) for information about notification events and diagnosis.
- **Software or operating-system error codes:** See the documentation for the software or operating system for information about a specific error code. See the manufacturer's website for documentation.

Step 3. **Run LXCE OneCLI and collect system data.**

Run LXCE OneCLI to collect information about the hardware, firmware, software, and operating system. Have this information available when you contact your approved warranty service provider. For instructions for running OneCLI, see the *LXCE OneCLI User Guide*.

To download the latest version of OneCLI code and the *LXCE OneCLI User Guide*, go to <https://support.lenovo.com/us/en/documents/LNVO-DSA..>

Step 4. **Check for and apply code updates.**

Fixes or workarounds for many problems might be available in updated UEFI firmware, device firmware, or device drivers. To display a list of available updates for the server, go to <https://datacentersupport.lenovo.com>.

Attention: Installing the wrong firmware or device-driver update might cause the server to malfunction. Before you install a firmware or device-driver update, read any readme and change history files that are provided with the downloaded update. These files contain important information about the update and the procedure for installing the update, including any special procedure for updating from an early firmware or device-driver version to the latest version.

Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

a. **Install UpdateXpress system updates.**

You can install code updates that are packaged as an UpdateXpress System Pack or UpdateXpress CD image. An UpdateXpress System Pack contains an integration-tested bundle of online firmware and device-driver updates for your server. In addition, you can use the Lenovo XClarity Essentials Bootable Media Creator to create bootable media that is suitable for applying firmware updates and running preboot diagnostics. For more information about UpdateXpress System Packs, see <https://datacentersupport.lenovo.com> and “Updating the firmware” on page 47. For more information about the Bootable Media Creator, see <https://support.lenovo.com/us/en/documents/LNVO-BOMC>.

Be sure to separately install any listed critical updates that have release dates that are later than the release date of the UpdateXpress System Pack or UpdateXpress image (see step b).

b. **Install manual system updates.**

1. **Determine the existing code levels.**

In *OneCLI Inventory Report*, click **Firmware/VPD** to view system firmware levels, or click **Software** to view operating-system levels.

2. **Download and install updates of code that is not at the latest level.**

To display a list of available updates for the server, go to <https://datacentersupport.lenovo.com>.

When you click an update, an information page is displayed, including a list of the problems that the update fixes. Review this list for your specific problem; however, even if your problem is not listed, installing the update might solve the problem.

Step 5. **Check for and correct an incorrect configuration.**

If the server is incorrectly configured, a system function can fail to work when you enable it; if you make an incorrect change to the server configuration, a system function that has been enabled can stop working.

a. **Make sure that all installed hardware and software are supported.**

See <http://www.lenovo.com/serverproven/> to verify that the server supports the installed operating system, optional devices, and software levels. If any hardware or software component is not supported, uninstall it to determine whether it is causing the problem. You must remove nonsupported hardware before you contact an approved warranty service provider for support.

b. **Make sure that the server, operating system, and software are installed and configured correctly.**

Many configuration problems are caused by loose power or signal cables or incorrectly seated adapters. You might be able to solve the problem by turning off the server, reconnecting cables, reseating adapters, and turning the server back on. For information about performing the checkout procedure, see [“About the checkout procedure” on page 70](#). For information about configuring the server, see [Chapter 2 “Configuration information and instructions” on page 47](#).

Step 6. See controller and management software documentation.

If the problem is associated with a specific function (for example, if a RAID hard disk drive is marked offline in the RAID array), see the documentation for the associated controller and management or controlling software to verify that the controller is correctly configured.

Problem determination information is available for many devices such as RAID and network adapters.

For problems with operating systems, software, or devices, go to <http://www.lenovo.com/support>.

Step 7. Check for troubleshooting procedures and RETAIN tips.

Troubleshooting procedures and RETAIN tips document known problems and suggested solutions. To search for troubleshooting procedures and RETAIN tips, go to <http://www.lenovo.com/support>.

Step 8. Use the troubleshooting tables.

See [“Troubleshooting by symptom” on page 82](#) to find a solution to a problem that has identifiable symptoms.

A single problem might cause multiple symptoms. Follow the troubleshooting procedure for the most obvious symptom. If that procedure does not diagnose the problem, use the procedure for another symptom, if possible.

If the problem remains, contact an approved warranty service provider for assistance with additional problem determination and possible hardware replacement. To open an online service request, go to http://www.ibm.com/support/entry/portal/Open_service_request. Be prepared to provide information about any error codes and collected data.

Undocumented problems

If you have completed the diagnostic procedure and the problem remains, the problem might not have been previously identified. After you have verified that all code is at the latest level, all hardware and software configurations are valid, and no light path diagnostics LEDs or log entries indicate a hardware component failure, contact an approved warranty service provider for assistance.

To open an online service request, go to http://www.ibm.com/support/entry/portal/Open_service_request. Be prepared to provide information about any error codes and collected data and the problem determination procedures that you have used.

Service bulletins

Lenovo continually updates the support website with the latest tips and techniques that you can use to solve problem that you might have with the System x3650 M5 server.

To find service bulletins that are available for the System x3650 M5 server, go to <http://www.lenovo.com/support> and search for 8871, and retain.

Checkout procedure

The checkout procedure is the sequence of tasks that you should follow to diagnose a problem in the server.

About the checkout procedure

Before you perform the checkout procedure for diagnosing hardware problems, review the following information.

- Read the safety information that begins on page [“Safety” on page v](#).
- Dynamic System Analysis (DSA) provides the primary methods of testing the major components of the server, such as the system board, Ethernet controller, keyboard, mouse (pointing device), serial ports, and hard disk drives. You can also use them to test some external devices. If you are not sure whether a problem is caused by the hardware or by the software, you can use the diagnostic programs to confirm that the hardware is working correctly.
- When you run DSA, a single problem might cause more than one error message. When this happens, correct the cause of the first error message. The other error messages usually will not occur the next time you run DSA.

Important: If multiple error codes or LCD system information display panel (if available) indicate a microprocessor error, the error might be in the microprocessor or in the microprocessor socket. See [“Microprocessor problems” on page 90](#) for information about diagnosing microprocessor problems.

- Before you run DSA, you must determine whether the failing server is part of a shared hard disk drive cluster (two or more servers sharing external storage devices). If it is part of a cluster, you can run all diagnostic programs except the ones that test the storage unit (that is, a hard disk drive in the storage unit) or the storage adapter that is attached to the storage unit. The failing server might be part of a cluster if any of the following conditions is true:
 - You have identified the failing server as part of a cluster (two or more servers sharing external storage devices).
 - One or more external storage units are attached to the failing server and at least one of the attached storage units is also attached to another server or unidentifiable device.
 - One or more servers are located near the failing server.

Important: If the server is part of a shared hard disk drive cluster, run one test at a time. Do not run any suite of tests, such as “quick” or “normal” tests, because this might enable the hard disk drive diagnostic tests.

- If the server is halted and a POST error code is displayed, see [Appendix C “UEFI/POST diagnostic codes” on page 1057](#). If the server is halted and no error message is displayed, see [“Troubleshooting by symptom” on page 82](#) and [“Solving undetermined problems” on page 108](#).
- For information about power-supply problems, see [“Solving power problems” on page 105](#), [“Power problems” on page 94](#), and [“Power-supply LEDs” on page 73](#).
- For intermittent problems, check the event log; see [“Event logs” on page 77](#) and [Appendix D “DSA diagnostic test results” on page 1079](#).

Performing the checkout procedure

Use this information to perform the checkout procedure.

To perform the checkout procedure, complete the following steps:

Step 1. Is the server part of a cluster?

- **No:** Go to step 2.
- **Yes:** Shut down all failing servers that are related to the cluster. Go to step 2.

Step 2. Complete the following steps:

- Check the power supply LEDs (see [“Power-supply LEDs” on page 73](#)).
- Turn off the server and all external devices.
- Check all internal and external devices for compatibility at <http://www.lenovo.com/serverproven/>.
- Check all cables and power cords.
- Set all display controls to the middle positions.
- Turn on all external devices.
- Turn on the server. If the server does not start, see [“Troubleshooting by symptom” on page 82](#).
- Check the system-error LED on the operator information panel. If it is lit, check the LCD system information display panel (if available, see [“LCD system information display panel” on page 21](#)).
- Check for the following results:
 - Successful completion of POST (see [“POST” on page 79](#) for more information)
 - Successful completion of startup, which is indicated by a readable display of the operating-system desktop

Step 3. Is there a readable image on the monitor screen?

- **No:** Find the failure symptom in [“Troubleshooting by symptom” on page 82](#); if necessary, see [“Solving undetermined problems” on page 108](#).
- **Yes:** Run DSA (see [“Running the DSA Preboot diagnostic programs” on page 80](#)).
 - If DSA reports an error, follow the instructions in [Appendix D “DSA diagnostic test results” on page 1079](#).
 - If DSA does not report an error but you still suspect a problem, see [“Solving undetermined problems” on page 108](#).

Diagnostic tools

The section introduces available tools to help you diagnose and solve hardware-related problems.

- **LCD system information display panel (available on some models)**

Use LCD system information display panel to diagnose system errors quickly.

- **Event logs**

The event logs list the error codes and messages that are generated when an error is detected for the subsystems IMM2, POST, DSA, and the server baseboard management controller. See [“Event logs” on page 77](#) for more information.

- **Integrated management module II (IMM2)**

The IMM2 combines service processor functions, video controller, and remote presence and blue-screen capture features in a single chip. The IMM provides advanced service-processor control, monitoring, and alerting function. If an environmental condition exceeds a threshold or if a system component fails, the IMM lights LEDs to help you diagnose the problem, records the error in the IMM event log, and alerts you to the problem. Optionally, the IMM also provides a virtual presence capability for remote server management capabilities. The IMM provides remote server management through the following industry-standard interfaces:

- Intelligent Platform Management Protocol (IPMI) version 2.0
- Simple Network Management Protocol (SNMP) version 3.0; SNMP Trap version 1.0
- Common Information Model (CIM)
- Web browser

For more information about the IMM2, see “Using the integrated management module” on page 56, Appendix B “Integrated management module II (IMM2) error messages” on page 341, and the *Integrated Management Module II User's Guide* at http://publib.boulder.ibm.com/infocenter/systemx/documentation/topic/com.lenovo.sysx.imm2.doc/printable_doc.html.

• Dynamic System Analysis

DSA Preboot and LXCE OneCLI are available for diagnosing problems.

DSA Preboot diagnostic program is stored in the integrated USB memory on the server. DSA Preboot collects and analyzes system information to aid in diagnosing server problems, as well as offering a rich set of diagnostic tests of the major components of the server. DSA Preboot collects the following information about the server:

- Drive health information
- IMM2 configuration information
- IMM2 environmental information
- Event logs for ServeRAID controllers and service processors
- Installed hardware, including PCI and USB information
- LCD system information display panel (if available) status
- Microprocessor, input/output hub, and UEFI error logs
- Network interfaces and settings
- Option card driver and firmware information
- RAID controller configuration
- Service processor (integrated management module) status and configuration
- System configuration
- Vital product data, firmware, and UEFI configuration

DSA Preboot also provides diagnostics for the following system components (when they are installed):

1. Emulex network adapter
2. IMM I2C bus
3. LCD system information display panel (available on some models)
4. Memory modules
5. Microprocessors
6. Optical devices (CD or DVD)
7. SAS or SATA drives
8. LSI Controller
9. Broadcom network adapter
10. FusionIO storage
11. Intel GPU
12. Nvidia GPU

See [“Running the DSA Preboot diagnostic programs” on page 80](#) for more information on running the DSA Preboot program on the server.

- **Troubleshooting by symptom**

These tables list problem symptoms and actions to correct the problems. See [“Troubleshooting by symptom” on page 82](#) for more information.

Power-supply LEDs

The following minimum configuration is required for the server to start.

- One microprocessor in microprocessor socket 1
- One 4 GB DIMM on the system board
- One power supply
- Power cord
- Four cooling fans (fan 1, 2, 3, and 5)

AC power-supply LEDs

The following minimum configuration is required for the DC LED on the power supply to be lit:

- Power supply
- Power cord

Note: You must turn on the server for the DC LED on the power supply to be lit.

The following illustration shows the locations of the power-supply LEDs on the ac power supply.

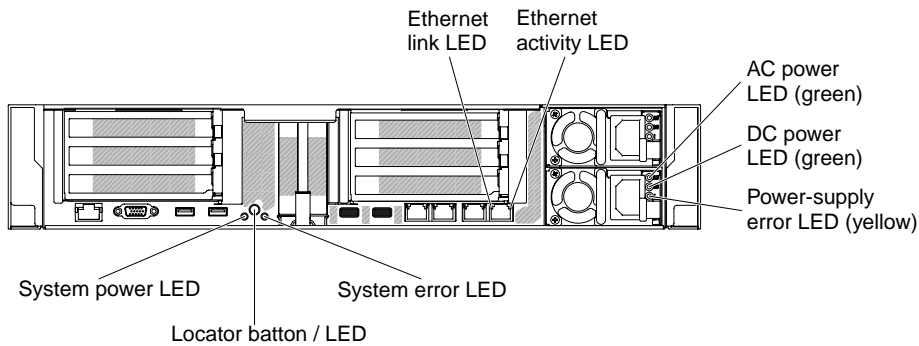


Figure 52. AC power-supply LEDs

The following table describes the problems that are indicated by various combinations of the power-supply LEDs on an ac power supply and suggested actions to correct the detected problems.

AC power-supply LEDs			Description	Action	Notes
AC	DC	Error (!)			
On	On/ Blinking	Off	Normal operation.		When the DC LED is blinking as a 1Hz rate, the PSU is at STANDBY mode, i.e. no DC power output from this PSU
Off	Off	Off	No ac power to the server or a problem with the ac power source.	<ol style="list-style-type: none"> 1. Check the ac power to the server. 2. Make sure that the power cord is connected to a functioning power source. 3. Restart the server. If the error remains, check the power-supply LEDs. 4. If the problem remains, replace the power-supply. 	This is a normal condition when no ac power is present.
Off	Off	On	The power supply has failed.	Replace the power supply.	
Off	On/ Blinking	Off	The power supply has failed.	Replace the power supply.	
Off	On/ Blinking	On	The power supply has failed.	Replace the power supply.	
On	Off	Off	Power-supply not fully seated, faulty system board, or the power supply has failed.	<ol style="list-style-type: none"> 1. Reseat the power supply. 2. Use the Power Configurator utility to ensure current system power consumption is under limitation. For more information and to download the utility, go to http://www.ibm.com/systems/bladecenter/resources/powerconfig.html. 3. Check the error LEDs on the system board and the IMM2 error messages. Follow steps in "Power problems" on page 94 and "Solving power problems" on page 105 until the problem is solved. 	Typically indicates a power-supply is not fully seated.
On	Off	On	The power supply has failed.	Replace the power supply.	
On	On/ Blinking	On	The power supply has failed.	Replace the power supply.	

DC power-supply LEDs

Use this information to view DC power-supply LEDs.

The following illustration shows the locations of the power-supply LEDs on the dc power supply.

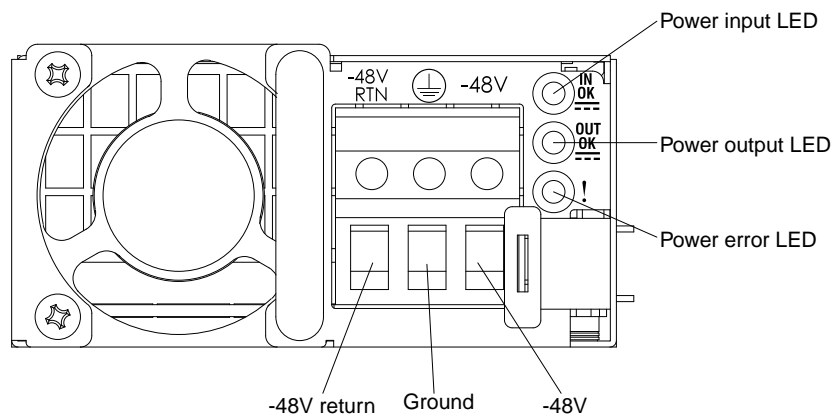


Figure 53. DC power-supply LEDs

The following table describes the problems that are indicated by various combinations of the power-supply LEDs on a dc power supply and suggested actions to correct the detected problems.

DC power-supply LEDs			Description	Action	Notes
IN	OUT	Error (!)			
On	On/ Blinking	Off	Normal operation.		When the OUT LED is blinking as a 1Hz rate, the PSU is at STANDBY mode, i.e. no DC power output from this PSU
Off	Off	Off	No ac power to the server or a problem with the ac power source.	<ol style="list-style-type: none"> 1. Check the ac power to the server. 2. Make sure that the power cord is connected to a functioning power source. 3. Restart the server. If the error remains, check the power-supply LEDs. 4. If the problem remains, replace the power-supply. 	This is a normal condition when no ac power is present.
Off	Off	On	The power supply has failed.	Replace the power supply.	
Off	On/ Blinking	Off	The power supply has failed.	Replace the power supply.	
Off	On/ Blinking	On	The power supply has failed.	Replace the power supply.	

DC power-supply LEDs			Description	Action	Notes
IN	OUT	Error (!)			
On	Off	Off	Power-supply not fully seated, faulty system board, or the power supply has failed.	<ol style="list-style-type: none"> 1. Reseat the power supply. 2. Use the Power Configurator utility to ensure current system power consumption is under limitation. For more information and to download the utility, go to http://www.ibm.com/systems/bladecenter/resources/powerconfig.html. 3. Check the error LEDs on the system board and the IMM2 error messages. Follow steps in “Power problems” on page 94 and “Solving power problems” on page 105 until the problem is solved. 	Typically indicates a power-supply is not fully seated.
On	Off	On	The power supply has failed.	Replace the power supply.	
On	On/ Blinking	On	The power supply has failed.	Replace the power supply.	

System pulse LEDs

The following LEDs are on the system board and monitor the system power-on and power-off sequencing and boot progress (see “System-board LEDs” on page 38 for the location of these LEDs).

Table 5. System pulse LEDs

LED	Description	Action
IMM2 heartbeat	IMM2 heartbeat boot process.	<p>The following steps describe the different stages of the IMM2 heartbeat sequencing process.</p> <ol style="list-style-type: none"> 1. When this LED is blinking fast (approximately 4Hz), this indicates, that the IMM2 code is in the loading process. 2. When this LED goes off momentarily, this indicates that the IMM2 code has loaded completely. 3. When this LED goes off momentarily and then starts blinking slowing (approximately 1Hz), this indicates that IMM2 is fully operational. You can now press the power-control button to power-on the server. 4. If this LED does not blink within 30 seconds of connecting a power source to the server, (trained technician only) replace the system board.

PCI riser-card LEDs

The following illustration shows the location of the PCI riser-card LEDs.

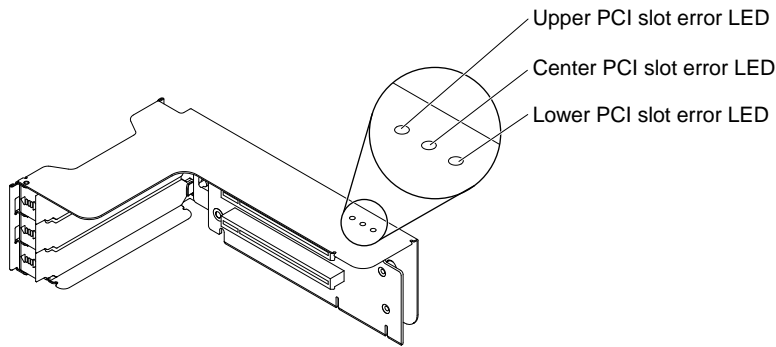


Figure 54. PCI riser-card LEDs

Event logs

Error codes and messages displayed in POST event log, system-event log, IMM2 event log, and DSA event log.

- **POST event log:** This log contains the most recent error codes and messages that were generated during POST. You can view the contents of the POST event log from the Setup Utility (see [“Starting the Setup Utility” on page 51](#)). For more information about POST error codes, see [Appendix C “UEFI/POST diagnostic codes” on page 1057](#).
- **System-event log:** This log contains POST and system management interrupt (SMI) events and all events that are generated by the baseboard management controller that is embedded in the integrated management module (IMM). You can view the contents of the system-event log through the Setup Utility and through the Dynamic System Analysis (DSA) program (as IPMI event log). The system-event log is limited in size. When it is full, new entries will not overwrite existing entries; therefore, you must periodically clear the system-event log through the Setup Utility. When you are troubleshooting an error, you might have to save and then clear the system-event log to make the most recent events available for analysis. For more information about the system-event log, see [Appendix B “Integrated management module II \(IMM2\) error messages” on page 341](#).

Messages are listed on the left side of the screen, and details about the selected message are displayed on the right side of the screen. To move from one entry to the next, use the Up Arrow (↑) and Down Arrow (↓) keys.

Some IMM sensors cause assertion events to be logged when their setpoints are reached. When a setpoint condition no longer exists, a corresponding deassertion event is logged. However, not all events are assertion-type events.

- **IMM2 event log:** This log contains a filtered subset of all IMM, POST, and system management interrupt (SMI) events. You can view the IMM event log through the IMM web interface. For more information, see [“Logging in to the Web interface” on page 58](#). You can also view the IMM event log through the Dynamic System Analysis (DSA) Preboot program (as the ASM event log). For more information about IMM error messages, see [Appendix B “Integrated management module II \(IMM2\) error messages” on page 341](#).
- **DSA event log:** This log is generated by the Dynamic System Analysis (DSA) Preboot program, and it is a chronologically ordered merge of the system-event log (as the IPMI event log), the IMM chassis-event log (as the ASM event log). For more information about DSA and DSA messages, see [“Dynamic System Analysis” on page 79](#) and [Appendix D “DSA diagnostic test results” on page 1079](#).

Viewing event logs through the Setup Utility

To view the POST event log or system-event log, complete the following steps:

- Step 1. Turn on the server.
- Step 2. When the prompt <F1> Setup is displayed, press F1. If you have set both a power-on password and an administrator password, you must type the administrator password to view the event logs.
- Step 3. Select **System Event Logs** and use one of the following procedures:
 - To view the POST event log, select **POST Event Viewers**.
 - To view the system-event log, select **System Event Log**.

Viewing event logs without restarting the server

If the server is not hung and the IMM2 is connected to a network, methods are available for you to view one or more event logs without having to restart the server.

If you have installed Lenovo XClarity Essentials OneCLI, you can use it to view the system-event log (as the IPMI event log), or the IMM2 event log (as the Chassis event log), the operating-system event logs, or the merged OneCLI log. You can also use DSA Preboot to view these logs, although you must restart the server. To install OneCLI or check for and download a later version of OneCLI image, go to: <https://support.lenovo.com/us/en/documents/LNVO-DSA>.

If IPMITool is installed in the server, you can use it to view the system-event log. Most recent versions of the Linux operating system come with a latest version of IPMITool. For an overview of IPMI, go to <http://www.ibm.com/developerworks/linux/blueprints/> and click **Using Intelligent Platform Management Interface (IPMI) on Lenovo Linux platforms**.

You can view the IMM2 event log through the **Event Log** link in the IMM2 Web interface. For more information, see “[Logging in to the Web interface](#)” on page 58.

The following table describes the methods that you can use to view the event logs, depending on the condition of the server. The first three conditions generally do not require that you restart the server.

Table 6. Methods for viewing event logs

Condition	Action
The server is not hung and is connected to a network (using an operating system controlled network ports).	Use any of the following methods: <ul style="list-style-type: none">• Run OneCLI to view the system event log (requires IPMI driver) or create an output file that you can send to Lenovo service and support (using ftp or local copy).• Use IPMITool to view the system-event log (requires the IPMI driver).• Use the Web browser interface to the IMM2 to view the system-event log locally (requires RNDIS USB LAN driver).
The server is not hung and is not connected to a network (using an operating system controlled network ports).	<ul style="list-style-type: none">• Run OneCLI to view the system event log (requires IPMI driver) or create an output file that you can send to Lenovo service and support (using ftp or local copy).• Use IPMITool to view the system-event log (requires the IPMI driver).• Use the Web browser interface to the IMM2 to view the system-event log locally (requires RNDIS USB LAN driver).

Table 6. Methods for viewing event logs (continued)

Condition	Action
The server is not hung and the IMM2 is connected to a network.	In a Web browser, type the IP address for the IMM2 and go to the Event Log page. For more information, see “Obtaining the IMM host name” on page 57 and “Logging in to the Web interface” on page 58 .
The server is hung, and no communication can be made with the IMM2.	<ul style="list-style-type: none"> • If DSA Preboot is installed, restart the server and press F2 to start DSA Preboot and view the event logs. For more information, see “Running the DSA Preboot diagnostic programs” on page 80. • Alternatively, you can restart the server and press F1 to start the Setup Utility and view the POST event log or system-event log. For more information, see “Viewing event logs through the Setup Utility” on page 78.

Clearing the event logs

Use this information to clear the event logs.

To clear the event logs, complete the following steps.

Note: The POST error log is automatically cleared each time the server is restarted.

Step 1. Turn on the server.

Step 2. When the prompt <F1> Setup is displayed, press F1. If you have set both a power-on password and an administrator password, you must type the administrator password to view the event logs.

Step 3. To clear the IMM system-event log, select **System Event Logs → Clear System Event Log**, then, press **Enter** twice.

POST

When you turn on the server, it performs a series of tests to check the operation of the server components and some optional devices in the server. This series of tests is called the power-on self-test, or POST.

Note: This server does not use beep codes for server status.

If a power-on password is set, you must type the password and press **Enter** (when you are prompted), for POST to run.

If POST detects a problem, an error message is displayed. See [Appendix C “UEFI/POST diagnostic codes” on page 1057](#) for more information.

If POST detects a problem, an error message is sent to the POST event log, see [“Event logs” on page 77](#) for more information.

Dynamic System Analysis

Dynamic System Analysis (DSA) collects and analyzes system information to aid in diagnosing server problems. Lenovo provides DSA Preboot edition to users.

DSA collects the following information about the server:

- Drive health information
- Event logs for ServeRAID controllers and service processors
- Hardware inventory, including PCI and USB information
- Light path diagnostics status
- Network interfaces and settings

- Performance data and details about processes that are running
- RAID controller configuration
- Service processor (IMM2) status and configuration
- System configuration
- Vital product data and firmware information

For system-specific information about the action that you should take as a result of a message that DSA generates, see [Appendix D “DSA diagnostic test results” on page 1079](#).

If you cannot find a problem by using DSA, see [“Solving undetermined problems” on page 108](#) for information about testing the server.

Note: DSA Preboot might appear to be unresponsive when you start the program. This is normal operation while the program loads.

DSA Preboot

This topic introduces DSA Preboot.

DSA Preboot runs outside of the operating system; you must restart the server to run it. It is provided in the flash memory on the server, or you can create a bootable media such as a CD, DVD, ISO, USB, or PXE using the Lenovo XClarity Essentials Bootable Media Creator (BoMC). For more details, see the *BoMC User Guide* at <https://support.lenovo.com/us/en/documents/LNVO-BOMC>. In addition to the capabilities of the other editions of DSA, DSA Preboot includes diagnostic routines that would be disruptive to run within the operating-system environment (such as resetting devices and causing loss of network connectivity). It has a graphical user interface that you can use to specify which diagnostics to run and to view the diagnostic and data collection results.

DSA Preboot provides diagnostics for the following system components, if they are installed:

- Emulex network adapter
- Optical devices (CD or DVD)
- Memory
- Microprocessor
- Checkpoint panel
- I2C bus
- SAS and SATA drives

If you are able to restart the server or if you need comprehensive diagnostics, use DSA Preboot.

For more information and to download the utilities, go to <https://support.lenovo.com/us/en/documents/LNVO-DISA>.

Running the DSA Preboot diagnostic programs

Use this information to run the DSA Preboot diagnostic programs.

Note: The DSA memory test might take up to 30 minutes to run. If the problem is not a memory problem, skip the memory test.

To run the DSA Preboot diagnostic programs, complete the following steps:

Step 1. If the server is running, turn off the server and all attached devices.

Step 2. Turn on all attached devices; then, turn on the server.

Step 3. When the prompt <F2> Diagnostics is displayed, press F2.

Note: The DSA Preboot diagnostic program might appear to be unresponsive for an unusual length of time when you start the program. This is normal operation while the program loads. The loading process may take up to 10 minutes.

Step 4. Optionally, select **Quit to DSA** to exit from the stand-alone memory diagnostic program.

Note: After you exit from the stand-alone memory diagnostic environment, you must restart the server to access the stand-alone memory diagnostic environment again.

Step 5. Type **gui** to display the graphical user interface, or type **cmd** to display the DSA interactive menu.

Step 6. Follow the instructions on the screen to select the diagnostic test to run.

If the diagnostic programs do not detect any hardware errors but the problem remains during normal server operation, a software error might be the cause. If you suspect a software problem, see the information that comes with your software.

A single problem might cause more than one error message. When this happens, correct the cause of the first error message. The other error messages usually will not occur the next time you run the diagnostic programs.

If the server stops during testing and you cannot continue, restart the server and try running the DSA Preboot diagnostic programs again. If the problem remains, replace the component that was being tested when the server stopped.

Diagnostic text messages

Diagnostic text messages are displayed while the tests are running.

A diagnostic text message contains one of the following results:

Passed: The test was completed without any errors.

Failed: The test detected an error.

Aborted: The test could not proceed because of the server configuration

Additional information concerning test failures is available in the extended diagnostic results for each test.

Viewing the test log results and transferring the DSA collection

To view the test log for the results when the tests are completed, click the **Success** link in the Status column, if you are running the DSA graphical user interface, or type :x to exit the Execute Tests menu, if you are running the DSA interactive menu, or select **Diagnostic Event Log** in the graphical user interface. To transfer DSA Preboot collections to an external USB device, type the `copy` command in the DSA interactive menu.

- If you are running the DSA graphical user interface (GUI), click the **Success** link in the Status column.
- If you are running the DSA interactive menu (CLI), type :x to exit the Execute Tests menu; then, select **completed tests** to view the results.

You can also send the DSA error log to Lenovo support to aid in diagnosing the server problems.

Automated service request (call home)

Lenovo provides tools that can automatically collect and send data or call Lenovo Support when an error is detected. These tools can help Lenovo Support speed up the process of diagnosing problems. The following sections provide information about the call home tools.

Electronic Service Agent

Electronic Service Agent monitors, tracks, and captures system hardware errors and hardware and software inventory information, and reports serviceable problems directly to Lenovo Support.

You can also choose to collect data manually. It uses minimal system resources, and can be downloaded from the website. For more information and to download Electronic Service Agent, go to <http://www-01.ibm.com/support/esa/>.

Error messages

This section provides the list of error codes and messages for UEFI/POST, IMM2, and DSA that are generated when a problem is detected.

See [Appendix C “UEFI/POST diagnostic codes” on page 1057](#), [Appendix B “Integrated management module II \(IMM2\) error messages” on page 341](#), and [Appendix D “DSA diagnostic test results” on page 1079](#) for more information.

Troubleshooting by symptom

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

If you cannot find a solution to the problem in these tables, see [Appendix D “DSA diagnostic test results” on page 1079](#) for information about testing the server and [“Running the DSA Preboot diagnostic programs” on page 80](#) for additional information about running DSA Preboot program. For additional information to help you solve problems, see [“Start here” on page 67](#).

If you have just added new software or a new optional device and the server is not working, complete the following steps before you use the troubleshooting tables:

- Step 1. Check the system-error LED on the operator information panel; if it is lit, check the LCD system information display panel (if available).
- Step 2. Remove the software or device that you just added.
- Step 3. Run Dynamic System Analysis (DSA) to determine whether the server is running correctly (for information about using DSA, see [Appendix D “DSA diagnostic test results” on page 1079](#)).
- Step 4. Reinstall the new software or new device.

CD/DVD drive problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

<ul style="list-style-type: none"> • Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. • If an action step is preceded by “(Trained technician only),” that step must be performed only by a Trained technician. • Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
The optional DVD drive is not recognized.	<ol style="list-style-type: none"> 1. Make sure that: <ul style="list-style-type: none"> • The SATA connector to which the DVD drive is attached is enabled in the Setup Utility. • All cables and jumpers are installed correctly. • The correct device driver is installed for the DVD drive. 2. Run the DVD drive diagnostic programs. 3. Reseat the following components: <ol style="list-style-type: none"> a. DVD drive b. DVD drive cable 4. Replace the components listed in step 3 one at a time, in the order shown, restarting the server each time. 5. (Trained technician only) Replace the system board.
A CD or DVD is not working correctly.	<ol style="list-style-type: none"> 1. Clean the CD or DVD. 2. Replace the CD or DVD with new CD or DVD media. 3. Run the DVD drive diagnostic programs. 4. Reseat the DVD drive. 5. Replace the DVD drive.
The DVD drive tray is not working.	<ol style="list-style-type: none"> 1. Make sure that the server is turned on. 2. Insert the end of a straightened paper clip into the manual tray-release opening. 3. Reseat the DVD drive. 4. Replace the DVD drive.

General problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
A cover latch is broken, an LED is not working, or a similar problem has occurred.	If the part is a CRU, replace it. If the part is a microprocessor or the system board, the part must be replaced by a trained technician.
The server is hung while the screen is on. Cannot start the Setup Utility by pressing F1.	<ol style="list-style-type: none"> 1. See “Nx-boot failure” on page 113 for more information. 2. See “Recovering the server firmware (UEFI update failure)” on page 110 for more information.

Hard disk drive problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

<ul style="list-style-type: none"> • Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. • If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. • Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
A hard disk drive has failed, and the associated yellow hard disk drive status LED is lit.	Replace the failed hard disk drive (see “Removing a hot-swap hard disk drive” on page 171 and “Replacing a hot-swap hard disk drive” on page 172).
A newly installed hard disk drive is not recognized.	<ol style="list-style-type: none"> 1. Make sure that the installed hard disk drive or ServeRAID adapter is supported. For a list of supported optional devices, see http://www.lenovo.com/serverproven/. 2. Observe the associated yellow hard disk drive status LED. If the LED is lit, it indicates a drive fault. 3. If the LED is lit, remove the drive from the bay, wait 45 seconds, and reinsert the drive, making sure that the drive assembly connects to the hard disk drive backplane. 4. Observe the associated green hard disk drive activity LED and the yellow status LED: <ul style="list-style-type: none"> • If the green activity LED is flashing and the yellow status LED is not lit, the drive is recognized by the controller and is working correctly. Run the DSA diagnostics program to determine whether the drive is detected. • If the green activity LED is flashing and the yellow status LED is flashing slowly, the drive is recognized by the controller and is rebuilding. • If neither LED is lit or flashing, check the hard disk drive backplane (go to 5). • If the green activity LED is flashing and the yellow status LED is lit, replace the drive. If the activity of the LEDs remains the same, go to 5. If the activity of the LEDs changes, return to 2. 5. Make sure that the hard disk drive backplane is correctly seated. When it is correctly seated, the drive assemblies correctly connect to the backplane without bowing or causing movement of the backplane. 6. Reseat the backplane power cable and repeat steps 2 through 4. 7. Reseat the backplane signal cable and repeat steps 2 through 4. 8. Suspect the backplane signal cable or the backplane: <ul style="list-style-type: none"> • If the server has hot-swap bays: <ol style="list-style-type: none"> a. Replace the affected backplane signal cable. b. Replace the affected backplane. 9. See “Problem determination tips” on page 109.
Multiple hard disk drives fail.	<p>Make sure that the hard disk drive, SAS/SATA adapter, and server device drivers and firmware are at the latest level.</p> <p>Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.</p>
Multiple hard disk drives are offline.	<ol style="list-style-type: none"> 1. Review the storage subsystem logs for indications of problems within the storage subsystem, such as backplane or cable problems. 2. See “Problem determination tips” on page 109.

<ul style="list-style-type: none"> • Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. • If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. • Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
A replacement hard disk drive does not rebuild.	<ol style="list-style-type: none"> 1. Make sure that the hard disk drive is recognized by the adapter (the green hard disk drive activity LED is flashing). 2. Review the SAS/SATA adapter documentation to determine the correct configuration parameters and settings.
A green hard disk drive activity LED does not accurately represent the actual state of the associated drive.	<p>If the green hard disk drive activity LED does not flash when the drive is in use, run the DSA Preboot diagnostic programs to collect error logs (see “Running the DSA Preboot diagnostic programs” on page 80).</p> <ul style="list-style-type: none"> • If there is a hard disk drive error log, replace the affected hard disk drive. • If there is no disk drive error log error log, replace the affected backplane.
An yellow hard disk drive status LED does not accurately represent the actual state of the associated drive.	<ol style="list-style-type: none"> 1. If the yellow hard disk drive LED and the RAID adapter software do not indicate the same status for the drive, complete the following steps: <ol style="list-style-type: none"> a. Turn off the server. b. Reseat the SAS/SATA adapter. c. Reseat the backplane signal/power cable. d. Reseat the hard disk drive. e. Turn on the server and observe the activity of the hard disk drive LEDs. 2. See “Problem determination tips” on page 109.

Hypervisor problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

<ul style="list-style-type: none"> • Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. • If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. • Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
If an optional embedded hypervisor flash device is not listed in the expected boot order, does not appear in the list of boot devices, or a similar problem has occurred.	<ol style="list-style-type: none"> 1. Make sure that the optional embedded hypervisor flash device is selected on the boot manager <F12> Select Boot Device at startup. 2. Make sure that the embedded hypervisor flash device is seated in the connector correctly (see “Removing a USB embedded hypervisor flash device” on page 263 and “Replacing a USB embedded hypervisor flash device” on page 263). 3. See the documentation that comes with the optional embedded hypervisor flash device for setup and configuration information. 4. Make sure that other software works on the server.

Intermittent problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

<ul style="list-style-type: none">• Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.• If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.• Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information.	
Symptom	Action
A problem occurs only occasionally and is difficult to diagnose.	<ol style="list-style-type: none">1. Make sure that:<ul style="list-style-type: none">• All cables and cords are connected securely to the rear of the server and attached devices.• When the server is turned on, air is flowing from the fan grille. If there is no airflow, the fan is not working. This can cause the server to overheat and shut down.2. Check the system-error log or IMM event logs (see “Event logs” on page 77).
The server resets (restarts) occasionally.	<ol style="list-style-type: none">1. If the reset occurs during POST and the POST watchdog timer is enabled (click System Settings → Recovery → System Recovery → POST Watchdog Timer in the Setup Utility to see the POST watchdog setting), make sure that sufficient time is allowed in the watchdog timeout value (POST Watchdog Timer). If the server continues to reset during POST, see Appendix C “UEFI/POST diagnostic codes” on page 1057 and Appendix D “DSA diagnostic test results” on page 1079.2. If neither condition applies, check the system-error log or IMM system-event log (see “Event logs” on page 77).

Keyboard, mouse, or USB-device problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
All or some keys on the keyboard do not work.	<ol style="list-style-type: none"> 1. Make sure that: <ul style="list-style-type: none"> • The keyboard cable is securely connected. • The server and the monitor are turned on. 2. If you are using a USB keyboard, run the Setup Utility and enable keyboardless operation. 3. If you are using a USB keyboard and it is connected to a USB hub, disconnect the keyboard from the hub and connect it directly to the server. 4. Replace the keyboard.
The mouse or USB-device does not work.	<ol style="list-style-type: none"> 1. Make sure that: <ul style="list-style-type: none"> • The mouse or USB device cable is securely connected to the server. • The mouse or USB device drivers are installed correctly. • The server and the monitor are turned on. • The mouse option is enabled in the Setup Utility. 2. If you are using a USB mouse or USB device and it is connected to a USB hub, disconnect the mouse or USB device from the hub and connect it directly to the server. 3. Replace the mouse or USB-device.

Memory problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
The amount of system memory that is displayed is less than the amount of installed physical memory.	<p>Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.</p> <ol style="list-style-type: none"> 1. Make sure that: <ul style="list-style-type: none"> • No error LEDs are lit on the operator information panel. • No DIMM error LEDs are lit on the system board. • Memory mirrored channel does not account for the discrepancy. • The memory modules are seated correctly. • You have installed the correct type of memory. • If you changed the memory, you updated the memory configuration in the Setup Utility. • All banks of memory are enabled. The server might have automatically disabled a memory bank when it detected a problem, or a memory bank might have been manually disabled. • There is no memory mismatch when the server is at the minimum memory configuration. 2. Reseat the DIMMs, and then restart the server. 3. Check the POST error log: <ul style="list-style-type: none"> • If a DIMM was disabled by a systems-management interrupt (SMI), replace the DIMM. • If a DIMM was disabled by the user or by POST, reseat the DIMM; then, run the Setup Utility and enable the DIMM. 4. Check that all DIMMs are initialized in the Setup Utility; then, run memory diagnostics (see “Running the DSA Preboot diagnostic programs” on page 80). 5. Reverse the DIMMs between the channels (of the same microprocessor), and then restart the server. If the problem is related to a DIMM, replace the failing DIMM. 6. Re-enable all DIMMs using the Setup Utility, and then restart the server. 7. (Trained technician only) Install the failing DIMM into a DIMM connector for microprocessor 2 (if installed) to verify that the problem is not the microprocessor or the DIMM connector. 8. (Trained technician only) Replace the system board.
Multiple DIMMs in a channel are identified as failing.	<p>Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.</p> <ol style="list-style-type: none"> 1. Reseat the DIMMs; then, restart the server. 2. Remove the highest-numbered DIMM of those that are identified and replace it with an identical known good DIMM; then, restart the server. Repeat as necessary. If the failures continue after all identified DIMMs are replaced, go to step 4. 3. Return the removed DIMMs, one at a time, to their original connectors, restarting the server after each DIMM, until a DIMM fails. Replace each failing DIMM with an identical known good DIMM, restarting the server after each DIMM replacement. Repeat step 3 until you have tested all removed DIMMs.

<ul style="list-style-type: none"> Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
	<ol style="list-style-type: none"> Replace the highest-numbered DIMM of those identified; then, restart the server. Repeat as necessary. Reverse the DIMMs between the channels (of the same microprocessor), and then restart the server. If the problem is related to a DIMM, replace the failing DIMM. (Trained technician only) Install the failing DIMM into a DIMM connector for microprocessor 2 (if installed) to verify that the problem is not the microprocessor or the DIMM connector. (Trained technician only) Replace the system board.

Microprocessor problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

<ul style="list-style-type: none"> Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
The server goes directly to the POST Event Viewer when it is turned on.	<ol style="list-style-type: none"> Correct any errors that are indicated by the LCD system information display panel (if available). Make sure that the server supports all the microprocessors and that the microprocessors match in speed and cache size. To view the microprocessor information, run the Setup Utility and select System Information → System Summary → Processor Details. (Trained technician only) Make sure that microprocessor 1 is seated correctly. (Trained technician only) Remove microprocessor 2 and restart the server. Replace the following components one at a time, in the order shown, restarting the server each time: <ol style="list-style-type: none"> (Trained technician only) Microprocessor (Trained technician only) System board

Monitor and video problems

Some monitors have their own self-tests. If you suspect a problem with your monitor, see the documentation that comes with the monitor for instructions for testing and adjusting the monitor. If you cannot diagnose the problem, call for service.

<ul style="list-style-type: none"> Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
Testing the monitor.	<ol style="list-style-type: none"> Make sure that the monitor cables are firmly connected. Try using a different monitor on the server, or try using the monitor that is being tested on a different server. Run the diagnostic programs. If the monitor passes the diagnostic programs, the problem might be a video device driver. (Trained technician only) Replace the system board.
The screen is blank.	<ol style="list-style-type: none"> If the server is attached to a KVM switch, bypass the KVM switch to eliminate it as a possible cause of the problem: connect the monitor cable directly to the correct connector on the rear of the server. The IMM2 remote presence function is disabled if you install an optional video adapter. To use the IMM2 remote presence function, remove the optional video adapter. If the server installed with the graphical adapters while turning on the server, the logo displays on the screen after approximately 3 minutes. This is normal operation while the system loads. Make sure that: <ul style="list-style-type: none"> The server is turned on. If there is no power to the server, see “Power problems” on page 94. The monitor cables are connected correctly. The monitor is turned on and the brightness and contrast controls are adjusted correctly. Make sure that the correct server is controlling the monitor, if applicable. Make sure that damaged server firmware is not affecting the video; see “Updating the firmware” on page 47. Replace the following components one at a time, in the order shown, restarting the server each time: <ol style="list-style-type: none"> Monitor Video adapter (if one is installed) (Trained technician only) System board. See “Solving undetermined problems” on page 108.
The monitor works when you turn on the server, but the screen goes blank when you start some application programs.	<ol style="list-style-type: none"> Make sure that: <ul style="list-style-type: none"> The application program is not setting a display mode that is higher than the capability of the monitor. You installed the necessary device drivers for the application. Run video diagnostics (see “Running the DSA Preboot diagnostic programs” on page 80). <ul style="list-style-type: none"> If the server passes the video diagnostics, the video is good; see “Solving undetermined problems” on page 108. (Trained technician only) If the server fails the video diagnostics, replace the system board.

<ul style="list-style-type: none"> Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
The monitor has screen jitter, or the screen image is wavy, unreadable, rolling, or distorted.	<ol style="list-style-type: none"> If the monitor self-tests show that the monitor is working correctly, consider the location of the monitor. Magnetic fields around other devices (such as transformers, appliances, fluorescents, and other monitors) can cause screen jitter or wavy, unreadable, rolling, or distorted screen images. If this happens, turn off the monitor. Attention: Moving a color monitor while it is turned on might cause screen discoloration. Move the device and the monitor at least 305 mm (12 in.) apart, and turn on the monitor. Notes: <ol style="list-style-type: none"> To prevent diskette drive read/write errors, make sure that the distance between the monitor and any external diskette drive is at least 76 mm (3 in.). Non-Lenovo monitor cables might cause unpredictable problems. Reseat the monitor cable. Replace the components listed in step 2 one at a time, in the order shown, restarting the server each time: <ol style="list-style-type: none"> Monitor cable Video adapter (if one is installed) Monitor (Trained technician only) System board.
Wrong characters appear on the screen.	<ol style="list-style-type: none"> If the wrong language is displayed, update the server firmware to the latest level (see “Updating the firmware” on page 47) with the correct language. Reseat the monitor cable. Replace the components listed in step 2 one at a time, in the order shown, restarting the server each time: <ol style="list-style-type: none"> Monitor cable Video adapter (if one is installed) Monitor (Trained technician only) System board.

Network connection problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
Unable to wake the server using the Wake on LAN feature.	<ol style="list-style-type: none"> 1. If you are using the ML2 network adapter and the server is connected to the network using slot 3 connector, check the system-error log or IMM2 system event log (see “Event logs” on page 77), make sure: <ol style="list-style-type: none"> a. FAN1 and FAN2 are running in standby mode if ML2 adapter is installed.. b. The room temperature is not too high (see “Server features and specifications” on page 5). c. The air vents are not blocked. d. The air baffle is installed securely. 2. Reseat the ML2 network adapter (see “Removing an adapter” on page 203 and “Replacing an adapter” on page 207). 3. Turn off the server and disconnect it from the power source; then, wait 10 seconds before restarting the server. 4. If the problem still remains, replace the dual-port network adapter.
Log in failed by using LDAP account with SSL enabled.	<ol style="list-style-type: none"> 1. Make sure the license key is valid. 2. Generate a new license key and log in again.

Optional-device problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

<ul style="list-style-type: none"> • Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. • If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. • Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
An optional device that was just installed does not work.	<ol style="list-style-type: none"> 1. Make sure that: <ul style="list-style-type: none"> • The device is designed for the server (see http://www.lenovo.com/serverproven/). • You followed the installation instructions that came with the device and the device is installed correctly. • You have not loosened any other installed devices or cables. • You updated the configuration information in the Setup Utility. Whenever memory or any other device is changed, you must update the configuration. 2. Reseat the device that you just installed. 3. Replace the device that you just installed.
An optional device that worked previously does not work now.	<ol style="list-style-type: none"> 1. Make sure that all of the cable connections for the device are secure. 2. If the device comes with test instructions, use those instructions to test the device. 3. If the failing device is a SAS/SATA device, make sure that: <ul style="list-style-type: none"> • The cables for all external SAS and SATA devices are connected correctly. • The last device in each SAS and SATA chain, or the end of the SAS and SATA cable, is terminated correctly. • Any external SAS and SATA device is turned on. You must turn on an external SAS and SATA device before you turn on the server. 4. Reseat the failing device. 5. Replace the failing device.

Power problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
<p>The power-control button does not work, and the reset button does not work (the server does not start).</p> <p>Note: The power-control button will not function until approximately 5 to 10 seconds after the server has been connected to power.</p>	<ol style="list-style-type: none"> 1. Verify that input power is applied to the server and that the power supplies are functioning: <ol style="list-style-type: none"> a. Make sure that both power supplies installed in the server are of the same type. Mixing different power supplies in the server will cause a system error. b. Make sure that the power cords are correctly connected to the server and to a working electrical outlet. The power source meets the input power requirements for the installed power supplies (see the power supply labels). c. Make sure that the LEDs on the power supplies do not indicate a problem. See “Power-supply LEDs” on page 73. 2. Make sure that the power-control button and the reset button are working correctly: <ol style="list-style-type: none"> a. Disconnect the server power cords. b. Reconnect the power cords. c. (Trained technician only) Reseat the operator information panel cable, and then repeat steps a and b. d. (Trained technician only) If the problem remains, reseat the operator information panel. e. (Trained technician only) If the problem still remains, replace the operator information panel. 3. Make sure that: <ul style="list-style-type: none"> • The type of memory that is installed is correct. • The processors are installed in the correct sequence. • The minimum number of DIMMs are installed and functional for your processor configuration. 4. If you just installed an optional device, remove it, and restart the server. If the server now starts, you might have installed more devices than the power supply supports. 5. If the problem still remains, see “Solving undetermined problems” on page 108. 6. If everything is done but the issue still cannot be resolved, please collect the failure information with system logs captured to Lenovo support.
<p>The Pwr rail A error has been recorded in the system event log.</p>	<ol style="list-style-type: none"> 1. Disconnect the server power cords. 2. (Trained technician only) remove microprocessor 1 if the Pwr rail A error has been recorded in the system event log. 3. (Trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). 4. Reinstall the component; then, restarting the server. If the Pwr rail A error has been recorded in the system event log again, the component that you just reinstalled is defective. Replace the defective component. <ul style="list-style-type: none"> • (Trained technician only) Microprocessor 1 (see “Removing a microprocessor and heat sink” on page 284 and “Replacing a microprocessor and heat sink” on page 289).

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
The Pwr rail B error has been recorded in the system event log.	<ol style="list-style-type: none"> 1. Disconnect the server power cords. 2. Remove DIMMs 1 through 12 if Pwr rail B error has been recorded in the system event log. 3. Restart the server. If the Pwr rail B error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). 4. Reinstall the DIMM one at a time, restarting the server each time. If the Pwr rail B error has been recorded in the system event log again, the DIMM that you just reinstalled is defective. Replace the defective component.
The Pwr rail C error has been recorded in the system event log.	<ol style="list-style-type: none"> 1. Disconnect the server power cords. 2. (Trained technician only) remove microprocessor 2 if Pwr rail C error has been recorded in the system event log. 3. Restart the server. If the Pwr rail C error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). 4. Reinstall the Processor; then, restarting the server. If the Pwr rail C error has been recorded in the system event log again, the Processor that you just reinstalled is defective. Replace the defective component. <ul style="list-style-type: none"> • (Trained technician only) Microprocessor 2 (see “Removing a microprocessor and heat sink” on page 284 and “Replacing a microprocessor and heat sink” on page 289).
The Pwr rail D error has been recorded in the system event log.	<ol style="list-style-type: none"> 1. Disconnect the server power cords. 2. Remove DIMMs 13 through 24 if Pwr rail D error has been recorded in the system event log. 3. Restart the server. If the Pwr rail D error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). 4. Reinstall the DIMM one at a time, restarting the server each time. If the Pwr rail B error has been recorded in the system event log again, the DIMM that you just reinstalled is defective. Replace the defective component.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
The Pwr rail E error has been recorded in the system event log.	<ol style="list-style-type: none"> 1. Disconnect the server power cords. 2. Remove the following components if the Pwr rail E error has been recorded in the system event log: <ul style="list-style-type: none"> • Optional DVD drive (if one is installed) • Hard disk drives at backplane assembly 1 and/or backplane assembly 2 • Hard disk drive backplane assembly 1 and/or backplane assembly 2 • LCD monitor connected to front VGA port (if one is present) • Optional adapter (if one is present) installed in riser-card assembly 2 • Riser-card assembly 2 3. Restart the server. If the Pwr rail E error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). 4. Reinstall the components one at a time, in the order shown, restarting the server each time. If the Pwr rail E error has been recorded in the system event log again, the component that you just reinstalled is defective. Replace the defective component. <ul style="list-style-type: none"> • Riser-card assembly 2 (See “Removing a riser-card assembly” on page 198 and “Replacing a riser-card assembly” on page 199). • Optional adapter (if one is present) installed in riser-card assembly 2 (See “Removing an adapter” on page 203 and “Replacing an adapter” on page 207). • LCD monitor connected to front VGA port (if one is present) • Hard disk drive backplane assembly 1 and/or backplane assembly 2 • Hard disk drives at backplane assembly 1 and/or backplane assembly 2 • Optional DVD drive, if one is present (see “Removing an optical drive” on page 179 and “Replacing an optical drive” on page 180).
The Pwr rail F error has been recorded in the system event log.	<ol style="list-style-type: none"> 1. Disconnect the server power cords. 2. Remove the following components if the Pwr rail F error has been recorded in the system event log: <ul style="list-style-type: none"> • Hard disk drives at backplane assembly 3 • Hard disk drive backplane assembly 3 • Rear Hard disk drives • Rear two Hard-disk-drive kit • Optional adapter (if one is present) installed in riser-card assembly 1 • Riser-card assembly 1 • PCIe Solid state drives • PCIe Solid state drive backplane assembly • USB devices

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
	<ul style="list-style-type: none"> • SD adapter • LCD monitor connected to rear VGA port (if one is present) <ol style="list-style-type: none"> 3. Restart the server. If the Pwr rail F error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). 4. Reinstall the components one at a time, in the order shown, restarting the server each time. If the Pwr rail F error has been recorded in the system event log again, the component that you just reinstalled is defective. Replace the defective component. <ul style="list-style-type: none"> • LCD monitor connected to rear VGA port (if one is present) • SD adapter • USB devices • PCIe Solid state drive backplane assembly • PCIe Solid state drives • Riser-card assembly 1 (See “Removing a riser-card assembly” on page 198 and “Replacing a riser-card assembly” on page 199. • Optional adapter (if one is present) installed in riser-card assembly 1 (See “Removing an adapter” on page 203 and “Replacing an adapter” on page 207. • Rear two Hard-disk-drive kit • Rear Hard disk drives • Hard disk drive backplane assembly 3 • Hard disk drives at backplane assembly 3
The Pwr rail G error has been recorded in the system event log.	<ol style="list-style-type: none"> 1. Disconnect the server power cords. 2. Remove the following components if the Pwr rail G error has been recorded in the system event log: <ul style="list-style-type: none"> • Raid Card in Raid slot • Optional adapter (if one is present) in PCIe slot 4 • Optional adapter (if one is present) in PCIe slot 5 • Optional adapter (if one is present) installed in riser-card assembly 1 • Riser-card assembly 1 • Optional adapter (if one is present) installed in riser-card assembly 2 (or Rear Hard disk Drives in Rear two Hard-disk-drive kit on Riser 2) • Riser-card assembly 2 (or Rear two Hard-disk-drive kit on Riser 2) • Microprocessor 2 <ul style="list-style-type: none"> – (Trained technician only) Microprocessor 2 (See “Removing a microprocessor and heat sink” on page 284 and “Replacing a microprocessor and heat sink” on page 289).

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
	<ol style="list-style-type: none"> Restart the server. If the Pwr rail G error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). Reinstall the components one at a time, in the order shown, restarting the server each time. If the Pwr rail G error has been recorded in the system event log again, the component that you just reinstalled is defective. Replace the defective component. <ul style="list-style-type: none"> Microprocessor 2 <ul style="list-style-type: none"> (Trained technician only) Microprocessor 2 (See “Removing a microprocessor and heat sink” on page 284 and “Replacing a microprocessor and heat sink” on page 289). Riser-card assembly 2 (See “Removing a riser-card assembly” on page 198 and “Replacing a riser-card assembly” on page 199) or Rear two Hard-disk-drive kit on Riser 2. Optional adapter (if one is present) installed in riser-card assembly 2 (See “Removing an adapter” on page 203 and “Replacing an adapter” on page 207) or Rear Hard disk Drives in Rear two Hard-disk-drive kit on Riser 2. Riser-card assembly 1 (See “Removing a riser-card assembly” on page 198 and “Replacing a riser-card assembly” on page 199). Optional adapter (if one is present) installed in riser-card assembly 1 (See “Removing an adapter” on page 203 and “Replacing an adapter” on page 207). Optional adapter (if one is present) in PCIe slot 5 Optional adapter (if one is present) in PCIe slot 4 Raid Card in Raid slot (Trained technician only) remove all components (Trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). Reinstall the Microprocessor 1; then, restarting the server. If the Pwr rail G error has been recorded in the system event log again, the Processor that you just reinstalled is defective. Replace the defective Processor. <ul style="list-style-type: none"> (Trained technician only) Microprocessor 1 (See “Removing a microprocessor and heat sink” on page 284 and “Replacing a microprocessor and heat sink” on page 289).
The Pwr rail H error has been recorded in the system event log.	<ol style="list-style-type: none"> Disconnect the server power cords. Remove the following components if the Pwr rail H error has been recorded in the system event log: <ul style="list-style-type: none"> Hard disk drives at backplane assembly 3 Hard disk drive backplane assembly 3 PCIe Solid state drives PCIe Solid state drive backplane assembly

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
	<ol style="list-style-type: none"> Restart the server. If the Pwr rail H error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). Reinstall the components one at a time, in the order shown, restarting the server each time. If the Pwr rail H error has been recorded in the system event log again, the component that you just reinstalled is defective. Replace the defective component. <ul style="list-style-type: none"> Hard disk drive backplane assembly 3 Hard disk drives at backplane assembly 3 PCIe Solid state drive backplane assembly PCIe Solid state drives
The Pwr rail I error has been recorded in the system event log.	<ol style="list-style-type: none"> Disconnect the server power cords. Remove the following components if the Pwr rail I error has been recorded in the system event log: <ul style="list-style-type: none"> Hard disk drives at backplane assembly 1 and/or backplane assembly 2 Hard disk drive backplane assembly 1 and/or backplane assembly 2 Restart the server. If the Pwr rail I error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). Reinstall the components one at a time, in the order shown, restarting the server each time. If the Pwr rail I error has been recorded in the system event log again, the component that you just reinstalled is defective. Replace the defective component. <ul style="list-style-type: none"> Hard disk drive backplane assembly 1 and/or backplane assembly 2 Hard disk drives at backplane assembly 1 and/or backplane assembly 2
The Pwr rail J error has been recorded in the system event log.	<ol style="list-style-type: none"> Disconnect the server power cords. Remove Fans 1 through 6 if Pwr rail J error has been recorded in the system event log. Restart the server. If the Pwr rail J error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). Reinstall the Fans one at a time, restarting the server each time. If the Pwr rail J error has been recorded in the system event log again, the Fan that you just reinstalled is defective. Replace the defective component.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
The Pwr rail K error has been recorded in the system event log.	<ol style="list-style-type: none"> 1. Disconnect the server power cords. 2. Remove the following components if the Pwr rail K error has been recorded in the system event log: <ul style="list-style-type: none"> • Optional adapter (if one is present) installed in riser-card assembly 1 (or Rear Hard disk Drives in Rear two Hard-disk-drive kit on Riser 1) • Riser-card assembly 1 (or Rear two Hard-disk-drivekit on Riser 1) • Optional adapter (if one is present) installed in PCIe slot 4 • Optional adapter (if one is present) installed in PCIe slot 5 • Raid Card in Raid slot 3. Restart the server. If the Pwr rail H error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). 4. Reinstall the components one at a time, in the order shown, restarting the server each time. If the Pwr rail K error has been recorded in the system event log again, the component that you just reinstalled is defective. Replace the defective component. <ul style="list-style-type: none"> • Raid Card in Raid slot • Optional adapter (if one is present) installed in PCIe slot 5 • Optional adapter (if one is present) installed in PCIe slot 4 • Riser-card assembly 1 (or Rear two Hard-disk-drivekit on Riser 1) • Optional adapter (if one is present) installed in riser-card assembly 1 (or Rear Hard disk Drives in Rear two Hard-disk-drive kit on Riser 1)
The Pwr rail L error has been recorded in the system event log.	<ol style="list-style-type: none"> 1. Disconnect the server power cords. 2. Remove the following components if the Pwr rail L error has been recorded in the system event log: <ul style="list-style-type: none"> • Optional PCI adaptor power cable-correlated PCI adaptor • PCI Riser Card Assembly where the optional PCI adaptor power cable-correlated PCI adaptor is installed <ul style="list-style-type: none"> – Optional PCI adaptor power cable (if one is present) 3. Restart the server. If the Pwr rail L error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). 4. Reinstall the component one at a time, in the order shown, restarting the server. If the Pwr rail L error has been recorded in the system event log again, the component that you just reinstalled is defective. Replace the defective component. <ul style="list-style-type: none"> • Optional PCI adaptor power cable (if one is present) • PCI Riser Card Assembly where the optional PCI adaptor power cable-correlated PCI adaptor is installed

<ul style="list-style-type: none"> Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
	<ul style="list-style-type: none"> Optional PCI adaptor power cable-correlated PCI adaptor
The Pwr rail M error has been recorded in the system event log.	<ol style="list-style-type: none"> 1. Disconnect the server power cords. 2. Remove the following components if the Pwr rail M error has been recorded in the system event log: <ul style="list-style-type: none"> Optional PCI adaptor power cable-correlated PCI adaptor PCI Riser Card Assembly where the optional PCI adaptor power cable-correlated PCI adaptor is installed Optional PCI adaptor power cable (if one is present) 3. Restart the server. If the Pwr rail M error has been recorded in the system event log again, (trained technician only) replace the system board (see “Removing the system board” on page 299 and “Replacing the system board” on page 302). 4. Reinstall the components one at a time, in the order shown, restarting the server each time. If the Pwr rail M error has been recorded in the system event log again, the component that you just reinstalled is defective. Replace the defective component. <ul style="list-style-type: none"> Optional PCI adaptor power cable (if one is present) PCI Riser Card Assembly where the optional PCI adaptor power cable-correlated PCI adaptor is installed Optional PCI adaptor power cable-correlated PCI adaptor
The server does not turn off.	<ol style="list-style-type: none"> 1. Determine whether you are using an Advanced Configuration and Power Interface (ACPI) or a non-ACPI operating system. If you are using a non-ACPI operating system, complete the following steps: <ol style="list-style-type: none"> a. Press Ctrl+Alt+Delete. b. Turn off the server by pressing the power-control button and hold it down for 5 seconds. c. Restart the server. d. If the server fails POST and the power-control button does not work, disconnect the power cord for 20 seconds; then, reconnect the power cord and restart the server. 2. If the problem remains or if you are using an ACPI-aware operating system, suspect the system board.
The server unexpectedly shuts down, and the LEDs on the operator information panel are not lit.	See “Solving undetermined problems” on page 108 .

Serial-device problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

<ul style="list-style-type: none"> • Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. • If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. • Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
The number of serial ports that are identified by the operating system is less than the number of installed serial ports.	<ol style="list-style-type: none"> 1. Make sure that: <ul style="list-style-type: none"> • Each port is assigned a unique address in the Setup Utility and none of the serial ports is disabled. • The serial-port adapter (if one is present) is seated correctly. 2. Reseat the serial port adapter. 3. Replace the serial port adapter.
A serial device does not work.	<ol style="list-style-type: none"> 1. Make sure that: <ul style="list-style-type: none"> • The device is compatible with the server. • The serial port is enabled and is assigned a unique address. • The device is connected to the correct connector (see “System-board internal connectors” on page 29). 2. Reseat the following components: <ol style="list-style-type: none"> a. Failing serial device b. Serial cable 3. Replace the components listed in 2 on page 103 one at a time, in the order shown, restarting the server each time. 4. (Trained technician only) Replace the system board.

ServerGuide problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

<ul style="list-style-type: none"> • Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. • If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. • Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
The <i>ServerGuide Setup and Installation</i> CD will not start.	<ol style="list-style-type: none"> 1. Make sure that the server supports the ServerGuide program and has a startable (bootable) CD or DVD drive. 2. If the startup (boot) sequence settings have been changed, make sure that the CD or DVD drive is first in the startup sequence. 3. If more than one CD or DVD drive is installed, make sure that only one drive is set as the primary drive. Start the CD from the primary drive.
The MegaRAID Storage Manager program cannot view all installed drives, or the operating system cannot be installed.	<ol style="list-style-type: none"> 1. Make sure that the hard disk drive is connected correctly. 2. Make sure that the SAS/SATA hard disk drive cables are securely connected.

<ul style="list-style-type: none"> Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
The operating-system installation program continuously loops.	Make more space available on the hard disk.
The ServerGuide program will not start the operating-system CD.	Make sure that the operating-system CD is supported by the ServerGuide program. For a list of supported operating-system versions, go to https://support.lenovo.com/solutions/Invo-toolkit , click the link for your ServerGuide version, and scroll down to the list of supported Microsoft Windows operating systems.
The operating system cannot be installed; the option is not available.	Make sure that the server supports the operating system. If it does, either no logical drive is defined (SCSI RAID servers), or the ServerGuide System Partition is not present. Run the ServerGuide program and make sure that setup is complete.

Software problems

<ul style="list-style-type: none"> Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved. If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician. Go to the support website at http://www.lenovo.com/support to check for technical information, hints, tips, and new device drivers or to submit a request for information. 	
Symptom	Action
You suspect a software problem.	<ol style="list-style-type: none"> To determine whether the problem is caused by the software, make sure that: <ul style="list-style-type: none"> The server has the minimum memory that is needed to use the software. For memory requirements, see the information that comes with the software. If you have just installed an adapter or memory, the server might have a memory-address conflict. The software is designed to operate on the server. Other software works on the server. The software works on another server. If you received any error messages when using the software, see the information that comes with the software for a description of the messages and suggested solutions to the problem. Contact the software vendor.

USB connector problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

- Follow the suggested actions in the order in which they are listed in the Action column until the problem is solved.
- If an action step is preceded by “(Trained technician only),” that step must be performed only by a trained technician.
- Go to the support website at <http://www.lenovo.com/support> to check for technical information, hints, tips, and new device drivers or to submit a request for information.

Symptom	Action
A USB device does not work.	<ol style="list-style-type: none"> 1. Make sure that: <ul style="list-style-type: none"> • The correct USB device driver is installed. • The operating system supports USB devices. 2. Make sure that the USB configuration options are set correctly in the Setup Utility (see “Using the Setup Utility” on page 51 for more information). 3. If you are using a USB hub, disconnect the USB device from the hub and connect it directly to the server.

Video problems

Use the troubleshooting tables to find solutions to problems that have identifiable symptoms.

See “[Monitor and video problems](#)” on page 90.

Solving power problems

Power problems can be difficult to solve. For example, a short circuit can exist anywhere on any of the power distribution buses. Usually, a short circuit will cause the power subsystem to shut down because of an overcurrent condition.

To diagnose a power problem, use the following general procedure:

- Step 1. Turn off the server and disconnect all power cords.
- Step 2. Check for loose cables in the power subsystem. Also check for short circuits, for example, if a loose screw is causing a short circuit on a circuit board.
- Step 3. Check the lit LEDs on the light path diagnostics panel.
- Step 4. If the check log LED on the light path diagnostics panel is lit, check the IMM event log for faulty Pwr rail and complete the following steps. [Table 7 “Components associated with power rail errors” on page 106](#) identifies the components that are associated with each Pwr rail and the order in which to troubleshoot the components.
 - a. Disconnect the cables and power cords to all internal and external devices (see “[Internal cable routing and connectors](#)” on page 147). Leave the power-supply cords connected.
 - b. For Pwr rail A error, complete the following steps:
 1. (Trained technician only) Replace the system board.
 2. (Trained technician only) Replace the microprocessor.
 - c. For other rail errors (Pwr rail A error, see step b), remove each component that is associated with the faulty Pwr rail, one at a time, in the sequence indicated in [Table 7 “Components associated with power rail errors” on page 106](#), restarting the server each time, until the cause of the overcurrent condition is identified.

Table 7. Components associated with power rail errors

Pwr rail error in the IMM event log	Components
Pwr rail A error	<ul style="list-style-type: none"> • Microprocessor 1
Pwr rail B error	<ul style="list-style-type: none"> • DIMMs 1 through 12
Pwr rail C error	<ul style="list-style-type: none"> • Microprocessor 2
Pwr rail D error	<ul style="list-style-type: none"> • DIMMs 13 through 24
Pwr rail E error	<ul style="list-style-type: none"> • Optional DVD drive (if one is installed) • Hard disk drives at backplane assembly 1 and/or backplane assembly 2 • Hard disk drive backplane assembly 1 and/or backplane assembly 2 • LCD monitor connected to front VGA port (if one is present) • Optional adapter (if one is present) installed in riser-card assembly 2 • Riser-card assembly 2
Pwr rail F error	<ul style="list-style-type: none"> • Hard disk drives at backplane assembly 3 • Hard disk drive backplane assembly 3 • Rear Hard disk drives • Rear two Hard-disk-drive kit • Optional adapter (if one is present) installed in riser-card assembly 1 • Riser-card assembly 1 • PCIe Solid state drives • PCIe Solid state drive backplane assembly • USB devices • SD adapter • LCD monitor connected to rear VGA port (if one is present)
Pwr rail G error	<ul style="list-style-type: none"> • Raid Card in Raid slot • Optional adapter (if one is present) in PCIe slot 4 • Optional adapter (if one is present) in PCIe slot 5 • Optional adapter (if one is present) installed in riser-card assembly 1 • Riser-card assembly 1 • Optional adapter (if one is present) installed in riser-card assembly 2 (or Rear Hard disk Drives in Rear two Hard-disk-drive kit on Riser 2) • Riser-card assembly 2 (or Rear two Hard-disk-drive kit on Riser 2) • Microprocessor 2 • Microprocessor 1

Table 7. Components associated with power rail errors (continued)

Pwr rail error in the IMM event log	Components
Pwr rail H error	<ul style="list-style-type: none"> • Hard disk drives at backplane assembly 3 • Hard disk drive backplane assembly 3 • PCIe Solid state drives • PCIe Solid state drive backplane assembly
Pwr rail I error	<ul style="list-style-type: none"> • Hard disk drives at backplane assembly 1 and/or backplane assembly 2 • Hard disk drive backplane assembly 1 and/or backplane assembly 2
Pwr rail J error	<ul style="list-style-type: none"> • Fans 1 through 6
Pwr rail K error	<ul style="list-style-type: none"> • Optional adapter (if one is present) installed in riser-card assembly 1 (or Rear Hard disk Drives in Rear two Hard-disk-drive kit on Riser 1) • Riser-card assembly 1 (or Rear two Hard-disk-drive kit on Riser 1) • Optional adapter (if one is present) installed in PCIe slot 4 • Optional adapter (if one is present) installed in PCIe slot 5 • Raid Card in Raid slot
Pwr rail L error	<ul style="list-style-type: none"> • Optional PCI adaptor power cable-correlated PCI adaptor • PCI Riser Card Assembly where the optional PCI adaptor power cable-correlated PCI adaptor is installed • Optional PCI adaptor power cable (if one is present)
Pwr rail M error	<ul style="list-style-type: none"> • Optional PCI adaptor power cable-correlated PCI adaptor • PCI Riser Card Assembly where the optional PCI adaptor power cable-correlated PCI adaptor is installed • Optional PCI adaptor power cable (if one is present)

d. Replace the identified component.

Step 5. Remove the adapters and disconnect the cables and power cords to all internal and external devices until the server is at the minimum configuration that is required for the server to start (see [“Power-supply LEDs” on page 73](#) for the minimum configuration).

Step 6. Reconnect all ac power cords and turn on the server. If the server starts successfully, reseal the adapters and devices one at a time until the problem is isolated.

If the server does not start from the minimum configuration, see [“Power-supply LEDs” on page 73](#) to replace the components in the minimum configuration one at a time until the problem is isolated.

Solving Ethernet controller problems

The method that you use to test the Ethernet controller depends on which operating system you are using. See the operating-system documentation for information about Ethernet controllers, and see the Ethernet controller device-driver readme file.

Try the following procedures:

- Step 1. Make sure that the correct device drivers, which come with the server are installed and that they are at the latest level.
- Step 2. Make sure that the Ethernet cable is installed correctly.
 - The cable must be securely attached at all connections. If the cable is attached but the problem remains, try a different cable.
 - If you set the Ethernet controller to operate at 100 Mbps, you must use Category 5 cabling.
 - If you directly connect two servers (without a hub), or if you are not using a hub with X ports, use a crossover cable. To determine whether a hub has an X port, check the port label. If the label contains an X, the hub has an X port.
- Step 3. Determine whether the hub supports auto-negotiation. If it does not, try configuring the integrated Ethernet controller manually to match the speed and duplex mode of the hub.
- Step 4. Check the Ethernet controller LEDs on the rear panel of the server. These LEDs indicate whether there is a problem with the connector, cable, or hub.
 - The Ethernet link status LED is lit when the Ethernet controller receives a link pulse from the hub. If the LED is off, there might be a defective connector or cable or a problem with the hub.
 - The Ethernet transmit/receive activity LED is lit when the Ethernet controller sends or receives data over the Ethernet network. If the Ethernet transmit/receive activity is off, make sure that the hub and network are operating and that the correct device drivers are installed.
- Step 5. Check the LAN activity LED on the rear of the server. The LAN activity LED is lit when data is active on the Ethernet network. If the LAN activity LED is off, make sure that the hub and network are operating and that the correct device drivers are installed.
- Step 6. Check for operating-system-specific causes of the problem.
- Step 7. Make sure that the device drivers on the client and server are using the same protocol.

If the Ethernet controller still cannot connect to the network but the hardware appears to be working, the network administrator must investigate other possible causes of the error.

Solving undetermined problems

If Dynamic System Analysis (DSA) did not diagnose the failure or if the server is inoperative, use the information in this section.

If you suspect that a software problem is causing failures (continuous or intermittent), see [“Software problems” on page 104](#).

Corrupted data in CMOS memory or corrupted UEFI firmware can cause undetermined problems. To reset the CMOS data, use the CMOS clear jumper (J11) to clear the CMOS memory and override the power-on password; see [Table 2 “System board jumpers” on page 36](#) for more information. If you suspect that the UEFI firmware is corrupted, see [“Recovering the server firmware \(UEFI update failure\)” on page 110](#).

If the power supplies are working correctly, complete the following steps:

- Step 1. Turn off the server.
- Step 2. Make sure that the server is cabled correctly.
- Step 3. Remove or disconnect the following devices, one at a time, until you find the failure. Turn on the server and reconfigure it each time.
- Any external devices.
 - Surge-suppressor device (on the server).
 - Printer, mouse, and non-Lenovo devices.
 - Each adapter.
 - Hard disk drives.
 - Memory modules. The minimum configuration requirement is 4 GB DIMM in DIMM slot 1.
- Step 4. Turn on the server.

If the problem is solved when you remove an adapter from the server but the problem recurs when you reinstall the same adapter, suspect the adapter; if the problem recurs when you replace the adapter with a different one, suspect the riser card.

If you suspect a networking problem and the server passes all the system tests, suspect a network cabling problem that is external to the server.

Problem determination tips

Because of the variety of hardware and software combinations that can encounter, use the following information to assist you in problem determination. If possible, have this information available when requesting assistance from Lenovo.

The model name and serial number are located on the ID label on the front of the server as shown in the following illustration.

Note: The illustrations in this document might differ slightly from your hardware.

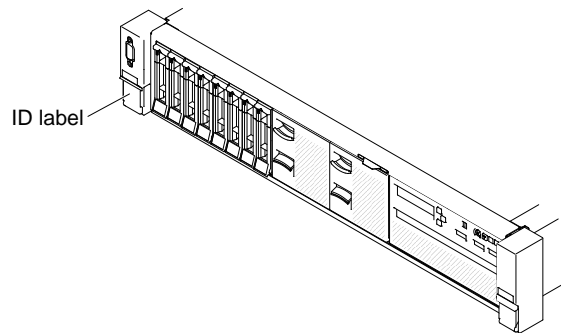


Figure 55. ID label

- Machine type and model
- Microprocessor or hard disk drive upgrades
- Failure symptom
 - Does the server fail the diagnostic tests?
 - What occurs? When? Where?
 - Does the failure occur on a single server or on multiple servers?
 - Is the failure repeatable?
 - Has this configuration ever worked?

- What changes, if any, were made before the configuration failed?
- Is this the original reported failure?
- Diagnostic program type and version level
- Hardware configuration (print screen of the system summary)
- UEFI firmware level
- IMM firmware level
- Operating system software

You can solve some problems by comparing the configuration and software setups between working and nonworking servers. When you compare servers to each other for diagnostic purposes, consider them identical only if all the following factors are exactly the same in all the servers:

- Machine type and model
- UEFI firmware level
- IMM firmware level
- Adapters and attachments, in the same locations
- Address jumpers, terminators, and cabling
- Software versions and levels
- Diagnostic program type and version level
- Configuration option settings
- Operating-system control-file setup

See [Appendix E “Getting help and technical assistance” on page 1211](#) for information about calling Lenovo for service.

Recovering the server firmware (UEFI update failure)

Use this information to recover the server firmware.

Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

If the server firmware has become corrupted, such as from a power failure during an update, you can recover the server firmware in the following way:

- **In-band method:** Recover server firmware, using either the boot block jumper (Automated Boot Recovery) and a server Firmware Update Package Service Pack.
- **Out-of-band method:** Use the IMM web interface to update the firmware, using the latest server firmware update package.

Note: You can obtain a server update package from one of the following sources:

- Download the server firmware update from the World Wide Web.
- Contact your service representative.

To download the server firmware update package from the World Wide Web, go to <http://www.lenovo.com/support>.

The flash memory of the server consists of a primary bank and a back up bank. You must maintain a bootable UEFI firmware image in the back up bank. If the server firmware in the primary bank becomes corrupted, you can either manually boot the back up bank with the UEFI boot backup jumper (J15), or in the case of image corruption, this will occur automatically with the Automated Boot Recovery function.

In-band manual recovery method

This section details the in-band manual recovery method.

To recover the server firmware and restore the server operation to the primary bank, complete the following steps:

Note: The system board in your server might be slightly different from the illustration.

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server, and disconnect all power cords and external cables.
- Step 3. Remove the cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Locate the UEFI boot backup jumper (J15) on the system board.

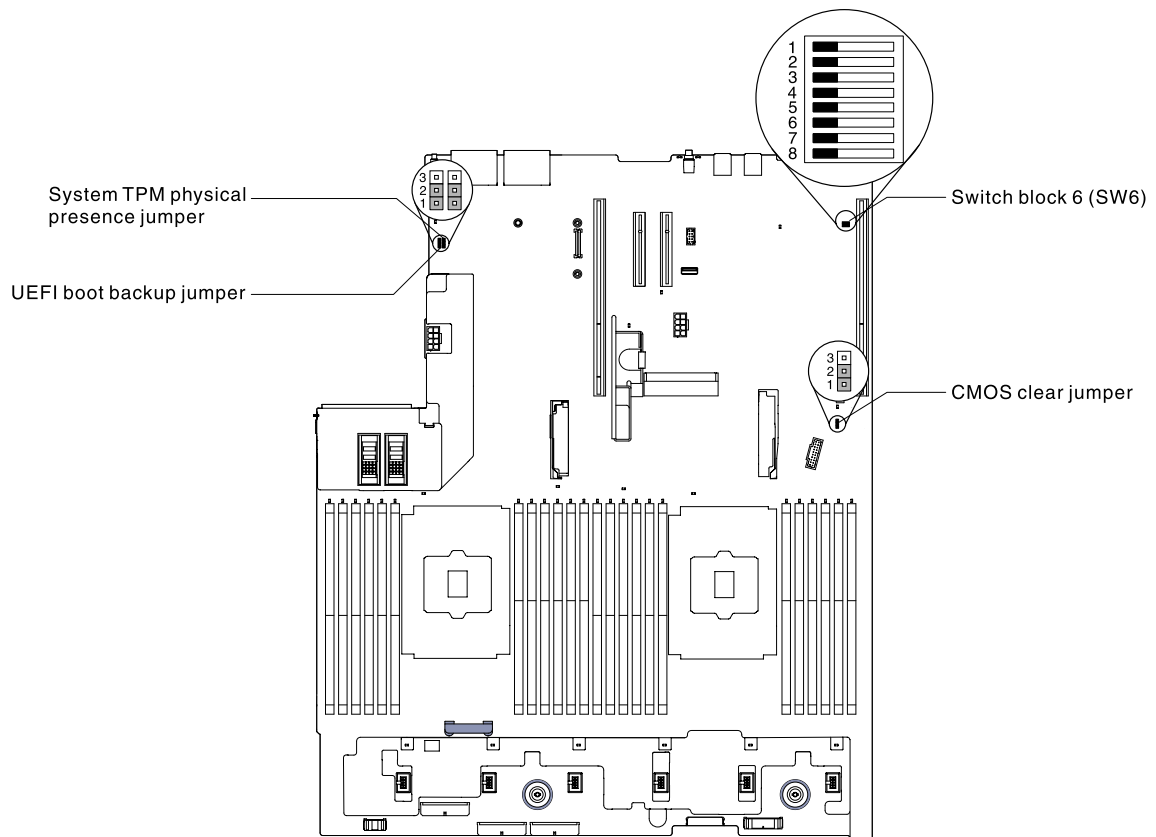


Figure 56. UEFI boot backup jumper (J15) location

- Step 5. Move the UEFI boot backup jumper (J15) from pins 1 and 2 to pins 2 and 3 to enable the UEFI recovery mode.
- Step 6. Reinstall the server cover; then, reconnect all power cords.
- Step 7. Restart the server. The system begins the power-on self-test (POST).

- Step 8. Boot the server to an operating system that is supported by the firmware update package that you downloaded.
- Step 9. Perform the firmware update by following the instructions that are in the firmware update package readme file.
- Step 10. Turn off the server and disconnect all power cords and external cables, and then remove the cover (see [“Removing the top cover” on page 162](#)).
- Step 11. Move the UEFI boot backup jumper (J15) from pins 2 and 3 back to the primary position (pins 1 and 2).
- Step 12. Reinstall the cover (see [“Replacing the top cover” on page 164](#)).
- Step 13. Reconnect the power cord and any cables that you removed.
- Step 14. Restart the server. The system begins the power-on self-test (POST). If this does not recover the primary bank, continue with the following steps.
- Step 15. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 16. Reset the CMOS by removing the coin-cell battery (also called CMOS battery). See [“Removing the coin-cell battery \(also called CMOS battery\)” on page 264](#).
- Step 17. Leave the coin-cell battery out of the server for approximately 5 to 15 minutes.
- Step 18. Reinstall the coin-cell battery (see [“Replacing the coin-cell battery \(also called CMOS battery\)” on page 266](#)).
- Step 19. Reinstall the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 20. Reconnect the power cord and any cables that you removed.
- Step 21. Restart the server. The system begins the power-on self-test (POST).
- Step 22. If these recovery efforts fail, contact your service representative for support.

In-band automated boot recovery method

This section details the in-band automated boot recovery method.

Note: Use this method if the BOARD LED on the light path diagnostics panel is lit and there is a log entry or Booting Backup Image is displayed on the firmware splash screen; otherwise, use the in-band manual recovery method.

- Step 1. Boot the server to an operating system that is supported by the firmware update package that you downloaded.
- Step 2. Perform the firmware update by following the instructions that are in the firmware update package readme file.
- Step 3. Restart the server.
- Step 4. At the firmware splash screen, press F3 when prompted to restore to the primary bank. The server boots from the primary bank.

Out-of-band method

See the IMM2 documentation (*Integrated Management Module II User's Guide*) at http://publib.boulder.ibm.com/infocenter/systemx/documentation/topic/com.lenovo.sysx.imm2.doc/printable_doc.html.

Automated boot recovery (ABR)

Use this information for Automated boot recovery (ABR).

While the server is starting, if the integrated management module II detects problems with the server firmware in the primary bank, the server automatically switches to the backup firmware bank and gives you the opportunity to recover the firmware in the primary bank. For instructions for recovering the UEFI firmware, see [“Recovering the server firmware \(UEFI update failure\)” on page 110](#). After you have recovered the firmware in the primary bank, complete the following steps:

Step 1. Restart the server.

Step 2. When the prompt Press F3 to restore to primary is displayed, press F3 to start the server from the primary bank.

Nx-boot failure

Use this information for Nx-boot failure.

Configuration changes, such as added devices or adapter firmware updates, and firmware or application code problems can cause the server to fail POST (the power-on self-test). If this occurs, the server responds in either of the following ways:

- The server restarts automatically and attempts POST again.
- The server hangs, and you must manually restart the server for the server to attempt POST again.

After a specified number of consecutive attempts (automatic or manual), the Nx-boot failure feature causes the server to revert to the default UEFI configuration and start the Setup Utility so that you can make the necessary corrections to the configuration and restart the server. If the server is unable to successfully complete POST with the default configuration, there might be a problem with the system board.

To specify the number of consecutive restart attempts that will trigger the Nx-boot failure feature, in the Setup Utility, click **System Settings → Recovery → POST Attempts → POST Attempts Limit**. The available options are 3, 6, 9, and 255 (disable Nx-boot failure).

Chapter 4. Parts listing, Lenovo System x3650 M5 Type 8871

The parts listing of Lenovo System x3650 M5 Type 8871

The following replaceable components are available for the Lenovo System x3650 M5 Type 8871 server, except as specified otherwise in [“Replaceable server components” on page 115](#). For an updated parts listing, go to <http://www.lenovo.com/support>.

Replaceable server components

The replaceable server components for Lenovo System x3650 M5 Type 8871

Replaceable components consist of structural parts, consumable parts, and field replaceable units (FRUs):

- **Structural parts:** Purchase and replacement of structural parts (components, such as chassis assembly, top cover, and bezel) is your responsibility. If Lenovo acquires or installs a structural component at your request, you will be charged for the service. See [“Structural parts and consumable parts” on page 144](#) for the list of structural parts.
- **Consumable parts:** Purchase and replacement of consumable parts (components, such as fan cage and blank fan filler) is your responsibility. If Lenovo acquires or installs a consumable component at your request, you will be charged for the service. See [“Structural parts and consumable parts” on page 144](#) for the list of consumable parts.
- **Tier 1 customer replaceable unit (CRU):** Replacement of Tier 1 CRUs is your responsibility. If Lenovo installs a Tier 1 CRU at your request, you will be charged for the installation.
- **Tier 2 CRU:** You may install a Tier 2 CRU yourself or request Lenovo to install it, at no additional charge, under the type of warranty service that is designated for your server.

For information about the terms of the warranty and getting service and assistance, see the *Warranty Information* document that comes with the server. For more information about getting service and assistance, see [Appendix E “Getting help and technical assistance” on page 1211](#).

Visit <http://www.lenovo.com/serverproven/> for the latest options supporting plan.

The following illustration shows the major components in the server. The illustrations in this document might differ slightly from your hardware. For a list of structural parts and consumable parts, see [“Structural parts and consumable parts” on page 144](#).

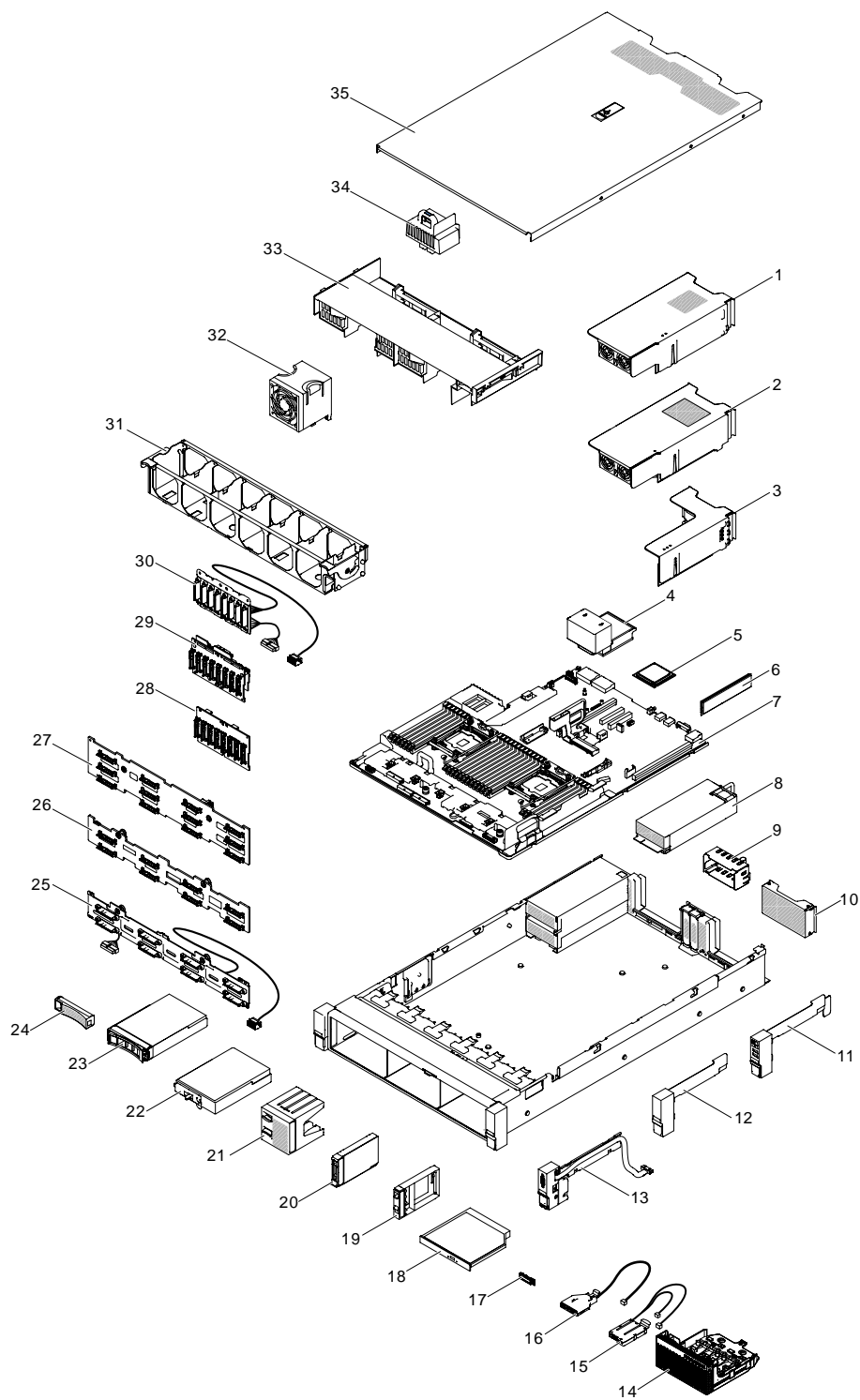


Figure 57. Server components

The following table lists the part numbers for Tier 1 and Tier 2 CRUs.

Table 8. CRU parts listing, Type 8871

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
1	2.5-inch rear two hard-disk-drive kit	00AL953	
2	3.5-inch rear two hard-disk-drive kit	00AL954	
3	PCIe Riser (2 x8 PCIe + 1 x8 ML2 Slots)	00FK630	
3	PCIe Riser (1 x16 PCIe + 1 x8 ML2 Slots)	00FK631	
3	PCIe Riser (1 x16 PCIe + 1 x8 PCIe)	00FK628	
3	PCIe Riser (3 x8 PCIe)	00FK629	
4	Heat sink, value		00KA517
4	Heat sink, performance		00KA518
4	LP Heatsink for Passive GPUs Support	00KC912	
5	Microprocessor, Intel Xeon Processor E5-2698 v4, 2.2 GHz, 50MB, Cache 2400 MHz, 135W (20-core) Addl Intel Xeon Processor E5-2698 v4, 2.2 GHz, 50MB, Cache 2400 MHz, 135W (20-core)		00MW771
5	Microprocessor, Intel Xeon Processor E5-2695 v4, 2.1GHz, 45MB, Cache 2400MHz, 120W (18-core) Addl Intel Xeon Processor E5-2695 v4, 2.1GHz, 45MB, Cache 2400MHz, 120W (18-core)		00MW772
5	Microprocessor, Intel Xeon Processor E5-2683 v4, 2.1GHz, 40MB, Cache 2400MHz, 120W (16-core) Addl Intel Xeon Processor E5-2683 v4, 2.1GHz, 40MB, Cache 2400MHz, 120W (16-core)		00MW774
5	Microprocessor, Intel Xeon Processor E5-2667 v4, 3.2GHz, 25MB, Cache 2400MHz, 135W (8-core) Addl Intel Xeon Processor E5-2667 v4, 3.2GHz, 25MB, Cache 2400MHz, 135W (8-core)		00MW776
5	Microprocessor, Intel Xeon Processor E5-2650L v4, 1.7GHz, 35MB, Cache 2400MHz, 65W (14-core) Addl Intel Xeon Processor E5-2650L v4, 1.7GHz, 35MB, Cache 2400MHz, 65W (14-core)		00MW777
5	Microprocessor, Intel Xeon Processor E5-2643 v4, 3.4GHz, 20MB, Cache 2400MHz, 135W (6-core) Addl Intel Xeon Processor E5-2643 v4, 3.4GHz, 20MB, Cache 2400MHz, 135W (6-core)		00MW778
5	Microprocessor, Intel Xeon Processor E5-2637 v4, 3.5GHz, 15MB, Cache 2400MHz, 135W (4-core) Addl Intel Xeon Processor E5-2637 v4, 3.5GHz, 15MB, Cache 2400MHz, 135W (4-core)		00MW779
5	Microprocessor, Intel Xeon Processor E5-2630L v4, 1.8GHz, 25MB, Cache 2133MHz, 55W (10-core) Addl Intel Xeon Processor E5-2630L v4, 1.8GHz, 25MB, Cache 2133MHz, 55W (10-core)		00MW780
5	Microprocessor, Intel Xeon Processor E5-2623 v4, 2.6GHz, 10MB, Cache 2133MHz, 85W (4-core) Addl Intel Xeon Processor E5-2623 v4, 2.6GHz, 10MB, Cache 2133MHz, 85W (4-core)		00MW781

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
5	Microprocessor, Intel Xeon Processor E5-2609 v4, 1.7GHz, 20MB, Cache 1866MHz, 85W (8-core)		00MW782
5	Microprocessor, Intel Xeon Processor E5-2603 v4, 1.7GHz, 15MB, Cache 1866MHz, 85W (6-core)		00MW783
5	Microprocessor, Intel Xeon Processor E5-2699 v4, 2.2GHz, 55MB, Cache 2400MHz, 145W (22-core) Addl Intel Xeon Processor E5-2699 v4, 2.2GHz, 55MB, Cache 2400MHz, 145W (22-core)		00YD967
5	Microprocessor, Intel Xeon Processor E5-2697 v4, 2.3GHz, 45MB, Cache 2400MHz, 145W (18-core)		00YD968
5	Microprocessor, Intel Xeon Processor E5-2690 v4, 2.6GHz, 35MB, Cache 2400MHz, 135W (14-core)		00YD969
5	Microprocessor, Intel Xeon Processor E5-2680 v4, 2.4GHz, 35MB, Cache 2400MHz, 120W (14-core)		00YD970
5	Microprocessor, Intel Xeon Processor E5-2660 v4, 2.0GHz, 35MB, Cache 2400MHz, 105W (14-core)		00YD971
5	Microprocessor, Intel Xeon Processor E5-2650 v4, 2.2GHz, 30MB, Cache 2400MHz, 105W (12-core)		00YD972
5	Microprocessor, Intel Xeon Processor E5-2640 v4, 2.4GHz, 25MB, Cache 2133MHz, 90W (10-core)		00YD973
5	Microprocessor, Intel Xeon Processor E5-2630 v4, 2.2GHz, 25MB, Cache 2133MHz, 85W (10-core)		00YD974
5	Microprocessor, Intel Xeon Processor E5-2620 v4, 2.1GHz, 20MB, Cache 2133MHz, 85W (8-core)		00YD975
5	Microprocessor, Intel Xeon Processor E5-2608L v4, 1.6GHz, 20MB, Cache 1866MHz, 50W (8-core) Addl Intel Xeon Processor E5-2608L v4, 1.6GHz, 20MB, Cache 1866MHz, 50W (8-core)		00YE946
5	Microprocessor, Intel Xeon Processor E5-2618L v4, 2.2GHz, 25MB, Cache, 2133MHz, 75W (10-core) Addl Intel Xeon Processor E5-2618L v4, 2.2GHz, 25MB, Cache, 2133MHz, 75W (10-core)		00YE947
5	Microprocessor, Intel Xeon Processor E5-2628L v4, 1.9GHz, 30MB, Cache 2133MHz, 75W (12-core) Addl Intel Xeon Processor E5-2628L v4, 1.9GHz, 30MB, Cache 2133MHz, 75W (12-core)		00YE948
5	Microprocessor, Intel Xeon Processor E5-2648L v4, 1.8GHz, 35MB, Cache 2400MHz, 75W (14-core) Addl Intel Xeon Processor E5-2648L v4, 1.8GHz, 35MB, Cache 2400MHz, 75W (14-core)		00YE949
5	Microprocessor, Intel Xeon Processor E5-2658 v4, 2.3GHz, 35MB, Cache 2400MHz, 105W (14-core) Addl Intel Xeon Processor E5-2658 v4, 2.3GHz, 35MB, Cache 2400MHz, 105W (14-core)		00YE950

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
5	Microprocessor, Intel Xeon Processor E5-2697A v4, 2.6GHz, 40MB, 2400MHz, 145W (16-core) Intel Xeon Processor E5-2697A v4, 2.6GHz, 40MB, 2400MHz, 145W (16-core)		00YK831
5	Microprocessor, SP, E5-2699A v4, 22C, 2.4GHz, 55MB, 2400MHz, 145W		01GT318
5	Microprocessor, SP, Intel Xeon Processor E5-2699R v4, 22C, 2.2GHz, 55MB, Cache 2400MHz, 145W		01GT319
5	Microprocessor, SP, E5-2697 v3, 14C, 2.6GHz, 35MB, 2133MHz, 145W		00AE680
5	Microprocessor, SP, E5-2690 v3, 12C, 2.6GHz, 30MB, 2133MHz, 135W		00AE682
5	Microprocessor, SP, E5-2680 v3, 12C, 2.5GHz, 30MB, 2133MHz, 120W		00AE683
5	Microprocessor, SP, E5-2670 v3, 12C, 2.3GHz, 30MB, 2133MHz, 120W		00AE684
5	Microprocessor, SP, E5-2660 v3, 10C, 2.6GHz, 25MB, 2133MHz, 105W		00AE685
5	Microprocessor, SP, E5-2650 v3, 10C, 2.3GHz, 25MB, 2133MHz, 105W		00AE686
5	Microprocessor, SP, E5-2640 v3, 8C, 2.6GHz, 20MB, 1866MHz, 90W		00AE688
5	Microprocessor, SP, E5-2630 v3, 8C, 2.4GHz, 20MB, 1866MHz, 85W		00AE689
5	Microprocessor, SP, E5-2620 v3, 6C, 2.4GHz, 15MB, 1866MHz, 85W		00AE690
5	Microprocessor, SP, E5-2609 v3, 6C, 1.9GHz, 15MB, 1600MHz, 85W		00AE692
5	Microprocessor, SP, E5-2603 v3, 6C, 1.6GHz, 15MB, 1600MHz, 85W		00KC788
6	Memory module, 8GB TruDDR4 (1Rx4, 1.2V), PC4-19200 CL17 2400MHz LP RDIMM	46W0823	
6	Memory module, 8GB TruDDR4 (2Rx8, 1.2V), PC4-19200 CL17 2400MHz LP RDIMM	46W0827	
6	Memory module, 16GB TruDDR4 (2Rx8, 1.2V), PC4-19200 CL17 2400MHz LP RDIMM	01KN303	
6	Memory module, 16GB TruDDR4 (2Rx4, 1.2V), PC4-19200 CL17 2400MHz LP RDIMM	46W0831	
6	Memory module, 16GB (2Rx4, 4Gbit), 2400MHz RDIMM	01KN358	
6	Memory module, 32GB TruDDR4 (2Rx4, 1.2V), PC4-19200 CL17 2400MHz LP RDIMM	46W0835	
6	Memory module, 16GB TruDDR4 2666MHz (2Rx8 1.2V) RDIMM	02JG517	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
6	Memory module, 32GB (2Rx4, 8Gbit), 2400MHz RDIMM	01KN362	
6	Memory module, 64GB TruDDR4 (4Rx4, 1.2V), PC4-17000 PC4 2400MHz LP LRDIMM	46W0843	
6	Memory module, Samsung 8GB 2400MHz RDIMM (2Rx8, 1.2V)	01DE968	
6	Memory module, Samsung 16GB 2400MHz RDIMM (2Rx4, 1.2V)	01DE969	
6	Memory module, Samsung 32GB 2400MHz RDIMM (2Rx4, 1.2V)	01DE970	
6	Memory module, 32GB (2Rx4), 2400MHz RDIMM	01KN341	
6	Memory module, 8GB PC4-2400R DDR4, 2400MHz, RDIMM (2RX8, 4Gbit, 1.2V)	01KR377	
6	Memory module, 16GB PC4-2400R DDR4, 2400MHz, RDIMM (2RX4, 4Gbit, 1.2V)	01KR378	
7	System board (for machine type 8871-AC3)		00YL909
7	System board		01GT443
7	System board		01KN186
7	System board		01KN188
7	System board		00MW385
7	System board		01PE215
7	System board		00YL872
8	550W High Efficiency Platinum AC Power Supply	94Y8137	
8	550W High Efficiency Platinum AC Power Supply	94Y8139	
8	550W High Efficiency Platinum AC Power Supply	94Y8173	
8	550W High Efficiency Platinum AC Power Supply	00YL551	
8	550W High Efficiency Platinum AC Power Supply	00YL553	
8	550W Platinum AC Power Supply (Artesyn)	00YL563	
8	550W Platinum AC Power Supply (Artesyn)	00YJ901	
8	550W Platinum AC Power Supply (Artesyn)	94Y8278	
8	750W Platinum AC Power Supply (Artesyn)	94Y8284	
8	750W High Efficiency Platinum AC Power Supply	94Y8142	
8	750W High Efficiency Platinum AC Power Supply	94Y8144	
8	750W Platinum AC Power Supply (Artesyn)	00YJ904	
8	750W High Efficiency Platinum AC Power Supply	00YL555	
8	750W High Efficiency Platinum AC Power Supply	00YL557	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
8	750W High Efficiency Titanium AC Power Supply	00YL559	
8	750W High Efficiency Titanium AC Power Supply (200-240V)	94Y8152	
8	750W High Efficiency Titanium AC Power Supply (200-240V)	94Y8150	
8	750W High Efficiency Titanium AC Power Supply (200-240V)	00YL561	
8	750W Platinum AC Power Supply (Artesyn)	00YL565/00YL569/ 00YJ903/94Y8283	
8	900W High Efficiency Platinum AC Power Supply	94Y8146	
8	900W High Efficiency Platinum AC Power Supply	94Y8148	
8	900W High Efficiency -48 V DC Power Supply	94Y8167	
8	900W Platinum AC Power Supply (Artesyn)	00YL567	
8	900W Platinum AC Power Supply (Artesyn)	01PF541	
8	900W Platinum AC Power Supply (Artesyn)	00YJ905/94Y8304	
8	750W Platinum AC Power Supply (Delta)	00YJ922/94Y8297	
8	750W Platinum AC Power Supply (Delta)	01PF558	
8	900W Platinum AC Power Supply (Delta)	00YJ923/94Y8298	
8	900W Platinum AC Power Supply (Delta)	01PF560	
8	1500W Platinum AC Power Supply (Delta)	00YJ920	
8	900W 48V DC Power Supply (Artesyn)	00YL573/94Y8315	
8	900W 48V DC Power Supply (Artesyn)	00YJ919	
8	900W 48V DC Power Supply (Artesyn)	01PF538	
8	1300W High Efficiency Titanium AC Power Supply (200-240V)	94Y8177	
8	550W Platinum AC Power Supply (Acbel)	00YJ945/94Y8291	
8	750W Titanium AC Power Supply (Acbel)	00YJ946/94Y8292	
8	1300W Titanium AC Power Supply (Acbel)	00YJ947	
8	1300W Titanium AC Power Supply (Acbel)	00Y9107	
8	1300W Titanium AC Power Supply w/240Vdc Label (Acbel)	00YJ987	
8	550W Platinum AC Power Supply w/240Vdc Label (Artesyn)	00YJ981	
8	750W Platinum AC Power Supply w/240Vdc Label (Artesyn)	00YJ982	
8	900W Platinum AC Power Supply w/240Vdc Label (Artesyn)	00YJ983	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
8	750W Platinum AC Power Supply w/240Vdc Label (Delta)	00YJ984	
8	900W Platinum AC Power Supply w/240Vdc Label (Delta)	00YJ985	
8	550W Platinum AC Power Supply w/240Vdc Label (Acbel)	00YJ986	
8	1500W High Efficiency Platinum AC Power Supply	94Y8181	
8	550W Platinum AC Power Supply (Artesyn)	00MX912	
8	550W Platinum AC Power Supply (Artesyn)	01PF529	
8	750W Platinum AC Power Supply (Artesyn)	00MX915	
8	750W Platinum AC Power Supply (Artesyn)	01PF535	
8	900W Platinum AC Power Supply (Artesyn)	00MX916	
8	1500W Platinum AC Power Supply (Delta)	00MX929	
8	750W Platinum AC Power Supply (Delta)	00MX930	
8	900W Platinum AC Power Supply (Delta)	00MX931	
8	550W Platinum AC Power Supply (Acbel)	00MX953	
8	550W Platinum AC Power Supply (Acbel)	01PF509	
8	750W Titanium AC Power Supply (Acbel)	00MX954	
8	750W Titanium AC Power Supply (Acbel)	01PF516	
8	1300W Titanium AC Power Supply (AcBel)	01KP987	
8	1300W Titanium AC Power Supply (AcBel)	01PF505	
8	2.5-inch SSL label for 8695	01GT634	
9	Power supply filler panel	94Y7610	
10	Riser cage filler	00AL950	
10	Fan filler	00KF418	
11	Right functional EIA assembly	00MV813	
12	Right EIA blank	00KF411	
13	Left video EIA assembly	00MV815	
14	Front control panel assembly	00YE420	
15	Operator information panel assembly	00KF492	
16	Front USB assembly	00YE411	
17	LCD panel	00D0464	
18	9.5 mm Ultra-Slim SATA DVD-ROM	00FL352	
18	9.5 mm Ultra-Slim SATA multi-burner	00FL353	
19	Hard disk drive filler assembly, GEN 3	00FW856	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
20	Hard disk drive, 2.5-inch G3 simple-swap, near-line SATA, 7.2 K, 6 Gbps, 500 GB	00NA602	
20	Hard disk drive, 2.5-inch G3 simple-swap, near-line SATA, 7.2 K, 6 Gbps, 1 TB	00NA627	
20	Hard disk drive, 2.5-inch G3 simple-swap, near-line SATA, 7.2 K, 6 Gbps, 512e, 2 TB	00NA537	
20	Hard disk drive, 2.5-inch hot-swap, SAS, IBM XIV, 600GB, 10K, 12Gbps, 512e	00YL601	
20	Hard disk drive, 2.5-inch hot-swap, SAS, 10 K, 12 Gbps, 2.4 TB	01GV071	
20	Hard disk drive, 3.5-inch G2 hot-swap, SAS, 7.2 K, 12 Gbps, 10 TB, 512e	00YK337	
20	Hard disk drive, 3.5-inch G2 hot-swap, SAS, 10 K, 12 Gbps, 300GB	00MX105	
20	Hard disk drive, 3.5-inch G2 hot-swap, SAS, 7.2 K, 6 Gbps, 10 TB, 512e	00YK342	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 300 GB	00WG686	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10 K, 6 Gbps, 300 GB	00AJ097	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 15 K, 12 Gbps, 300 GB	00WG661	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 15 K, 6 Gbps, 300 GB	00AJ082	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10K, 6 Gbps, 600 GB	00AJ092	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 600 GB	00WG691	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 15 K, 12 Gbps, 600 GB	00WG666	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 15 K, 6 Gbps, 600 GB	00AJ127	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 15 K, 12 Gbps, 600 GB	00NA232	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 900 GB	00WG696	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10 K, 6 Gbps, 900 GB	00AJ072	
20	Hard disk drive with 3.5-inch tray, 2.5-inch G3 hot-swap, SAS, 15 K, 12 Gbps, 512e, 900 GB	01GV041	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 1.2 TB	00WG701	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10 K, 6 Gbps, 1.2 TB	00AJ147	
20	Hard disk drive, 2.5-inch G3 hot-swap, near-line SAS, 7.2 K, 6 Gbps, 500 GB	00AJ122	
20	Hard disk drive, 2.5-inch G3 hot-swap, near-line SAS, 7.2 K, 6 Gbps, 1 TB	00AJ087	
20	Hard disk drive, 2.5-inch G3 hot-swap, near-line SAS, 7.2 K, 12 Gbps, 1 TB	00NA492	
20	Hard disk drive, 2.5-inch G3 hot-swap, near-line SAS, 7.2 K, 12 Gbps, 2 TB	00NA497	
20	Hard disk drive, 2.5-inch G3 hot-swap, near-line SATA, 7.2 K, 6 Gbps, 500 GB	00AJ137	
20	Hard disk drive, 2.5-inch G3 hot-swap, near-line SATA, 7.2 K, 6 Gbps, 1 TB	00AJ142	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 1.8 TB	00YK600	
20	Hard disk drive, 2.5-inch G3 hot-swap, near-line SATA, 7.2 K, 6 Gbps, 512e, 2 TB	00NA527	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 15 K, 12 Gbps, 512e, 300 GB	00NA222	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 512e, 600 GB	00NA242	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, ST, 600 GB	01GV051	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 512e, 900 GB	00NA252	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 15 K, 900 GB	01GV036	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 512e, 1.2 TB	00NA262	
20	Hard disk drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 512e, 1.8 TB	00NA272	
20	Hard disk drive, 2.5-inch, SAS, 7.2 K, 1 TB	01GV006	
20	Hard disk drive, 2.5-inch, SAS, 10 K, 1.2 TB	01GV021	
20	Hard disk drive, 3.5-inch, SAS, 7.2K, 12Gbps, 1.2 TB	01GV056	
20	Hard disk drive, 3.5-inch, SATA, 7.2K, 6Gbps, 1.2 TB	01GV061	
20	Hard disk drive, 2.5-inch, SAS, 10K, 12Gbps, 2.4TB	01GV081	
21	2.5-inch 4-drive filler panel	00KF417	
22	Hard disk drive, 3.5-inch G2 simple-swap, near-line SATA, 7.2 K, 6 Gbps, 500 GB	81Y9803	
22	Hard disk drive, 3.5-inch simple-swap, near-line SATA, 7.2 K, 6 Gbps, 1 TB	81Y9807	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
22	Hard disk drive, 3.5-inch G2 simple-swap, near-line SATA, 7.2 K, 6 Gbps, 2 TB	81Y9811	
23	Hard disk drive, 3.5-inch G2 hot-swap, SAS, 15K, 12 Gbps, 300 GB	00WG676	
23	Hard disk drive, 3.5-inch G2 hot-swap, SAS, 15K, 12 Gbps, 600 GB	00WG681	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SATA, 7.2 K, 6 Gbps, 512e, 2 TB	00FN114	
	Hard disk drive, 3.5-inch G2 hot-swap, near-line SATA, 7.2 K, 6 Gbps, 512e, 3TB	00FN129	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SATA, 7.2 K, 6 Gbps, 512e, 4 TB	00FN144	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SATA, 7.2 K, 6 Gbps, 512e, 6 TB	00FN174	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SAS, 7.2 K, 12 Gbps, 512e, 2 TB	00FN189	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SAS, 7.2 K, 12 Gbps, 512e, 4 TB	00FN209	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SAS, 7.2 K, 12 Gbps, 512e, 6 TB	00FN229	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SATA, 7.2K, 6 Gbps, 4 TB	49Y6003	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SAS, 7.2K, 6 Gbps, 1 TB	90Y8568	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SAS, 7.2K, 6 Gbps, 2 TB	90Y8573	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SAS, 7.2K, 6 Gbps, 3 TB	90Y8578	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SAS, 7.2K, 12 Gbps, 1 TB	00YL703	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SAS, 7.2K, 12 Gbps, 2 TB	00YK001	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SAS, 7.2K, 12 Gbps, 4 TB	00YK006	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SATA, 7.2K, 6 Gbps, 500 GB	81Y9787	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SATA, 7.2 K, 6 Gbps, 1 TB	81Y9791	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SATA, 7.2 K, 6 Gbps, 2 TB	81Y9795	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SATA, 7.2 K, 6 Gbps, 3 TB	81Y9799	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
23	Hard disk drive, 3.5-inch G2 hot-swap, SAS, 6 TB	00YK605	
23	Hard disk drive, 3.5-inch G2 hot-swap, SAS, 7.2 K, 8 TB	01GV011	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SAS, 7.2 K, 12 Gbps, 512e, 8 TB	00WH122	
23	Hard disk drive, 3.5-inch G2 hot-swap, near-line SATA, 7.2 K, 6 Gbps, 512e, 8 TB	00WH127	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SAS, Enterprise, 12 Gbps, 200 GB	00FN380	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 240 GB	01GT768	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 240 GB	01KR487	
	Solid-state drive, 250 GB Sunset Cove Plus RI SSD for XIV	00NA685	
	Solid-state drive, PM1633a, 2.5-inch G3 hot-swap, Enterprise Capacity, 12Gb, SAS, 3.84TB	01GR787	
	Solid-state drive, PM1633a, 3.5-inch G3 hot-swap, Enterprise Capacity, 12Gb, SAS, 3.84TB	01GR792	
	Solid-state drive, PM1643, 2.5-inch G3 hot-swap, Enterprise Capacity, 12Gb, SAS , 3.84TB	01PE985	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SAS, Enterprise, 12 Gbps, 400 GB	00FN390	
	Solid-state drive, 2.5-inch, G3 hot-swap, SAS, Enterprise, 12 Gbps, 400 GB	01GV712	
	Solid-state drive, 2.5-inch, G3 hot-swap, SAS, Enterprise, 12 Gbps, 400 GB	01GV762	
	Solid-state drive, 2.5-inch, G3 hot-swap, SATA, 480 GB	01GT769	
	Solid-state drive, 2.5-inch, G3 hot-swap, SATA, 480 GB	01KR446	
	Solid-state drive, 2.5-inch, G3 hot-swap, SAS, Enterprise, 12 Gbps, 800 GB	01GV717	
	Solid-state drive, 2.5-inch G3 hot-swap, SAS, Enterprise Mainstream, 12 Gbps, 800 GB	01GV767	
	Solid-state drive, 2.5-inch G3 hot-swap, SAS, Enterprise Mainstream, 12 Gbps, 800 GB	00FN400	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Entry, 1.92TB		
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 960 GB	01GT770	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 960 GB	01KR447	
	Solid-state drive, 2.5-inch G3 hot-swap, SAS, Enterprise Mainstream, 12 Gbps, 1.6 TB	01GV772	
	Solid-state drive, 2.5-inch, G3 hot-swap, SAS, Enterprise, 12 Gbps, 1.6 TB	01GV722	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SAS, Enterprise, 12 Gbps, 1.6 TB	00FN410	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 1.92 TB	01KR448	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 1.92 TB	01KR481	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 3.84TB	01KR482	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SAS, Enterprise, 200 GB	00AJ208	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SAS, Enterprise, 400 GB	00AJ213	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SAS, Enterprise, 800 GB	00AJ218	
	Solid-state drive, 2.5-inch G3 hot-swap, SAS, Enterprise Mainstream, 12 Gbps, 400 GB	00YC461	
	Solid-state drive, 2.5-inch G3 hot-swap, SAS, Enterprise Mainstream, 12 Gbps, 800 GB	00YC466	
	Solid-state drive, 2.5-inch G3 hot-swap, SAS, Enterprise Mainstream, 12 Gbps, 1.6 TB	00YC471	
	Solid-state drive, MLC G3 hot-swap, SAS, 6 Gbps, Enterprise Capacity, 3.84 TB	00NA672	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, M500DC, Enterprise Mainstream Plus, 480 GB	00NA689	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SATA, Enterprise Value, 120 GB	00AJ396	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SATA, Enterprise Value, 240 GB	00AJ401	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SATA, Enterprise Value, 480 GB	00AJ406	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SATA, Enterprise Value, 800 GB	00AJ411	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SATA, S3700, 200 GB	00AJ157	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SATA, S3700, 400 GB	00AJ162	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SATA, S3700, 800 GB	00AJ167	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SATA, Entry, 240 GB	00FN338	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 5100 series, 240 GB	01GV844	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 5100 series, 480 GB	01KR497	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 5100 series, 480 GB	01GV849	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SATA, Entry, 480 GB	00FN343	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, S3520 series, 800 GB	01KR467	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 5100 series, 960 GB	01KR502	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 5100 series, 960 GB	01GV854	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SATA, Entry, 960 GB	00FN348	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 5100 series, 1.92 TB	01GV859	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 5100 series, 1.92 TB	01KR507	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 5100 series, 3.84 TB	01KR512	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 5100 series, 3.84 TB	01GV864	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Value, S3500, 120 GB	00AJ172	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Value, S3500, 240 GB	00AJ177	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Value, S3500, 480 GB	00AJ182	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Value, S3500, 800 GB	00AJ187	
	Solid-state drive, 2.5-inch MLC G3 hot-swap, SATA, Enterprise Value, S3500, 1.6 TB	00FN279	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Entry, S3510 series, 120 GB	00WG621	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Entry, S3510 series, 240 GB	00WG626	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Entry, S3510 series, 480 GB	00WG631	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Entry, S3510 series, 800 GB	00WG636	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, S3610 series, 480 GB	00YK213	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, S3610 series, 800 GB	00YK218	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, S3610 series, 1.2 TB	00YK223	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, S3520 series, 1.2 TB	01GR803	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, S3520 series, 1.6 TB	01GR818	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, S3610 series, 1.6 TB	00YK228	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 240 GB	01GR837	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 480 GB	01GR842	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, 960 GB	01GR847	
	Solid-state drive, 3.5-inch, hot-swap, SAS, Enterprise, 12 Gbps, 400 GB	01GV727	
	Solid-state drive, 3.5-inch hot-swap, SATA, S3610 series, 480 GB	00YK238	
	Solid-state drive, 3.5-inch, hot-swap, SAS, Enterprise, 12 Gbps, 800 GB	01GV732	
	Solid-state drive, 3.5-inch hot-swap, SATA, S3610 series, 800 GB	00YK243	
	Solid-state drive, 3.5-inch hot-swap, SATA, S3610 series, 1.2 TB	00YK248	
	Solid-state drive, 3.5-inch, hot-swap, SAS, Enterprise, 12 Gbps, 1.6 TB	01GV737	
	Solid-state drive, 3.5-inch hot-swap, SATA, S3610 series, 1.6 TB	00YK253	
	Solid-state drive, 3.5-inch, SATA, 6 Gbps, 1.92 TB	01GR722	
	Solid-state drive, 3.5-inch hot-swap, SATA, 6 Gbps, 240 GB	01GR742	
	Solid-state drive, 3.5-inch hot-swap, SATA, 6 Gbps, 480 GB	01GR747	
	Solid-state drive, 3.5-inch hot-swap, SATA, 6 Gbps, 960 GB	01GR752	
	Solid-state drive, 3.5-inch hot-swap, SATA, 240 GB	01GR900	
	Solid-state drive, 3.5-inch hot-swap, SATA, 5100 series, 240 GB	01GV869	
	Solid-state drive, 3.5-inch hot-swap, SATA, 480 GB	01GR852	
	Solid-state drive, 3.5-inch hot-swap, SATA, 5100 series, 480 GB	01GV874	
	Solid-state drive, 3.5-inch hot-swap, SATA, 5100 series, 480 GB	01KR517	
	Solid-state drive, 3.5-inch hot-swap, SATA, S3520 series, 800 GB	01KR472	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Solid-state drive, 3.5-inch hot-swap, SATA, 5100 series, 960 GB	01KR522	
	Solid-state drive, 3.5-inch hot-swap, SATA, 960 GB	01GR857	
	Solid-state drive, 3.5-inch hot-swap, SATA, 5100 series, 960 GB	01GV879	
	Solid-state drive, 3.5-inch hot-swap, SATA, 5100 series, 1.92 TB	01GV884	
	Solid-state drive, 3.5-inch hot-swap, SATA, 5100 series, 1.92 TB	01KR527	
	Solid-state drive, 3.5-inch hot-swap, SATA, 5100 series, 3.84 TB	01KR532	
	Solid-state drive, 3.5-inch G3 hot-swap, SAS, 3.84 TB	01GR872	
	Solid-state drive, 3.5-inch hot-swap, SATA, 5100 series, 3.84 TB	01GV091	
	Solid-state drive, 3.5-inch hot-swap, SATA, 240GB	01GT771	
	Solid-state drive, 3.5-inch hot-swap, SATA, 240GB	01KR488	
	Solid-state drive, 3.5-inch hot-swap, SATA, 480GB	01GT772	
	Solid-state drive, 3.5-inch hot-swap, SATA, 480GB	01KR449	
	Solid-state drive, 3.5-inch hot-swap, SATA, 960GB	01GT773	
	Solid-state drive, 3.5-inch hot-swap, SATA, 960GB	01KR450	
	Solid-state drive, 3.5-inch hot-swap, SATA, 1.92TB	01KR451	
	Solid-state drive, 3.5-inch hot-swap, SATA, 1.92TB	01KR483	
	Solid-state drive, 3.5-inch hot-swap, SATA, 3.84TB	01KR484	
	Solid-state drive, 3.5-inch G3 hot-swap, SAS, 800 GB	01GR877	
	Solid-state drive, 3.5-inch G3 hot-swap, SAS, 1.6 TB	01GR882	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Entry, 120 GB	00YC386	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Entry, 240 GB	00YC391	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Entry, 480 GB	00YC396	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Entry, 960 GB	00YC401	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Performance, S3710, 200 GB	00YC321	
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Performance, S3710, 400 GB	00YC326	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Solid-state drive, 2.5-inch G3 hot-swap, SATA, Enterprise Performance, S3710, 800 GB	00YC331	
	Solid-state drive, 3.5-inch MLC hot-swap, SATA, Enterprise Value, 120 GB	00AJ436	
	Solid-state drive, 3.5-inch MLC hot-swap, SATA, Enterprise Value, 240 GB	00AJ441	
	Solid-state drive, 3.5-inch MLC hot-swap, SATA, Enterprise Value, 480 GB	00AJ446	
	Solid-state drive, 3.5-inch MLC hot-swap, SATA, Enterprise, S3700, 400 GB	00AJ486	
	Solid-state drive, 3.5-inch MLC hot-swap, SATA, Enterprise, S3700, 800 GB	00AJ491	
	Solid-state drive, 3.5-inch MLC hot-swap, SATA, Entry, 960 GB	00FN363	
	Solid-state drive, 3.5-inch MLC hot-swap, SATA, Entry, 240 GB	00FN353	
	Solid-state drive, 3.5-inch MLC hot-swap, SATA, Entry, 480 GB	00FN358	
	Solid-state drive, 3.5-inch hot-swap, SATA, Enterprise Entry, 960 GB	00YC421	
	Solid-state drive, 3.5-inch hot-swap, SATA, Enterprise Performance, S3710, 400 GB	00YC341	
	Solid-state drive, 3.5-inch hot-swap, SATA, Enterprise Performance, S3710, 800 GB	00YC346	
	Solid-state drive, 3.5-inch hot-swap, SATA, Enterprise Performance, S3520, 1.2 TB	01GR808	
	Solid-state drive, 3.5-inch hot-swap, SATA, Enterprise Performance, S3520, 1.6 TB	01GR823	
	Solid-state drive, 3.5-inch MLC hot-swap, SATA, Enterprise Value, S3500, 1.6TB	00FN289	
	Self-Encrypting drive, 3.5-inch G3 hot-swap, SAS, 400 GB	01GT798	
	Self-Encrypting drive, 3.5-inch G3 hot-swap, SAS, 800 GB	01GT799	
	Self-Encrypting drive, 3.5-inch G3 hot-swap, SAS, 1.6 TB	01GT800	
	Self-Encrypting drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 512e, 600 GB	00NA292	
	Self-Encrypting drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 512e, 1.2 TB	00NA302	
	Self-Encrypting drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 300 GB	00WG706	
	Self-Encrypting drive, 2.5-inch G3 hot-swap, SAS, 400 GB	01GT795	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Self-Encrypting drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 600 GB	00WG711	
	Self-Encrypting drive, 2.5-inch G3 hot-swap, SAS, 800 GB	01GT796	
	Self-Encrypting drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 900 GB	00WG716	
	Self-Encrypting drive, 2.5-inch G3 hot-swap, SAS, 10 K, 12 Gbps, 1.2 TB	00WG721	
	Self-Encrypting drive, 2.5-inch G3 hot-swap, SAS, 1.6 TB	01GT797	
	Self-Encrypting drive, 3.5-inch G2 hot-swap, 512e, SED for GRSC, 6TB	00FN259	
	Self-Encrypting drive, 2.5-inch Enterprise G3 hot-swap, HGST, SSC+ 400GB 12Gb, SAS, FIPS	01GR601	
	Self-Encrypting drive, 2.5-inch Enterprise G3 hot-swap, HGST, SSC+ 800GB 12Gb, SAS, FIPS	01GR606	
	Self-Encrypting drive, 2.5-inch Enterprise G3 hot-swap, HGST, SSC+ 1.6 TB 12GB, SAS, FIPS	01GR611	
	Self-Encrypting drive, 2.5-inch G3 hot-swap, 2TB, 7.2K, 12Gbps, NL SAS, 512e FIPS 140-2	01GR671	
	Self-Encrypting drive, 3.5-inch G2 hot-swap, 2TB, 7.2K, 12Gbps, NL SAS, 512e FIPS 140-2	01GR677	
	Self-Encrypting drive, 3.5-inch G2 hot-swap, 4TB, 7.2K, 12Gbps, NL SAS, FIPS 140-2	01GR683	
	Self-Encrypting drive, 3.5-inch G2 hot-swap, 6TB, 7.2K, 12Gbps, NL SAS, 512e FIPS 140-2	01GR689	
	Self-Encrypting drive, 3.5-inch G2 hot-swap, 8TB, 7.2K, 12Gbps, NL SAS, 512e FIPS 140-2	01GR695	
	Self-Encrypting drive, G3 hot-swap, 400GB 12Gb SAS RI	01GR906	
	Solid-state drive, NVMe, 375GB	00MX093	
	PCIe solid-state drive, 2.5-inch G3, Enterprise Performance, NVMe, P3700, 400 GB	00YA819	
	PCIe solid-state drive, 2.5-inch G3, Enterprise Performance, NVMe, P3700, 800 GB	00YA822	
	PCIe solid-state drive, 2.5-inch, NVMe, 800 GB	01PE199	
	PCIe solid-state drive, 2.5-inch, Enterprise Mainstream, NVMe, 960 GB	00YK288	
	PCIe solid-state drive, 2.5-inch, NVMe, 1.0 TB	01GT785	
	PCIe solid-state drive, 2.5-inch, NVMe, 1.6 TB	01GT792/01PE200	
	PCIe solid-state drive, 2.5-inch, NVMe, 2.0 TB	01GT786	
	PCIe solid-state drive, 2.5-inch, NVMe, 3.2 TB	01GT793	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	PCIe solid-state drive, 2.5-inch, NVMe, 4.0 TB, Intel P4500	01PE229	
	PCIe solid-state drive, 2.5-inch, Enterprise Mainstream, NVMe, 1.92 TB	00YK289	
	PCIe solid-state drive, 2.5-inch, Enterprise Value, NVMe, 1.92 TB	01GR661	
	PCIe solid-state drive, 2.5-inch, Enterprise Value, NVMe, 3.84 TB	01GT716	
	PCIe solid-state drive, 2.5-inch G3, Enterprise Performance, NVMe, P3700, 1.6 TB	00YA825	
	PCIe solid-state drive, 2.5-inch G3, Enterprise Performance, NVMe, P3700, 2.0 TB	00YA828	
	PCIe Solid-state drive, 2.5-inch G3, Enterprise Value, NVMe, P3600, 400 GB	90Y3228	
	PCIe Solid-state drive, 2.5-inch G3, Enterprise Value, NVMe, P3600, 800 GB	90Y3231	
	PCIe Solid-state drive, 2.5-inch G3, Enterprise Value, NVMe, P3600, 1.6 TB	90Y3234	
	PCIe Solid-state drive, 2.5-inch G3, Enterprise Value, NVMe, P3600, 2.0 TB	90Y3237	
24	3.5-inch hot-swap HDD filler panel	69Y5364	
25	3.5-inch HDD simple-swap backplate (M5 to RAID)	00KA479	
26	3.5-inch HDD hot-swap backplane with 8 HDDs	00FJ751	
27	3.5-inch HDD hot-swap backplane with 12 HDDs	00FJ754	
28	2.5-inch HDD hot-swap backplane	00FJ756	
29	2.5-inch HDD hot-swap backplane (expander)	00AG941	
30	2.5-inch HDD simple-swap backplate (M5 to RAID)	00KA477	
32	Fan	00YE423	
32	Fan 60x60x56 w/CON	00KA516	
33	Air baffle	00KF406	
34	Power paddle module	00FK636	
	LPC Module	00YL591	
	3.5-inch simple-swap filler	69Y5368	
	Optical drive filler	00KF416	
	Emulex 8Gb FC single-port HBA	00JY847/42D0492	
	Emulex 8Gb FC dual-port HBA	00JY848	
	Emulex 16Gb FC single-port HBA	00D8546/81Y1658	
	Emulex 16Gb FC single-port HBA	01CV833	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Emulex 16Gb FC dual-port HBA	01CV843	
	Emulex 16Gb FC dual-port HBA	00JY849	
	Ilion 16Gb FC dual-port HBA	01KM835	
	N2215 SAS/SATA HBA	47C8676	
	N2225 SAS/SATA HBA	00AE914	
	N2226 SAS/SATA HBA	00KH483	
	M5225 SAS/SATA controller	00AE939	
	ServeRAID M5210 SAS/SATA controller	46C9111	
	ServeRAID M1215 SAS/SATA controller	46C9115	
	QLogic 8Gb FC single-port HBA	00Y5628	
	QLogic 8Gb FC dual-port HBA	00Y5629/42D0508	
	QLogic 16Gb FC single-port HBA	00Y3340	
	QLogic 16Gb FC single-port HBA	01CV753	
	QLogic 16Gb FC dual-port HBA	00Y3344	
	QLogic 16Gb FC dual-port HBA	01CV763	
	Solarflare SFN7122F 2x10GbE SFP+ Flareon Ultra	47C9980	
	Broadcom NetXtreme I Quad Port GbE Adapter	90Y9355	
	Broadcom NetXtreme I Dual Port GbE Adapter	90Y9373	
	Broadcom NetXtreme Dual Port 10GbE SFP+ Adapter	94Y5182	
	Broadcom NetXtreme II ML2 Dual Port 10GbE SFP+	94Y5231	
	Broadcom NetXtreme II ML2 Dual Port 10GbaseT	94Y5233	
	Intel Ethernet Dual Port Server Adapter I350-T2	00AG512	
	Intel Ethernet Quad Port Server Adapter I350-T4	00AG522	
	Intel I350-F1 1xGbE Fiber Adapter	00AG502	
	Intel I350-T4 ML2 Quad Port GbE Adapter	00JY932	
	Intel X520 Dual Port 10GbE SFP+ Adapter	49Y7962	
	Intel X540-T2 Dual Port 10G BaseT Adapter	49Y7972	
	Intel X540 ML2 Dual Port 10G baseT Adapter	00JY912	
	Intel X550-T2 Dual Port 10GBase-T Adapter	00MM862	
	Intel X550-T1 Single Port 10GBase-T Adapter	00MM852	
	Intel QLE7340 single-port 4X QDR IB x8 PCI-E 2.0 HCA	59Y1890	
	Intel X710 2x10GbE SFP+ Adapter	81Y3522	
	Intel X710 ML2 4x10GbE SFP+ Adapter	94Y5203	
	Intel X710-DA2 ML2 2x10GbE SFP+ Adapter	00JY942	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Intel X710-DA2 2x10GbE SFP+ Adapter	01DA902	
	Intel X710-DA4 4x10GbE SFP+ Adapter	01KR561	
	Intel OPA 100 Series Single-port PCIe 3.0 x8 HFA	00WE025	
	Intel OPA 100 Series Single-port PCIe 3.0 x16 HFA	00WE029	
	Emulex VFA5 ML2 Dual Port 10GbE SFP+ Adapter	94Y5195	
	Emulex VFA5.2 ML2 Dual Port 10GbE SFP+ Adapter	00AG563	
	Emulex VFA5.2 2x10 GbE SFP+ PCIe Adapter	00AG573	
	Emulex VFA5.2 2x10 GbE SFP+ PCIe Adapter and FCoE/ iSCSI SW	00AG583	
	Emulex VFA5 2x10 GbE SFP+ PCIe Adapter	00JY823	
	Emulex VFA5 2x10 GbE SFP+ Adapter and FCoE/iSCSI SW	00JY833	
	Emulex ML2 2Port10GbE SFP+ Adapter	01CV773	
	Mellanox ConnectX-3 40GbE / FDR IB VPI Adapter	00D9552	
	Mellanox ConnectX-3 10 GbE Adapter	00D9692	
	Mellanox ConnectX-3 Pro ML2 2x40GbE/FDR VPI Adapter	00FP652	
	Mellanox ConnectX-3 EN Single-port SFP+ 10GbE Adapter	00AE049	
	Mellanox Connect-IB FDR IB Single-port PCIe 3.0 x16 HCA	00D1775	
	Mellanox Connect-IB FDR IB Single-port PCIe 3.0 x8 HCA	00D1890	
	Mellanox QSFP to SFP+ Adapter	00D9678	
	Mellanox ConnectX-4 EDR IB VPI Single-port x16 PCIe 3.0 HCA	00KH926	
	Mellanox ConnectX-4 EDR IB VPI Dual-port x16 PCIe 3.0 HCA	00KH930	
	Mellanox ConnectX-3 VPI Single-port QSFP FDR IB HCA	00W0039	
	Mellanox Connect-IB Dual-port QSFP FDR IB PCI-E 3.0 x16 HCA	46W0573	
	Mellanox ConnectX-3 EN Dual-port QSFP+ 40GbE Adapter	95Y3461	
	Mellanox ConnectX-4 Lx 1x40GbE QSFP+ Adapter	00MM953	
	Mellanox ConnectX-4 2x100GbE/EDR IB QSFP28 VPI Adapter	00MM963	
	Mellanox ConnectX-4 Lx 2x25GbE SFP28 Adapter	01GR253	
	MLX 25G ML2 Adapter	00MN993	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Chelsio T520-LL-CR Dual-port (SFP+) 10GbE PCI-E 3.0 Adapter	46W0611	
	Chelsio T540-CR Quad-port (SFP+) 10GbE PCI-E 3.0 Adapter	46W0617	
	Chelsio T580-LP-CR Dual-port (QSFP+) 40GbE PCI-E 3.0 Adapter	46W0622	
	Broadcom NetXtreme 2x10GbE BaseT Adapter	00E2714	
	Solarflare SFN5162F MR Dual Port 10GbE SFP+ Adapter	47C9955	
	2x10GbE BaseT Adapter	95Y3759	
	Brocade 10Gb SFP+ SR optical transceiver	46C9297	
	Qlogic 10Gb SFP+ SR optical transceiver	42C1816	
	QSFP+ 40GBASE-SR4 transceiver	49Y7928	
	BNT SFP+ transceiver module assembly	46C3449	
	ServeRAID M5200 Series 1GB Cache/RAID 5 Upgrade	44W3392	
	ServeRAID M5200 Series 1GB Flash/RAID 5 Upgrade	44W3393	
	ServeRAID M5200 Series 2GB Flash/RAID 5 Upgrade	44W3394	
	ServeRAID M5200 Series 4GB Flash/RAID 5 Upgrade	44W3395	
	Cable, Oculink, 830mm	00MU995	
	Cable, UM KVM Module VGA+SD Dual RJ45	00AK143	
	Cable, COM PORT	00KC965	
	Cable, FPC - PLANAR		00FK803
	Cable, SATA DVD for 2.5-inch models	00FK809	
	Cable, SATA DVD for 3.5-inch models	00FK853	
	Cable, SAS HD, 150 mm (vertical-vertical)	00KF717	
	Cable, SAS HD, 250 mm	00KF719	
	Cable, SAS HD, 350 mm (vertical-vertical)	00KF704	
	Cable, SAS HD 250 mm	00FK817	
	Cable, SAS HD 550 mm	00FK811	
	Cable, SAS HD 750 mm	00FK813	
	Cable, SAS HD 450/450 mm	00YL866	
	Cable, SAS HD 590/580 mm	00YL865	
	Cable, SAS HD 525/635 mm	00YL863	
	Cable, SAS HD 770/835 mm	00YL864	
	Cable, SAS HD 950/905 mm	00YL867	
	Cable, SAS HD 950/905 mm, R/A	00YL868	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Cable, 0.6 m HD mSAS to mSAS	00D2142	
	Cable, 1.5 m HD mSAS to mSAS	00D2144	
	Cable, 3.0 m HD mSAS to mSAS	00D2148	
	Cable, 6.0 m HD mSAS to mSAS	44X3322	
	Cable, front HDD 80 mm	00KC582	
	Cable, front HDD 150 mm	00FK819	
	Cable, front HDD, 230 mm	00FK825	
	Cable, front HDD, 260 mm	00KF464	
	Cable, 3.5-inch front HDD, 16-pin	00KA541	
	Cable, GPU power converter, 2x3, 240 mm	00FK827	
	Cable, GPU power converter, 2x4, 240 mm	00FK829	
	Cable, GPU power converter, 6P/8P 240 mm	00FK831	
	Cable, USB conversion	39M2909	
	Cable, external USB 3.0, 3 m	00MW395	
	Cable, internal USB, 1 m	44E8893	
	Cable, 425 mm/925 mm, super cap for ServRAID M5200 series flash	46C9793	
	Cable, USB CRUs	46M6475	
	Cable, GPU 6P/6P, 240 mm	00KG970	
	Cable, 6 Gbps external mini-SAS, SFF-8088 to SFF-8088, 1 m	00YE299	
	Cable, 6 Gbps external mini-SAS, SFF-8088 to SFF-8088, 2 m	00YE300	
	Cable, 6 Gbps external mini-SAS, SFF-8088 to SFF-8088, 4 m	00YE301	
	Cable, 6 Gbps external mini-SAS, SFF-8088 to SFF-8088, 6 m	00YE302	
	Cable, 6 Gbps external mini-SAS, SFF-8644 to SFF-8088, 0.5 m	00YE303	
	Cable, 7 Gbps external mini-SAS, SFF-8644 to SFF-8088, 1 m	00YE304	
	Cable, 8 Gbps external mini-SAS, SFF-8644 to SFF-8088, 2 m	00YE305	
	Cable, 9 Gbps external mini-SAS, SFF-8644 to SFF-8088, 4 m	00YE306	
	Cable, 10 Gbps external mini-SAS, SFF-8644 to SFF-8088, 6 m	00YE307	
	Cable, mini-SAS to mini-SAS, 1m	00J6237	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Cable, mini-SAS to mini-SAS, 3m	00J6238	
	Cable, mini-SAS to mini-SAS, 6m	00J6239	
	Cable, 0.5 m Intel OPA 100 Series Passive Copper QSFP28	00WE033	
	Cable, 0.75 m Intel OPA Passive Copper QSFP28	00WE037	
	Cable, 1 m Intel OPA 100 Series Passive Copper QSFP28	00WE041	
	Cable, 1.25 m Intel OPA 100 Series Passive Copper QSFP28	00WE045	
	Cable, 1.5 m Intel OPA 100 Series Passive Copper QSFP28	00WE049	
	Cable, 2 m Intel OPA 100 Series Passive Copper QSFP28	00WE053	
	Cable, 3 m Intel OPA 100 Series Passive Copper QSFP28	00WE057	
	Cable, 5 m Intel OPA 100 Series Active Optical QSFP28	00WE061	
	Cable, 10 m Intel OPA 100 Series Active Optical QSFP28	00WE065	
	Cable, 15 m Intel OPA 100 Series Active Optical QSFP28	00WE069	
	Cable, 20 m Intel OPA 100 Series Active Optical QSFP28	00WE073	
	Cable, 0.75 m Green Cat5e	00WE101	
	Cable, 1.0 m Green Cat5e	00WE105	
	Cable, 1.25 m Green Cat5e	00WE109	
	Cable, 0.75 m Blue Cat5e	00WE113	
	Cable, 1.0 m Blue Cat5e	00WE117	
	Cable, 1.25 m Blue Cat5e	00WE121	
	Cable, 0.75 m CAT6 Green	00WE125	
	Cable, 1.0 m CAT6 Green	00WE129	
	Cable, 1.25 m CAT6 Green	00WE133	
	Cable, 1.5 m CAT6 Green	00WE137	
	Cable, 3 m CAT6 Green	00WE141	
	Cable, 1m Active DAC SFP+	00VX110	
	Cable, 3m Active DAC SFP+	00VX113	
	Cable, 5m Active DAC SFP+	00VX116	
	Cable, 0.5m Passive DAC SFP+	00D6289	
	Cable, 1m Passive DAC SFP+	90Y9426	
	Cable, 1.5m Passive DAC SFP+	00AY762	
	Cable, 2m Passive DAC SFP+	00AY763	
	Cable, 3m Passive DAC SFP+	90Y9429	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Cable, 5m Passive DAC SFP+	90Y9432	
	Cable, 7m Passive DAC SFP+	00D6150	
	Cable, 0.5m Mellanox QSFP Passive DAC cable	44T1366	
	Cable, 0.75m Mellanox QSFP Passive DAC	00KF026	
	Cable, 1m Mellanox QSFP Passive DAC	00KF027	
	Cable, 1.25m Mellanox QSFP Passive DAC	00KF028	
	Cable, 1.5m Mellanox QSFP Passive DAC	00KF029	
	Cable, 3m Mellanox QSFP Passive DAC	00KF030	
	Cable, 1m QSFP+ DAC break out cable	49Y7930	
	Cable, 3m QSFP+ DAC break out cable	49Y7931	
	Cable, 5m QSFP+ DAC break out cable	49Y7932	
	Cable, 1m QSFP+-to-QSFP+ cable	49Y7934	
	Cable, 3m QSFP+-to-QSFP+ cable	49Y7935	
	Cable, 1m Intel QDR InfiniBand copper QSFP cable	59Y1898	
	Cable, 3m Intel QDR InfiniBand copper QSFP cable	59Y1922	
	Cable, 10m Intel QDR InfiniBand copper QSFP cable	59Y1926	
	Cable, 30m Intel QDR InfiniBand copper QSFP cable	59Y1930	
	Cable, 0.75m Mellanox EDR IB Passive Copper QSFP28	00MP522	
	Cable, 1.25m Mellanox EDR IB Passive Copper QSFP28	00MP530	
	Cable, 0.5m LC-LC OM3 MMF	00MN497	
	Cable, 1m LC-LC OM3 MMF	00MN500	
	Cable, 3m LC-LC OM3 MMF	00MN503	
	Cable, 5m LC-LC OM3 MMF	00MN506	
	Cable, 10m LC-LC OM3 MMF	00MN509	
	Cable, 15m LC-LC OM3 MMF	00MN512	
	Cable, 25m LC-LC OM3 MMF	00MN515	
	Cable, 30m LC-LC OM3 MMF	00MN518	
	Cable, 10m QSFP+ MPO-MPO OM3 MMF	00VX002	
	Cable, 30m QSFP+ MPO-MPO OM3 MMF	00VX004	
	Cable, power Y cable	00MU547	
	Cable, pen 2x4 power cable	00Y2961	
	Cable, GPU AUX power cable	00YD786	
	Cable, LED cable	00YL586	
	Lens, LED lens	00YL587	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Cable, LPC cable	00YL589	
	Cable, power sense cable	00YL590	
	Cable, power cable	00YL593	
	Cable, 30m Mellanox Active IB FDR Optical Fiber Cable	01KM831	
	Cable, 1.5m, 10A/100-250V, C13 to IEC 320-C14 rack power cable	39M5375	
	Cable, 4.3m, 10A/100-250V, C13 to IEC 320-C14 rack power cable	39M5378	
	Cable, 2.8m, 10A/100-250V, C13 to IEC 320-C20 rack power cable	39M5392	
	Cable, 2.0m, 125-250V, C13 to IEC 320-C14 rack power cable	39M5508	
	Cable, 350mm black Cat5e cable	41Y9299	
	Cable, 1.5m Mellanox QSFP Passive Copper FDR14 InfiniBand Cable	00AE053	
	Line cord, 2.8 m, 10A/100-250V, C13 to IEC 320-C14 rack power cable	39M5377	
	Line cord, 2.8 m, 13A/125-10A/250V, C13 to IEC 320-C14 rack power cable	39M5509	
	Line cord, 2.8 m, 10A/250V, C13 to IRAM 2073 (Argentina) line cord	39M5068	
	Line cord, 4.3 m, 10A/125V, C13 to NEMA 5-15P (US) line cord	39M5076	
	Line cord, 1.8 m, 10A/125V, C13 to NEMA 5-15P (US) line cord	39M5080	
	Line cord, 2.8 m, 10A/120V, C13 to NEMA 5-15P (US) line cord	39M5081	
	Line cord, 1.8 m, 10A/250V, C13 to NEMA 6-15P (US) line cord	39M5094	
	Line cord, 2.8 m, 10A/250V, C13 to NEMA 6-15P (US) line cord	39M5095	
	Line cord, 2.8 m, 10A/250V, C13 to AS/NZ 3112 (Australia/NZ) line cord	39M5102	
	Line cord, 4.3 m, 10A/250V, C13 2P+Gnd (Europe) line cord	39M5121	
	Line cord, 2.8 m, 10A/230V, C13 to CEE7-VII (Europe) line cord	39M5123	
	Line cord, 2.8 m, 10A/250V, C13 to DK2-5a (Denmark) line cord	39M5130	
	Line cord, 2.8 m, 10A/250V, C13 to SABS 164 (S Africa) line cord	39M5144	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Line cord, 2.8 m, 10A/250V, C13 to BS 1363/A (UK) line cord	39M5151	
	Line cord, 2.8 m, 10A/250V, C13 to SEV 1011-S24507 (Swiss) line cord	39M5158	
	Line cord, 2.8 m, 220-240V, C13 to CEI 23-16 (Italy/Chile) line cord	39M5165	
	Line cord, 2.8 m, 10A/250V, C13 to SI 32 (Israel) line cord	39M5172	
	Line cord, 2.8 m, 10A/230V, C13 to IEC 309 P+N+G (Den/Sws) line cord	39M5179	
	Line cord, 2.8 m, 12A/125V, C13 to JIS C-8303 (Japan) line cord	39M5199	
	Line cord, 2.8 m, 220-240V, C13 to GB 2099.1 (China) line cord	39M5206	
	Line cord, 2.8 m, 220-240V, C13 to KETI (S Korea) line cord	39M5219	
	Line cord, 2.8 m, 10A/250V, C13 2P+Gnd (India) line cord	39M5226	
	Line cord, 1.8 m, 10A/125V, C13 2P+Gnd (Brazil) line cord	39M5239	
	Line cord, 2.8 m, 10A/250V, C13 to NBR 14136 (Brazil) line cord	39M5240	
	Line cord, 1.8 m, 10A/125V, C13 to CNS 10917-3 (Taiwan) line cord	39M5246	
	Line cord, 2.8 m, 10A/125V, C13 to CNS 10917-3 (Taiwan) line cord	39M5247	
	Line cord, 2.8 m, 10A/240V, C13 to CNS 10917-3 (Taiwan) line cord	39M5254	
	ServeRAID M5100/M5200 Series flash power module	00JY023	
	32 GB Enterprise Value USB Memory Key	00ML201	
	2 GB USB Memory Key	42D0545	
	4 GB USB Memory Key	00WH143	
	3.0-volt battery	33F8354	
	RDX 3.0 internal tape drive	00MW717	
	RDX 3.0 external tape drive	00MW718	
	NVIDIA Grid K1 (actively cooled)	90Y2432	
	NVIDIA Grid K2 (actively cooled)	90Y2395	
	NVIDIA Tesla K40c	90Y2408	
	NVIDIA Tesla M40 GPU, Passively Cooled	90Y2460	
	NVIDIA Tesla M60 GPU, PCIe (active)	90Y2472	
	NVIDIA Tesla P40 GPU, PCIe Passive	00YG990	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	NVIDIA Tesla M10 GPU, PCIe Passive	00YG993	
	NVIDIA Tesla P100 GPU	00YG999	
	NVIDIA Quadro M5000 GPU, PCIe (active)	90Y2488	
	NVidia Quadro M6000 24GB GPU, PCIe (active)	90Y2492	
	Security bezel	00FK615	
	MISC KIT	00KF419	
	Slim slide kit	00KA592	
	Slide Gritstone	00MV990	
	Short Friction Rail	00MV390	
	Slide Rail	01KP799	
	Cable management arm (CMA)	00KA594	
	2U CMA	01GV202	
	Label, chassis	00KF412	
	Twenty-four 2.5-inch XIV R2 Chassis	01KR997	
	Labels, system service and FRU/CRU (2.5-inch)	00YE416	
	Labels, system service and FRU/CRU (3.5-inch)	00YE417	
	Label, OEM 2.5 SSL	00YJ815/00YE418	
	Label, OEM 3.5 SSL	00YJ816	
	Gen-II Universal slides kit	00KA593	
	Air baffle (ML2)	00KG754	
	K80 Main Baffle	01GT098	
	Intel Xeon Phi 3120A	90Y2403	
	Intel Xeon Phi 7120A	90Y2420	
	Flash Adapter, Enterprise Mainstream, io3, 1.25 TB	00YA801	
	Flash Adapter, Enterprise Mainstream, io3, 1.6 TB	00YA804	
	Flash Adapter, Enterprise Mainstream, io3, 3.2 TB	00YA807	
	Flash Adapter, Enterprise Mainstream, io3, 6.4 TB	00YA810	
	Flash Adapter, Enterprise Performance, NVMe, P3700, 1.6 TB	00YA813	
	Flash Adapter, Enterprise Mainstream, NVMe, 1.92 TB	00YK290/01GT681	
	Flash Adapter, Enterprise Performance, NVMe, P3700, 2 TB	00YA816	
	Flash Adapter, Enterprise Mainstream, NVMe, 3.84 TB	01GT682	
	AIC, Enterprise Mainstream, NVMe, P3700, 800 GB	01GT712	
	Flash Adapter, Enterprise Value, io3, 1250 GB	00AE985	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Flash Adapter, Enterprise Value, io3, 1600 GB	00AE988	
	Flash Adapter, Enterprise Value, io3, 3200 GB	00AE991	
	Flash Adapter, Enterprise Value, io3, 6400 GB	00AE994	
	Flash Adapter, Enterprise, io3, 1000 GB	00AE997	
	Flash Adapter, Enterprise, io3, 1300 GB	00JY000	
	Flash Adapter, Enterprise, io3, 2600 GB	00JY003	
	Flash Adapter, Enterprise, io3, 5200 GB	00JY006	
	Video adapter, NVIDIA Quadro K420	90Y2436	
	Video adapter, NVIDIA Quadro K620	90Y2440	
	Video adapter, NVIDIA Quadro K2200	90Y2444	
	Video adapter, NVIDIA Quadro K4200	90Y2448	
	Video adapter, NVIDIA Quadro K5200	90Y2452	
	Video adapter, NVIDIA Quadro K6000	90Y2371	
	Video adapter, NVIDIA Telsa K8 (actively cooled)	90Y2456	
	SD Media Adapter	00YK624	
	SD flash memory card	00ML701	
	Power paddle card	00YL588	
	NVMe PCIe SSD Extender Adapter	47C8304	
	NVMe Backplane	47C8333	
	BBU Backplane w/UL	00YL592	
	EIA Nameplate	00MV897	
	DPI Universal 7 C13 PDU	39Y8914	
	Media cage bay with bezel (without LCD panel, front USB assembly, and operator information panel assembly)	00YE410	
	Media cage bay without bezel (with front USB assembly and operator information panel assembly)	00YJ759	
	6056 fan cage	00YJ760	
	Fan cage	00KF410	
	Professional keyboard, USB, US English, 103P, RoHS v2	00AL883	
	Optical wheel mouse, USB, black	00MW370	
	Mounting screws, M3x3, RoHS	42C3933	
	Alcohol wipe		59P4739/ 00MP352
	3U Bracket for Low Profile Adapters	94Y7628	

Table 8. CRU parts listing, Type 8871 (continued)

Index	Description	CRU part number (Tier 1)	CRU part number (Tier 2)
	Broadcom NetXtreme 2xGbE BaseT Adapter	49Y7947	
	Qlogic 8200 Dual Port 10GbE SFP+ VFA	90Y4605	

Structural parts and consumable parts

Structural parts and consumable parts are not covered by the Statement of Limited Warranty. You can place an order on structural parts or consumable parts from the Lenovo retail store.

The following structural parts and consumable parts are available for purchase from the retail store.

Table 9. Structural parts, Type 8871

In- dex	Description	Part number
	Chassis, 2.5-inch, 24 HDD model, R2	00YE413/ 01GT820
	Chassis, 2.5-inch, 24 HDD model, HIV R2	01GT009
	Chassis, 3.5-inch, 8 HDD model, R2	00YE414/ 01GT010/ 01GT821
	Chassis, 3.5-inch, 12 HDD model, R2	00YE415/ 01GT011/ 01GT822
35	Top cover, 2.5-inch model	00YL727
35	Top cover, 3.5-inch model	00YL728

Table 10. Consumable parts, Type 8871

Index	Description	Part number
	Left EIA blank	00YE412
	Left EIA Bracket	00MV815
	Left EIA Bracket	01KP717
	Left EIA Blank	00YE412
	Left EIA Blank	01KP718
	Right EIA Bracket	01KP719
	Right EIA	00KF411
	Right EIA	00MV813
	Right EIA	01KP720
31	Fan cage	00YE421
31	Fan cage (6056)	00YJ760
	Blank fan filler	00YE422
	USB cover	00YJ761

Table 10. Consumable parts, Type 8871 (continued)

Index	Description	Part number
	Thermal grease	41Y9292
	CPU installation/removal tool	00YJ766

To order a structural part or a consumable part, complete the following steps:

Note: Changes are made periodically to the website. The actual procedure might vary slightly from what is described in this document.

1. Go to <http://www.ibm.com>.
2. From the **Products** menu, select **Upgrades, accessories & parts**.
3. Click **Obtain maintenance parts**; then, follow the instructions to order the part from the retail store.

If you need help with your order, call the toll-free number that is listed on the retail parts page, or contact your local representative for assistance.

Power cords

For your safety, a power cord with a grounded attachment plug is provided to use with this product. To avoid electrical shock, always use the power cord and plug with a properly grounded outlet.

Power cords used in the United States and Canada are listed by Underwriter's Laboratories (UL) and certified by the Canadian Standards Association (CSA).

For units intended to be operated at 115 volts: Use a UL-listed and CSA-certified cord set consisting of a minimum 16 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a parallel blade, grounding-type attachment plug rated 15 amperes, 125 volts.

For units intended to be operated at 230 volts (U.S. use): Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a tandem blade, grounding-type attachment plug rated 15 amperes, 250 volts.

For units intended to be operated at 230 volts (outside the U.S.): Use a cord set with a grounding-type attachment plug. The cord set should have the appropriate safety approvals for the country in which the equipment will be installed.

Power cords for a specific country or region are usually available only in that country or region.

Power cord part number	Used in these countries and regions
39M5206	China
39M5102	Australia, Fiji, Kiribati, Nauru, New Zealand, Papua New Guinea

Power cord part number	Used in these countries and regions
39M5123	Afghanistan, Albania, Algeria, Andorra, Angola, Armenia, Austria, Azerbaijan, Belarus, Belgium, Benin, Bosnia and Herzegovina, Bulgaria, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo (Democratic Republic of), Congo (Republic of), Cote D'Ivoire (Ivory Coast), Croatia (Republic of), Czech Republic, Dahomey, Djibouti, Egypt, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Finland, France, French Guyana, French Polynesia, Germany, Greece, Guadeloupe, Guinea, Guinea Bissau, Hungary, Iceland, Indonesia, Iran, Kazakhstan, Kyrgyzstan, Laos (People's Democratic Republic of), Latvia, Lebanon, Lithuania, Luxembourg, Macedonia (former Yugoslav Republic of), Madagascar, Mali, Martinique, Mauritania, Mauritius, Mayotte, Moldova (Republic of), Monaco, Mongolia, Morocco, Mozambique, Netherlands, New Caledonia, Niger, Norway, Poland, Portugal, Reunion, Romania, Russian Federation, Rwanda, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia, Slovakia, Slovenia (Republic of), Somalia, Spain, Suriname, Sweden, Syrian Arab Republic, Tajikistan, Tahiti, Togo, Tunisia, Turkey, Turkmenistan, Ukraine, Upper Volta, Uzbekistan, Vanuatu, Vietnam, Wallis and Futuna, Yugoslavia (Federal Republic of), Zaire
39M5130	Denmark
39M5144	Bangladesh, Lesotho, Macao, Maldives, Namibia, Nepal, Pakistan, Samoa, South Africa, Sri Lanka, Swaziland, Uganda
39M5151	Abu Dhabi, Bahrain, Botswana, Brunei Darussalam, Channel Islands, China (Hong Kong S.A.R.), Cyprus, Dominica, Gambia, Ghana, Grenada, Iraq, Ireland, Jordan, Kenya, Kuwait, Liberia, Malawi, Malaysia, Malta, Myanmar (Burma), Nigeria, Oman, Polynesia, Qatar, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Seychelles, Sierra Leone, Singapore, Sudan, Tanzania (United Republic of), Trinidad and Tobago, United Arab Emirates (Dubai), United Kingdom, Yemen, Zambia, Zimbabwe
39M5158	Liechtenstein, Switzerland
39M5165	Chile, Italy, Libyan Arab Jamahiriya
39M5172	Israel
39M5095	220 - 240 V Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, Caicos Islands, Canada, Cayman Islands, Colombia, Costa Rica, Cuba, Dominican Republic, Ecuador, El Salvador, Guam, Guatemala, Haiti, Honduras, Jamaica, Mexico, Micronesia (Federal States of), Netherlands Antilles, Nicaragua, Panama, Peru, Philippines, Saudi Arabia, Thailand, Taiwan, United States of America, Venezuela
39M5081	110 - 120 V Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bermuda, Bolivia, Caicos Islands, Canada, Cayman Islands, Colombia, Costa Rica, Cuba, Dominican Republic, Ecuador, El Salvador, Guam, Guatemala, Haiti, Honduras, Jamaica, Mexico, Micronesia (Federal States of), Netherlands Antilles, Nicaragua, Panama, Peru, Philippines, Saudi Arabia, Thailand, Taiwan, United States of America, Venezuela
39M5219	Korea (Democratic People's Republic of), Korea (Republic of)
39M5199	Japan
39M5068	Argentina, Paraguay, Uruguay
39M5226	India
39M5240	Brazil

Chapter 5. Installing, removing, and replacing components

Use this information to install, remove, and replace the server components.

Replaceable components consist of the following:

- **Structural parts:** Purchase and replacement of structural parts (components, such as chassis assembly, top cover, and bezel) is your responsibility. If Lenovo acquires or installs a structural component at your request, you will be charged for the service.
- **Consumable parts:** Purchase and replacement of consumable parts (components, such as fan cage and blank fan filler) is your responsibility. If Lenovo acquires or installs a consumable component at your request, you will be charged for the service.
- **Tier 1 CRU:** Replacement of Tier 1 CRUs is your responsibility. If Lenovo installs a Tier 1 CRU at your request, you will be charged for the installation.
- **Tier 2 CRU:** You may install a Tier 2 CRU yourself or request Lenovo to install it, at no additional charge, under the type of warranty service that is designated for your server.

See [Chapter 4 “Parts listing, Lenovo System x3650 M5 Type 8871” on page 115](#) to determine whether a component is a structural part, consumable part, Tier 1 CRU, or Tier 2 CRU.

For information about the terms of the warranty, see the *Warranty Information* document that comes with the server.

For more information about getting service and assistance, see [Appendix E “Getting help and technical assistance” on page 1211](#).

Returning a device or component

If you are instructed to return a device or component, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Internal cable routing and connectors

This section provides information about routing the cables when you install some components in the server.

Note: Disengage all latches, release tabs or locks on cable connectors when you disconnect all cables from the system board. Failing to release them before removing the cables will damage the cable sockets on the system board. The cable sockets on the system board are fragile. Any damage to the cable sockets may require replacing the system board.

General cable routing connections

Cabling VGA power connector

The internal routing and connectors for the front USB and video cables.

The following illustration shows the internal routing and connectors for the video graphic adapter (VGA) power cables:

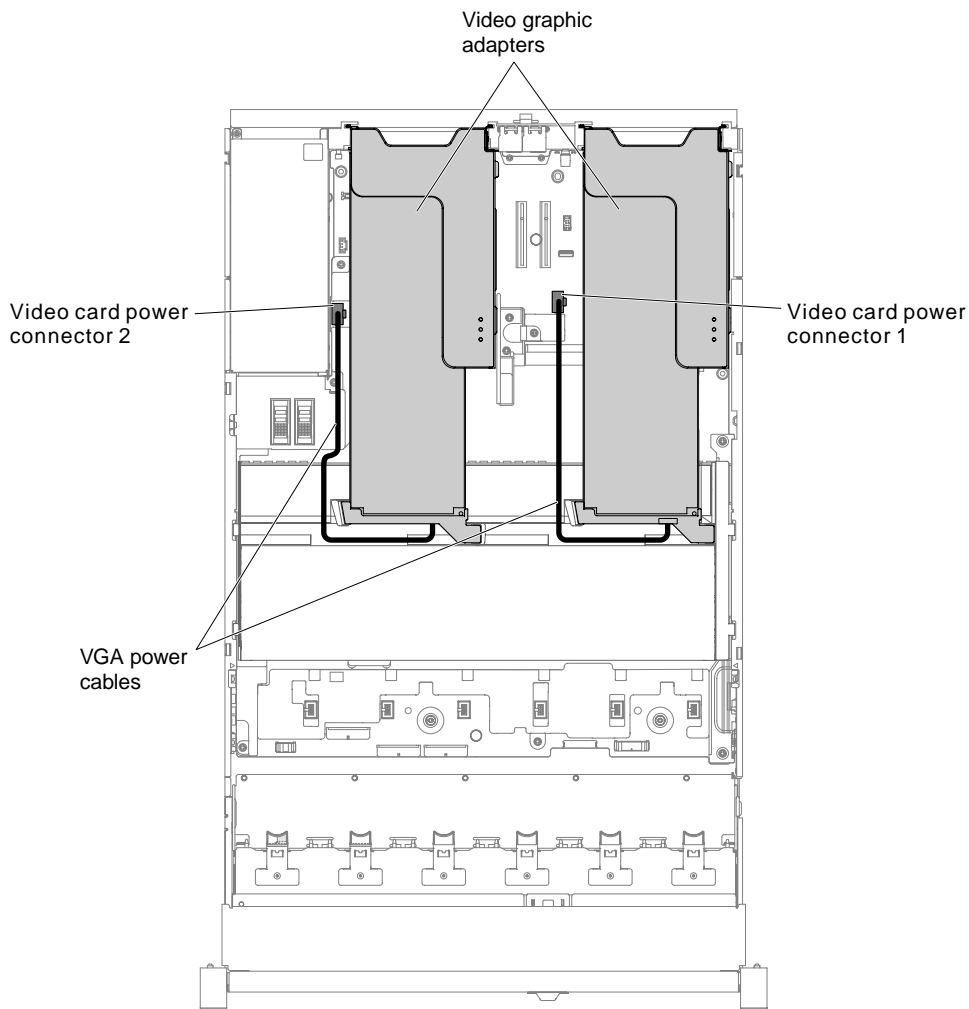


Figure 58. VGA power cables connection

2.5-inch hard disk drive cable connection

The following illustrations show the cabling information for the 2.5-inch drive models.

Important: Make sure all SAS cables are routed lower than the DIMM latches.

8x2.5-inch drive model

The internal routing for the 8x2.5-inch drive model cables.

The following illustration shows the internal routing for the 8x2.5-inch drive model cables.

Note: There might be 3 or 4 power connectors on the system board depending on your configuration. However, this difference will not affect the cable routing. Follow the following illustrations to complete your cable routing.

8x2.5-inch simple-swap hard disk drive model

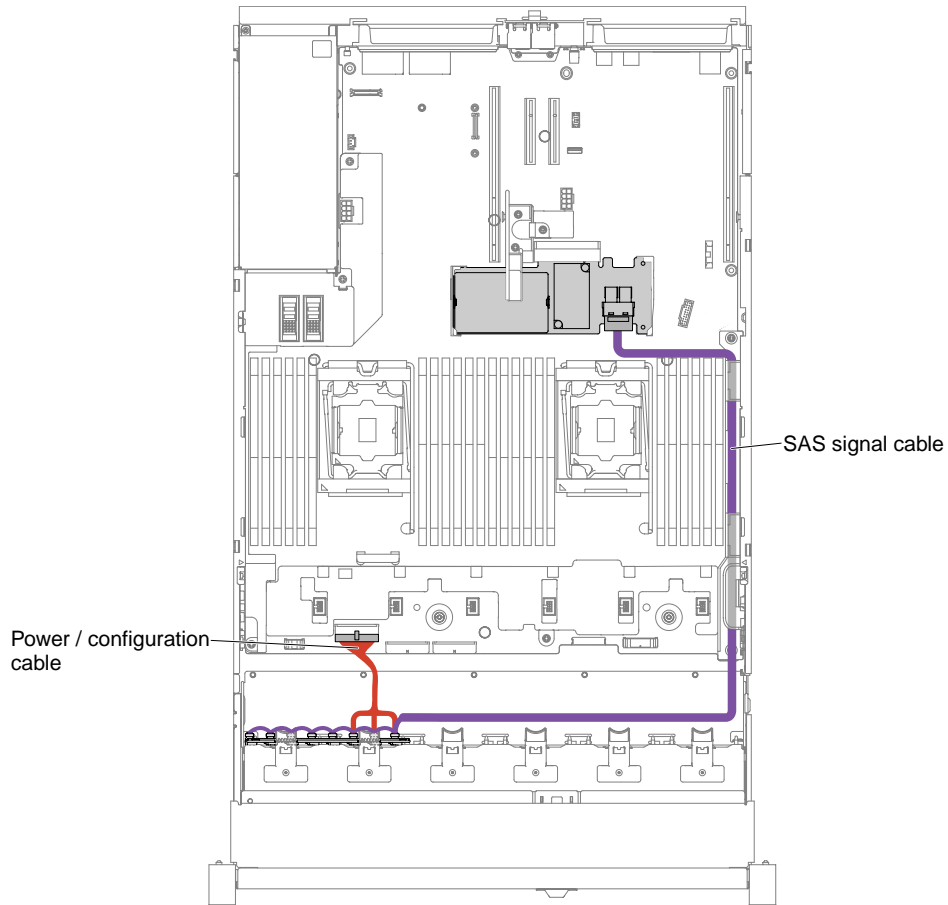


Figure 59. 8x2.5-inch simple-swap hard disk drive with hardware RAID cabling

8x2.5-inch hot-swap hard disk drive model

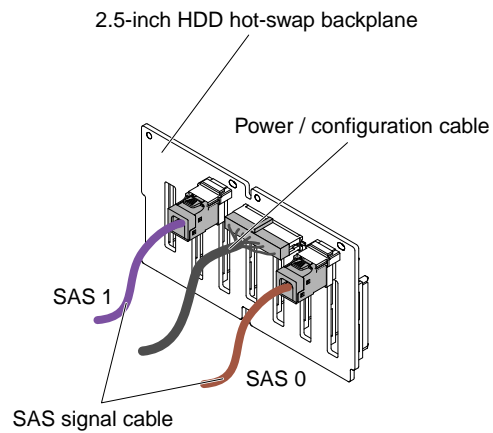


Figure 60. Cable connection

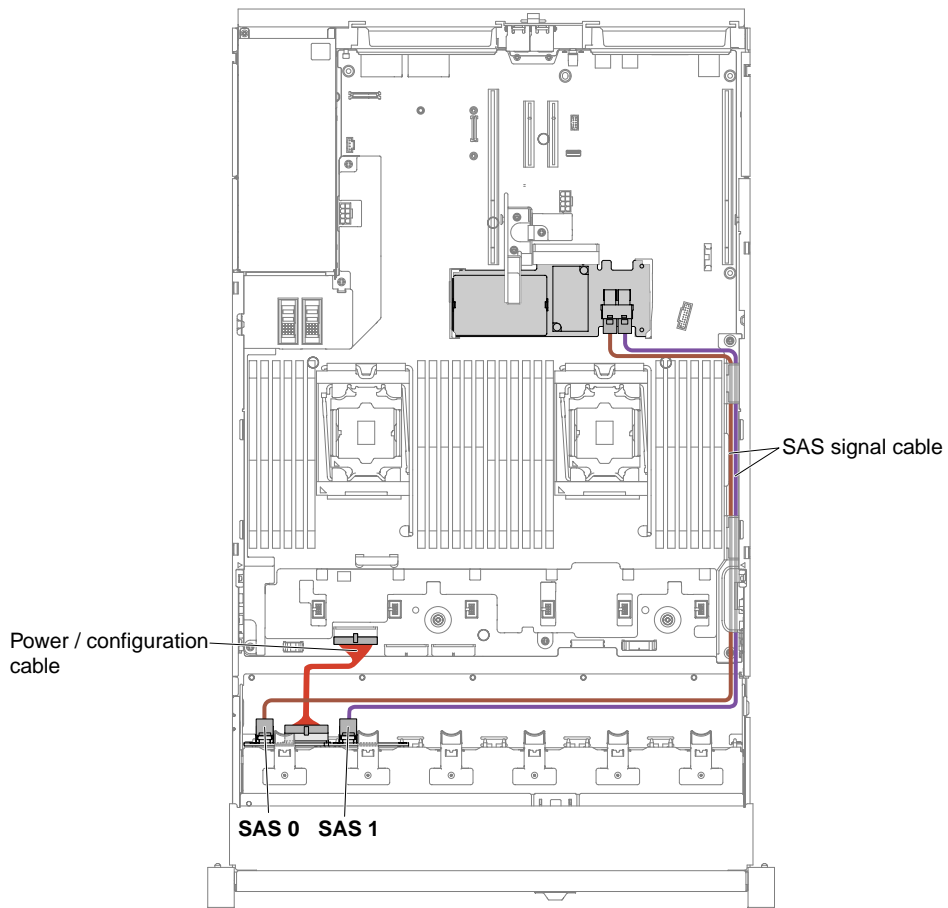


Figure 61. 8x2.5-inch hot-swap hard disk drive cabling

16x2.5-inch drive model

The internal routing for the 16x2.5-inch drive model cables.

The following illustration shows the internal routing for the 16x2.5-inch drive model cables.

Note: There might be 3 or 4 power connectors on the system board depending on your configuration. However, this difference will not affect the cable routing. Follow the following illustrations to complete your cable routing.

16x2.5-inch simple-swap hard disk drive model

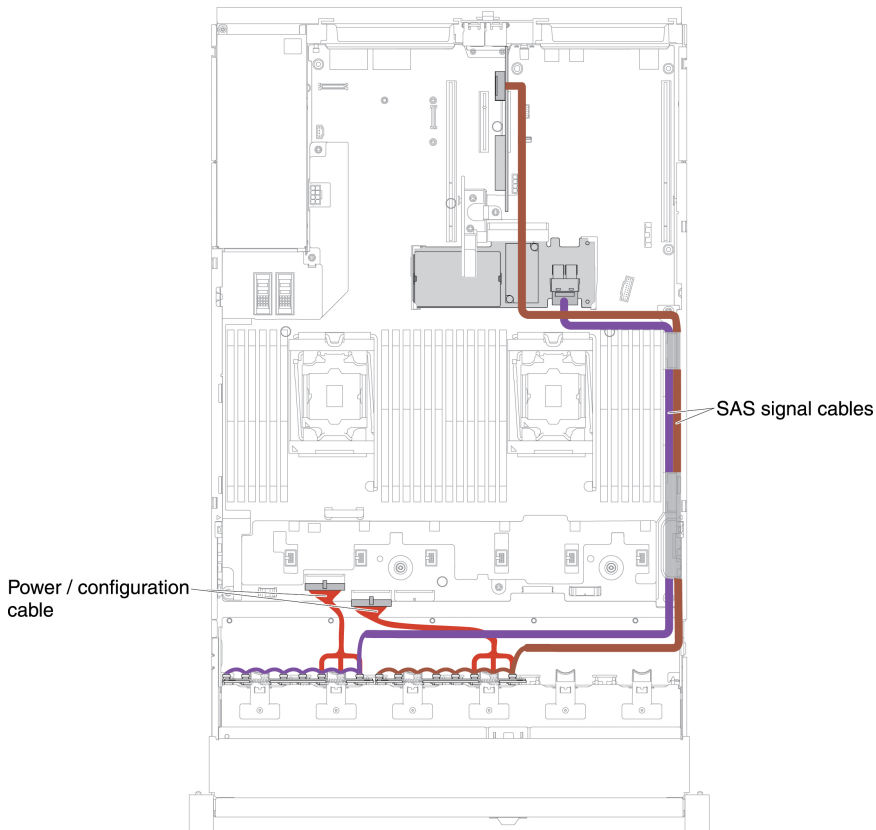


Figure 62. 16x2.5-inch simple-swap hard disk drive with hardware RAID cabling

16x2.5-inch hot-swap hard disk drive model

- 16x2.5-inch hot-swap hard disk drive with 2 identical backplanes

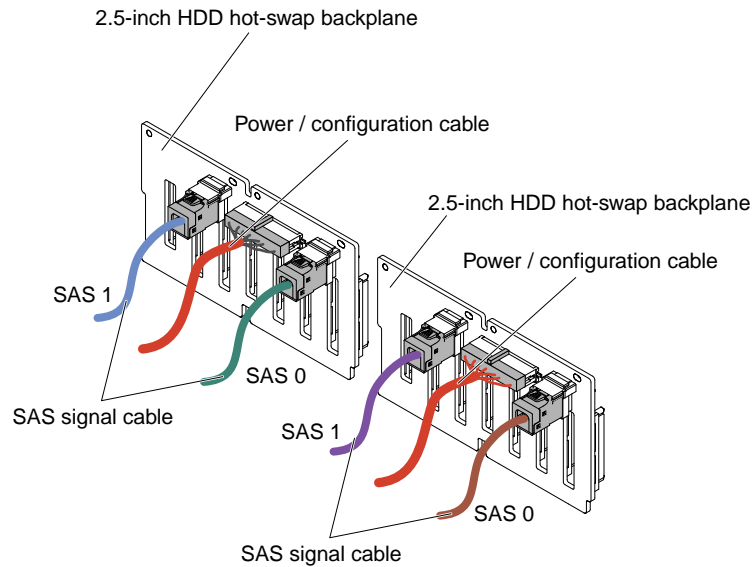


Figure 63. 16x2.5-inch hot-swap hard disk drive cabling

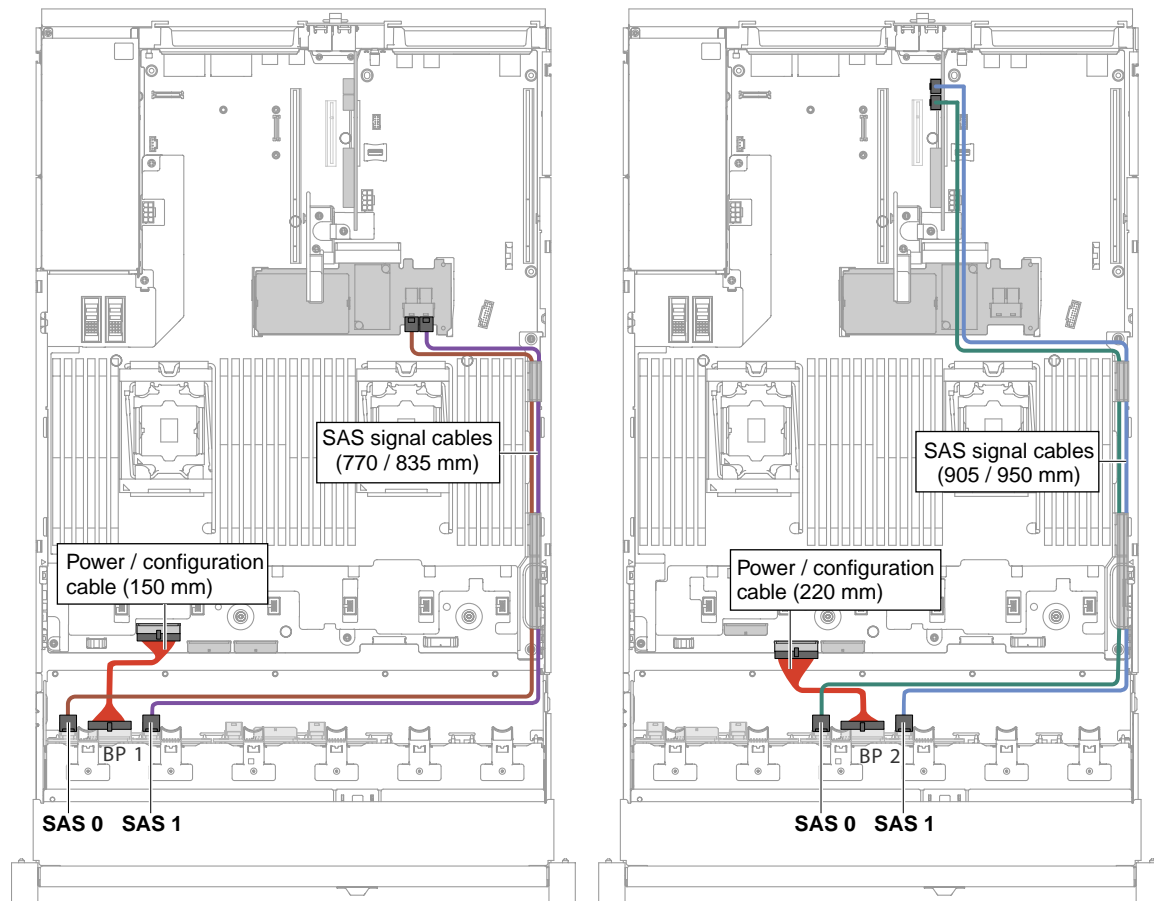


Figure 64. 16x2.5-inch hot-swap hard disk drive cabling

- 16x2.5-inch hot-swap hard disk drive with one expander

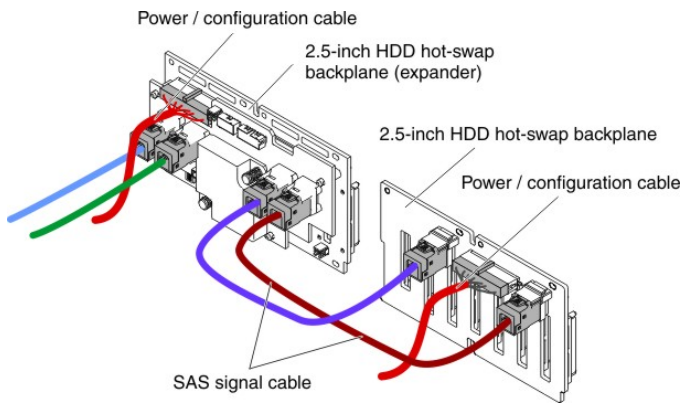


Figure 65. 16x2.5-inch hot-swap hard disk drive cable connection

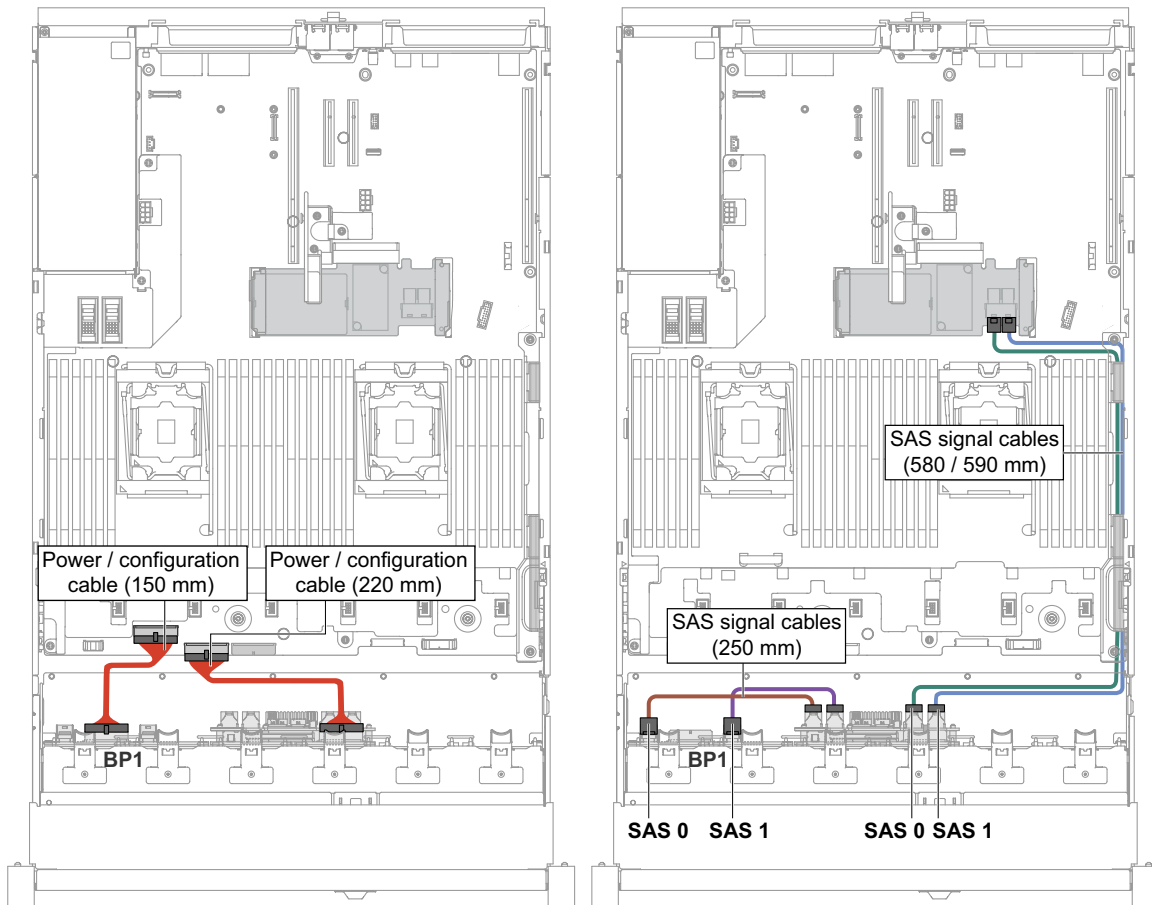


Figure 66. 16x2.5-inch hot-swap hard disk drive cabling

24x2.5-inch drive model

The internal routing for the 24x2.5-inch drive model cables.

The following illustration shows the internal routing for the 24x2.5-inch drive model cables.

Note: There might be 3 or 4 power connectors on the system board depending on your configuration. However, this difference will not affect the cable routing. Follow the following illustrations to complete your cable routing.

24x2.5-inch hot-swap hard disk drive model

- 24x2.5-inch hot-swap hard disk drive with 3 identical backplanes

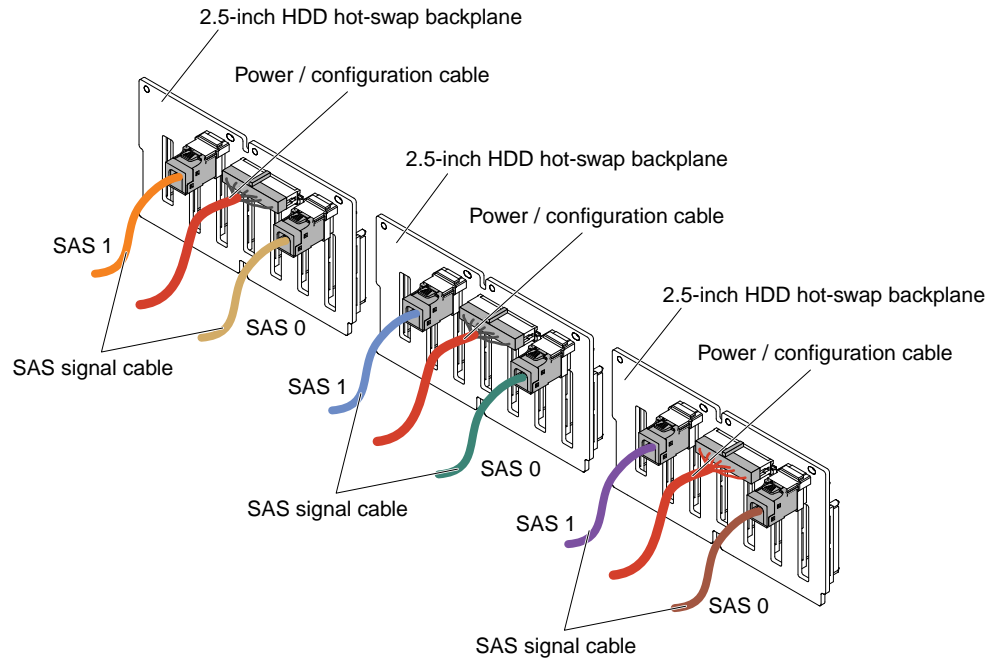


Figure 67. 24x2.5-inch hot-swap hard disk drive cabling



Figure 68. 24x2.5-inch hot-swap hard disk drive cabling

- 24x2.5-inch hot-swap hard disk drive with one expander

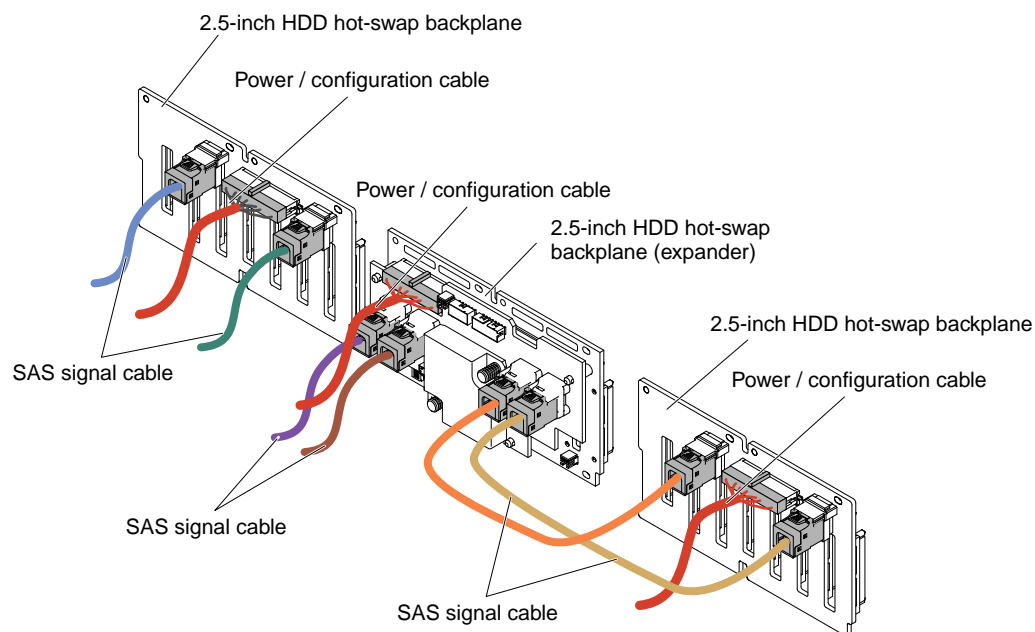


Figure 69. 24x2.5-inch hot-swap hard disk drive cabling

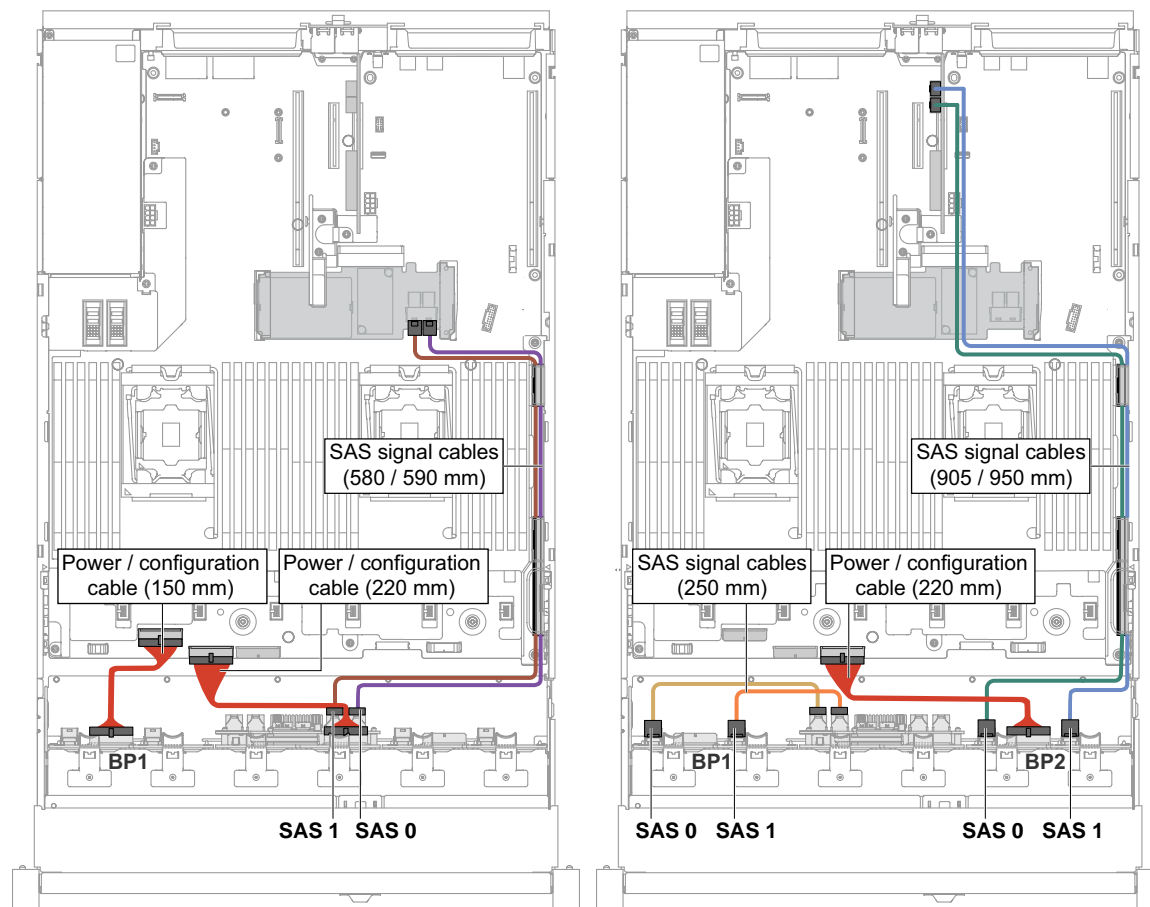


Figure 70. 24x2.5-inch hot-swap hard disk drive cabling

- 24x2.5-inch hot-swap hard disk drive with two expanders

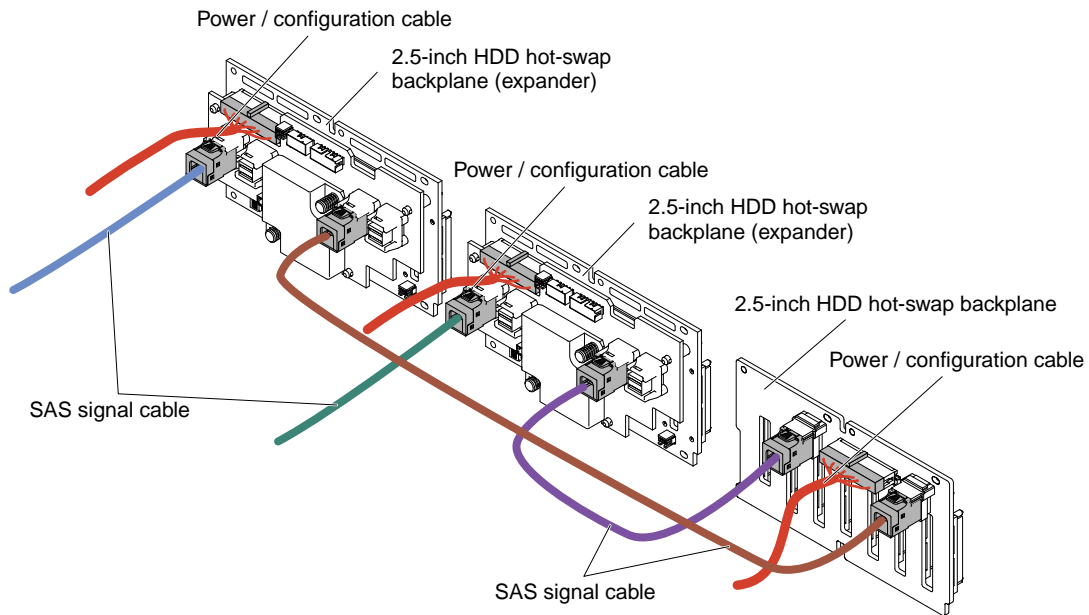


Figure 71. 24x2.5-inch hot-swap hard disk drive cable connection

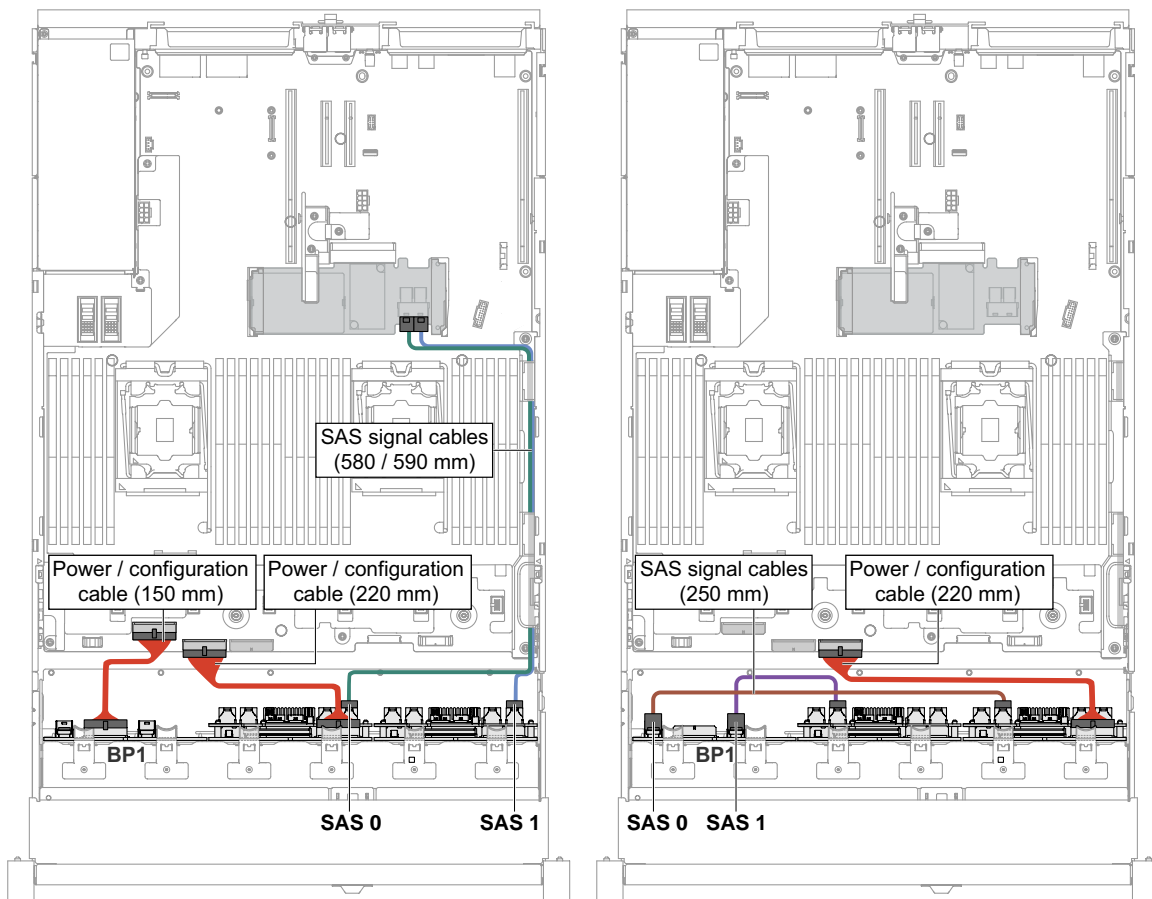


Figure 72. 24x2.5-inch hot-swap hard disk drive cabling

3.5-inch hard disk drive cable connection

The following illustrations show the cabling information for the 3.5-inch drive models.

Important: Make sure all SAS cables are routed lower than the DIMM latches.

8x3.5-inch drive model

The internal routing for the 8x3.5-inch drive model cables.

The following illustration shows the internal routing for the 8x3.5-inch drive model cables.

Note: There might be 3 or 4 power connectors on the system board depending on your configuration. However, this difference will not affect the cable routing. Follow the following illustrations to complete your cable routing.

8x3.5-inch simple-swap hard disk drive model

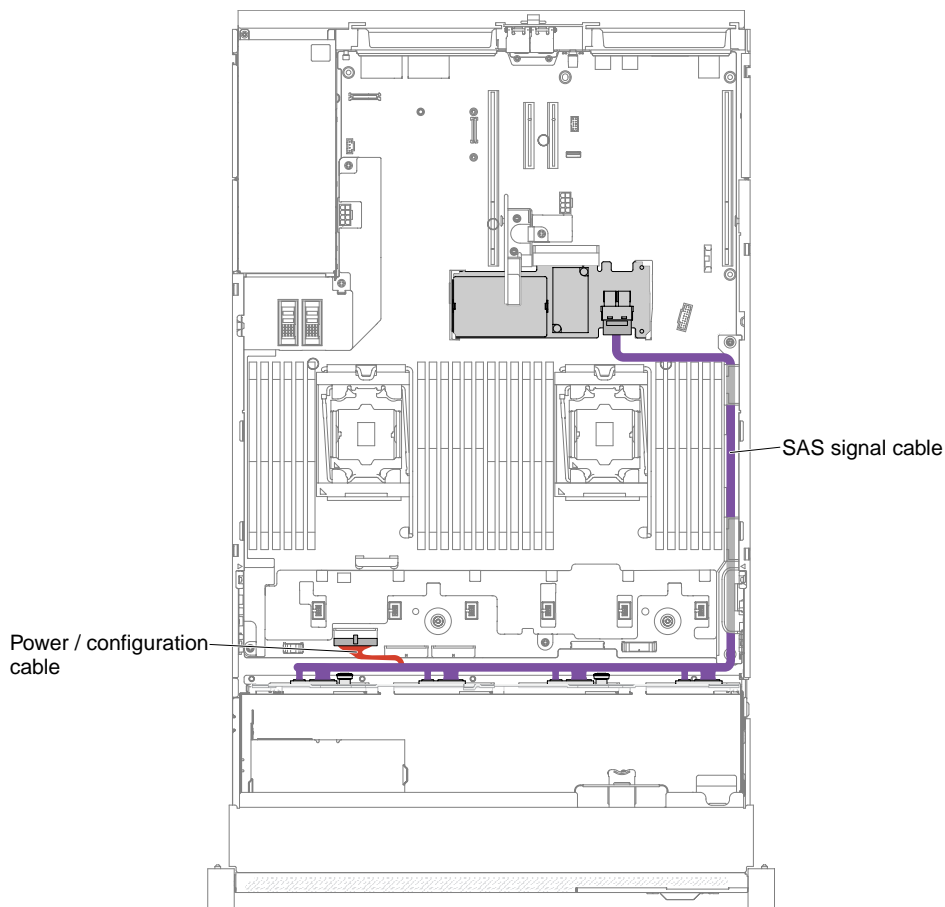


Figure 73. 8x3.5-inch simple-swap hard disk drives with hardware RAID cabling

8x3.5-inch hot-swap hard disk drive model

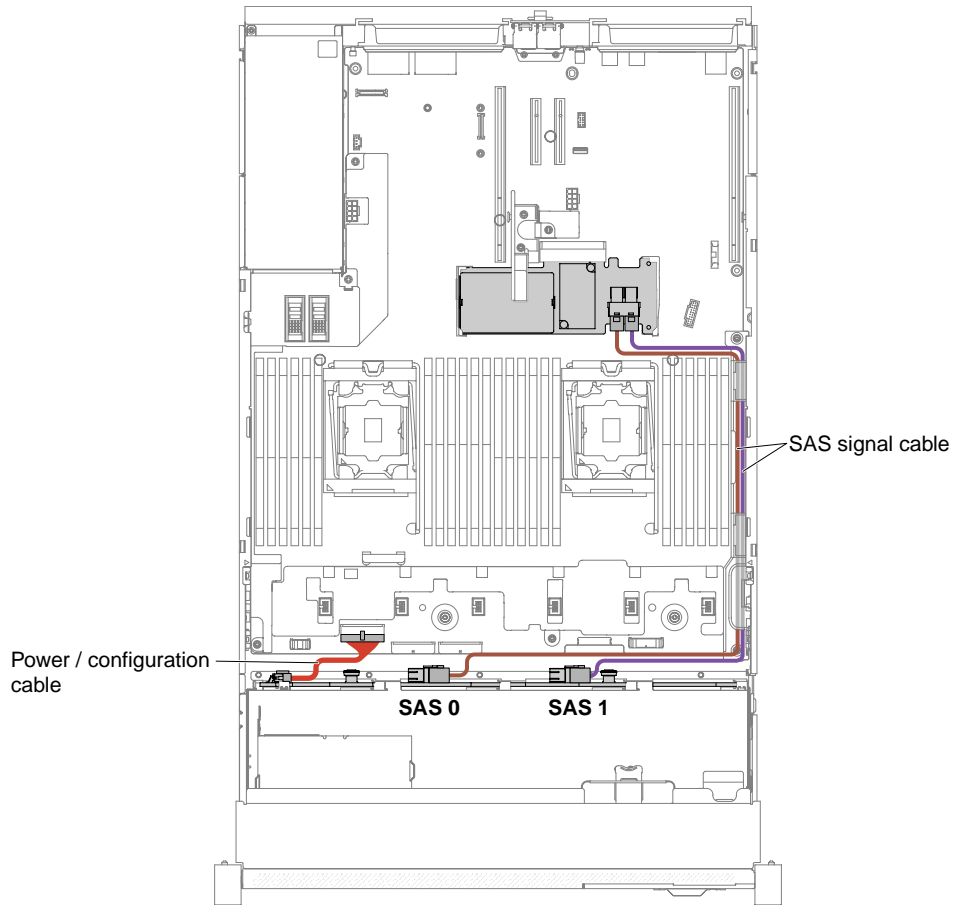


Figure 74. 8x3.5-inch hot-swap hard disk drives cabling

12x3.5-inch drive model

The internal routing for the 12x3.5-inch drive model cables.

The following illustration shows the internal routing for the 12x3.5-inch drive model cables.

Note: There might be 3 or 4 power connectors on the system board depending on your configuration. However, this difference will not affect the cable routing. Follow the following illustrations to complete your cable routing.

12x3.5-inch hot-swap hard disk drive model

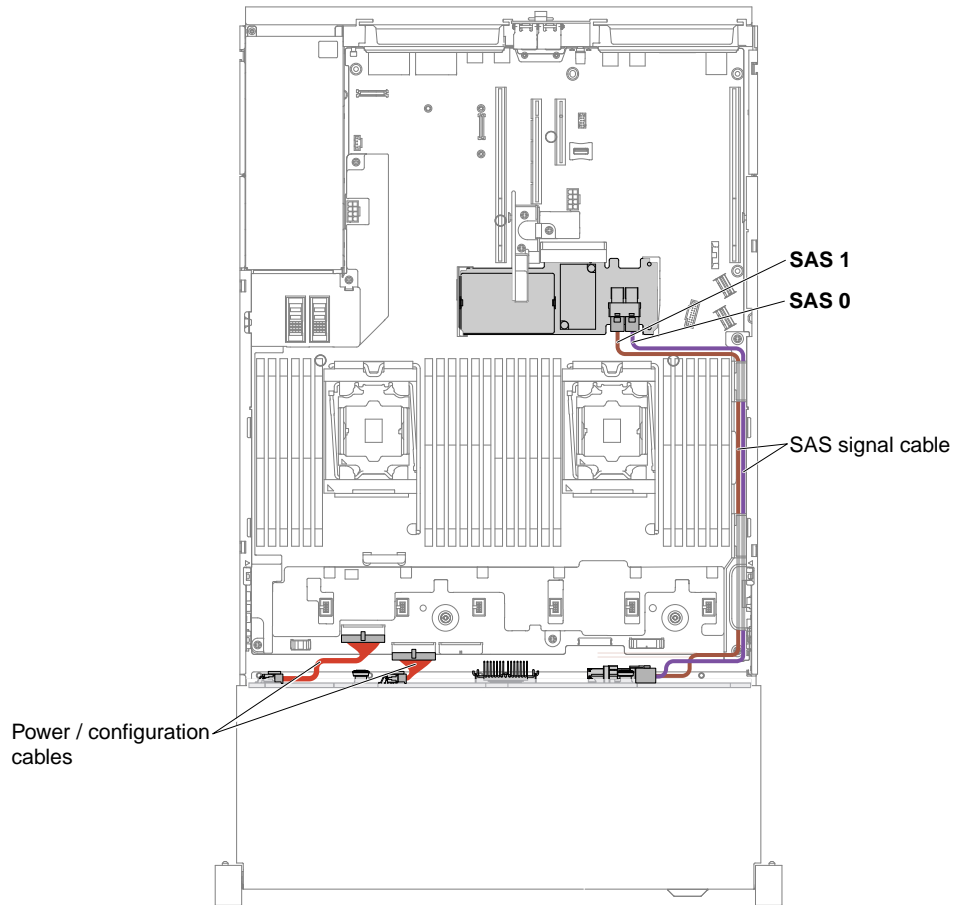


Figure 75. 12x3.5-inch hot-swap hard disk drive cabling

Server models with 12x3.5-inch hot-swap hard disk drives, 3.5-inch rear two HDD kit, and 2.5-inch rear two HDD kit

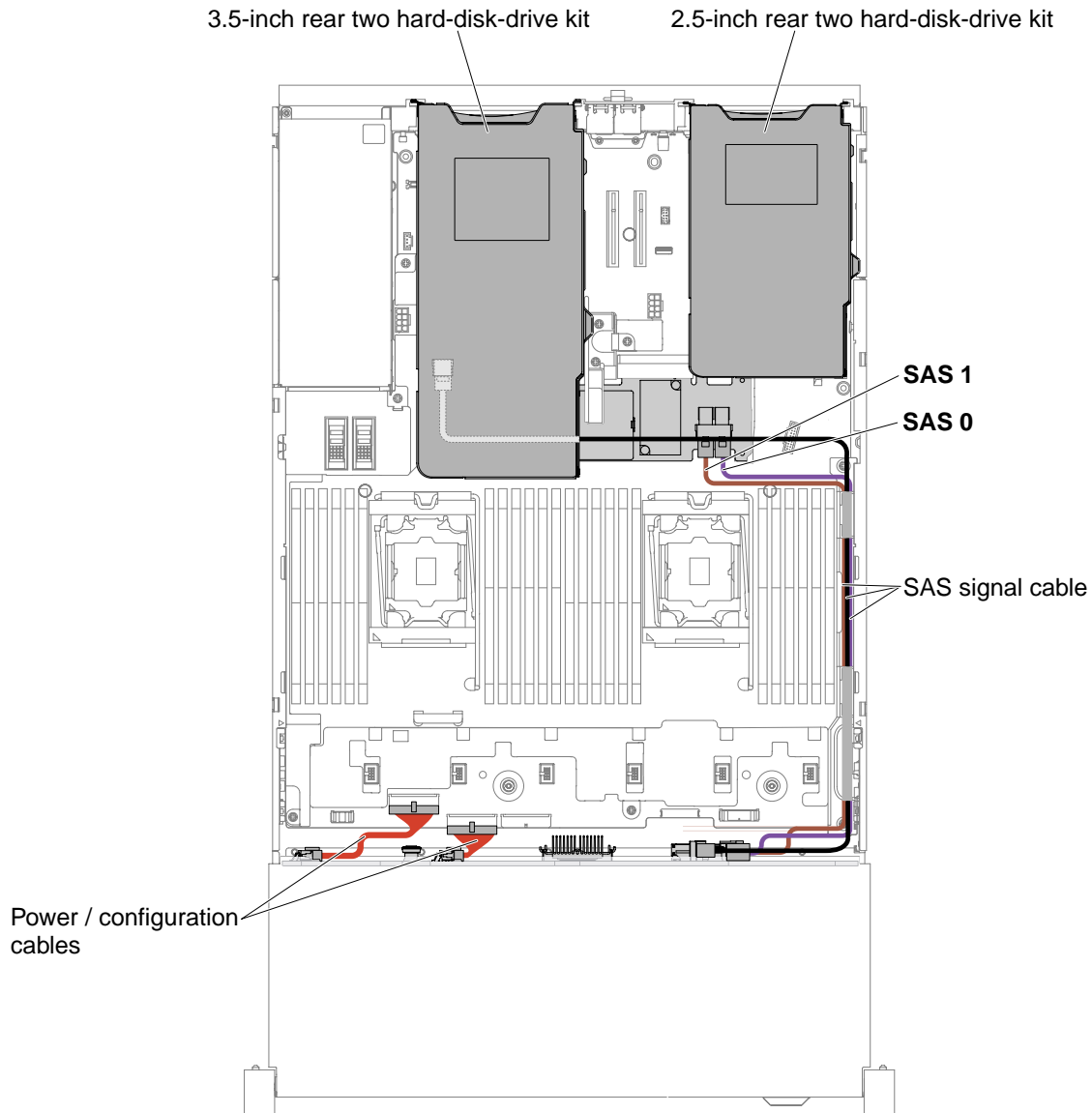


Figure 76. Cabling for server models with 12x3.5-inch hot-swap hard disk drives, 3.5-inch rear two HDD kit, and 2.5-inch rear two HDD kit

Note: To connect cable for the 2.5-inch rear two HDD kit, see the following figure.

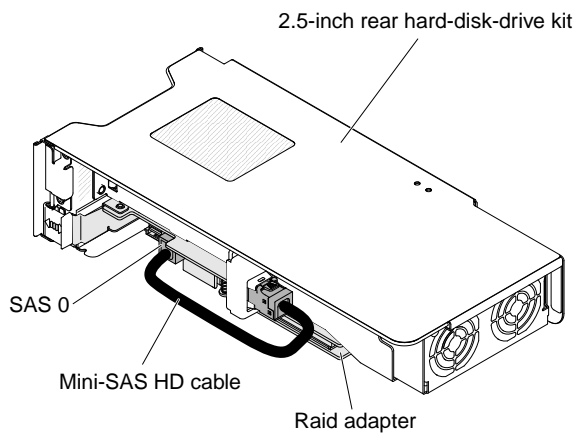


Figure 77. Cabling for 2.5-inch rear two HDD kit

Removing and replacing structural parts

Replacement of structural parts is your responsibility. If Lenovo installs a structural part at your request, you will be charged for the installation.

The illustrations in this document might differ slightly from your hardware.

Removing the top cover

Use this information to remove the top cover.

To remove the top cover, complete the following steps:

- Step 1. Read the safety information that begins on page [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.

Note: If you need to view any LEDs on the system board or front panel, do so before you disconnect the power.
- Step 3. If the server has been installed in a rack, press down on the left and right side latches and slide the server out of the rack enclosure until both slide rails lock.
- Step 4. Use a screwdriver to unscrew the cover lock to the open position as shown.

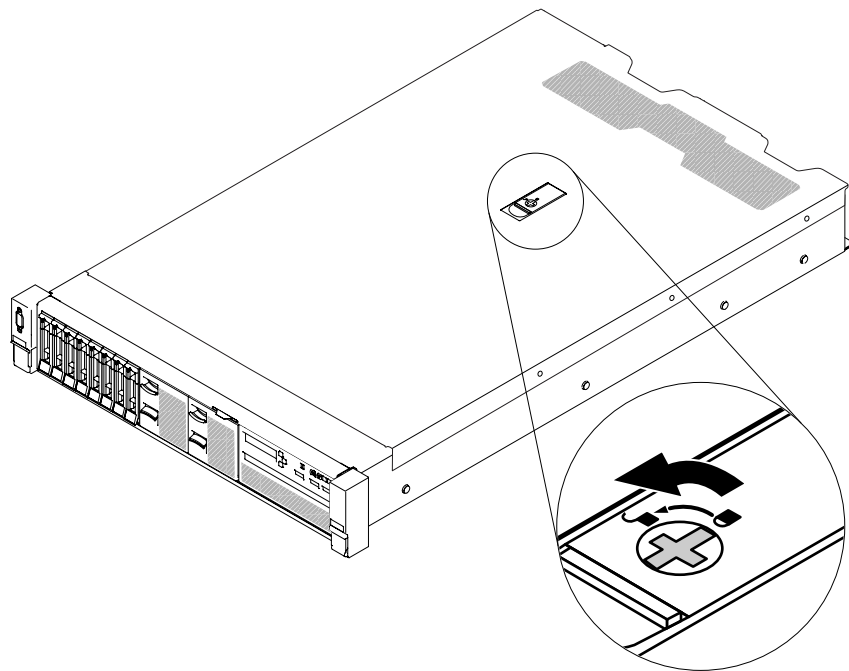


Figure 78. Unscrewing the cover lock

Step 5. **1** Push the tab on the cover-release latch, **2** then fully open the cover-release latch. Slide the top cover to the rear, **3** then lift the top cover off the server. Set the top cover aside.

Attention: For proper cooling and airflow, replace the server cover before you turn on the server.

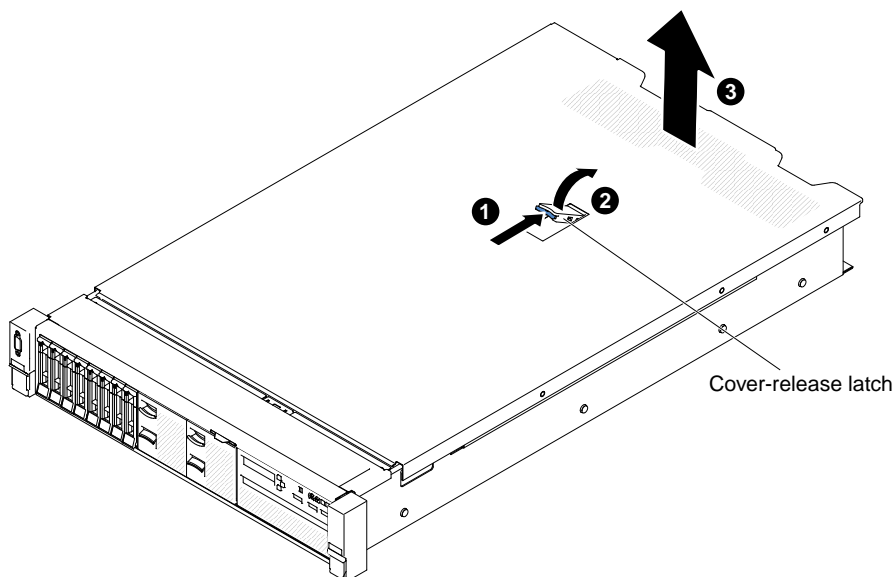


Figure 79. Top cover removal

Step 6. If you are instructed to return the top cover, follow all of the packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the top cover

Use this information to replace the server top cover.

To replace the server top cover, complete the following steps:

- Step 1. Make sure that all cables, adapters, and other components are installed and seated correctly and that you have not left loose tools or parts inside the server. Also, make sure that all internal cables are correctly routed.

Important: Before you slide the top cover forward, make sure that all the tabs and the pins on the top and side of the top cover engage the chassis correctly.

- Step 2. Place the cover-release latch in the open (up) position.
- Step 3. Position the top cover on top of the server.
- Step 4. Insert the bottom tabs of the top cover into the matching slots in the server chassis.
- Step 5. Pivot the cover-release latch as shown and slide the top cover to the front at the same time until the top cover snaps into position.

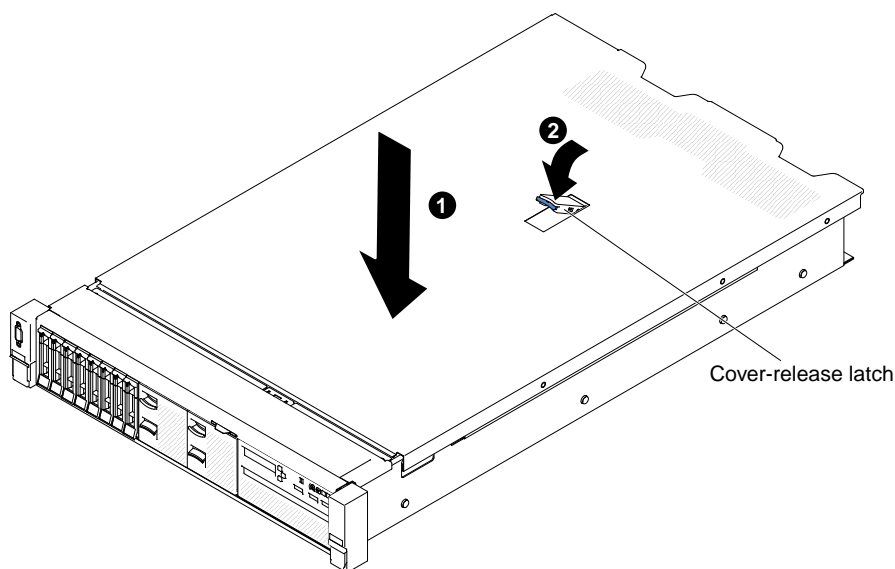


Figure 80. Top cover installation

- Step 6. Use a screwdriver to turn the cover lock to the closed position.

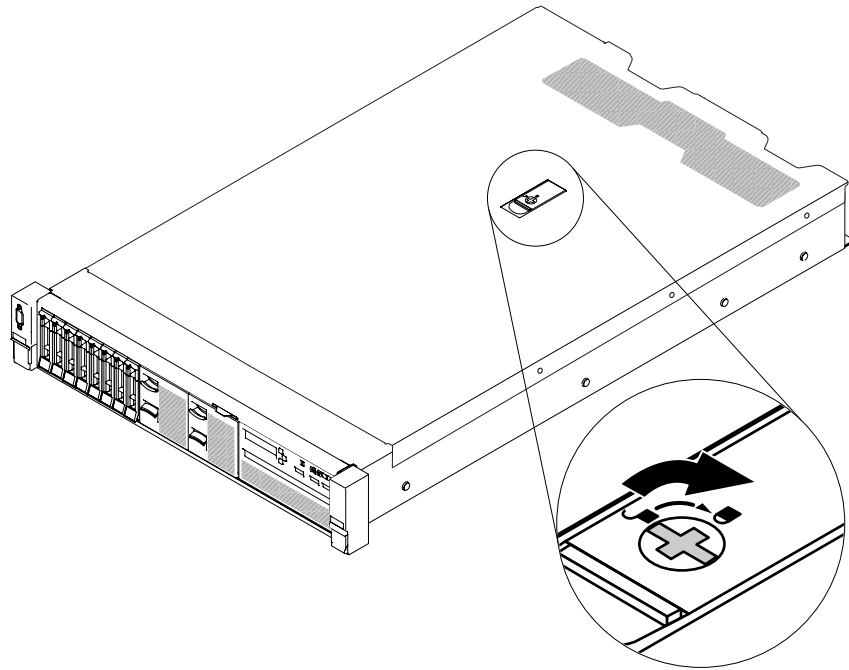


Figure 81. Closing the server cover completely

- Step 7. Slide the server into the rack.
- Step 8. Reconnect the external cables and power cords.

Removing and replacing Tier 1 CRUs

Replacement of Tier 1 CRUs is your responsibility. If Lenovo installs a Tier 1 CRU at your request, you will be charged for the installation.

The illustrations in this document might differ slightly from your hardware.

Removing the air baffle

When you work with some optional devices, you must first remove the air baffle to access certain components or connectors on the system board. The following illustration shows how to remove the air baffle.

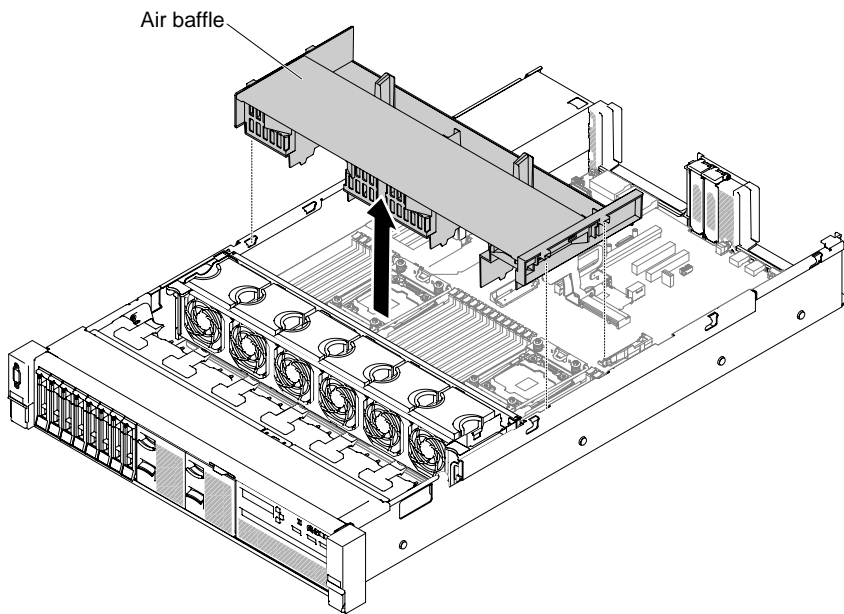


Figure 82. Air baffle removal

To remove the air baffle, complete the following steps:

- Step 1. Read the safety information that begins on page [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see [“Turning off the server” on page 45](#)).
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove PCI riser-card assemblies, if needed (see [“Removing a riser-card assembly” on page 198](#)).
- Step 5. Disconnect the RAID adapter battery/flash power module cables, if needed.
- Step 6. Place your fingers under the back of the top of the air baffle; then, lift the air baffle out of the server.

Attention: For proper cooling and airflow, replace the air baffle before you turn on the server. Operating the server with the air baffle removed might damage server components.

- Step 7. If you are instructed to return the air baffle, follow all of the packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the air baffle

Use this information to replace the air baffle.

To replace the air baffle, complete the following steps:

- Step 1. Read the safety information that begins on page [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Align the air baffle tabs with the baffle slots on both sides of the chassis; then, lower the air baffle into the server. Press the air baffle down until it is securely seated.

Note: Close the retaining clip on each end of the DIMM connector before installing the air baffle for proper cooling.

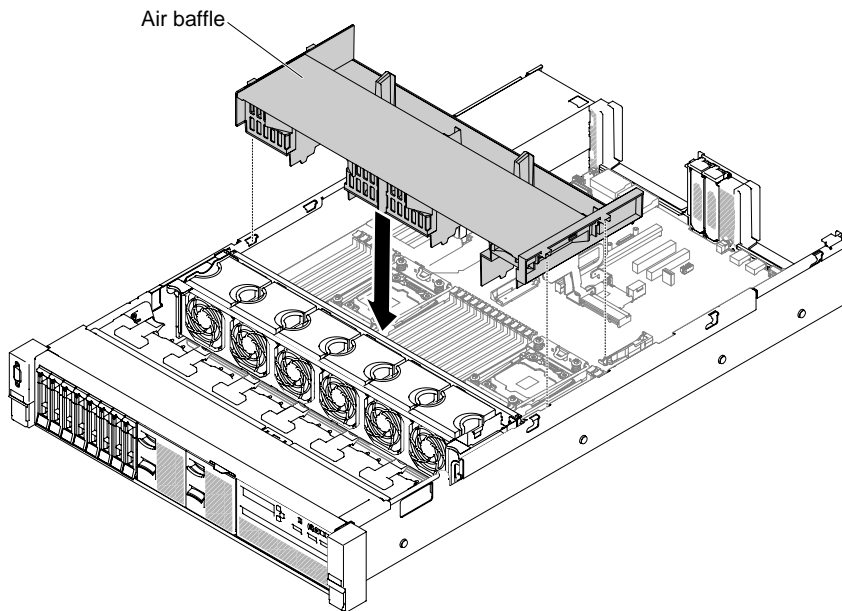


Figure 83. Air baffle installation

- Step 5. Replace PCI riser-card assemblies, if needed.
- Step 6. Reinstall the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 7. Slide the server into the rack.
- Step 8. Reconnect the power cords and any cables that you removed.
- Step 9. Turn on the peripheral devices and the server.

Removing the power paddle module

Use this information to remove the power paddle module.

To remove the power paddle module, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server, and disconnect all power cords and external cables.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the power supplies. (See [“Removing a hot-swap ac power supply” on page 245](#)).
- Step 5. Grasp the handle and pull the power paddle module up.

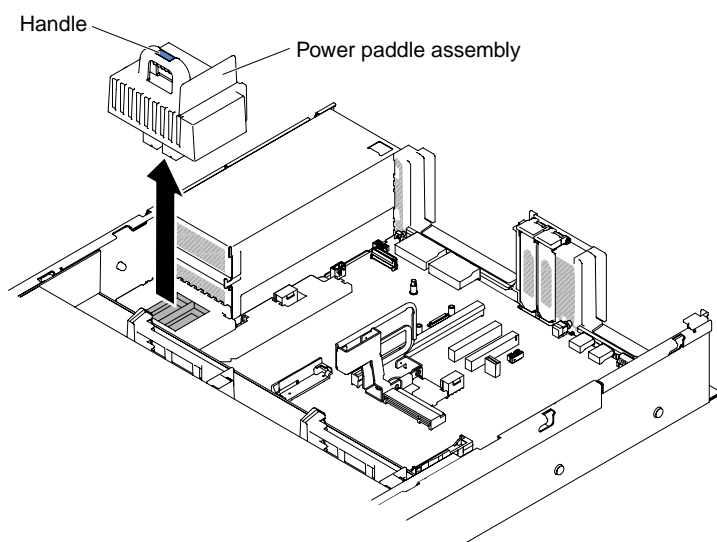


Figure 84. Power paddle module removal

- Step 6. If you are instructed to return the power paddle module, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the power paddle module

Use this information to install the power paddle module.

To install the power paddle module, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Grasp the handle and align the power paddle module with the connector on the system board. Push the power paddle module to the system board and make sure it is firmly seated.

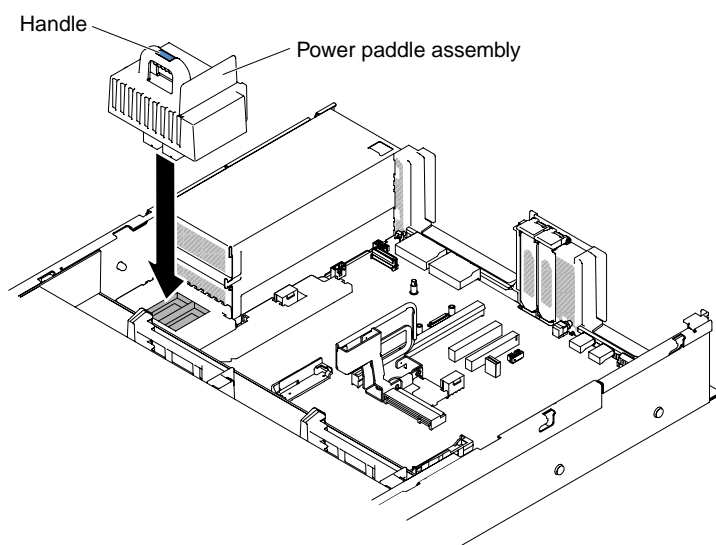


Figure 85. Power paddle module installation

- Step 5. Replacing the power supplies (See [“Replacing a hot-swap ac power supply” on page 247](#)).
- Step 6. Replacing the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 7. Slide the server into the rack.
- Step 8. Reconnect the power cords and all external cables, and turn on the server and peripheral devices.

Removing the front USB assembly

Use this information to remove the front USB assembly.

Note: The front USB assembly is available only on some models.

To remove the front USB assembly, complete the following steps.

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Disconnect the cable on the front USB assembly from the system board.
- Step 5. **1** Pull up the release latch slightly and **2** slide the front USB assembly out of the server.

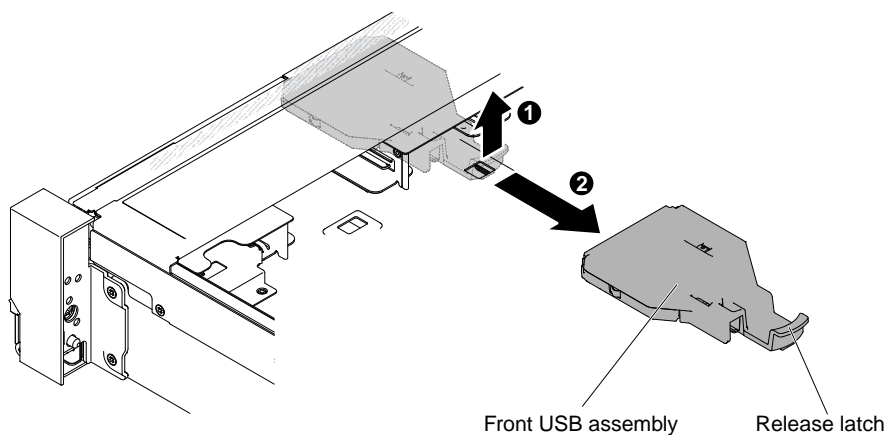


Figure 86. Front USB assembly removal

Step 6. If you are instructed to return the front USB assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the front USB assembly

Use this information to replace the front USB assembly.

Note: The front USB assembly is available only on some models.

To install the front USB assembly, complete the following steps.

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Align and slide the front USB assembly into the server until it clicks into place.

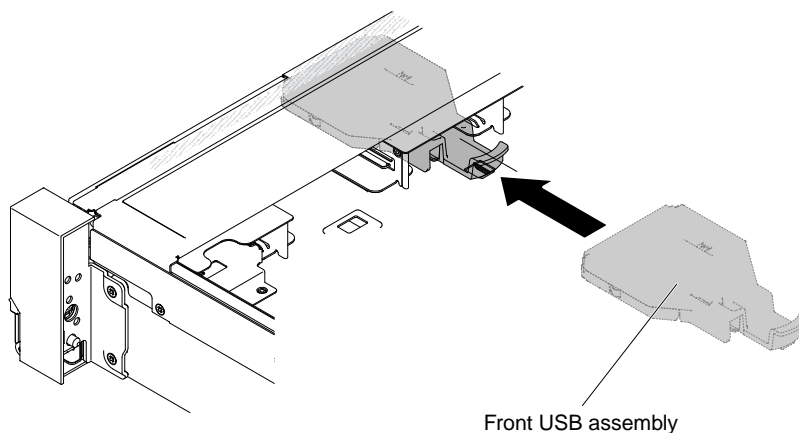


Figure 87. Front USB assembly installation

Step 5. Connect the cable on the front USB assembly to the system board.

The following illustration shows the cable routing for the front USB assembly.

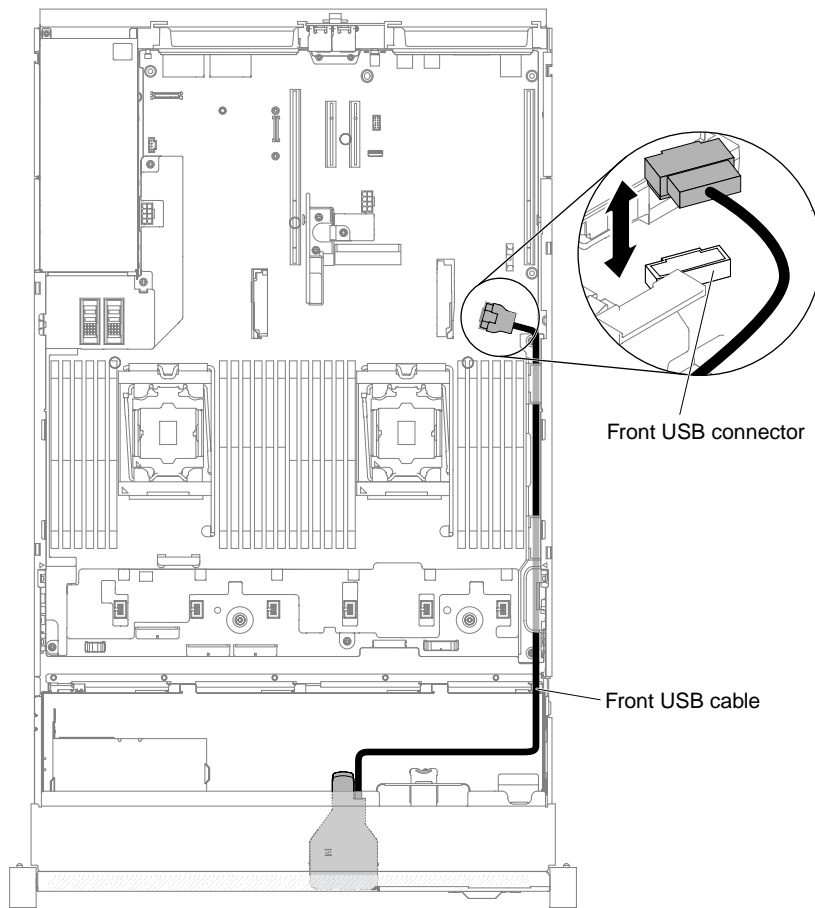


Figure 88. Front USB assembly cable routing

Note: To connect the front USB assembly cable on the system board, press evenly on the cable. Pressing on one side of the cable might cause damage to the cable or connector.

- Step 6. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 7. Slide the server into the rack.
- Step 8. Reconnect the power cords and any cables that you removed.
- Step 9. Turn on the peripheral devices and the server.

Removing a hot-swap hard disk drive

Use this information to remove a hot-swap hard disk drive.

Attention:

- To avoid damage to the hard disk drive connectors, make sure that the server top cover is in place and fully closed whenever you install or remove a hard disk drive.
- To make sure that there is adequate system cooling, do not operate the server for more than 2 minutes without either a hard disk drive or a filler panel installed in each bay.
- Before you make changes to disk drives, disk drive controllers (including controllers that are integrated on the system board), disk drive backplanes, or disk drive cables, back up all important data that is stored on hard disks.
- Before you remove any component of a RAID array, back up all RAID configuration information.

To remove a hot-swap hard disk drive, complete the following steps.

- Step 1. Read the safety information that begins on “[Safety](#)” on page v and “[Installation guidelines](#)” on page 305.
- Step 2. Make sure you save the data on your drive, especially if it is part of a RAID array, before you remove it from the server.
- Step 3. Slide the latch to unlock the drive handle.

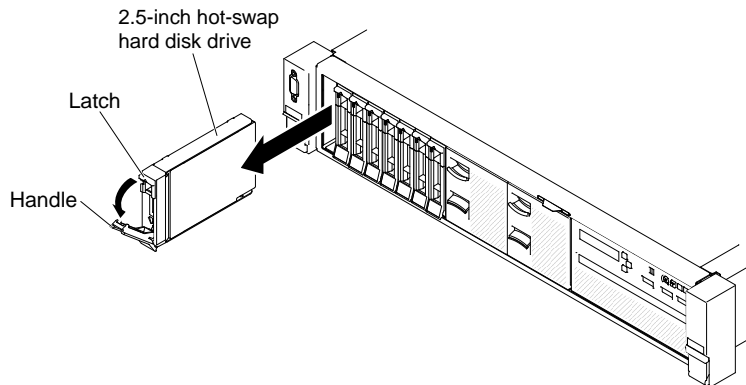


Figure 89. 2.5-inch hot-swap hard disk drives removal

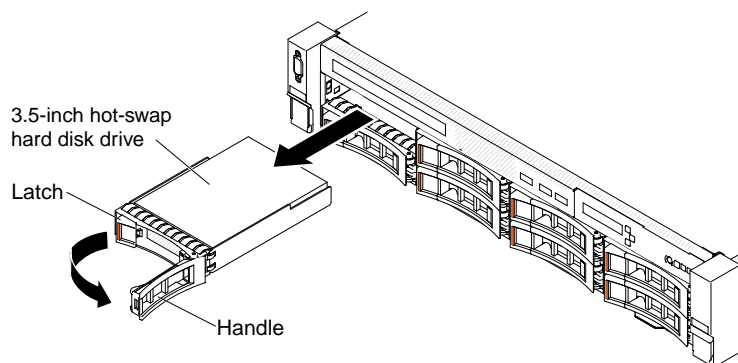


Figure 90. 3.5-inch hot-swap hard disk drives removal

- Step 4. Grasp the handle and slide the drive out of the drive bay.
- Step 5. Reinstall the drive bay filler panel.
- Step 6. If you are instructed to return the drive assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing a hot-swap hard disk drive

Use this information to install a hot-swap hard disk drive.

The following notes describe the type of hard disk drives that the server supports and other information that you must consider when you install a hard disk drive. For a list of supported hard disk drives, see <http://www.lenovo.com/serverproven/>.

- Locate the documentation that comes with the hard disk drive and follow those instructions in addition to the instructions in this chapter.

- As a general consideration, do not mix standard 512-byte and advanced 4-KB format drives in the same RAID array because it may lead to potential performance issues.
- Make sure that you have all the cables and other equipment that are specified in the documentation that comes with the drive.
- Select the bay in which you want to install the drive.
- Check the instructions that come with the drive to determine whether you have to set any switches or jumpers on the drive. If you are installing a SAS or SATA hard disk drive, be sure to set the SAS or SATA ID for that device.
- The hot-swap server models support up to twenty-six 2.5-inch or fourteen 3.5-inch hot-swap SAS or SATA hard disk drives.
- The electromagnetic interference (EMI) integrity and cooling of the server are protected by having all bays and PCI Express slots covered or occupied. When you install a drive or a PCI Express adapter, save the EMC shield and filler panel from the bay or PCI Express adapter slot cover in the event that you later remove the device.
- For a complete list of supported optional devices for the server, see <http://www.lenovo.com/serverproven/>.

To install a hot-swap SAS or SATA hard disk drive, complete the following steps:

Note: If you have only one hard disk drive, you must install it in the bay 0 (upper-left).

- Step 1. Read the safety information that begins on “Safety” on page v and “Installation guidelines” on page 305.
- Step 2. Remove the filler panel from the empty drive bay. Keep the filler panel in a safe place.
- Step 3. Touch the static-protective package that contains the drive to any unpainted metal surface on the server; then, remove the drive from the package and place it on a static-protective surface.
- Step 4. Install the hard disk drive in the drive bay:
 - a. Make sure that the tray handle is in the open (unlocked) position.
 - b. Align the drive with the guide rails in the bay.

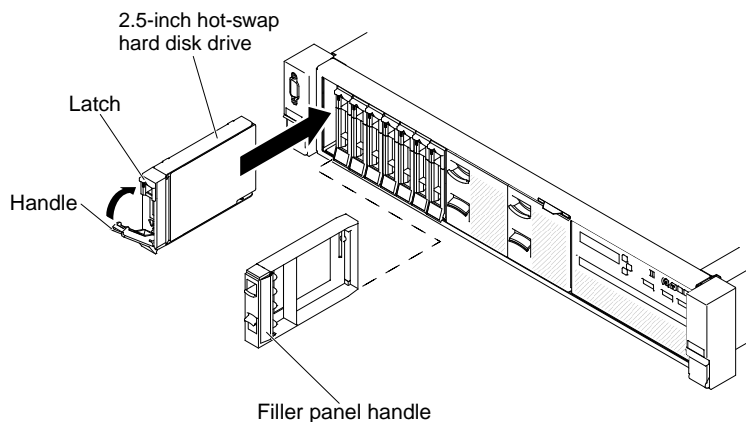


Figure 91. 2.5-inch hot-swap hard disk drives installation

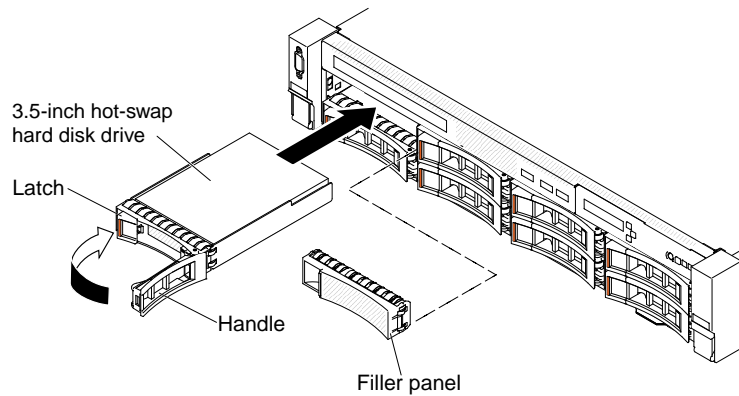


Figure 92. 3.5-inch hot-swap hard disk drives installation

- c. Gently push the drive into the bay until the drive stops.
- d. Rotate the tray handle to the closed (locked) position.
- e. Check the hard disk drive status LED to verify that the hard disk drive is operating correctly. If the yellow hard disk drive status LED of a drive is lit continuously, that drive is faulty and must be replaced. If the green hard disk drive activity LED is flashing, the drive is being accessed.

Note: If the server is configured for RAID operation using a ServeRAID adapter, you might have to reconfigure your disk arrays after you install hard disk drives. See the ServeRAID adapter documentation for additional information about RAID operation and complete instructions for using the ServeRAID adapter.

Step 5. If you are installing additional hot-swap hard disk drives, do so now.

Step 6. Turn on the peripheral devices and the server.

Removing a simple-swap hard disk drive

Use this information to remove a simple-swap hard disk drive.

You must turn off the server before removing simple-swap drives from the server. To remove a simple-swap SATA hard disk drive, complete the following steps.

Attention:

- To avoid damage to the hard disk drive connectors, make sure that the server cover is in place and fully closed whenever you install or remove a hard disk drive.
- To make sure that there is adequate system cooling, do not operate the server for more than 2 minutes without either a hard disk drive or a filler panel installed in each bay.

Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).

Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.

Step 3. Pinch on the release latch and pull the hard disk drive out of the drive bay.

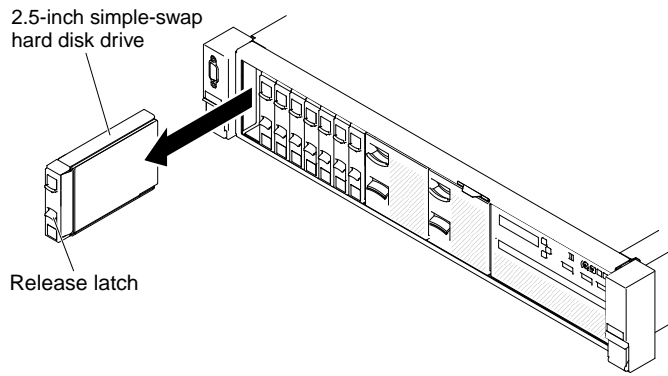


Figure 93. 2.5-inch simple-swap hard disk drive removal

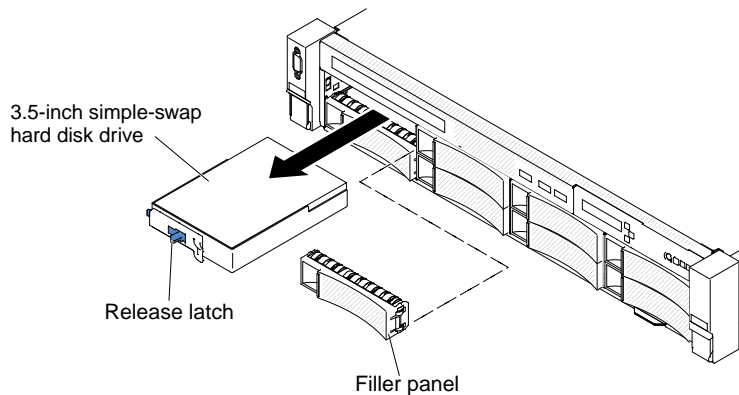


Figure 94. 3.5-inch simple-swap hard disk drive removal

- Step 4. Reinstall the drive bay filler panel that you removed earlier, if needed.
- Step 5. If you are instructed to return the drive assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing a simple-swap hard disk drive

Use this information to install a simple-swap hard disk drive.

You must turn off the server before installing simple-swap drives in the server. Before you install a simple-swap SATA hard disk drive, read the following information. For a list of supported hard disk drives, see <http://www.lenovo.com/serverproven/>.

- Locate the documentation that comes with the hard disk drive and follow those instructions in addition to the instructions in this chapter.
- As a general consideration, do not mix standard 512-byte and advanced 4-KB format drives in the same RAID array because it may lead to potential performance issues.
- Make sure that you have all the cables and other equipment that are specified in the documentation that comes with the drive.
- Select the bay in which you want to install the drive.
- Check the instructions that come with the drive to determine whether you have to set any switches or jumpers on the drive. If you are installing a SATA device, be sure to set the SATA ID for that device.
- The simple-swap server models support up to sixteen 2.5-inch or eight 3.5-inch simple-swap SATA hard disk drives. Do not install hot-swap drives into a simple-swap server model, it is not supported.

- You can install one 2.5-inch simple-swap SATA hard disk drives in bay 0 in the server. Do not install hot-swap drives into a simple-swap server model, it is not supported.
- The simple-swap server models are available only in non-RAID configurations.
- The electromagnetic interference (EMI) integrity and cooling of the server are protected by having all bays and PCI Express slots covered or occupied. When you install a drive or a PCI Express adapter, save the EMC shield and filler panel from the bay or PCI Express adapter slot cover in the event that you later remove the device.

To install a simple-swap hard disk drive, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.
- Step 3. Remove the filler panel from the empty drive bay.
- Step 4. Touch the static-protective package that contains the drive to any unpainted metal surface on the server; then, remove the drive from the package and place it on a static-protective surface.
- Step 5. Install the hard disk drive in the drive bay. Align the drive assembly with the guide rails in the bay and gently push the drive into the bay until the drive stops.

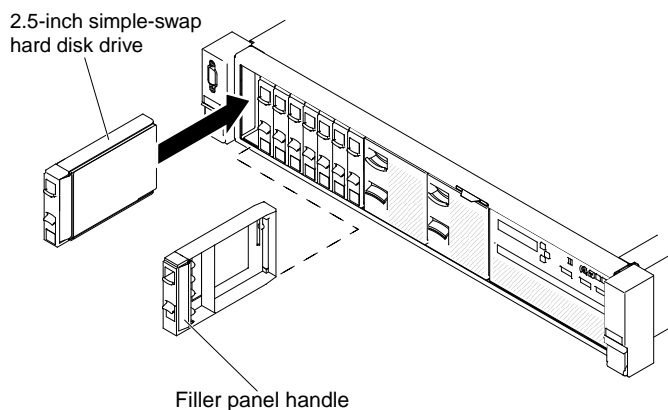


Figure 95. 2.5-inch simple-swap hard disk drive installation

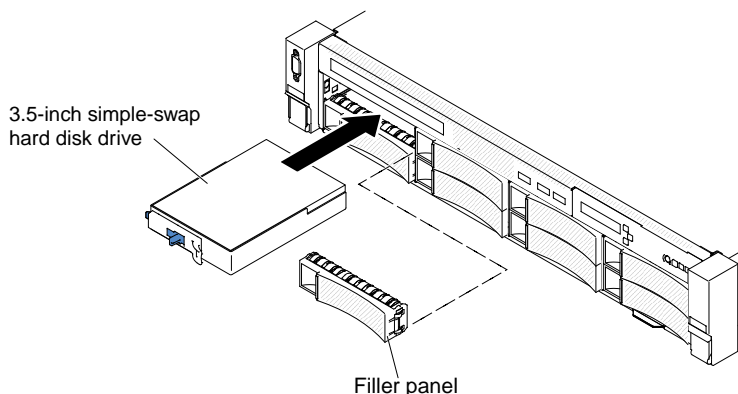


Figure 96. 3.5-inch simple-swap hard disk drive installation

- Step 6. Reinstall the drive bay filler panel that you removed earlier, if needed.
- Step 7. If you are installing additional simple-swap hard disk drives, do so now.

Step 8. Turn on the peripheral devices and the server.

Removing the optical drive cable

Use this information to remove the optical drive cable.

Note: The optical drive is available only on some models.

To remove the optical cable, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
- Step 5. Pull the connector toward the front of the server to remove the optical drive cable from the connector on the system board.

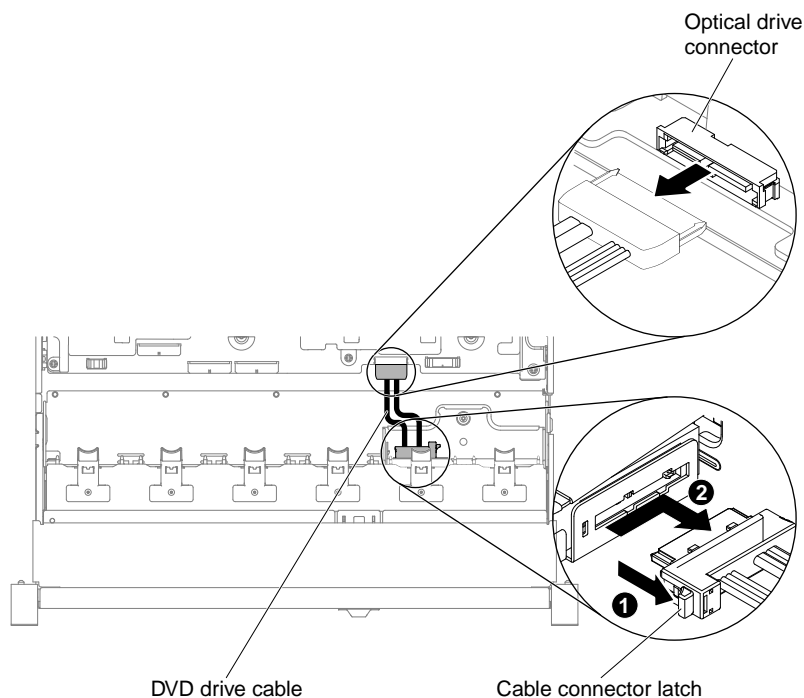


Figure 97. Optical drive cable connection

- Step 6. From the rear of the optical drive cage, **1** press and hold the connector latch (on the left of the cable connector). At the same time, **2** grasp the cable connector and slide it to the right. Remove the optical drive cable from the connector on the rear of the optical drive cage.

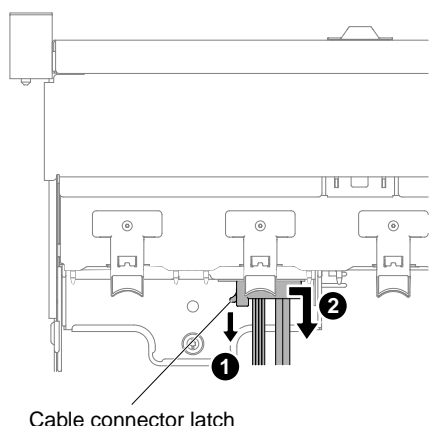


Figure 98. Optical drive cable latch

Step 7. If you are instructed to return the optical drive cable, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the optical drive cable

Use this information to install the optical drive cable.

Note: The optical drive is available only on some models.

To install the optical drive cable, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
- Step 5. Align the cable connector with the slot on the rear of the optical drive cage. **1** Press and hold the connector latch; then, **2** push the cable connector into the optical drive cage connector and slide it to the left until it is firmly seated.

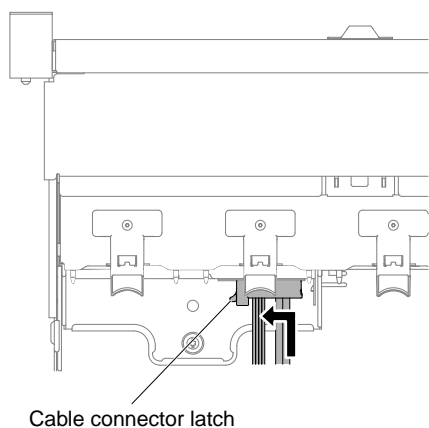


Figure 99. Optical drive cable latch

The following illustration shows cable routing for the optical cable:

Attention: Follow the optical drive cable routing as the illustration shows. Make sure that the cable is not pinched and does not cover any connectors or obstruct any components on the system board.

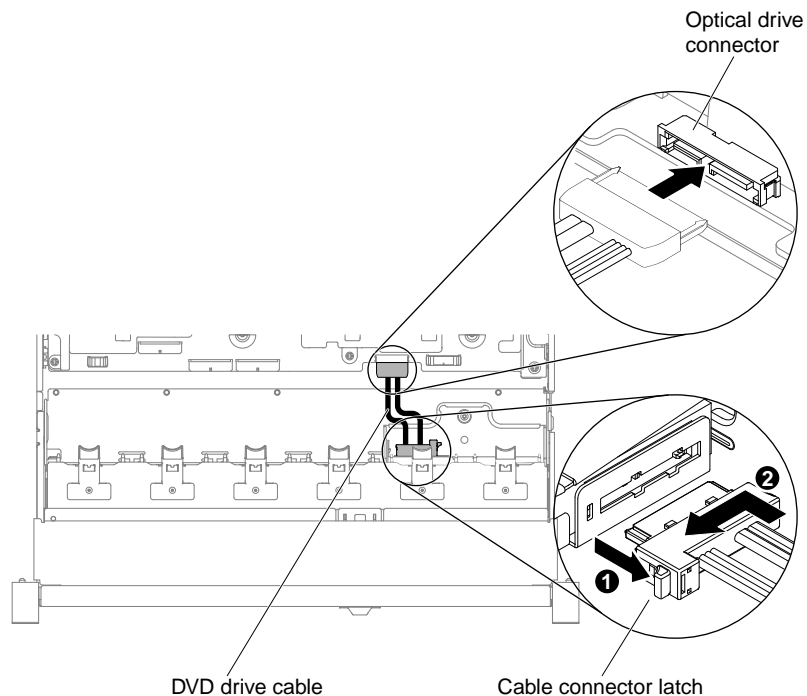


Figure 100. Optical drive cable routing

- Step 6. Replace the fan cage assembly (see [“Replacing the fan cage assembly” on page 191](#)).
- Step 7. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 8. Slide the server into the rack.
- Step 9. Reconnect the power cords and any cables that you removed.
- Step 10. Turn on the peripheral devices and the server.

Removing an optical drive

Use this information to remove an optical drive.

You can go to [“Front view” on page 18](#) to see the locations of an optical drive on the server.

Note: The optical drive is available only on some models.

To remove an optical drive, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect all power cords.
- Step 3. Remove the server top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. **1** Press and hold the release tab to the right as you **2** push the drive from the rear to slide it out of the bay.

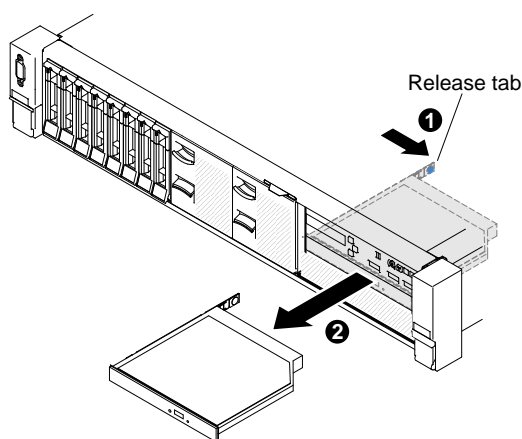


Figure 101. Optical drive removal

- Step 5. Slide the drive retention clip from the side of the drive. Save the clip to use when you install the replacement drive or replace the optical drive filler panel.

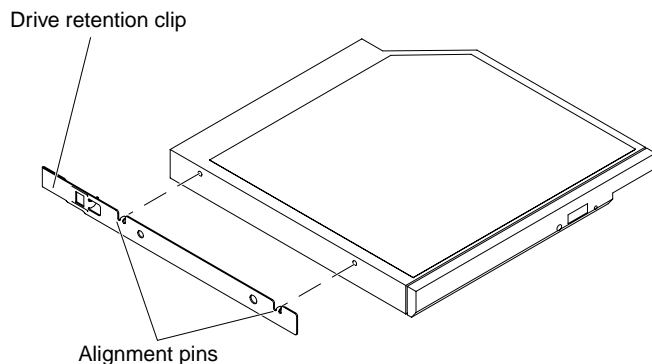


Figure 102. Optical drive retention clip removal

- Step 6. Attach the drive retention clip to the side of the optical drive filler panel that you removed.
- Step 7. Slide the optical drive filler panel into the optical drive bay until the optical drive filler panel clicks into place.
- Step 8. If you are instructed to return the optical drive, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing an optical drive

Use this information to install an optical drive.

The following notes describe the type of drives that the server supports and other information that you must consider when you install a drive. For a list of supported drives, see <http://www.lenovo.com/serverproven/>.

- You can go to “[Front view](#)” on [page 18](#) to see the locations of an optical drive on the server.
- Locate the documentation that comes with the drive and follow those instructions in addition to the instructions in this chapter.
- Make sure that you have all the cables and other equipment that are specified in the documentation that comes with the drive.
- The server supports one ultra-slim SATA optical drive.

Note: The optical drive is available only on some models.

To install an optional optical drive, complete the following steps:

Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).

Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.

Note: When you disconnect the power source from the server, you lose the ability to view the LEDs because the LEDs are not lit when the power source is removed. Before you disconnect the power source, make a note of which LEDs are lit, including the LEDs that are lit on the operation information panel, and LEDs inside the server on the system board.

Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).

Step 4. Remove the optical drive filler panel if it is installed. Locate the blue release tab on the rear of the optical drive filler panel; then, while you press the tab, push the optical drive filler panel out of the drive bay.

Step 5. Remove the retention clip from the side of the optical drive filler panel. Save the optical drive filler panel for future use.

Note: If you are installing an optical drive that contains a laser, observe the following safety precautions.

Statement 3



CAUTION:

When laser products (such as CD-ROMs, optical drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following.
Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.



Class 1 Laser Product
Laser Klasse 1
Laser Klass 1
Luokan 1 Laserlaite
Appareil À Laser de Classe 1

- Step 6. Touch the static-protective package that contains the new optical drive to any unpainted metal surface on the server; then, remove the optical drive from the package and place it on a static-protective surface.
- Step 7. Follow the instructions that come with the drive to set any jumpers or switches.
- Step 8. Attach the drive retention clip that you removed from the optical drive filler panel to the side of the new optical drive.

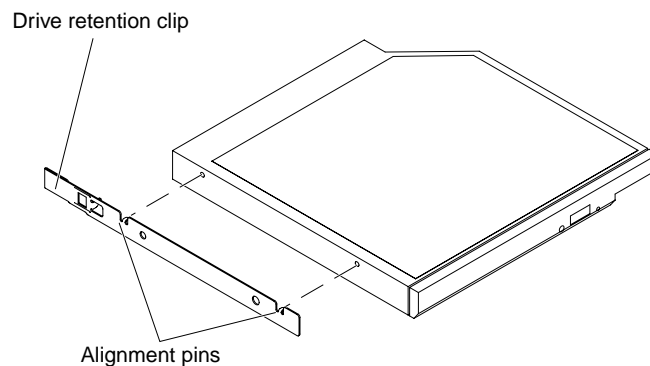


Figure 103. Optical drive retention clip installation

- Step 9. Align the optical drive in the drive bay and slide the optical drive into the optical drive bay until the optical drive clicks into place.

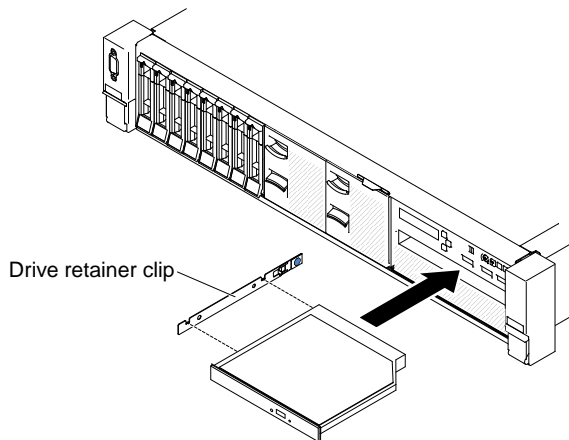


Figure 104. Optical drive installation

- Step 10. Connect the optical drive cable (see [“Replacing the optical drive cable”](#) on page 178).
- Step 11. Reconnect the power cords and any cables that you removed.
- Step 12. Turn on the peripheral devices and the server.

Removing a memory module

Use this information to remove a memory module.

To remove a dual inline memory module (DIMM), complete the following steps:

- Step 1. Read the safety information that begins on “Safety” on page v and “Installation guidelines” on page 305.
- Step 2. Turn off the server and peripheral devices and disconnect all power cords.
- Step 3. Remove the top cover (see “Removing the top cover” on page 162).
- Step 4. Remove the air baffle (see “Removing the air baffle” on page 165).
- Step 5. Carefully open the retaining clips on each end of the DIMM connector and remove the DIMM.

Attention: To avoid breaking the retaining clips or damaging the DIMM connectors, open and close the clips gently.

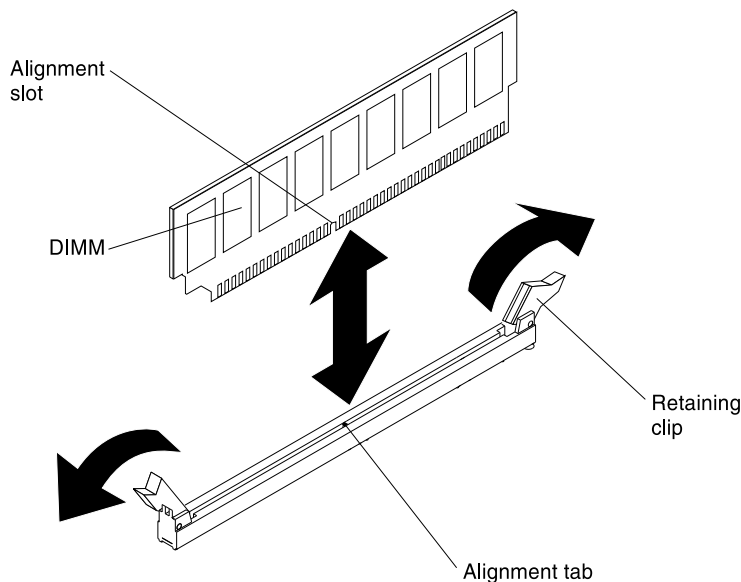


Figure 105. DIMM removal

- Step 6. If you are instructed to return the DIMM, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Installing a memory module

The following notes describe the types of DIMMs that the server supports and other information that you must consider when you install DIMMs.

- When you install or remove DIMMs, the server configuration information changes. When you restart the server, the system displays a message that indicates that the memory configuration has changed.
- The server supports only industry-standard double-data-rate 4 (DDR4), 2400 MHz, PC4-19200 registered or load deduction, synchronous dynamic random-access memory (SDRAM) dual inline memory modules (DIMMs) with error correcting code (ECC). See <http://www.lenovo.com/serverproven/> for a list of supported memory modules for the server.
 - The specifications of a DDR4 DIMM are on a label on the DIMM, in the following format.

gggggRxff PC4v-wwwwwm-aa-bb-ccd

where:

- *ggggg* is the total capacity of the DIMM (for example, 1GB, 2GB, or 4GB)
- *eR* is the number of ranks
 - 1R = single-rank
 - 2R = dual-rank
 - 4R = quad-rank
- *xff* is the device organization (bit width)
 - x4 = x4 organization (4 DQ lines per SDRAM)
 - x8 = x8 organization
 - x16 = x16 organization
- *v* is the SDRAM and support component supply voltage (VDD)
 - Blank = 1.2 V specified
- *wwwww* is the DIMM bandwidth, in MBps
 - 12800 = 12.80 Gbps (DDR4-1600 SDRAMs, 8-byte primary data bus)
 - 14900 = 14.93 Gbps (DDR4-1866 SDRAMs, 8-byte primary data bus)
 - 17000 = 17.00 Gbps (DDR4-2133 SDRAMs, 8-byte primary data bus)
 - 19200 = 19.20 Gbps (DDR4-2400 SDRAMs, 8-byte primary data bus)
- *m* is the DIMM type
 - L = Load Reduction DIMM (LRDIMM)
 - R = Registered DIMM (RDIMM)
- *aa* is the CAS latency, in clocks at maximum operating frequency
- *bb* is the JEDEC SPD Revision Encoding and Additions level
- *cc* is the reference design file for the design of the DIMM
- *d* is the revision number of the reference design of the DIMM

Note: To determine the type of a DIMM, see the label on the DIMM. The information on the label is in the format *xxxxx nRxxx PC4v-xxxxxx-xx-xx-xxx*. The numeral in the sixth numerical position indicates whether the DIMM is single-rank (*n*=1), dual-rank (*n*=2), or quad-rank (*n*=4).

- The following rules apply to 2400 MHz DDR4 RDIMM speed as it relates to the number of RDIMMs in a channel:
 - When you install 1 RDIMM per channel, the memory runs at 2400 MHz
 - When you install 2 RDIMMs per channel, the memory runs at 2400 MHz
 - When you install 3 RDIMMs per channel, the memory runs at 1866 MHz
 - All channels in a server run at the fastest common frequency
 - Do not install registered and load reduction DIMMs in the same server
- The following rules apply to 2400 MHz DDR4 LRDIMM speed as it relates to the number of LRDIMMs in a channel:
 - When you install 1 LRDIMM per channel, the memory runs at 2400 MHz
 - When you install 2 LRDIMMs per channel, the memory runs at 2400 MHz
 - When you install 3 LRDIMMs per channel, the memory runs at 2133 MHz
- The maximum memory speed is determined by the combination of the microprocessor, DIMM speed, DIMM type, Operating Modes in UEFI settings, and the number of DIMMs installed in each channel.

- The server supports a maximum of 24 single-rank, dual-rank RDIMMs or 24 quad-rank LRDIMMs.
- It is recommended to install DIMMs with the same rank in each channel.
- The following table shows an example of the maximum amount of memory that you can install using ranked DIMMs:

Table 11. Maximum memory installation using ranked DIMMs

Number of DIMMs	DIMM type	DIMM size	Total memory
24	Single-rank RDIMMs	8 GB	192 GB
24	Dual-rank RDIMMs	8 GB	192 GB
24	Dual-rank RDIMMs	16 GB	384 GB
24	Dual-rank RDIMMs	32 GB	768 GB
24	Quad-rank LRDIMMs	64 GB	1.5 TB

- The RDIMM options that are available for the server are 8 GB, 16 GB, and 32 GB. The server supports a minimum of 8 GB and a maximum of 768 GB of system memory using RDIMMs.
- The LRDIMM option that is available for the server is 64 GB. The server supports a minimum of 64 GB and a maximum of 1.5 TB of system memory using LRDIMMs.

Note: The amount of usable memory is reduced depending on the system configuration. A certain amount of memory must be reserved for system resources. To view the total amount of installed memory and the amount of configured memory, run the Setup Utility. For additional information, see [“Configuring the server” on page 48](#).

- A minimum of one DIMM must be installed for each microprocessor. For example, you must install a minimum of two DIMMs if the server has two microprocessors installed. However, to improve system performance, install a minimum of four DIMMs for each microprocessor.
- DIMMs in the server must be the same type (RDIMM or LRDIMM) to ensure that the server will operate correctly.

Notes:

1. You can install DIMMs for microprocessor 2 as soon as you install microprocessor 2; you do not have to wait until all of the DIMM slots for microprocessor 1 are filled.
2. DIMM slots 13-24 are reserved for microprocessor 2; thus, DIMM slots 13-24 are enabled when microprocessor 2 is installed.

The following illustration shows the location of the DIMM connectors on the system board.

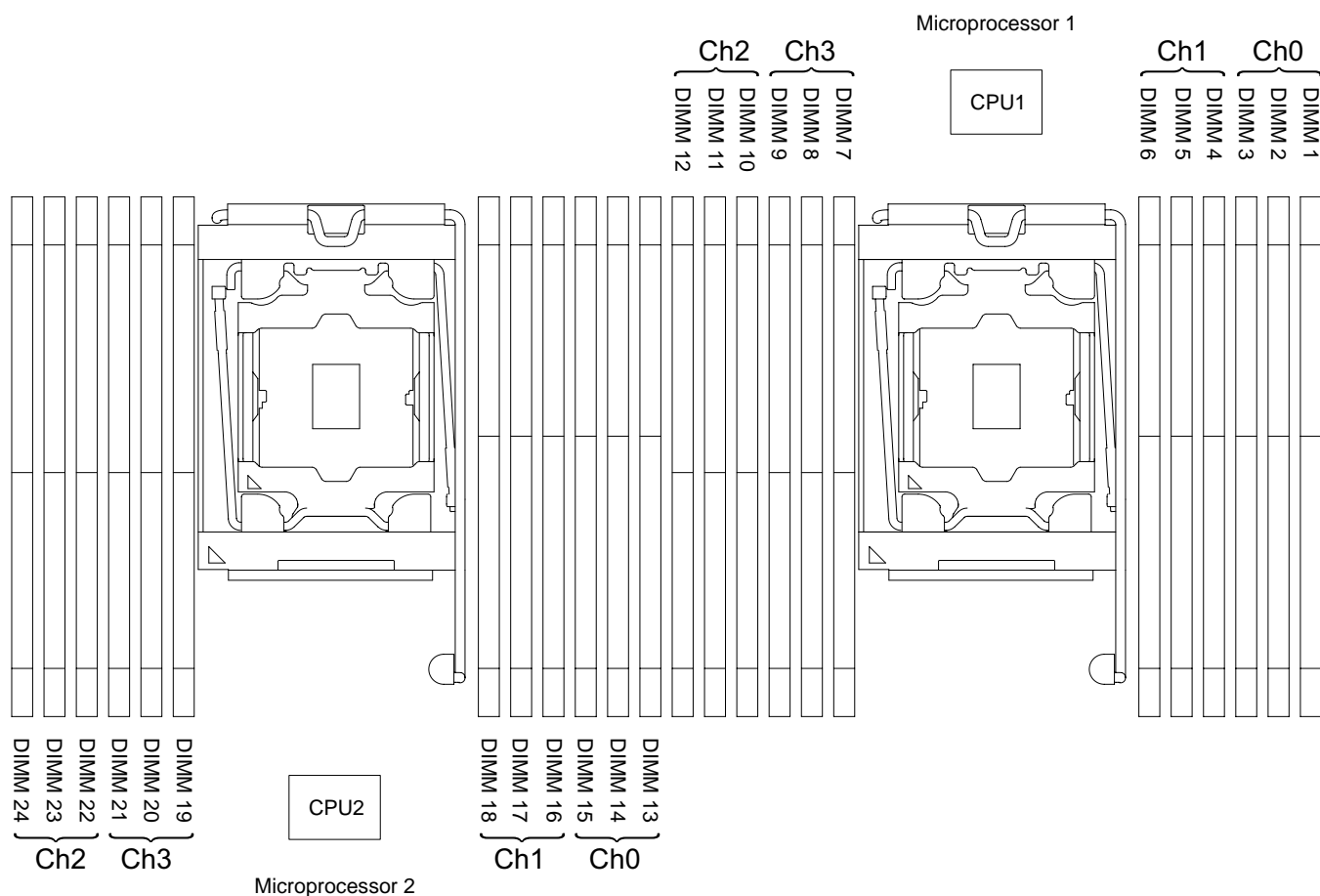


Figure 106. DIMM connectors location

DIMM installation sequence

Depending on the server model, the server may come with a minimum of one 4 GB DIMM installed in slot 1. When you install additional DIMMs, install them in the order shown in the following table to optimize system performance.

In general, all four channels on the memory interface for each microprocessor can be populated in any order and have no matching requirements.

Table 12. Normal mode DIMM installation sequence

Number of installed microprocessor	DIMM connector population sequence
One microprocessor installed	1, 4, 9, 12, 2, 5, 8, 11, 3, 6, 7, 10
Two microprocessors installed	1, 13, 4, 16, 9, 21, 12, 24, 2, 14, 5, 17, 8, 20, 11, 23, 3, 15, 6, 18, 7, 19, 10, 22

For optimal performance:

Make sure all four memory channels of each microprocessor are populated. Each memory channels should be populated with the same type and amount of memory per channel. Each microprocessor socket should be populated with the same type and amount of memory per socket. 1DPC (one DIMM per channel) or 2DPC (two DIMM per channel) memory configuration are recommended. Unless there is a need for memory

capacity over memory frequency, 3DPC (three DIMMs per channel) configuration is not recommended since 3DPC configuration forces the memory subsystem to run at a lower frequency (1600 MHz).

Refer to the [Understanding and Optimizing Memory Performance for Intel Xeon Processor E5-2600 v3 Series in IBM Flex System, System x, and BladeCenter Platforms](#) white paper for the detail.

Memory mirrored channel

Memory mirrored channel mode replicates and stores data on two pairs of DIMMs within two channels simultaneously.

If a failure occurs, the memory controller switches from the primary pair of memory DIMMs to the backup pair of DIMMs. To enable memory mirrored channel through the Setup Utility, select **System Settings → Memory**. For more information, see [“Using the Setup Utility” on page 51](#). When you use the memory mirrored channel feature, consider the following information:

- When you use memory mirrored channel, you must install a pair of DIMMs at a time. The two DIMMs in each pair must be identical in size, type, and rank (single, dual, or quad), and organization, but not in speed. The channels run at the speed of the slowest DIMM in any of the channels.
- The maximum available memory is reduced to half of the installed memory when memory mirrored channel is enabled. For example, if you install 64 GB of memory using RDIMMs, only 32 GB of addressable memory is available when you use memory mirrored channel.

The following diagram lists the DIMM connectors on each memory channel.

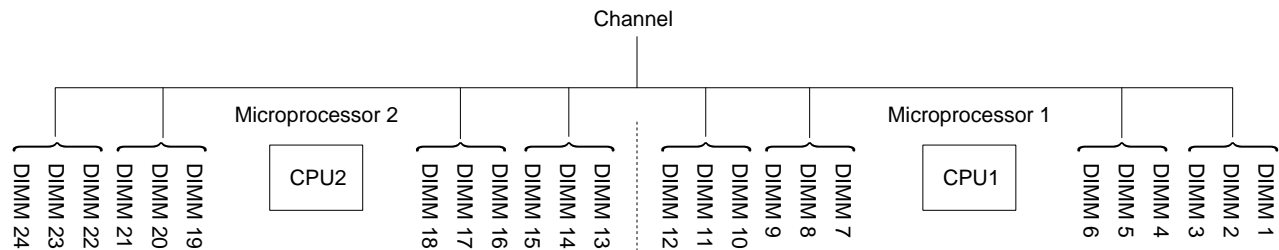


Figure 107. Connectors on each memory channel

The following table shows the installation sequence for memory mirrored channel mode:

Table 13. Memory mirrored channel mode DIMM population sequence

Number of installed microprocessors	DIMM connector population sequence
1	1, 4
	9, 12
	2, 5
	8, 11
	3, 6
	7, 10
2	1, 4
	13, 16
	9, 12
	21, 24

Table 13. Memory mirrored channel mode DIMM population sequence (continued)

Number of installed microprocessors	DIMM connector population sequence
	2, 5
	14, 17
	8, 11
	20, 23
	19, 22
	3, 6
	15, 18
	7, 10

Memory rank sparing

The memory rank sparing feature disables the failed memory from the system configuration and activates a rank sparing DIMM to replace the failed active DIMM.

You can enable rank sparing memory in the Setup Utility, select **System Settings → Memory**. For more information, see [“Using the Setup Utility” on page 51](#). When you use the memory rank sparing feature, consider the following information:

- The memory rank sparing feature is supported on server models with an Intel Xeon E5-2600 v4 series microprocessor.
- The maximum available memory is reduced when memory rank sparing mode is enabled.
- The memory rank sparing mode requires an even number of DIMMs. If your server has an odd number of DIMMs installed, ensure that you disable the memory rank sparing mode from the **Memory** menu in Setup Utility. See [“Using the Setup Utility” on page 51](#).

Note: After disabling the memory rank sparing mode, if a message prompts that the memory configuration is not valid, restart the IMM2. Alternatively, you can turn off the server, disconnect it from and then reconnect it to ac power, and then turn on the server again.

The following diagram lists the DIMM connectors on each memory channel.

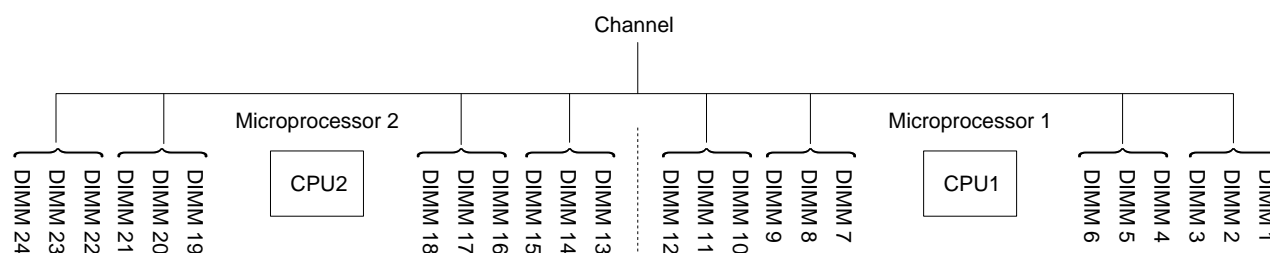


Figure 108. Connectors on each memory channel

Follow the installation sequence for rank sparing mode:

- Install at least two single-rank or dual-rank DIMMs in a channel.

Table 14. Memory rank sparing mode DIMM population sequence

Number of DIMMs	Number of installed microprocessor	DIMM connector
First pair of DIMMs	1	1, 2
Second pair of DIMMs	1	4, 5
Third pair of DIMMs	1	8, 9
Fourth pair of DIMMs	1	11, 12
Fifth pair of DIMMs	1	3, 6
Sixth pair of DIMMs	1	7, 10
Seventh pair of DIMMs	1	13, 14
Eighth pair of DIMMs	1	16, 17
Ninth pair of DIMMs	1	20, 21
Tenth pair of DIMMs	1	23, 24
Eleventh pair of DIMMs	1	15, 18
Twelfth pair of DIMMs	1	19, 22

Replacing a memory module

Use this information to replace a memory module.

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the air baffle (see [“Removing the air baffle” on page 165](#)).
- Step 5. Carefully open the retaining clips on each end of the DIMM connector and remove the DIMM.

Attention: To avoid breaking the retaining clips or damaging the DIMM connectors, open and close the clips gently.

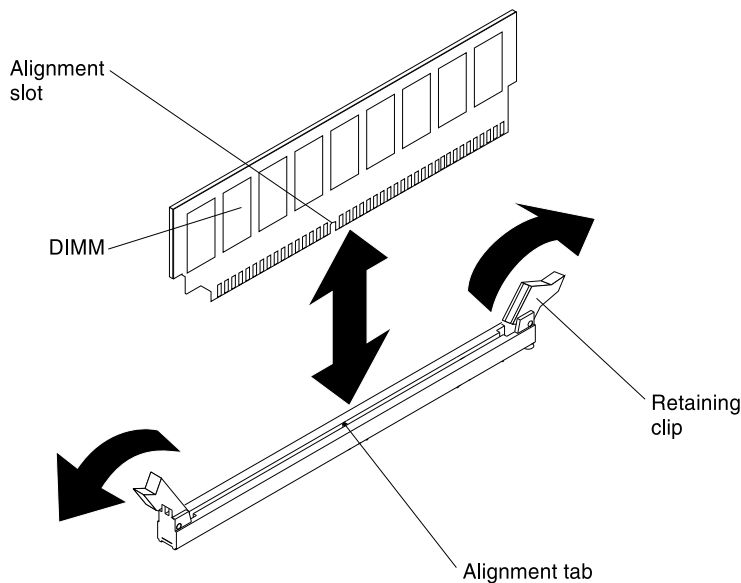


Figure 109. DIMM installation

- Step 6. Touch the static-protective package that contains the DIMM to any unpainted metal surface on the outside of the server. Then, remove the DIMM from the package.
- Step 7. Turn the DIMM so that the alignment slot align correctly with the alignment tab.
- Step 8. Insert the DIMM into the connector by aligning the edges of the DIMM with the slots at the ends of the DIMM connector (see [“System-board optional-device connectors” on page 32](#) for the locations of the DIMM connectors).
- Step 9. Firmly press the DIMM straight down into the connector by applying pressure on both ends of the DIMM simultaneously. The retaining clips snap into the locked position when the DIMM is firmly seated in the connector.

Note: If there is a gap between the DIMM and the retaining clips, the DIMM has not been correctly inserted; open the retaining clips, remove the DIMM, and then reinsert it.

- Step 10. Reconnect the power cords and any cables that you removed.
- Step 11. Replace the air baffle (see [“Replacing the air baffle” on page 166](#)).

Note: Close all the retaining clips even for slots without DIMMs installed before replacing the air baffle.

- Step 12. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 13. Turn on the peripheral devices and the server.

Removing the fan cage assembly

Use this information to remove the fan cage assembly.

To replace some components or to create working room, you might have to remove the fan cage assembly.

Note: To remove or install a fan, it is not necessary to remove the fan cage. See [“Removing a hot-swap fan” on page 192](#) and [“Replacing a hot-swap fan” on page 193](#).

To remove the fan cage assembly, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. **1** Lift the fan cage assembly release latches and rotate the release latches up until the fan cage assembly disengages from the chassis; **2** then, lift the fan cage assembly out of the server.

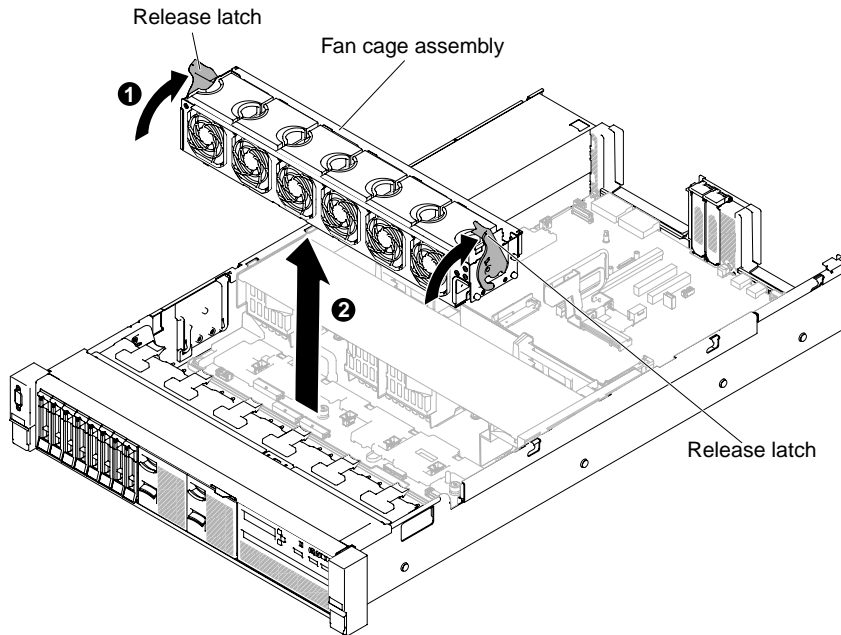


Figure 110. Fan cage assembly removal

- Step 5. If you are instructed to return the fan cage assembly, follow all of the packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the fan cage assembly

Use this information to replace the fan cage assembly.

To install the fan cage assembly, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect all power cords.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. **1** Align the pins on the fan cage assembly with the slots on both sides of the chassis and lower it into the server.
- Step 5. **2** Rotate the fan cage assembly release latches down until the release latches are in the locked position and make sure the assembly is correctly seated into place.

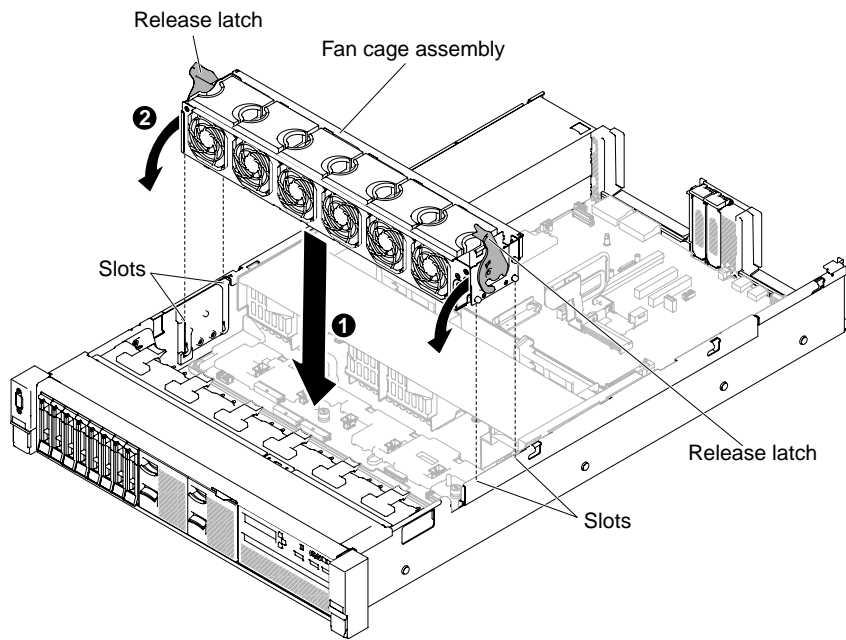


Figure 111. Fan cage assembly installation

- Step 6. Replace the fans, if needed (see [“Replacing a hot-swap fan” on page 193](#)).
- Step 7. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 8. Slide the server into the rack.
- Step 9. Reconnect the power cords and any cables that you removed.
- Step 10. Turn on the peripheral devices and the server.

Removing a hot-swap fan

Use this information to remove a hot-swap fan.

Attention: To ensure proper server operation, replace a failed hot-swap fan within 30 seconds.

To remove a hot-swap-fan, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Remove the top cover (see [“Removing the top cover” on page 162](#)). The LED on the system board near the connector for the failing hot-swap fan will be lit.

Attention: It is not necessary to disconnect the power when removing the hot-swap fan. To ensure proper system cooling, do not remove the top cover for more than 30 minutes during this procedure.

- Step 3. **1** Pull the fan latch to the left to release the fan from the fan connector and **2** pull the fan out of the fan cage.

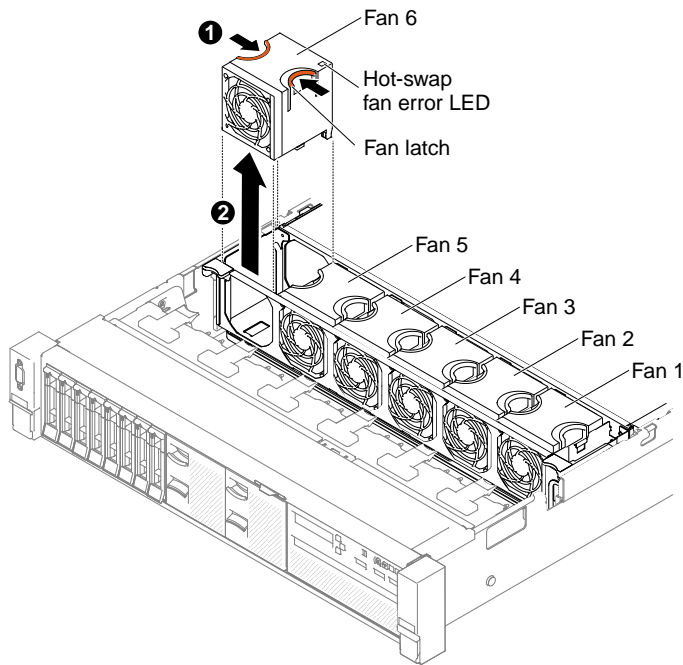


Figure 112. Fan removal

Attention: To ensure proper operation, replace a failed hot-swap fan within 30 seconds.

Step 4. If you are instructed to return the fan, follow all of the packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing a hot-swap fan

Use this information to replace a hot-swap fan.

For proper cooling, the server requires that all four hot-swap fans be installed at all times.

Attention: To ensure proper operation, replace a failed hot-swap fan within 30 seconds.

To replace a hot-swap fan, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 3. Touch the static-protective package that contains the new fan to any unpainted metal surface on the server. Then, remove the new fan from the package.
- Step 4. Orient the fan over the fan slot in the fan cage so that the fan connector aligns with the connector on the system board.
- Step 5. Insert the fan into the fan slot in the fan cage and press it down until it is seated correctly in the slot.

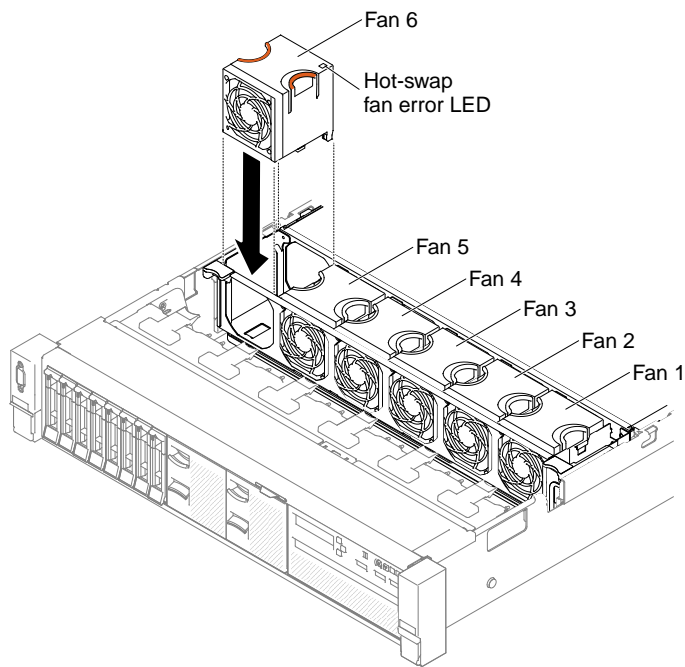


Figure 113. Fan installation

Note: Make sure that the newly-installed fan aligns horizontally with other correctly-seated fans for proper installation.

- Step 6. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 7. Slide the server into the rack.

Removing the media cage (also called lightpath LCD operation panel assembly)

Use this information to remove the media cage (also called lightpath LCD operation panel assembly).

To remove the media cage, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Disconnect the front USB, DVD drive and operator information panel/LCD panel cables from the system board. Remember the relevant cable routing.

Note: To disconnect the operator information/LCD panel cable, press evenly on the connector first; then, pull the cable out.

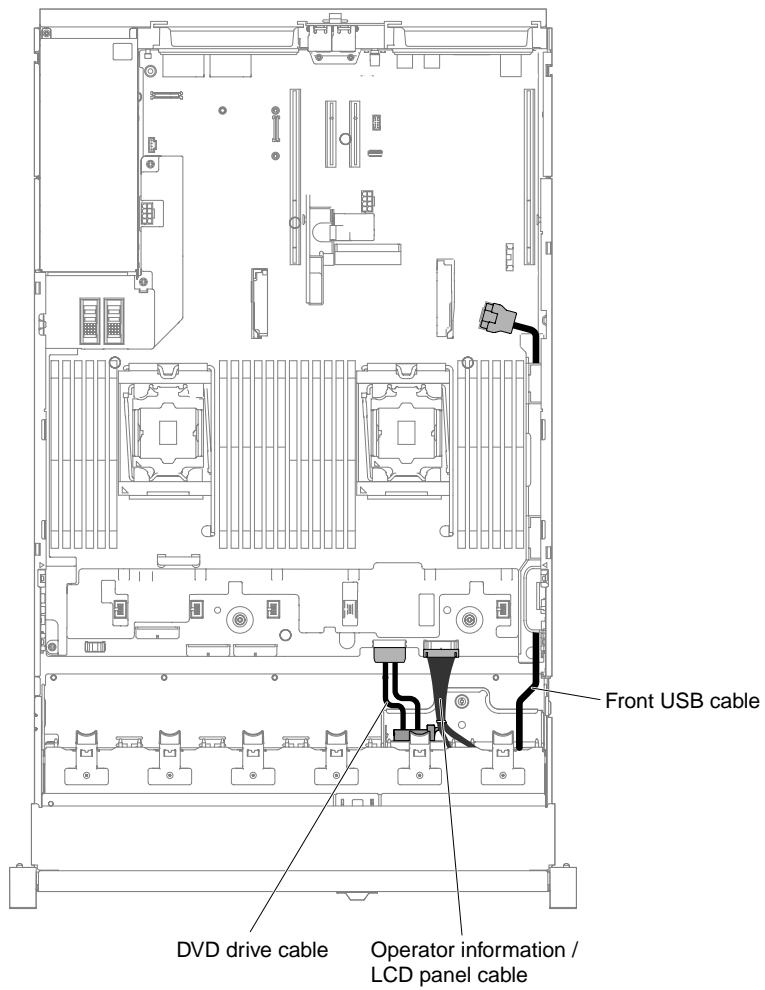


Figure 114. Cable routing

Step 5. Loosen the thumbscrew that is used to secure the media cage onto the server.

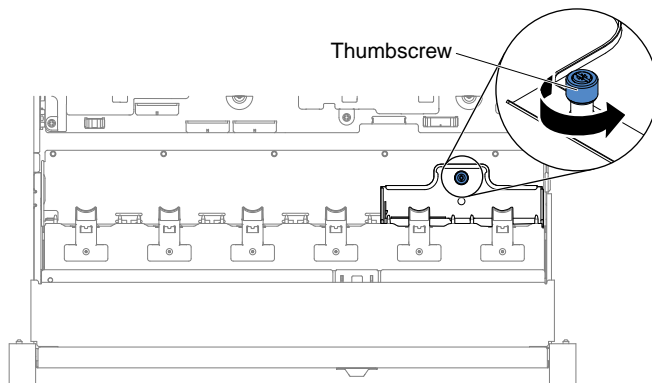


Figure 115. Thumbscrew

Step 6. Carefully push the media cage out of the server and set it aside.

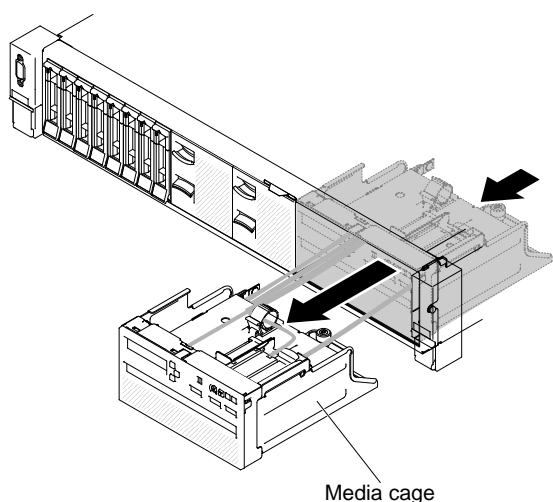


Figure 116. Media cage removal

Step 7. If you are instructed to return the media cage, follow all of the packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the media cage (also called lightpath LCD operation panel assembly)

Use this information to replace the media cage (also called lightpath LCD operation panel assembly).

To install the media cage, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect all power cords.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Carefully slide the media cage into the server.

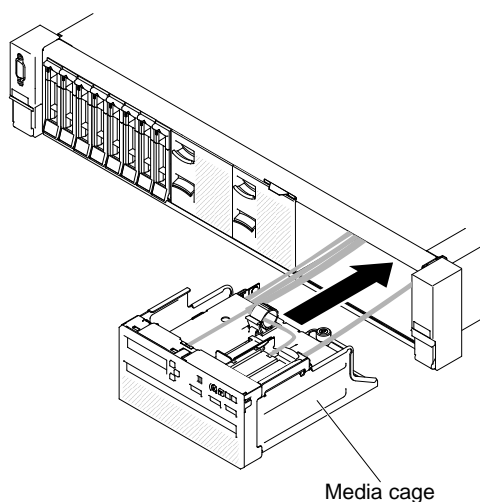


Figure 117. Media cage installation

Step 5. Tighten the thumbscrew to secure the media cage onto the server.

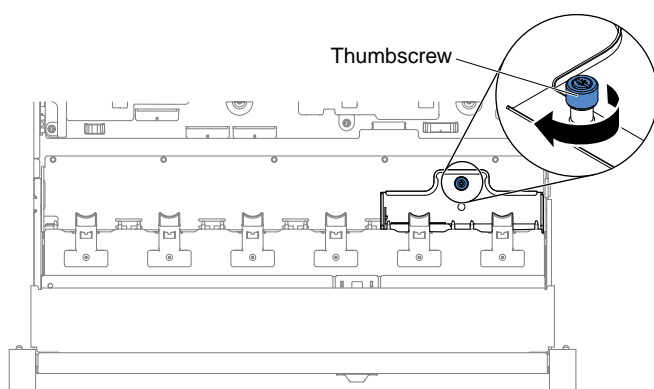


Figure 118. Thumbscrew

Step 6. Reconnect the USB, CD/DVD and operator information/LCD panel cables to the system board first; then, route the cables as the following illustration. Remember to insert the cables into the cable clip for proper routing.

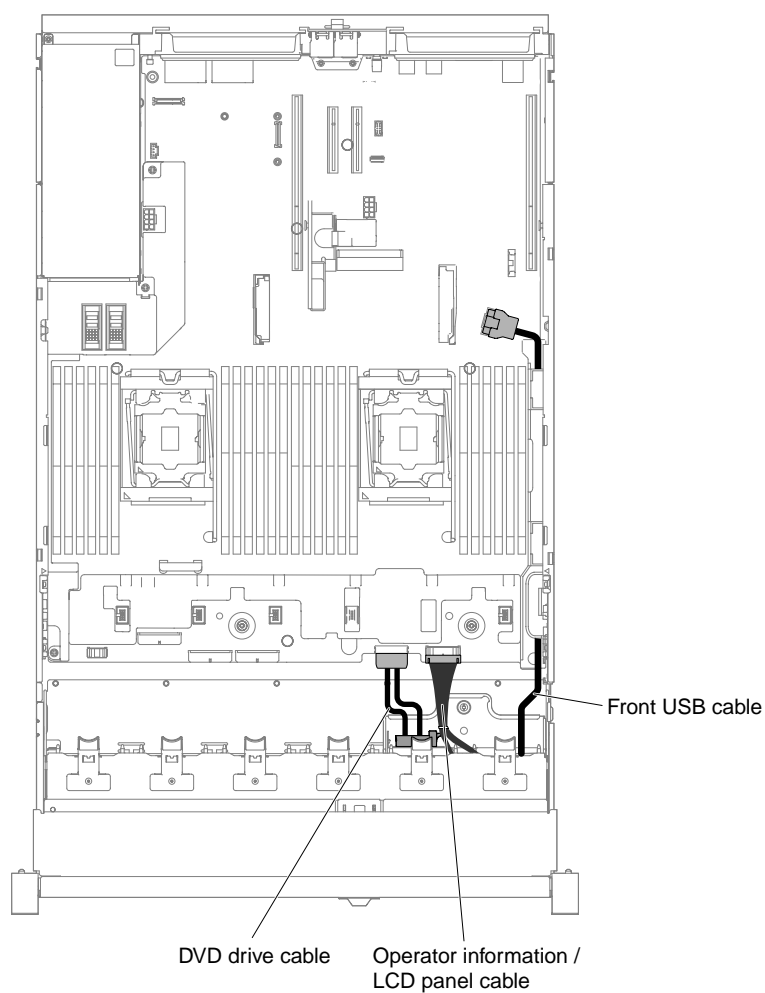


Figure 119. Cable routing

- Step 7. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 8. Slide the server into the rack.

Step 9. Reconnect the power cords and any cables that you removed.

Step 10. Turn on the peripheral devices and the server.

Removing a riser-card assembly

Use this information to remove a riser-card assembly.

See <http://www.lenovo.com/serverproven/> for a list of riser-card assemblies that you can use with the server.

To remove a riser-card assembly, complete the following steps:

- Step 1. Read the safety information that begins on page “Safety” on page v and “Installation guidelines” on page 305.
- Step 2. Turn off the server and peripheral devices, and disconnect the power cord and all external cables.
- Step 3. Remove the top cover (see “Removing the top cover” on page 162).
- Step 4. Grasp the blue touch-points on the front and the rear side of the riser-card assembly; then, lift it up to remove it from the server. Place the riser-card assembly on a flat, static-protective surface.
 - For half-length and low profile adapters

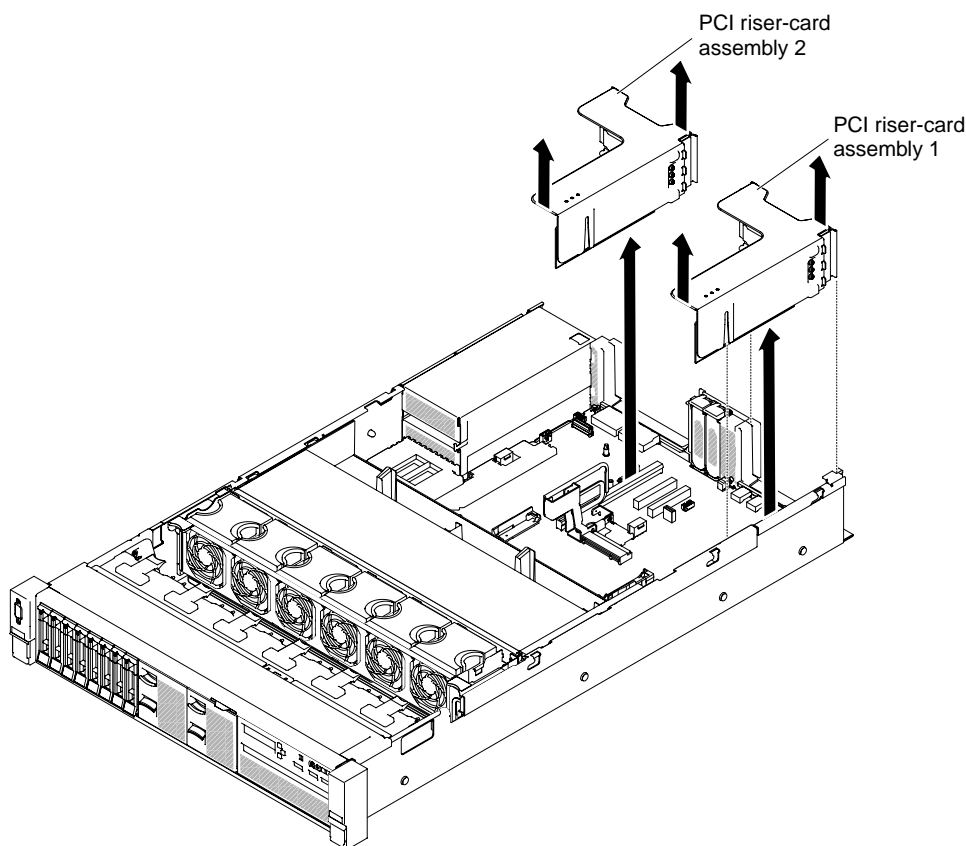


Figure 120. Riser-card assembly removal - half-length and low profile adapters

- For full-height, full-length adapters

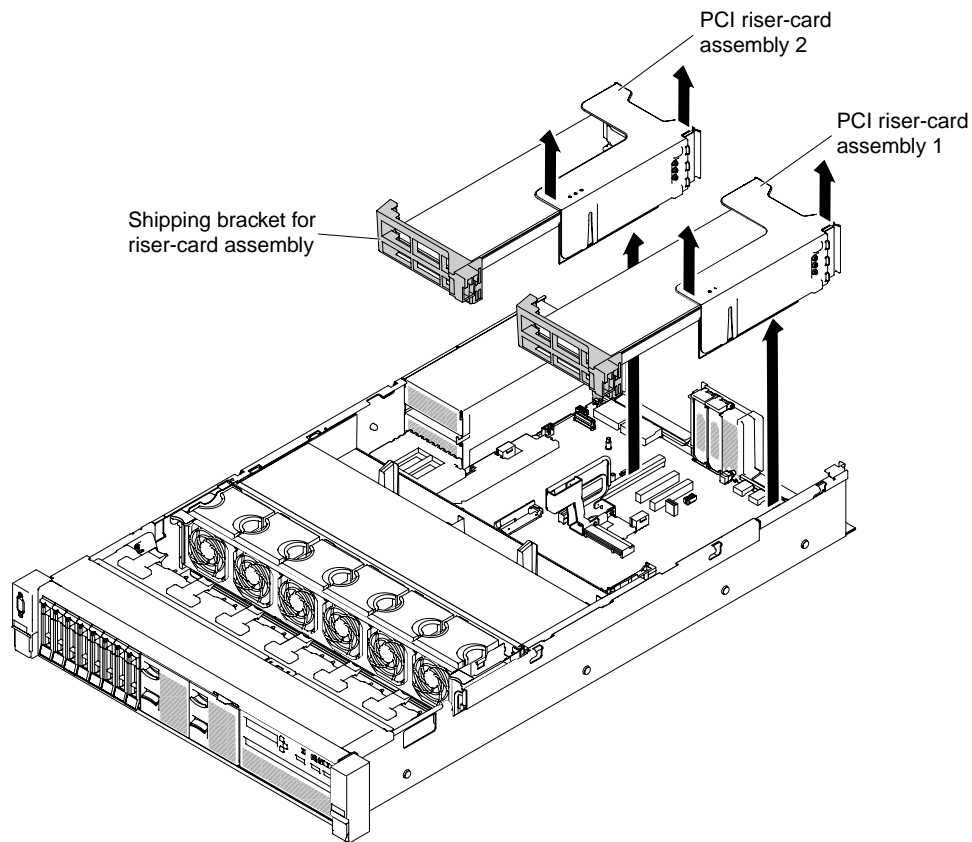


Figure 121. Riser-card assembly removal - full-height, full-length adapters

Step 5. If you are instructed to return the riser-card assembly, follow all of the packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing a riser-card assembly

Use this information to replace a riser-card assembly.

The server provides two riser-card slots on the system board. The following information indicates the riser-card slots:

- PCI riser slot 1 (the farthest slot from the power supplies). You must install a riser-card assembly in slot 1 with microprocessor 1.
- PCI riser slot 2 (the closest slot to the power supplies). You must install a riser-card assembly in slot 2 with microprocessor 2.
- PCI riser-card brackets must be installed even if you do not install an adapter.

To install a riser-card assembly, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect all power cords.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Reinstall any adapters and reconnect any internal cables you might have removed in other procedures (see [“Replacing an adapter” on page 207](#) and [“Internal cable routing and connectors” on page 147](#)).

Step 5. Align the riser-card assembly with the selected PCI connector on the system board and align it with the slots on the chassis; then, lower it into the server and press down firmly until the riser-card assembly is seated correctly in the connector on the system board.

- For half-length and low profile adapters

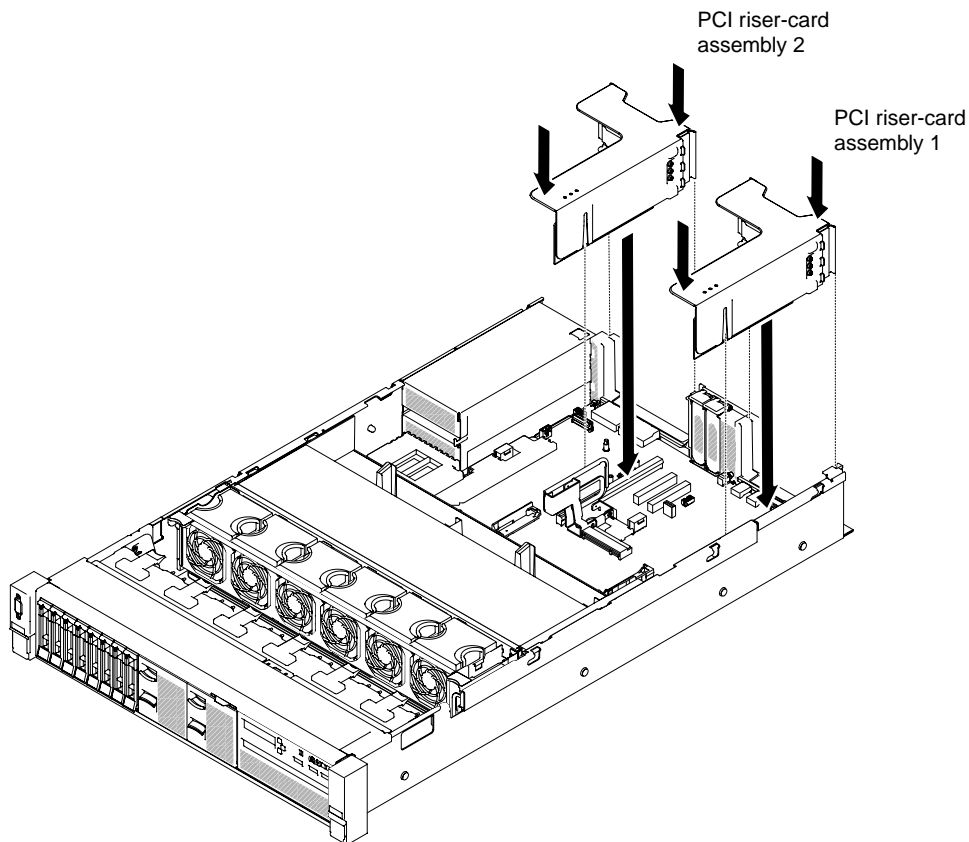


Figure 122. Riser-card assembly installation - half-length and low profile adapters

- For full-height, full-length adapters

Note: Shipping brackets are only included in the server that is pre-configured with full-height, full-length adapters

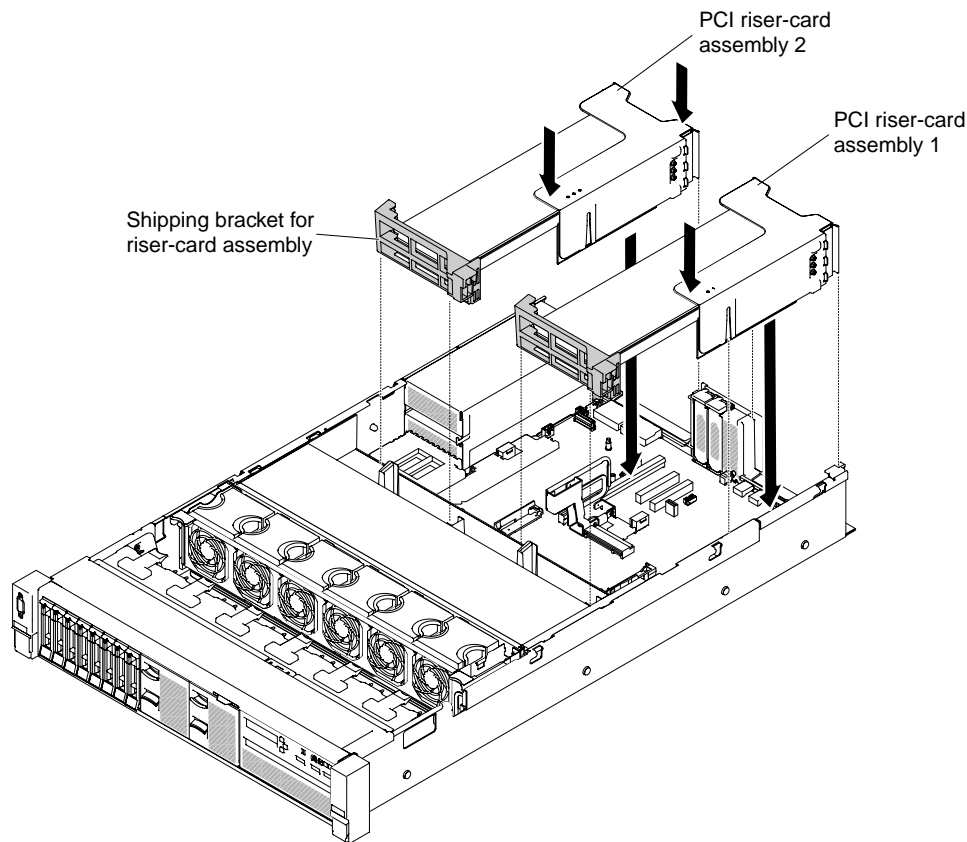


Figure 123. Riser-card assembly installation - full-height, full-length adapters

- Step 6. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 7. Slide the server into the rack.
- Step 8. Reconnect the power cords and any cables that you removed.
- Step 9. Turn on the peripheral devices and the server.

Removing the dedicated slotless RAID controller

Use this information to remove the dedicated slotless RAID controller.

The dedicated slotless RAID controller can be installed in the dedicated connector on the system board (see [“System-board internal connectors” on page 29](#) for the location of the connectors).

To remove the dedicated slotless RAID controller, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Disconnect the signal cables from the connectors on the controller and note their locations.
- Step 5. **1** Press the retention tabs away from the controller; then, slightly lift up the rear of the controller, and **2** pull it out of the connector on the system board.

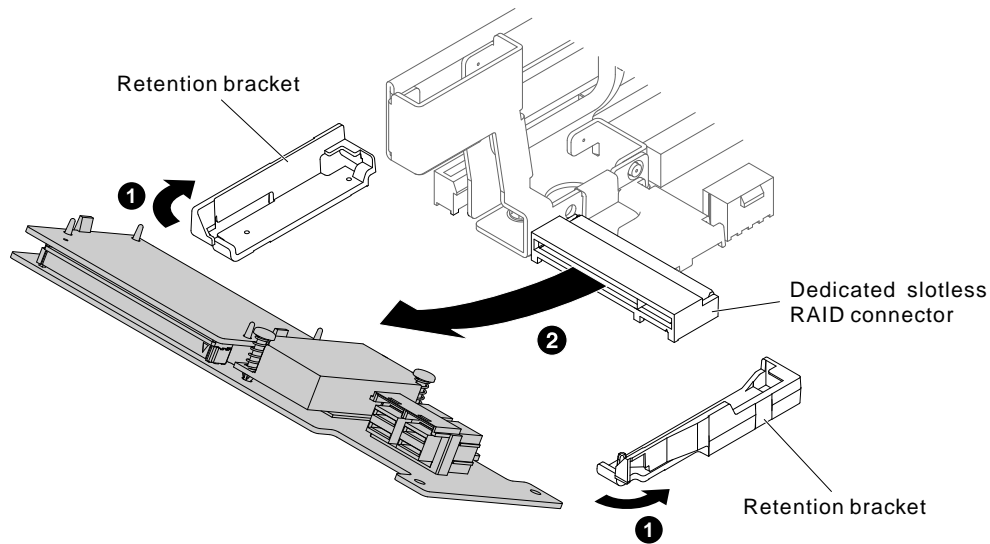


Figure 124. Dedicated slotless RAID controller removal

Step 6. If you are instructed to return the dedicated slotless RAID controller, follow all of the packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the dedicated slotless RAID controller

Use this information to replace the dedicated slotless RAID controller.

The dedicated slotless RAID controller can be installed in the dedicated connector on the system board (see [“System-board internal connectors” on page 29](#) for the location of the connectors).

To replace the dedicated slotless RAID controller, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. If you are installing a new or replacement controller, touch the static-protective package that contains the new controller to any unpainted metal surface on the server. Then, remove the new controller from the package.
- Step 5. Align the controller so that the keys align correctly with the connector on the system board.
- Step 6. Insert the controller into the RAID connector on the system board until it is firmly seated. The retention brackets secure the controller in place when the controller is firmly seated into the connector.

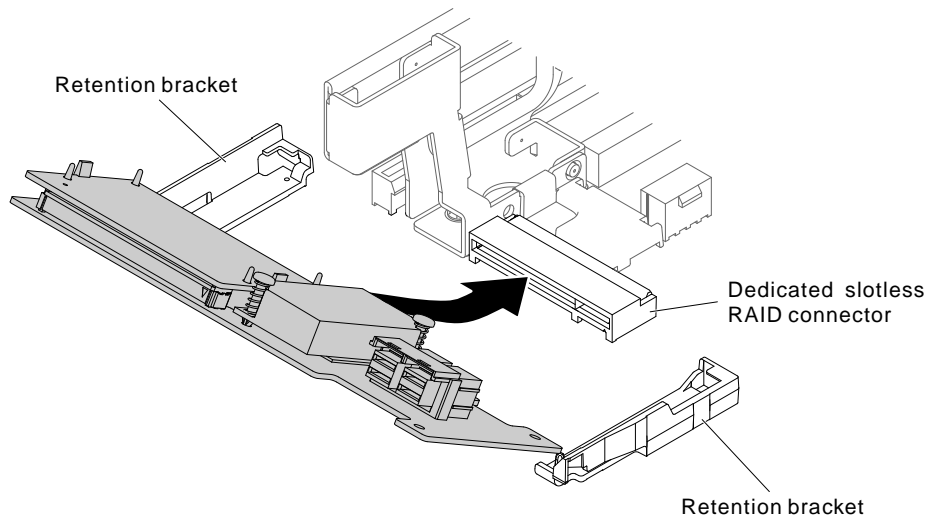


Figure 125. Dedicated slotless RAID controller installation

- Step 7. Route the backplane signal cables. (See [“2.5-inch hard disk drive cable connection”](#) on page 148 and [“3.5-inch hard disk drive cable connection”](#) on page 158).
- Step 8. Connect the signal cables to the controller.
- Step 9. Reconnect any cables that you removed.
- Step 10. Replace the top cover (see [“Replacing the top cover”](#) on page 164).
- Step 11. Slide the server into the rack.
- Step 12. Reconnect the power cords and any cables that you removed.

Removing an adapter

Use this information to remove an adapter.

Removing an adapter in a riser-card assembly

Use this information to remove an adapter.

This topic describes removing an adapter from a expansion slot in a riser-card assembly. These instructions apply to PCI adapters such as video graphic adapters and network adapters.

The following illustration shows the locations of the adapter expansion slots from the rear of the server.

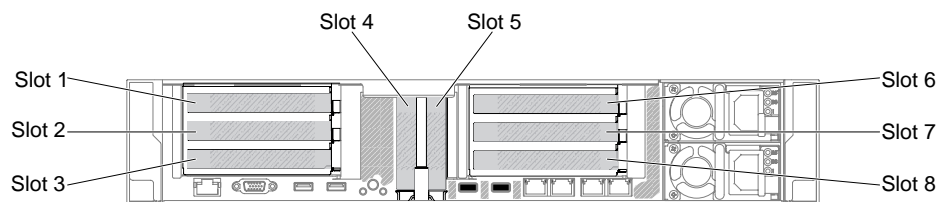


Figure 126. PCI riser-card adapter expansion slot locations

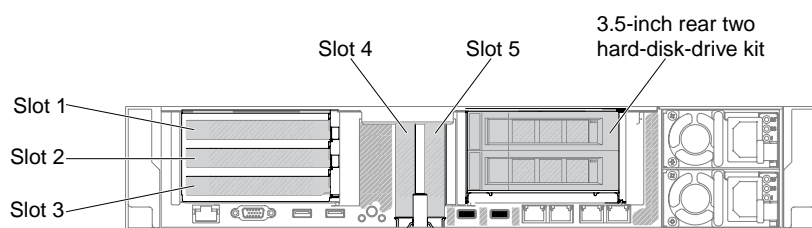


Figure 127. PCI riser-card adapter expansion slot locations

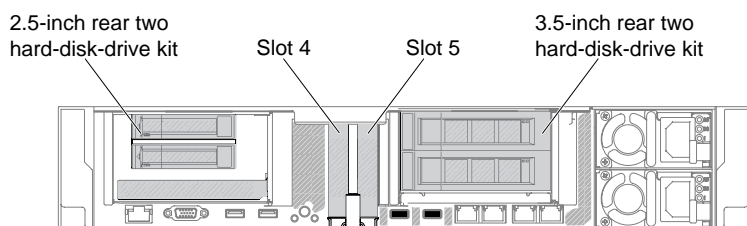


Figure 128. PCI riser-card adapter expansion slot locations

The following table describes the maximal card dimension supported in each slot.

Table 15. The maximal card dimension supported in each slot

Riser-card assembly	Slot number	The maximal card dimension supported
Riser-card assembly 1	1	Full height, up to full length
	2	Full height, up to full length
	3	Full height, half length
	4	Low-profile
	5	Low-profile
Riser-card assembly 2	6	Full height, up to full length
	7	Full height, up to full length
	8	Full height, half length

Note: If you are replacing a high power graphics adapter, you might need to disconnect the internal power cable from the system board before removing the adapter.

To remove an adapter, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect all power cords; then, remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 3. Remove the riser-card assembly that contains the adapter (see [“Removing a riser-card assembly” on page 198](#)).
 - If you are removing an adapter from PCI expansion slot 1, 2, or 3, remove riser-card assembly 1.
 - If you are removing an adapter from PCI expansion slot 6, 7 or 8, remove riser-card assembly 2.
- Step 4. Disconnect any cables from the adapter (make note of the cable routing, in case you reinstall the adapter later).

- Step 5. If you are removing a full-height, full-length adapter, pull the shipping bracket out of the riser-card assembly.

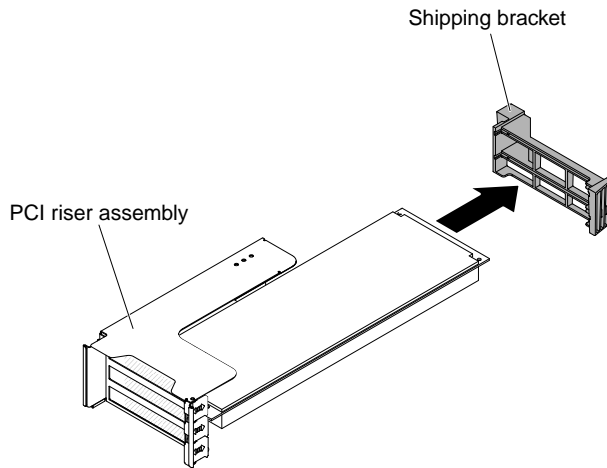


Figure 129. Full-height, full-length adapter

- Step 6. **1** Slide the retention bracket; then, **2** rotate it to the open position.
- Step 7. Remove the screws if present. These screws can be fastened to the side of the riser-card assembly for storage if needed.

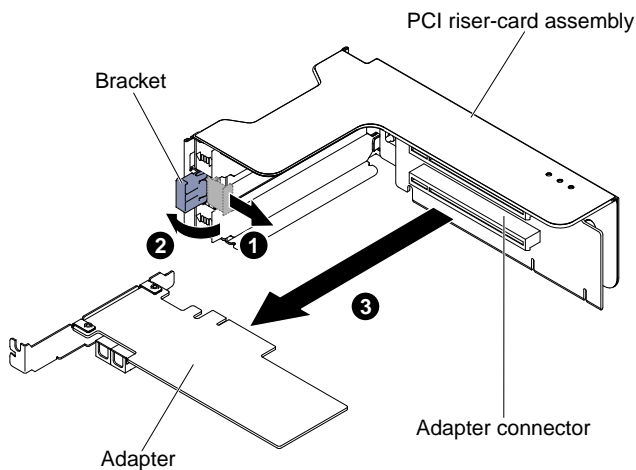


Figure 130. Adapter removal

- Step 8. Carefully grasp the adapter by its top edge or upper corners, and pull the adapter from the PCI expansion slot.
- Step 9. If you are instructed to return the adapter, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Removing an adapter in PCI expansion slot 4 or slot 5

Use this information to remove an adapter in PCI expansion slot 4 or slot 5.

To remove an adapter in PCI expansion slot 4 or slot 5, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).

- Step 2. Turn off the server and peripheral devices and disconnect all power cords; then, remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 3. Press down on the left and right side latches and slide the server out of the rack enclosure until both slide rails lock; then, remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Disconnect any cables from the adapter (make note of the cable routing, in case you reinstall the adapter later).
- Step 5. Rotate the bracket to the open position.
- Step 6. Remove the screws if present.
- Step 7. Carefully grasp the adapter by its top edge or upper corners, and pull the adapter out of the connector.

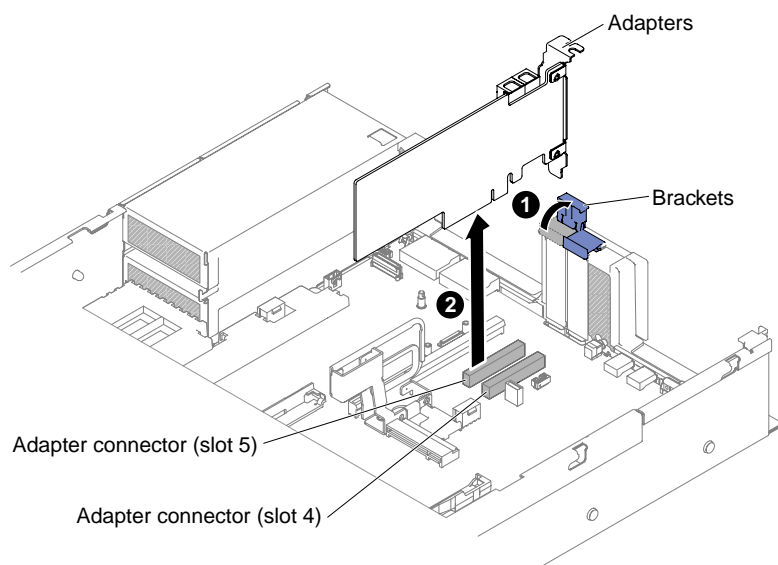


Figure 131. Adapter removal

- Step 8. If you are instructed to return the adapter, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Removing an adapter in the rear two hard-disk-drive kit

Use this information to remove an adapter in the rear two hard-disk-drive kit.

To remove an adapter in the rear two hard-disk-drive kit, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect all power cords; then, remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 3. Press down on the left and right side latches and slide the server out of the rack enclosure until both slide rails lock; then, remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the rear two hard-disk-drive kit that contains the adapter (see [“Removing the rear two hard-disk-drive kit” on page 218](#)).
 - If you are removing an adapter from PCI expansion slot 3, remove rear two hard-disk-drive kit 1.
 - If you are removing an adapter from PCI expansion slot 8, remove rear two hard-disk-drive kit 2.

- Step 5. Disconnect any cables from the adapter (make note of the cable routing, in case you reinstall the adapter later).
- Step 6. **1** Slide the retention bracket; then, **2** rotate it to the open position.

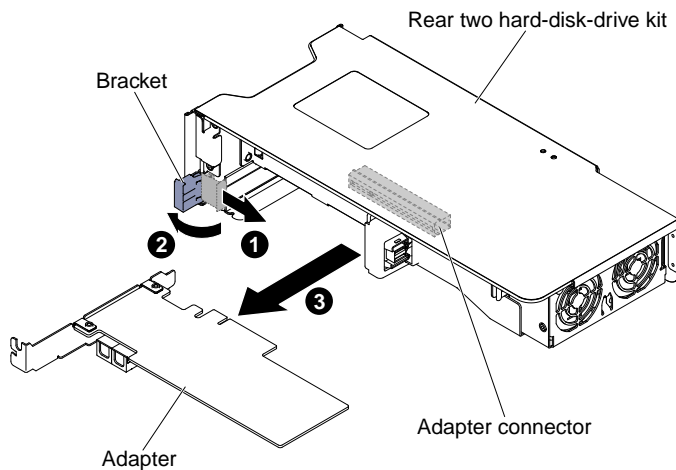


Figure 132. Adapter removal

- Step 7. Remove the screws if present. These screws can be fastened to the side of the riser-card assembly for storage if needed.
- Step 8. **3** Carefully grasp the adapter by its top edge or upper corners, and pull the adapter out of the rear two hard-disk-drive kit.
- Step 9. If you are instructed to return the adapter, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing an adapter

Use this information to replace an adapter.

Notes:

- If your adapter was previously configured, backup or record its configuration information, if possible, before replacing the adapter. See the documentation for your adapter for information and instructions.
- If you are replacing a ServeRAID adapter, import your RAID configuration to the replacement adapter as a foreign configuration after you finish the replacement. See the [ServeRAID-M Software User Guide at https://support.lenovo.com/us/en/documents/migr-5086126](https://support.lenovo.com/us/en/documents/migr-5086126) for instructions.
- The following adapters support 10-Gbps transfer rate only:
 - Intel X710 2x10GbE SFP+ Adapter
 - Intel X710 ML2 4x10GbE SFP+ Adapter
 - Intel X710-DA2 ML2 2x10GbE SFP+ Adapter

Replacing an adapter in a riser-card assembly

Use this section to replace an adapter in a riser-card assembly.

The following illustration shows the locations of the adapter expansion slots from the rear of the server.

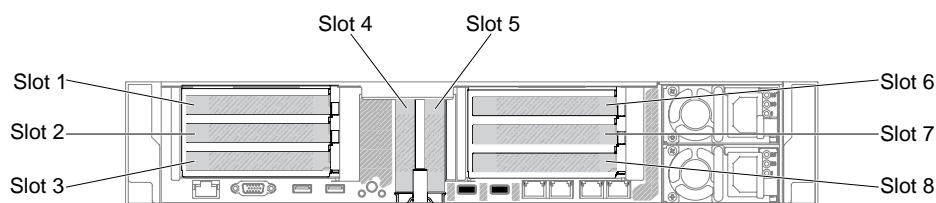


Figure 133. PCI riser-card adapter expansion slot locations

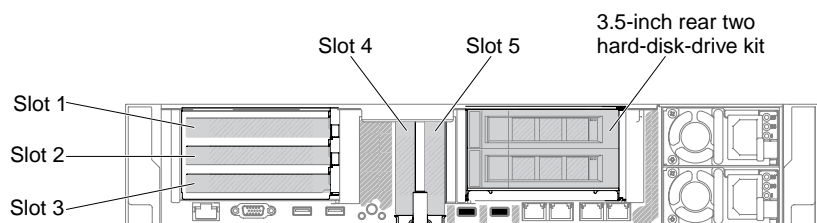


Figure 134. PCI riser-card adapter expansion slot locations

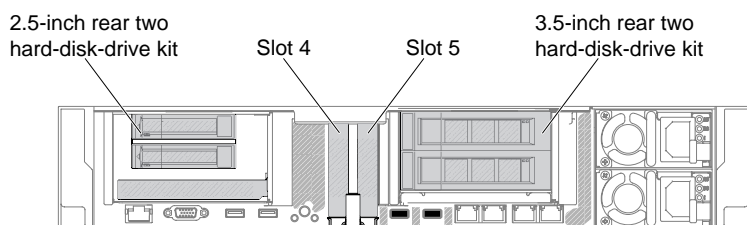


Figure 135. PCI riser-card adapter expansion slot locations

The following table describes the maximal card dimension supported in each slot.

Table 16. The maximal card dimension supported in each slot

Riser-card assembly	Slot number	The maximal card dimension supported
Riser-card assembly 1	1	Full height, up to full length
	2	Full height, up to full length
	3	Full height, half length
	4	Low-profile
	5	Low-profile
Riser-card assembly 2	6	Full height, up to full length
	7	Full height, up to full length
	8	Full height, half length

The following notes describe the types of adapters that the server supports and other information that you must consider when you install an adapter:

- Locate the documentation that comes with the adapter and follow those instructions in addition to the instructions in this section.
- The server provides two internal SAS connectors and two SAS/SATA RAID riser-card slots on the system board. See [“System-board optional-device connectors” on page 32](#) for the location of the internal SAS/SATA RAID connector and riser-card slots. You can replace the ServeRAID SAS/SATA adapter with an

optional ServeRAID SAS/SATA adapter in the slot. For configuration information, see the ServeRAID documentation at <http://www.lenovo.com/support>.

- Do not set the maximum digital video adapter resolution above 1600 x 1200 at 75 Hz for an LCD monitor. This is the highest resolution that is supported for any add-on video adapter that you install in the server.
- Read the following table before installing memory modules when any NVIDIA adapters is installed.

Table 17. NVIDIA video adapter configurations

Description	Supported maximum total memory size
NVIDIA Grid K1 and K2	1 TB
NVIDIA Tesla K8, K40c, and M60 (Active)	1 TB
NVIDIA Quadro K420, K620, K2200, K4200, K5200, K6000, M5000, and M6000	1 TB

- Do not install the following adapters in the slot 1.

Table 18. Non-supported adapters in the slot 1

Adapter description	Option part number	FRU part number
Emulex 16Gb FC Single-port HBA for Lenovo System x	81Y1655	00D8546
Emulex 16Gb FC Dual-port HBA for Lenovo System x	81Y1662	00JY849

- Do not install the following adapters in the slot 3 and the slot 8.

Table 19. Non-supported adapters in the slot 3 and the slot 8

Adapter description	Option part number	FRU part number
N2215 SAS/SATA HBA for System x	47C8675	47C8676
N2215 SAS/SATA HBA for System x	00AE912	00AE914
ServeRAID M5225-2GB SAS/SATA Controller for System x	00AE938	00AE939
Emulex Dual Port 10GbE SFP+ VFA IIIr for System x	00D8540	00D8543
Mellanox ConnectX-3 40GbE/ FOR IB VPI Adapter for System x	00D9550	00D9552
Broadcom NetXtreme 2x10GbE Base T Adapter for System x	44T1370	00E2714
Qlogic 8200 Dual PORT 10GbE SFP+ Adapter for System x	90Y4600	90Y4605
Broadcom NetXtrme Dual Port 10GbE SPG+ Adapter for System x	94Y5180	94Y5182
Mellanox ConnectX-3 10GbE Adapter for System x	00D9690	00D9692
Intel x520 Dual Port 10GbE SFP+ Adapter for System x	49Y7960	49Y7962
Emulex VFA5 2x10GbE SFP+ Adapter for System x	00JY830	00JY833

- Any high-definition video-out connector or stereo connector on any add-on video adapter is not supported.
- When you install any PCI adapter, the power cords must be disconnected from the power source before you remove the PCI Express riser-card assembly. Otherwise, the active power management event signal will be disabled by the system-board logic, and the Wake on LAN feature might not work. However, after the server is powered-on locally, the active power manager active power management event signal will be enabled by the system-board logic.
- When you install an Intel X540 ML2 Dual Port 10GbaseT Adapter (Option part number is 00D1994), you need to install the PCIe Thermal Solution Kit (Option part number: 00MU908) first to avoid the potential thermal issue.
- Support Intel MIC GPU cards (3120A and 7120A) up to 35C/3000ft, otherwise GPU card performance could be downgraded.

Attention:

1. Do not install over 3 ServeRAID M1215 SAS/SATA controllers in one system.
2. Do not install the NVIDIA Grid Kx/Mxx, the NVIDIA Quadro Kxxxx or the NVIDIA Tesla Kxx adapter options in systems containing 1 TB of system memory or more. If these options are installed in systems with 1 TB of memory or more, it might cause undetected data corruption and system instability. These options are only supported in systems containing less than 1 TB of memory. For more information, go to <https://support.lenovo.com/us/en/documents/migr-5096047>.

To replace an adapter, complete the following steps:

- Step 1. Read the safety information that begins on “Safety” on page v and “Installation guidelines” on page 305.
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.
- Step 3. Remove the server top cover (see “Removing the top cover” on page 162).
- Step 4. Determine which expansion slot you will use for the adapter. If you are installing an adapter in PCI expansion slot 1, 2, or 3, remove riser-card assembly 1; if you are installing an adapter in expansion slot 6, 7, or 8, remove riser-card assembly 2. See “Removing a riser-card assembly” on page 198
- Step 5. **1** Slide the retention bracket; then, **2** rotate it to the open position.
- Step 6. Slide the expansion-slot cover out of the riser-card assembly expansion slot.
- Step 7. Align the adapter with the PCI connector on the riser card and press the adapter firmly into the PCI connector on the riser card.

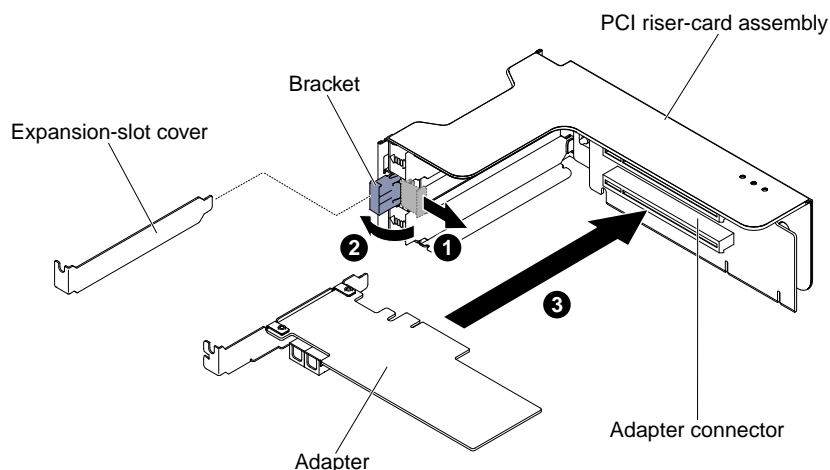


Figure 136. Adapter installation

Step 8. Rotate the retention latch to the close position.

Note: Fasten the screw on the retention latch to secure the adapter.

Step 9. If you are installing a full-height, full-length adapter, insert the shipping brackets.

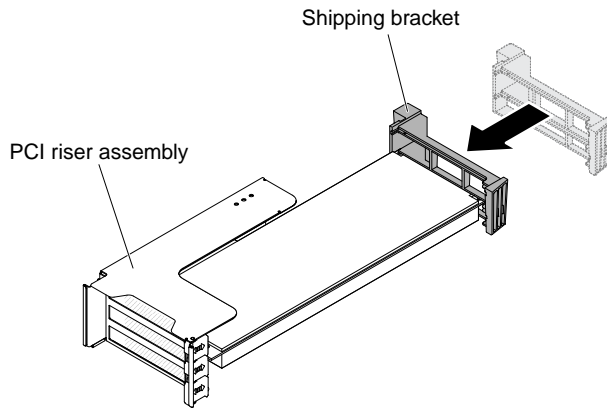


Figure 137. Full-height, full-length adapter

Step 10. Connect any required cables to the adapter.

Attention:

- When you route cables, do not block any connectors or the ventilated space around any of the fans.
- Make sure that cables are not routed on top of components that are under the riser-card assembly.
- Make sure that cables are not pinched by the server components.

Step 11. Align the riser-card assembly with the selected PCI connector on the system board and align it with the slots on the chassis; then, lower it into the server and press down firmly until the riser-card assembly is seated correctly in the connector on the system board.

- For half-length and low profile adapters

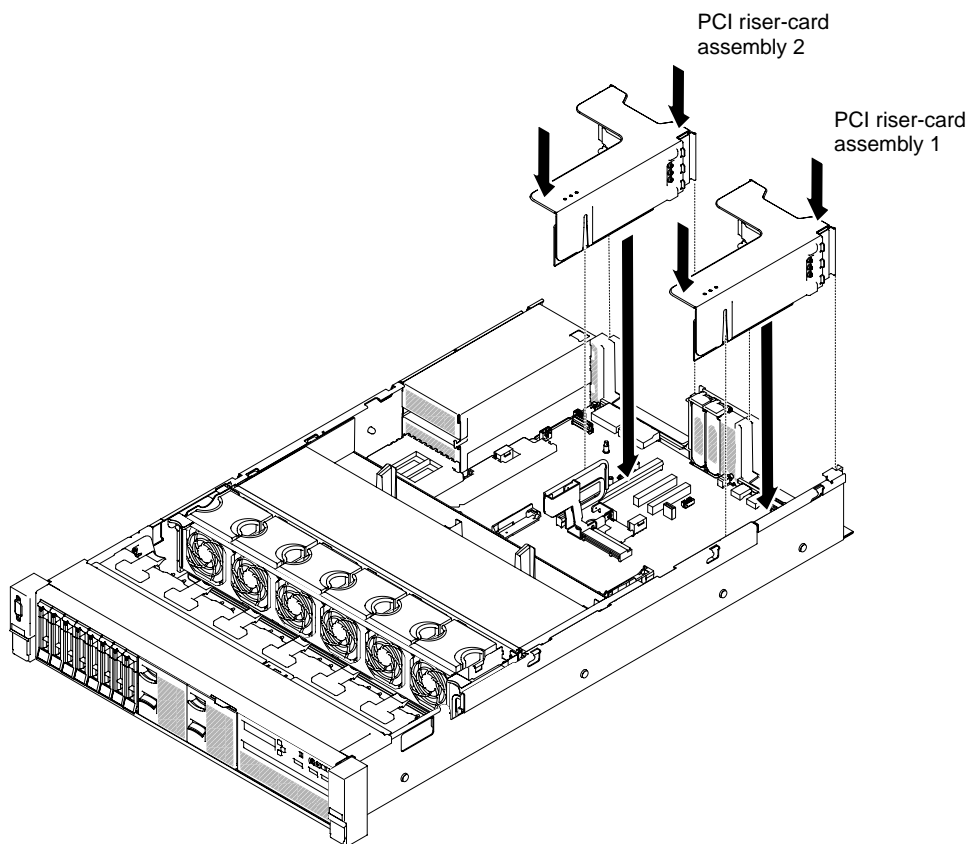


Figure 138. Riser-card assembly installation - half-length and low profile adapters

- For full-height, full-length adapters

Note: Shipping brackets are only included in the server that is pre-configured with full-height, full-length adapters

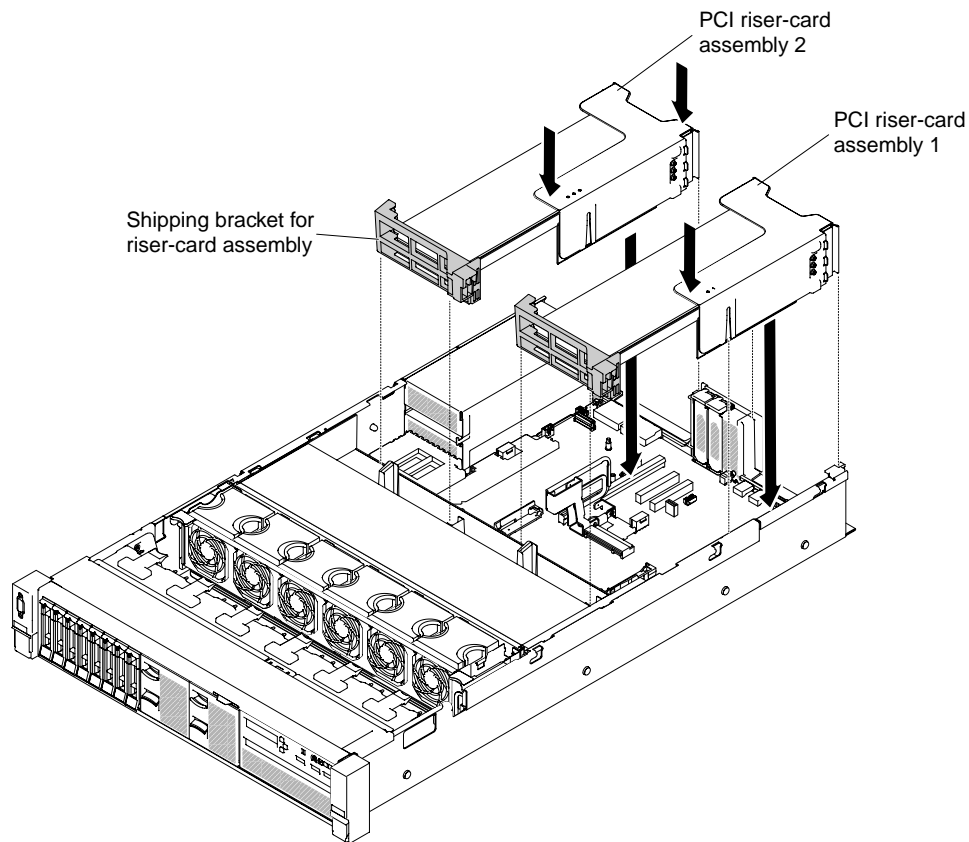


Figure 139. Riser-card assembly installation - full-height, full-length adapters

- Step 12. Perform any configuration tasks that are required for the adapter.
- Step 13. Reinstall the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 14. Slide the server into the rack.
- Step 15. Reconnect the power cords and any cables that you removed.
- Step 16. Turn on the peripheral devices and the server.

Replacing an adapter in PCI expansion slot 4 or slot 5

Use this section to replace an adapter in PCI expansion slot 4 or slot 5.

To replace an adapter, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.
- Step 3. Remove the server top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. **1** Rotate the bracket to the open position.
- Step 5. Slide the expansion-slot cover out of the server.
- Step 6. **2** Align the adapter with the PCI connector on the system board and press the adapter firmly into the PCI connector on the system board.

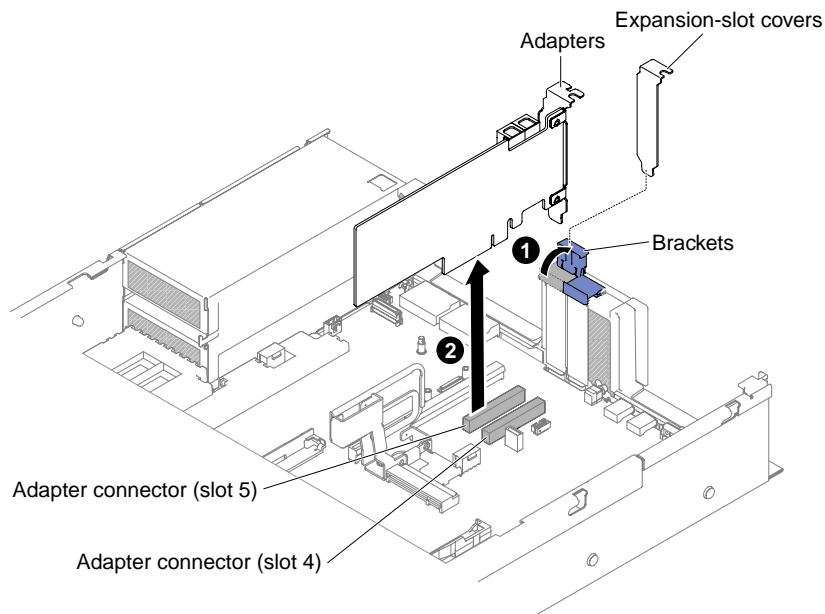


Figure 140. Adapter installation

Step 7. Rotate the retention bracket to the close position.

Step 8. Connect any required cables to the adapter.

Attention:

- When you route cables, do not block any connectors or the ventilated space around any of the fans.
- Make sure that cables are not routed on top of components that are under the riser-card assembly.
- Make sure that cables are not pinched by the server components.

Step 9. Perform any configuration tasks that are required for the adapter.

Step 10. Reinstall the top cover (see [“Replacing the top cover” on page 164](#)).

Step 11. Slide the server into the rack.

Step 12. Reconnect the power cords and any cables that you removed.

Step 13. Turn on the peripheral devices and the server.

Replacing an adapter in the rear two hard-disk-drive kit

Use this information to replace an adapter in the rear two hard-disk-drive kit.

To install an adapter, complete the following steps:

Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).

Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.

Step 3. Remove the server top cover (see [“Removing the top cover” on page 162](#)).

Step 4. Remove the rear two hard-disk-drive kit (see [“Removing the rear two hard-disk-drive kit” on page 218](#)).

Step 5. **1** Slide the retention bracket; then, **2** rotate it to the open position.

Step 6. Align the adapter with the slot on the rear two hard-disk-drive kit.

Step 7. **B** Press the adapter firmly into the slot on the rear two hard-disk-drive kit.

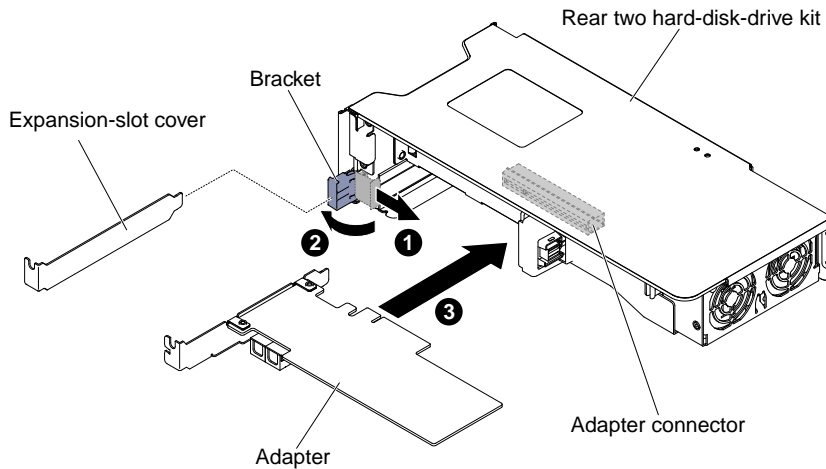


Figure 141. Adapter installation

Step 8. Connect any required cables to the adapter.

Attention:

- When you route cables, do not block any connectors or the ventilated space around any of the fans.
- Make sure that cables are not routed on top of components under the rear two hard-disk-drive kit.
- Make sure that cables are not pinched by the server components.

Step 9. Perform any configuration tasks that are required for the adapter.

Step 10. Replace the rear two hard-disk-drive kit in the server (see [“Replacing the rear two hard-disk-drive kit” on page 219](#)).

Step 11. Reinstall the top cover (see [“Replacing the top cover” on page 164](#)).

Step 12. Slide the server into the rack.

Step 13. Reconnect the power cords and any cables that you removed.

Step 14. Turn on the peripheral devices and the server.

Removing a RAID adapter battery/flash power module

Use this information to remove a RAID adapter battery/flash power module.

If a RAID adapter battery / flash power module is installed near the fan cage and you need to replace it, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect all power cords.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Disconnect the battery/flash power module cable from the RAID adapter battery/flash power module connector.

- Step 5. If the flash power modules are located behind the full-height, full-length adapters, you need to remove the riser-card assemblies first. See [“Removing an adapter in a riser-card assembly” on page 203](#).
- Step 6. **1** Press the release tab and **2** grasp the battery/flash power module out of the holder.

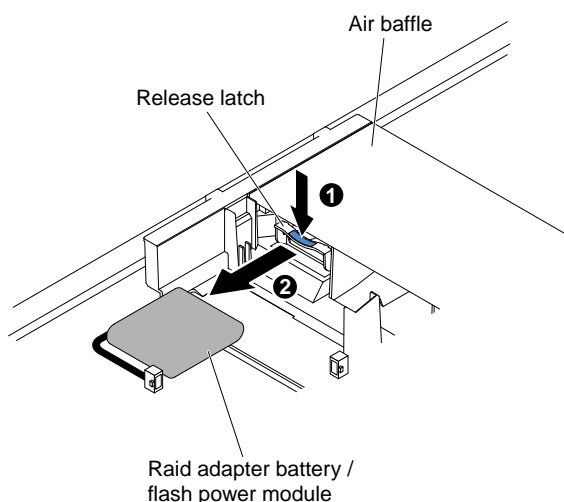


Figure 142. RAID adapter battery/flash power module removal

- Step 7. If you are instructed to return the RAID adapter battery/flash power module, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing a RAID adapter battery/flash power module

Use this information to replace a RAID adapter battery/flash power module.

To install a RAID adapter battery/flash power module in the server, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect all power cords and external devices.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Install the ServeRAID adapter on the system board (see [“Replacing an adapter” on page 207](#)) or install the ServeRAID adapter on the riser card and install the riser-card assembly in the server (see [“Replacing an adapter” on page 207](#)).
- Step 5. If the flash power modules are located behind the full-height, full-length adapters, remove the two shipping brackets first.

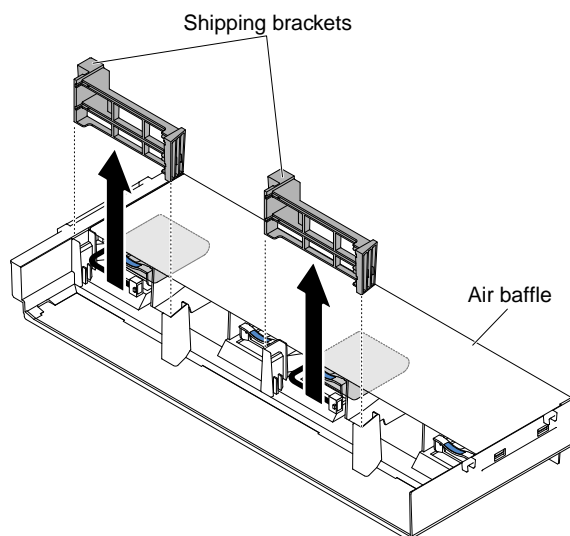


Figure 143. Shipping bracket removal

- Step 6. Align the battery/flash power module with the slot and push the battery into the battery/flash power module holder and make sure that the holder retains the battery/flash power module securely.

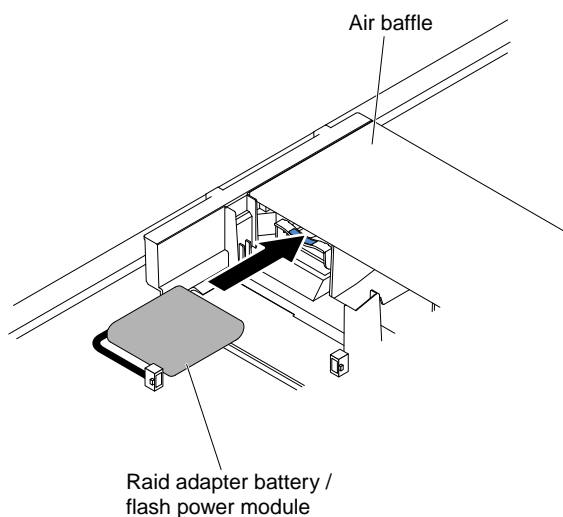


Figure 144. RAID adapter battery/flash power module installation

- Step 7. Connect the battery/flash power module cable to the RAID adapter battery/flash power module connector.

Attention: Make sure that the cable is not pinched and does not cover any connectors or obstruct any components on the system board.

- Step 8. Reinstall the riser-card assemblies if you have remove them. See [“Replacing an adapter in a riser-card assembly” on page 207](#).

Attention:

1. Make sure that the cable is not pinched and does not cover any connectors or obstruct any components on the system board.

2. Make sure the wire cables are routed in the proper locations without blocking the retention brackets installation.

Step 9. Reinstall the top cover (see [“Replacing the top cover” on page 164](#)).

Step 10. Slide the server into the rack.

Step 11. Reconnect the power cords and all external cables, and turn on the server and peripheral devices.

Removing the rear two hard-disk-drive kit

Use this information to remove the rear two hard-disk-drive kit.

See <http://www.lenovo.com/serverproven/> for a list of hard disk drives that you can use with the server.

To remove the rear two hard-disk-drive kit, complete the following steps:

- Step 1. Read the safety information that begins on page [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices, and disconnect the power cord and all external cables.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Grasp the kit at the front and the rear edge and lift it up to remove from the server. Place the kit on a flat, static-protective surface.
 - 2.5-inch rear two hard-disk-drive kit removal

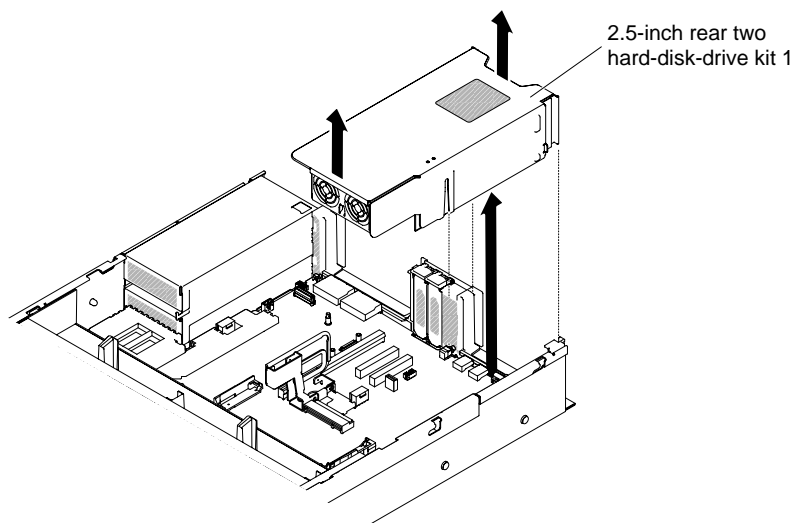


Figure 145. 2.5-inch rear two hard-disk-drive kit removal

- 3.5-inch rear two hard-disk-drive kit removal

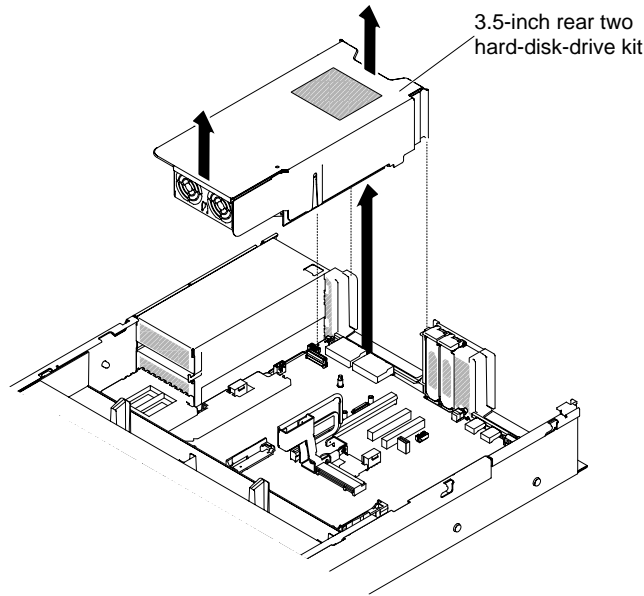


Figure 146. 3.5-inch rear two hard-disk-drive kit removal

Replacing the rear two hard-disk-drive kit

Use this information to replace the rear two hard-disk-drive kit on the system board.

Notes:

1. Refer to the following rules before you install the rear two hard-disk-drive kit.
 - 2.5-inch hot-swap hard disk drive model
 - Supports one 2.5-inch rear two hard-disk-drive kit, or
 - Supports two 2.5-inch rear two hard-disk-drive kits
 - 3.5-inch hot-swap hard disk drive model
 - Supports one 2.5-inch rear two hard-disk-drive kit, or
 - Supports one 3.5-inch rear two hard-disk-drive kit, or
 - Supports one 2.5-inch rear two hard-disk-drive kit and one 3.5-inch rear two hard-disk-drive kit
2. Refer to the following rules for the rear two hard-disk-drive kit numbering.
 - 2.5-inch hot-swap hard disk drive model
 - One 2.5-inch rear two hard-disk-drive kit numbering

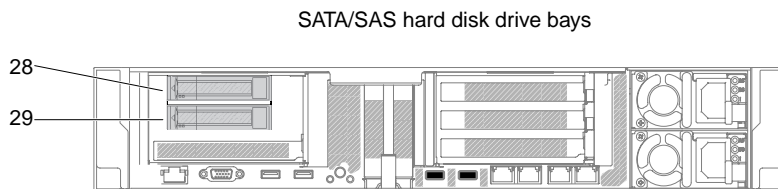


Figure 147. One 2.5-inch rear two hard-disk-drive kit numbering

- Two 2.5-inch rear two hard-disk-drive kits numbering

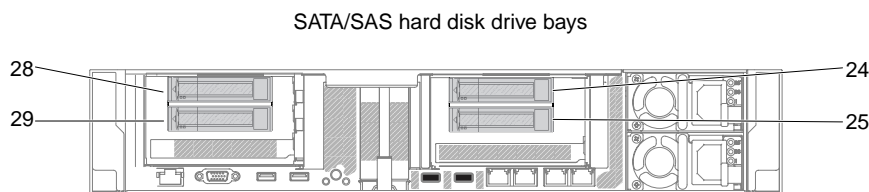


Figure 148. Two 2.5-inch rear two hard-disk-drive kits numbering

- 3.5-inch hot-swap hard disk drive model
 - One 2.5-inch rear two hard-disk-drive kit numbering

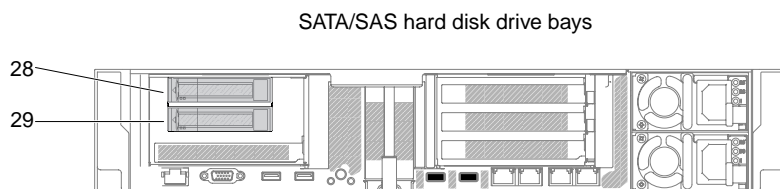


Figure 149. One 2.5-inch rear two hard-disk-drive kit numbering

- One 3.5-inch rear two hard-disk-drive kit (with or without RAID card) numbering

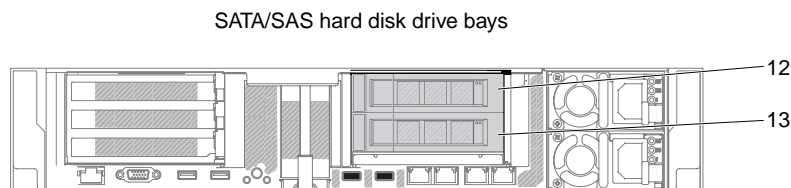


Figure 150. One 3.5-inch rear two hard-disk-drive kit (with or without RAID card) numbering

- One 3.5-inch and one 2.5-inch rear two hard-disk-drive kits numbering

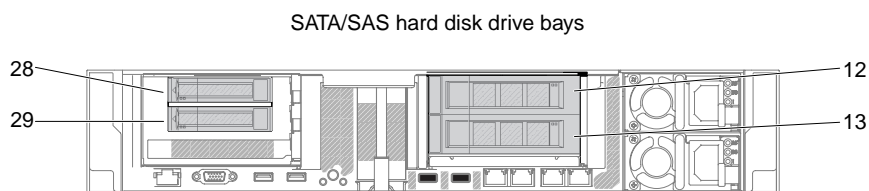


Figure 151. One 3.5-inch and one 2.5-inch rear two hard-disk-drive kits numbering

To install the rear two hard-disk-drive kit, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect all power cords.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Align the rear two hard-disk-drive kit with the connector on the system board and align it with the slots on the chassis; then, lower it into the server and press down firmly until the rear two hard-disk-drive kit is seated correctly in the connector on the system board
 - 2.5-inch rear two hard-disk-drive kit installation

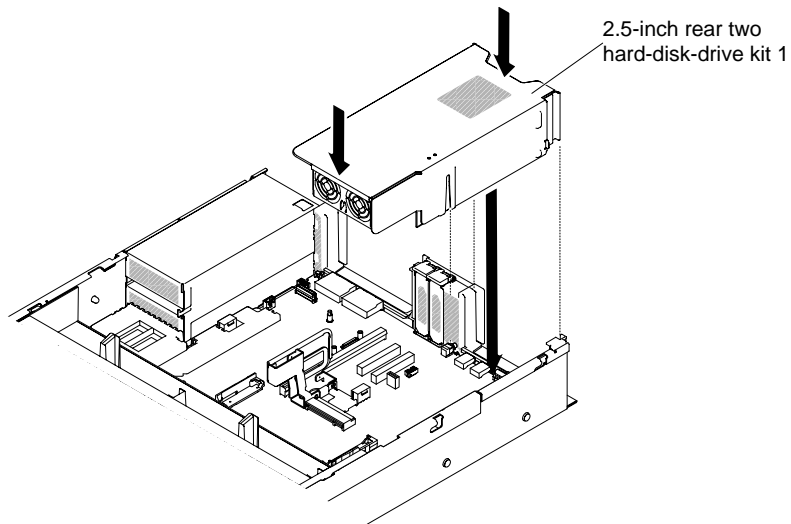


Figure 152. 2.5-inch rear two hard-disk-drive kit installation

- 3.5-inch rear two hard-disk-drive kit installation

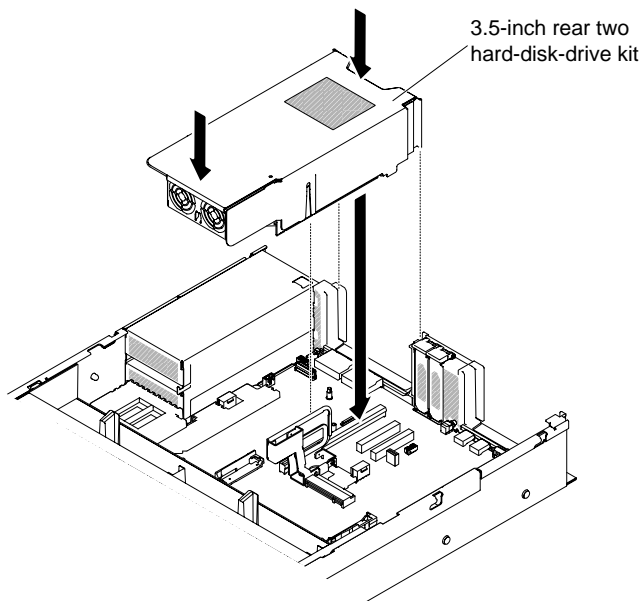


Figure 153. 3.5-inch rear two hard-disk-drive kit installation

Step 5. Connect the Mini-SAS HD cable from the rear hard drive backplane to the RAID card.

- For 2.5-inch rear two hard-disk-drive kit

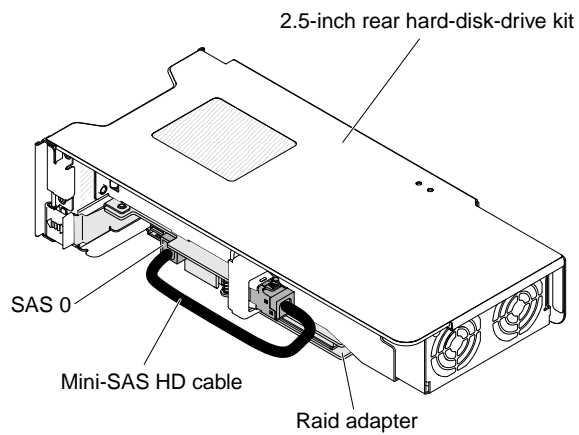


Figure 154. 2.5-inch rear two hard-disk-drive kit cable routing

- For 3.5-inch rear two hard-disk-drive kit, there are two possible cable routing configurations:
 - Connect to the RAID card on the slot 4 from the rear hard drive backplane.

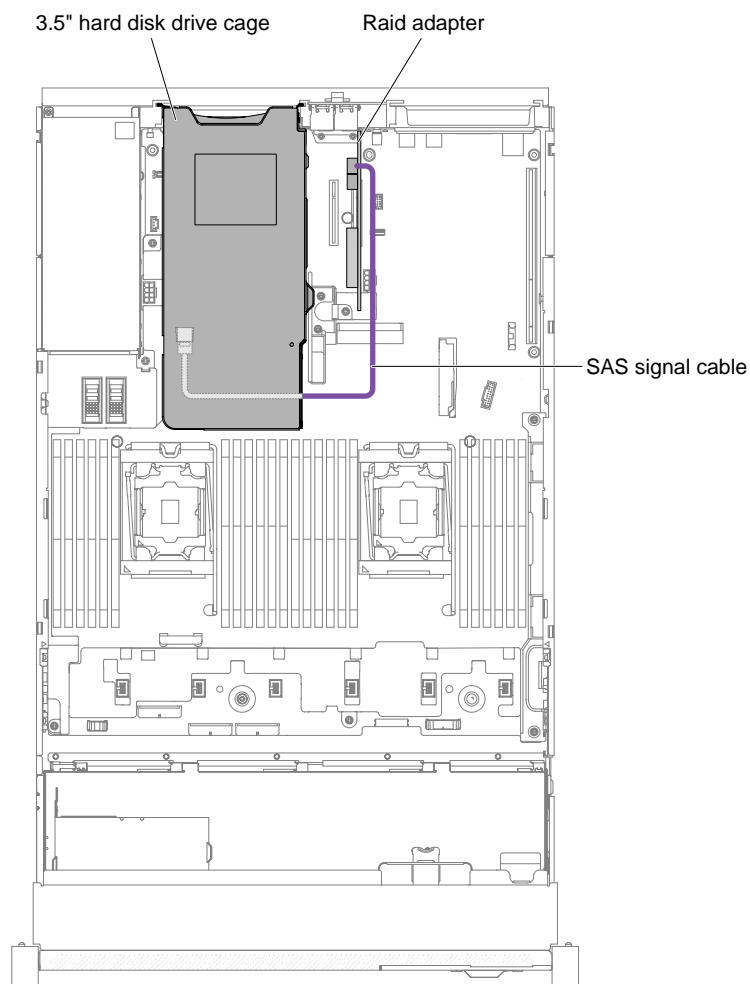


Figure 155. 3.5-inch rear two hard-disk-drive kit cable routing

- Connect to the 3.5-inch HDD hot-swap backplane with 12 HDDs from the rear hard drive backplane

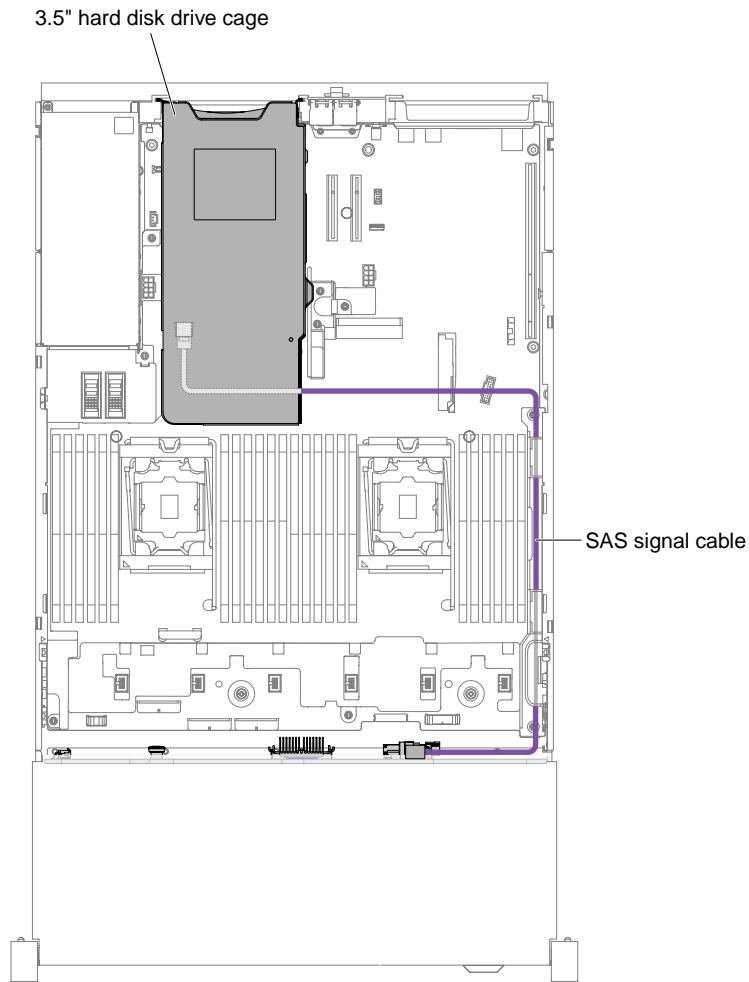


Figure 156. 3.5-inch rear two hard-disk-drive kit cable routing

- Step 6. Press down the HDD kit firmly until the HDD kit is fully seated in the connector on the system board.
- Step 7. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 8. Slide the server into the rack.
- Step 9. Reconnect the power cords and any cables that you removed.
- Step 10. Turn on the peripheral devices and the server.

Removing an EIA assembly

Use the following instructions to remove an EIA assembly for 2.5-inch and 3.5-inch models.

Note: The EIA assembly is available only on some models.

2.5-inch model

There are the right EIA assembly and the left EIA assembly on the server, use the following steps to remove them.

For the right EIA assembly

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
2. Turn off the server and peripheral devices, and disconnect the power cord and all external cables.
3. Remove the cover (see [“Removing the top cover” on page 162](#)).
4. Remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
5. Disconnect the front USB/operator information panel cables from the connector mounted on the chassis side.

Note: Disengage all latches, release tabs or locks on cable connectors when you disconnect all cables from the system board. Failing to release them before removing the cables will damage the cable sockets on the system board. The cable sockets on the system board are fragile. Any damage to the cable sockets may require replacing the system board.

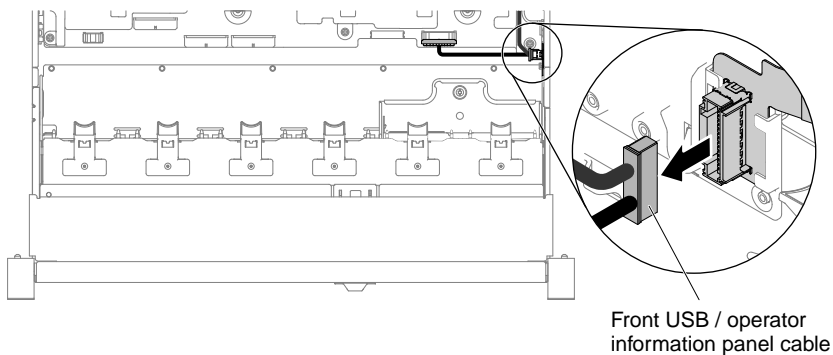


Figure 157. Front USB/operator information panel cable removal

6. Loosen screws and remove them.

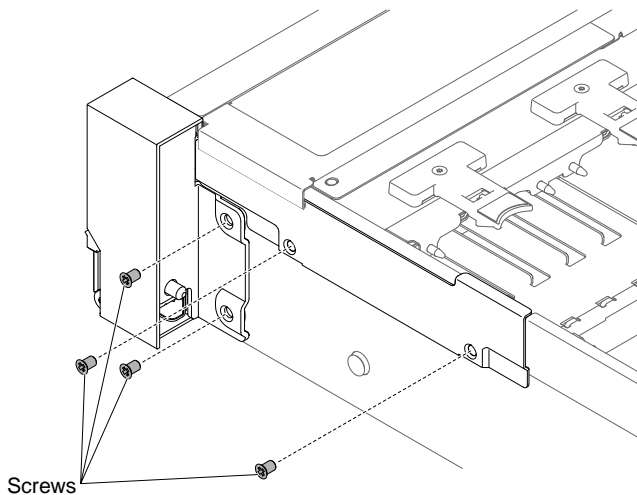


Figure 158. Screw removal

7. Tilt the cable cover and remove it from the server.

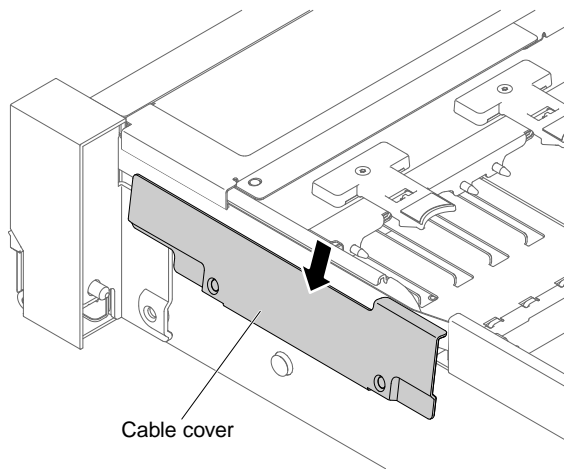


Figure 159. Cable cover removal

8. Grasp the EIA assembly and pull it slightly forward to remove it from the server.

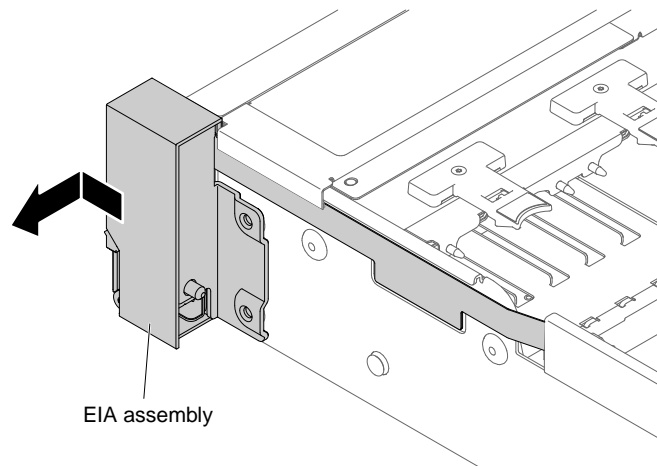


Figure 160. EIA assembly removal

9. Position the EIA assembly as shown in the following illustration; then, remove the assembly out of the server.

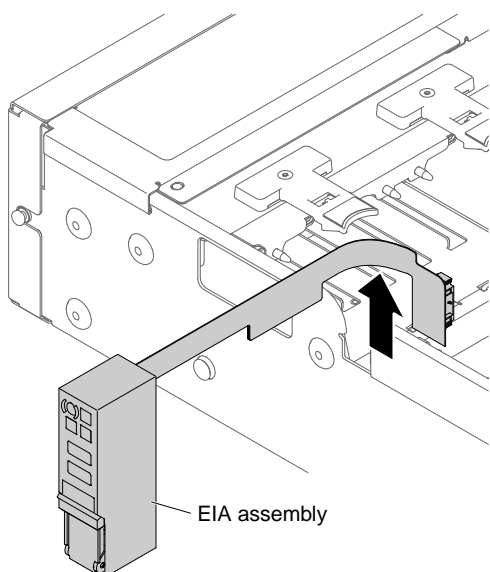


Figure 161. EIA assembly removal

10. If you are instructed to return the EIA assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

For the left EIA assembly

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
2. Turn off the server and peripheral devices, and disconnect the power cord and all external cables.
3. Remove the cover (see [“Removing the top cover” on page 162](#)).
4. Remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
5. Disconnect the front video cable from the system board.

Note: Disengage all latches, release tabs or locks on cable connectors when you disconnect all cables from the system board. Failing to release them before removing the cables will damage the cable sockets on the system board. The cable sockets on the system board are fragile. Any damage to the cable sockets may require replacing the system board.

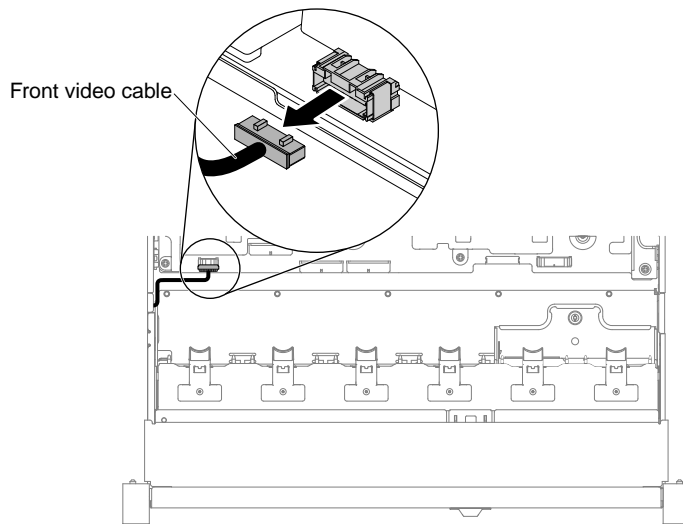


Figure 162. Front video cable removal

6. Loosen screws and remove them.

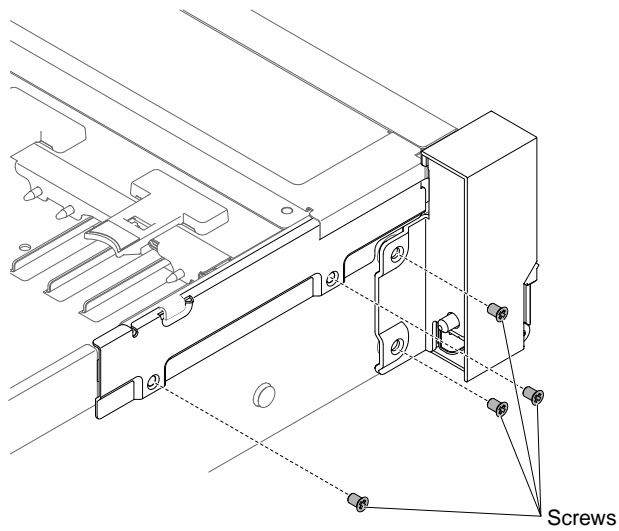


Figure 163. Screw removal

7. Tilt the cable cover and remove it from the server.

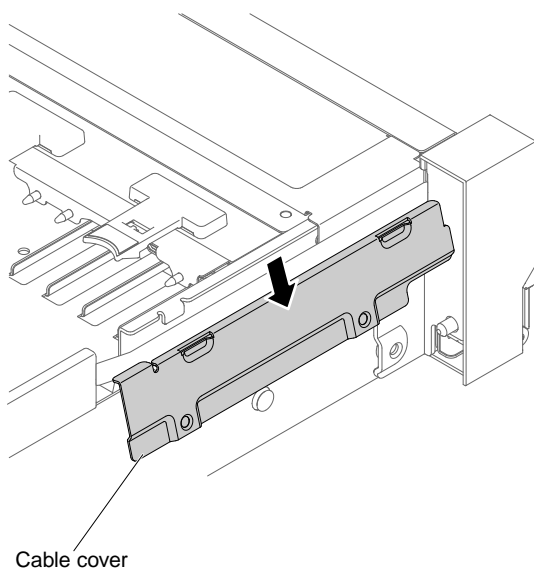


Figure 164. Cable cover removal

8. Grasp the EIA assembly and pull it slightly forward to remove it from the server.

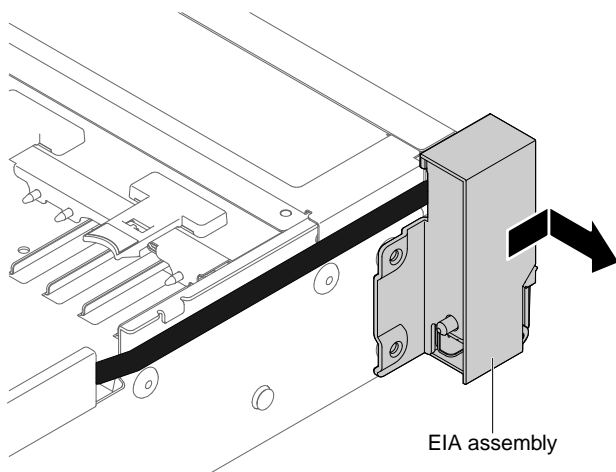


Figure 165. EIA assembly removal

9. If you are instructed to return the EIA assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

3.5-inch model

There are the right EIA assembly and the left EIA assembly on the server, use the following steps to remove them.

For the right EIA assembly

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
2. Turn off the server and peripheral devices, and disconnect the power cord and all external cables.
3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
4. Remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).

5. Disconnect the front USB/operator information panel cables from the connector mounted on the chassis side wall.

Note: Disengage all latches, release tabs or locks on cable connectors when you disconnect all cables from the system board. Failing to release them before removing the cables will damage the cable sockets on the system board. The cable sockets on the system board are fragile. Any damage to the cable sockets may require replacing the system board.

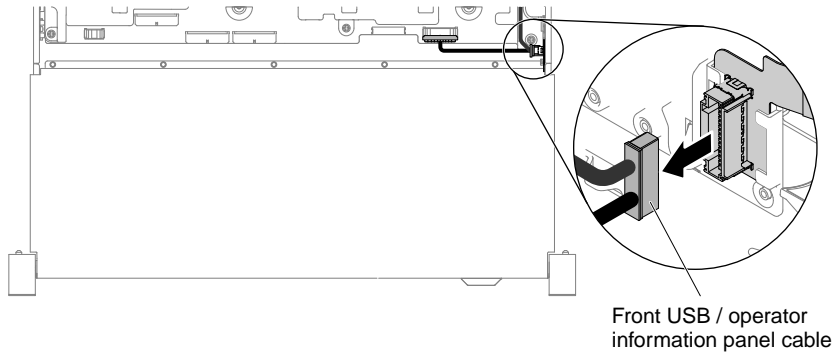


Figure 166. Front USB/operator information panel cable removal

6. Loosen screws and remove them.

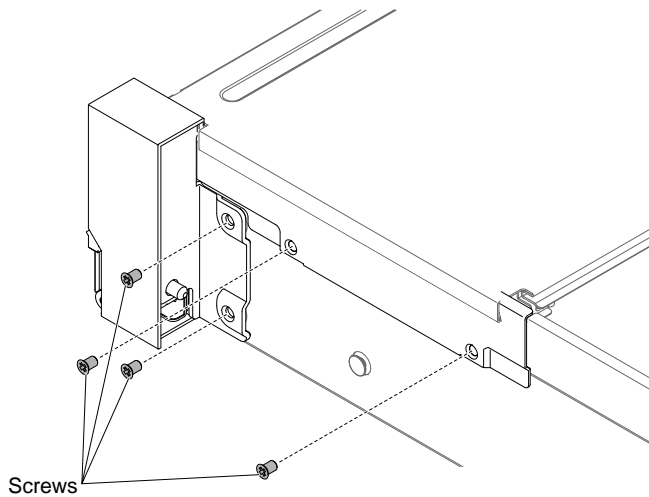


Figure 167. Screw removal

7. To remove the cable cover, angle the cable cover as shown in the following illustration and slide the cable cover slightly towards the rear side of the server to remove it from the server.

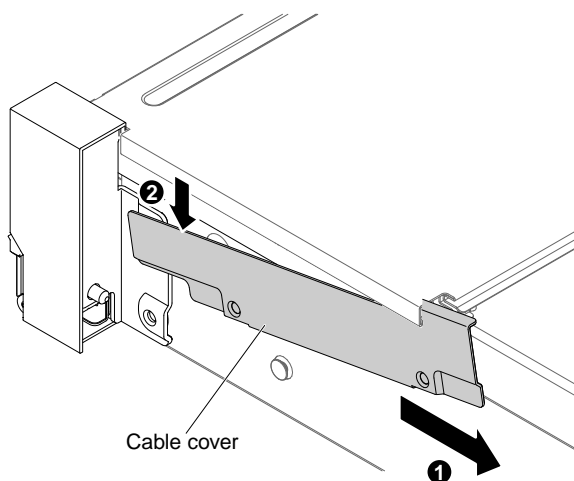


Figure 168. Cable cover removal

8. Grasp the EIA assembly and pull it slightly forward to remove it from the server.

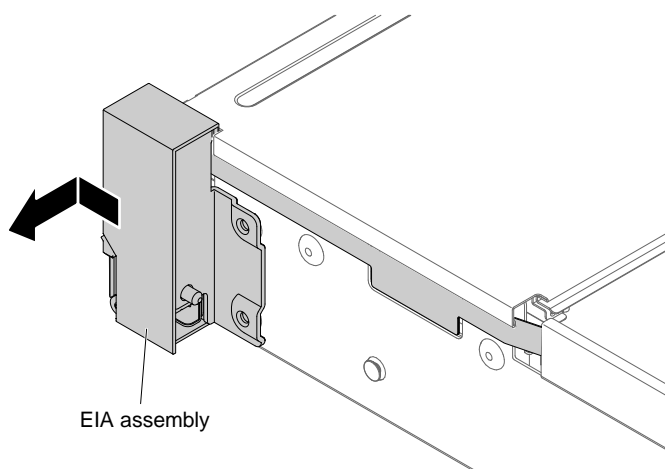


Figure 169. EIA assembly removal

9. Position the EIA assembly as shown in the following illustration; then, remove the assembly out of the server.

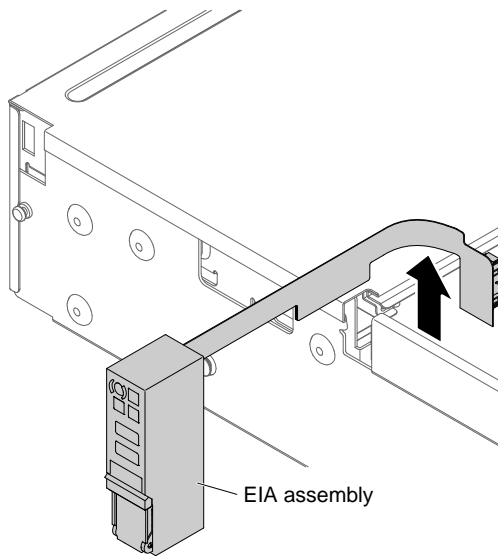


Figure 170. Cable removal

10. If you are instructed to return the EIA assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

For the left EIA assembly

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
2. Turn off the server and peripheral devices, and disconnect the power cord and all external cables.
3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
4. Remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
5. Disconnect the front video cable from the system board.

Note: Disengage all latches, release tabs or locks on cable connectors when you disconnect all cables from the system board. Failing to release them before removing the cables will damage the cable sockets on the system board. The cable sockets on the system board are fragile. Any damage to the cable sockets may require replacing the system board.

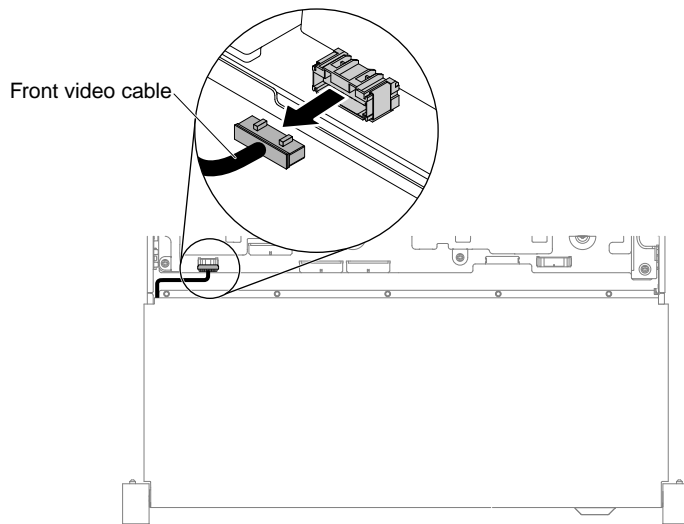


Figure 171. Front video cable removal

6. Loosen screws and remove them.

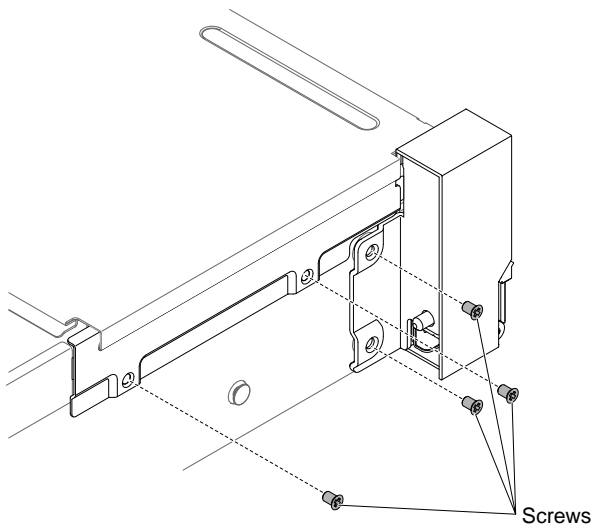


Figure 172. Screw removal

7. Tilt the cable cover and remove it from the server.

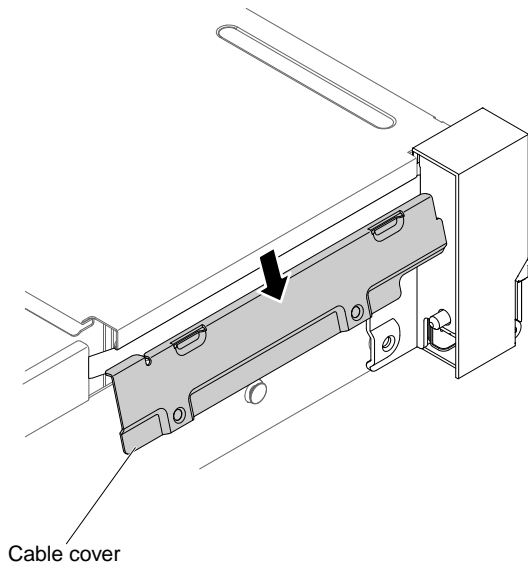


Figure 173. Cable cover removal

8. Grasp the EIA assembly and pull it slightly to remove it from the server.

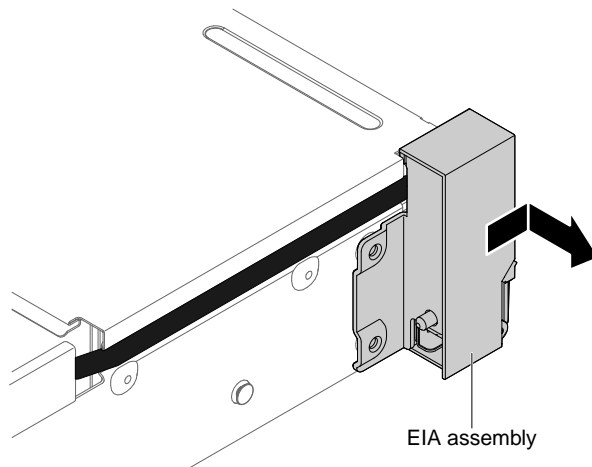


Figure 174. EIA assembly removal

9. If you are instructed to return the EIA assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing an EIA assembly

Use the following instructions to replace an EIA assembly for 2.5-inch and 3.5-inch models.

Note: The EIA assembly is available only on some models.

2.5-inch model

There are the right EIA assembly and the left EIA assembly on the server, use the following steps to replace them.

For the right EIA assembly

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
2. Turn off the server and peripheral devices, and disconnect the power cord and all external cables.
3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
4. Remove the fan cage (see [“Removing the fan cage assembly” on page 190](#)).
5. Insert the cable connector into the cable connector holder.

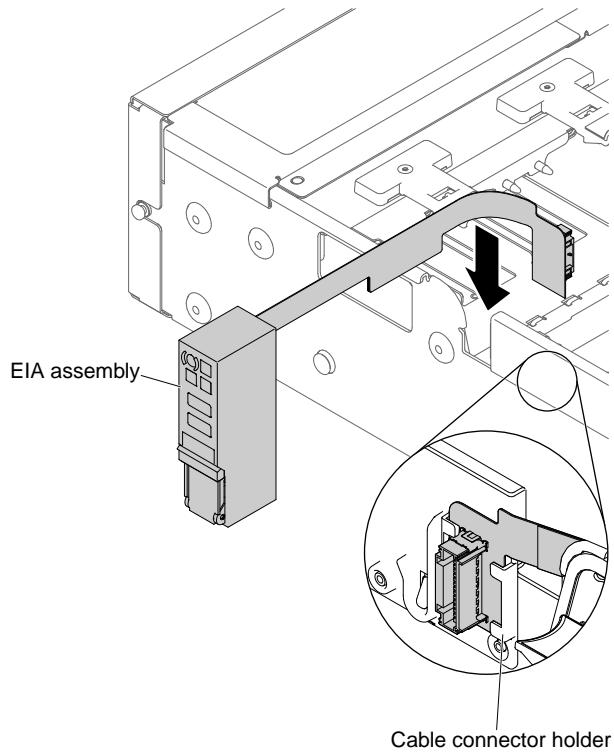


Figure 175. Cable connector installation

6. Align the EIA assembly with the alignment pin.

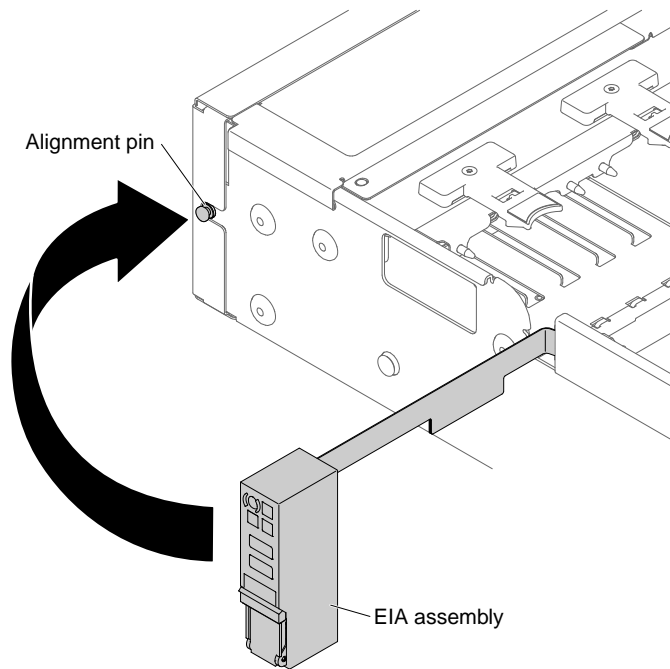


Figure 176. EIA assembly alignment

7. Push the EIA assembly slightly toward the rear of the server to fix the EIA assembly on the server.

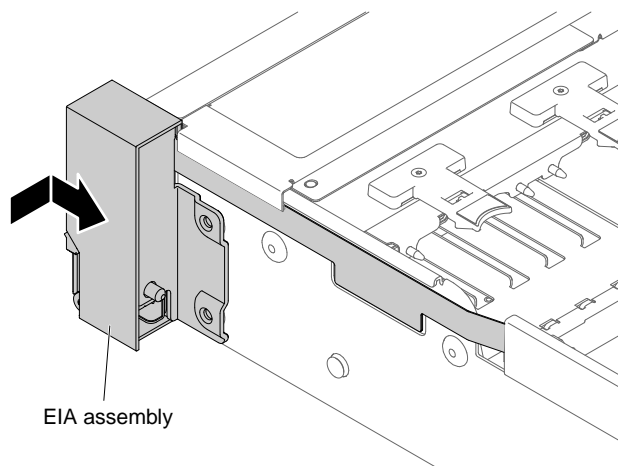


Figure 177. EIA assembly installation

8. Tilt and install the cable cover.

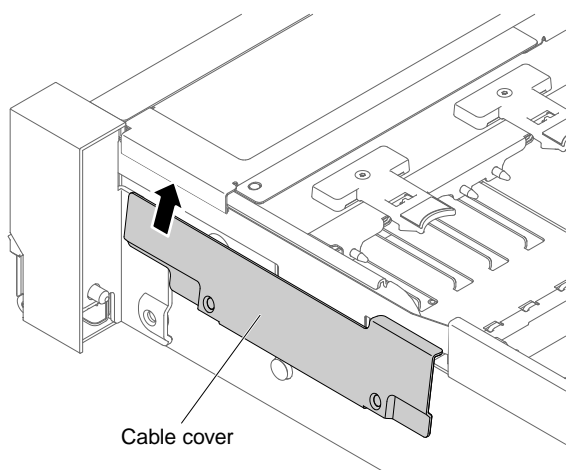


Figure 178. Cable cover installation

9. Fasten screws.

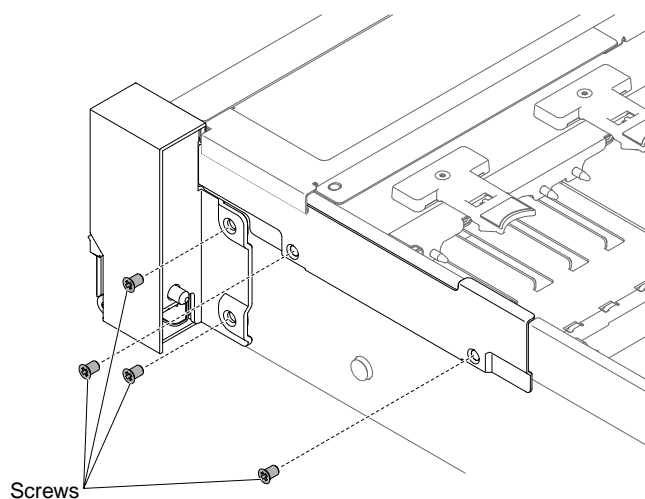


Figure 179. Screw installation

10. Connect the front USB/operator information panel cables to the system board and the connector mounted on the chassis side wall.

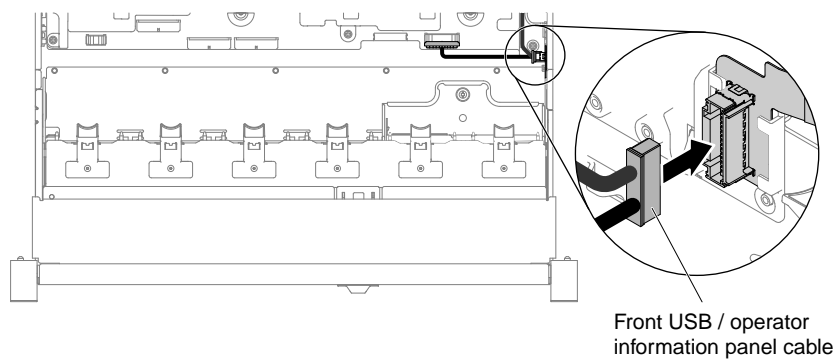


Figure 180. Cable connection

11. Replace the fan cage assembly (see [“Replacing the fan cage assembly” on page 191](#)).
12. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
13. Slide the server into the rack.
14. Reconnect the power cords and any cables that you removed.
15. Turn on the peripheral devices and the server.

For the left EIA assembly

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
2. Turn off the server and peripheral devices, and disconnect the power cord and all external cables.
3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
4. Remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
5. Route the cable into the slot.

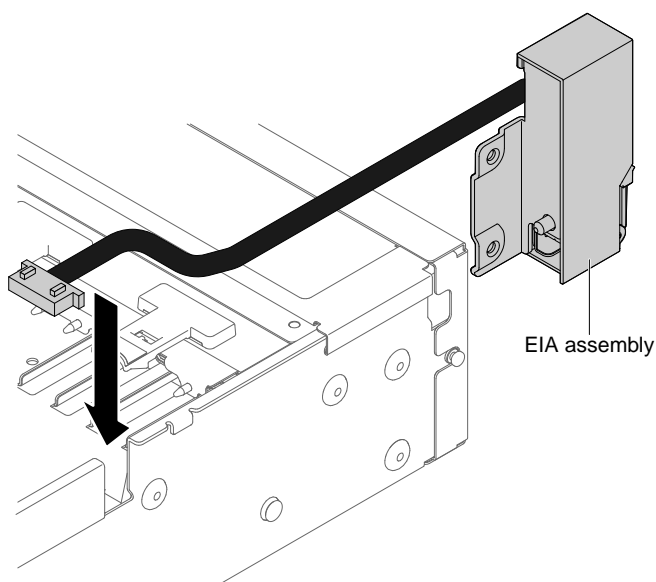


Figure 181. Cable routing

6. Align the EIA assembly with the alignment pin and push it slightly toward the rear of the server fix the EIA assembly on the server.

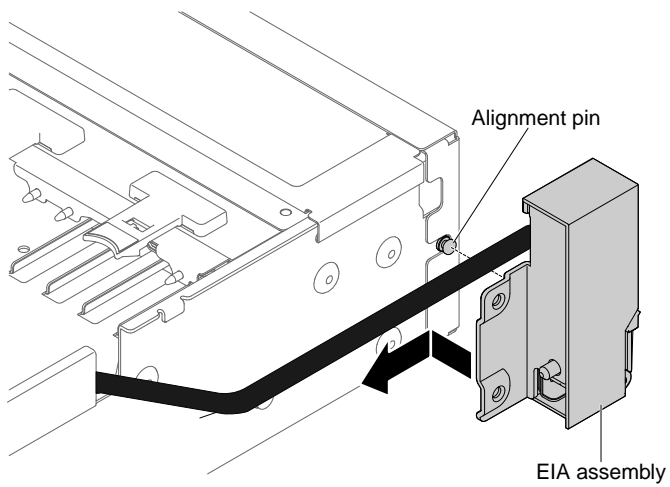


Figure 182. EIA assembly alignment

7. Tilt and install the cable cover.

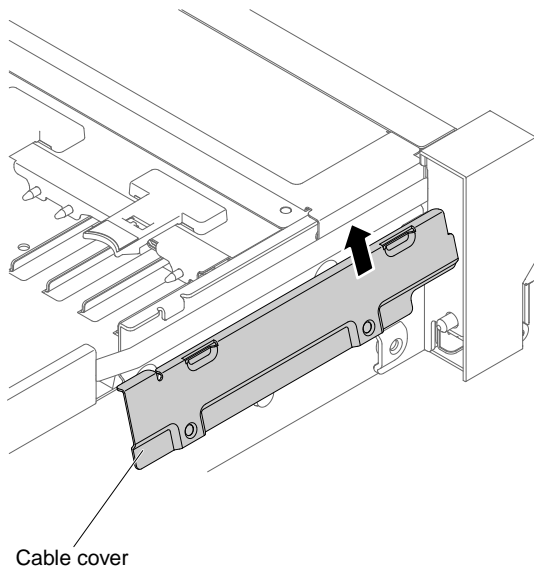


Figure 183. Cable cover installation

8. Fasten screws.

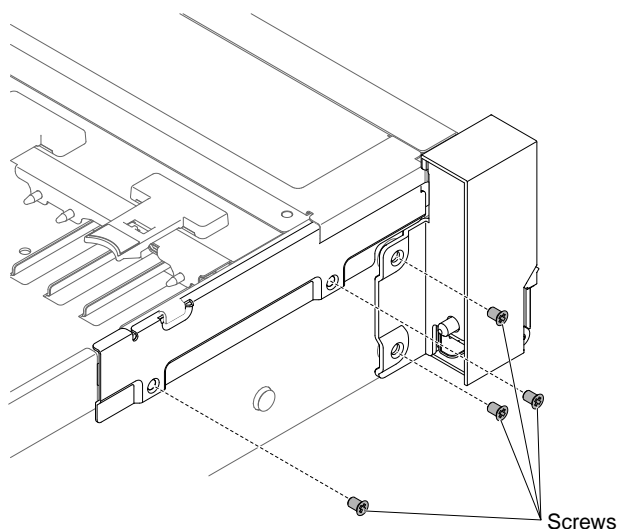


Figure 184. Screw installation

9. Connect the front video cable to the system board.

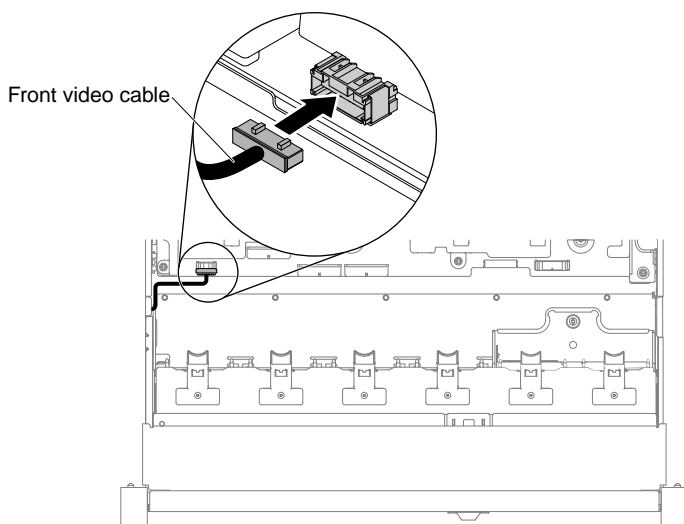


Figure 185. Cable connection

10. Replace the fan cage assembly (see [“Replacing the fan cage assembly” on page 191](#)).
11. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
12. Slide the server into the rack.
13. Reconnect the power cords and any cables that you removed.
14. Turn on the peripheral devices and the server.

3.5-inch model

There are the right EIA assembly and the left EIA assembly on the server, use the following steps to replace them.

For the right EIA assembly

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).

2. Turn off the server and peripheral devices, and disconnect the power cord and all external cables.
3. Remove the cover (see [“Removing the top cover” on page 162](#)).
4. Remove the fan cage (see [“Removing the fan cage assembly” on page 190](#)).
5. Insert the cable connector into the cable connector holder.

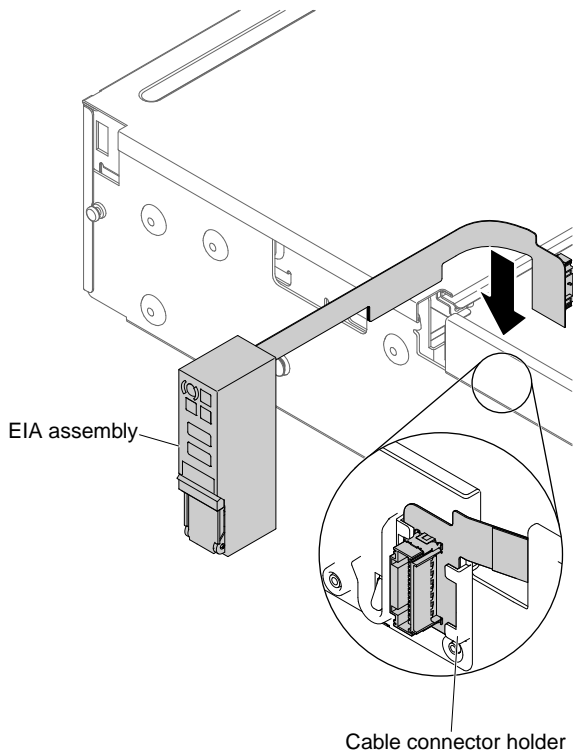


Figure 186. Cable connector installation

6. Align the EIA assembly with the alignment pin.

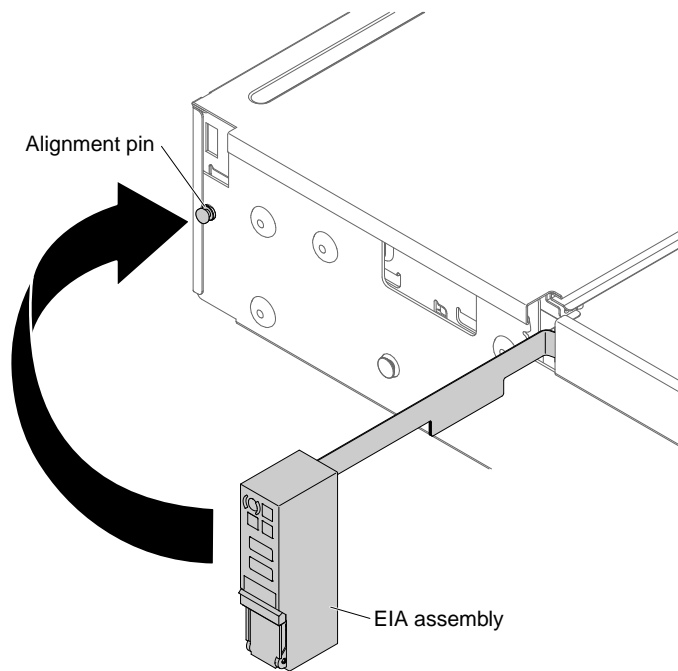


Figure 187. EIA assembly alignment

7. Push the EIA assembly slightly toward the rear of the server to fix the EIA assembly on the server.

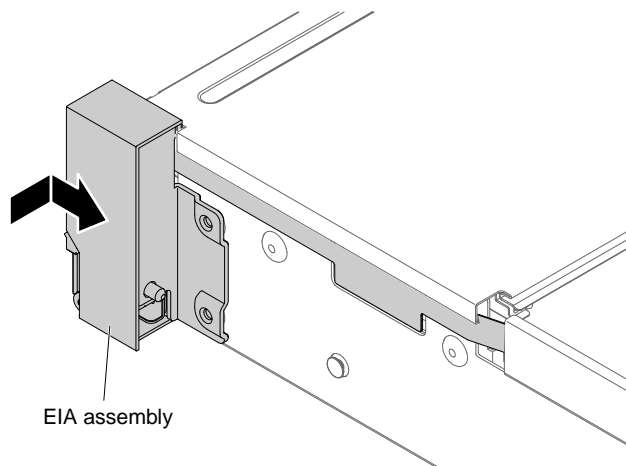


Figure 188. EIA assembly installation

8. Angle the cable cover as shown in the following illustration and slide the cable arm towards the front of the server.

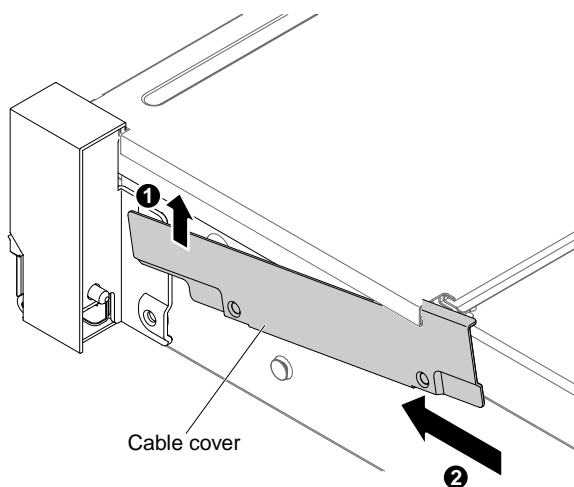


Figure 189. Cable cover installation

9. Fasten screws.

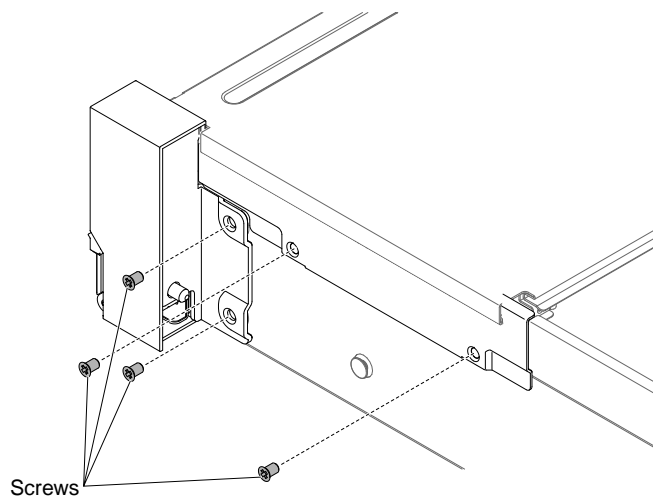


Figure 190. Screw installation

10. Connect the front USB/operator information panel cables to the system board and the connector mounted on the chassis side wall.

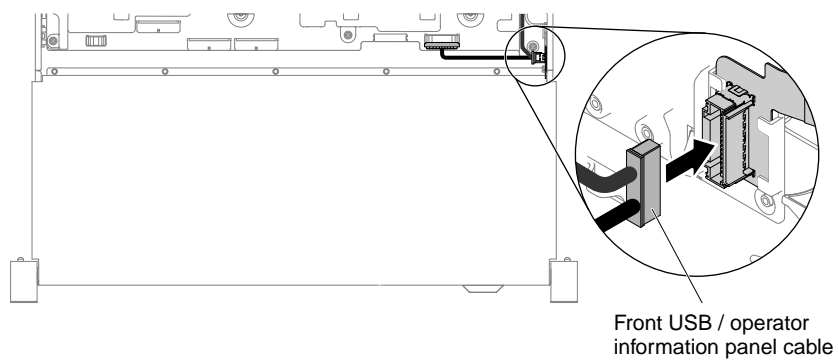


Figure 191. Cable connection

11. Replace the fan cage assembly (see [“Replacing the fan cage assembly” on page 191](#)).
12. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
13. Slide the server into the rack.
14. Reconnect the power cords and any cables that you removed.
15. Turn on the peripheral devices and the server.

For the left EIA assembly

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
2. Turn off the server and peripheral devices, and disconnect the power cord and all external cables.
3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
4. Remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
5. Route the cable into the slot.

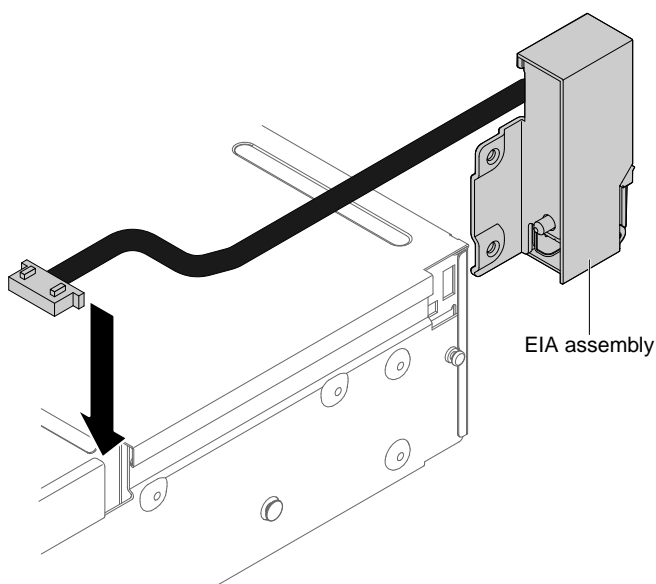


Figure 192. Cable routing

6. Align the EIA assembly with the alignment pin and push it slightly toward the rear of the server to fix the EIA assembly on the server.

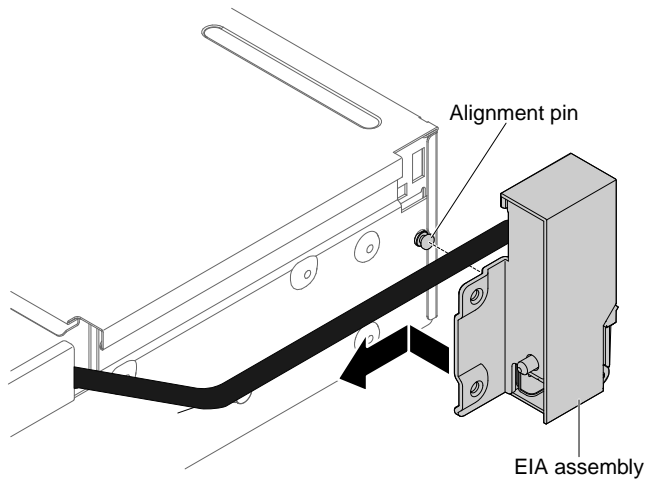


Figure 193. EIA assembly alignment

7. Tilt and install the cable cover.

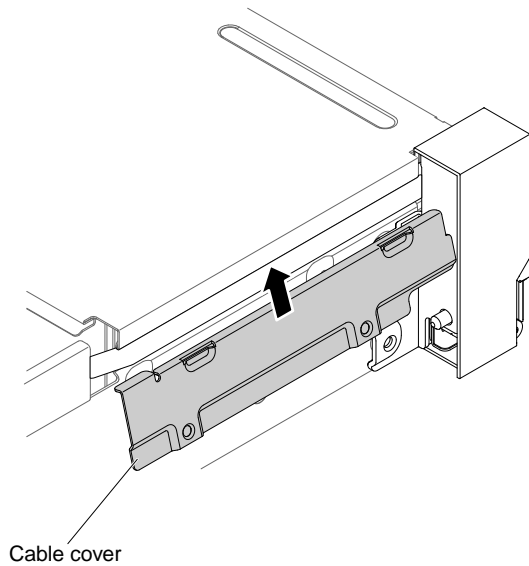


Figure 194. Cable cover installation

8. Fasten screws.

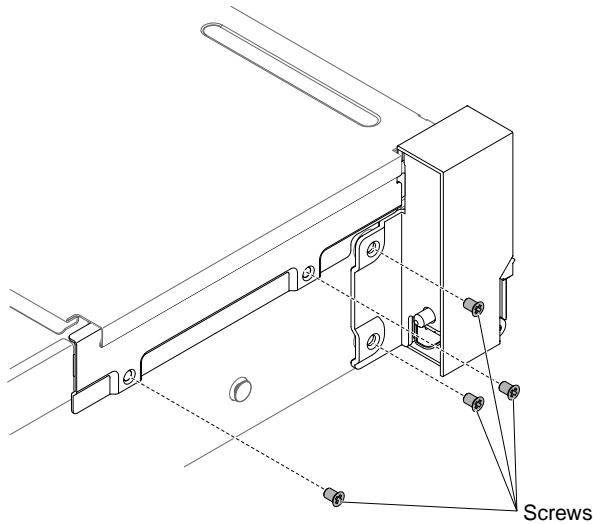


Figure 195. Screw installation

9. Connect the front video cable to the system board.

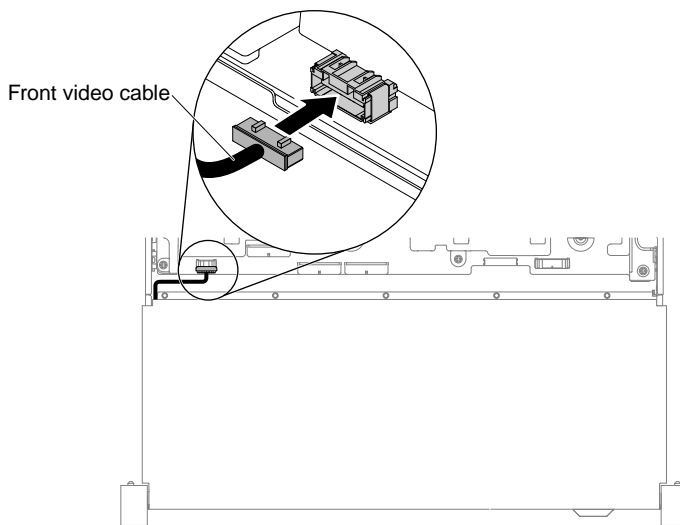


Figure 196. Cable connection

10. Replace the fan cage assembly (see [“Replacing the fan cage assembly” on page 191](#)).
11. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
12. Slide the server into the rack.
13. Reconnect the power cords and any cables that you removed.
14. Turn on the peripheral devices and the server.

Removing a hot-swap ac power supply

Use this information to remove a hot-swap ac power supply.

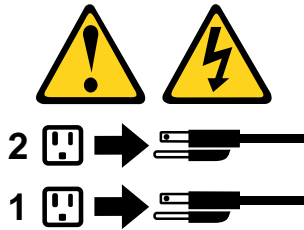
When you remove or install a hot-swap power supply, observe the following precautions.

Statement 5



CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



Statement 8



CAUTION:

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

To remove a hot-swap ac power supply, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. If only one power supply is installed, turn off the server and peripheral devices and disconnect all power cords.
- Step 3. If the server is in a rack, at the back of the server, pull back the cable management arm to gain access to the rear of the server and the power supply.
- Step 4. Press and hold the release tab to the left. Grasp the handle and pull the power supply out of the server.

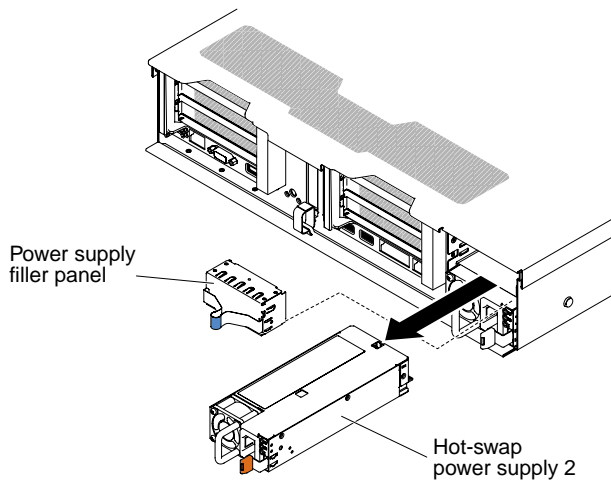


Figure 197. Power supply removal

Step 5. If you are instructed to return the power supply, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing a hot-swap ac power supply

Use this information to replace a hot-swap ac power supply.

The following notes describe the type of power supply that the server supports and other information that you must consider when you install a power supply:

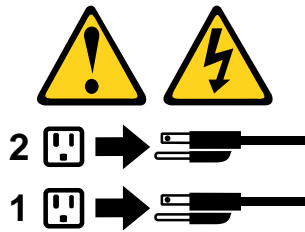
- Before you install an additional power supply or replace a power supply with one of a different wattage, you may use the Power Configurator utility to determine current system power consumption. For more information and to download the utility, go to <http://www.ibm.com/systems/bladecenter/resources/powerconfig.html>.
- The server comes with one hot-swap 12-volt output power supply that connects to power supply bay 1. The input voltage is 100-127 V ac or 200-240 V ac auto-sensing for AC power supplied and is -48V dc or -60V dc auto-sensing for DC power supplies.
- Power supplies in the server must be with the same power rating or wattage, and the same 80-plus efficiency level to ensure that the server will operate correctly. For example, you cannot mix 550-watt and 750-watt power supplies in the server. Moreover, you cannot mix 750-watt Platinum and 750-watt Titanium supplies in the server.
- Power supply 1 is the default/primary power supply. If power supply 1 fails, you must replace the power supply with the same wattage and the same 80-plus efficiency level immediately.
- You can order an optional power supply for redundancy.
- These power supplies are designed for parallel operation. In the event of a power-supply failure, the redundant power supply continues to power the system. The server supports a maximum of two power supplies.

Statement 5



CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

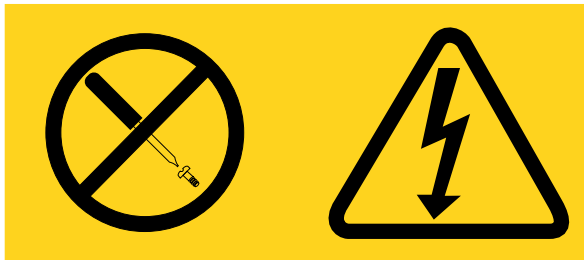


Statement 8



CAUTION:

Never remove the cover on a power supply or any part that has the following label attached.



Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

To install a power supply, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Touch the static-protective package that contains the hot-swap power supply to any unpainted metal surface on the server; then, remove the power supply from the package and place it on a static-protective surface.
- Step 3. If you are installing a hot-swap power supply into an empty bay, remove the power-supply filler from the power-supply bay.

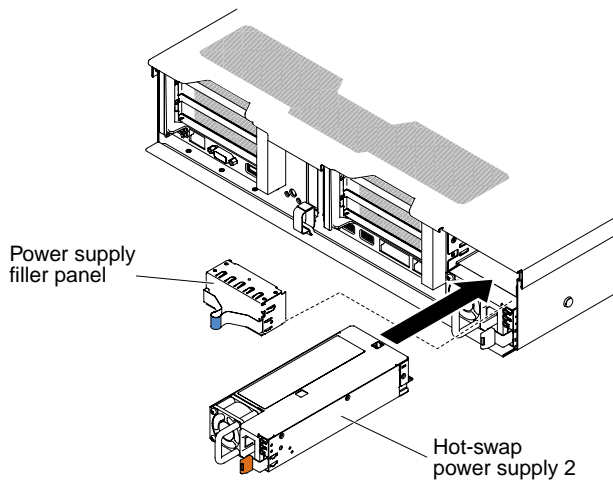


Figure 198. Power supply installation

- Step 4. Grasp the handle on the rear of the power supply and slide the power supply forward into the power-supply bay until it clicks. Make sure that the power supply connects firmly into the power-supply connector.

Attention: Do not mix two power supplies with different rating, wattage and efficiency in the server, it is not supported.

- Step 5. Connect the power cord for the new power supply to the power-cord connector on the power supply. The following illustration shows the power-cord connectors on the back of the server.



- Step 6. Route the power cord through the cable hook-and-loop on the rear of the server, to prevent the power cord from being accidentally pulled out when you slide the server in and out of the rack.
- Step 7. Connect the other end of the power cord to a properly grounded electrical outlet.
- Step 8. Make sure that the ac power LED and the dc power LED on the ac power supply are lit, indicating that the power supply is operating correctly. The two green LEDs are to the right of the power-cord connector.
- Step 9. If you are replacing a power supply to the server, attach the redundant power information label that comes with this option on the server cover near the power supplies.

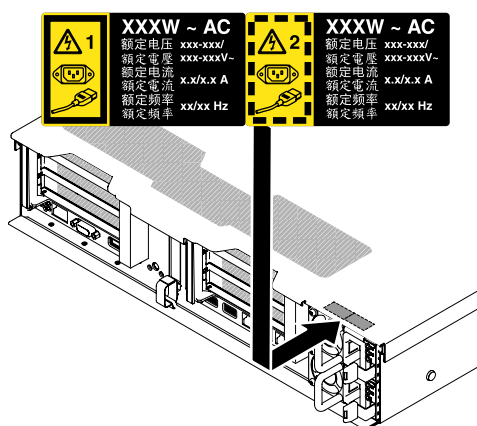


Figure 199. Attaching the redundant power information label

Removing a hot-swap dc power supply

Use this information to remove a hot-swap dc power supply.

When you remove or install a hot-swap dc power supply, observe the following precautions.

Statement 29



CAUTION: This equipment is designed to permit the connection of the earthed conductor of the dc supply circuit to the earthing conductor at the equipment.

This equipment is designed to permit the connection of the earthed conductor of the dc supply circuit to the earthing conductor at the equipment. If this connection is made, all of the following conditions must be met:

- This equipment shall be connected directly to the dc supply system earthing electrode conductor or to a bonding jumper from an earthing terminal bar or bus to which the dc supply system earthing electrode conductor is connected.
- This equipment shall be located in the same immediate area (such as, adjacent cabinets) as any other equipment that has a connection between the earthed conductor of the same dc supply circuit and the earthing conductor, and also the point of earthing of the dc system. The dc system shall not be earthed elsewhere.
- The dc supply source shall be located within the same premises as this equipment.
- Switching or disconnecting devices shall not be in the earthed circuit conductor between the dc source and the point of connection of the earthing electrode conductor.

Statement 31





Electrical current from power, telephone, and communication cables is hazardous.
To avoid a shock hazard:

- **Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**
- **Connect all power cords to a properly wired and grounded power source.**
- **Connect to properly wired power sources any equipment that will be attached to this product.**
- **When possible, use one hand only to connect or disconnect signal cables.**
- **Never turn on any equipment when there is evidence of fire, water, or structural damage.**
- **Disconnect the attached ac power cords, dc power sources, network connections, telecommunications systems, and serial cables before you open the device covers, unless you are instructed otherwise in the installation and configuration procedures.**
- **Connect and disconnect cables as described in the following table when you install, move, or open covers on this product or attached devices.**

To Connect:

1. Turn OFF all power sources and equipment that is to be attached to this product.
2. Attach signal cables to the product.
3. Attach power cords to the product.
 - For ac systems, use appliance inlets.
 - For dc systems, ensure correct polarity of -48 V dc connections: RTN is + and -48 V dc is -. Earth ground should use a two-hole lug for safety.
4. Attach signal cables to other devices.
5. Connect power cords to their sources.
6. Turn ON all the power sources.

To Disconnect:

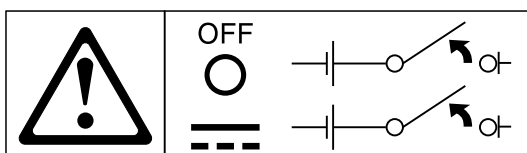
1. Turn OFF all power sources and equipment that is to be attached to this product.
 - For ac systems, remove all power cords from the chassis power receptacles or interrupt power at the ac power distribution unit.
 - For dc systems, disconnect dc power sources at the breaker panel or by turning off the power source. Then, remove the dc cables.
2. Remove the signal cables from the connectors.
3. Remove all cables from the devices.

Statement 33



CAUTION:

This product does not provide a power-control button. Turning off blades or removing power modules and I/O modules does not turn off electrical current to the product. The product also might have more than one power cord. To remove all electrical current from the product, make sure that all power cords are disconnected from the power source.



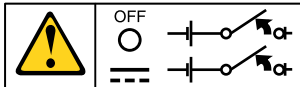
Statement 34



CAUTION:

To reduce the risk of electric shock or energy hazards:

- This equipment must be installed by trained service personnel in a restricted-access location, as defined by the NEC and IEC 60950-1, First Edition, The Standard for Safety of Information Technology Equipment.
- Connect the equipment to a properly grounded safety extra low voltage (SELV) source. A SELV source is a secondary circuit that is designed so that normal and single fault conditions do not cause the voltages to exceed a safe level (60 V direct current).
- Incorporate a readily available approved and rated disconnect device in the field wiring.
- See the specifications in the product documentation for the required circuit-breaker rating for branch circuit overcurrent protection.
- Use copper wire conductors only. See the specifications in the product documentation for the required wire size.
- See the specifications in the product documentation for the required torque values for the wiring-terminal screws.



Important: Before you use the product, be sure to read the multilingual safety instructions at:
<https://support.lenovo.com/documents/LNVO-DOCS>

To remove a hot-swap dc power supply, complete the following steps:

- Step 1. Read the safety information that begins on “[Safety](#)” on page v and “[Installation guidelines](#)” on page 305.
- Step 2. If only one power supply is installed, turn off the server and peripheral devices and disconnect all power cords.
- Step 3. If the server is in a rack, at the back of the server, pull back the cable management arm to gain access to the rear of the server and the power supply.
- Step 4. Press and hold the release tab to the left. Grasp the handle and pull the power supply out of the server.

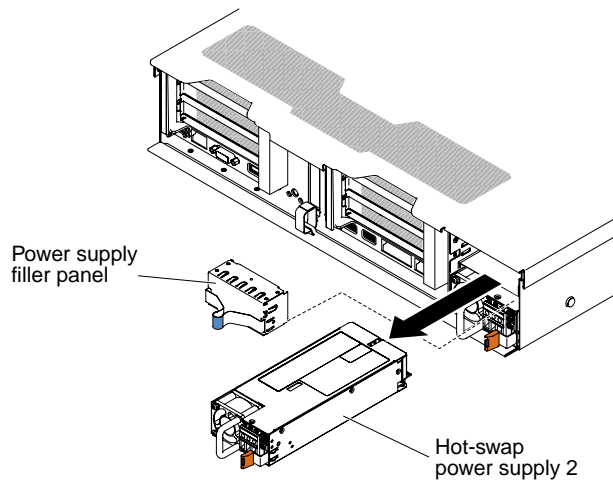


Figure 200. Power supply removal

Step 5. If you are instructed to return the power supply, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing a hot-swap dc power supply

Use this information to replace a hot-swap dc power supply.

The following notes describe the type of power supply that the server supports and other information that you must consider when you install a power supply:

- Before you install an additional power supply or replace a power supply with one of a different wattage, you may use the IBM Power Configurator utility to determine current system power consumption. For more information and to download the utility, go to <http://www.ibm.com/systems/bladecenter/resources/powerconfig.html>.
- The server comes with one hot-swap 12-volt output power supply that connects to power supply bay 1. The input voltage is -48 V dc or -60 V dc auto-sensing.
- Before you install a dc power supply in the server, you must remove all ac power supplies. Do not use both ac and dc power supplies in the same server. Install up to two dc power supplies or up to two ac power supplies, but not a combination.
- Power supply 1 is the default/primary power supply. If power supply 1 fails, you must replace the power supply with the same wattage immediately.
- You can order an optional power supply for redundancy.
- These power supplies are designed for parallel operation. In the event of a power-supply failure, the redundant power supply continues to power the system. The server supports a maximum of two power supplies.
- It is the customer's responsibility to supply the necessary power cable.

To reduce the risk of electric shock or energy hazards:

- Use a proper circuit breaker.
- Use 4 mm² (10 AWG) at 90° C copper wire.
- Torque the wiring-terminal screws to 0.50 ~ 0.60 newton-meters (4.43 ~ 5.31 inch-pounds).

For more information, see Statement 34 on page below.

- If the power source requires ring terminals, you must use a crimping tool to install the ring terminals to the power cord wires. The ring terminals must be UL approved and must accommodate the wire that is described in the above-mentioned note .

Statement 29:



CAUTION:

This equipment is designed to permit the connection of the earthed conductor of the dc supply circuit to the earthing conductor at the equipment.

This equipment is designed to permit the connection of the earthed conductor of the dc supply circuit to the earthing conductor at the equipment. If this connection is made, all of the following conditions must be met:

- This equipment shall be connected directly to the dc supply system earthing electrode conductor or to a bonding jumper from an earthing terminal bar or bus to which the dc supply system earthing electrode conductor is connected.
- This equipment shall be located in the same immediate area (such as, adjacent cabinets) as any other equipment that has a connection between the earthed conductor of the same dc supply circuit and the earthing conductor, and also the point of earthing of the dc system. The dc system shall not be earthed elsewhere.
- The dc supply source shall be located within the same premises as this equipment.
- Switching or disconnecting devices shall not be in the earthed circuit conductor between the dc source and the point of connection of the earthing electrode conductor.

Statement 31



DANGER

Electrical current from power, telephone, and communication cables is hazardous.

To avoid a shock hazard:

- **Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**
- **Connect all power cords to a properly wired and grounded power source.**
- **Connect to properly wired power sources any equipment that will be attached to this product.**
- **When possible, use one hand only to connect or disconnect signal cables.**
- **Never turn on any equipment when there is evidence of fire, water, or structural damage.**
- **Disconnect the attached ac power cords, dc power sources, network connections, telecommunications systems, and serial cables before you open the device covers, unless you are instructed otherwise in the installation and configuration procedures.**
- **Connect and disconnect cables as described in the following table when you install, move, or open covers on this product or attached devices.**

To Connect:

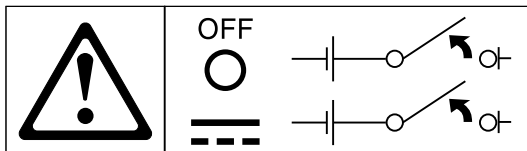
1. Turn OFF all power sources and equipment that is to be attached to this product.
2. Attach signal cables to the product.
3. Attach power cords to the product.
 - For ac systems, use appliance inlets.
 - For dc systems, ensure correct polarity of -48 V dc connections: RTN is + and -48 V dc is -. Earth ground should use a two-hole lug for safety.
4. Attach signal cables to other devices.
5. Connect power cords to their sources.
6. Turn ON all the power sources.

To Disconnect:

1. Turn OFF all power sources and equipment that is to be attached to this product.
 - For ac systems, remove all power cords from the chassis power receptacles or interrupt power at the ac power distribution unit.
 - For dc systems, disconnect dc power sources at the breaker panel or by turning off the power source. Then, remove the dc cables.
2. Remove the signal cables from the connectors.
3. Remove all cables from the devices.

Statement 33**CAUTION:**

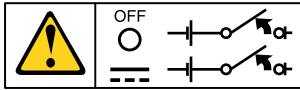
This product does not provide a power-control button. Turning off blades or removing power modules and I/O modules does not turn off electrical current to the product. The product also might have more than one power cord. To remove all electrical current from the product, make sure that all power cords are disconnected from the power source.

**Statement 34****CAUTION:**

To reduce the risk of electric shock or energy hazards:

- This equipment must be installed by trained service personnel in a restricted-access location, as defined by the NEC and IEC 60950-1, First Edition, The Standard for Safety of Information Technology Equipment.
- Connect the equipment to a properly grounded safety extra low voltage (SELV) source. A SELV source is a secondary circuit that is designed so that normal and single fault conditions do not cause the voltages to exceed a safe level (60 V direct current).
- Incorporate a readily available approved and rated disconnect device in the field wiring.
- See the specifications in the product documentation for the required circuit-breaker rating for branch circuit overcurrent protection.

- Use copper wire conductors only. See the specifications in the product documentation for the required wire size.
- See the specifications in the product documentation for the required torque values for the wiring-terminal screws.



Important: Before you use the product, be sure to read the multilingual safety instructions at: <https://support.lenovo.com/documents/LNVO-DOCS>

To install a hot-swap dc power supply, complete the following steps:

Attention: Only trained service personnel other than IBM service technicians are authorized to install and remove the -48 volt dc power supply, and make the connections to and disconnections from the -48 volt dc power source. IBM service technicians are not certified or authorized to install or remove the -48 volt power cable. The customer is responsible for ensuring that only trained service personnel install or remove the -48 volt power cable.

- Step 1. Read the safety information that begins on “Safety” on page v and “Installation guidelines” on page 305.
- Step 2. Touch the static-protective package that contains the hot-swap power supply to any unpainted metal surface on the server; then, remove the power supply from the package and place it on a static-protective surface.
- Step 3. Turn off the circuit breaker for the dc power source to which the new power supply will be connected. Disconnect the power cord from the dc power source.
- Step 4. Attach the dc power cable to the new power supply.

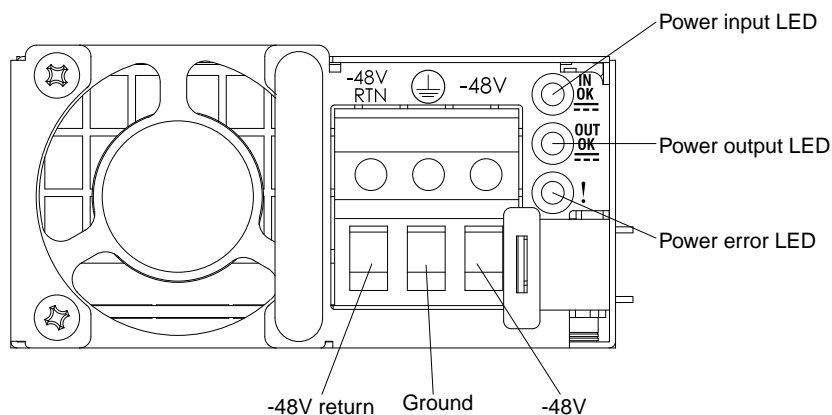


Figure 201. DC power supply rear view

- Step 5. If you are installing a hot-swap power supply into an empty bay, remove the power-supply filler from the power-supply bay.

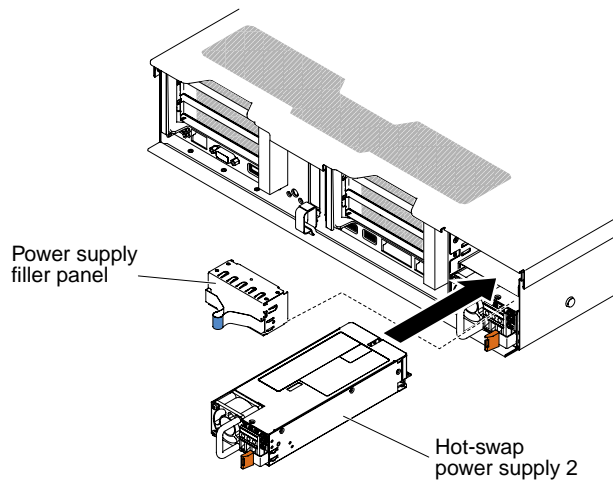


Figure 202. Power supply installation

- Step 6. Grasp the handle on the rear of the power supply and slide the power supply forward into the power-supply bay until it clicks. Make sure that the power supply connects firmly into the power-supply connector.
- Step 7. Route the power cord through the handle and cable tie if any, so that it does not accidentally become unplugged.
- Step 8. Connect the other ends of the dc power cable to the dc power source. Cut the wires to the correct length, but do not cut them shorter than 150 mm (6 inch). If the power source requires ring terminals, you must use a crimping tool to install the ring terminals to the power cord wires. The ring terminals must be UL approved and must accommodate the wires that are described on page [“Replacing a hot-swap dc power supply” on page 253](#). The minimum nominal thread diameter of a pillar or stud type of terminal must be 4 mm; for a screw type of terminal the diameter must be 5.0 mm.
- Step 9. Turn on the circuit breaker for the dc power source to which the new power supply is connected.
- Step 10. Make sure that the green power LEDs on the power supply are lit, indicating that the power supply is operating correctly.
- Step 11. If you are replacing a power supply to the server, attach the redundant power information label that comes with this option on the server cover near the power supplies.

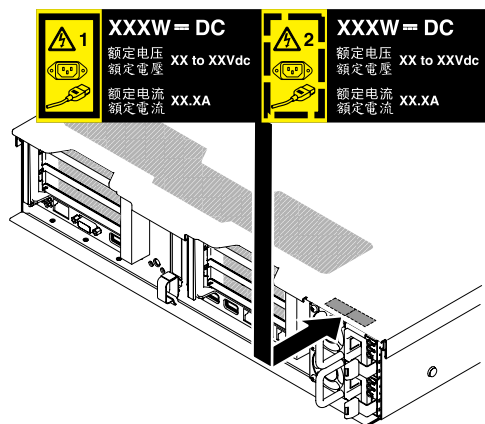


Figure 203. Redundant power information label

Removing the 2.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane

Use this information to remove the 2.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane.

To remove the 2.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Pull the hard disk drives or fillers out of the server slightly to disengage them from the backplate assembly/backplane. See [“Removing a hot-swap hard disk drive” on page 171](#) and [“Removing a simple-swap hard disk drive” on page 174](#) for details.
- Step 5. To obtain more working room, remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
- Step 6. Lift the two front release latches and rotate the backplate assembly/backplane toward the rear of the server to remove the backplate assembly/backplane.

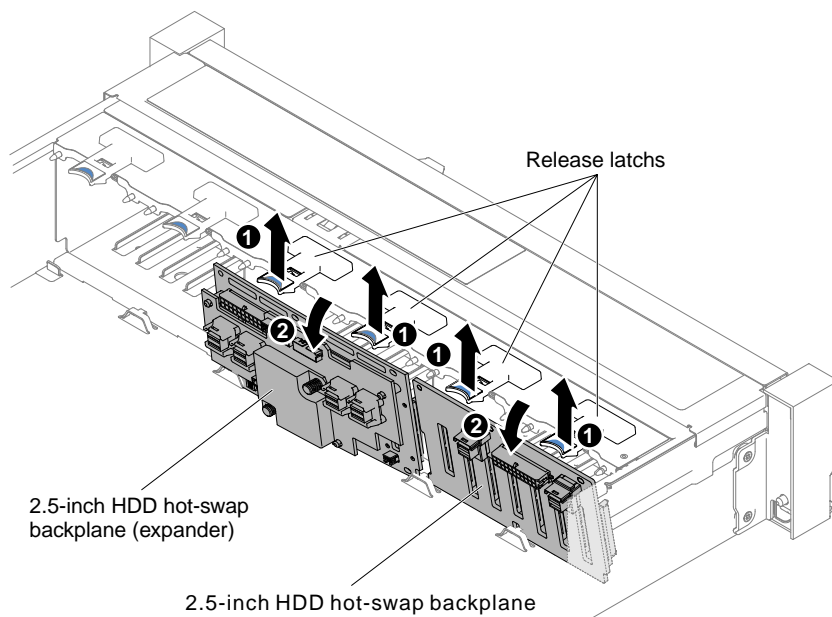


Figure 204. 2.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane removal

- Step 7. Disconnect all cables from the hard disk drive backplane and the system board.

Note: Disengage all latches, release tabs or locks on cable connectors when you disconnect all cables from the system board. Failing to release them before removing the cables will damage the cable sockets on the system board. The cable sockets on the system board are fragile. Any damage to the cable sockets may require replacing the system board.

- Step 8. If you are instructed to return the hard disk drive backplate assembly/backplane, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the 2.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane

Use this information to replace the 2.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane.

To install the 2.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server, and disconnect all power cords and external cables.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Pull the hard disk drives or fillers out of the server slightly to disengage them from the backplate assembly/backplane. See [“Removing a hot-swap hard disk drive” on page 171](#) and [“Removing a simple-swap hard disk drive” on page 174](#) for details.
- Step 5. Remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
- Step 6. Insert the backplate assembly/backplane tabs into slots on the bottom of the cage and push the backplate assembly/backplane forward into the release latch (on top of the backplate assembly/backplane cage) until the backplate assembly/backplane is locked in place.

Note: You can connect the cables to the drive backplate assembly/backplane before installing the backplate assembly/backplane onto the cage or you can connect the cables after you install the backplate assembly/backplane, if that is easier for you.

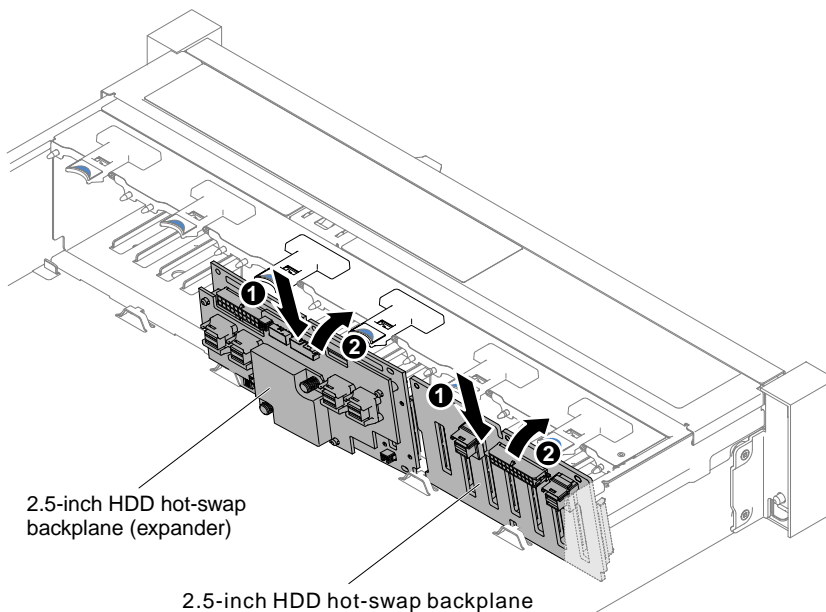


Figure 205. 2.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane installation

- Step 7. Connect the SAS signal and power/configuration cables to the backplate assembly/backplane and the system board. See [“2.5-inch hard disk drive cable connection” on page 148](#) for details.
- Step 8. Replace the fan cage and fans if you removed them (see [“Replacing the fan cage assembly” on page 191](#) and [“Replacing a hot-swap fan” on page 193](#)).
- Step 9. Reinstall the hard disk drives (see [“Replacing a hot-swap hard disk drive” on page 172](#)).

- Step 10. Install the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 11. Slide the server into the rack.
- Step 12. Reconnect the power cords and any cables that you removed.
- Step 13. Turn on the peripheral devices and the server.

Removing the 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane

Use this information to remove the 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane.

To remove the 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect all power cords.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Pull the hard disk drives or fillers out of the server slightly to disengage them from the backplate assembly/backplane. See [“Removing a hot-swap hard disk drive” on page 171](#) and [“Removing a simple-swap hard disk drive” on page 174](#) for details.
- Step 5. To obtain more working room, remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
- Step 6. Disconnect the SAS signal and power/configuration cables from the system board.

Note: Disengage all latches, release tabs or locks on cable connectors when you disconnect all cables from the system board. Failing to release them before removing the cables will damage the cable sockets on the system board. The cable sockets on the system board are fragile. Any damage to the cable sockets may require replacing the system board.

- Step 7. Pull the two plungers while you push the backplate assembly to the left to disengage the assembly.
- For eight 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane

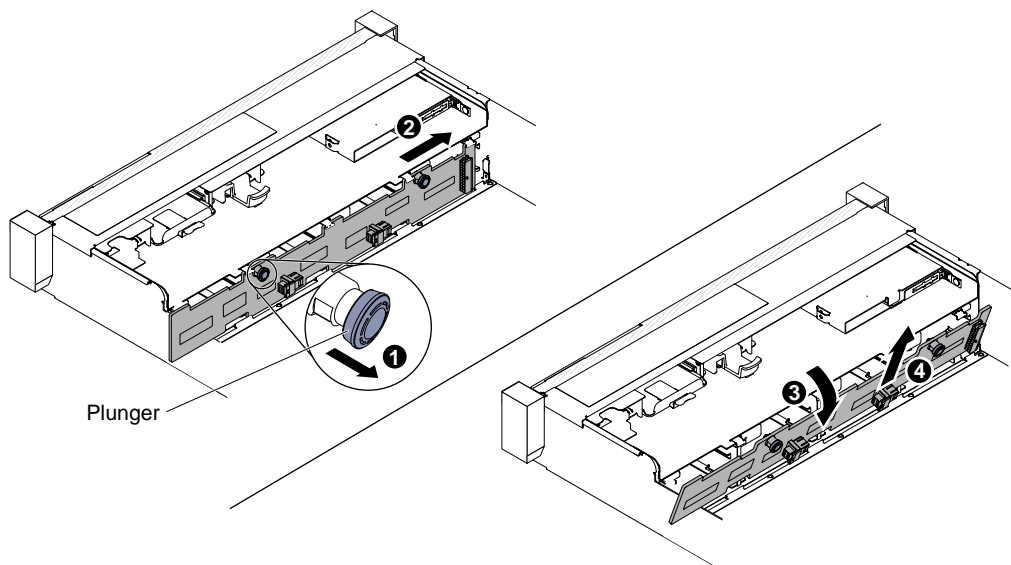


Figure 206. 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane removal

- For twelve 3.5-inch hot-swap hard disk drive backplane

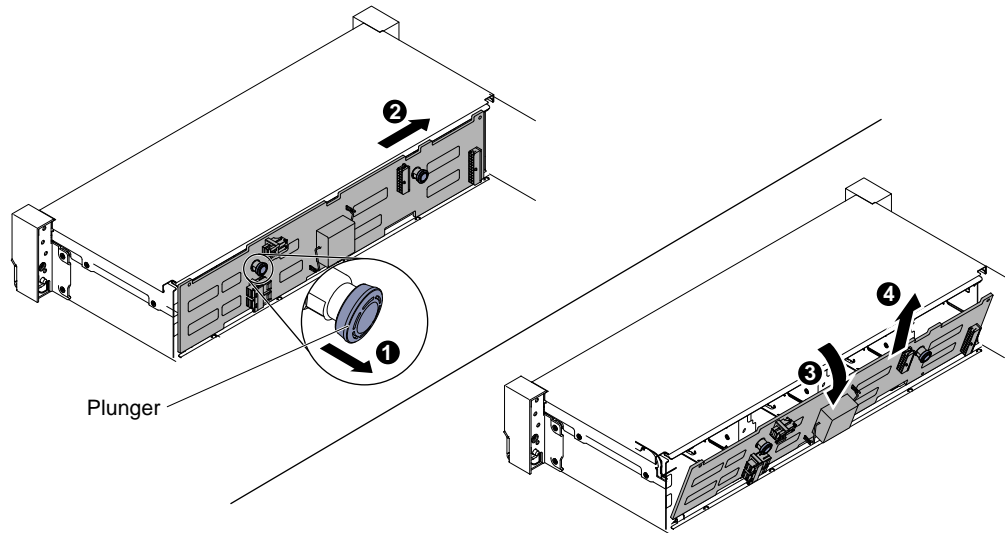


Figure 207. 3.5-inch hot-swap hard disk drive backplane removal

- Step 8. Rotate the backplate assembly/backplane toward the rear of the server and lift the backplate assembly/backplane up to remove it from the server.
- Step 9. If you are instructed to return the hard disk drive backplate assembly/backplane, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane

Use this information to replace the 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane.

To install the 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server, and disconnect all power cords and external cables.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Pull the hard disk drives or fillers out of the server slightly to disengage them from the backplate assembly/backplane. See [“Removing a hot-swap hard disk drive” on page 171](#) and [“Removing a simple-swap hard disk drive” on page 174](#) for details.
- Step 5. Remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
- Step 6. **1** Insert the backplate assembly/backplane tabs into slots on the bottom of the drive cage at an angle; then, **2** rotate the backplate assembly/backplane toward the front the server.
- Note:** You can connect the cables to the drive backplate assembly/backplane before installing the backplate assembly/backplane onto the cage or you can connect the cables after you install the backplate assembly/backplane, if that is easier for you.
- Step 7. **3** Push the backplate assembly/backplane to the left to engage the assembly into place.

- For eight 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane

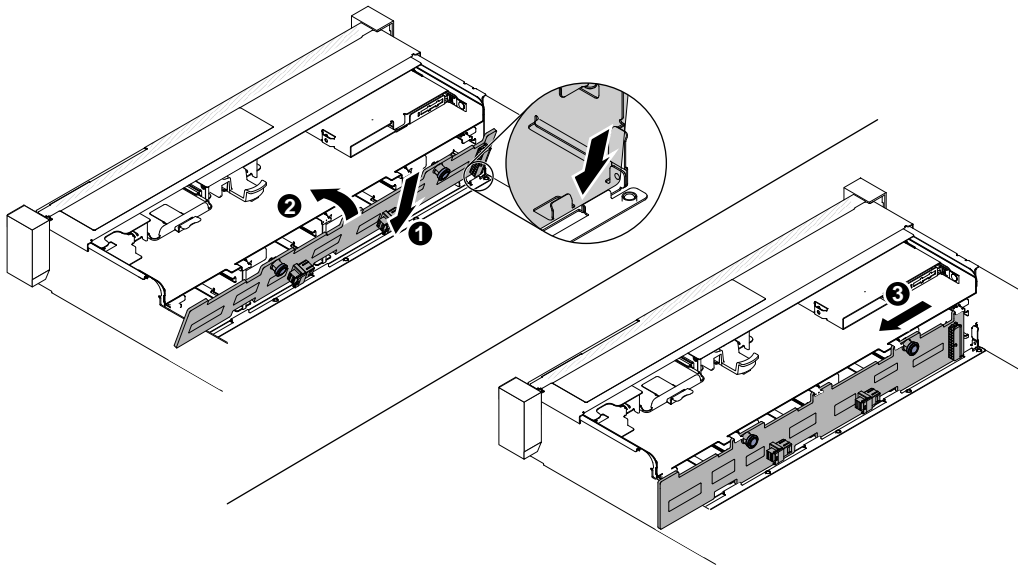


Figure 208. Eight 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane

- For twelve 3.5-inch hot-swap hard disk drive backplane

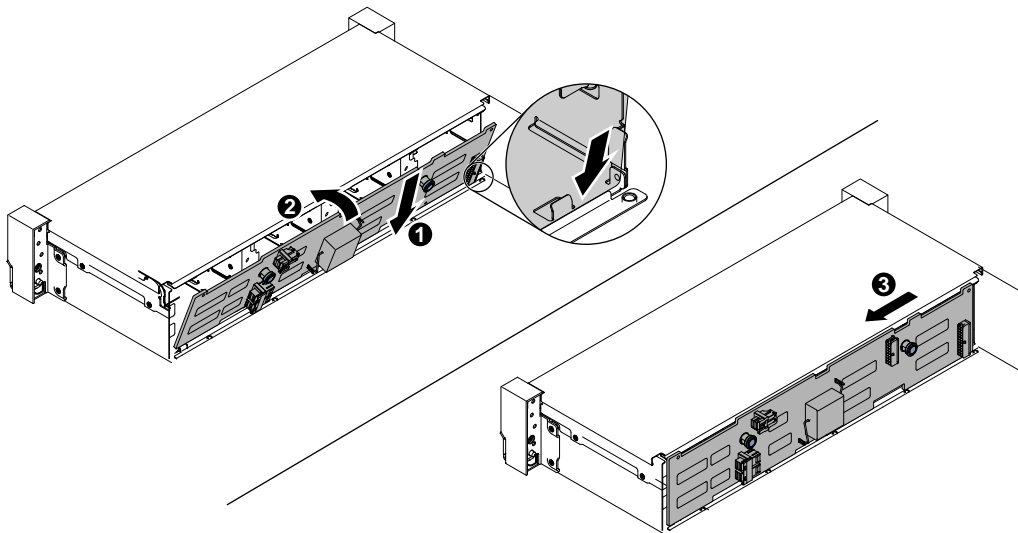


Figure 209. 3.5-inch hot-swap hard disk drive backplane installation

- Step 8. Connect the signal and power-configuration cables to the backplane and the system board. See [“3.5-inch hard disk drive cable connection” on page 158](#) for more information.
- Step 9. Reinstall the hard disk drives and filler panels (see [“Replacing a simple-swap hard disk drive” on page 175](#)).
- Step 10. Replace the fan cage assembly and fans if you removed them (see [“Replacing the fan cage assembly” on page 191](#) and [“Replacing a hot-swap fan” on page 193](#)).
- Step 11. Install the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 12. Slide the server into the rack.

Step 13. Reconnect the power cords and any cables that you removed.

Step 14. Turn on the peripheral devices and the server.

Removing a USB embedded hypervisor flash device

Use this information to remove a USB embedded hypervisor flash device.

To remove a USB hypervisor flash device, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Grasp the flash device and pull to remove it from the connector.

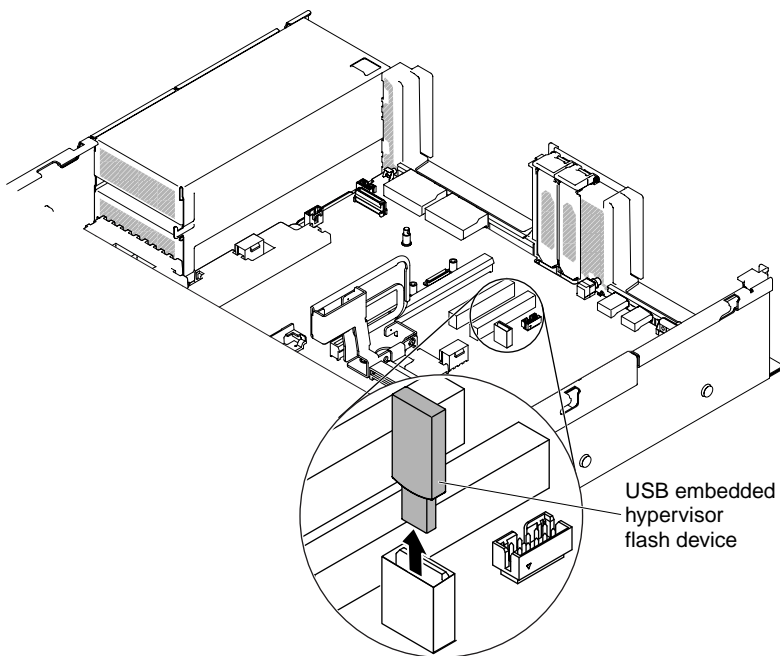


Figure 210. USB hypervisor flash device removal

- Step 5. If you are instructed to return the flash device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing a USB embedded hypervisor flash device

Use this information to replace a USB embedded hypervisor flash device.

To install a USB hypervisor flash device, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the riser-card assembly (see [“Removing a riser-card assembly” on page 198](#)).

Step 5. Align the flash device with the connector on the system board and push it into the USB connector until it is firmly seated.

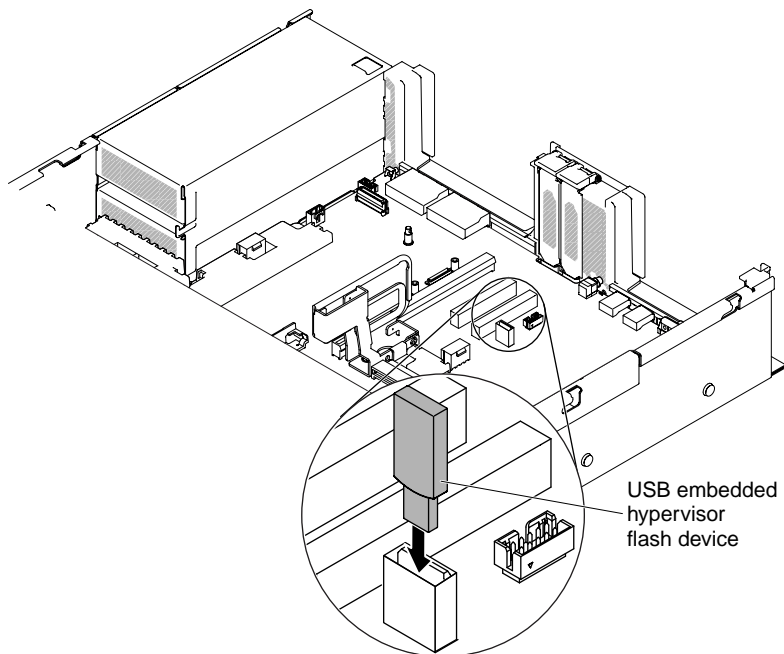


Figure 211. USB hypervisor flash device installation

Step 6. Reconnect the power cords and any cables that you removed.

Step 7. Replace the top cover (see [“Replacing the top cover” on page 164](#)).

Step 8. Slide the server into the rack.

Step 9. Turn on the peripheral devices and the server.

Removing the coin-cell battery (also called CMOS battery)

The following notes describe information that you must consider when replacing the battery.

- Lenovo has designed this product with your safety in mind. The lithium battery must be handled correctly to avoid possible danger. If you replace the battery, you must adhere to the following instructions.

Note: In the U. S., call 1-800-IBM-4333 for information about battery disposal.

- If you replace the original lithium battery with a heavy-metal battery or a battery with heavy-metal components, be aware of the following environmental consideration. Batteries and accumulators that contain heavy metals must not be disposed of with normal domestic waste. They will be taken back free of charge by the manufacturer, distributor, or representative, to be recycled or disposed of in a proper manner.
- To order replacement batteries, call 1-800-IBM-SERV within the United States, and 1-800-465-7999 or 1-800-465-6666 within Canada. Outside the U.S. and Canada, call your support center or business partner.

Note: After you replace the battery, you must reconfigure the server and reset the system date and time.

Statement 2



CAUTION:

When replacing the lithium battery, use only Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

To remove the coin-cell battery, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. If necessary, lift the riser-card assembly 2 out of the way (see [“Removing a riser-card assembly” on page 198](#)).
- Step 5. Remove the coin-cell battery:

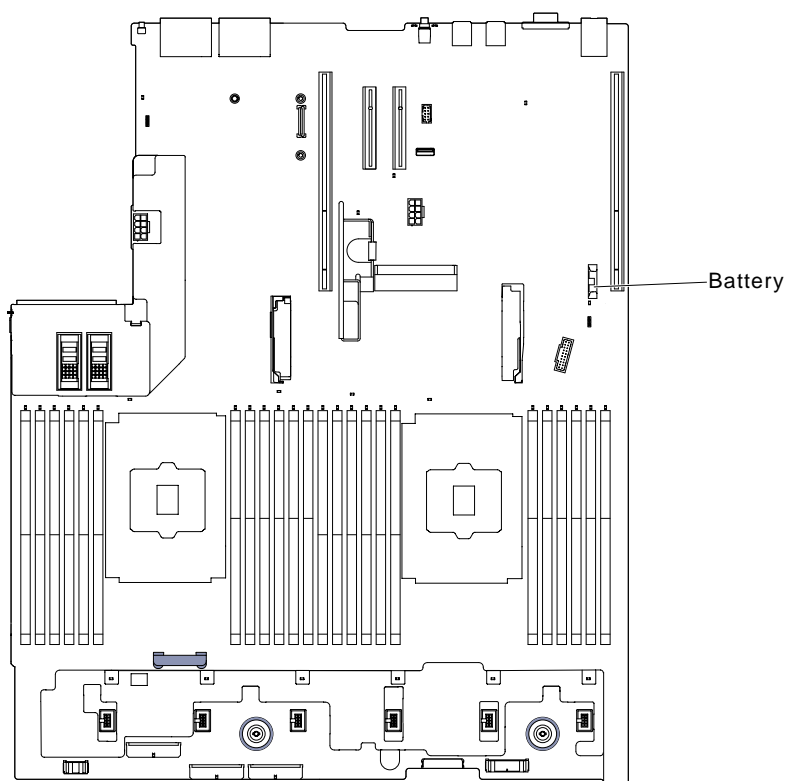


Figure 212. Coin-cell battery position

- a. If there is a rubber cover on the battery holder, use your fingers to lift the battery cover from the battery connector.
- b. Use one finger to tilt the battery horizontally out of its socket, pushing it away from the socket.

Attention: Neither tilt nor push the battery by using excessive force.

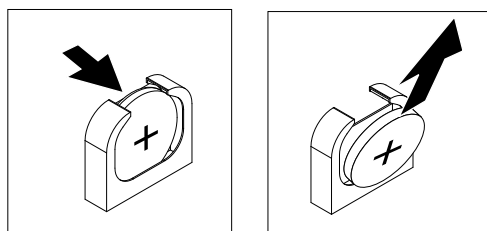


Figure 213. Coin-cell battery removal

- c. Use your thumb and index finger to lift the battery from the socket.

Attention: Do not lift the battery by using excessive force. Failing to remove the battery properly may damage the socket on the system board. Any damage to the socket may require replacing the system board.

Step 6. Dispose of the battery as required by local ordinances or regulations.

Replacing the coin-cell battery (also called CMOS battery)

The following notes describe information that you must consider when replacing the coin-cell battery in the server.

- When replacing the coin-cell battery, you must replace it with a lithium battery of the same type from the same manufacturer.
- To order replacement batteries, call 1-800-426-7378 within the United States, and 1-800-465-7999 or 1-800-465-6666 within Canada. Outside the U.S. and Canada, call your sales representative or reseller.
- After you replace the system-board battery, you must reconfigure the server and reset the system date and time.
- To avoid possible danger, read and follow the following safety statement.

Statement 2



CAUTION:

When replacing the lithium battery, use only Part Number 33F8354 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

To install the replacement coin-cell battery, complete the following steps:

- Step 1. Follow any special handling and installation instructions that come with the replacement battery.
- Step 2. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 3. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 4. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 5. If necessary, lift the riser-card assembly 2 out of the way (see [“Removing a riser-card assembly” on page 198](#)).
- Step 6. Insert the new battery:

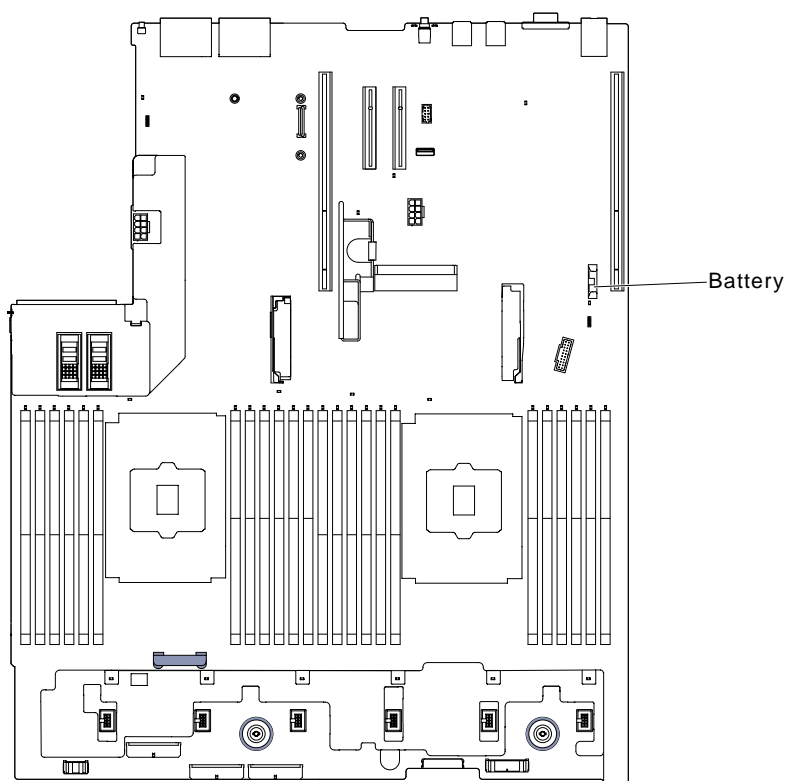


Figure 214. Coin-cell battery position

- a. Tilt the battery so that you can insert it into the socket on the side opposite the battery clip.



Figure 215. Coin-cell battery installation

- b. Press the battery down into the socket until it clicks into place. Make sure that the battery clip holds the battery securely.
- c. If you removed a rubber cover from the battery holder, use your fingers to install the battery cover on top of the battery connector.

- Step 7. Reinstall the riser-card assembly 2 (see [“Replacing a riser-card assembly” on page 199](#)), if necessary.
- Step 8. Install the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 9. Slide the server into the rack.
- Step 10. Reconnect the external cables; then, reconnect the power cords and turn on the peripheral devices and the server.
- Step 11. Start the Setup Utility and reset the configuration.
 - Set the system date and time.

- Set the power-on password.
- Reconfigure the server.

See [“Using the Setup Utility” on page 51](#) for details.

Removing the SD adapter

Use this information to remove the SD adapter.

To remove the SD adapter, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 3. Remove the riser-card assembly 2, if needed (See [“Removing a riser-card assembly” on page 198](#)).
- Step 4. Loosen two screws.
- Step 5. Lift the SD adapter out of the server.
- Step 6. Remove the SD cards.

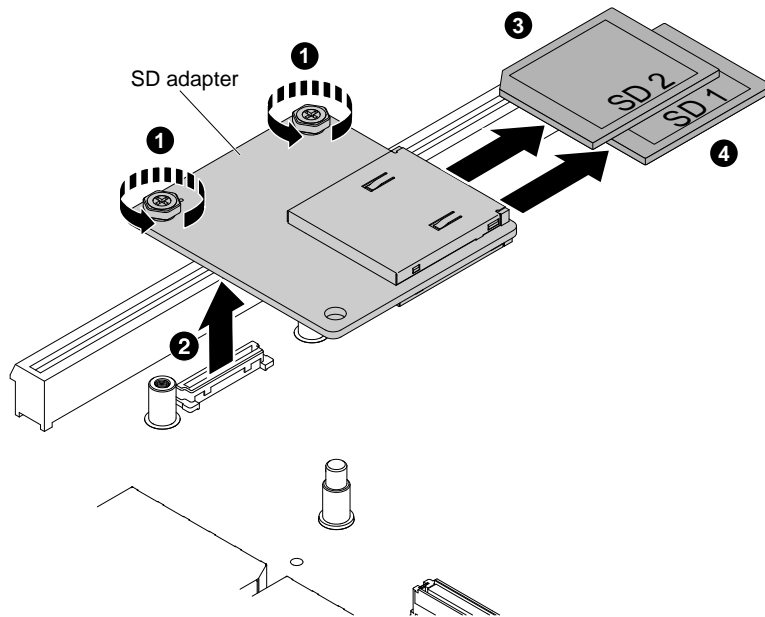


Figure 216. SD adapter removal

- Step 7. If you are instructed to return the SD adapter, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the SD adapter

Use this information to replace a SD adapter.

Important: If your SD adapter option comes with VMware vSphere ESXi software preloaded, you must make configuration changes to your system UEFI *before* installing the SD adapter in your compute node. See the documentation that comes with the SD adapter and [“Using the Setup Utility” on page 51](#) for information and instructions.

To install the SD adapter, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server, and disconnect all power cords and external cables.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the riser-card assembly 2 (See [“Removing a riser-card assembly” on page 198](#)).
- Step 5. Insert the SD cards.
- Step 6. Align the SD adapter with the alignment pin and the connector; then, lower the SD adapter and push it until it is firmly seated.
- Step 7. Fasten two screws.

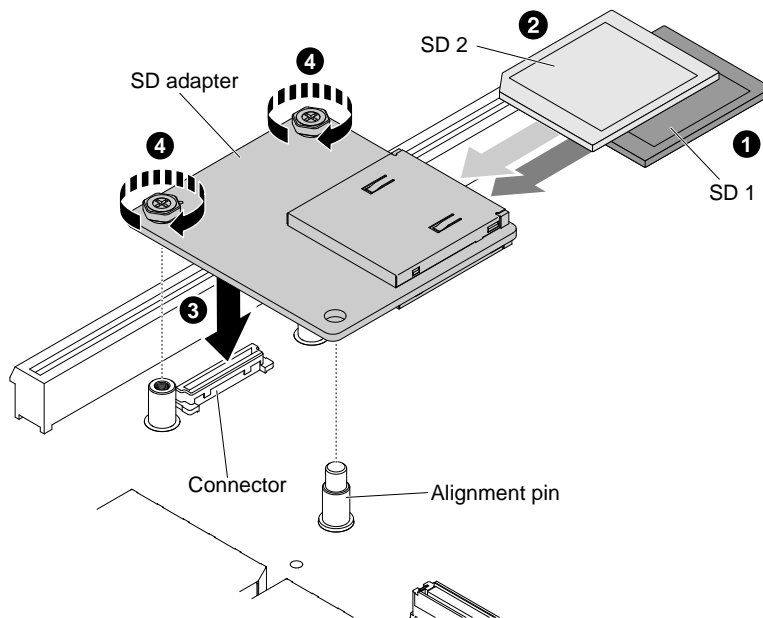


Figure 217. SD adapter installation

- Step 8. See the <http://www.ibm.com/support/entry/portal/docdisplay?Indocid=MIGR-5096845>, that comes with the option, for information about how to configure the SD adapter.
- Step 9. Turn on the peripheral devices and the server.

Removing the LCD system information display panel

Use this information to remove the LCD system information display panel.

Note: The LCD system information display panel is available only on some models.

Removing the LCD panel assembly on a 3.5-inch model

To remove the LCD panel assembly on a 3.5-inch model, complete the following steps.

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
3. Remove the top cover (see [“Removing the top cover” on page 162](#)).

4. Remove the fan cage assembly (See [“Removing the fan cage assembly” on page 190](#)).
5. Pull up the release latch slightly and slide the LCD panel assembly out of the server.

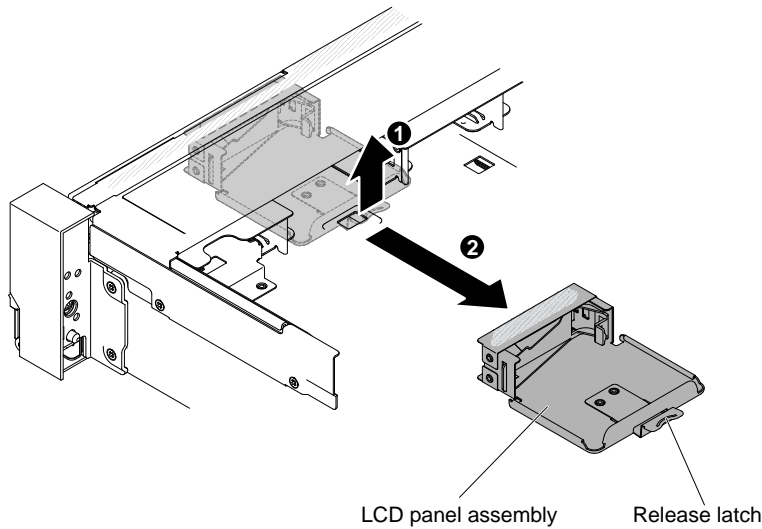


Figure 218. LCD panel assembly removal

6. Disconnect the cable from the back of the LCD system information display panel.

Note: To disconnect the cable, press evenly on the connector release latch first; then, pull the cable out.

7. **1** Pull the tab on the LCD retention bracket to the left to disengage the retention bracket. **2** Rotate the retention bracket to remove it from the server.

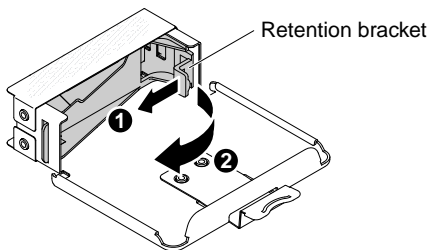


Figure 219. Retention bracket removal

8. Carefully remove the LCD system information display panel out of the LCD panel assembly.

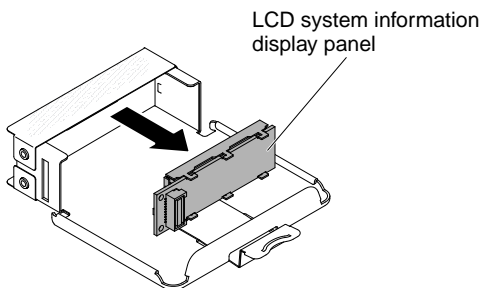


Figure 220. LCD system information display panel removal

9. If you are instructed to return the LCD panel assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Removing the LCD system information display panel on a 2.5-inch model

To remove the LCD system information display panel inside the media cage on a 2.5-inch model, complete the following steps.

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
4. Remove the fan cage assembly [“Removing the fan cage assembly” on page 190](#)).
5. Remove the media cage (see [“Removing the media cage \(also called lightpath LCD operation panel assembly\)” on page 194](#)),
6. Disconnect the cable from the back of the LCD system information display panel.

Note: To disconnect the cable, press evenly on the connector release latch first; then, pull the cable out.

7. **1** Pull the tab on the LCD retention bracket to the left to disengage the retention bracket. **2** Rotate the retention bracket to remove it from the server.

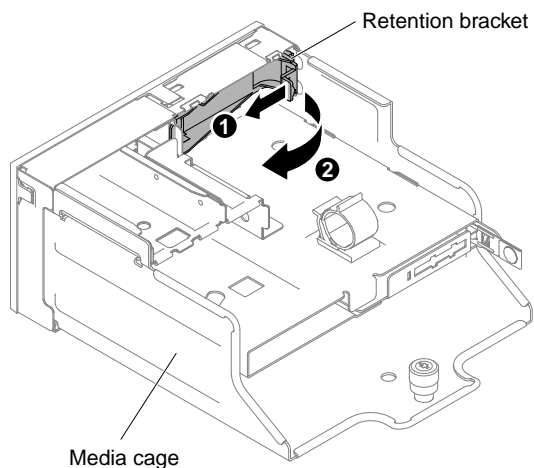


Figure 221. Retention bracket removal

8. Carefully remove the LCD system information display panel out of the media cage.

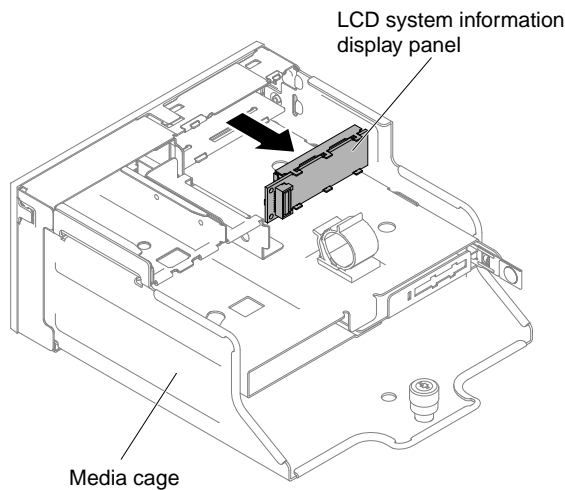


Figure 222. LCD system information display panel removal

9. If you are instructed to return the LCD system information display panel, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the LCD system information display panel

Use this information to replace the LCD system information display panel.

Note: The LCD system information display panel is available on some models.

Replacing the LCD panel assembly on a 3.5-inch model

To install the LCD panel assembly on a 3.5-inch model, complete the following steps.

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
4. Remove the fan cage assembly [“Removing the fan cage assembly” on page 190](#)).
5. **1** Pull the tab on the LCD retention bracket to the left to disengage the retention bracket. **2** Rotate the retention bracket to remove it from the server.

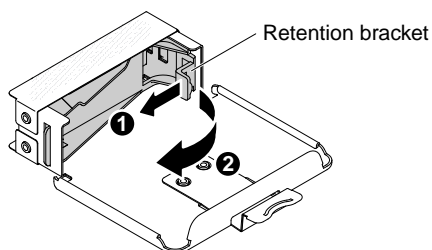


Figure 223. Retention bracket removal

6. Carefully insert the LCD system information display panel into place.

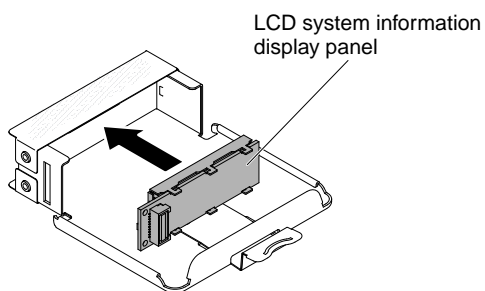


Figure 224. LCD system information display panel installation

7. Hinge the retention bracket into the slot on the LCD panel assembly and rotate it until it clicks into place.

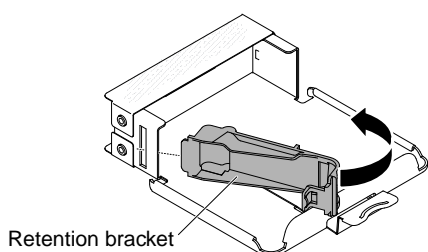


Figure 225. Retention bracket installation

8. Connect the cable to the rear of the LCD system information display panel.
9. Slide the LCD panel assembly into the server until it clicks into place.

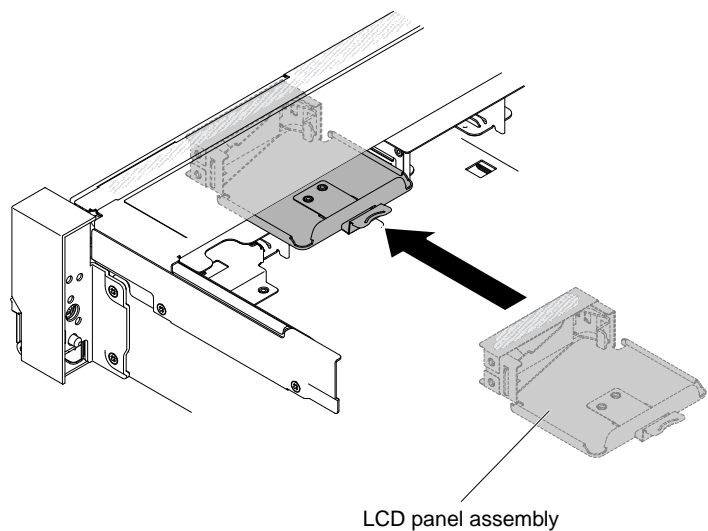


Figure 226. LCD panel assembly installation

10. Connect the LCD panel assembly cable to the system board. The following illustration shows the cable routing for the LCD panel assembly.

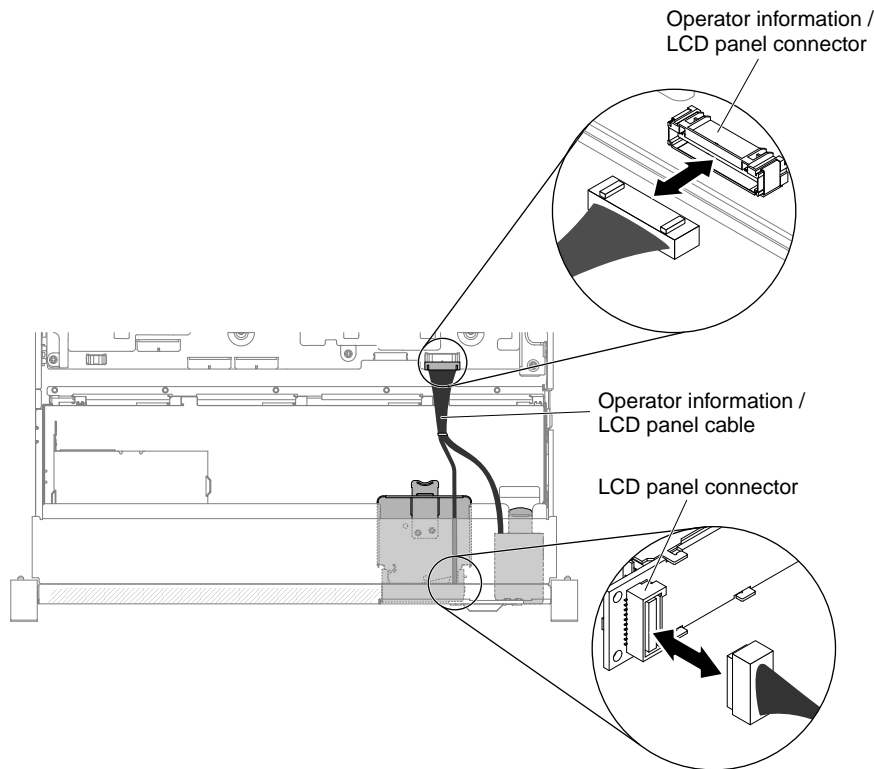


Figure 227. LCD panel assembly cable routing

Note: To connect the LCD panel assembly cable on the system board, press evenly on the cable. Pressing on one side of the cable might cause damage to the cable or connector.

11. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
12. Slide the server into the rack.
13. Reconnect the power cords and any cables that you removed.
14. Turn on the peripheral devices and the server.

Replacing the LCD system information display panel on a 2.5-inch model

To install the LCD system information display panel into a media cage that is pre-configured without a LCD system information display panel on a 2.5-inch model, complete the following steps.

1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
4. Remove the fan cage assembly [“Removing the fan cage assembly” on page 190](#)).
5. Remove the media cage (see [“Removing the media cage \(also called lightpath LCD operation panel assembly\)” on page 194](#)),
6. A separate bezel is needed if your media cage has a bezel without the opening and buttons for the LCD panel. To remove the media cage bezel, complete the following steps:
 - a. Disengage the three snaps on the media cage bezel from the media cage. The following illustration shows the location of three snaps.

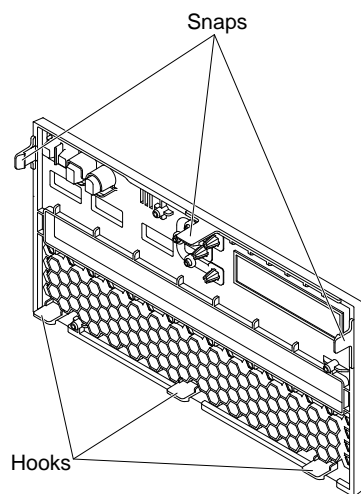


Figure 228. Snaps (the rear side of the media cage)

- b. Lift the bezel upwards; then, pivot and rotate the bezel along the hooks to remove it from the media cage.

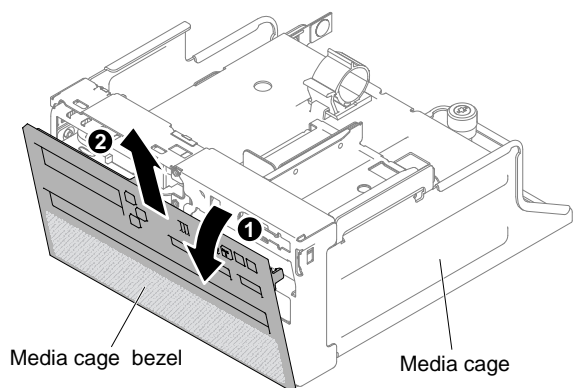


Figure 229. Media cage bezel removal

7. **1** Pull the tab on the LCD retention bracket to the left to disengage the retention bracket. **2** Rotate the retention bracket to remove it from the server.

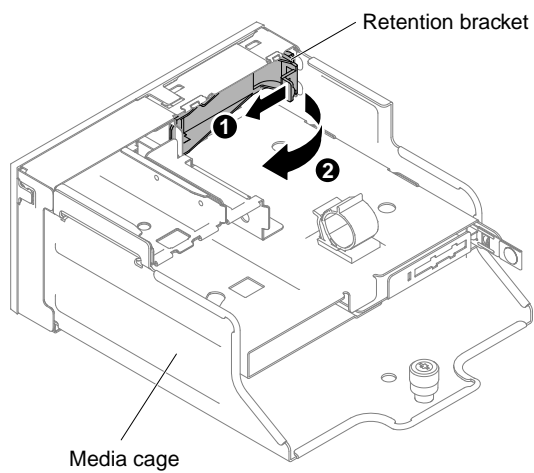


Figure 230. Retention bracket removal

8. Carefully insert the LCD system information display panel into place.

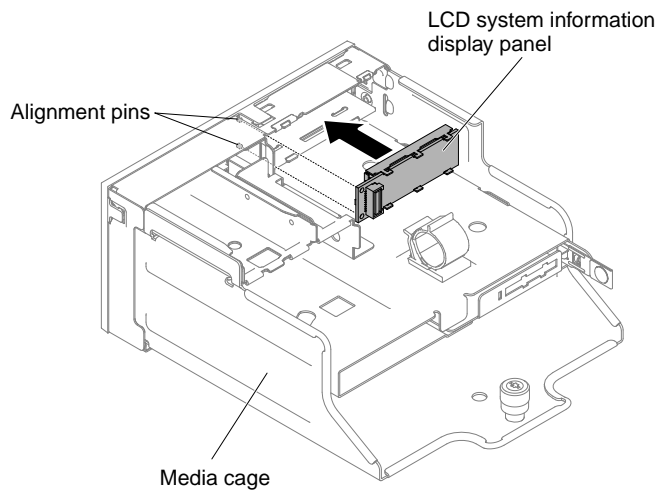


Figure 231. LCD system information display panel installation

9. Insert the retention bracket into the slot on the media cage and push it until it clicks into place.

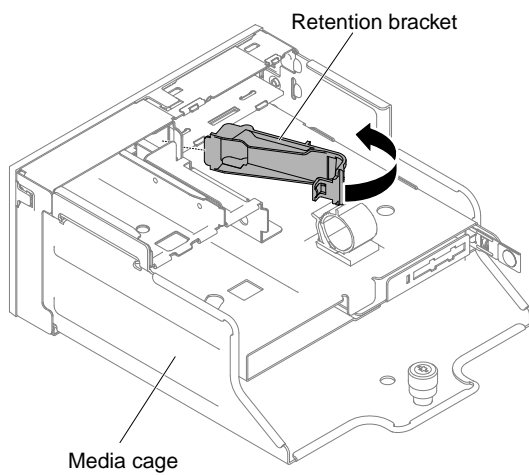


Figure 232. Retention bracket installation

10. If you have removed the media cage bezel, install the new media cage bezel with LCD opening and buttons. Angle the media cage bezel and insert the three hooks on the rear side of the media cage bezel into slots on the media cage. The following illustration shows the location of three hooks.

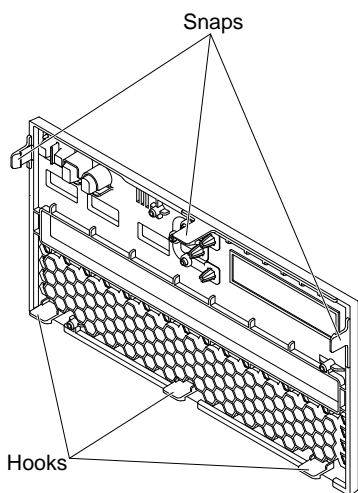


Figure 233. Hooks (the rear side of the media cage)

11. Rotate the media cage bezel and snap it into place.

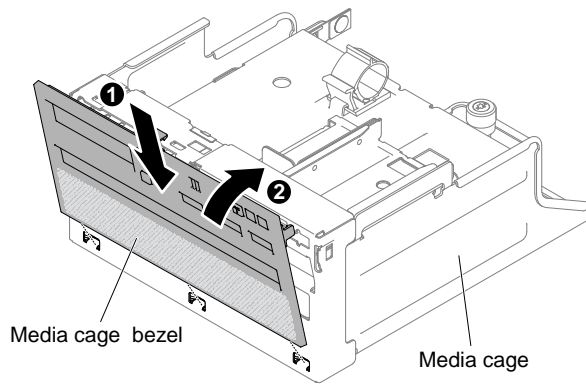


Figure 234. Retention bracket installation

12. Install the media cage (see [“Replacing the media cage \(also called lightpath LCD operation panel assembly\)” on page 196](#)).
13. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
14. Slide the server into the rack.
15. Reconnect the power cords and any cables that you removed.
16. Turn on the peripheral devices and the server.

Removing the operator information panel assembly

Use this information to remove the operator information panel assembly.

To remove the operator information panel, complete the following steps.

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Disconnect the cable from the back of the operator information panel assembly.
- Step 5. **1** Pull up the release tab slightly and **2** slide the operator information panel assembly out of the server.

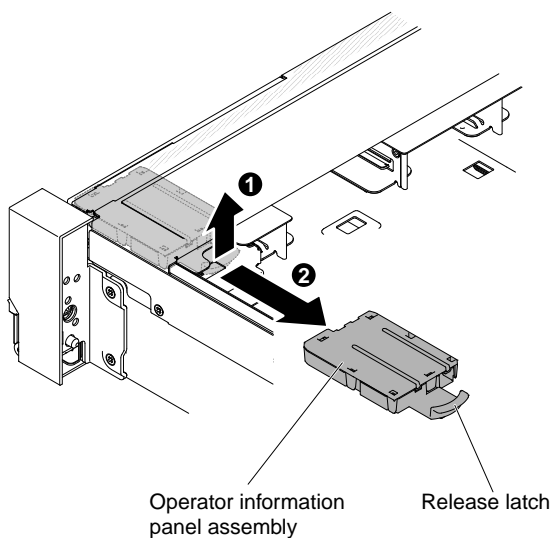


Figure 235. Operator information panel removal

Step 6. If you are instructed to return the operator information panel assembly, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the operator information panel assembly

Use this information to replace the operator information panel assembly.

To install the operator information panel, complete the following steps.

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Slide the operator information panel into the server until it clicks into place.

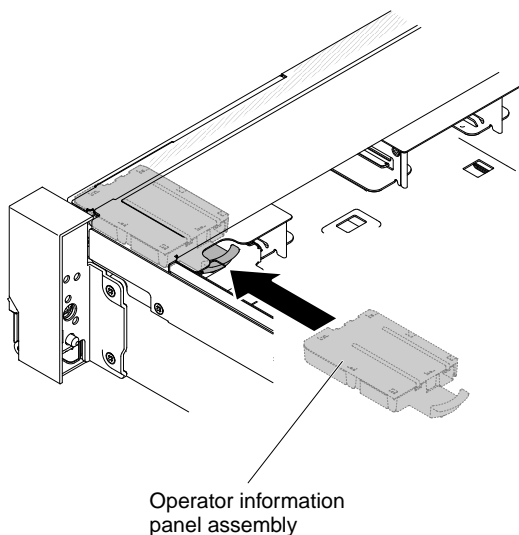


Figure 236. Operator information panel installation

Step 5. Inside the server, connect the operator information panel assembly cable to the system board.

The following illustration shows the cable routing for the operator information panel.

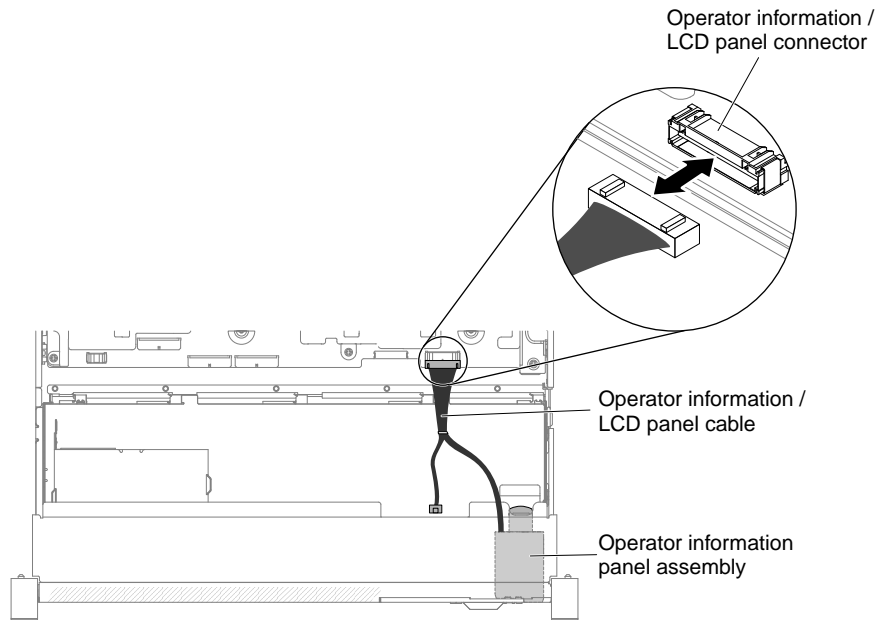


Figure 237. Operator information panel cable routing

Note: To connect the operator information panel cable on the system board, press evenly on the cable. Pressing on one side of the cable might cause damage to the cable or connector.

- Step 6. Replace the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 7. Slide the server into the rack.
- Step 8. Reconnect the power cords and any cables that you removed.
- Step 9. Turn on the peripheral devices and the server.

Removing the security bezel

Use this information to remove the security bezel.

To remove the security bezel, complete the following steps.

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Unlock the security bezel, if needed.
- Step 3. **1** Press the release latch and **2** rotate the security bezel to disengage the security bezel from the chassis.

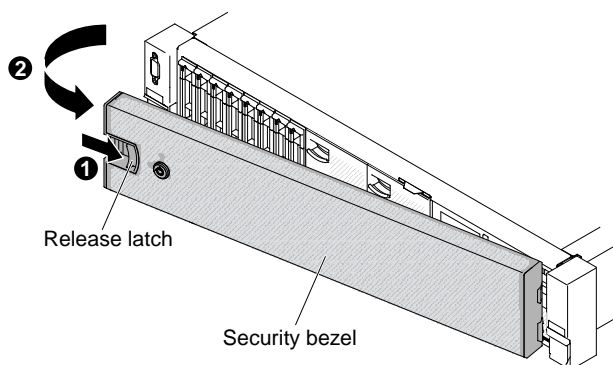


Figure 238. Security bezel removal

Step 4. If you are instructed to return the security bezel, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the security bezel

Use this information to replace the security bezel.

To replace the security bezel, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. **1** Carefully insert the right end of the security bezel into the slots along the right side of the chassis.
- Step 3. **2** Rotate the security bezel until the other side clicks into place on the chassis.

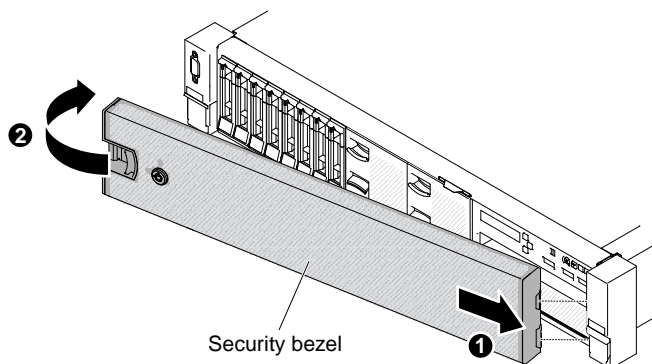


Figure 239. Security bezel installation

Step 4. Use the key to lock the bezel if required.

Removing an optional ServeRAID adapter memory module

Use this information to remove an optional ServeRAID adapter memory module.

To remove an optional ServeRAID adapter memory module, complete the following steps.

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server, and disconnect all power cords and external cables.

- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Locate the ServeRAID adapter with the ServeRAID adapter memory module installed. Then remove any parts and disconnect any cables that might impede your access to the ServeRAID adapter memory module.
- Step 5. Pivot the retaining clips outward. Then grasp the ServeRAID adapter memory module by its edges and carefully pull it straight up to remove it from the memory module slot on the ServeRAID adapter.

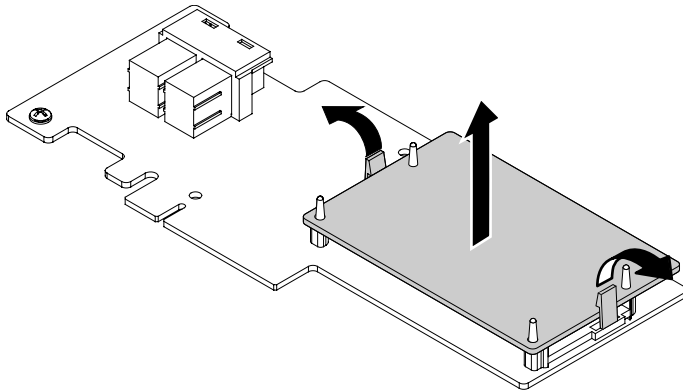


Figure 240. ServeRAID adapter memory module removal

- Step 6. If you are instructed to return the ServeRAID adapter memory module, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing an optional ServeRAID adapter memory module

Use this information to replace an optional ServeRAID adapter memory module.

To replace an optional ServeRAID adapter memory module, complete the following steps.

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server, and disconnect all power cords and external cables.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Locate the ServeRAID adapter onto which you want to install the ServeRAID adapter memory module. Then remove any parts and disconnect any cables that might impede your access to the ServeRAID adapter.
- Step 5. Touch the static-protective package that contains the ServeRAID adapter memory module to any unpainted metal surface on the server. Then remove the ServeRAID adapter memory module from the package.
- Step 6. Align the ServeRAID adapter memory module with the memory module slot on the ServeRAID adapter. Then press the memory module straight down into the slot until the memory module snaps into position. Ensure that the memory module is firmly seated.

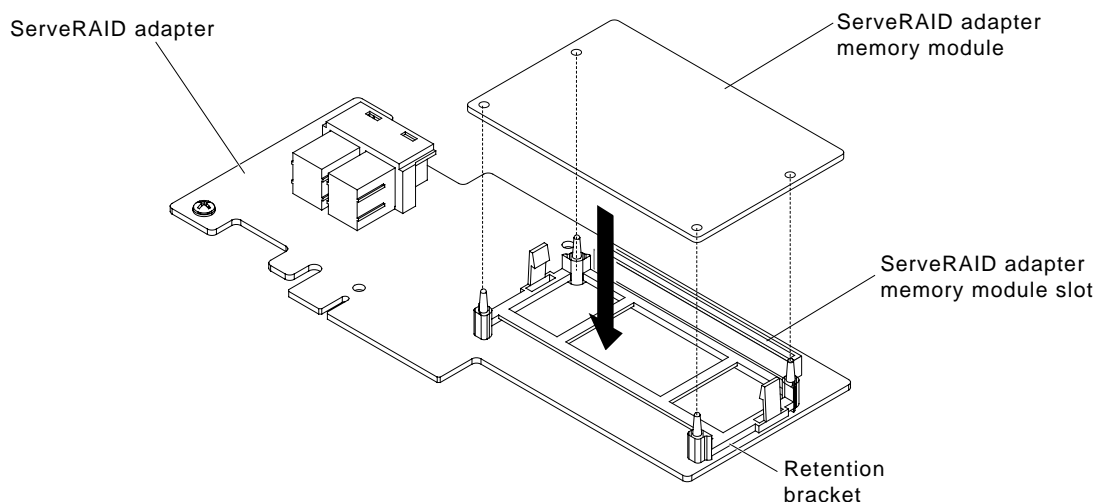


Figure 241. ServeRAID adapter memory module installation

- Step 7. Reinstall any parts and reconnect any cables. Then reinstall the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 8. Slide the server into the rack.
- Step 9. Reconnect the power cords and all external cables, and turn on the server and peripheral devices.

Removing and replacing Tier 2 CRUs

You may install a Tier 2 CRU yourself or request Lenovo to install it, at no additional charge, under the type of warranty service that is designated for your server.

The illustrations in this document might differ slightly from your hardware.

Removing a microprocessor and heat sink

Use this information to remove a microprocessor and heat sink.

Attention:

- Microprocessors are to be removed only by trained technicians.

Important: Always use the microprocessor installation tool to remove a microprocessor. Failing to use the microprocessor installation tool may damage the microprocessor sockets on the system board. Any damage to the microprocessor sockets may require replacing the system board.

- Do not allow the thermal grease on the microprocessor and heat sink to come in contact with anything. Contact with any surface can compromise the thermal grease and the microprocessor socket.
- Dropping the microprocessor during installation or removal can damage the contacts.
- Do not touch the microprocessor contacts; handle the microprocessor by the edges only. Contaminants on the microprocessor contacts, such as oil from your skin, can cause connection failures between the contacts and the socket.

Installation tool has two settings for installing two different sizes of microprocessors. The settings that are marked on the tool are “L” for smaller low core microprocessors, and “H” for larger high core microprocessors.

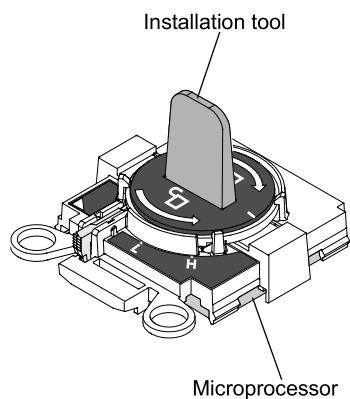


Figure 242. Microprocessor installation tools

To remove a microprocessor and heat sink, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect all power cords.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the air baffle (see [“Removing the air baffle” on page 165](#)).
- Step 5. Locate the microprocessor to be removed (see [“System-board internal connectors” on page 29](#)).
- Step 6. If you are removing microprocessor 1, remove the memory modules from DIMM connectors 6 and 7. If you are removing microprocessor 2, remove the memory modules from DIMM connectors 18 and 19. See [“Removing a memory module” on page 183](#) for instructions.
- Step 7. Remove the heat sink.

Attention: Do not touch the thermal material on the bottom of the heat sink. Touching the thermal material will contaminate it. If the thermal material on the microprocessor or heat sink becomes contaminated, you must wipe off the contaminated thermal material on the microprocessor or heat sink with the alcohol wipes and reapply clean thermal grease to the heat sink.

- a. Open the heat sink retention module release lever to the fully open position.

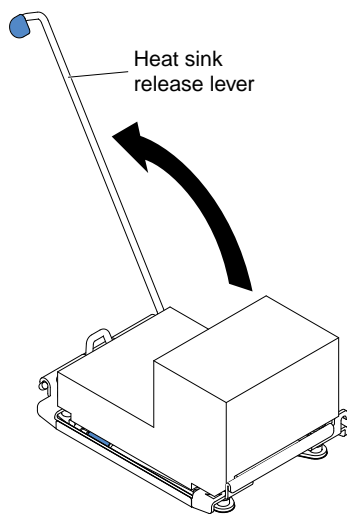


Figure 243. Heat sink retention module release lever

- b. Lift the heat sink out of the server. After removal, place the heat sink (with the thermal grease side up) on a clean, flat surface.

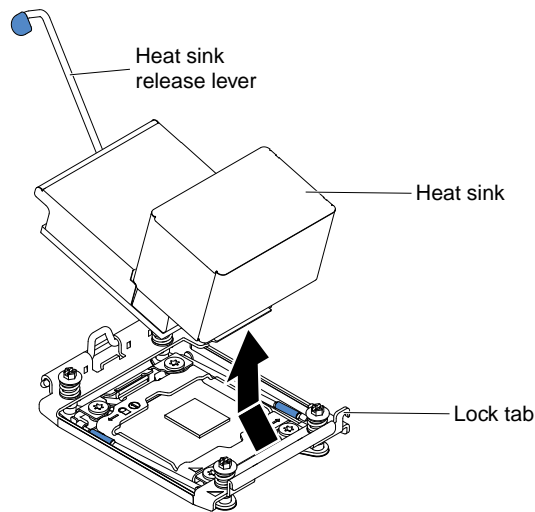


Figure 244. Heat sink removal

Step 8. Open the microprocessor socket release levers and retainer.

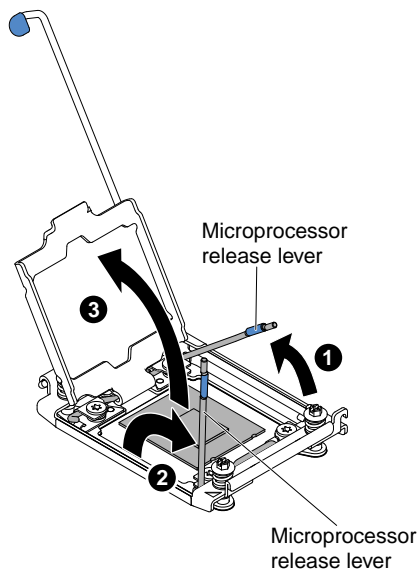


Figure 245. Microprocessor socket levers and retainer disengagement

- a. Identify which release lever is labeled as the first release lever to open and open it.
- b. Open the second release lever on the microprocessor socket.
- c. Open the microprocessor retainer.

Attention: Do not touch the microprocessor contacts. Contaminants on the microprocessor contacts, such as oil from your skin, can cause connection failures between the contacts and the socket.

Step 9. Remove the microprocessor from the socket.

- a. Select the empty installation tool and ensure that the handle is in the unlocked position. If the installation tool handle is not in the unlocked position, use the following instructions for your installation tool:
 - **1** lift the interlock latch and hold it up while you **2** twist the microprocessor installation tool handle counterclockwise to the unlocked position, and then release the interlock latch. The following illustration of the installation tool shows the location of the interlock latch and counterclockwise rotation of the handle before loading the microprocessor.

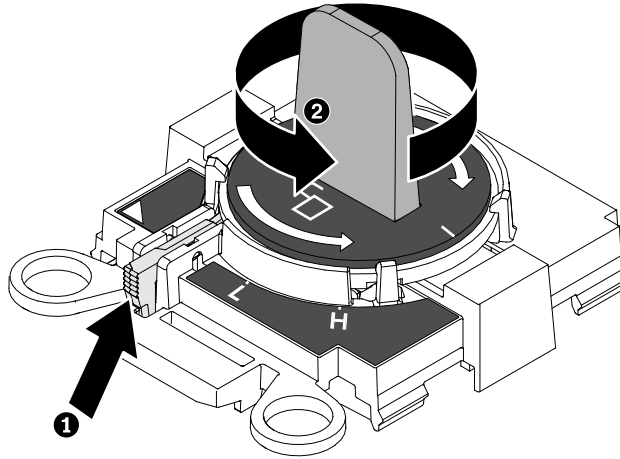


Figure 246. Installation tool handle adjustment

The following illustrations show the installation tool in the locked and unlocked positions.

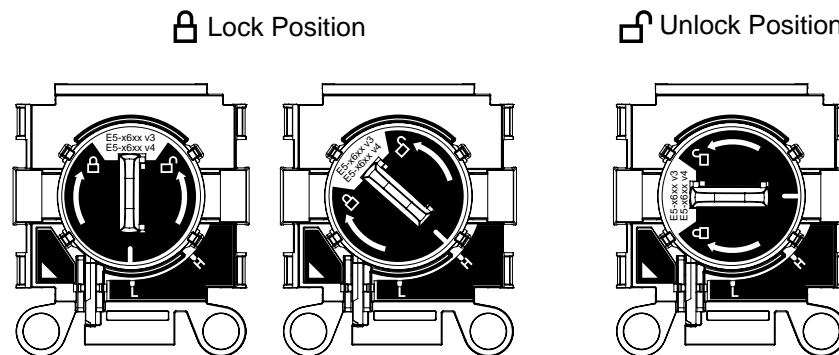


Figure 247. Locked and unlocked positions

- b. Align the installation tool with the screws, as shown in the following graphic, and lower the installation tool on the microprocessor. The installation tool rests flush on the socket only when it is aligned correctly.

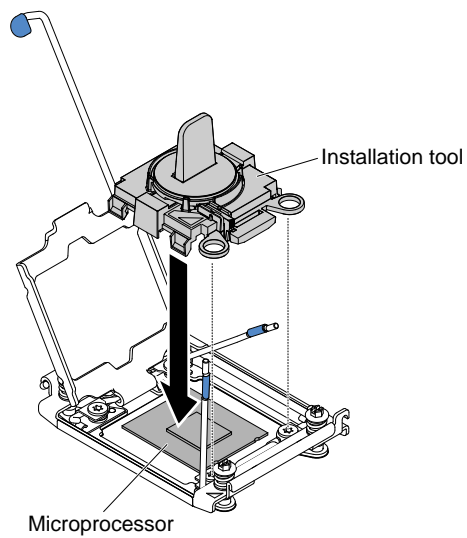


Figure 248. Installation tool alignment

- c. To remove the microprocessor, gently twist the handle of the installation tool clockwise until it locks in the “H” or “L” position, depending on the size of microprocessor, and then lift the microprocessor out of the socket.

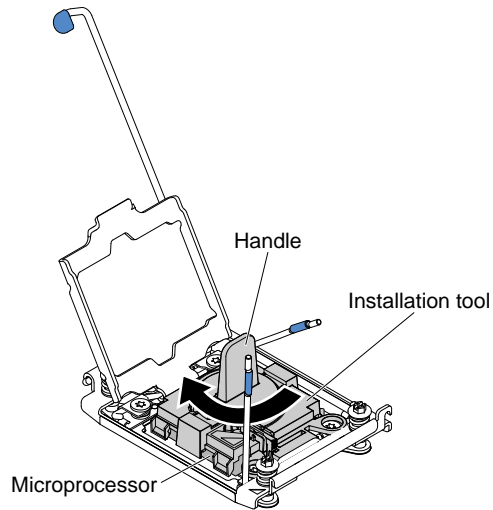


Figure 249. Installation tool handle adjustment

- d. Lift the microprocessor out of the socket.

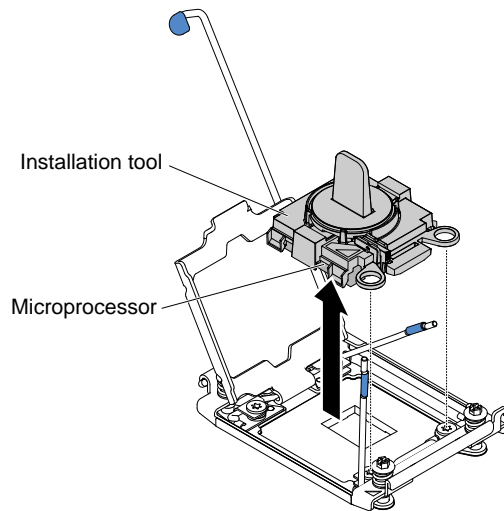


Figure 250. Installation tool removal

Step 10. If you do not intend to install a microprocessor on the socket, install the socket cover that you removed in [Step 9 on page 294](#) on the microprocessor socket.

Attention: The pins on the socket are fragile. Any damage to the pins may require replacing the system board.

Step 11. If you are instructed to return the microprocessor, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing a microprocessor and heat sink

Use this information to replace a microprocessor and heat sink.

The following notes describe the type of microprocessor that the server supports and other information that you must consider when you install a microprocessor and heat sink:

- Microprocessors are to be installed only by trained technicians.

Important: Always use the microprocessor installation tool to install a microprocessor. Failing to use the microprocessor installation tool may damage the microprocessor sockets on the system board. Any damage to the microprocessor sockets may require replacing the system board.

- The server supports up to two Intel Xeon E5-2600 v4 or Intel Xeon E5-2600 v3 series multi-core microprocessors, which are designed for the LGA 2011 socket. See <http://www.lenovo.com/serverproven/> for a list of supported microprocessors.

Notes:

- If your server is preinstalled with Intel Xeon E5-2600 v4 series multi-core microprocessors, do not downgrade the microprocessors to Intel Xeon E5-2600 v3 series.
- If your server is installed with two Intel Xeon E5-2600 v3 series microprocessors, six dual-rotor fans must be installed for proper cooling.
- If your server is installed with one or two Intel Xeon E5-2600 v4 series microprocessors with wattage above 135 watt, six dual-rotor fans must be installed for proper cooling when the ambient temperature exceeds 35°C (95°F).
- Do not mix microprocessors with different cores in the same server.
- The first microprocessor must always be installed in microprocessor socket 1 on the system board.

- When one microprocessor is installed, the air baffle must be installed to provide proper system cooling.
- Do not remove the first microprocessor from the system board when you install the second microprocessor.
- When you install the second microprocessor, you must also install additional memory and the fourth fan. See [“Installing a memory module” on page 183](#) for details about the installation sequence.
- To ensure proper server operation when you install an additional microprocessor, use microprocessors that have the same QuickPath Interconnect (QPI) link speed, integrated memory controller frequency, core frequency, power segment, internal cache size, and type.
- Mixing microprocessors of different stepping levels within the same server model is supported.
- When mixing microprocessors with different stepping levels within the same server model, you do not have to install the microprocessor with lowest stepping level and features in microprocessor socket 1.
- Both microprocessor voltage regulator modules are integrated on the system board.
- Read the documentation that comes with the microprocessor to determine whether you have to update the server firmware. To download the latest level of server firmware and other code updates for your server, go to <http://www.lenovo.com/support>.
- The microprocessor speeds are automatically set for this server; therefore, you do not have to set any microprocessor frequency-selection jumpers or switches.
- If the thermal-grease protective cover (for example, a plastic cap or tape liner) is removed from the heat sink, do not touch the thermal grease on the bottom of the heat sink or set down the heat sink. For more information about applying or working with thermal grease, see [“Thermal grease” on page 297](#).

Note: Removing the heat sink from the microprocessor destroys the even distribution of the thermal grease and requires replacing the thermal grease.

- To order an additional optional microprocessor, contact your sales representative or reseller.

Installation tool has two settings for installing two different sizes of microprocessors. The settings that are marked on the tool are “L” for smaller low core microprocessors, and “H” for larger high core microprocessors.

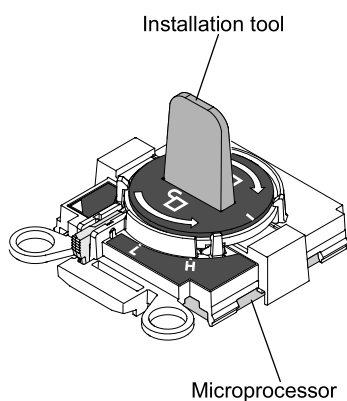


Figure 251. Microprocessor installation tools

To replace a microprocessor and heat sink, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.

Attention: When you handle static-sensitive devices, take precautions to avoid damage from static electricity. For details about handling these devices, see [“Handling static-sensitive devices” on page 307](#).

- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the air baffle (see [“Removing the air baffle” on page 165](#)).
- Step 5. If you are replacing microprocessor 1, remove the memory modules from DIMM connectors 6 and 7. If you are replacing microprocessor 2, remove the memory modules from DIMM connectors 18 and 19. See [“Removing a memory module” on page 183](#) for instructions.
- Step 6. Rotate the heat sink retention module release lever to the open position.

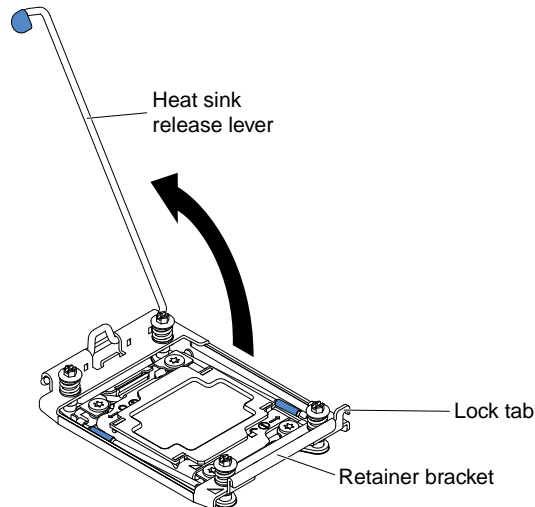


Figure 252. Heat-sink lever rotation

- Step 7. Open the microprocessor socket release levers and retainer:

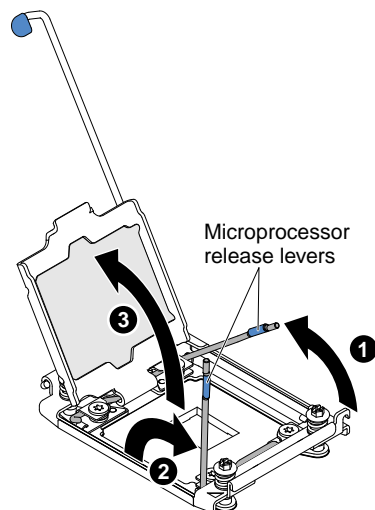


Figure 253. Microprocessor socket levers and retainer disengagement

- a. Identify which release lever is labeled as the first release lever to open and open it.
- b. Open the second release lever on the microprocessor socket.
- c. Open the microprocessor retainer.

Attention: Do not touch the connectors on the microprocessor and the microprocessor socket.

Step 8. Install the microprocessor on the microprocessor socket:

- a. Touch the static-protective package that contains the new microprocessor to any *unpainted* on the chassis or any *unpainted* metal surface on any other grounded rack component; then, carefully remove the microprocessor from the package.

Note: Do not touch the microprocessor contacts. Contaminants on the microprocessor contacts, such as oil from your skin, can cause connection failures between the contacts and the socket.

- b. Align the installation tool with the microprocessor socket and lower down the installation tool. The installation tool rests flush on the socket only if properly aligned.

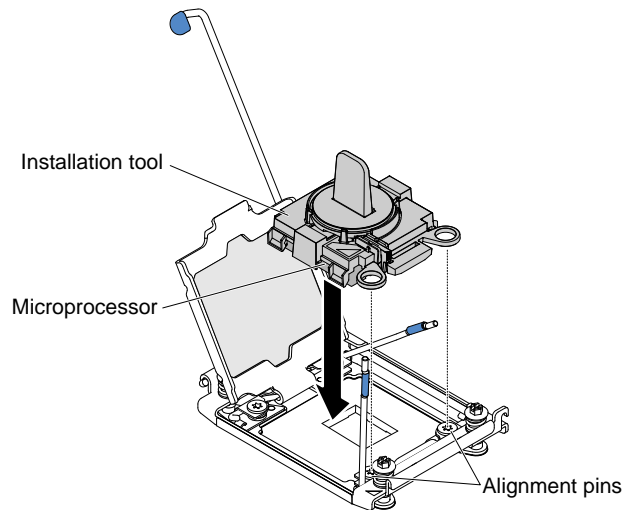


Figure 254. Installation tool alignment

- c. Install the microprocessor using the following instructions for your installation tool.
 - Twist the handle of the installation tool assembly counterclockwise to the unlocked position until you can not twist the handle any further; then, lift the installation tool out of the socket.

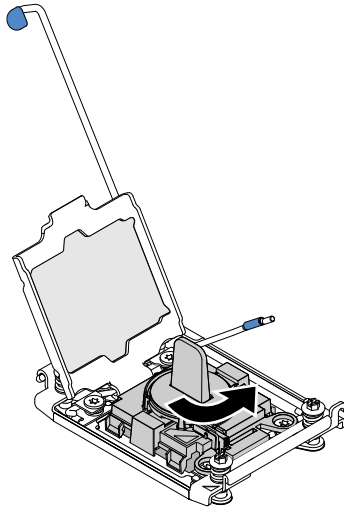


Figure 255. Installation tool handle adjustment

The following illustrations show the installation tool in the locked and unlocked positions.

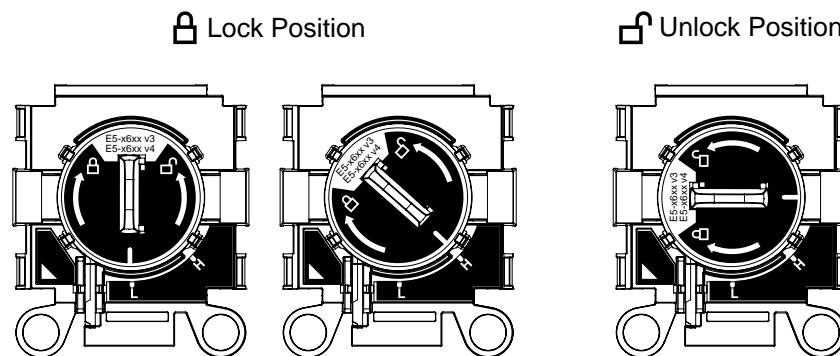


Figure 256. Installation tool

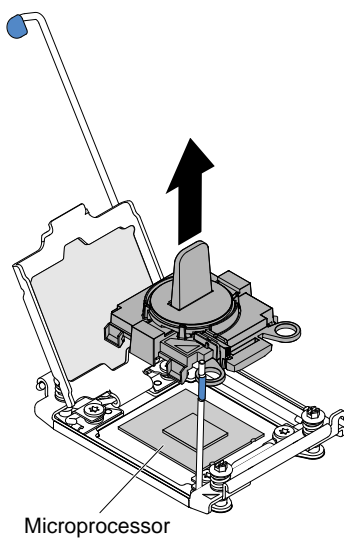


Figure 257. Installation tool removal

Attention:

- Do not press the microprocessor into the socket.
- Make sure that the microprocessor is oriented and aligned correctly in the socket before you try to close the microprocessor retainer.
- Do not touch the thermal material on the bottom of the heat sink or on top of the microprocessor. Touching the thermal material will contaminate it.

Step 9. Remove the cover from the retainer bracket, if one is present. Store the cover in a safe place.

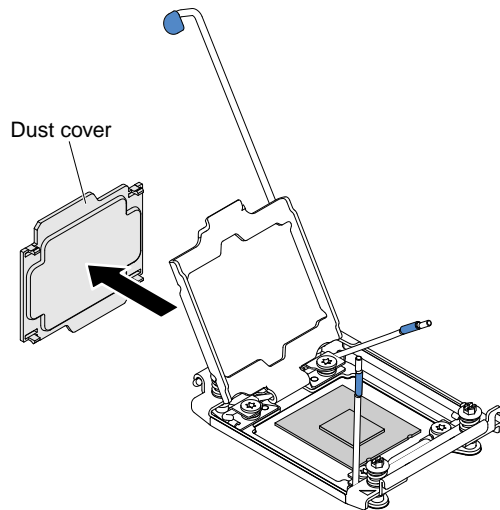


Figure 258. Socket cover removal

Attention: When you handle static-sensitive devices, take precautions to avoid damage from static electricity. For details about handling these devices, see [“Handling static-sensitive devices” on page 307](#).

Step 10. Close the microprocessor socket release levers and retainer:

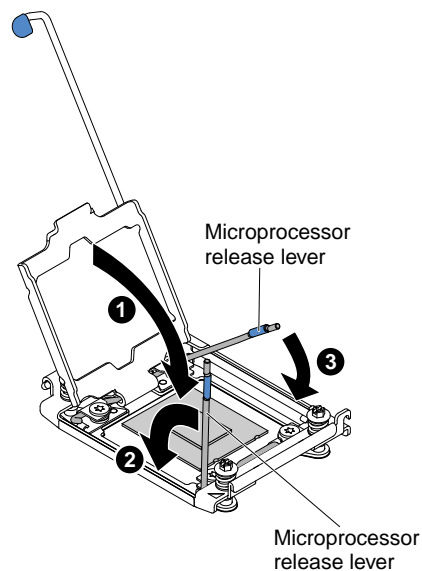


Figure 259. Microprocessor socket levers and retainer engagement

- a. Close the microprocessor retainer on the microprocessor socket.
- b. Identify which release lever is labeled as the first release lever to close and close it.
- c. Close the second release lever on the microprocessor socket.

Step 11. Install the heat sink.

Attention:

- Do not set down the heat sink after you remove the plastic cover.
- Do not touch the thermal grease on the bottom of the heat sink after you remove the plastic cover. Touching the thermal grease will contaminate it. See [“Thermal grease” on page 297](#) for more information.

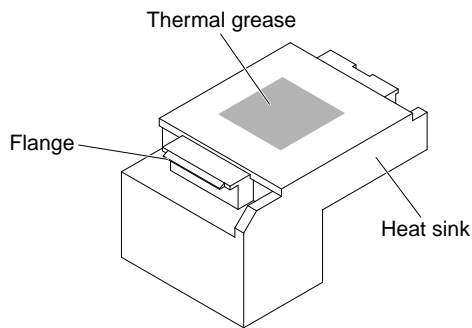


Figure 260. Thermal grease

- a. Remove the plastic protective cover from the bottom of the heat sink.
- b. Grasp the heat sink firmly as the following illustration to avoid possible damage to the heat sink.

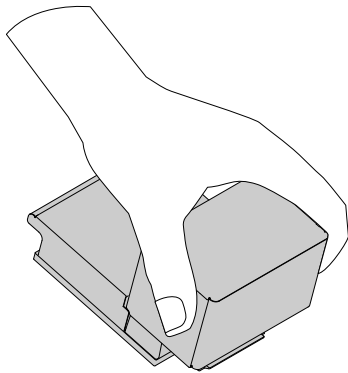


Figure 261. Heat sink

- c. Position the heat sink over the microprocessor. The heat sink is keyed to assist with proper alignment.

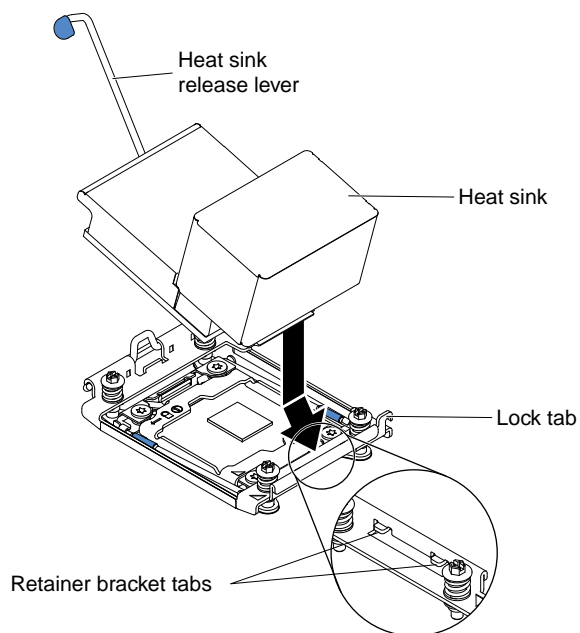


Figure 262. Heat sink installation

- d. Align and insert the front tab of the heat sink under the retainer bracket tabs.
- e. Align and place the heat sink on top of the microprocessor in the retention bracket, thermal material side down.
- f. Press firmly on the heat sink.
- g. Rotate the heat sink retention module release lever to the closed position and hook it underneath the lock tab.

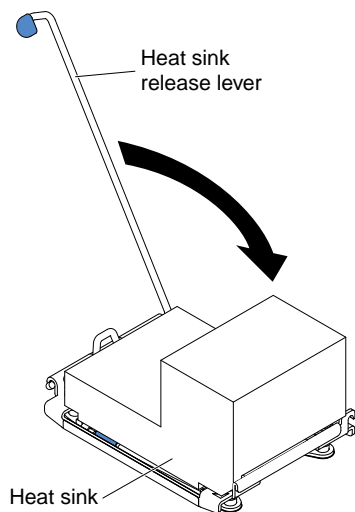


Figure 263. Heat sink retention module release lever

- Step 12. Reinstall the air baffle (see [“Replacing the air baffle” on page 166](#)).
- Step 13. Install the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 14. Slide the server into the rack.
- Step 15. Reconnect the power cords and any cables that you removed.

Step 16. Turn on the peripheral devices and the server.

Thermal grease

The thermal grease must be replaced whenever the heat sink has been removed from the top of the microprocessor and is going to be reused or when debris is found in the grease. Use this information to replace damaged or contaminated thermal grease on the microprocessor and heat sink.

When you are installing the heat sink on the same microprocessor that it was removed from, make sure that the following requirements are met:

- The thermal grease on the heat sink and microprocessor is not contaminated.
- Additional thermal grease is not added to the existing thermal grease on the heat sink and microprocessor.

Notes:

- Read the safety information that begins on [“Safety” on page v](#).
- Read the [“Installation guidelines” on page 305](#).
- Read [“Handling static-sensitive devices” on page 307](#).

To replace damaged or contaminated thermal grease on the microprocessor and heat sink, complete the following steps:

Step 1. Place the heat sink on a clean work surface.

Step 2. Remove the cleaning pad from its package and unfold it completely.

Step 3. Use the cleaning pad to wipe the thermal grease from the bottom of the heat sink.

Note: Make sure that all of the thermal grease is removed.

Step 4. Use a clean area of the cleaning pad to wipe the thermal grease from the microprocessor; then, dispose of the cleaning pad after all of the thermal grease is removed.

Step 5. Use the thermal-grease syringe to place 9 uniformly spaced dots of 0.02 mL each on the top of the microprocessor. The outermost dots must be within approximately 5 mm of the edge of the microprocessor; this is to ensure uniform distribution of the grease.

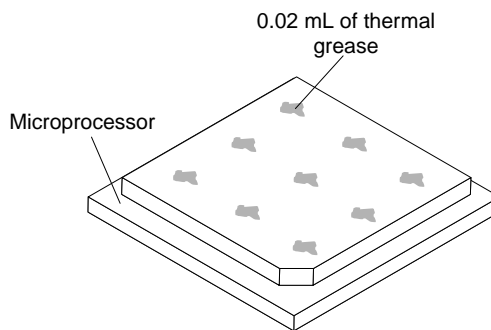


Figure 264. Thermal grease distribution

Note: If the grease is properly applied, approximately half of the grease will remain in the syringe.

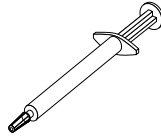


Figure 265. Syringe

Step 6. Install the heat sink onto the microprocessor as described in [Step 11 on page 295](#).

Removing the heat-sink retention module

Use this information to remove the heat-sink retention module.

To remove a heat-sink retention module, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the air baffle (see [“Removing the air baffle” on page 165](#)).
- Step 5. Remove the heat sink (see [“Removing a microprocessor and heat sink” on page 284](#)).

Attention: When you remove a microprocessor and heat sink, be sure to keep each heat sink with its microprocessor for reinstallation.

- Step 6. Use a screwdriver and remove the four screws that secure the retention module to the system board; then, lift the retention module from the system board.

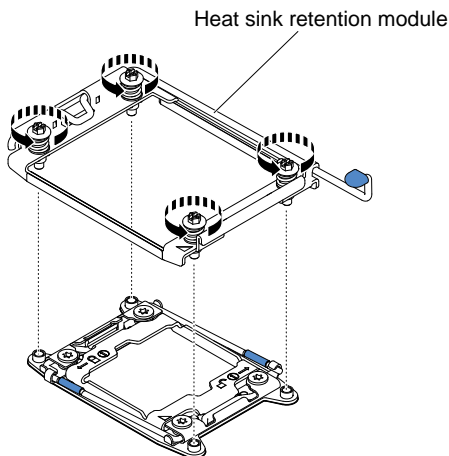


Figure 266. Heat-sink retention module removal

- Step 7. If you are instructed to return the heat-sink retention module, follow all the packaging instructions, and use any packaging materials for shipping that are supplied to you.

Replacing the heat-sink retention module

Use this information to replace the heat-sink retention module.

To install a heat-sink retention module, complete the following steps:

- Step 1. Read the safety information that begins on “[Safety](#)” on page v and “[Installation guidelines](#)” on page 305.
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables.
- Step 3. Remove the top cover (see “[Removing the top cover](#)” on page 162).
- Step 4. Remove the air baffle (see “[Removing the air baffle](#)” on page 165).
- Step 5. Align the retention module with the holes on the system board.
- Step 6. Use a screwdriver to reinstall the four screws.

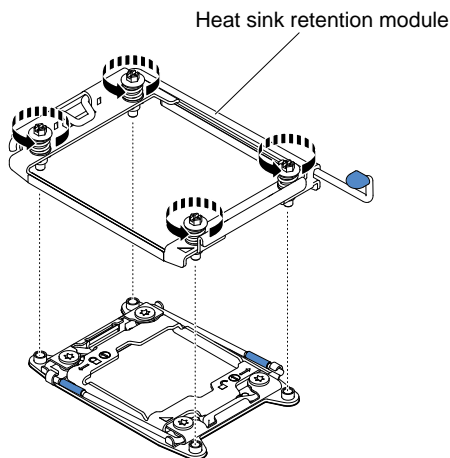


Figure 267. Heat-sink retention module installation

- Step 7. Reinstall the heat sink (see “[Replacing a microprocessor and heat sink](#)” on page 289).
- Attention:** Make sure that you install each heat sink with its paired microprocessor.
- Step 8. Reinstall the air baffle (see “[Replacing the air baffle](#)” on page 166).
 - Step 9. Install the top cover (see “[Replacing the top cover](#)” on page 164).
 - Step 10. Slide the server into the rack.
 - Step 11. Reconnect the power cords and any cables that you removed.
 - Step 12. Turn on the peripheral devices and the server.

Removing the system board

Use this information to remove the system board.

Notes:

1. When you replace the system board, you must either update the server with the latest firmware or restore the pre-existing firmware that the customer provides on a diskette or CD image. Make sure that you have the latest firmware or a copy of the pre-existing firmware before you proceed.
2. When you replace the system board, make sure that you remove the Integrated Management Module Advanced Upgrade and place it on the new system board. For information about the Advanced Upgrade, see “[Using the remote presence and blue-screen capture features](#)” on page 57.
3. Before you replace the system board, make sure that you back up any features on demand (FoD) keys that were enabled. Reactivate any Features on Demand features. Instructions for automating the activation of features and installing activation keys is in the *Features on Demand User's Guide*. To download the document, go to <https://fod.lenovo.com/lkms>, log in, and click **Help**.

To remove the system board, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#), [“Handling static-sensitive devices” on page 307](#), and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and any attached devices.
- Step 3. Turn off the peripheral devices and disconnect all power cords.

Note: When you replace the system board, you must either update the server with the latest firmware or restore the pre-existing firmware that the customer provides on a diskette or CD image. Make sure that you have the latest firmware or a copy of the pre-existing firmware before you proceed.

- Step 4. Pull the power supplies out of the rear of the server, just enough to disengage them from the server.
- Step 5. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 6. Remove all PCI riser-card assemblies and adapters (see [“Removing a riser-card assembly” on page 198](#) and [“Removing an adapter” on page 203](#)).
- Step 7. Remove the air baffle (see [“Removing the air baffle” on page 165](#)).
- Step 8. Remove the fan cage assembly (See [“Removing the fan cage assembly” on page 190](#)).
- Step 9. Remove any backplate assembly or any backplane (See [“Removing the 2.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane” on page 258](#) and [“Removing the 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane” on page 260](#)).
- Step 10. Remove the dedicate slotless RAID controller (see [“Removing the dedicated slotless RAID controller” on page 201](#)).
- Step 11. Remove the paddle card module (see [“Removing the power paddle module” on page 167](#)).
- Step 12. Remove the memory modules and set them aside on a static-protective surface for reinstallation (see [“Removing a memory module” on page 183](#)).

Note: Make a note of the location of each DIMM as you remove it, so that you can later reinstall it in the same connector.

- Step 13. (Trained technician only) Remove all heat sinks and microprocessors, and set them aside on a static-protective surface for reinstallation (see [“Removing a microprocessor and heat sink” on page 284](#)).

Note: Do not allow the thermal grease to come in contact with anything, and keep each heat sink paired with its microprocessor for reinstallation. Contact with any surface can compromise the thermal grease and the microprocessor socket. A mismatch between the microprocessor and its original heat sink can require the installation of a new heat sink.

- Step 14. Disconnect all cables from the system board. Make a list of each cable as you disconnect it; you can then use this as a checklist when you install the new system board (see [“Internal cable routing and connectors” on page 147](#) for more information).

Attention: Disengage all latches, release tabs or locks on cable connectors when you disconnect all cables from the system board. Failing to release them before removing the cables will damage the cable sockets on the system board. The cable sockets on the system board are fragile. Any damage to the cable sockets may require replacing the system board.

- Step 15. **1** Loosen the two thumbscrews (located near the front of the server) that secure the system board to the server and **2** slide the system board toward the front of the server.
- Step 16. Grasp both system-board handles and lift up the left side of the system board slightly and carefully remove it from the chassis, being careful not to damage any surrounding components.

Note: Use the system-board handles to lift the system board only. Do not attempt to lift the server using the system board handles.

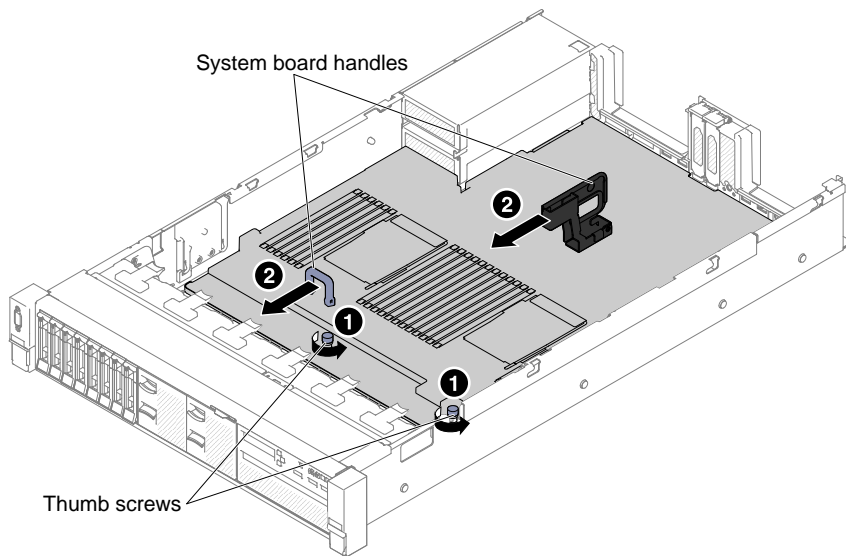


Figure 268. System board removal

Step 17. **1** Push the system board toward the broadside of the server and **2** lift the system board up.

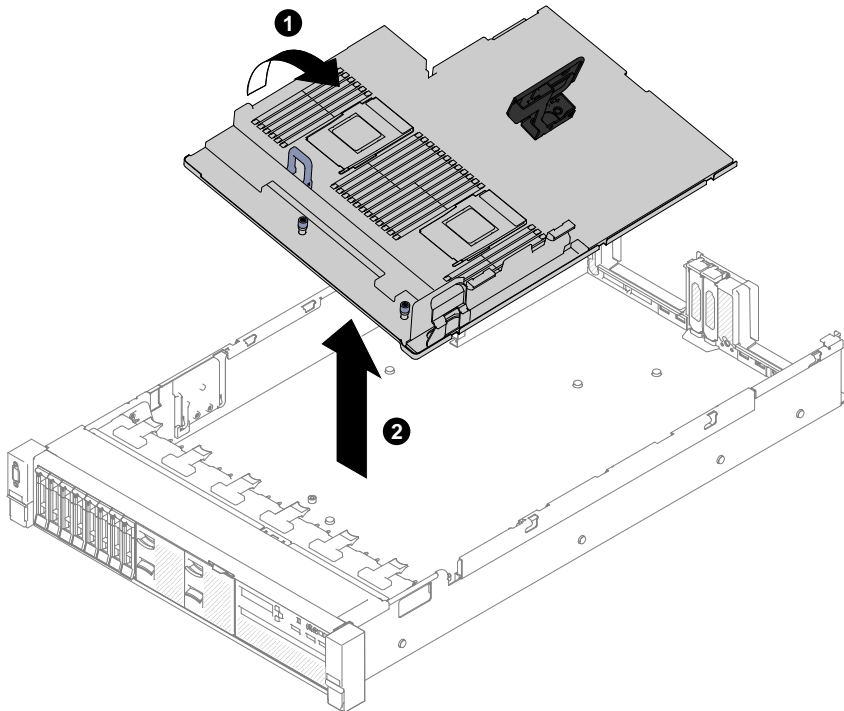


Figure 269. System board removal

Step 18. If you are instructed to return the system board, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Attention: Make sure to place the socket covers for the microprocessor sockets on the system board before returning the system board.

If you are planning to recycle the system board, follow the instructions in [“Disassembling the system board for recycle” on page 339](#) for compliance with local regulations.

Replacing the system board

Use this information to replace the system board.

Notes:

1. When you reassemble the components in the server, be sure to route all cables carefully so that they are not exposed to excessive pressure.
2. When you replace the system board, you must either update the server with the latest firmware or restore the pre-existing firmware from a diskette or CD image. Make sure that you have the latest firmware or a copy of the pre-existing firmware before you proceed. See [“Updating the firmware” on page 47](#), [“Updating the Universal Unique Identifier \(UUID\)” on page 61](#), and [“Updating the DMI/SMBIOS data” on page 63](#) for more information.
3. When you replace the system board, make sure that you remove the Integrated Management Module Advanced Upgrade and place it on the new system board. For information about the Advanced Upgrade, see [“Using the remote presence and blue-screen capture features” on page 57](#).
4. Reactivate any Features on Demand features. Instructions for automating the activation of features and installing activation keys is in the *Features on Demand User's Guide*. To download the document, go to <https://fod.lenovo.com/lkms>, log in, and click **Help**.

Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

To install the system board, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#), [“Handling static-sensitive devices” on page 307](#), and [“Installation guidelines” on page 305](#).
- Step 2. Align the system board with the slots on the side of the chassis and lower the right side into the chassis first; then, lower the other side of the system board into the chassis.

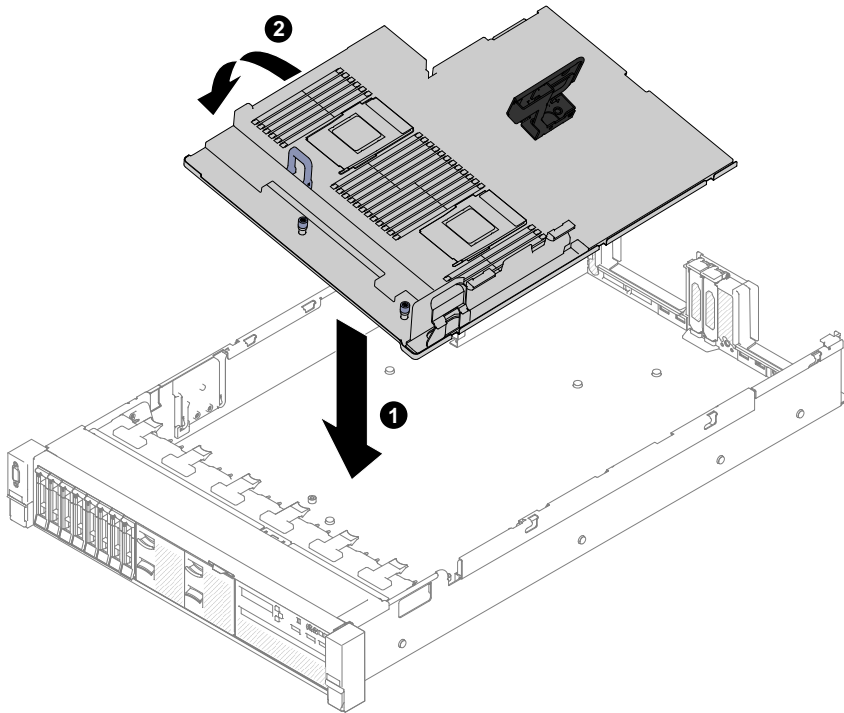


Figure 270. System board installation

Step 3. **1** Slide the system-board toward the rear of the server to secure it in place.

Step 4. **2** Tighten the two thumbscrews to secure the system board to the chassis.

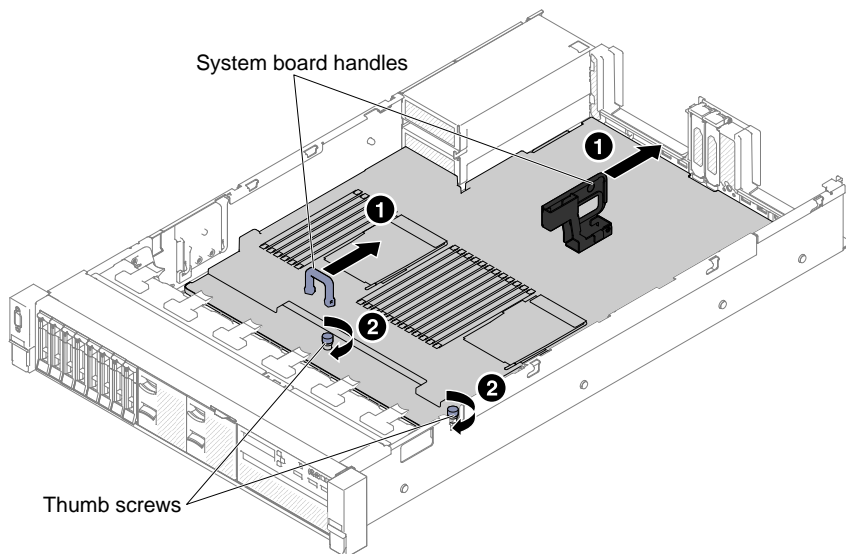


Figure 271. System board installation

Step 5. Reconnect to the system board the cables that you disconnected in step 13 of [“Removing the system board” on page 299](#) (see [“Internal cable routing and connectors” on page 147](#)).

Step 6. (Trained technician only) Install the microprocessor and heat sink (see [“Replacing a microprocessor and heat sink” on page 289](#)).

Step 7. Install the memory modules (see [“Installing a memory module” on page 183](#)).

- Step 8. If necessary, install the virtual media key.
- Step 9. Install the coin-cell battery (see [“Replacing the coin-cell battery \(also called CMOS battery\)” on page 266](#)).
- Step 10. Install the PCI riser-card assemblies and adapters, if any were installed (see [“Replacing an adapter” on page 207](#) and [“Replacing a riser-card assembly” on page 199](#)).
- Step 11. Install the air baffle (see [“Replacing the air baffle” on page 166](#)).
- Step 12. Install the fan cage assembly (see [“Replacing the fan cage assembly” on page 191](#)).
- Step 13. Install the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 14. Push the power supplies back into the server.
- Step 15. Slide the server into the rack.
- Step 16. Reconnect the power cords and any cables that you removed.
- Step 17. Turn on the peripheral devices and the server.
- Step 18. Start the Setup Utility and reset the configuration.
- Set the system date and time.
 - Set the power-on password.
 - Reconfigure the server.
- See [“Using the Setup Utility” on page 51](#) for more details.
- Step 19. Either update the server with the latest RAID firmware or restore the pre-existing firmware from a diskette or CD image.
- Step 20. Update the UUID (see [“Updating the Universal Unique Identifier \(UUID\)” on page 61](#)).
- Step 21. Update the DMI/SMBIOS (see [“Updating the DMI/SMBIOS data” on page 63](#)).
- Step 22. Reactivate any Features on Demand features.

Installing optional devices

This section provides detailed instructions for installing optional hardware devices in the server.

In addition to the instructions in this chapter for installing optional hardware devices, updating the firmware and device drivers, and completing the installation, Business Partners must also complete the steps in [“Instructions for Business Partners” on page 336](#).

Important: To help ensure that the devices that you install work correctly and do not introduce problems, observe the following precautions:

1. Make sure that the server and the installed firmware levels support the devices that you are installing. If necessary, update the UEFI and IMM firmware and any other firmware that is stored on the system board. For information about where firmware is stored in the server, see [“Updating the firmware” on page 47](#). For a list of supported optional devices for the server, see <http://www.lenovo.com/serverproven/>.
2. Use the best practices to apply current firmware and device-driver updates for the server and optional devices. To download the “System x Firmware Update Best Practices” document, go to www.ibm.com/support/entry/portal/docdisplay?indocid=MIGR-5082923&brandind=5000008. Additional hints and tips are available from the following sites:
 - Support website: <http://www.lenovo.com/support>
 - System x configuration tools: [http://shop.lenovo.com/us/en/systems/server-library/#comboFilters\[category\]=Tools](http://shop.lenovo.com/us/en/systems/server-library/#comboFilters[category]=Tools)

3. Before you install optional hardware devices, make sure that the server is working correctly. Start the server and make sure that the operating system starts, if an operating system is installed, or that a 19990305 error code is displayed, indicating that an operating system was not found but the server is otherwise working correctly. If the server is not working correctly, see [“Running the DSA Preboot diagnostic programs” on page 80](#) for information about how to run diagnostics.
4. Follow the installation procedures in this chapter and use the correct tools. Incorrectly installed devices can cause system failure because of damaged pins in sockets or connectors, loose cabling, or loose components.

Installation guidelines

Use the installation guidelines to install the Lenovo System x3650 M5 Type 8871.

Attention: Static electricity that is released to internal server components when the server is powered-on might cause the system to halt, which might result in the loss of data. To avoid this potential problem, always use an electrostatic-discharge wrist strap or other grounding system when removing or installing a hot-swap device.

Before you install optional devices, read the following information:

- Read the safety information in [“Safety” on page v](#), the guidelines in [“Working inside the server with the power on” on page 306](#), and [“Handling static-sensitive devices” on page 307](#). This information will help you work safely.
- Make sure that the devices that you are installing are supported. For a list of supported optional devices for the server, see <http://www.lenovo.com/serverproven/>.
- When you install your new server, take the opportunity to download and apply the most recent firmware updates. This step will help to ensure that any known issues are addressed and that your server is ready to function at maximum levels of performance. To download firmware updates for your server, go to <https://datacentersupport.lenovo.com>.

Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

For additional information about tools for updating, managing, and deploying firmware, see the Lenovo XClarity Essentials at <http://sysmgt.lenovofiles.com/help/index.jsp>.

- Before you install optional hardware, make sure that the server is working correctly. Start the server, and make sure that the operating system starts, if an operating system is installed, or that a 19990305 error code is displayed, indicating that an operating system was not found but the server is otherwise working correctly. If the server is not working correctly, see [“Running the DSA Preboot diagnostic programs” on page 80](#) for information about how to run diagnostics.
- Observe good housekeeping in the area where you are working. Place removed covers and other parts in a safe place.
- Do not attempt to lift an object that you think is too heavy for you. If you have to lift a heavy object, observe the following precautions:
 - Make sure that you can stand safely without slipping.
 - Distribute the weight of the object equally between your feet.
 - Use a slow lifting force. Never move suddenly or twist when you lift a heavy object.
 - To avoid straining the muscles in your back, lift by standing or by pushing up with your leg muscles.
- Make sure that you have an adequate number of properly grounded electrical outlets for the server, monitor, and other devices.
- Back up all important data before you make changes to disk drives.

- Have a small flat-blade screwdriver, a small Phillips screwdriver, and a T8 torx screwdriver available.
- To view the error LEDs on the system board and internal components, leave the server connected to power.
- You do not have to turn off the server to install or replace hot-swap power supplies, hot-swap fans, or hot-plug USB devices. However, you must turn off the server before you perform any steps that involve removing or installing adapter cables and you must disconnect the power source from the server before you perform any steps that involve removing or installing a riser card.
- Blue on a component indicates touch points, where you can grip the component to remove it from or install it in the server, open or close a latch, and so on.
- Orange on a component or an orange label on or near a component indicates that the component can be hot-swapped, which means that if the server and operating system support hot-swap capability, you can remove or install the component while the server is running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
- When you are finished working on the server, reinstall all safety shields, guards, labels, and ground wires.

System reliability guidelines

The system reliability guidelines to ensure proper system cooling.

To help ensure proper system cooling and system reliability, make sure that the following requirements are met:

- Each of the drive bays has a drive or a filler panel and electromagnetic compatibility (EMC) shield installed in it.
- Each of the power-supply bays has a power supply or a filler installed in it.
- If the server has redundant power, each of the power-supply bays has a power supply installed in it.
- There is adequate space around the server to allow the server cooling system to work properly. Leave approximately 50 mm (2.0 in.) of open space around the front and rear of the server. Do not place objects in front of the fans. For proper cooling and airflow, replace the server cover before you turn on the server. Operating the server for extended periods of time (more than 30 minutes) with the server cover removed might damage server components.
- You have followed the cabling instructions that come with optional adapters.
- You have replaced a failed fan within 48 hours.
- You have replaced a hot-swap fan within 30 seconds of removal.
- You have replaced a hot-swap drive within 2 minutes of removal.
- You have replaced a failed hot-swap power supply within 2 minutes of removal.
- You do not operate the server without the air baffle installed. Operating the server without the air baffle might cause the microprocessor to overheat.
- Microprocessor socket 2 always contains either a socket cover or a microprocessor and heat sink.
- You have installed the fifth and sixth fans when you installed the second microprocessor option.

Working inside the server with the power on

Guidelines to work inside the server with the power on.

Attention: Static electricity that is released to internal server components when the server is powered-on might cause the server to halt, which might result in the loss of data. To avoid this potential problem, always use an electrostatic-discharge wrist strap or other grounding system when you work inside the server with the power on.

You might have to have the server turned on while the cover is off, to look at LCD system information display panel or replace hot swap components. Follow these guidelines when you work inside a server that is turned on:

- Avoid wearing loose-fitting clothing on your forearms. Button long-sleeved shirts before working inside the server; do not wear cuff links while you are working inside the server.
- Do not allow your necktie or scarf to hang inside the server.
- Remove jewelry, such as bracelets, necklaces, rings, and loose-fitting wrist watches.
- Remove items from your shirt pocket, such as pens and pencils, that could fall into the server as you lean over it.
- Avoid dropping any metallic objects, such as paper clips, hairpins, and screws, into the server.

Handling static-sensitive devices

Use this information to handle static-sensitive devices.

Attention: Static electricity can damage the server and other electronic devices. To avoid damage, keep static-sensitive devices in their static-protective packages until you are ready to install them.

To reduce the possibility of damage from electrostatic discharge, observe the following precautions:

- Limit your movement. Movement can cause static electricity to build up around you.
- The use of a grounding system is recommended. For example, wear an electrostatic-discharge wrist strap, if one is available. Always use an electrostatic-discharge wrist strap or other grounding system when working inside the server with the power on.
- Handle the device carefully, holding it by its edges or its frame.
- Do not touch solder joints, pins, or exposed circuitry.
- Do not leave the device where others can handle and damage it.
- While the device is still in its static-protective package, touch it to an unpainted metal surface on the outside of the server for at least 2 seconds. This drains static electricity from the package and from your body.
- Remove the device from its package and install it directly into the server without setting down the device. If it is necessary to set down the device, put it back into its static-protective package. Do not place the device on the server cover or on a metal surface.
- Take additional care when handling devices during cold weather. Heating reduces indoor humidity and increases static electricity.

Installing a 8x 2.5-inch simple-swap HDD ServeRAID assembly kit

Use this information to install a 8x 2.5-inch simple-swap HDD ServeRAID assembly kit.

You can install a Lenovo System x3650 M5 8x 2.5-inch simple-swap HDD ServeRAID assembly kit to support eight 2.5-inch simple-swap hard disk drives in the server. See <http://www.lenovo.com/serverproven/> for a list of supported optional devices. To order a 8x 2.5-inch hot-swap HDD assembly kit, contact your sales representative or reseller.

The 8x 2.5-inch simple-swap HDD ServeRAID assembly kit contains one simple-swap backplate assembly.

To install a 8x 2.5-inch hot-swap HDD assembly kit, complete the following steps:

Step 1. Read the safety information that begins on “[Safety](#)” on page v and “[Installation guidelines](#)” on page 305.

- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the two 4-drive filler panels.
- Step 5. Pull the hard disk drives or fillers out of the server slightly to disengage them from the backplates. For more information, (see [“Removing a simple-swap hard disk drive” on page 174](#)).
- Step 6. To obtain more working room, remove the fan cage assembly (see [“Removing the fan cage assembly” on page 190](#)).
- Step 7. Insert the backplate assembly tabs into slots on the bottom of the cage and push the backplate assembly forward into the release latch (on top of the backplate assembly cage) until the backplate assembly is locked in place.

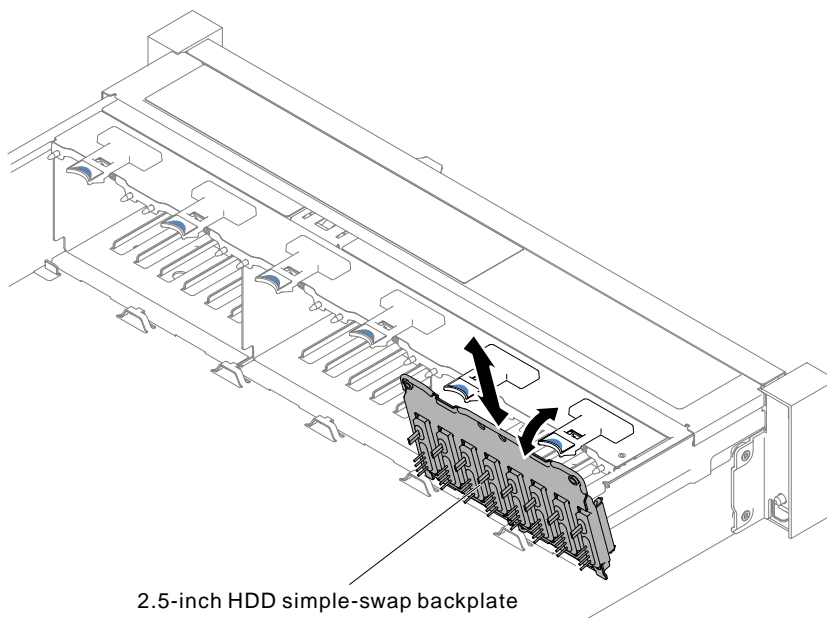


Figure 272. 2.5-inch simple-swap/hot-swap hard disk drive backplate assembly/backplane installation

- Step 8. Connect the SAS signal and power/configuration cables to the system board.

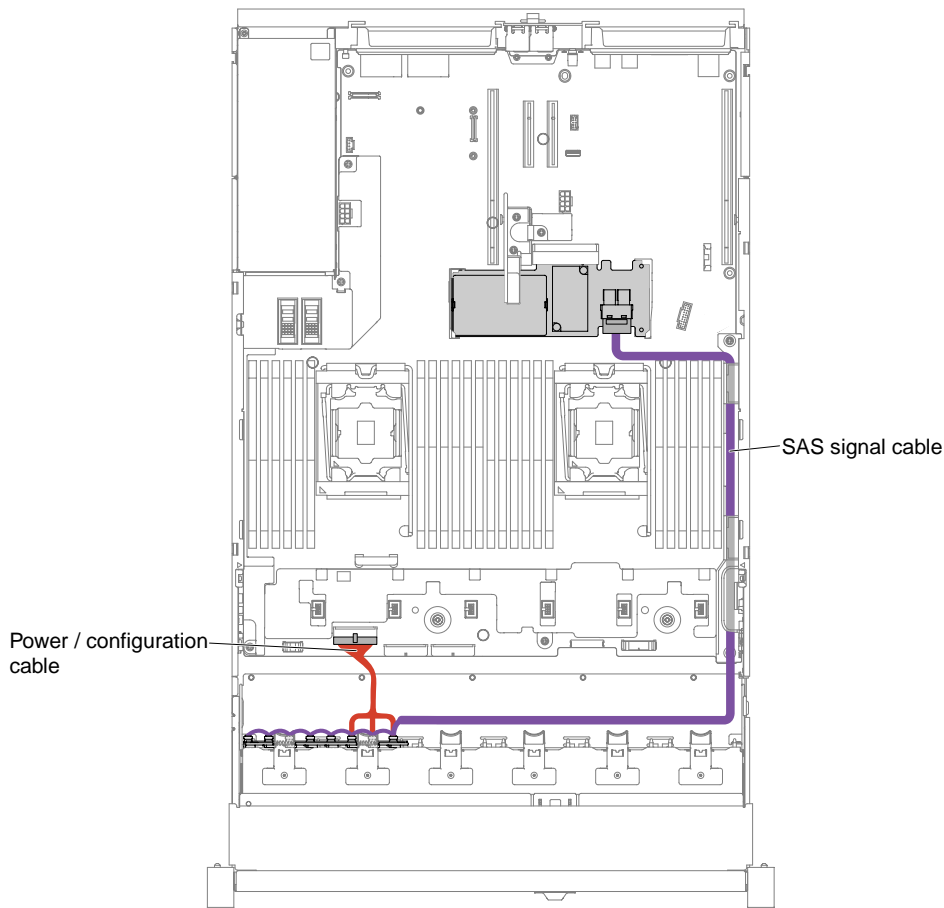


Figure 273. 8x2.5-inch simple-swap hard disk drive with hardware RAID cabling

- Step 9. Replace the fan cage assembly and fans if you removed them (see “Replacing the fan cage assembly” on page 191 and “Replacing a hot-swap fan” on page 193).
- Step 10. Reinstall the hard disk drives (see “Replacing a hot-swap hard disk drive” on page 172).
- Step 11. Install the top cover (see “Replacing the top cover” on page 164).
- Step 12. Slide the server into the rack.
- Step 13. Reconnect the power cords and any cables that you removed.
- Step 14. Turn on the peripheral devices and the server.

Installing a 8x 3.5-inch simple-swap HDD ServeRAID assembly kit

Use this information to install a 8x 3.5-inch simple-swap HDD ServeRAID assembly kit.

You can install a Lenovo System x3650 M5 8x 3.5-inch simple-swap HDD ServeRAID assembly kit to support eight 3.5-inch simple-swap hard disk drive model in the server. See <http://www.lenovo.com/serverproven/> for a list of supported optional devices. To order a 8x 3.5-inch hot-swap HDD assembly kit, contact your sales representative or reseller.

The 8x 3.5-inch simple-swap HDD ServeRAID assembly kit contains one simple-swap backplate assembly with two cables attached.

To install a 8x 3.5-inch hot-swap HDD assembly kit, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Pull the hard disk drives or fillers out of the server slightly to disengage them from the backplates. For more information, see [“Removing a simple-swap hard disk drive” on page 174](#)).
- Step 5. To obtain more working room, remove the fan cage (see [“Removing the fan cage assembly” on page 190](#)).
- Step 6. Remove the 3.5-inch backplate assembly/backplane. See [“Removing the 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane” on page 260](#)
- Step 7. **1** Insert the backplate assembly/backplane tabs into slots on the bottom of the drive cage at an angle; then, rotate the backplate assembly/backplane toward the front the server
- Step 8. **2** Pull the two plungers while you **3** push the backplate assembly to the left to engage the assembly into place.

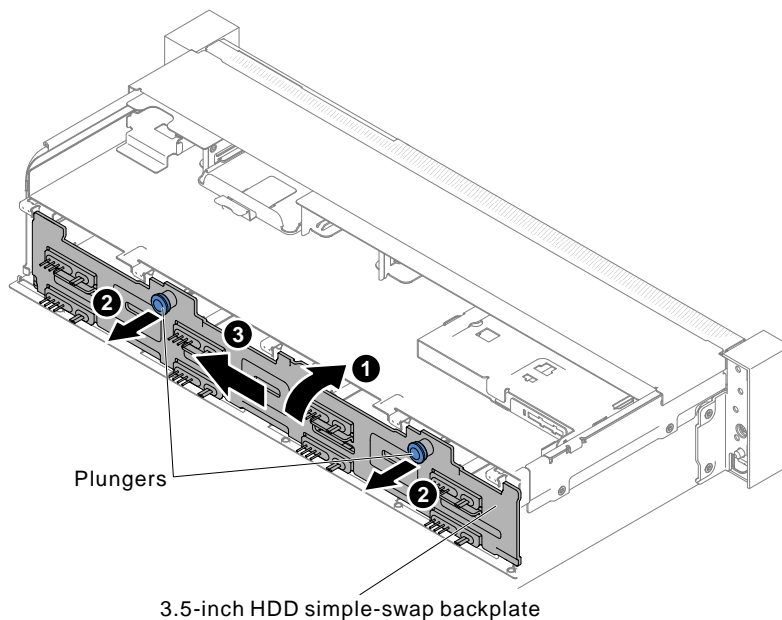


Figure 274. 3.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane

- Step 9. Connect the SAS signal and power/configuration cables to the system board.

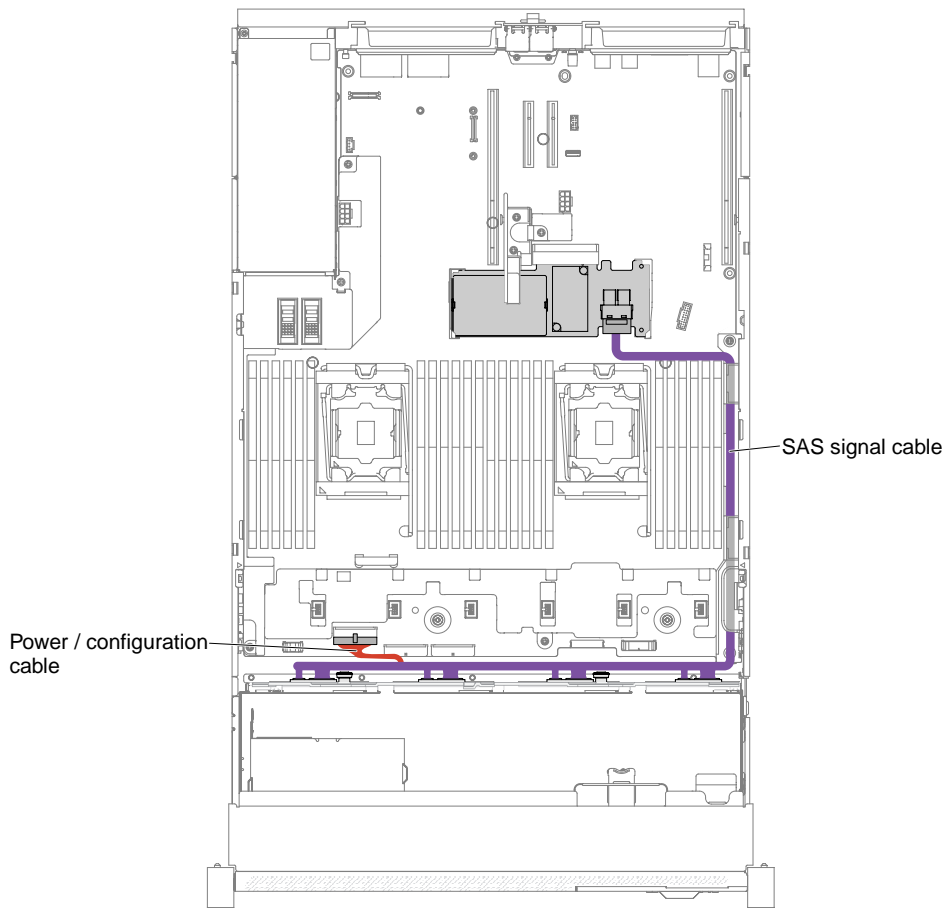


Figure 275. 8x3.5-inch simple-swap hard disk drive with hardware RAID cabling

- Step 10. Replace the fan cage and fans if you removed them (see “Replacing the fan cage assembly” on page 191 and “Replacing a hot-swap fan” on page 193).
- Step 11. Reinstall the hard disk drives (see “Replacing a hot-swap hard disk drive” on page 172).
- Step 12. Install the top cover (see “Replacing the top cover” on page 164).
- Step 13. Slide the server into the rack.
- Step 14. Reconnect the power cords and any cables that you removed.
- Step 15. Turn on the peripheral devices and the server.

Installing a 8x 2.5-inch hot-swap HDD assembly kit

Use this information to install a 8x 2.5-inch hot-swap HDD assembly kit.

You can install a Lenovo System x3650 M5 8x 2.5-inch hot-swap HDD assembly kit to add eight additional 2.5-inch hot-swap hard disk drives in the server. See <http://www.lenovo.com/serverproven/> for a list of supported optional devices. To order a 8x 2.5-inch hot-swap HDD assembly kit, contact your sales representative or reseller.

The 8x 2.5-inch hot-swap HDD assembly kit contains the following components:

- Eight 2.5-inch HDD fillers
- One hot-swap backplane
- One power/configuration cable (150 mm)

- One power/configuration cable (230 mm)
- One Mini-SAS HD Y-cable (right angle, 905/950 mm)
- One Mini-SAS HD Y-cable (580/590 mm)

Notes:

1. The 8x 2.5-inch hot-swap HDD assembly kit including structural parts and Tier 1 parts.
2. You will not use all cables that come with the option kit, some cables may be redundant depending on your configuration.

To install a 8x 2.5-inch hot-swap HDD assembly kit, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the two 4-drive filler panels.

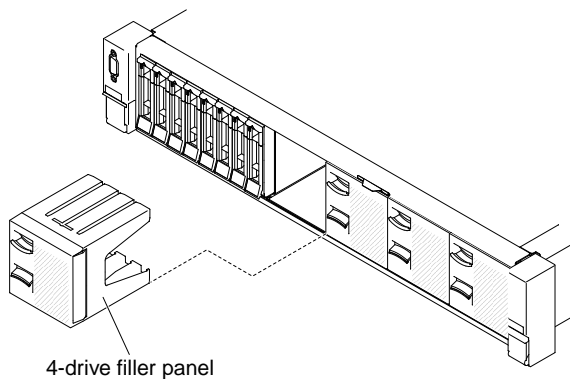


Figure 276. Filler panels

- Step 5. To obtain more working room, remove the fan cage (see [“Removing the fan cage assembly” on page 190](#)).
- Step 6. Pull the hard disk drives or fillers out of the server slightly to disengage them from the backplanes. For more information, (see [“Removing a hot-swap hard disk drive” on page 171](#)).
- Step 7. Install the new backplane in slot 2 or slot 3 depending on your configuration. Insert the backplane tabs into slots on the bottom of the cage and push the backplane forward into the release latch (on top of the backplane cage) until the backplane is locked in place.

Note: You can connect the cables to the drive backplane before installing the backplane onto the cage or you can connect the cables after you install the backplane, if that is easier for you.

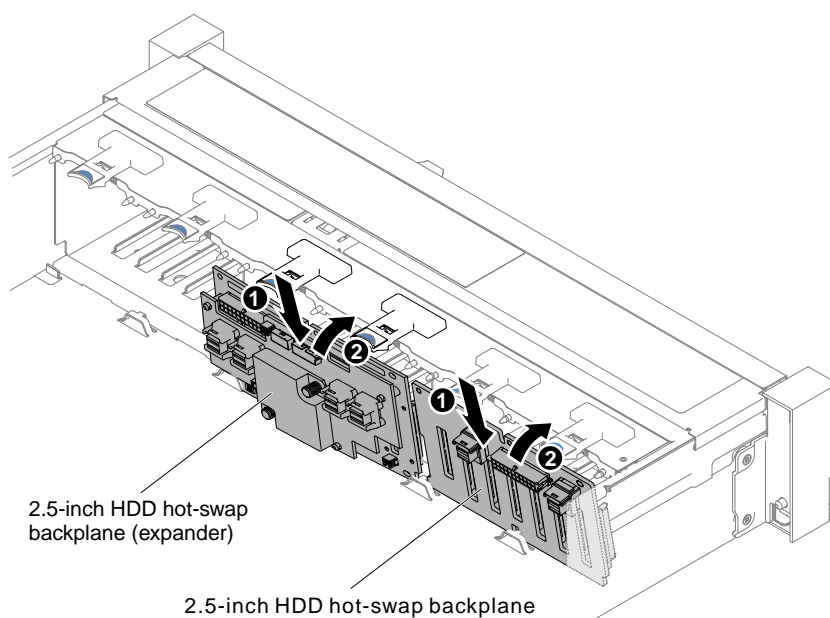


Figure 277. Backplane installation

Step 8. Connect SAS signal and power/configuration cables to the backplane and the system board as the following illustrations.

- If the new backplane is installed in slot 2, route cables as the following illustration.

Note: Use right angleMini-SAS HD Y-cable to connect to PCI expansion slots 4.

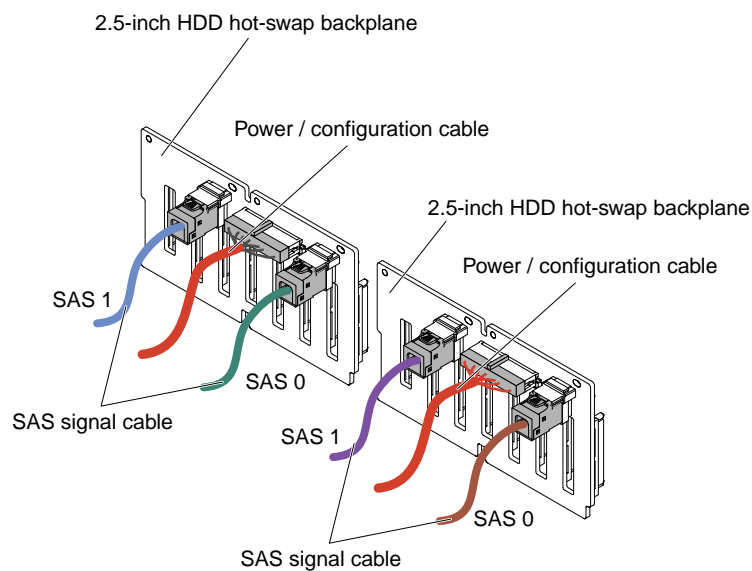


Figure 278. Cable connections

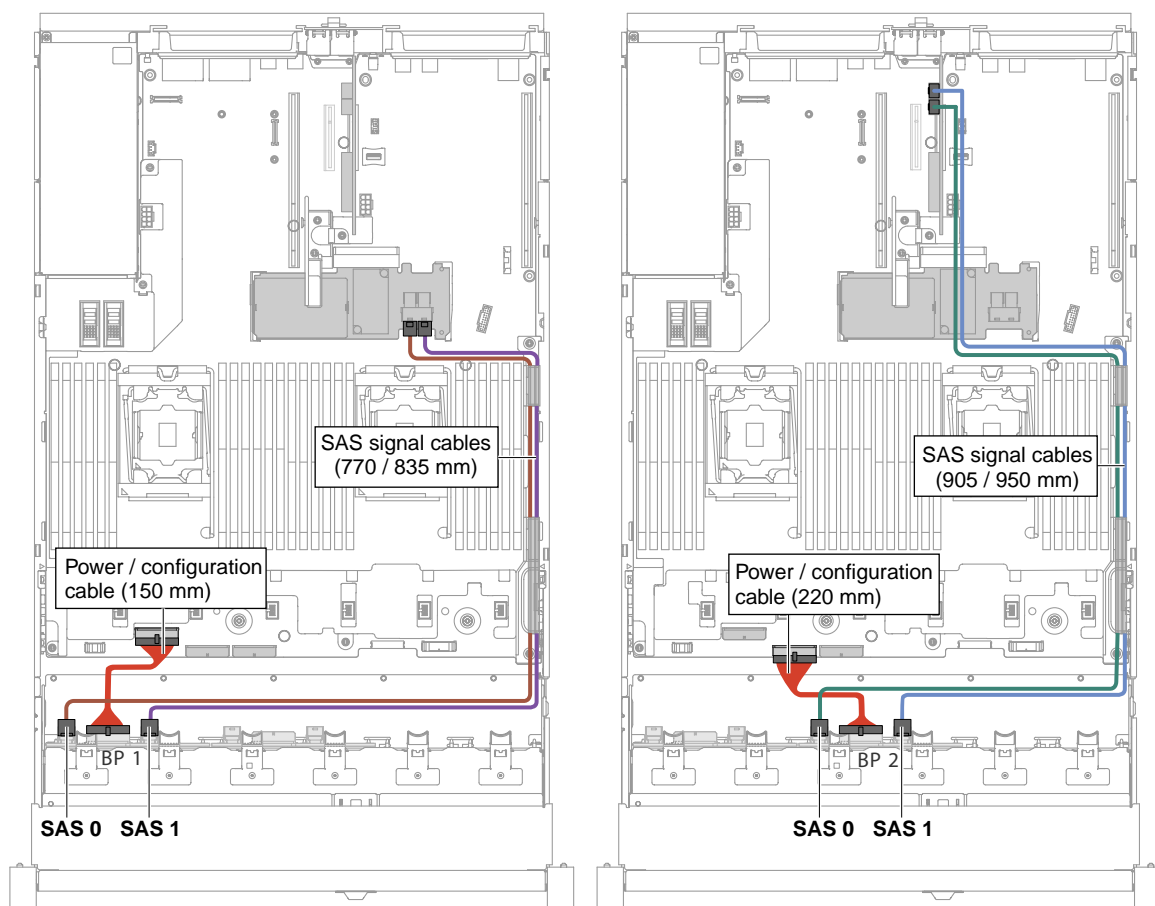


Figure 279. Cable routing

- If the new backplane is installed in slot 3, route cables as following illustrations.
 1. If the backplane is installed in slot 2, route cables as the following illustration.

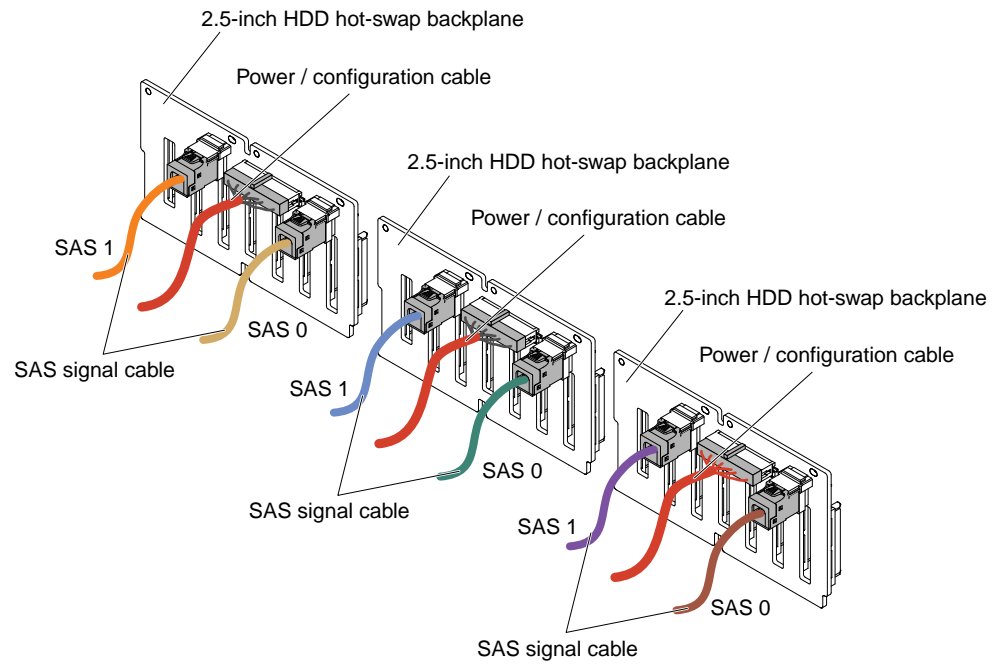


Figure 280. Cable connections



Figure 281. Cable routing

2. If the expander is installed in slot 2, route cables as the following illustration.

Note: Use right angle Mini-SAS HD Y-cable to connect to PCI expansion slots 4.

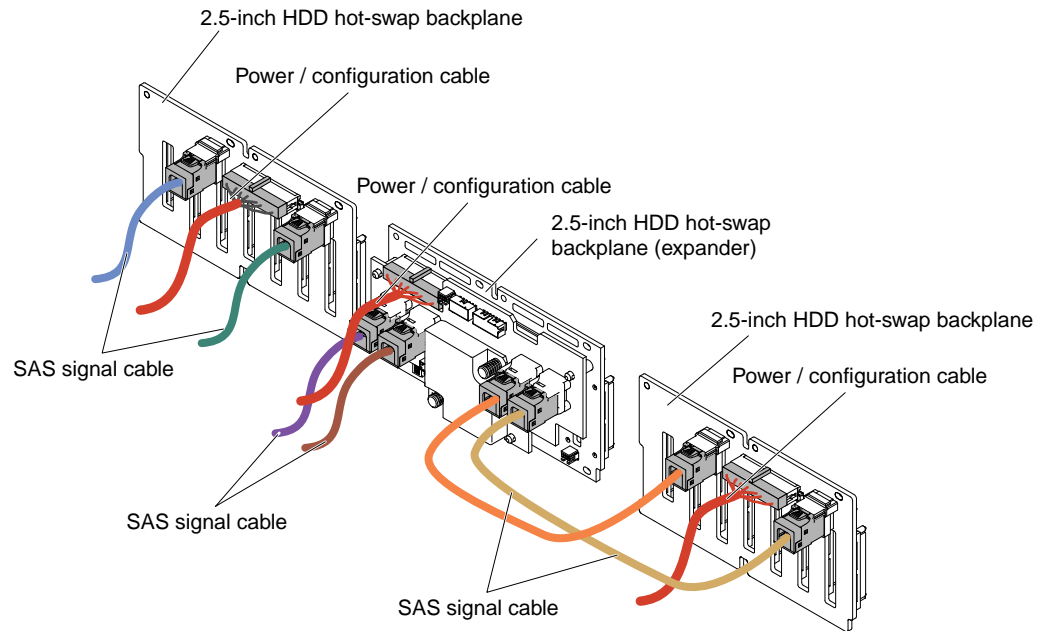


Figure 282. Cable connection

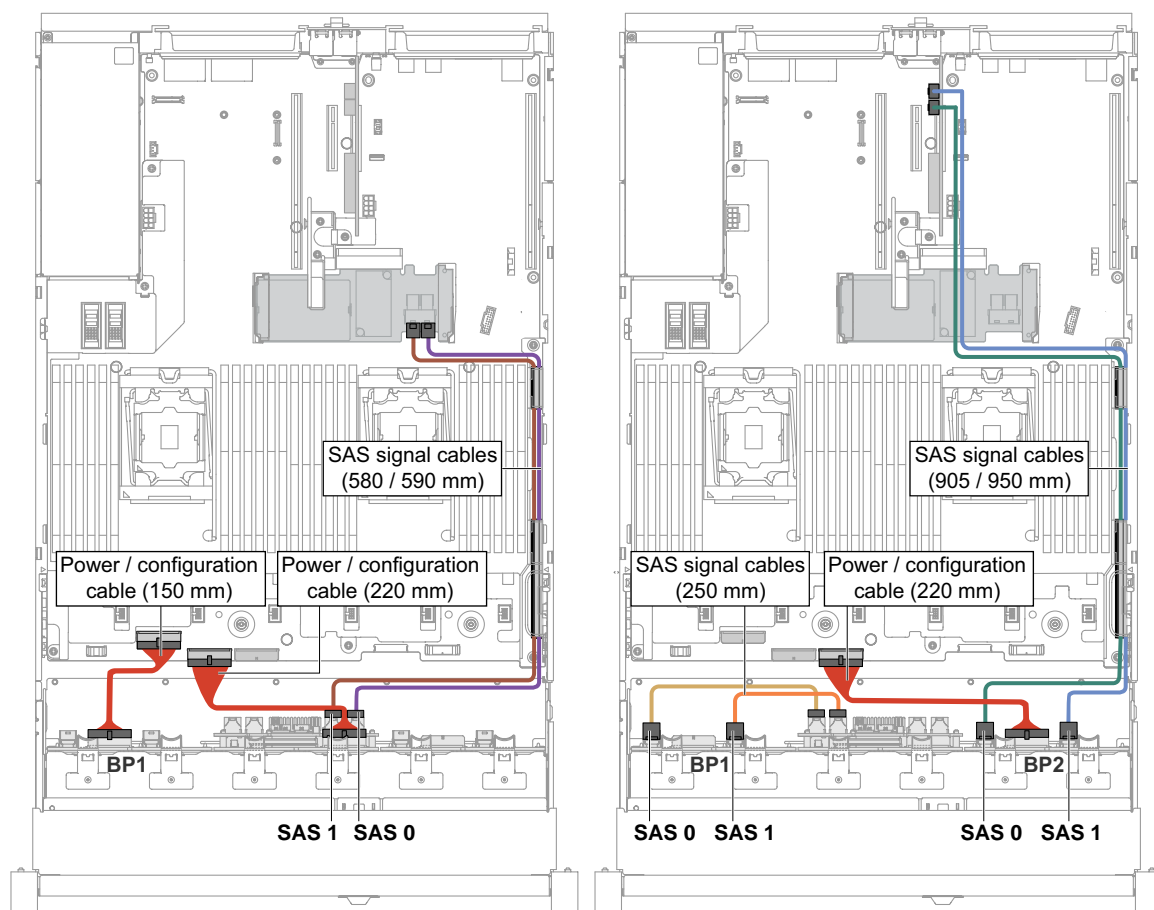


Figure 283. Cable routing

Step 9. If you removed the fan cage, install it. (See [“Replacing the fan cage assembly”](#) on page 191).

Step 10. Insert the hard disk drives and the fillers the rest of the way into the bays.

Installing a 8x 2.5-inch hot-swap HDD assembly with expander kit

Use this information to install a 8x 2.5-inch hot-swap HDD assembly kit with expander.

You can install a Lenovo System x3650 M5 8x 2.5-inch hot-swap HDD assembly with expander kit to add eight additional 2.5-inch hot-swap hard disk drives in the server. See <http://www.lenovo.com/serverproven/> for a list of supported optional devices. To order a 8x 2.5-inch hot-swap HDD assembly kit with expander, contact your sales representative or reseller.

The 8x 2.5-inch hot-swap HDD assembly with expander kit contains the following components:

- Eight 2.5-inch HDD fillers
- One expander
- Two power/configuration cables (230 mm)
- One power/configuration cable (260 mm)
- One Mini-SAS HD Y-cable (580/590 mm)
- One Mini-SAS HD cable (350 mm)
- One Mini-SAS HD cable (150 mm)

- Two Mini-SAS HD cables (250 mm)

Note: The 8x 2.5-inch hot-swap HDD assembly with expander kit including structural parts and Tier 1 parts.

To install a 8x 2.5-inch hot-swap HDD assembly with expander kit, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the two 4-drive filler panels.

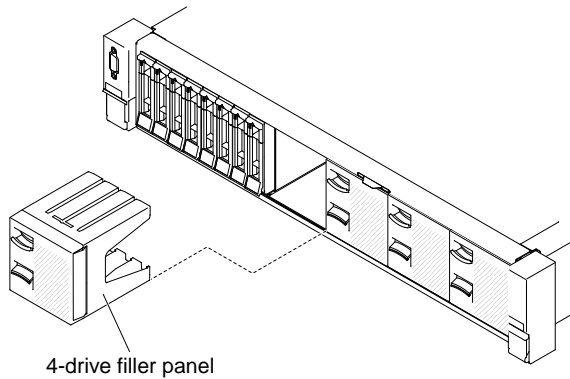


Figure 284. Filler panels

- Step 5. To obtain more working room, remove the fan cage (see [“Removing the fan cage assembly” on page 190](#)).
- Step 6. Pull the hard disk drives or fillers out of the server slightly to disengage them from the backplanes. For more information, (see [“Removing a hot-swap hard disk drive” on page 171](#)).
- Step 7. Disconnect all cables from the system board and backplanes.
- Step 8. Install the new backplane in slot 2 or slot 3 depending on your configuration. Insert the backplane tabs into slots on the bottom of the cage and push the backplane forward into the release latch (on top of the backplane cage) until the backplane is locked in place.

Note: You can connect the cables to the drive backplane before installing the backplane onto the cage or you can connect the cables after you install the backplane, if that is easier for you.

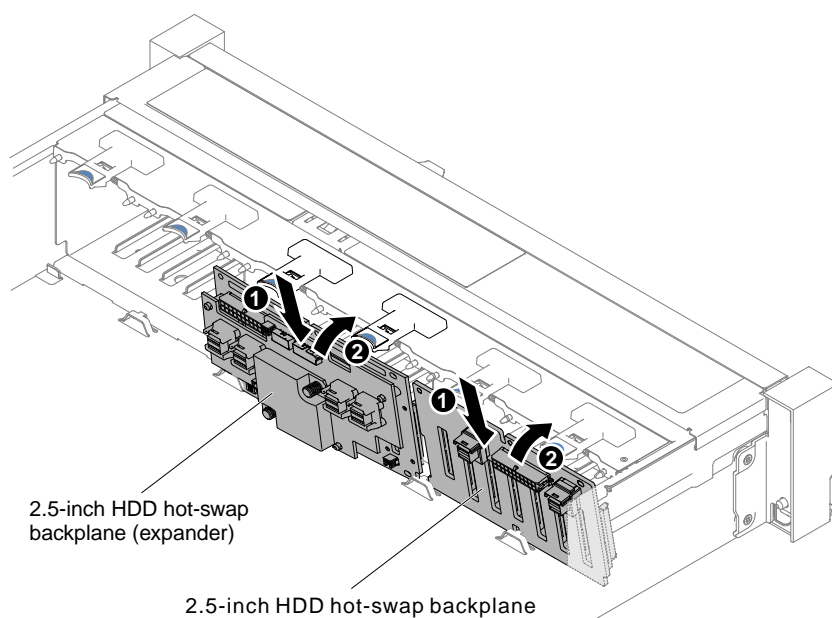


Figure 285. Expander installation

Step 9. Connect Mini-SAS HD cables, power/configuration and Mini-SAS HD Y-cable which come with the option kit to the backplanes and the system board.

- For server models with one backplane and one expander, connect and route cables as the following illustrations.

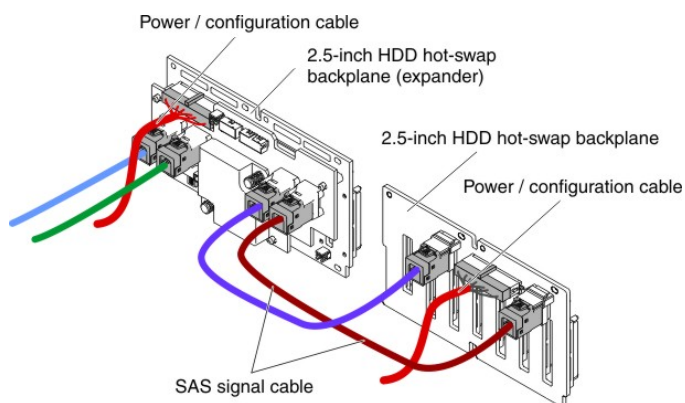


Figure 286. Cable connections

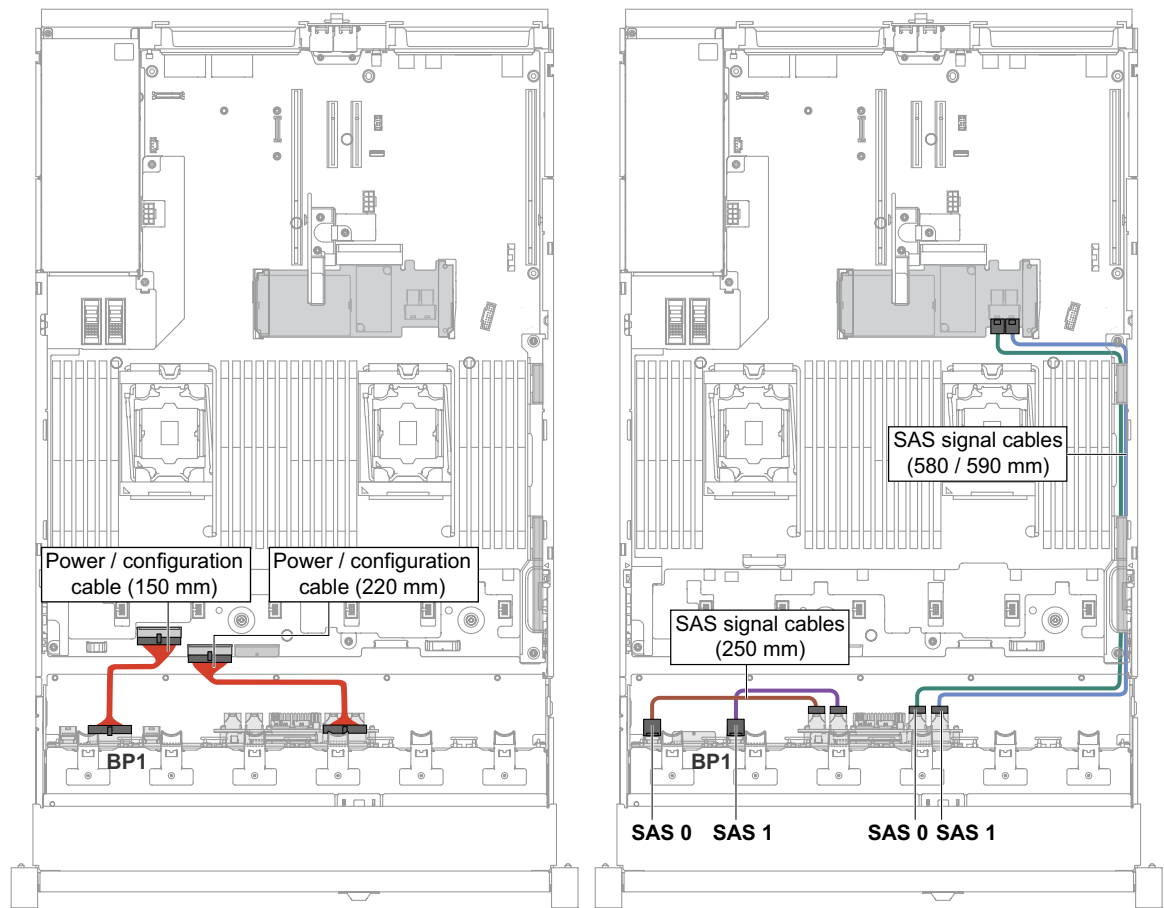


Figure 287. Cable routing

- For server models with two backplanes and one expander, connect and route cables as the following illustrations.

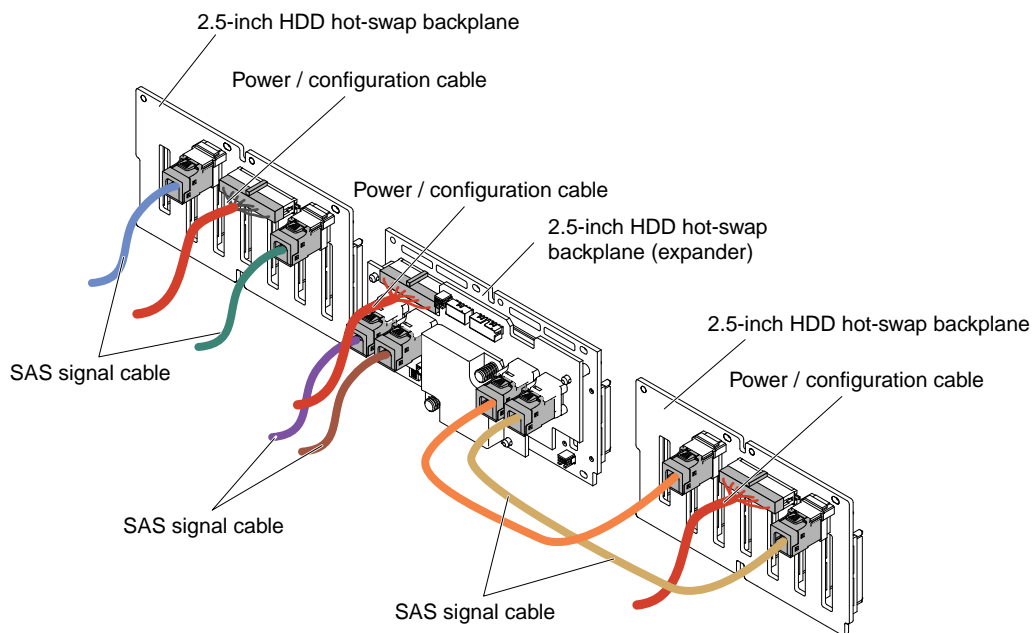


Figure 288. Cable connections

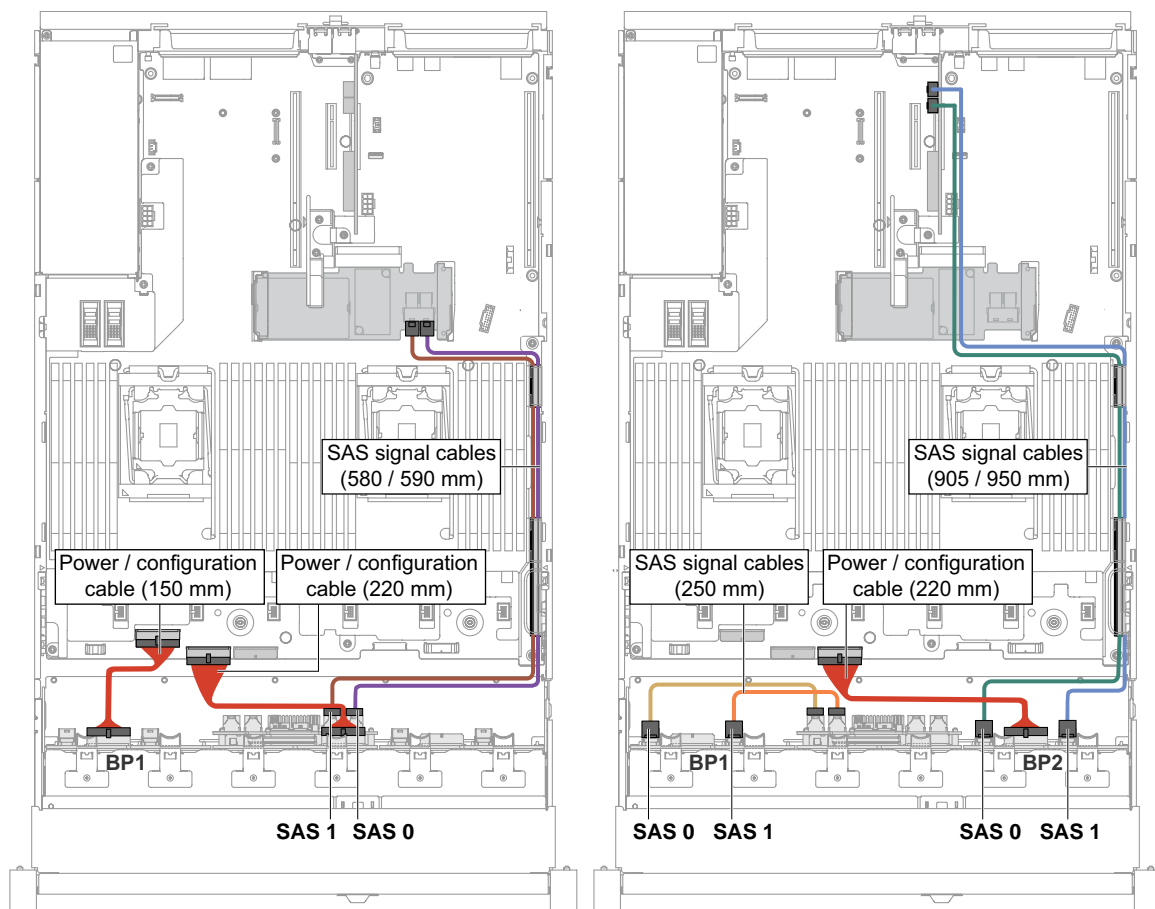


Figure 289. Cable routing

- For server models with one backplane and two expanders, connect and route cables as the following illustrations.

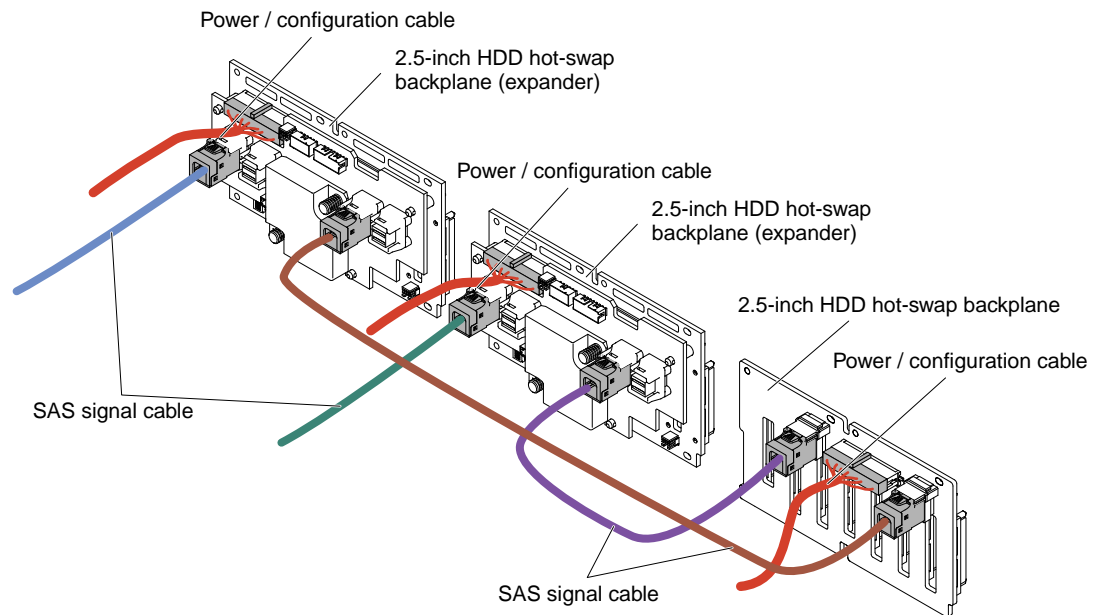


Figure 290. Cable connections

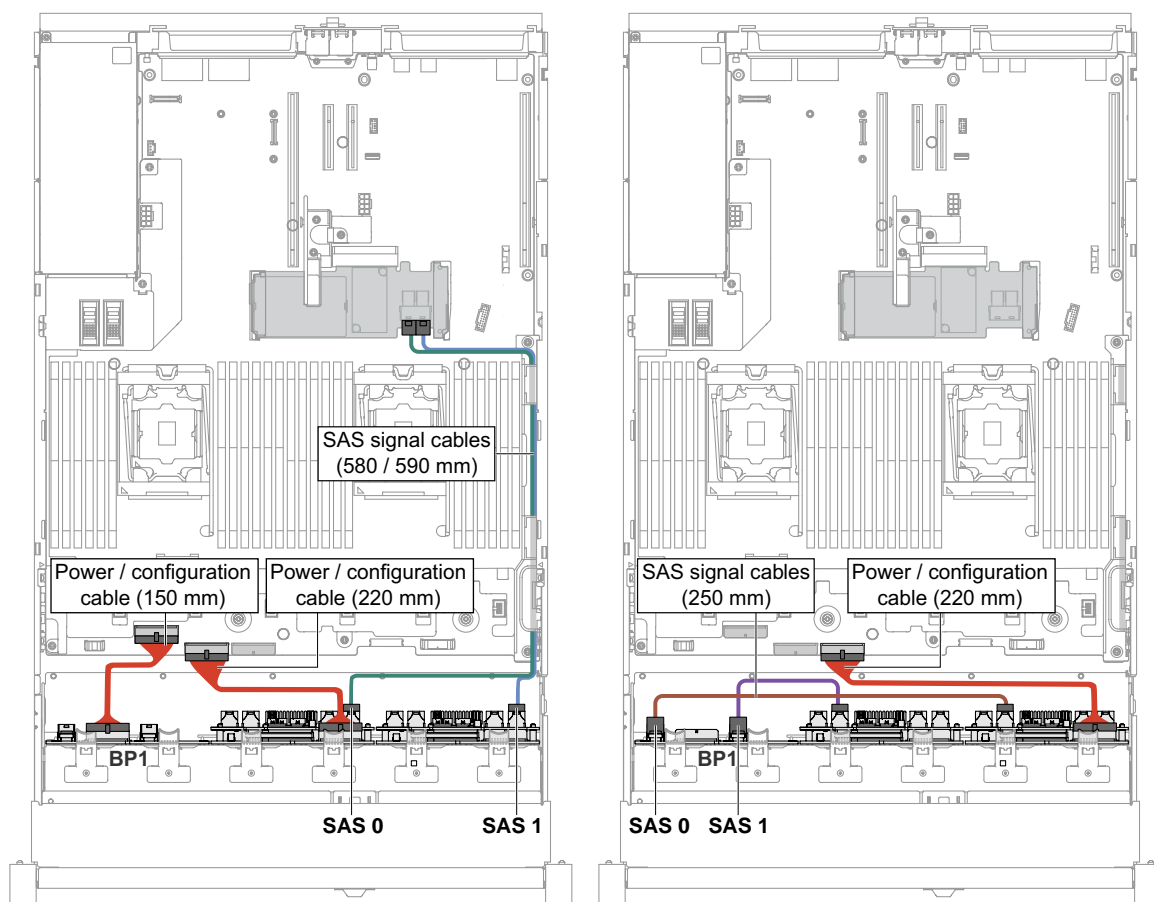


Figure 291. Cable connections

- Step 10. If you removed the fan cage assembly, install it. (See [“Replacing the fan cage assembly”](#) on page 191).
- Step 11. Insert the hard disk drives and the fillers the rest of the way into the bays.
- Step 12. Install the top cover (see [“Replacing the top cover”](#) on page 164).
- Step 13. Slide the server into the rack.
- Step 14. Reconnect the power cords and any cables that you removed.
- Step 15. Turn on the peripheral devices and the server.

Installing a 4x 2.5-inch NVMe PCIe SSD upgrade kit

Use this information to install a 4x 2.5-inch NVMe PCIe SSD upgrade kit.

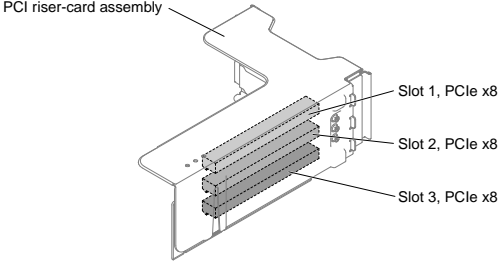
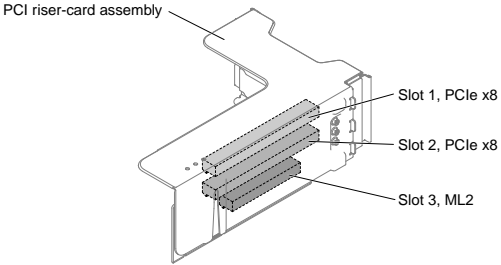
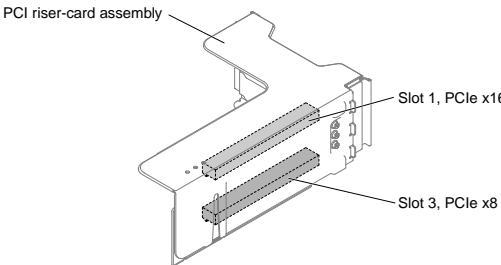
To order a 4x 2.5-inch NVMe PCIe SSD upgrade kit, contact your sales representative or reseller.

The 4x 2.5-inch NVMe PCIe SSD upgrade kit contains the following components:

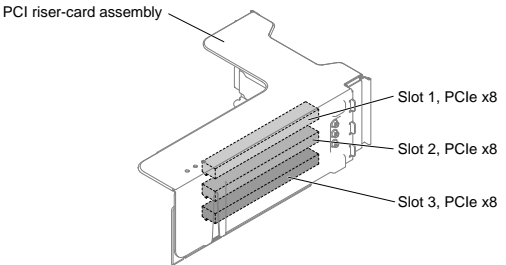
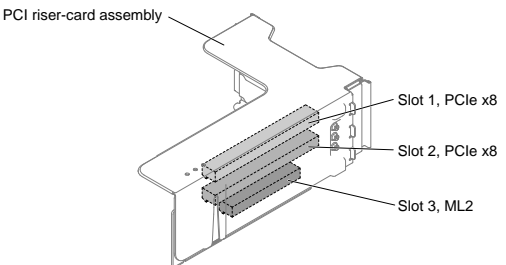
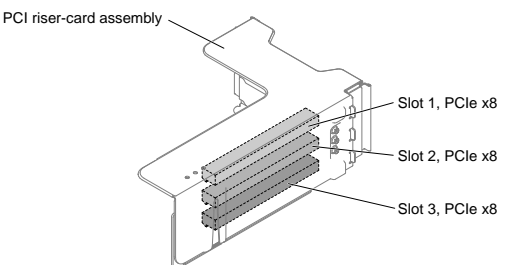
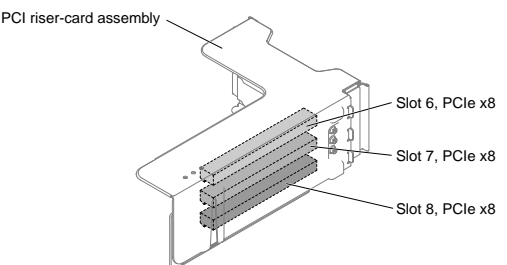
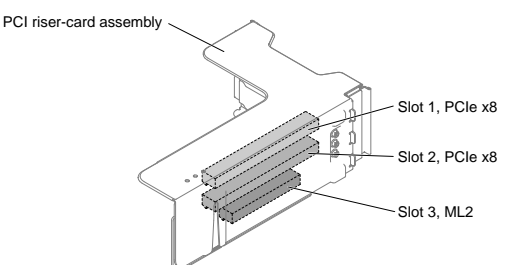
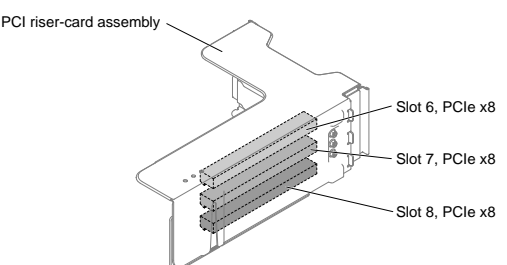
- Four signal cables
- One power/configuration cable
- One backplane assembly

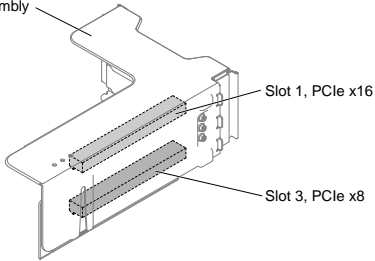
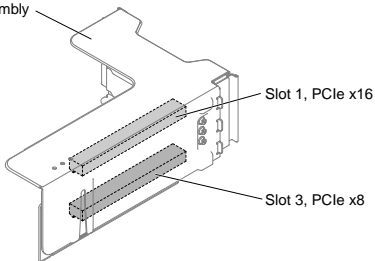
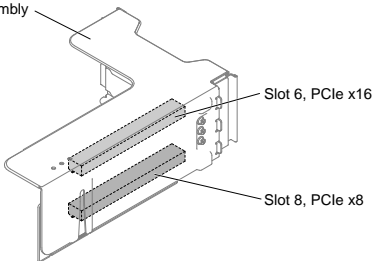
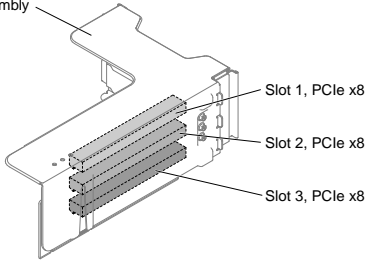
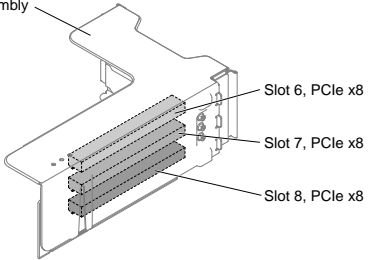
To support the NVMe PCIe SSD upgrade kit, your server must meet the following requirements:

- For eight 2.5-inch-drive or sixteen 2.5-inch-drive models with one microprocessor installed, one upgrade kit is supported.

PCI riser card type in riser-card assembly 1	PCI riser card type in riser-card assembly 2	NVMe adapter installation sequence
Type 1  <p>PCI riser-card assembly</p> <p>Slot 1, PCIe x8</p> <p>Slot 2, PCIe x8</p> <p>Slot 3, PCIe x8</p>	Not supported	PCI slot 1, 2
Type 2  <p>PCI riser-card assembly</p> <p>Slot 1, PCIe x8</p> <p>Slot 2, PCIe x8</p> <p>Slot 3, ML2</p>	Not supported	PCI slot 1, 2
Type 3  <p>PCI riser-card assembly</p> <p>Slot 1, PCIe x16</p> <p>Slot 3, PCIe x8</p>	Not supported	PCI slot 3, 4 PCI slot 4 is on the system board.

- For eight 2.5-inch-drive models with two microprocessors installed, two upgrade kits are supported.

PCI riser card type in riser-card assembly 1	PCI riser card type in riser-card assembly 2	NVMe adapter installation sequence
<p>Type 1</p>  <p>PCI riser-card assembly</p> <p>Slot 1, PCIe x8</p> <p>Slot 2, PCIe x8</p> <p>Slot 3, PCIe x8</p>	No limitation	PCI slot 1, 2
<p>Type 2</p>  <p>PCI riser-card assembly</p> <p>Slot 1, PCIe x8</p> <p>Slot 2, PCIe x8</p> <p>Slot 3, ML2</p>	No limitation	PCI slot 1, 2
<p>Type 1</p>  <p>PCI riser-card assembly</p> <p>Slot 1, PCIe x8</p> <p>Slot 2, PCIe x8</p> <p>Slot 3, PCIe x8</p>	<p>Type 5</p>  <p>PCI riser-card assembly</p> <p>Slot 6, PCIe x8</p> <p>Slot 7, PCIe x8</p> <p>Slot 8, PCIe x8</p>	PCI slot 6, 7
<p>Type 2</p>  <p>PCI riser-card assembly</p> <p>Slot 1, PCIe x8</p> <p>Slot 2, PCIe x8</p> <p>Slot 3, ML2</p>	<p>Type 5</p>  <p>PCI riser-card assembly</p> <p>Slot 6, PCIe x8</p> <p>Slot 7, PCIe x8</p> <p>Slot 8, PCIe x8</p>	PCI slot 6, 7

PCI riser card type in riser-card assembly 1	PCI riser card type in riser-card assembly 2	NVMe adapter installation sequence
<p>Type 3</p> <p>PCI riser-card assembly</p>  <p>Slot 1, PCIe x16</p> <p>Slot 3, PCIe x8</p>	No limitation	PCI slot 3, 4 PCI slot 4 is on the system board.
<p>Type 3</p> <p>PCI riser-card assembly</p>  <p>Slot 1, PCIe x16</p> <p>Slot 3, PCIe x8</p>	<p>Type 6</p> <p>PCI riser-card assembly</p>  <p>Slot 6, PCIe x16</p> <p>Slot 8, PCIe x8</p>	PCI slot 5, 8 PCI slot 5 is on the system board.
<p>Type 1</p> <p>PCI riser-card assembly</p>  <p>Slot 1, PCIe x8</p> <p>Slot 2, PCIe x8</p> <p>Slot 3, PCIe x8</p>	<p>Type 5</p> <p>PCI riser-card assembly</p>  <p>Slot 6, PCIe x8</p> <p>Slot 7, PCIe x8</p> <p>Slot 8, PCIe x8</p>	PCI slot 1, 2, 6, 7

Step 6. Install the new backplanes. (See [“Replacing the 2.5-inch simple-swap backplate assembly/hot-swap hard disk drive backplane”](#) on page 259).

Step 7. Connect the power/configuration and signal cables to the backplane.

- 8x 2.5-inch HDD + 4x 2.5-inch NVMe PCIe SSD

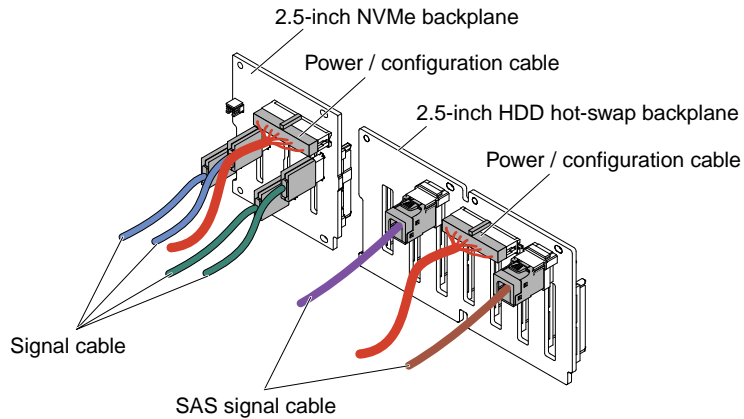


Figure 293. Cable connections

- 8x 2.5-inch HDD + 8x 2.5-inch NVMe PCIe SSD

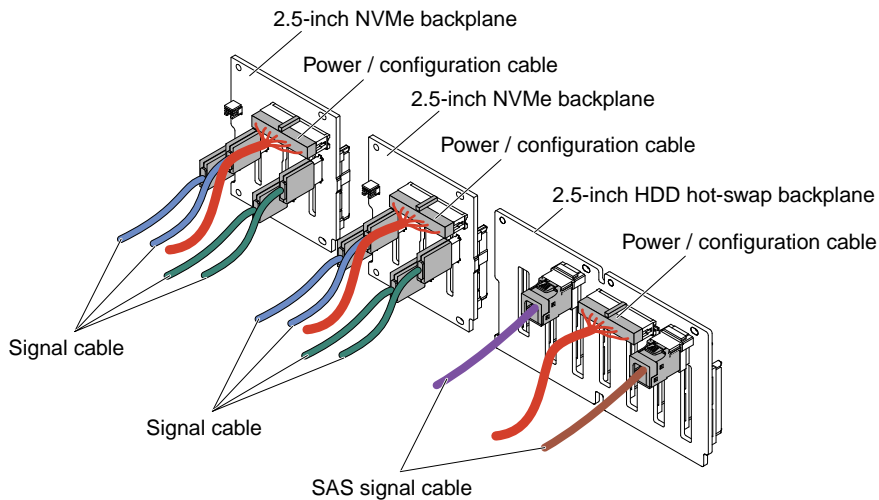


Figure 294. Cable connections

- 16x 2.5-inch HDD + 4x 2.5-inch NVMe PCIe SSD

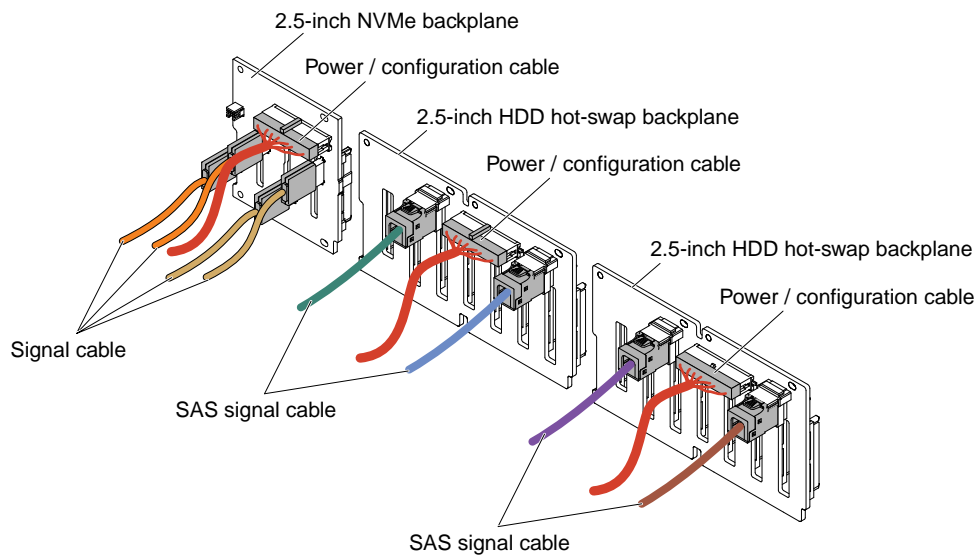


Figure 295. Cable connections

- Step 8. Touch the static-protective package that contains the NVMe adapter to any unpainted metal surface on the server. Then, remove the NVMe adapter from the package.
- Step 9. Remove the PCI riser-card assemblies. (see [“Removing a riser-card assembly” on page 198](#)).
- Step 10. Install NVMe adapters into the PCI connectors on the PCI riser card or the system board (see [“Replacing an adapter” on page 207](#)).

Attention: Incomplete insertion might cause damage to the server or the adapter.

- Step 11. Connect the four signal cables to the connectors on the NVMe adapter:

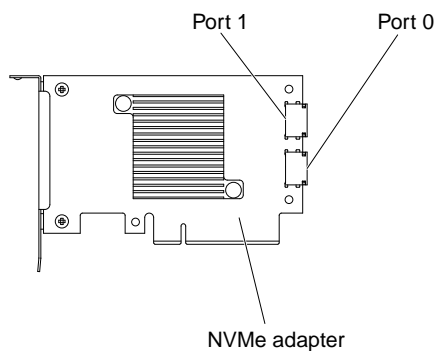


Figure 296. NVMe adapter connectors

- Step 12. Align and install the PCI riser-card assemblies in the server (see [“Replacing a riser-card assembly” on page 199](#)).
- Step 13. Route the cables underneath the cable retention.
- 8x 2.5-inch HDD + 4x 2.5-inch NVMe PCIe SSD

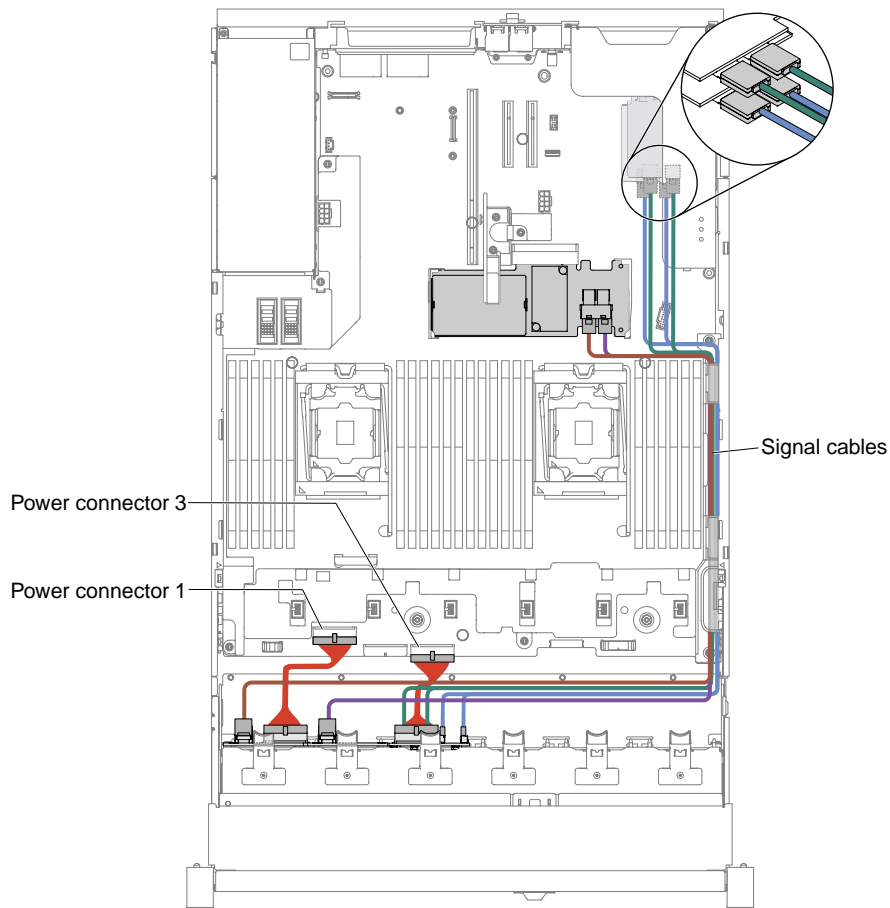


Figure 297. Cable routing

Notes:

1. For the power cable connection, the NVMe backplane can only connect to the power connector 3.
 2. There might be 3 or 4 power connectors on the system board depending on your configuration. However, this difference will not affect the cable routing. Follow the following illustrations to complete your cable routing.
- 8x 2.5-inch HDD + 8x 2.5-inch NVMe PCIe SSD

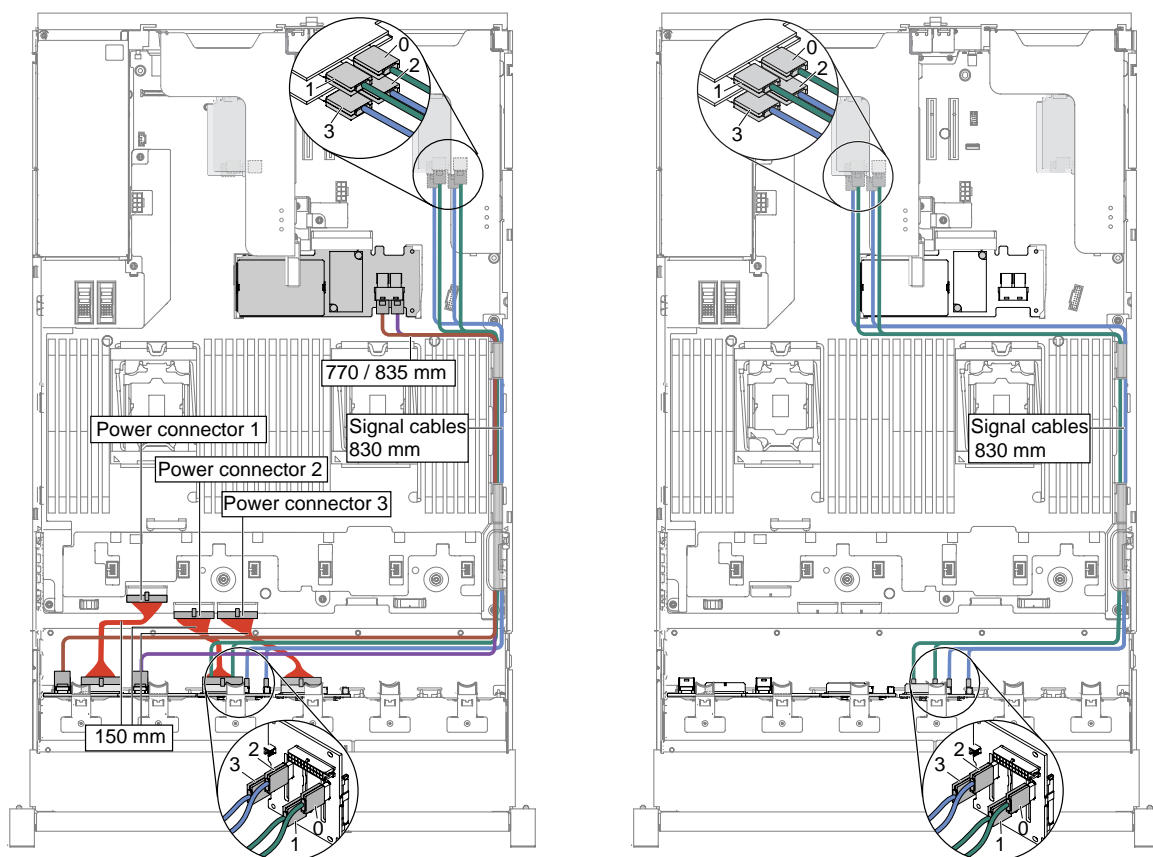
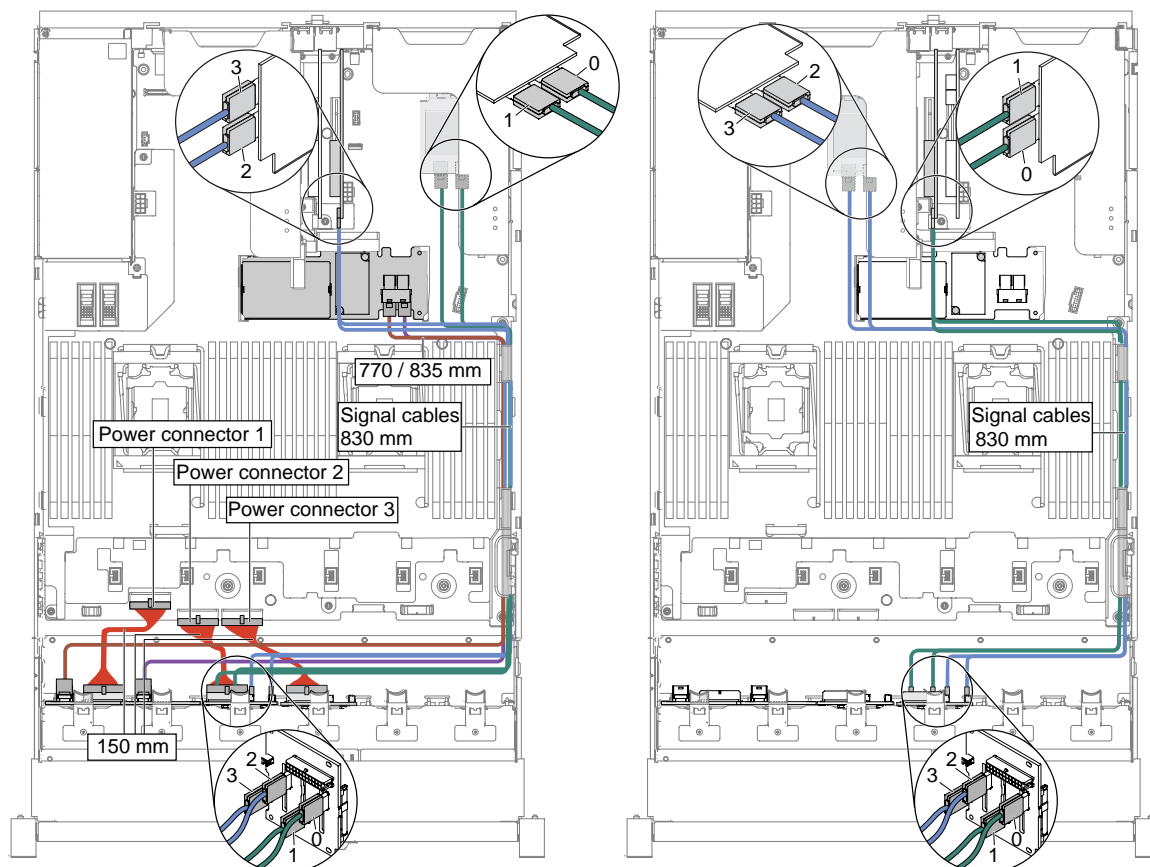


Figure 298. Cable routing



Note: There might be 3 or 4 power connectors on the system board depending on your configuration. However, this difference will not affect the cable routing. Follow the following illustrations to complete your cable routing.

- 16x 2.5-inch HDD + 4x 2.5-inch NVMe PCIe SSD

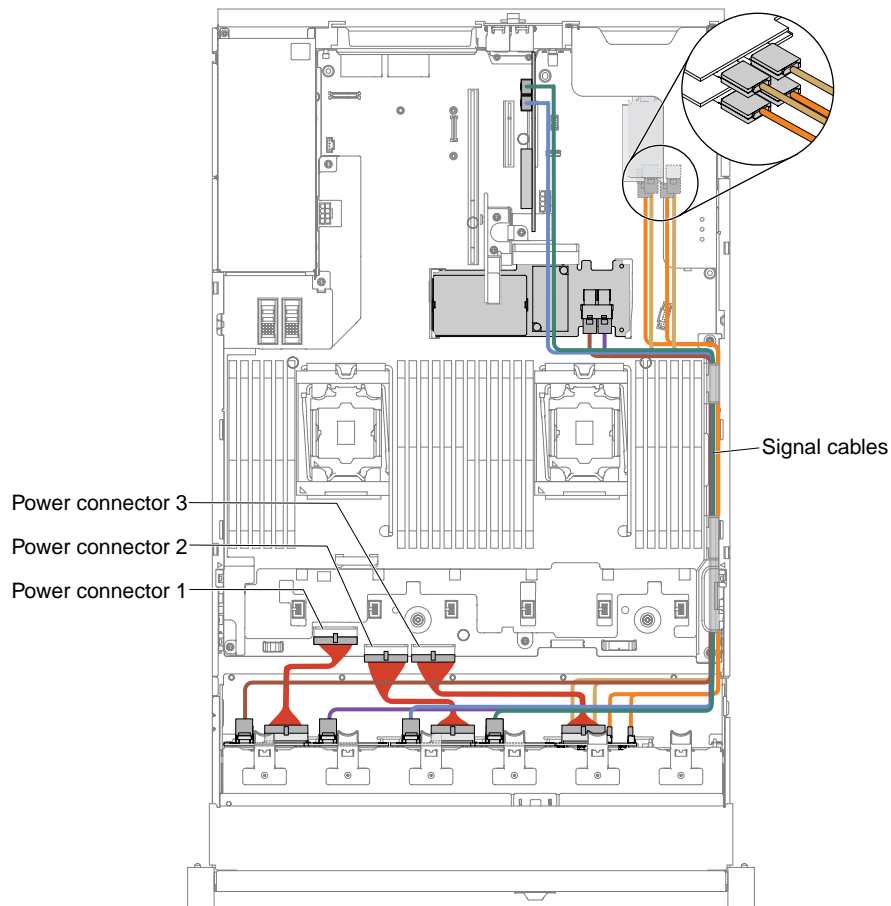


Figure 299. Cable routing

Notes:

1. For the power cable connection, the NVMe backplane can only connect to the power connector 3.
2. There might be 3 or 4 power connectors on the system board depending on your configuration. However, this difference will not affect the cable routing. Follow the following illustrations to complete your cable routing.

Step 14. If you removed the fan cage, install it back to the server. (See [“Replacing the fan cage assembly” on page 191](#)).

Step 15. Insert the hard disk drives and the fillers the rest of the way into the bays. (See [“Replacing a hot-swap hard disk drive” on page 172](#)).

Installing a PCIe thermal solution kit

Use this information to install a PCIe thermal solution kit.

Note: If you are installing the Dual Port 10GB-T Ethernet Daughter Card (Option number is 00D1994) in the server, you have to purchase and install a Lenovo System x3650 M5 PCIe thermal solution kit. See <http://www.lenovo.com/serverproven/> for a list of supported optional devices. To order a PCIe thermal solution kit, contact your sales representative or reseller.

The PCIe thermal solution kit contains one air baffle.

To install a PCIe thermal solution kit, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Align the air baffle tab with the slot on the right side of the chassis; then, lower the air baffle into the server. Press the air baffle down until it is securely seated.

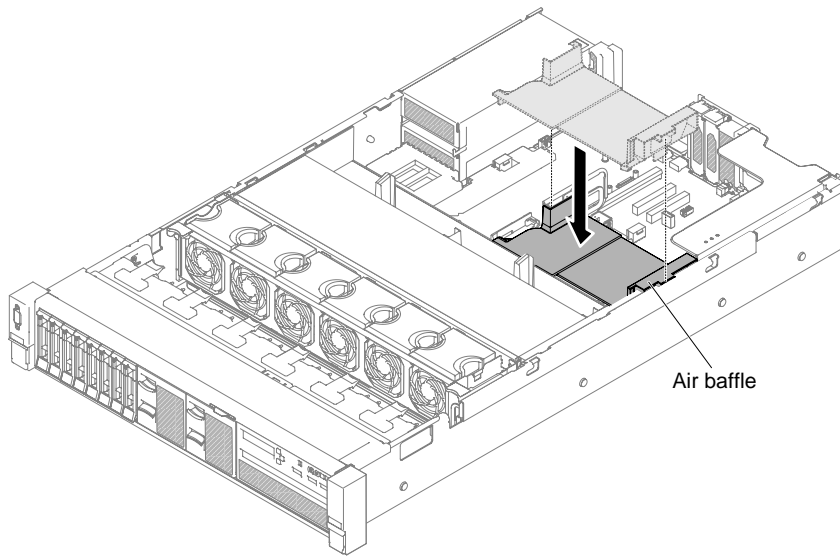


Figure 300. Air baffle installation

- Step 5. Install the top cover (see [“Replacing the top cover” on page 164](#)).
- Step 6. Slide the server into the rack.
- Step 7. Reconnect the power cords and any cables that you removed.
- Step 8. Turn on the peripheral devices and the server.

Installing a 2.5-inch advanced operation panel assembly kit

Use this information to install a 2.5-inch advanced operation panel assembly kit.

The 2.5-inch advanced operation panel assembly kit contains one 2.5-inch advanced operation panel assembly.

To install a 2.5-inch advanced operation panel assembly, complete the following steps:

- Step 1. Read the safety information that begins on [“Safety” on page v](#) and [“Installation guidelines” on page 305](#).
- Step 2. Turn off the server and peripheral devices and disconnect the power cords and all external cables, if necessary.
- Step 3. Remove the top cover (see [“Removing the top cover” on page 162](#)).
- Step 4. Remove the screw that secures the front control panel assembly to the chassis. Then carefully push the front control panel assembly out of the server and set it aside.

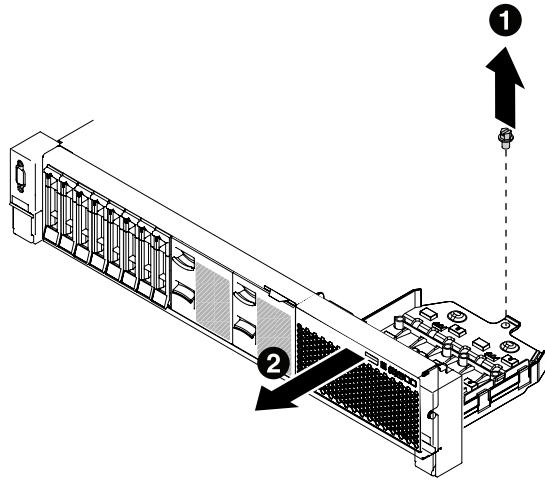


Figure 301. Front control panel assembly removal

- Step 5. Install the 2.5-inch advanced operation panel assembly. See [“Replacing the media cage \(also called lightpath LCD operation panel assembly\)” on page 196.](#)
- Step 6. Install the top cover (see [“Replacing the top cover” on page 164.](#)).
- Step 7. Slide the server into the rack.
- Step 8. Reconnect the power cords and any cables that you removed.
- Step 9. Turn on the peripheral devices and the server.

Updating the server configuration

Use this information to update the server configuration.

When you start the server for the first time after you add or remove a device, you might receive a message that the configuration has changed. The Setup Utility starts automatically so that you can save the new configuration settings.

Some optional devices have device drivers that you must install. For information about installing device drivers, see the documentation that comes with each device.

If the server has an optional RAID adapter and you have installed or removed a hard disk drive, see the documentation that comes with the RAID adapter for information about reconfiguring the disk arrays.

If you have installed a USB hypervisor memory key on the SAS riser-card, see the user's guide that comes with the hypervisor memory key. Hypervisor enables guest operating systems to function on the server.

For information about configuring the integrated Gigabit Ethernet controller, see [“Configuring the Ethernet controller” on page 60.](#)

Instructions for Business Partners

Instructions for Business Partners on verifying the newly installed devices by running the Dynamic System Analysis (DSA) stress test.

In addition to the instructions in this chapter for installing optional hardware devices, updating firmware and device drivers, and completing the installation, Business Partners must also complete the following steps:

1. After you have confirmed that the server starts correctly and recognizes the newly installed devices and that no error LEDs are lit, run the Dynamic System Analysis (DSA) stress test. For information about using DSA, see [“Dynamic System Analysis” on page 79](#).
2. Shut down and restart the server multiple times to ensure that the server is correctly configured and functions correctly with the newly installed devices.
3. Save the DSA log as a file and send it to Lenovo. For information about transferring data and logs, see [“How to send DSA data” on page 337](#).
4. To ship the server, repackage it in the original undamaged packing material and observe Lenovo procedures for shipping.

Support information for Business Partners is available at <http://www.ibm.com/partnerworld>.

How to send DSA data

You can use the Enhanced Customer Data Repository to send diagnostic data to IBM.

Before you send diagnostic data to IBM, read the terms of use at <http://www.ibm.com/de/support/ecurep/terms.html>.

You can use any of the following methods to send diagnostic data:

- **Standard upload:**

http://www.ibm.com/de/support/ecurep/send_http.html

- **Standard upload with the system serial number:**

http://www.ecurep.ibm.com/app/upload_hw

- **Secure upload:**

http://www.ibm.com/de/support/ecurep/send_http.html#secure

- **Secure upload with the system serial number:**

https://www.ecurep.ibm.com/app/upload_hw

Appendix A. Hardware disassembling for recycle

Follow the instructions in this section to recycle components with compliance with local laws or regulations.

Disassembling the system board for recycle

Follow the instructions in this section to disassemble the system board before recycling.

Before disassembling the system board:

1. Remove the system board from the server (see [“Removing the system board” on page 299](#)).
2. Refer to local environmental, waste or disposal regulations to ensure compliance.

Complete the following steps to disassemble the system board:

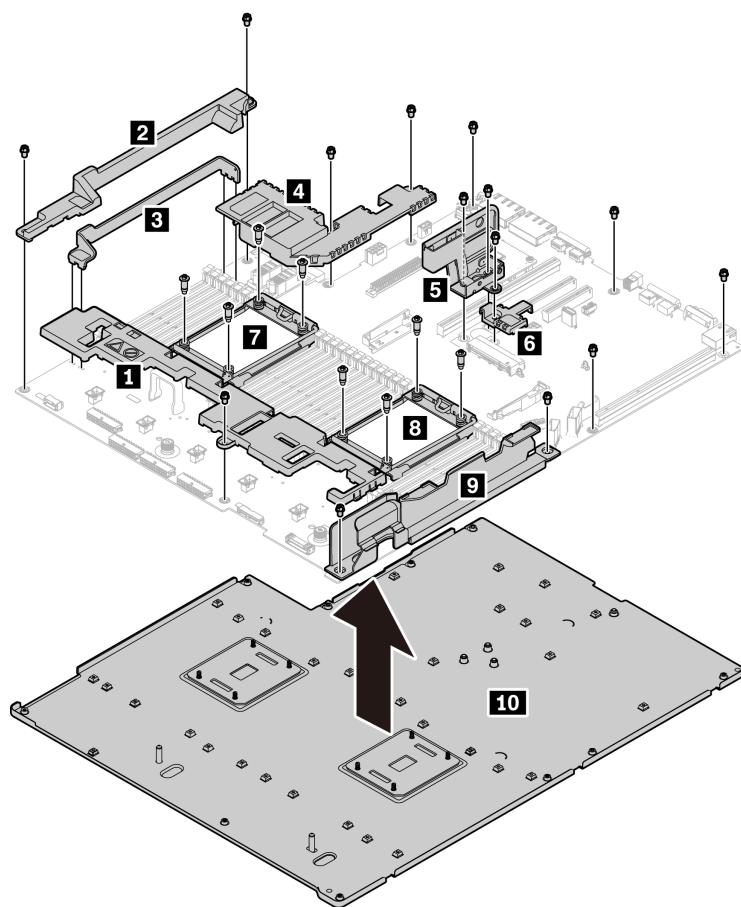


Figure 302. Disassembling the system board

Step 1. Remove the 14 slotted screws with PH2 screwdriver:

- 14 slotted screws with PH2 screwdriver
- 8 Torx screws with T20 screwdriver

Step 2. Separate the components **1 2 3 4 5 6 7 8 9 10** from the system board.

After disassembling the system board, comply with local regulations when recycling.

Appendix B. Integrated management module II (IMM2) error messages

When a hardware event is detected by the IMM on the server, the IMM logs that event in the system-event log in the server.

For each event code, the following fields are displayed:

Event identifier

A hexadecimal identifier that uniquely identifies an event or class of events. In this documentation, the event identifiers are prefixed with 0x and followed by eight characters.

Event description

The logged message string that appears for an event. When the event string is displayed in the system-event log, information such as a specific component is displayed. In this documentation, that additional information appears as variables, such as [arg1] or [arg2].

Explanation

Additional information to explain why the event occurred.

Severity

An indication of the level of concern for the condition. In the system-event log, severity is abbreviated to the first character. The following severities can be displayed.

Info:

The event was recorded for audit purposes, usually a user action or a change of states that is normal behavior.

Warning:

The event is not as severe as an error, but if possible, the condition should be corrected before it becomes an error. It might also be a condition that requires additional monitoring or maintenance.

Error:

The event is a failure or critical condition that impairs service or an expected function.

Alert Category

Similar events are grouped together in categories. The alert category is in the following format:

severity - device

severity is one of the following severity levels:

- **Critical:** A key component in the server is no longer functioning.
- **Warning:** The event might progress to a critical level.
- **System:** The event is the result of a system error or a configuration change.

device is the specific device in the server that caused the event to be generated.

Serviceable

Whether user action is required to correct the problem.

CIM Information

The prefix of the message ID and the sequence number that is used by the CIM message registry.

SNMP Trap ID

The SNMP trap ID that is found in the SNMP alert management information base (MIB).

Automatically contact Service

If this field is set to **Yes**, and you have enabled Electronic Service Agent (ESA), Lenovo Support will be notified automatically if the event is generated.

While you wait for Lenovo Support to call, you can perform the recommended actions for the event.

User response

The actions that you should perform to solve the event.

Perform the steps listed in this section in the order shown until the problem is solved. After you perform all of the actions that are described in this field, if you cannot solve the problem, contact Lenovo Support.

Note: This list includes error codes and messages that might not apply to this machine type and model.

Below is the list of IMM2 error messages and suggested actions to correct the detected server problems. For more information about IMM2, see the *Integrated Management Module II User's Guide* at http://publib.boulder.ibm.com/infocenter/systemx/documentation/topic/com.lenovo.sysx.imm2.doc/printable_doc.html.

IMM Events that automatically notify Support

You can configure the Integrated Management Module II (IMM2) to automatically notify Support (also known as *call home*) if certain types of errors are encountered. If you have configured this function, see the table for a list of events that automatically notify Support.

Table 20. Events that automatically notify Support

Event ID	Message String	Automatically Notify Support
40000086-00000000	Test Call Home Generated by user [arg1].	Yes
40000087-00000000	Manual Call Home by user [arg1]: [arg2].	Yes
400000cb-00000000	The RAID controller has problem with the battery. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])	Yes
400000cc-00000000	The RAID controller detected unrecoverable error. The controller needs replacement.([arg1],[arg2],[arg3],[arg4],[arg5])	Yes
400000d5-00000000	One or more virtual drive have problem. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])	Yes
400000d6-00000000	Drive error was detected by RAID controller. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])	Yes
80010202-0701ffff	Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (CMOS Battery)	Yes
80010902-0701ffff	Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (SysBrd 12V)	Yes
806f0021-2201ffff	Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName]. (No Op ROM Space)	Yes

Table 20. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f0021-2582ffff	Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName]. (All PCI Error)	Yes
806f0021-2c01ffff	Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName]. (ML2 Card Fault)	Yes
806f0021-3001ffff	Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName]. (Internal RAID)	Yes
806f0108-0a01ffff	[PowerSupplyElementName] has Failed. (Power Supply 1)	Yes
806f0108-0a02ffff	[PowerSupplyElementName] has Failed. (Power Supply 2)	Yes
806f010c-2001ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 1)	Yes
806f010c-2002ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 2)	Yes
806f010c-2003ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 3)	Yes
806f010c-2004ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 4)	Yes
806f010c-2005ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 5)	Yes
806f010c-2006ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 6)	Yes
806f010c-2007ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 7)	Yes
806f010c-2008ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 8)	Yes
806f010c-2009ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 9)	Yes
806f010c-200affff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 10)	Yes
806f010c-200bffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 11)	Yes
806f010c-200cffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 12)	Yes

Table 20. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f010c-200dfff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 13)	Yes
806f010c-200efff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 14)	Yes
806f010c-200ffff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 15)	Yes
806f010c-2010fff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 16)	Yes
806f010c-2011fff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 17)	Yes
806f010c-2012fff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 18)	Yes
806f010c-2013fff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 19)	Yes
806f010c-2014fff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 20)	Yes
806f010c-2015fff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 21)	Yes
806f010c-2016fff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 22)	Yes
806f010c-2017fff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 23)	Yes
806f010c-2018fff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 24)	Yes
806f010c-2581fff	Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (All DIMMS)	Yes
806f010d-0400fff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 0)	Yes
806f010d-0401fff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 1)	Yes
806f010d-0402fff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 2)	Yes

Table 20. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f010d-0403ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 3)	Yes
806f010d-0404ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 4)	Yes
806f010d-0405ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 5)	Yes
806f010d-0406ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 6)	Yes
806f010d-0407ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 7)	Yes
806f010d-0408ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 8)	Yes
806f010d-0409ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 9)	Yes
806f010d-040affff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 10)	Yes
806f010d-040bffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 11)	Yes
806f010d-040cffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 12)	Yes
806f010d-040dffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 13)	Yes
806f010d-040effff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 14)	Yes
806f010d-040fffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 15)	Yes
806f010d-0410ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 16)	Yes
806f010d-0411ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 17)	Yes
806f010d-0412ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 18)	Yes
806f010d-0413ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 19)	Yes
806f010d-0414ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 20)	Yes
806f010d-0415ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 21)	Yes
806f010d-0416ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 22)	Yes
806f010d-0417ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 23)	Yes

Table 20. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f010d-0418ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 24)	Yes
806f010d-0419ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 25)	Yes
806f010d-041affff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 26)	Yes
806f010d-041bffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 27)	Yes
806f010d-041cffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 28)	Yes
806f010d-041dffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 29)	Yes
806f010d-041effff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 30)	Yes
806f010d-041fffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 31)	Yes
806f010d-0420ffff	The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Ext Drive)	Yes
806f011b-0701ffff	The connector [PhysicalConnectorElementName] has encountered a configuration error. (Front USB)	Yes
806f011b-0c01ffff	The connector [PhysicalConnectorElementName] has encountered a configuration error. (FP LCD Cable)	Yes
806f0207-0301ffff	[ProcessorElementName] has Failed with FRB1/BIST condition. (CPU 1)	Yes
806f0207-0302ffff	[ProcessorElementName] has Failed with FRB1/BIST condition. (CPU 2)	Yes
806f0207-2584ffff	[ProcessorElementName] has Failed with FRB1/BIST condition. (All CPUs)	Yes
806f020d-0400ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 0)	Yes
806f020d-0401ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 1)	Yes
806f020d-0402ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 2)	Yes
806f020d-0403ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 3)	Yes
806f020d-0404ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 4)	Yes
806f020d-0405ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 5)	Yes
806f020d-0406ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 6)	Yes

Table 20. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f020d-0407ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 7)	Yes
806f020d-0408ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 8)	Yes
806f020d-0409ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 9)	Yes
806f020d-040affff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 10)	Yes
806f020d-040bffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 11)	Yes
806f020d-040cffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 12)	Yes
806f020d-040dffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 13)	Yes
806f020d-040effff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 14)	Yes
806f020d-040fffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 15)	Yes
806f020d-0410ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 16)	Yes
806f020d-0411ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 17)	Yes
806f020d-0412ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 18)	Yes
806f020d-0413ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 19)	Yes
806f020d-0414ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 20)	Yes
806f020d-0415ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 21)	Yes
806f020d-0416ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 22)	Yes
806f020d-0417ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 23)	Yes
806f020d-0418ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 24)	Yes
806f020d-0419ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 25)	Yes
806f020d-041affff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 26)	Yes
806f020d-041bffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 27)	Yes

Table 20. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f020d-041cffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 28)	Yes
806f020d-041dffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 29)	Yes
806f020d-041effff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 30)	Yes
806f020d-041fffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 31)	Yes
806f020d-0420ffff	Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Ext Drive)	Yes
806f050c-2001ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 1)	Yes
806f050c-2002ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 2)	Yes
806f050c-2003ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 3)	Yes
806f050c-2004ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 4)	Yes
806f050c-2005ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 5)	Yes
806f050c-2006ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 6)	Yes
806f050c-2007ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 7)	Yes
806f050c-2008ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 8)	Yes
806f050c-2009ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 9)	Yes
806f050c-200affff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 10)	Yes
806f050c-200bffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 11)	Yes

Table 20. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f050c-200cffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 12)	Yes
806f050c-200dffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 13)	Yes
806f050c-200effff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 14)	Yes
806f050c-200fffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 15)	Yes
806f050c-2010ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 16)	Yes
806f050c-2011ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 17)	Yes
806f050c-2012ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 18)	Yes
806f050c-2013ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 19)	Yes
806f050c-2014ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 20)	Yes
806f050c-2015ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 21)	Yes
806f050c-2016ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 22)	Yes
806f050c-2017ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 23)	Yes
806f050c-2018ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 24)	Yes
806f050c-2581ffff	Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (All DIMMS)	Yes
806f060d-0400ffff	Array [ComputerSystemElementName] has failed. (Drive 0)	Yes
806f060d-0401ffff	Array [ComputerSystemElementName] has failed. (Drive 1)	Yes

Table 20. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f060d-0402ffff	Array [ComputerSystemElementName] has failed. (Drive 2)	Yes
806f060d-0403ffff	Array [ComputerSystemElementName] has failed. (Drive 3)	Yes
806f060d-0404ffff	Array [ComputerSystemElementName] has failed. (Drive 4)	Yes
806f060d-0405ffff	Array [ComputerSystemElementName] has failed. (Drive 5)	Yes
806f060d-0406ffff	Array [ComputerSystemElementName] has failed. (Drive 6)	Yes
806f060d-0407ffff	Array [ComputerSystemElementName] has failed. (Drive 7)	Yes
806f060d-0408ffff	Array [ComputerSystemElementName] has failed. (Drive 8)	Yes
806f060d-0409ffff	Array [ComputerSystemElementName] has failed. (Drive 9)	Yes
806f060d-040affff	Array [ComputerSystemElementName] has failed. (Drive 10)	Yes
806f060d-040bffff	Array [ComputerSystemElementName] has failed. (Drive 11)	Yes
806f060d-040cffff	Array [ComputerSystemElementName] has failed. (Drive 12)	Yes
806f060d-040dffff	Array [ComputerSystemElementName] has failed. (Drive 13)	Yes
806f060d-040effff	Array [ComputerSystemElementName] has failed. (Drive 14)	Yes
806f060d-040fffff	Array [ComputerSystemElementName] has failed. (Drive 15)	Yes
806f060d-0410ffff	Array [ComputerSystemElementName] has failed. (Drive 16)	Yes
806f060d-0411ffff	Array [ComputerSystemElementName] has failed. (Drive 17)	Yes
806f060d-0412ffff	Array [ComputerSystemElementName] has failed. (Drive 18)	Yes
806f060d-0413ffff	Array [ComputerSystemElementName] has failed. (Drive 19)	Yes
806f060d-0414ffff	Array [ComputerSystemElementName] has failed. (Drive 20)	Yes
806f060d-0415ffff	Array [ComputerSystemElementName] has failed. (Drive 21)	Yes
806f060d-0416ffff	Array [ComputerSystemElementName] has failed. (Drive 22)	Yes

Table 20. Events that automatically notify Support (continued)

Event ID	Message String	Automatically Notify Support
806f060d-0417ffff	Array [ComputerSystemElementName] has failed. (Drive 23)	Yes
806f060d-0418ffff	Array [ComputerSystemElementName] has failed. (Drive 24)	Yes
806f060d-0419ffff	Array [ComputerSystemElementName] has failed. (Drive 25)	Yes
806f060d-041affff	Array [ComputerSystemElementName] has failed. (Drive 26)	Yes
806f060d-041bffff	Array [ComputerSystemElementName] has failed. (Drive 27)	Yes
806f060d-041cffff	Array [ComputerSystemElementName] has failed. (Drive 28)	Yes
806f060d-041dffff	Array [ComputerSystemElementName] has failed. (Drive 29)	Yes
806f060d-041effff	Array [ComputerSystemElementName] has failed. (Drive 30)	Yes
806f060d-041fffff	Array [ComputerSystemElementName] has failed. (Drive 31)	Yes
806f060d-0420ffff	Array [ComputerSystemElementName] has failed. (Ext Drive)	Yes
806f0813-2581ffff	An Uncorrectable Bus Error has occurred on system [ComputerSystemElementName]. (DIMMs)	Yes
806f0813-2582ffff	An Uncorrectable Bus Error has occurred on system [ComputerSystemElementName]. (PCIs)	Yes
806f0813-2584ffff	An Uncorrectable Bus Error has occurred on system [ComputerSystemElementName]. (CPUs)	Yes

List of IMM events

This section lists all messages that can be sent from the IMM.

- **40000001-00000000 : Management Controller [arg1] Network Initialization Complete.**

This message is for the use case where a Management Controller network has completed initialization.

May also be shown as 4000000100000000 or 0x4000000100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - IMM Network event

SNMP Trap ID

37

CIM Information

Prefix: IMM ID: 0001

User Response

Information only; no action is required.

- **40000002-00000000 : Certificate Authority [arg1] has detected a [arg2] Certificate Error.**

This message is for the use case when there is an error with an SSL Server, SSL Client, or SSL Trusted CA Certificate.

May also be shown as 4000000200000000 or 0x4000000200000000

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

System - SSL certification

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0002

User Response

Make sure that the certificate that you are importing is correct and properly generated.

- **40000003-00000000 : Ethernet Data Rate modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where a user modifies the Ethernet Port data rate.

May also be shown as 4000000300000000 or 0x4000000300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0003

User Response

Information only; no action is required.

- **40000004-00000000 : Ethernet Duplex setting modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where A user modifies the Ethernet Port duplex setting.

May also be shown as 4000000400000000 or 0x4000000400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0004

User Response

Information only; no action is required.

- **40000005-00000000 : Ethernet MTU setting modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where a user modifies the Ethernet Port MTU setting.

May also be shown as 4000000500000000 or 0x4000000500000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0005

User Response

Information only; no action is required.

- **40000006-00000000 : Ethernet locally administered MAC address modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where a user modifies the Ethernet Port MAC address setting.

May also be shown as 4000000600000000 or 0x4000000600000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0006

User Response

Information only; no action is required.

- **40000007-00000000 : Ethernet interface [arg1] by user [arg2].**

This message is for the use case where a user enables or disabled the ethernet interface.

May also be shown as 4000000700000000 or 0x4000000700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0007

User Response

Information only; no action is required.

- **40000008-00000000 : Hostname set to [arg1] by user [arg2].**

This message is for the use case where user modifies the Hostname of a Management Controller.

May also be shown as 4000000800000000 or 0x4000000800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - IMM Network event

SNMP Trap ID

37

CIM Information

Prefix: IMM ID: 0008

User Response

Information only; no action is required.

- **40000009-00000000 : IP address of network interface modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where user modifies the IP address of a Management Controller.

May also be shown as 4000000900000000 or 0x4000000900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - IMM Network event

SNMP Trap ID

37

CIM Information

Prefix: IMM ID: 0009

User Response

Information only; no action is required.

- **4000000a-00000000 : IP subnet mask of network interface modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where a user modifies the IP subnet mask of a Management Controller.

May also be shown as 4000000a00000000 or 0x4000000a00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0010

User Response

Information only; no action is required.

- **4000000b-00000000 : IP address of default gateway modified from [arg1] to [arg2] by user [arg3].**

This message is for the use case where a user modifies the default gateway IP address of a Management Controller.

May also be shown as 4000000b00000000 or 0x4000000b00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0011

User Response

Information only; no action is required.

- **4000000c-00000000 : OS Watchdog response [arg1] by [arg2].**

This message is for the use case where an OS Watchdog has been enabled or disabled by a user.

May also be shown as 4000000c00000000 or 0x4000000c00000000

Severity

Warning

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0012

User Response

Information only; no action is required.

- **4000000d-00000000 : DHCP[[arg1]] failure, no IP address assigned.**

This message is for the use case where a DHCP server fails to assign an IP address to a Management Controller.

May also be shown as 4000000d00000000 or 0x4000000d00000000

Severity

Warning

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0013

User Response

Complete the following steps until the problem is solved:

1. Make sure that the IMM network cable is connected.
2. Make sure that there is a DHCP server on the network that can assign an IP address to the IMM.

- **4000000e-00000000 : Remote Login Successful. Login ID: [arg1] from [arg2] at IP address [arg3].**

This message is for the use case where a user successfully logs in to a Management Controller.

May also be shown as 4000000e00000000 or 0x4000000e00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information

Prefix: IMM ID: 0014

User Response

Information only; no action is required.

- **4000000f-00000000 : Attempting to [arg1] server [arg2] by user [arg3].**

This message is for the use case where a user is using the Management Controller to perform a power function on the system.

May also be shown as 4000000f00000000 or 0x4000000f00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0015

User Response

Information only; no action is required.

- **40000010-00000000 : Security: Userid: [arg1] had [arg2] login failures from WEB client at IP address [arg3].**

This message is for the use case where a user has failed to log in to a Management Controller from a web browser.

May also be shown as 4000001000000000 or 0x4000001000000000

Severity

Warning

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information

Prefix: IMM ID: 0016

User Response

Complete the following steps until the problem is solved:

1. Make sure that the correct login ID and password are being used.
2. Have the system administrator reset the login ID or password.

- **40000011-00000000 : Security: Login ID: [arg1] had [arg2] login failures from CLI at [arg3].**

This message is for the use case where a user has failed to log in to a Management Controller from the Legacy CLI.

May also be shown as 4000001100000000 or 0x4000001100000000

Severity

Warning

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information

Prefix: IMM ID: 0017

User Response

Complete the following steps until the problem is solved:

1. Make sure that the correct login ID and password are being used.
2. Have the system administrator reset the login ID or password.

- **40000012-00000000 : Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from WEB browser at IP address [arg2].**

This message is for the use case where a remote user has failed to establish a remote control session from a Web browser session.

May also be shown as 4000001200000000 or 0x4000001200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information

Prefix: IMM ID: 0018

User Response

Make sure that the correct login ID and password are being used.

- **40000013-00000000 : Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from TELNET client at IP address [arg2].**

This message is for the use case where a user has failed to log in to a Management Controller from a telnet session.

May also be shown as 4000001300000000 or 0x4000001300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information

Prefix: IMM ID: 0019

User Response

Make sure that the correct login ID and password are being used.

- **40000014-00000000 : The [arg1] on system [arg2] cleared by user [arg3].**

This message is for the use case where a Management Controller Event Log on a system is cleared by a user.

May also be shown as 4000001400000000 or 0x4000001400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0020

User Response

Information only; no action is required.

- **40000015-00000000 : Management Controller [arg1] reset was initiated by user [arg2].**

This message is for the use case where a Management Controller reset is initiated by a user.

May also be shown as 4000001500000000 or 0x4000001500000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0021

User Response

Information only; no action is required.

- **40000016-00000000 : ENET[[arg1]] DHCP-HSTN=[arg2], DN=[arg3], IP@=[arg4], SN=[arg5], GW@=[arg6], DNS1@=[arg7].**

This message is for the use case where a Management Controller IP address and configuration has been assigned by the DHCP server.

May also be shown as 4000001600000000 or 0x4000001600000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0022

User Response

Information only; no action is required.

- **40000017-00000000 : ENET[[arg1]] IP-Cfg:HstName=[arg2], IP@=[arg3] ,NetMsk=[arg4], GW@=[arg5].**

This message is for the use case where a Management Controller IP address and configuration has been assigned statically using user data.

May also be shown as 4000001700000000 or 0x4000001700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0023

User Response

Information only; no action is required.

- **40000018-00000000 : LAN: Ethernet[[arg1]] interface is no longer active.**

This message is for the use case where a Management Controller ethernet interface is no longer active.

May also be shown as 4000001800000000 or 0x4000001800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0024

User Response

Information only; no action is required.

- **40000019-00000000 : LAN: Ethernet[[arg1]] interface is now active.**

This message is for the use case where a Management Controller ethernet interface is now active.

May also be shown as 4000001900000000 or 0x4000001900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0025

User Response

Information only; no action is required.

- **4000001a-00000000 : DHCP setting changed to [arg1] by user [arg2].**

This message is for the use case where a user changes the DHCP setting.

May also be shown as 4000001a00000000 or 0x4000001a00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0026

User Response

Information only; no action is required.

- **4000001b-00000000 : Management Controller [arg1]: Configuration restored from a file by user [arg2].**

This message is for the use case where a user restores a Management Controller configuration from a file.

May also be shown as 4000001b00000000 or 0x4000001b00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0027

User Response

Information only; no action is required.

- **4000001c-00000000 : Watchdog [arg1] Screen Capture Occurred.**

This message is for the use case where an operating system error has occurred and the screen was captured.

May also be shown as 4000001c00000000 or 0x4000001c00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0028

User Response

If there was no operating-system error, complete the following steps until the problem is solved:

1. Reconfigure the watchdog timer to a higher value.
2. Make sure that the IMM Ethernet-over-USB interface is enabled.
3. Reinstall the RNDIS or cdc_ether device driver for the operating system.
4. Disable the watchdog.

If there was an operating-system error, check the integrity of the installed operating system.

- **4000001d-00000000 : Watchdog [arg1] Failed to Capture Screen.**

This message is for the use case where an operating system error has occurred and the screen capture failed.

May also be shown as 4000001d00000000 or 0x4000001d00000000

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

System - other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0029

User Response

Complete the following steps until the problem is solved:

1. Reconfigure the watchdog timer to a higher value.
2. Make sure that the IMM Ethernet over USB interface is enabled.
3. Reinstall the RNDIS or cdc_ether device driver for the operating system.
4. Disable the watchdog. Check the integrity of the installed operating system.
5. Update the IMM firmware. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

- **4000001e-00000000 : Running the backup Management Controller [arg1] main application.**

This message is for the use case where a Management Controller has resorted to running the backup main application.

May also be shown as 4000001e00000000 or 0x4000001e00000000

Severity

Warning

Serviceable

No

Automatically notify support

No

Alert Category

System - other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0030

User Response

Update the IMM firmware. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

- **4000001f-00000000 : Please ensure that the Management Controller [arg1] is flashed with the correct firmware. The Management Controller is unable to match its firmware to the server.**

This message is for the use case where a Management Controller firmware version does not match the server.

May also be shown as 4000001f00000000 or 0x4000001f00000000

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

System - other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0031

User Response

Update the IMM firmware to a version that the server supports. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

- **40000020-00000000 : Management Controller [arg1] Reset was caused by restoring default values.**

This message is for the use case where a Management Controller has been reset due to a user restoring the configuration to default values.

May also be shown as 4000002000000000 or 0x4000002000000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0032

User Response

Information only; no action is required.

- **40000021-00000000 : Management Controller [arg1] clock has been set from NTP server [arg2].**

This message is for the use case where a Management Controller clock has been set from the Network Time Protocol server.

May also be shown as 4000002100000000 or 0x4000002100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0033

User Response

Information only; no action is required.

- **40000022-00000000 : SSL data in the Management Controller [arg1] configuration data is invalid. Clearing configuration data region and disabling SSL.**

This message is for the use case where a Management Controller has detected invalid SSL data in the configuration data and is clearing the configuration data region and disabling the SSL.

May also be shown as 4000002200000000 or 0x4000002200000000

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

System - other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0034

User Response

Complete the following steps until the problem is solved:

1. Make sure that the certificate that you are importing is correct.
2. Try to import the certificate again.

- **40000023-00000000 : Flash of [arg1] from [arg2] succeeded for user [arg3].**

This message is for the use case where a user has successfully flashed the firmware component (MC Main Application, MC Boot ROM, BIOS, Diagnostics, System Power Backplane, Remote Expansion Enclosure

Power Backplane, Integrated System Management Processor, or Remote Expansion Enclosure Processor) from the interface and IP address (%d).

May also be shown as 4000002300000000 or 0x4000002300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0035

User Response

Information only; no action is required.

- **40000024-00000000 : Flash of [arg1] from [arg2] failed for user [arg3].**

This message is for the use case where a user has not flashed the firmware component from the interface and IP address due to a failure.

May also be shown as 4000002400000000 or 0x4000002400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0036

User Response

Information only; no action is required.

- **40000025-00000000 : The [arg1] on system [arg2] is 75% full.**

This message is for the use case where a Management Controller Event Log on a system is 75% full.

May also be shown as 4000002500000000 or 0x4000002500000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Event Log 75% full

SNMP Trap ID

35

CIM Information

Prefix: IMM ID: 0037

User Response

Information only; no action is required.

- **40000026-00000000 : The [arg1] on system [arg2] is 100% full.**

This message is for the use case where a Management Controller Event Log on a system is 100% full.

May also be shown as 4000002600000000 or 0x4000002600000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Event Log Fullness

SNMP Trap ID

35

CIM Information

Prefix: IMM ID: 0038

User Response

To avoid losing older log entries, save the log as a text file and clear the log.

- **40000027-00000000 : Platform Watchdog Timer expired for [arg1].**

This message is for the use case when an implementation has detected a Platform Watchdog Timer Expired

May also be shown as 4000002700000000 or 0x4000002700000000

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

System - OS Timeout

SNMP Trap ID

21

CIM Information

Prefix: IMM ID: 0039

User Response

Complete the following steps until the problem is solved:

1. Reconfigure the watchdog timer to a higher value.
2. Make sure that the IMM Ethernet-over-USB interface is enabled.
3. Reinstall the RNDIS or cdc_ether device driver for the operating system.
4. Disable the watchdog.
5. Check the integrity of the installed operating system.

- **40000028-00000000 : Management Controller Test Alert Generated by [arg1].**

This message is for the use case where a user has generated a Test Alert.

May also be shown as 4000002800000000 or 0x4000002800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0040

User Response

Information only; no action is required.

- **40000029-00000000 : Security: Userid: [arg1] had [arg2] login failures from an SSH client at IP address [arg3].**

This message is for the use case where a user has failed to log in to a Management Controller from SSH.

May also be shown as 4000002900000000 or 0x4000002900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information

Prefix: IMM ID: 0041

User Response

Complete the following steps until the problem is solved:

1. Make sure that the correct login ID and password are being used.
2. Have the system administrator reset the login ID or password.

- **4000002a-00000000 : [arg1] firmware mismatch internal to system [arg2]. Please attempt to flash the [arg3] firmware.**

This message is for the use case where a specific type of firmware mismatch has been detected.

May also be shown as 4000002a00000000 or 0x4000002a00000000

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0042

User Response

Reflash the IMM firmware to the latest version.

- **4000002b-00000000 : Domain name set to [arg1].**

Domain name set by user

May also be shown as 4000002b00000000 or 0x4000002b00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0043

User Response

Information only; no action is required.

- **4000002c-00000000 : Domain Source changed to [arg1] by user [arg2].**

Domain source changed by user

May also be shown as 4000002c00000000 or 0x4000002c00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0044

User Response

Information only; no action is required.

- **4000002d-00000000 : DDNS setting changed to [arg1] by user [arg2].**

DDNS setting changed by user

May also be shown as 4000002d00000000 or 0x4000002d00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0045

User Response

Information only; no action is required.

- **4000002e-00000000 : DDNS registration successful. The domain name is [arg1].**

DDNS registration and values

May also be shown as 4000002e00000000 or 0x4000002e00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0046

User Response

Information only; no action is required.

- **4000002f-00000000 : IPv6 enabled by user [arg1].**

IPv6 protocol is enabled by user

May also be shown as 4000002f00000000 or 0x4000002f00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0047

User Response

Information only; no action is required.

- **40000030-00000000 : IPv6 disabled by user [arg1].**

IPv6 protocol is disabled by user

May also be shown as 4000003000000000 or 0x4000003000000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0048

User Response

Information only; no action is required.

- **40000031-00000000 : IPv6 static IP configuration enabled by user [arg1].**

IPv6 static address assignment method is enabled by user

May also be shown as 4000003100000000 or 0x4000003100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0049

User Response

Information only; no action is required.

- **40000032-00000000 : IPv6 DHCP enabled by user [arg1].**

IPv6 DHCP assignment method is enabled by user

May also be shown as 4000003200000000 or 0x4000003200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0050

User Response

Information only; no action is required.

- **40000033-00000000 : IPv6 stateless auto-configuration enabled by user [arg1].**

IPv6 statless auto-assignment method is enabled by user

May also be shown as 4000003300000000 or 0x4000003300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0051

User Response

Information only; no action is required.

- **40000034-00000000 : IPv6 static IP configuration disabled by user [arg1].**

IPv6 static assignment method is disabled by user

May also be shown as 4000003400000000 or 0x4000003400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0052

User Response

Information only; no action is required.

- **40000035-00000000 : IPv6 DHCP disabled by user [arg1].**

IPv6 DHCP assignment method is disabled by user

May also be shown as 4000003500000000 or 0x4000003500000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0053

User Response

Information only; no action is required.

- **40000036-00000000 : IPv6 stateless auto-configuration disabled by user [arg1].**

IPv6 statless auto-assignment method is disabled by user

May also be shown as 4000003600000000 or 0x4000003600000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0054

User Response

Information only; no action is required.

- **40000037-00000000 : ENET[[arg1]] IPv6-LinkLocal:HstName=[arg2], IP@=[arg3] ,Pref=[arg4].**

IPv6 Link Local address is active

May also be shown as 4000003700000000 or 0x4000003700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0055

User Response

Information only; no action is required.

- **40000038-00000000 : ENET[[arg1]] IPv6-Static:HstName=[arg2], IP@=[arg3] ,Pref=[arg4], GW@=[arg5].**

IPv6 Static address is active

May also be shown as 4000003800000000 or 0x4000003800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0056

User Response

Information only; no action is required.

- **40000039-00000000 : ENET[[arg1]] DHCPv6-HSTN=[arg2], DN=[arg3], IP@=[arg4], Pref=[arg5].**

IPv6 DHCP-assigned address is active

May also be shown as 4000003900000000 or 0x4000003900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0057

User Response

Information only; no action is required.

- **4000003a-00000000 : IPv6 static address of network interface modified from [arg1] to [arg2] by user [arg3].**

A user modifies the IPv6 static address of a Management Controller

May also be shown as 4000003a00000000 or 0x4000003a00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0058

User Response

Information only; no action is required.

- **4000003b-00000000 : DHCPv6 failure, no IP address assigned.**

S DHCP6 server fails to assign an IP address to a Management Controller.

May also be shown as 4000003b00000000 or 0x4000003b00000000

Severity

Warning

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0059

User Response

Complete the following steps until the problem is solved:

1. Make sure that the IMM network cable is connected.
2. Make sure that there is a DHCPv6 server on the network that can assign an IP address to the IMM.

- **4000003c-00000000 : Platform Watchdog Timer expired for [arg1].**

An implementation has detected an OS Loader Watchdog Timer Expired

May also be shown as 4000003c00000000 or 0x4000003c00000000

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

System - Loader timeout

SNMP Trap ID

26

CIM Information

Prefix: IMM ID: 0060

User Response

1. Reconfigure the watchdog timer to a higher value.
 2. Make sure that the IMM Ethernet over USB interface is enabled.
 3. Reinstall the RNDIS or cdc_ether device driver for the operating system.
 4. Disable the watchdog.
 5. Check the integrity of the installed operating system.
- **4000003d-00000000 : Telnet port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the telnet port number

May also be shown as 4000003d00000000 or 0x4000003d00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0061

User Response

Information only; no action is required.

- **4000003e-00000000 : SSH port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the SSH port number

May also be shown as 4000003e00000000 or 0x4000003e00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information**Prefix:** IMM ID: 0062**User Response**

Information only; no action is required.

- **4000003f-00000000 : Web-HTTP port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the Web HTTP port number

May also be shown as 4000003f00000000 or 0x4000003f00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information****Prefix:** IMM ID: 0063**User Response**

Information only; no action is required.

- **40000040-00000000 : Web-HTTPS port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the Web HTTPS port number

May also be shown as 4000004000000000 or 0x4000004000000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information****Prefix:** IMM ID: 0064**User Response**

Information only; no action is required.

- **40000041-00000000 : CIM/XML HTTP port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the CIM HTTP port number

May also be shown as 4000004100000000 or 0x4000004100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0065

User Response

Information only; no action is required.

- **40000042-00000000 : CIM/XML HTTPS port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the CIM HTTPS port number

May also be shown as 4000004200000000 or 0x4000004200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0066

User Response

Information only; no action is required.

- **40000043-00000000 : SNMP Agent port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the SNMP Agent port number

May also be shown as 4000004300000000 or 0x4000004300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0067

User Response

Information only; no action is required.

- **40000044-00000000 : SNMP Traps port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the SNMP Traps port number

May also be shown as 4000004400000000 or 0x4000004400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0068

User Response

Information only; no action is required.

- **40000045-00000000 : Syslog port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the Syslog receiver port number

May also be shown as 4000004500000000 or 0x4000004500000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0069

User Response

Information only; no action is required.

- **40000046-00000000 : Remote Presence port number changed from [arg1] to [arg2] by user [arg3].**

A user has modified the Remote Presence port number

May also be shown as 4000004600000000 or 0x4000004600000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0070

User Response

Information only; no action is required.

- **40000047-00000000 : LED [arg1] state changed to [arg2] by [arg3].**

A user has modified the state of an LED

May also be shown as 4000004700000000 or 0x4000004700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0071

User Response

Information only; no action is required.

- **40000048-00000000 : Inventory data changed for device [arg1], new device data hash=[arg2], new master data hash=[arg3].**

Something has caused the physical inventory to change

May also be shown as 4000004800000000 or 0x4000004800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0072

User Response

Information only; no action is required.

- **40000049-00000000 : SNMP [arg1] enabled by user [arg2].**

A user enabled SNMPv1 or SNMPv3 or Traps

May also be shown as 4000004900000000 or 0x4000004900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0073

User Response

Information only; no action is required.

- **4000004a-00000000 : SNMP [arg1] disabled by user [arg2].**

A user disabled SNMPv1 or SNMPv3 or Traps

May also be shown as 4000004a00000000 or 0x4000004a00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0074

User Response

Information only; no action is required.

- **4000004b-00000000 : SNMPv1 [arg1] set by user [arg2]: Name=[arg3], AccessType=[arg4], Address=[arg5].**

A user changed the SNMP community string

May also be shown as 4000004b00000000 or 0x4000004b00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0075

User Response

Information only; no action is required.

- **4000004c-00000000 : LDAP Server configuration set by user [arg1]: SelectionMethod=[arg2], DomainName=[arg3], Server1=[arg4], Server2=[arg5], Server3=[arg6], Server4=[arg7].**

A user changed the LDAP server configuration

May also be shown as 4000004c00000000 or 0x4000004c00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0076

User Response

Information only; no action is required.

- **4000004d-00000000 : LDAP set by user [arg1]: RootDN=[arg2], UIDSearchAttribute=[arg3], BindingMethod=[arg4], EnhancedRBS=[arg5], TargetName=[arg6], GroupFilter=[arg7], GroupAttribute=[arg8], LoginAttribute=[arg9].**

A user configured an LDAP Miscellaneous setting

May also be shown as 4000004d00000000 or 0x4000004d00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0077

User Response

Information only; no action is required.

- **4000004e-00000000 : Serial Redirection set by user [arg1]: Mode=[arg2], BaudRate=[arg3], StopBits=[arg4], Parity=[arg5], SessionTerminateSequence=[arg6].**

A user configured the Serial Port mode

May also be shown as 4000004e00000000 or 0x4000004e00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0078

User Response

Information only; no action is required.

- **4000004f-00000000 : Date and Time set by user [arg1]: Date=[arg2], Time=[arg3], DST Auto-adjust=[arg4], Timezone=[arg5].**

A user configured the Date and Time settings

May also be shown as 4000004f00000000 or 0x4000004f00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0079

User Response

Information only; no action is required.

- **40000050-00000000 : Server General Settings set by user [arg1]: Name=[arg2], Contact=[arg3], Location=[arg4], Room=[arg5], RackID=[arg6], Rack U-position=[arg7].**

A user configured the Location setting

May also be shown as 4000005000000000 or 0x4000005000000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0080

User Response

Information only; no action is required.

- **40000051-00000000 : Server Power Off Delay set to [arg1] by user [arg2].**

A user configured the Server Power Off Delay

May also be shown as 4000005100000000 or 0x4000005100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0081

User Response

Information only; no action is required.

- **40000052-00000000 : Server [arg1] scheduled for [arg2] at [arg3] by user [arg4].**

A user configured a Server Power action at a specific time

May also be shown as 4000005200000000 or 0x4000005200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0082

User Response

Information only; no action is required.

- **40000053-00000000 : Server [arg1] scheduled for every [arg2] at [arg3] by user [arg4].**

A user configured a recurring Server Power Action

May also be shown as 4000005300000000 or 0x4000005300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0083

User Response

Information only; no action is required.

- **40000054-00000000 : Server [arg1] [arg2] cleared by user [arg3].**

A user cleared a Server Power Action.

May also be shown as 4000005400000000 or 0x4000005400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0084

User Response

Information only; no action is required.

- **40000055-00000000 : Synchronize time setting by user [arg1]: Mode=[arg2], NTPServerHost1=[arg3]:[arg4], NTPServerHost2=[arg5]:[arg6], NTPServerHost3=[arg7]:[arg8], NTPServerHost4=[arg9]:[arg10], NTPUpdateFrequency=[arg11].**

A user configured the Date and Time synchronize settings

May also be shown as 4000005500000000 or 0x4000005500000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0085

User Response

Information only; no action is required.

- **40000056-00000000 : SMTP Server set by user [arg1] to [arg2]:[arg3].**

A user configured the SMTP server

May also be shown as 4000005600000000 or 0x4000005600000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0086

User Response

Information only; no action is required.

- **40000057-00000000 : Telnet [arg1] by user [arg2].**

A user enables or disables Telnet services

May also be shown as 4000005700000000 or 0x4000005700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0087

User Response

Information only; no action is required.

- **40000058-00000000 : DNS servers set by user [arg1]: UseAdditionalServers=[arg2], PreferredDNSType=[arg3], IPv4Server1=[arg4], IPv4Server2=[arg5], IPv4Server3=[arg6], IPv6Server1=[arg7], IPv6Server2=[arg8], IPv6Server3=[arg9].**

A user configures the DNS servers

May also be shown as 4000005800000000 or 0x4000005800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0088

User Response

Information only; no action is required.

- **40000059-00000000 : LAN over USB [arg1] by user [arg2].**

A user configured USB-LAN

May also be shown as 4000005900000000 or 0x4000005900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0089

User Response

Information only; no action is required.

- **4000005a-00000000 : LAN over USB Port Forwarding set by user [arg1]: ExternalPort=[arg2], USB-LAN port=[arg3].**

A user configured USB-LAN port forwarding

May also be shown as 4000005a00000000 or 0x4000005a00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0090

User Response

Information only; no action is required.

- **4000005b-00000000 : Secure Web services (HTTPS) [arg1] by user [arg2].**

A user enables or disables Secure web services

May also be shown as 4000005b00000000 or 0x4000005b00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0091

User Response

Information only; no action is required.

- **4000005c-00000000 : Secure CIM/XML(HTTPS) [arg1] by user [arg2].**

A user enables or disables Secure CIM/XML services

May also be shown as 4000005c00000000 or 0x4000005c00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0092

User Response

Information only; no action is required.

- **4000005d-00000000 : Secure LDAP [arg1] by user [arg2].**

A user enables or disables Secure LDAP services

May also be shown as 4000005d00000000 or 0x4000005d00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0093

User Response

Information only; no action is required.

- **4000005e-00000000 : SSH [arg1] by user [arg2].**

A user enables or disables SSH services

May also be shown as 4000005e00000000 or 0x4000005e00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0094

User Response

Information only; no action is required.

- **4000005f-00000000 : Server timeouts set by user [arg1]: EnableOSWatchdog=[arg2], OSWatchdogTimeout=[arg3], EnableLoaderWatchdog=[arg4], LoaderTimeout=[arg5].**

A user configures Server Timeouts

May also be shown as 4000005f00000000 or 0x4000005f00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0095

User Response

Information only; no action is required.

- **40000060-00000000 : License key for [arg1] added by user [arg2].**

A user installs License Key

May also be shown as 4000006000000000 or 0x4000006000000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0096

User Response

Information only; no action is required.

- **40000061-00000000 : License key for [arg1] removed by user [arg2].**

A user removes a License Key

May also be shown as 4000006100000000 or 0x4000006100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0097

User Response

Information only; no action is required.

- **40000062-00000000 : Global Login General Settings set by user [arg1]: AuthenticationMethod=[arg2], LockoutPeriod=[arg3], SessionTimeout=[arg4].**

A user changes the Global Login General Settings

May also be shown as 4000006200000000 or 0x4000006200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0098

User Response

Information only; no action is required.

- **40000063-00000000 : Global Login Account Security set by user [arg1]: PasswordRequired=[arg2], PasswordExpirationPeriod=[arg3], MinimumPasswordReuseCycle=[arg4], MinimumPasswordLength=[arg5], MinimumPasswordChangeInterval=[arg6], MaximumLoginFailures=[arg7], LockoutAfterMaxFailures=[arg8], MinimumDifferentCharacters=[arg9], DefaultIDExpired=[arg10], ChangePasswordFirstAccess=[arg11].**

A user changes the Global Login Account Security Settings to Legacy

May also be shown as 4000006300000000 or 0x4000006300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0099

User Response

Information only; no action is required.

- **40000064-00000000 : User [arg1] created.**

A user account was created

May also be shown as 4000006400000000 or 0x4000006400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0100

User Response

Information only; no action is required.

- **40000065-00000000 : User [arg1] removed.**

A user account was deleted

May also be shown as 4000006500000000 or 0x4000006500000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0101

User Response

Information only; no action is required.

- **40000066-00000000 : User [arg1] password modified.**

A user account was changed

May also be shown as 4000006600000000 or 0x4000006600000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0102

User Response

Information only; no action is required.

- **40000067-00000000 : User [arg1] role set to [arg2].**

A user account role assigned

May also be shown as 4000006700000000 or 0x4000006700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0103

User Response

Information only; no action is required.

- **40000068-00000000 : User [arg1] custom privileges set: [arg2].**

User account privileges assigned

May also be shown as 4000006800000000 or 0x4000006800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0104

User Response

Information only; no action is required.

- **40000069-00000000 : User [arg1] for SNMPv3 set: AuthenticationProtocol=[arg2], PrivacyProtocol=[arg3], AccessType=[arg4], HostforTraps=[arg5].**

User account SNMPv3 settings changed

May also be shown as 4000006900000000 or 0x4000006900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0105

User Response

Information only; no action is required.

- **4000006a-00000000 : SSH Client key added for user [arg1].**

User locally defined an SSH Client key

May also be shown as 4000006a00000000 or 0x4000006a00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0106

User Response

Information only; no action is required.

- **4000006b-00000000 : SSH Client key imported for user [arg1] from [arg2].**

User imported an SSH Client key

May also be shown as 4000006b00000000 or 0x4000006b00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0107

User Response

Information only; no action is required.

- **4000006c-00000000 : SSH Client key removed from user [arg1].**

User removed an SSH Client key

May also be shown as 4000006c00000000 or 0x4000006c00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0108

User Response

Information only; no action is required.

- **4000006d-00000000 : Management Controller [arg1]: Configuration saved to a file by user [arg2].**

A user saves a Management Controller configuration to a file.

May also be shown as 4000006d00000000 or 0x4000006d00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0109

User Response

Information only; no action is required.

- **4000006e-00000000 : Alert Configuration Global Event Notification set by user [arg1]: RetryLimit=[arg2], RetryInterval=[arg3], EntryInterval=[arg4].**

A user changes the Global Event Notification settings.

May also be shown as 4000006e00000000 or 0x4000006e00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0110

User Response

Information only; no action is required.

- **4000006f-00000000 : Alert Recipient Number [arg1] updated: Name=[arg2], DeliveryMethod=[arg3], Address=[arg4], IncludeLog=[arg5], Enabled=[arg6], EnabledAlerts=[arg7], AllowedFilters=[arg8].**

A user adds or updates an Alert Recipient

May also be shown as 4000006f00000000 or 0x4000006f00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0111

User Response

Information only; no action is required.

- **40000070-00000000 : SNMP Traps enabled by user [arg1]: EnabledAlerts=[arg2], AllowedFilters=[arg3].**

A user enabled the SNMP Traps configuration

May also be shown as 4000007000000000 or 0x4000007000000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0112

User Response

Information only; no action is required.

- **40000071-00000000 : The power cap value changed from [arg1] watts to [arg2] watts by user [arg3].**

Power Cap values changed by user

May also be shown as 4000007100000000 or 0x4000007100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0113

User Response

Information only; no action is required.

- **40000072-00000000 : The minimum power cap value changed from [arg1] watts to [arg2] watts.**

Minimum Power Cap value changed

May also be shown as 4000007200000000 or 0x4000007200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0114

User Response

Information only; no action is required.

- **40000073-00000000 : The maximum power cap value changed from [arg1] watts to [arg2] watts.**

Maximum Power Cap value changed

May also be shown as 4000007300000000 or 0x4000007300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0115

User Response

Information only; no action is required.

- **40000074-00000000 : The soft minimum power cap value changed from [arg1] watts to [arg2] watts.**

Soft Minimum Power Cap value changed

May also be shown as 4000007400000000 or 0x4000007400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0116

User Response

Information only; no action is required.

- **40000075-00000000 : The measured power value exceeded the power cap value.**

Power exceeded cap

May also be shown as 4000007500000000 or 0x4000007500000000

Severity

Warning

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Power

SNMP Trap ID

164

CIM Information

Prefix: IMM ID: 0117

User Response

Information only; no action is required.

- **40000076-00000000 : The new minimum power cap value exceeded the power cap value.**

Minimum Power Cap exceeds Power Cap

May also be shown as 4000007600000000 or 0x4000007600000000

Severity

Warning

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Power

SNMP Trap ID

164

CIM Information

Prefix: IMM ID: 0118

User Response

Information only; no action is required.

- **40000077-00000000 : Power capping was activated by user [arg1].**

Power capping activated by user

May also be shown as 4000007700000000 or 0x4000007700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0119

User Response

Information only; no action is required.

- **40000078-00000000 : Power capping was deactivated by user [arg1].**

Power capping deactivated by user

May also be shown as 4000007800000000 or 0x4000007800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0120

User Response

Information only; no action is required.

- **40000079-00000000 : Static Power Savings mode has been turned on by user [arg1].**

Static Power Savings mode turned on by user

May also be shown as 4000007900000000 or 0x4000007900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0121

User Response

Information only; no action is required.

- **4000007a-00000000 : Static Power Savings mode has been turned off by user [arg1].**

Static Power Savings mode turned off by user

May also be shown as 4000007a00000000 or 0x4000007a00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0122

User Response

Information only; no action is required.

- **4000007b-00000000 : Dynamic Power Savings mode has been turned on by user [arg1].**

Dynamic Power Savings mode turned on by user

May also be shown as 4000007b00000000 or 0x4000007b00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0123

User Response

Information only; no action is required.

- **4000007c-00000000 : Dynamic Power Savings mode has been turned off by user [arg1].**

Dynamic Power Savings mode turned off by user

May also be shown as 4000007c00000000 or 0x4000007c00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0124

User Response

Information only; no action is required.

- **4000007d-00000000 : Power cap and external throttling occurred.**

Power cap and external throttling occurred

May also be shown as 4000007d00000000 or 0x4000007d00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0125

User Response

Information only; no action is required.

- **4000007e-00000000 : External throttling occurred.**

External throttling occurred

May also be shown as 4000007e00000000 or 0x4000007e00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0126

User Response

Information only; no action is required.

- **4000007f-00000000 : Power cap throttling occurred.**

Power cap throttling occurred

May also be shown as 4000007f00000000 or 0x4000007f00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0127

User Response

Information only; no action is required.

- **40000080-00000000 : Remote Control session started by user [arg1] in [arg2] mode.**

Remote Control session started

May also be shown as 4000008000000000 or 0x4000008000000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0128

User Response

Information only; no action is required.

- **40000081-00000000 : PXE boot requested by user [arg1].**

PXE boot requested

May also be shown as 4000008100000000 or 0x4000008100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0129

User Response

Information only; no action is required.

- **40000082-00000000 : The measured power value has returned below the power cap value.**

Power exceeded cap recovered

May also be shown as 4000008200000000 or 0x4000008200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Power

SNMP Trap ID

164

CIM Information

Prefix: IMM ID: 0130

User Response

Information only; no action is required.

- **40000083-00000000 : The new minimum power cap value has returned below the power cap value.**

Minimum Power Cap exceeds Power Cap recovered

May also be shown as 4000008300000000 or 0x4000008300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Power

SNMP Trap ID

164

CIM Information

Prefix: IMM ID: 0131

User Response

Information only; no action is required.

- **40000084-00000000 : IMM firmware mismatch between nodes [arg1] and [arg2]. Please attempt to flash the IMM firmware to the same level on all nodes.**

A mismatch of IMM firmware has been detected between nodes

May also be shown as 4000008400000000 or 0x4000008400000000

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0132

User Response

Attempt to flash the IMM firmware to the same level on all nodes.

- **40000085-00000000 : FPGA firmware mismatch between nodes [arg1] and [arg2]. Please attempt to flash the FPGA firmware to the same level on all nodes.**

A mismatch of FPGA firmware has been detected between nodes

May also be shown as 4000008500000000 or 0x4000008500000000

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0133

User Response

Attempt to flash the FPGA firmware to the same level on all nodes.

- **40000086-00000000 : Test Call Home Generated by user [arg1].**

Test Call Home generated by user.

May also be shown as 4000008600000000 or 0x4000008600000000

Severity

Info

Serviceable

No

Automatically notify support

Yes

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0134

User Response

Information only; no action is required.

- **40000087-00000000 : Manual Call Home by user [arg1]: [arg2].**

Manual Call Home by user.

May also be shown as 4000008700000000 or 0x4000008700000000

Severity

Info

Serviceable

No

Automatically notify support

Yes

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0135

User Response

Lenovo Support will address the problem.

- **40000088-00000000 : Management Controller [arg1]: Configuration restoration from a file by user [arg2] completed.**

This message is for the use case where a user restores a Management Controller configuration from a file and it completes.

May also be shown as 4000008800000000 or 0x4000008800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0136

User Response

Information only; no action is required.

- **40000089-00000000 : Management Controller [arg1]: Configuration restoration from a file by user [arg2] failed to complete.**

This message is for the use case where a user restores a Management Controller configuration from a file and the restoration fails to complete.

May also be shown as 4000008900000000 or 0x4000008900000000

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0137

User Response

1. Turn off the server and disconnect it from the power source. You must disconnect the server from ac power to reset the IMM.
 2. After 45 seconds, reconnect the server to the power source and turn on the server.
 3. Retry the operation.
- **4000008a-00000000 : Management Controller [arg1]: Configuration restoration from a file by user [arg2] failed to start.**

This message is for the use case where a user restores a Management Controller configuration from a file and the restoration fails to start.

May also be shown as 4000008a00000000 or 0x4000008a00000000

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0138

User Response

1. Turn off the server and disconnect it from the power source. You must disconnect the server from ac power to reset the IMM.
2. After 45 seconds, reconnect the server to the power source and turn on the server.
3. Retry the operation.

- **4000008b-00000000 : Storage [arg1] has changed.**

This message is for the use case where an IP address for the Storage Management has changed

May also be shown as 4000008b00000000 or 0x4000008b00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - IMM Network event

SNMP Trap ID

37

CIM Information

Prefix: IMM ID: 0139

User Response

Information only; no action is required.

- **4000008c-00000000 : Security: Userid: [arg1] had [arg2] login failures from a CIM client at IP address [arg3].**

This message is for the use case where a user has failed to log in to a Management Controller from CIM.

May also be shown as 4000008c00000000 or 0x4000008c00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information

Prefix: IMM ID: 0140

User Response

Information only; no action is required.

- **4000008d-00000000 : Remote access attempt failed. Invalid userid or password received. Userid is [arg1] from a CIM client at IP address [arg2].**

This message is for the use case where a remote user has failed to establish a remote control session from CIM.

May also be shown as 4000008d00000000 or 0x4000008d00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information

Prefix: IMM ID: 0141

User Response

Information only; no action is required.

- **4000008e-00000000 : Device [arg1] VPD is not valid.**

The VPD for a device is invalid

May also be shown as 4000008e00000000 or 0x4000008e00000000

Severity

Warning

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0142

User Response

Lenovo Support will address the problem.

- **4000008f-00000000 : The bare metal connection process has been started.**

Bare Metal Connection process has been started

May also be shown as 4000008f00000000 or 0x4000008f00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0143

User Response

Information only; no action is required.

- **40000090-00000000 : The bare metal update application reports a status of [arg1].**

Bare Metal Update Application Status

May also be shown as 4000009000000000 or 0x4000009000000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0144

User Response

Information only; no action is required.

- **40000091-00000000 : User [arg1] has terminated an active console session.**

A user has terminated an active console session

May also be shown as 4000009100000000 or 0x4000009100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0145

User Response

Information only; no action is required.

- **40000092-00000000 : TKLM servers set by user [arg1]: TKLMServer1=[arg2] Port=[arg3], TKLMServer2=[arg4] Port=[arg5], TKLMServer3=[arg6] Port=[arg7], TKLMServer4=[arg8] Port=[arg9].**

A user configured the TKLM servers

May also be shown as 4000009200000000 or 0x4000009200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0146

User Response

Information only; no action is required.

- **40000093-00000000 : TKLM servers device group set by user [arg1]: TKLMServerDeviceGroup=[arg2].**

A user configured the TKLM device group

May also be shown as 4000009300000000 or 0x4000009300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0147

User Response

Information only; no action is required.

- **40000094-00000000 : User [arg1] has generated a new encryption key pair and installed a self-signed certificate for the TKLM client.**

User generated a new encryption key pair and installed a self-signed certificate for the TKLM client

May also be shown as 4000009400000000 or 0x4000009400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0148

User Response

Information only; no action is required.

- **40000095-00000000 : User [arg1] has generated a new encryption key and certificate signing request for the TKLM client.**

User generated a new encryption key and certificate signing request for the TKLM client

May also be shown as 4000009500000000 or 0x4000009500000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0149

User Response

Information only; no action is required.

- **40000096-00000000 : User [arg1] has imported a signed certificate for the TKLM client from [arg2].**

User imported a signed certificate for the TKLM client

May also be shown as 4000009600000000 or 0x4000009600000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0150

User Response

Information only; no action is required.

- **40000097-00000000 : User [arg1] has imported a server certificate for the TKLM server.**

User imported a server certificate for the TKLM Server

May also be shown as 4000009700000000 or 0x4000009700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0151

User Response

Information only; no action is required.

- **40000098-00000000 : The UEFI Definitions have been changed.**

UEFI Definitions change has been detected

May also be shown as 4000009800000000 or 0x4000009800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0152

User Response

Information only; no action is required.

- **40000099-00000000 : Security: Userid: [arg1] had [arg2] login failures from IPMI client at IP address [arg3].**

This message is for the use case where a user has failed to log in to a Management Controller from IPMI.

May also be shown as 4000009900000000 or 0x4000009900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information

Prefix: IMM ID: 0153

User Response

Information only; no action is required.

- **4000009a-00000000 : Security: Userid: [arg1] had [arg2] login failures from SNMP client at IP address [arg3].**

This message is for the use case where a user has failed to access a Management Controller from SNMP.

May also be shown as 4000009a00000000 or 0x4000009a00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information

Prefix: IMM ID: 0154

User Response

Information only; no action is required.

- **4000009b-00000000 : Security: Userid: [arg1] had [arg2] login failures from IPMI serial client.**

This message is for the use case where a user has failed to log in to a Management Controller from IPMI serial client

May also be shown as 4000009b00000000 or 0x4000009b00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information

Prefix: IMM ID: 0155

User Response

Information only; no action is required.

- **4000009c-00000000 : Remote Login Successful. Login ID: [arg1] from [arg2] serial interface.**

This message is for the use case where a user successfully logs in to a Management Controller.

May also be shown as 4000009c00000000 or 0x4000009c00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

CIM Information**Prefix: IMM ID: 0156****User Response**

Information only; no action is required.

- **4000009d-00000000 : Login ID: [arg1] from [arg2] at IP address [arg3] has logged off.**

This message is for the use case where a user has logged off of a Management Controller.

May also be shown as 4000009d00000000 or 0x4000009d00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information**Prefix: IMM ID: 0157****User Response**

Information only; no action is required.

- **4000009e-00000000 : Login ID: [arg1] from [arg2] at IP address [arg3] has been logged off.**

This message is for the use case where a user has been logged off of a Management Controller.

May also be shown as 4000009e00000000 or 0x4000009e00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Remote Login

SNMP Trap ID

30

CIM Information**Prefix: IMM ID: 0158****User Response**

Information only; no action is required.

- **4000009f-00000000 : User [arg1] has initiated a TKLM Server Connection Test to check connectivity to server [arg2].**

User initiated a TKLM Server Connection test.

May also be shown as 4000009f00000000 or 0x4000009f00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0159

User Response

Information only; no action is required.

- **400000a0-00000000 : User [arg1] has initiated an SMTP Server Connection Test.**

User initiated an SMTP Server Connection test.

May also be shown as 400000a000000000 or 0x400000a000000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID

CIM Information

Prefix: IMM ID: 0160

User Response

Information only; no action is required.

- **400000a1-00000000 : UEFI Reported: [arg1].**

UEFI audit event logged.

May also be shown as 400000a100000000 or 0x400000a100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

none

SNMP Trap ID**CIM Information**

Prefix: IMM ID: 0161

User Response

Information only; no action is required.

- **400000a2-00000000 : User [arg1] has [arg2] file [arg3] from [arg4].**

User has mounted/unmounted file from URL or server

May also be shown as 400000a200000000 or 0x400000a200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0162

User Response

Information only; no action is required.

- **400000a3-00000000 : User [arg1] has set the SMTP Server reverse-path to [arg2].**

User set SMTP Server reverse-path address

May also be shown as 400000a300000000 or 0x400000a300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0163

User Response

Information only; no action is required.

- **400000a4-00000000 : User [arg1] has removed a certificate.**

User removed certificate

May also be shown as 400000a400000000 or 0x400000a400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0164

User Response

Information only; no action is required.

- **400000a5-00000000 : A certificate has been revoked.**

A certificate has been revoked

May also be shown as 400000a500000000 or 0x400000a500000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0165

User Response

Information only; no action is required.

- **400000a6-00000000 : The server was restarted for an unknown reason.**

The server was restarted for an unknown reason

May also be shown as 400000a600000000 or 0x400000a600000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0166

User Response

Information only; no action is required.

- **400000a7-00000000 : The server is restarted by chassis control command.**

Server is restarted by chassis control command

May also be shown as 400000a700000000 or 0x400000a700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0167

User Response

Information only; no action is required.

- **400000a8-00000000 : The server was reset via pushbutton.**

Server was reset via pushbutton

May also be shown as 400000a800000000 or 0x400000a800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix: IMM ID: 0168****User Response**

Information only; no action is required.

- **400000a9-00000000 : The server was powered-up via power pushbutton.**

Server was power-up via power pushbutton

May also be shown as 400000a900000000 or 0x400000a900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix: IMM ID: 0169****User Response**

Information only; no action is required.

- **400000aa-00000000 : The server was restarted when the watchdog expired..**

Server was restarted when the watchdog expired.

May also be shown as 400000aa00000000 or 0x400000aa00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix: IMM ID: 0170****User Response**

Information only; no action is required.

- **400000ab-00000000 : The server was restarted for OEM reason.**

Server was restarted for OEM reason

May also be shown as 400000ab00000000 or 0x400000ab00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0171

User Response

Information only; no action is required.

- **400000ac-00000000 : The server was automatically powered on because the power restore policy is set to always restore..**

Server was automatically powered on because the power restore policy is set to always restore.

May also be shown as 400000ac00000000 or 0x400000ac00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0172

User Response

Information only; no action is required.

- **400000ad-00000000 : The server was automatically powered on because the power restore policy is set to restore previous power state..**

Server was automatically powered on because the power restore policy is set to restore previous power state.

May also be shown as 400000ad00000000 or 0x400000ad00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0173

User Response

Information only; no action is required.

- **400000ae-00000000 : The server was reset via Platform Event Filter.**

Server was reset via Platform Event Filter

May also be shown as 400000ae00000000 or 0x400000ae00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0174

User Response

Information only; no action is required.

- **400000af-00000000 : The server was power-cycled via Platform Event Filter.**

Server was power-cycled via Platform Event Filter

May also be shown as 400000af00000000 or 0x400000af00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0175

User Response

Information only; no action is required.

- **400000b0-00000000 : The server was soft reset.**

Server was soft reset

May also be shown as 400000b000000000 or 0x400000b000000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0176

User Response

Information only; no action is required.

- **400000b1-00000000 : The server was powered up via Real Time Clock (scheduled power on).**

Server was powered up via Real Time Clock (scheduled power on)

May also be shown as 400000b100000000 or 0x400000b100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0177

User Response

Information only; no action is required.

- **400000b2-00000000 : The server was powered off for an unknown reason.**

Server was powered off for an unknown reason

May also be shown as 400000b200000000 or 0x400000b200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0178

User Response

Information only; no action is required.

- **400000b3-00000000 : The server was powered off by chassis control command.**

Server was powered off by chassis control command

May also be shown as 400000b300000000 or 0x400000b300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0179

User Response

Information only; no action is required.

- **400000b4-00000000 : The server was powered off via pushbutton.**

Server was powered off via pushbutton

May also be shown as 400000b400000000 or 0x400000b400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix: IMM ID: 0180****User Response**

Information only; no action is required.

- **400000b5-00000000 : The server was powered off when the watchdog expired.**

Server was powered off when the watchdog expired.

May also be shown as 400000b500000000 or 0x400000b500000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix: IMM ID: 0181****User Response**

Information only; no action is required.

- **400000b6-00000000 : The server stayed powered off because the power restore policy is set to always restore..**

Server stayed powered off because the power restore policy is set to always restore.

May also be shown as 400000b600000000 or 0x400000b600000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix: IMM ID: 0182****User Response**

Information only; no action is required.

- **400000b7-00000000 : The server stayed powered off because the power restore policy is set to restore previous power state..**

Server stayed powered off because the power restore policy is set to restore previous power state.

May also be shown as 400000b700000000 or 0x400000b700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0183

User Response

Information only; no action is required.

- **400000b8-00000000 : The server was powered off via Platform Event Filter.**

Server was power off via Platform Event Filter

May also be shown as 400000b800000000 or 0x400000b800000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0184

User Response

Information only; no action is required.

- **400000b9-00000000 : The server was powered off via Real Time Clock (scheduled power off).**

Server was powered up via Real Time Clock (scheduled power off)

May also be shown as 400000b900000000 or 0x400000b900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0185

User Response

Information only; no action is required.

- **400000ba-00000000 : Management Controller [arg1] reset was initiated due to Power-On-Reset.**

Management Controller reset was initiated due to Power-On-Reset

May also be shown as 400000ba00000000 or 0x400000ba00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0186

User Response

Information only; no action is required.

- **400000bb-00000000 : Management Controller [arg1] reset was initiated by PRESET.**

Management Controller reset was initiated by PRESET

May also be shown as 400000bb00000000 or 0x400000bb00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0187

User Response

Information only; no action is required.

- **400000bc-00000000 : Management Controller [arg1] reset was initiated by CMM.**

Management Controller reset was initiated by CMM

May also be shown as 400000bc00000000 or 0x400000bc00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0188

User Response

Information only; no action is required.

- **400000bd-00000000 : Management Controller [arg1] reset was initiated by IMM firmware.**

Management Controller reset was initiated by IMM firmware

May also be shown as 400000bd00000000 or 0x400000bd00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0189

User Response

Information only; no action is required.

- **400000be-00000000 : The [arg1] certificate is expired and has been removed.**

Expired certificate has been removed

May also be shown as 400000be00000000 or 0x400000be00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0190

User Response

Information only; no action is required.

- **400000bf-00000000 : Operating System status has changed to [arg1].**

Operating System status change

May also be shown as 400000bf00000000 or 0x400000bf00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0191

User Response

Information only; no action is required.

- **400000c1-00000000 : System running in setup.**

System running in setup

May also be shown as 400000c100000000 or 0x400000c100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix: IMM ID: 0193****User Response**

Information only; no action is required.

- **400000c2-00000000 : Remote Control session started by user [arg1] in [arg2] mode has been closed.**

Remote Control session closed

May also be shown as 400000c200000000 or 0x400000c200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix: IMM ID: 0194****User Response**

Information only; no action is required.

- **400000c3-00000000 : Call Home to [arg1] failed to complete: [arg2].**

Call Home failed to complete.

May also be shown as 400000c300000000 or 0x400000c300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix: IMM ID: 0195****User Response**

Information only; no action is required.

- **400000c4-00000000 : IMM failed to log previous event [arg1].**

IMM failed to log a previous event.

May also be shown as 400000c400000000 or 0x400000c400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0196

User Response

Information only; no action is required.

- **400000c5-00000000 : UEFI deployment boot mode is enabled for NextBoot.**

UEFI deployment boot mode is enabled for NextBoot

May also be shown as 400000c500000000 or 0x400000c500000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0197

User Response

Information only; no action is required.

- **400000c6-00000000 : UEFI deployment boot mode is enabled for NextAc.**

UEFI deployment boot mode is enabled for NextAC

May also be shown as 400000c600000000 or 0x400000c600000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0198

User Response

Information only; no action is required.

- **400000c7-00000000 : UEFI deployment boot mode has been disabled.**

UEFI deployment boot mode has been disabled

May also be shown as 400000c700000000 or 0x400000c700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0199

User Response

Information only; no action is required.

- **400000c9-00000000 : User [arg1] made system [arg2] Encapsulation lite Mode.**

Encapsulation lite mode status change

May also be shown as 400000c900000000 or 0x400000c900000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0201

User Response

Information only; no action is required.

- **400000ca-00000000 : Battery error was detected by RAID controller. The battery unit needs replacement.([arg1],[arg2],[arg3],[arg4],[arg5])**

Battery error was detected by RAID controller

May also be shown as 400000ca00000000 or 0x400000ca00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0202

User Response

Check storage documentation by LSI Event ID.

- **400000cb-00000000 : The RAID controller has problem with the battery. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])**

The RAID controller has problem with the battery

May also be shown as 400000cb00000000 or 0x400000cb00000000

Severity

Info

Serviceable

No

Automatically notify support

Yes

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0203

User Response

Check storage documentation by LSI Event ID.

- **400000cc-00000000 : The RAID controller detected unrecoverable error. The controller needs replacement.([arg1],[arg2],[arg3],[arg4],[arg5])**

The RAID controller detected unrecoverable error

May also be shown as 400000cc00000000 or 0x400000cc00000000

Severity

Info

Serviceable

No

Automatically notify support

Yes

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0204

User Response

Check storage documentation by LSI Event ID.

- **400000cd-00000000 : The RAID controller detected one or more problems. Please contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])**

The RAID controller detected one or more problems

May also be shown as 400000cd00000000 or 0x400000cd00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0205

User Response

Check storage documentation by LSI Event ID.

- **400000ce-00000000 : The RAID controller detected one or more possible configuration changes within the subsystem. Please check the drive LED status. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])**

The RAID controller detected one or more possible configuration changes within the subsystem

May also be shown as 400000ce00000000 or 0x400000ce00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0206

User Response

Check storage documentation by LSI Event ID.

- **400000cf-00000000 : Enclosure issue detected with one or more units. Please check the enclosure units to repair the problem.([arg1],[arg2],[arg3],[arg4],[arg5])**

Enclosure issue detected with one or more units

May also be shown as 400000cf00000000 or 0x400000cf00000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0207

User Response

Lenovo Support will address the problem.

- **400000d0-00000000 : Connectivity issue detected with the enclosure. Please check your cable configurations to repair the problem.([arg1],[arg2],[arg3],[arg4],[arg5])**

Connectivity issue detected with the enclosure

May also be shown as 400000d000000000 or 0x400000d000000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0208

User Response

Lenovo Support will address the problem.

- **400000d1-00000000 : Fan problem detected with the enclosure. Please check the enclosure unit fan for correct operation.([arg1],[arg2],[arg3],[arg4],[arg5])**

Fan problem detected with the enclosure

May also be shown as 400000d100000000 or 0x400000d100000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0209

User Response

Lenovo Support will address the problem.

- **400000d2-00000000 : Enclosure power supply has problem. Please check the enclosure unit power supply for correct operation.([arg1],[arg2],[arg3],[arg4],[arg5])**

Enclosure power supply has problem

May also be shown as 400000d200000000 or 0x400000d200000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0210

User Response

Lenovo Support will address the problem.

- **400000d3-00000000 : One or more virtual drive are in abnormal status that may cause unavailable virtual drive. Please check the event logs and if events are targeted to the same disk then replace**

the drive. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])

One or more virtual drive are in abnormal status that may cause unavailable virtual drive

May also be shown as 400000d300000000 or 0x400000d300000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0211

User Response

Check storage documentation by LSI Event ID.

- **400000d4-00000000 : The RAID controller detected one or more possible configuration problem within the subsystem. Please check the event logs and if events are targeted to the same disk then replace the drive. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])**

The RAID controller detected one or more possible configuration problem within the subsystem

May also be shown as 400000d400000000 or 0x400000d400000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0212

User Response

Check storage documentation by LSI Event ID.

- **400000d5-00000000 : One or more virtual drive have problem. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])**

One or more virtual drive have problem

May also be shown as 400000d500000000 or 0x400000d500000000

Severity

Info

Serviceable

No

Automatically notify support

Yes

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0213

User Response

Check storage documentation by LSI Event ID.

- **400000d6-00000000 : Drive error was detected by RAID controller. Please contact technical support to resolve this issue.([arg1],[arg2],[arg3],[arg4],[arg5])**

Drive error was detected by RAID controller

May also be shown as 400000d600000000 or 0x400000d600000000

Severity

Info

Serviceable

No

Automatically notify support

Yes

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0214

User Response

Check storage documentation by LSI Event ID.

- **400000d7-00000000 : Drive error was detected by RAID controller. Please check the event logs and if events are targeted to the same disk then replace the drive. If necessary, contact technical support for additional assistance.([arg1],[arg2],[arg3],[arg4],[arg5])**

Drive error was detected by RAID controller

May also be shown as 400000d700000000 or 0x400000d700000000

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: IMM ID: 0215

User Response

Check storage documentation by LSI Event ID.

- **80010002-0701ffff : Numeric sensor [NumericSensorElementName] going low (lower non-critical) has asserted. (CMOS Battery)**

This message is for the use case when an implementation has detected a Lower Non-critical sensor going low has asserted.

May also be shown as 800100020701ffff or 0x800100020701ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Voltage

SNMP Trap ID

13

CIM Information

Prefix: PLAT ID: 0476

User Response

Replace the system battery.

- **80010202-0701ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (CMOS Battery)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

May also be shown as 800102020701ffff or 0x800102020701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Voltage

SNMP Trap ID

CIM Information**Prefix:** PLAT ID: 0480**User Response**

If the specified sensor is CMOS battery, replace the system battery. If the specified sensor is Planar 3.3V or Planar 5V, (trained technician only) replace the system board. If the specified sensor is Planar 12V, complete the following steps until the problem is solved:

1. Check power supply n LED.
2. Remove the failing power supply.
3. Follow actions in "Power Problems and Solving Power Problems".
4. (Trained technician only) Replace the system board. (n = power supply number)

SysBrd 12V : SysBrd 3.3V : SysBrd 5V :

- **80010204-1d01ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (Fan 1A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

May also be shown as 800102041d01ffff or 0x800102041d01ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information**Prefix:** PLAT ID: 0480**User Response**

1. Reseat the failing fan n, which is indicated by a lit LED near the fan connector on the system board.
2. Replace the failing fan. (n = fan number)

Fan 1B Tach :

- **80010204-1d02ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (Fan 2A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

May also be shown as 800102041d02ffff or 0x800102041d02ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0480

User Response

1. Reseat the failing fan n, which is indicated by a lit LED near the fan connector on the system board.
2. Replace the failing fan. (n = fan number)

Fan 2B Tach :

- **80010204-1d03ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (Fan 3A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

May also be shown as 800102041d03ffff or 0x800102041d03ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0480

User Response

1. Reseat the failing fan n, which is indicated by a lit LED near the fan connector on the system board.
2. Replace the failing fan. (n = fan number)

Fan 3B Tach :

- **80010204-1d04ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (Fan 4A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

May also be shown as 800102041d04ffff or 0x800102041d04ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0480

User Response

1. Reseat the failing fan n, which is indicated by a lit LED near the fan connector on the system board.
2. Replace the failing fan. (n = fan number)

Fan 4B Tach :

- **80010204-1d05ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (Fan 5A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

May also be shown as 800102041d05ffff or 0x800102041d05ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0480

User Response

1. Reseat the failing fan n, which is indicated by a lit LED near the fan connector on the system board.
2. Replace the failing fan. (n = fan number)

Fan 5B Tach :

- **80010204-1d06ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (Fan 6A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

May also be shown as 800102041d06ffff or 0x800102041d06ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT **ID:** 0480

User Response

1. Reseat the failing fan n, which is indicated by a lit LED near the fan connector on the system board.
2. Replace the failing fan. (n = fan number)

Fan 6B Tach :

- **80010204-1d07ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (Fan Riser1A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

May also be shown as 800102041d07ffff or 0x800102041d07ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT **ID:** 0480

User Response

1. Reseat rear hdd cage riser n.
2. Remove the following component and identify the problem. a. HDD drive b. HDD cable c. RAID card d. cage riser n
3. Replace rear hdd cage riser n (n = riser number).

- **80010204-1d08ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (Fan Riser1B Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

May also be shown as 800102041d08ffff or 0x800102041d08ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0480

User Response

1. Reseat rear hdd cage riser n.
 2. Remove the following component and identify the problem. a. HDD drive b. HDD cable c. RAID card d. cage riser n
 3. Replace rear hdd cage riser n (n = riser number).
- **80010204-1d09ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (Fan Riser2A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

May also be shown as 800102041d09ffff or 0x800102041d09ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0480

User Response

1. Reseat rear hdd cage riser n.
2. Remove the following component and identify the problem. a. HDD drive b. HDD cable c. RAID card d. cage riser n
3. Replace rear hdd cage riser n (n = riser number).

- **80010204-1d0affff : Numeric sensor [NumericSensorElementName] going low (lower critical) has asserted. (Fan Riser2B Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has asserted.

May also be shown as 800102041d0affff or 0x800102041d0affff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0480

User Response

1. Reseat rear hdd cage riser n.
2. Remove the following component and identify the problem. a. HDD drive b. HDD cable c. RAID card d. cage riser n
3. Replace rear hdd cage riser n (n = riser number).

- **80010701-0701ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (RS1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107010701ffff or 0x800107010701ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. (Trained technician only) Replace system board.

- **80010701-0702ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (RS2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107010702ffff or 0x800107010702ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. (Trained technician only) Replace system board.

- **80010701-0703ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (MID1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107010703ffff or 0x800107010703ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information**Prefix:** PLAT ID: 0490**User Response**

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. (Trained technician only) Replace system board.
- **80010701-0704ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (MID2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107010704ffff or 0x800107010704ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information**Prefix:** PLAT ID: 0490**User Response**

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. (Trained technician only) Replace system board.
- **80010701-0705ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (RAID RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107010705ffff or 0x800107010705ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. (Trained technician only) Replace system board.

- **80010701-0706ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (PSU FR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107010706ffff or 0x800107010706ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Replace power supply.

- **80010701-0707ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (Rear BP1 Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107010707ffff or 0x800107010707ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Check fan cable on rear HDD cable is connected correctly.
 4. Check the fans on rear HDD cage are functional.
 5. Replace rear HDD drive cage.
- **80010701-0708ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (Rear BP2 Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107010708ffff or 0x800107010708ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Check fan cable on rear HDD cable is connected correctly.
 4. Check the fans on rear HDD cage are functional.
 5. Replace rear HDD drive cage.
- **80010701-1401ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (CPU1 VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107011401ffff or 0x800107011401ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Reduce the ambient temperature.
 2. Ensure the air baffle is installed correctly.
 3. Check the server airflow. Make sure that nothing is blocking the air from coming into or preventing the air from exiting the server.
- **80010701-1402ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (CPU2 VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107011402ffff or 0x800107011402ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Reduce the ambient temperature.
2. Ensure the air baffle is installed correctly.
3. Check the server airflow. Make sure that nothing is blocking the air from coming into or preventing the air from exiting the server.

- **80010701-1403ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (DIMM AB VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107011403ffff or 0x800107011403ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Reduce the ambient temperature.
2. Ensure the air baffle is installed correctly.
3. Check the server airflow. Make sure that nothing is blocking the air from coming into or preventing the air from exiting the server.

- **80010701-1404ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (DIMM CD VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107011404ffff or 0x800107011404ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Reduce the ambient temperature.
2. Ensure the air baffle is installed correctly.
3. Check the server airflow. Make sure that nothing is blocking the air from coming into or preventing the air from exiting the server.

- **80010701-1405ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (DIMM EF VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107011405ffff or 0x800107011405ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Reduce the ambient temperature.
2. Ensure the air baffle is installed correctly.
3. Check the server airflow. Make sure that nothing is blocking the air from coming into or preventing the air from exiting the server.

- **80010701-1406ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (DIMM GH VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107011406ffff or 0x800107011406ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace system board.
- **80010701-2d01ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (PCH Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107012d01ffff or 0x800107012d01ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010701-3701ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has asserted. (Ambient Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has asserted.

May also be shown as 800107013701ffff or 0x800107013701ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0490

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010901-0701ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (RS1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109010701ffff or 0x800109010701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. (Trained technician only) Replace system board.
- **80010901-0702ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (RS2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109010702ffff or 0x800109010702ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. (Trained technician only) Replace system board.
- **80010901-0703ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (MID1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109010703ffff or 0x800109010703ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. (Trained technician only) Replace system board.

- **80010901-0704ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (MID2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109010704ffff or 0x800109010704ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. (Trained technician only) Replace system board.

- **80010901-0705ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (RAID RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109010705ffff or 0x800109010705ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. (Trained technician only) Replace system board.
- **80010901-0706ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (PSU FR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109010706ffff or 0x800109010706ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Replace power supply.

- **80010901-0707ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (Rear BP1 Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109010707ffff or 0x800109010707ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Check fan cable on rear HDD cable is connected correctly.
4. Check the fans on rear HDD cage are functional.
5. Replace rear HDD drive cage.

- **80010901-0708ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (Rear BP2 Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109010708ffff or 0x800109010708ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Check fan cable on rear HDD cable is connected correctly.
 4. Check the fans on rear HDD cage are functional.
 5. Replace rear HDD drive cage.
- **80010901-1401ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (CPU1 VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109011401ffff or 0x800109011401ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Reduce the ambient temperature.
 2. Ensure the air baffle is installed correctly.
 3. Check the server airflow. Make sure that nothing is blocking the air from coming into or preventing the air from exiting the server.
- **80010901-1402ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (CPU2 VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109011402ffff or 0x800109011402ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Reduce the ambient temperature.
2. Ensure the air baffle is installed correctly.
3. Check the server airflow. Make sure that nothing is blocking the air from coming into or preventing the air from exiting the server.

- **80010901-1403ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (DIMM AB VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109011403ffff or 0x800109011403ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Reduce the ambient temperature.
2. Ensure the air baffle is installed correctly.
3. Check the server airflow. Make sure that nothing is blocking the air from coming into or preventing the air from exiting the server.

- **80010901-1404ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (DIMM CD VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109011404ffff or 0x800109011404ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Reduce the ambient temperature.
2. Ensure the air baffle is installed correctly.
3. Check the server airflow. Make sure that nothing is blocking the air from coming into or preventing the air from exiting the server.

- **80010901-1405ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (DIMM EF VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109011405ffff or 0x800109011405ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Reduce the ambient temperature.
2. Ensure the air baffle is installed correctly.
3. Check the server airflow. Make sure that nothing is blocking the air from coming into or preventing the air from exiting the server.

- **80010901-1406ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (DIMM GH VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109011406ffff or 0x800109011406ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010901-2d01ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (PCH Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109012d01ffff or 0x800109012d01ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010901-3701ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (Ambient Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109013701ffff or 0x800109013701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0494

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010902-0701ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has asserted. (SysBrd 12V)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has asserted.

May also be shown as 800109020701ffff or 0x800109020701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Voltage

SNMP Trap ID

1

CIM Information

Prefix: PLAT ID: 0494

User Response

If the specified sensor is Planar 3.3V or Planar 5V, (Trained technician only) replace the system board.
If the specified sensor is Planar 12V, complete the following steps until the problem is solved:

1. Check power supply n LED.
2. Remove the failing power supply.
3. (Trained technician only) Replace the system board. (n = power supply number)

SysBrd 3.3V : SysBrd 5V :

- **80010b01-0701ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (RS1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b010701ffff or 0x80010b010701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010b01-0702ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (RS2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b010702ffff or 0x80010b010702ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace system board.
- **80010b01-0703ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (MID1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b010703ffff or 0x80010b010703ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace system board.
- **80010b01-0704ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (MID2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b010704ffff or 0x80010b010704ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010b01-0705ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (RAID RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b010705ffff or 0x80010b010705ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010b01-0706ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (PSU FR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b010706ffff or 0x80010b010706ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010b01-0707ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (Rear BP1 Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b010707ffff or 0x80010b010707ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Check fan cable on rear HDD cable is connected correctly.
4. Check the fans on rear HDD cage are functional.
5. Replace rear HDD drive cage.

- **80010b01-0708ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (Rear BP2 Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b010708ffff or 0x80010b010708ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Check fan cable on rear HDD cable is connected correctly.
4. Check the fans on rear HDD cage are functional.
5. Replace rear HDD drive cage.

- **80010b01-1401ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (CPU1 VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b011401ffff or 0x80010b011401ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace system board.
- **80010b01-1402ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (CPU2 VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b011402ffff or 0x80010b011402ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010b01-1403ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (DIMM AB VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b011403ffff or 0x80010b011403ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010b01-1404ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (DIMM CD VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b011404ffff or 0x80010b011404ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace system board.
- **80010b01-1405ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (DIMM EF VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b011405ffff or 0x80010b011405ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace system board.
- **80010b01-1406ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (DIMM GH VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b011406ffff or 0x80010b011406ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace system board.
- **80010b01-2d01ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (PCH Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b012d01ffff or 0x80010b012d01ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.

2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace system board.

- **80010b01-3701ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has asserted. (Ambient Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has asserted.

May also be shown as 80010b013701ffff or 0x80010b013701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0498

User Response

1. Check operator informationpanel cable is connected.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Replace operator information cable or usb assembly cable.
4. (Trained technician only) Replace system board.

- **80030006-2101ffff : Sensor [SensorElementName] has deasserted. (Sig Verify Fail)**

This message is for the use case when an implementation has detected a Sensor has deasserted.

May also be shown as 800300062101ffff or 0x800300062101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0509

User Response

No action; information only.

- **80030012-2301ffff : Sensor [SensorElementName] has deasserted. (OS RealTime Mod)**

This message is for the use case when an implementation has detected a Sensor has deasserted.

May also be shown as 800300122301ffff or 0x800300122301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0509

User Response

No action; information only.

- **80030021-0782ffff : Sensor [SensorElementName] has deasserted. (PCIe Dev LK Down)**

This message is for the use case when an implementation has detected a Sensor has deasserted.

May also be shown as 800300210782ffff or 0x800300210782ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0509

User Response

No action; information only.

- **80030108-1301ffff : Sensor [SensorElementName] has asserted. (PS Heavy Load)**

This message is for the use case when an implementation has detected a Sensor has asserted.

May also be shown as 800301081301ffff or 0x800301081301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0508

User Response

1. Replace the power supply with higher rated power.
2. Reduce the total power consumption by removing newly added or unused option like drives or adapters.

- **8003010c-2581ffff : Sensor [SensorElementName] has asserted. (Non-Auth DIMMs)**

This message is for the use case when an implementation has detected a Sensor has asserted.

May also be shown as 8003010c2581ffff or 0x8003010c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0508

User Response

1. Replace as authorized DIMM.
2. Please contact sales representative or Lenovo support.

- **8003010f-2101ffff : Sensor [SensorElementName] has asserted. (IMM FW Corrupted)**

This message is for the use case when an implementation has detected a Sensor has asserted.

May also be shown as 8003010f2101ffff or 0x8003010f2101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0508

User Response

1. Reflash primary code.
2. Disconnect power cord and reconnect.
3. (Trained technician only) please replace system board if the problem still exist.

• **80030112-0601ffff : Sensor [SensorElementName] has asserted. (SMM Mode)**

IMM has entered a system maintenance mode (SMM Mode, SMM Monitor) where the current power state is important.

May also be shown as 800301120601ffff or 0x800301120601ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0508

User Response

Do not change system power state at this time unless directed to do so by the maintenance action.
[like firmware flashing]

• **80030121-0782ffff : Sensor [SensorElementName] has asserted. (PCIe Dev LK Down)**

This message is for the use case when an implementation has detected a Sensor has asserted.

May also be shown as 800301210782ffff or 0x800301210782ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0508

User Response

1. Replace the power supply with higher rated power.
2. Reduce the total power consumption by removing newly added or unused option like drives or adapters.

- **8007000d-2582ffff : Sensor [SensorElementName] has transitioned to normal state. (RAID Vol State)**

This message is for the use case when an implementation has detected a Sensor transition to the normal state.

May also be shown as 8007000d2582ffff or 0x8007000d2582ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information

Prefix: PLAT ID: 0518

User Response

No action; information only.

- **80070101-0c01ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state. (Ambient Status)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-critical from normal.

May also be shown as 800701010c01ffff or 0x800701010c01ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0520

User Response

1. Check the microprocessor installed is Intel E5-2690.
2. Reduce the ambient temperature under 27 Celsius degree.

- **80070101-2c01ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state. (ML2 OverTemp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-critical from normal.

May also be shown as 800701012c01ffff or 0x800701012c01ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0520

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Replace the failed ML2 card.

- **8007010d-2582ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state. (RAID Vol State)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-critical from normal.

May also be shown as 8007010d2582ffff or 0x8007010d2582ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information**Prefix:** PLAT ID: 0520**User Response**

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **8007010f-2201ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state. (GPT Status)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-critical from normal.

May also be shown as 8007010f2201ffff or 0x8007010f2201ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information**Prefix:** PLAT ID: 0520**User Response**

1. Check the Lenovo support site for service bulletins or firmware updates that apply to this GPT error.
 2. Set the UEFI setting DISK GPT Recovery to Automatic.
 3. Replace the corrupt disk.
- **8007010f-2582ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state. (I/O Resources)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-critical from normal.

May also be shown as 8007010f2582ffff or 0x8007010f2582ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information

Prefix: PLAT ID: 0520

User Response

Complete the following step to solve PCI I/O resource errors:

1. Go to F1 Setup
2. System Settings
3. Device and I/O ports
4. PCI 64 bit Resource and choose enable

- **80070114-2201ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state. (TPM Phy Pres Set)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-critical from normal.

May also be shown as 800701142201ffff or 0x800701142201ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information

Prefix: PLAT ID: 0520

User Response

1. Complete the administrative tasks that require the TPM physical presence switch to be in the ON position.
2. Restore the physical presence switch to the OFF position.
3. Reboot the system.
4. (Trained technician only) If the error continues, replace the planar.

- **80070125-2583ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state. (X8 PCI 1 Config)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-critical from normal.

May also be shown as 800701252583ffff or 0x800701252583ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information

Prefix: PLAT ID: 0520

User Response

None X8 PCI 2 Config : X8 PCI 6 Config : X8 PCI 7 Config :

- **80070128-2e01ffff : Sensor [SensorElementName] has transitioned from normal to non-critical state. (ME Recovery)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-critical from normal.

May also be shown as 800701282e01ffff or 0x800701282e01ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0520

User Response

1. Restart IMM. If the error doesn't disappear, please proceed step 2.
2. Update to the latest level of iMM/uEFI code, please proceed step 3.
3. Replace node.

- **80070201-0301ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (CPU 1 OverTemp)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702010301ffff or 0x800702010301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n is installed correctly.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070201-0302ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (CPU 2 OverTemp)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702010302ffff or 0x800702010302ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n is installed correctly.
4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

- **80070201-1101ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PCI 1 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702011101ffff or 0x800702011101ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n is installed correctly.
4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

- **80070201-1102ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PCI 2 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702011102ffff or 0x800702011102ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n is installed correctly.
4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

- **80070201-1103ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PCI 3 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702011103ffff or 0x800702011103ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n is installed correctly.
4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

- **80070201-1104ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PCI 4 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702011104ffff or 0x800702011104ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n is installed correctly.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070201-1105ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PCI 5 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702011105ffff or 0x800702011105ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n is installed correctly.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070201-1106ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PCI 6 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702011106ffff or 0x800702011106ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n is installed correctly.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070201-1107ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PCI 7 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702011107ffff or 0x800702011107ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n is installed correctly.
4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

- **80070201-1108ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PCI 8 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702011108ffff or 0x800702011108ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n is installed correctly.
4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

- **80070202-0701ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (SysBrd Vol Fault)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702020701ffff or 0x800702020701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Voltage

SNMP Trap ID

1

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Check the system-event log.
2. Check for an error LED on the system board.
3. Replace any failing device.
4. Check for a server firmware update. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
5. (Trained technician only) Replace the system board.

- **80070204-0a01ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PS 1 Fan Fault)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702040a01ffff or 0x800702040a01ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that there are no obstructions, such as bundled cables, to the airflow from the power-supply fan.
2. Replace power supply n. (n = power supply number)

- **80070204-0a02ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PS 2 Fan Fault)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702040a02ffff or 0x800702040a02ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that there are no obstructions, such as bundled cables, to the airflow from the power-supply fan.
2. Replace power supply n. (n = power supply number)

- **80070208-0a01ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PS 1 Therm Fault)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702080a01ffff or 0x800702080a01ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that there are no obstructions, such as bundled cables, to the airflow from the power-supply fan.
2. Use the Lenovo Power Configurator utility to ensure current system power consumption is under limitation. For more information and to download the utility, go to <https://www.ibm.com/support/entry/myportal/docdisplay?Indocid=LNVO-PWRCONF>.
3. Replace power supply n. (n = power supply number)

- **80070208-0a02ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (PS 2 Therm Fault)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702080a02ffff or 0x800702080a02ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Make sure that there are no obstructions, such as bundled cables, to the airflow from the power-supply fan.
2. Use the Lenovo Power Configurator utility to ensure current system power consumption is under limitation. For more information and to download the utility, go to <https://www.ibm.com/support/entry/myportal/docdisplay?Indocid=LNVO-PWRCONF>.
3. Replace power supply n. (n = power supply number)

- **8007020c-2585ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (nvDIMM Status)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 8007020c2585ffff or 0x8007020c2585ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0522

User Response

None

- **8007020d-2582ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (RAID Vol State)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 8007020d2582ffff or 0x8007020d2582ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information**Prefix:** PLAT ID: 0522**User Response**

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **8007020f-2201ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (TXT ACM Module)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 8007020f2201ffff or 0x8007020f2201ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information**Prefix:** PLAT ID: 0522**User Response**

1. If enabling TXT is not required, disable TXT from the Setup Utility.
2. If enabling TXT is required, verify that the TPM is enabled and activated from the Setup Utility.
3. If the problem remains, contact your service representative.

nvDIMM Flash :

- **8007020f-2582ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (I/O Resources)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 8007020f2582ffff or 0x8007020f2582ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0522

User Response

Complete the following step to solve PCI I/O resource errors:

1. Go to F1 Setup
2. System Settings
3. System Settings -> Device and I/O ports "PCI 64 bit Resource"
4. choose "enable"

- **80070214-2201ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (TPM Lock)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702142201ffff or 0x800702142201ffff

Severity

Error

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Update the server firmware (see Recovering the server firmware).
2. If the problem persists, (trained technician only) replace the system board (see Removing the system board and Installing the system board).

- **80070219-0701ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (SysBrd Fault)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702190701ffff or 0x800702190701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Check for an error LED on the system board.
2. Check the system-event log.
3. Check for the system firmware version and update to the latest version. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
4. Unplug and restore AC power cord, then, perform step 1 and 2 again.
5. If problems still occurred, (trained technician only) replace the system board.

- **8007021b-0301ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (CPU 1 QPILinkErr)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 8007021b0301ffff or 0x8007021b0301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Check for a server firmware update.
2. Make sure that the installed microprocessors are compatible.
3. Make sure the microprocessor 2 expansion board is installed correctly (see Installing the microprocessor 2 expansion board).
4. (Trained technician only) Replace microprocessor 2.
5. (Trained technician only) Replace microprocessor 2 expansion board.

- **8007021b-0302ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (CPU 2 QPILinkErr)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 8007021b0302ffff or 0x8007021b0302ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0522

User Response

1. Check for a server firmware update.
2. Make sure that the installed microprocessors are compatible.
3. Make sure the microprocessor 2 expansion board is installed correctly (see Installing the microprocessor 2 expansion board).
4. (Trained technician only) Replace microprocessor 2.
5. (Trained technician only) Replace microprocessor 2 expansion board.

- **80070228-2e01ffff : Sensor [SensorElementName] has transitioned to critical from a less severe state. (ME Error)**

This message is for the use case when an implementation has detected a Sensor transitioned to critical from less severe.

May also be shown as 800702282e01ffff or 0x800702282e01ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0522

User Response

If the specified sensor is IPMB IO Error, Me Error or ME Flash Error, complete the following steps until the problem is solved:

1. Restart IMM. If the error still appears, proceed step 2.
2. Update the firmware (UEFI and IMM) to the latest level. If the error still appears, proceed step 3.
3. Replace the node.

ME Flash Error :

- **80070301-0301ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (CPU 1 OverTemp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 800703010301ffff or 0x800703010301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0524

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070301-0302ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (CPU 2 OverTemp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 800703010302ffff or 0x800703010302ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0524

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070301-1101ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (PCI 1 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 800703011101ffff or 0x800703011101ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0524

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).

3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070301-1102ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (PCI 2 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 800703011102ffff or 0x800703011102ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0524

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070301-1103ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (PCI 3 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 800703011103ffff or 0x800703011103ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0524

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070301-1104ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (PCI 4 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 800703011104ffff or 0x800703011104ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0524

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070301-1105ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (PCI 5 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 800703011105ffff or 0x800703011105ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0524

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070301-1106ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (PCI 6 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 800703011106ffff or 0x800703011106ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0524

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

- **80070301-1107ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (PCI 7 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 800703011107ffff or 0x800703011107ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT **ID:** 0524

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
3. Make sure that the heat sink for microprocessor n.
4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

- **80070301-1108ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (PCI 8 Temp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 800703011108ffff or 0x800703011108ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT **ID:** 0524

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **80070301-2c01ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (ML2 OverTemp)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 800703012c01ffff or 0x800703012c01ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0524

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffle is in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications (see Server Features and specifications for more information).
 3. Make sure that the heat sink for microprocessor n.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **8007030d-2582ffff : Sensor [SensorElementName] has transitioned to non-recoverable from a less severe state. (RAID Vol State)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable from less severe.

May also be shown as 8007030d2582ffff or 0x8007030d2582ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0524

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **80070608-0a01ffff : Sensor [SensorElementName] has transitioned to non-recoverable. (PS1 12V OC Fault)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable.

May also be shown as 800706080a01ffff or 0x800706080a01ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information

Prefix: PLAT ID: 0530

User Response

If the specified sensor is PS n 12V OC Fault, complete the following steps until the problem is solved:

1. Use the Lenovo Power Configurator utility to determine current system power consumption. For more information and to download the utility, go to <https://www.ibm.com/support/entry/myportal/docdisplay?Indocid=LNVO-PWRCONF>.
2. Follow actions in "Power Problems and Solving Power Problems".

If the specified sensor is PS n 12V OV Fault, complete the following steps until the problem is solved:

1. Check power supply n LED.
2. Remove the failing power supply.
3. (Trained technician only) Replace the system board. (n = power supply number)

If the specified sensor is PS n 12V UV Fault, complete the following steps until the problem is solved:

1. Check power supply n LED.
2. Remove the failing power supply.
3. Follow actions in "Power Problems and Solving Power Problems".
4. (Trained technician only) Replace the system board. (n = power supply number)

If the specified sensor is PS n 12Vaux Fault, complete the following steps until the problem is solved:

1. Check power supply n LED.
2. Replace power supply n. (n = power supply number)

PS1 12V OV Fault : PS1 12V UV Fault : PS1 12Vaux Fault :

- **80070608-0a02ffff : Sensor [SensorElementName] has transitioned to non-recoverable. (PS2 12V OC Fault)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable.

May also be shown as 800706080a02ffff or 0x800706080a02ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information

Prefix: PLAT **ID:** 0530

User Response

If the specified sensor is PS n 12V OC Fault, complete the following steps until the problem is solved:

1. Use the Lenovo Power Configurator utility to determine current system power consumption. For more information and to download the utility, go to <https://www.ibm.com/support/entry/myportal/docdisplay?lnocid=LNVO-PWRCONF>.
2. Follow actions in "Power Problems and Solving Power Problems".

If the specified sensor is PS n 12V OV Fault, complete the following steps until the problem is solved:

1. Check power supply n LED.
2. Remove the failing power supply.
3. (Trained technician only) Replace the system board. (n = power supply number)

If the specified sensor is PS n 12V UV Fault, complete the following steps until the problem is solved:

1. Check power supply n LED.
2. Remove the failing power supply.
3. Follow actions in "Power Problems and Solving Power Problems".
4. (Trained technician only) Replace the system board. (n = power supply number)

If the specified sensor is PS n 12Vaux Fault, complete the following steps until the problem is solved:

1. Check power supply n LED.

2. Replace power supply n. (n = power supply number)

PS2 12V OV Fault : PS2 12V UV Fault : PS2 12Vaux Fault :

- **80070614-2201ffff : Sensor [SensorElementName] has transitioned to non-recoverable. (TPM Phy Pres Set)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable.

May also be shown as 800706142201ffff or 0x800706142201ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT **ID:** 0530

User Response

1. Update the server firmware (see Recovering the server firmware).
2. If the problem persists, (trained technician only) replace the system board (see Removing the system board and Installing the system board).

- **80070625-2583ffff : Sensor [SensorElementName] has transitioned to non-recoverable. (X8 PCI 1 Config)**

This message is for the use case when an implementation has detected a Sensor transitioned to non-recoverable.

May also be shown as 800706252583ffff or 0x800706252583ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT **ID:** 0530

User Response

None X8 PCI 2 Config : X8 PCI 6 Config : X8 PCI 7 Config :

- **8008010f-2101ffff : Device [LogicalDeviceElementName] has been added. (Phy Presence Jmp)**

This message is for the use case when an implementation has detected a Device was inserted.

May also be shown as 8008010f2101ffff or 0x8008010f2101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0536

User Response

No action; information only.

- **80080128-2101ffff : Device [LogicalDeviceElementName] has been added. (Low Security Jmp)**

This message is for the use case when an implementation has detected a Device was inserted.

May also be shown as 800801282101ffff or 0x800801282101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0536

User Response

No action; information only.

- **800b0008-1301ffff : Redundancy [RedundancySetElementName] has been restored. (Power Unit)**

This message is for the use case when an implementation has detected Redundancy was Restored.

May also be shown as 800b00081301ffff or 0x800b00081301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Redundant Power Supply

SNMP Trap ID

10

CIM Information

Prefix: PLAT ID: 0561

User Response

No action; information only.

- **800b0108-1301ffff : Redundancy Lost for [RedundancySetElementName] has asserted. (Power Unit)**

This message is for the use case when Redundancy Lost has asserted.

May also be shown as 800b01081301ffff or 0x800b01081301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Redundant Power Supply

SNMP Trap ID

9

CIM Information

Prefix: PLAT ID: 0802

User Response

1. Check the LEDs for both power supplies.
2. Follow the actions in Power-supply LEDs.

- **800b010a-1e81ffff : Redundancy Lost for [RedundancySetElementName] has asserted. (Fan Zone 1)**

This message is for the use case when Redundancy Lost has asserted.

May also be shown as 800b010a1e81ffff or 0x800b010a1e81ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information**Prefix:** PLAT ID: 0802**User Response**

1. Make sure that the connectors on fan n are not damaged.
 2. Make sure that the fan n connectors on the system board are not damaged.
 3. Make sure that the fans are correctly installed.
 4. Reseat the fans.
 5. Replace the fans. (n = fan number)
- **800b010a-1e82ffff : Redundancy Lost for [RedundancySetElementName] has asserted. (Fan Zone 2)**

This message is for the use case when Redundancy Lost has asserted.

May also be shown as 800b010a1e82ffff or 0x800b010a1e82ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information**Prefix:** PLAT ID: 0802**User Response**

1. Make sure that the connectors on fan n are not damaged.
 2. Make sure that the fan n connectors on the system board are not damaged.
 3. Make sure that the fans are correctly installed.
 4. Reseat the fans.
 5. Replace the fans. (n = fan number)
- **800b010a-1e83ffff : Redundancy Lost for [RedundancySetElementName] has asserted. (Fan Zone 3)**

This message is for the use case when Redundancy Lost has asserted.

May also be shown as 800b010a1e83ffff or 0x800b010a1e83ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0802

User Response

1. Make sure that the connectors on fan n are not damaged.
2. Make sure that the fan n connectors on the system board are not damaged.
3. Make sure that the fans are correctly installed.
4. Reseat the fans.
5. Replace the fans. (n = fan number)

- **800b010a-1e84ffff : Redundancy Lost for [RedundancySetElementName] has asserted. (Fan Zone 4)**

This message is for the use case when Redundancy Lost has asserted.

May also be shown as 800b010a1e84ffff or 0x800b010a1e84ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0802

User Response

1. Make sure that the connectors on fan n are not damaged.
2. Make sure that the fan n connectors on the system board are not damaged.
3. Make sure that the fans are correctly installed.
4. Reseat the fans.
5. Replace the fans. (n = fan number)

- **800b010c-2581ffff : Redundancy Lost for [RedundancySetElementName] has asserted. (Backup Memory)**

This message is for the use case when Redundancy Lost has asserted.

May also be shown as 800b010c2581ffff or 0x800b010c2581ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0802

User Response

1. If you have added or removed DIMMs to the system, and no additional errors were detected, then please ignore this message.
 2. Check system event log for uncorrected DIMM failures.
 3. Replace those DIMMs.
 4. Re-enable mirroring in the Setup utility.
- **800b0309-1301ffff : Non-redundant:Sufficient Resources from Redundancy Degraded or Fully Redundant for [RedundancySetElementName] has asserted. (Power Resource)**

This message is for the use case when a Redundancy Set has transitioned from Redundancy Degraded or Fully Redundant to Non-redundant:Sufficient.

May also be shown as 800b03091301ffff or 0x800b03091301ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Redundant Power Supply

SNMP Trap ID

10

CIM Information

Prefix: PLAT ID: 0806

User Response

1. Non-redundant sufficient: Power load will be handled by remaining power supply, though the system may throttle to avoid a power supply over-current condition.
 2. Please check and reseat the lost power cord or power supply.
 3. Please replace the failed power supply.
- **800b030c-2581ffff : Non-redundant:Sufficient Resources from Redundancy Degraded or Fully Redundant for [RedundancySetElementName] has asserted. (Backup Memory)**

This message is for the use case when a Redundancy Set has transitioned from Redundancy Degraded or Fully Redundant to Non-redundant:Sufficient.

May also be shown as 800b030c2581ffff or 0x800b030c2581ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0806

User Response

1. Check the system-event log for DIMM failure events (uncorrectable or PFA) and correct the failures.
 2. Re-enable mirroring in the Setup utility.
- **800b0509-1301ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has asserted. (Power Resource)**

This message is for the use case when a Redundancy Set has transitioned to Non-redundant:Insufficient Resources.

May also be shown as 800b05091301ffff or 0x800b05091301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Redundant Power Supply

SNMP Trap ID

9

CIM Information

Prefix: PLAT ID: 0810

User Response

1. Power load may be handled by remaining power supply. The system will attempt to throttle to avoid a power supply over-current condition. But a system shutdown may happen anyway if the power load is too great.
2. Reduce the total power consumption by removing newly added or unused options like drives or adaptors.
3. Use the Lenovo Power Configurator utility to determine current system power consumption. For more information and to download the utility, go to <https://www.ibm.com/support/entry/myportal/docdisplay?Indocid=LNVO-PWRCONF>.

4. Replace the power supply with higher rated power if Oversubscription_Fault seen in power supply.
 5. Please reseal power cords and power supplies.
- **800b050a-1e81ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has asserted. (Fan Zone 1)**

This message is for the use case when a Redundancy Set has transitioned to Non-redundant:Insufficient Resources.

May also be shown as 800b050a1e81ffff or 0x800b050a1e81ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0810

User Response

1. Make sure that the connectors on fan n are not damaged.
 2. Make sure that the fan n connectors on the system board are not damaged.
 3. Make sure that the fans are correctly installed.
 4. Reseat the fans.
 5. Replace the fans. (n = fan number)
- **800b050a-1e82ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has asserted. (Fan Zone 2)**

This message is for the use case when a Redundancy Set has transitioned to Non-redundant:Insufficient Resources.

May also be shown as 800b050a1e82ffff or 0x800b050a1e82ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0810

User Response

1. Make sure that the connectors on fan n are not damaged.
2. Make sure that the fan n connectors on the system board are not damaged.
3. Make sure that the fans are correctly installed.
4. Reseat the fans.
5. Replace the fans. (n = fan number)

- **800b050a-1e83ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has asserted. (Fan Zone 3)**

This message is for the use case when a Redundancy Set has transitioned to Non-redundant:Insufficient Resources.

May also be shown as 800b050a1e83ffff or 0x800b050a1e83ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0810

User Response

1. Make sure that the connectors on fan n are not damaged.
2. Make sure that the fan n connectors on the system board are not damaged.
3. Make sure that the fans are correctly installed.
4. Reseat the fans.
5. Replace the fans. (n = fan number)

- **800b050a-1e84ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has asserted. (Fan Zone 4)**

This message is for the use case when a Redundancy Set has transitioned to Non-redundant:Insufficient Resources.

May also be shown as 800b050a1e84ffff or 0x800b050a1e84ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0810

User Response

1. Make sure that the connectors on fan n are not damaged.
2. Make sure that the fan n connectors on the system board are not damaged.
3. Make sure that the fans are correctly installed.
4. Reseat the fans.
5. Replace the fans. (n = fan number)

- **800b050c-2581ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has asserted. (Backup Memory)**

This message is for the use case when a Redundancy Set has transitioned to Non-redundant:Insufficient Resources.

May also be shown as 800b050c2581ffff or 0x800b050c2581ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0810

User Response

1. Check the system-event log for DIMM failure events (uncorrectable or PFA) and correct the failures.
2. Re-enable mirroring in the Setup utility.

- **806f0007-0301ffff : [ProcessorElementName] has Failed with IERR. (CPU 1)**

This message is for the use case when an implementation has detected a Processor Failed - IERR Condition.

May also be shown as 806f00070301ffff or 0x806f00070301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0042

User Response

1. Make sure that the latest level of firmware and device drivers are installed for all adapters and standard devices, such as Ethernet, SCSI, and SAS. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
2. Update the firmware (UEFI and IMM) to the latest level (Updating the firmware).
3. Run the DSA program.
4. Reseat the adapter.
5. Replace the adapter.
6. (Trained technician only) Replace microprocessor n.
7. (Trained technician only) Replace the system board. (n = microprocessor number)

- **806f0007-0302ffff : [ProcessorElementName] has Failed with IERR. (CPU 2)**

This message is for the use case when an implementation has detected a Processor Failed - IERR Condition.

May also be shown as 806f00070302ffff or 0x806f00070302ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0042

User Response

1. Make sure that the latest level of firmware and device drivers are installed for all adapters and standard devices, such as Ethernet, SCSI, and SAS. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
2. Update the firmware (UEFI and IMM) to the latest level (Updating the firmware).
3. Run the DSA program.
4. Reseat the adapter.

5. Replace the adapter.
6. (Trained technician only) Replace microprocessor n.
7. (Trained technician only) Replace the system board. (n = microprocessor number)

- **806f0008-0a01ffff : [PowerSupplyElementName] has been added to container [PhysicalPackageElementName]. (Power Supply 1)**

This message is for the use case when an implementation has detected a Power Supply has been added.

May also be shown as 806f00080a01ffff or 0x806f00080a01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0084

User Response

No action; information only.

- **806f0008-0a02ffff : [PowerSupplyElementName] has been added to container [PhysicalPackageElementName]. (Power Supply 2)**

This message is for the use case when an implementation has detected a Power Supply has been added.

May also be shown as 806f00080a02ffff or 0x806f00080a02ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0084

User Response

No action; information only.

- **806f0009-1301ffff : [PowerSupplyElementName] has been turned off. (Host Power)**

This message is for the use case when an implementation has detected a Power Unit that has been Disabled.

May also be shown as 806f00091301ffff or 0x806f00091301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Power Off

SNMP Trap ID

23

CIM Information

Prefix: PLAT ID: 0106

User Response

No action; information only.

- **806f000d-0400ffff : The Drive [StorageVolumeElementName] has been added. (Drive 0)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0400ffff or 0x806f000d0400ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0401ffff : The Drive [StorageVolumeElementName] has been added. (Drive 1)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0401ffff or 0x806f000d0401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0402ffff : The Drive [StorageVolumeElementName] has been added. (Drive 2)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0402ffff or 0x806f000d0402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0403ffff : The Drive [StorageVolumeElementName] has been added. (Drive 3)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0403ffff or 0x806f000d0403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0404ffff : The Drive [StorageVolumeElementName] has been added. (Drive 4)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0404ffff or 0x806f000d0404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0405ffff : The Drive [StorageVolumeElementName] has been added. (Drive 5)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0405ffff or 0x806f000d0405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0406ffff : The Drive [StorageVolumeElementName] has been added. (Drive 6)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0406ffff or 0x806f000d0406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0407ffff : The Drive [StorageVolumeElementName] has been added. (Drive 7)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0407ffff or 0x806f000d0407ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0408ffff : The Drive [StorageVolumeElementName] has been added. (Drive 8)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0408ffff or 0x806f000d0408ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix:** PLAT ID: 0162**User Response**

No action; information only.

- **806f000d-0409ffff : The Drive [StorageVolumeElementName] has been added. (Drive 9)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0409ffff or 0x806f000d0409ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix:** PLAT ID: 0162**User Response**

No action; information only.

- **806f000d-040affff : The Drive [StorageVolumeElementName] has been added. (Drive 10)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d040affff or 0x806f000d040affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix:** PLAT ID: 0162**User Response**

No action; information only.

- **806f000d-040bffff : The Drive [StorageVolumeElementName] has been added. (Drive 11)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d040bffff or 0x806f000d040bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-040cffff : The Drive [StorageVolumeElementName] has been added. (Drive 12)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d040cffff or 0x806f000d040cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-040dffff : The Drive [StorageVolumeElementName] has been added. (Drive 13)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d040dffff or 0x806f000d040dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-040effff : The Drive [StorageVolumeElementName] has been added. (Drive 14)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d040effff or 0x806f000d040effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-040fffff : The Drive [StorageVolumeElementName] has been added. (Drive 15)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d040fffff or 0x806f000d040fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0410ffff : The Drive [StorageVolumeElementName] has been added. (Drive 16)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0410ffff or 0x806f000d0410ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0411ffff : The Drive [StorageVolumeElementName] has been added. (Drive 17)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0411ffff or 0x806f000d0411ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0412ffff : The Drive [StorageVolumeElementName] has been added. (Drive 18)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0412ffff or 0x806f000d0412ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0413ffff : The Drive [StorageVolumeElementName] has been added. (Drive 19)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0413ffff or 0x806f000d0413ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0414ffff : The Drive [StorageVolumeElementName] has been added. (Drive 20)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0414ffff or 0x806f000d0414ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix:** PLAT ID: 0162**User Response**

No action; information only.

- **806f000d-0415ffff : The Drive [StorageVolumeElementName] has been added. (Drive 21)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0415ffff or 0x806f000d0415ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix:** PLAT ID: 0162**User Response**

No action; information only.

- **806f000d-0416ffff : The Drive [StorageVolumeElementName] has been added. (Drive 22)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0416ffff or 0x806f000d0416ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix:** PLAT ID: 0162**User Response**

No action; information only.

- **806f000d-0417ffff : The Drive [StorageVolumeElementName] has been added. (Drive 23)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0417ffff or 0x806f000d0417ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0418ffff : The Drive [StorageVolumeElementName] has been added. (Drive 24)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0418ffff or 0x806f000d0418ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0419ffff : The Drive [StorageVolumeElementName] has been added. (Drive 25)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0419ffff or 0x806f000d0419ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-041affff : The Drive [StorageVolumeElementName] has been added. (Drive 26)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d041affff or 0x806f000d041affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-041bffff : The Drive [StorageVolumeElementName] has been added. (Drive 27)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d041bffff or 0x806f000d041bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-041cffff : The Drive [StorageVolumeElementName] has been added. (Drive 28)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d041cffff or 0x806f000d041cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-041dffff : The Drive [StorageVolumeElementName] has been added. (Drive 29)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d041dffff or 0x806f000d041dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-041effff : The Drive [StorageVolumeElementName] has been added. (Drive 30)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d041effff or 0x806f000d041effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-041ffff : The Drive [StorageVolumeElementName] has been added. (Drive 31)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d041ffff or 0x806f000d041ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0420ffff : The Drive [StorageVolumeElementName] has been added. (Drive 32)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0420ffff or 0x806f000d0420ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0421ffff : The Drive [StorageVolumeElementName] has been added. (Drive 33)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0421ffff or 0x806f000d0421ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0422ffff : The Drive [StorageVolumeElementName] has been added. (Drive 34)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0422ffff or 0x806f000d0422ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0423ffff : The Drive [StorageVolumeElementName] has been added. (Drive 35)**

This message is for the use case when an implementation has detected a Drive has been Added.
May also be shown as 806f000d0423ffff or 0x806f000d0423ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0424ffff : The Drive [StorageVolumeElementName] has been added. (Drive 36)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0424ffff or 0x806f000d0424ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0425ffff : The Drive [StorageVolumeElementName] has been added. (Drive 37)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0425ffff or 0x806f000d0425ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0426ffff : The Drive [StorageVolumeElementName] has been added. (Drive 38)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0426ffff or 0x806f000d0426ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0427ffff : The Drive [StorageVolumeElementName] has been added. (Drive 39)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0427ffff or 0x806f000d0427ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0428ffff : The Drive [StorageVolumeElementName] has been added. (Drive 40)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0428ffff or 0x806f000d0428ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-0429ffff : The Drive [StorageVolumeElementName] has been added. (Drive 41)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d0429ffff or 0x806f000d0429ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-042affff : The Drive [StorageVolumeElementName] has been added. (Drive 42)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d042affff or 0x806f000d042affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-042bffff : The Drive [StorageVolumeElementName] has been added. (Drive 43)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d042bffff or 0x806f000d042bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000d-042cffff : The Drive [StorageVolumeElementName] has been added. (Drive 44)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d042cffff or 0x806f000d042cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0162**User Response**

No action; information only.

- **806f000d-042dffff : The Drive [StorageVolumeElementName] has been added. (Drive 45)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d042dffff or 0x806f000d042dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0162**User Response**

No action; information only.

- **806f000d-042effff : The Drive [StorageVolumeElementName] has been added. (Drive 46)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d042effff or 0x806f000d042effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0162**User Response**

No action; information only.

- **806f000d-042fffff : The Drive [StorageVolumeElementName] has been added. (Drive 47)**

This message is for the use case when an implementation has detected a Drive has been Added.

May also be shown as 806f000d042ffff or 0x806f000d042ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0162

User Response

No action; information only.

- **806f000f-220101ff : The System [ComputerSystemElementName] has detected no memory in the system. (ABR Status)**

This message is for the use case when an implementation has detected that memory was detected in the system.

May also be shown as 806f000f220101ff or 0x806f000f220101ff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0794

User Response

1. Make sure that one or more DIMMs are installed in the server, and resolve any other currently existing memory errors.
2. If no memory fault is recorded in the logs and no DIMM connector error LEDs are lit, verify that all DIMM connectors are enabled using the Setup utility or the ToolsCenter Suite CLI.
3. Re-Install all DIMMs verifying the correct population sequence, according to the service information for this product.
4. Replace DIMMs.
5. Recover the server firmware from the backup page: a. Restart the server. b. At the prompt, press F3 to recover the firmware. c. Update the server firmware on the primary page. Important: Some

cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

6. If the problem remains, (trained technician only) replace the system board.

Firmware Error : Sys Boot Status : X8 PCI 1 Firm : X8 PCI 2 Firm : X8 PCI 6 Firm : X8 PCI 7 Firm :

- **806f000f-220102ff : Subsystem [MemoryElementName] has insufficient memory for operation. (ABR Status)**

This message is for the use case when an implementation has detected that the usable Memory is insufficient for operation.

May also be shown as 806f000f220102ff or 0x806f000f220102ff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0132

User Response

1. Make sure that one or more DIMMs are installed in the server, and resolve any other currently existing memory errors.
2. If no memory fault is recorded in the logs and no DIMM connector error LEDs are lit, verify that all DIMM connectors are enabled using the Setup utility or the ToolsCenter Suite CLI.
3. Re-Install all DIMMs verifying the correct population sequence, according to the service information for this product.
4. Replace DIMMs.
5. Recover the server firmware from the backup page: a. Restart the server. b. At the prompt, press F3 to recover the firmware. c. Update the server firmware on the primary page. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
6. If the problem remains, (trained technician only) replace the system board.

Firmware Error : Sys Boot Status : X8 PCI 1 Firm : X8 PCI 2 Firm : X8 PCI 6 Firm : X8 PCI 7 Firm :

- **806f000f-220103ff : The System [ComputerSystemElementName] encountered firmware error - unrecoverable boot device failure. (ABR Status)**

This message is for the use case when an implementation has detected that System Firmware Error Unrecoverable boot device failure has occurred.

May also be shown as 806f000f220103ff or 0x806f000f220103ff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0770

User Response

This is a UEFI detected event. The UEFI(POST) error code for this event can be found in the logged IMM message text. Please refer to the UEFI(POST) error code in the "UEFI(POST) error code" section of the Information Center for the appropriate user response. Firmware Error : Sys Boot Status : X8 PCI 1 Firm : X8 PCI 2 Firm : X8 PCI 6 Firm : X8 PCI 7 Firm :

- **806f000f-220104ff : The System [ComputerSystemElementName]has encountered a motherboard failure. (ABR Status)**

This message is for the use case when an implementation has detected that a fatal motherboard failure in the system.

May also be shown as 806f000f220104ff or 0x806f000f220104ff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0795

User Response

This is a UEFI detected event. The UEFI(POST) error code for this event can be found in the logged IMM message text. Please refer to the UEFI(POST) error code in the "UEFI(POST) error code" section of the Information Center for the appropriate user response. Firmware Error : Sys Boot Status : X8 PCI 1 Firm : X8 PCI 2 Firm : X8 PCI 6 Firm : X8 PCI 7 Firm :

- **806f000f-220107ff : The System [ComputerSystemElementName] encountered firmware error - unrecoverable keyboard failure. (ABR Status)**

This message is for the use case when an implementation has detected that System Firmware Error Unrecoverable Keyboard failure has occurred.

May also be shown as 806f000f220107ff or 0x806f000f220107ff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0764

User Response

This is a UEFI detected event. The UEFI(POST) error code for this event can be found in the logged IMM message text. Please refer to the UEFI(POST) error code in the "UEFI(POST) error code" section of the Information Center for the appropriate user response. Firmware Error : Sys Boot Status : X8 PCI 1 Firm : X8 PCI 2 Firm : X8 PCI 6 Firm : X8 PCI 7 Firm :

- **806f000f-22010aff : The System [ComputerSystemElementName] encountered firmware error - no video device detected. (ABR Status)**

This message is for the use case when an implementation has detected that System Firmware Error No video device detected has occurred.

May also be shown as 806f000f22010aff or 0x806f000f22010aff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0766

User Response

This is a UEFI detected event. The UEFI(POST) error code for this event can be found in the logged IMM message text. Please refer to the UEFI(POST) error code in the "UEFI(POST) error code" section of the Information Center for the appropriate user response. Firmware Error : Sys Boot Status : X8 PCI 1 Firm : X8 PCI 2 Firm : X8 PCI 6 Firm : X8 PCI 7 Firm :

- **806f000f-22010bff : Firmware BIOS (ROM) corruption was detected on system [ComputerSystemElementName] during POST. (ABR Status)**

Firmware BIOS (ROM) corruption was detected on the system during POST.

May also be shown as 806f000f22010bff or 0x806f000f22010bff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0850

User Response

1. Make sure the server meets the minimum configuration to start (see Power-supply LEDs).
2. Recover the server firmware from the backup page: a.Restart the server. b.At the prompt, press F3 to recover the firmware.
3. Update the server firmware to the latest level (see Updating the firmware). Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
4. Remove components one at a time, restarting the server each time, to see if the problem goes away.
5. If the problem remains, (trained service technician) replace the system board.

Firmware Error : Sys Boot Status : X8 PCI 1 Firm : X8 PCI 2 Firm : X8 PCI 6 Firm : X8 PCI 7 Firm :

- **806f000f-22010cff : CPU voltage mismatch detected on [ProcessorElementName]. (ABR Status)**

This message is for the use case when an implementation has detected a CPU voltage mismatch with the socket voltage.

May also be shown as 806f000f22010cff or 0x806f000f22010cff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0050

User Response

This is a UEFI detected event. The UEFI(POST) error code for this event can be found in the logged IMM message text. Please refer to the UEFI(POST) error code in the "UEFI diagnostic code" section

of the Info Center for the appropriate user response. Firmware Error : Sys Boot Status : X8 PCI 1 Firm : X8 PCI 2 Firm : X8 PCI 6 Firm : X8 PCI 7 Firm :

- **806f000f-2201ffff : The System [ComputerSystemElementName] encountered a POST Error. (ABR Status)**

This message is for the use case when an implementation has detected a Post Error.

May also be shown as 806f000f2201ffff or 0x806f000f2201ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0184

User Response

This is a UEFI detected event. The UEFI(POST) error code for this event can be found in the logged IMM message text. Please refer to the UEFI(POST) error code in the "UEFI(POST) error code" section of the Information Center for the appropriate user response. Firmware Error : Sys Boot Status : X8 PCI 1 Firm : X8 PCI 2 Firm : X8 PCI 6 Firm : X8 PCI 7 Firm :

- **806f0013-1701ffff : A diagnostic interrupt has occurred on system [ComputerSystemElementName]. (NMI State)**

This message is for the use case when an implementation has detected a Front Panel NMI / Diagnostic Interrupt.

May also be shown as 806f00131701ffff or 0x806f00131701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0222

User Response

If the NMI button has not been pressed, complete the following steps:

1. Make sure that the NMI button is not pressed.

2. Replace the operator information panel cable.
3. Replace the operator information panel.

- **806f001e-2201ffff : No bootable media available for system [ComputerSystemElementName]. (No Boot Device)**

This message is for the use case when an implementation has detected a System with No Bootable Media.

May also be shown as 806f001e2201ffff or 0x806f001e2201ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0286

User Response

No action; information only.

- **806f0021-2201ffff : Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName]. (No Op ROM Space)**

This message is for the use case when an implementation has detected a Fault in a slot.

May also be shown as 806f00212201ffff or 0x806f00212201ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0330

User Response

1. Check the PCI LED.
2. Reseat the affected adapters and riser card.
3. Update the server firmware (UEFI and IMM) and adapter firmware. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a

cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

4. Replace the affected adapters.
5. Replace the riser card.
6. (Trained service technicians only) Replace the system board.

- **806f0021-2582ffff : Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName]. (All PCI Error)**

This message is for the use case when an implementation has detected a Fault in a slot.

May also be shown as 806f00212582ffff or 0x806f00212582ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0330

User Response

1. Check the PCI LED.
2. Reseat the affected adapters and riser card.
3. Update the server firmware (UEFI and IMM) and adapter firmware. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
4. Replace the affected adapters.
5. Replace the riser card.
6. (Trained service technicians only) Replace the system board.

One of PCI Error :

- **806f0021-2c01ffff : Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName]. (ML2 Card Fault)**

This message is for the use case when an implementation has detected a Fault in a slot.

May also be shown as 806f00212c01ffff or 0x806f00212c01ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0330

User Response

1. Check the PCI LED.
 2. Reseat the affected adapters and riser card.
 3. Update the server firmware (UEFI and IMM) and adapter firmware. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
 4. Replace the affected adapters.
 5. Replace the riser card.
 6. (Trained service technicians only) Replace the system board.
- **806f0021-3001ffff : Fault in slot [PhysicalConnectorSystemElementName] on system [ComputerSystemElementName]. (Internal RAID)**

This message is for the use case when an implementation has detected a Fault in a slot.

May also be shown as 806f00213001ffff or 0x806f00213001ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0330

User Response

1. Check the PCI LED.
2. Reseat the affected adapters and riser card.
3. Update the server firmware (UEFI and IMM) and adapter firmware. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
4. Replace the affected adapters.
5. Replace the riser card.
6. (Trained service technicians only) Replace the system board.

PCI 1 : PCI 2 : PCI 3 : PCI 4 : PCI 5 : PCI 6 : PCI 7 : PCI 8 :

- **806f0023-2101ffff : Watchdog Timer expired for [WatchdogElementName]. (IPMI Watchdog)**

This message is for the use case when an implementation has detected a Watchdog Timer Expired.

May also be shown as 806f00232101ffff or 0x806f00232101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0368

User Response

No action; information only.

- **806f0028-2101ffff : Sensor [SensorElementName] is unavailable or degraded on management system [ComputerSystemElementName]. (TPM Cmd Failures)**

This message is for the use case when an implementation has detected a Sensor is Unavailable or degraded.

May also be shown as 806f00282101ffff or 0x806f00282101ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information

Prefix: PLAT ID: 0398

User Response

1. Turn off the server and disconnect the power cords. Reconnect the power cords and restart the server.
2. If the problem remains, (trained technician only) replace the system board.

- **806f0107-0301ffff : An Over-Temperature Condition has been detected on [ProcessorElementName]. (CPU 1)**

This message is for the use case when an implementation has detected an Over-Temperature Condition Detected for Processor.

May also be shown as 806f01070301ffff or 0x806f01070301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0036

User Response

1. Make sure that the fans are operating. There are no obstructions to the airflow (front and rear of the server), the air baffles are in place and correctly installed, and the server cover is installed and completely closed.
2. Make sure that the heat sink for microprocessor n is installed correctly.
3. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

• **806f0107-0302ffff : An Over-Temperature Condition has been detected on [ProcessorElementName]. (CPU 2)**

This message is for the use case when an implementation has detected an Over-Temperature Condition Detected for Processor.

May also be shown as 806f01070302ffff or 0x806f01070302ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0036

User Response

1. Make sure that the fans are operating. There are no obstructions to the airflow (front and rear of the server), the air baffles are in place and correctly installed, and the server cover is installed and completely closed.
2. Make sure that the heat sink for microprocessor n is installed correctly.
3. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

- **806f0108-0a01ffff : [PowerSupplyElementName] has Failed. (Power Supply 1)**

This message is for the use case when an implementation has detected a Power Supply has failed.

May also be shown as 806f01080a01ffff or 0x806f01080a01ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information

Prefix: PLAT ID: 0086

User Response

1. Reseat power supply n.
2. If the power-on LED is not lit and the power-supply error LED is lit, replace power supply n.
3. If both the power-on LED and the power-supply error LED are not lit, see Power problems for more information. (n = power supply number)

- **806f0108-0a02ffff : [PowerSupplyElementName] has Failed. (Power Supply 2)**

This message is for the use case when an implementation has detected a Power Supply has failed.

May also be shown as 806f01080a02ffff or 0x806f01080a02ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information

Prefix: PLAT ID: 0086

User Response

1. Reseat power supply n.
2. If the power-on LED is not lit and the power-supply error LED is lit, replace power supply n.
3. If both the power-on LED and the power-supply error LED are not lit, see Power problems for more information. (n = power supply number)

- **806f0109-1301ffff : [PowerSupplyElementName] has been Power Cycled. (Host Power)**

This message is for the use case when an implementation has detected a Power Unit that has been power cycled.

May also be shown as 806f01091301ffff or 0x806f01091301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0108

User Response

No action; information only.

- **806f010c-2001ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 1)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2001ffff or 0x806f010c2001ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.

5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
 6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
 7. (Trained technician only) Replace the affected microprocessor.
 8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
 9. (Trained Service technician only) Replace the affected microprocessor.
- **806f010c-2002ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 2)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2002ffff or 0x806f010c2002ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.

9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2003ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 3)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2003ffff or 0x806f010c2003ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2004ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 4)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2004ffff or 0x806f010c2004ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
 2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
 3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
 4. If the problem follows the DIMM, replace the failing DIMM.
 5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
 6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
 7. (Trained technician only) Replace the affected microprocessor.
 8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
 9. (Trained Service technician only) Replace the affected microprocessor.
- **806f010c-2005ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 5)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2005ffff or 0x806f010c2005ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2006ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 6)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2006ffff or 0x806f010c2006ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.

4. If the problem follows the DIMM, replace the failing DIMM.
 5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
 6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
 7. (Trained technician only) Replace the affected microprocessor.
 8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
 9. (Trained Service technician only) Replace the affected microprocessor.
- **806f010c-2007ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 7)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2007ffff or 0x806f010c2007ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2008ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 8)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2008ffff or 0x806f010c2008ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2009ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 9)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2009ffff or 0x806f010c2009ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT **ID:** 0138**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-200affff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 10)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c200affff or 0x806f010c200affff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

CIM Information**Prefix:** PLAT ID: 0138**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-200bffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 11)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c200bffff or 0x806f010c200bffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT ID: 0138**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.

3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
 4. If the problem follows the DIMM, replace the failing DIMM.
 5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
 6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
 7. (Trained technician only) Replace the affected microprocessor.
 8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
 9. (Trained Service technician only) Replace the affected microprocessor.
- **806f010c-200cffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 12)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c200cffff or 0x806f010c200cffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-200dffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 13)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c200dffff or 0x806f010c200dffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-200effff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 14)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c200effff or 0x806f010c200effff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-200ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 15)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c200ffff or 0x806f010c200ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

CIM Information**Prefix:** PLAT ID: 0138**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2010ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 16)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2010ffff or 0x806f010c2010ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT ID: 0138**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.

3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
 4. If the problem follows the DIMM, replace the failing DIMM.
 5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
 6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
 7. (Trained technician only) Replace the affected microprocessor.
 8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
 9. (Trained Service technician only) Replace the affected microprocessor.
- **806f010c-2011ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 17)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2011ffff or 0x806f010c2011ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2012ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 18)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2012ffff or 0x806f010c2012ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2013ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 19)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2013ffff or 0x806f010c2013ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2014ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 20)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2014ffff or 0x806f010c2014ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

CIM Information**Prefix:** PLAT ID: 0138**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2015ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 21)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2015ffff or 0x806f010c2015ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT ID: 0138**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.

3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
 4. If the problem follows the DIMM, replace the failing DIMM.
 5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
 6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
 7. (Trained technician only) Replace the affected microprocessor.
 8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
 9. (Trained Service technician only) Replace the affected microprocessor.
- **806f010c-2016ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 22)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2016ffff or 0x806f010c2016ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2017ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 23)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2017ffff or 0x806f010c2017ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0138

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2018ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 24)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2018ffff or 0x806f010c2018ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT **ID:** 0138**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

- **806f010c-2581ffff : Uncorrectable error detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (All DIMMS)**

This message is for the use case when an implementation has detected a Memory uncorrectable error.

May also be shown as 806f010c2581ffff or 0x806f010c2581ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Memory

SNMP Trap ID

CIM Information**Prefix:** PLAT ID: 0138**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the problem follows the DIMM, replace the failing DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.
8. Manually re-enable all affected DIMMs if the server firmware version is older than UEFI v1.10. If the server firmware version is UEFI v1.10 or newer, disconnect and reconnect the server to the power source and restart the server.
9. (Trained Service technician only) Replace the affected microprocessor.

One of the DIMMs :

- **806f010d-0400ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 0)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0400ffff or 0x806f010d0400ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0164**User Response**

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane

3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-0401ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 1)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0401ffff or 0x806f010d0401ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-0402ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 2)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0402ffff or 0x806f010d0402ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-0403ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 3)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.
May also be shown as 806f010d0403ffff or 0x806f010d0403ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-0404ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 4)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.
May also be shown as 806f010d0404ffff or 0x806f010d0404ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0164**User Response**

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-0405ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 5)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0405ffff or 0x806f010d0405ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0164**User Response**

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-0406ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 6)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0406ffff or 0x806f010d0406ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-0407ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 7)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0407ffff or 0x806f010d0407ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-0408ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 8)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0408ffff or 0x806f010d0408ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-0409ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 9)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0409ffff or 0x806f010d0409ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-040affff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 10)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d040affff or 0x806f010d040affff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-040bffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 11)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d040bffff or 0x806f010d040bffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.

2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-040cffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 12)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.
May also be shown as 806f010d040cffff or 0x806f010d040cffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-040dffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 13)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.
May also be shown as 806f010d040dffff or 0x806f010d040dffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-040effff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 14)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d040effff or 0x806f010d040effff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-040fffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 15)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d040fffff or 0x806f010d040fffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-0410ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 16)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0410ffff or 0x806f010d0410ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-0411ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 17)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0411ffff or 0x806f010d0411ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-0412ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 18)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0412ffff or 0x806f010d0412ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-0413ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 19)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0413ffff or 0x806f010d0413ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-0414ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 20)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0414ffff or 0x806f010d0414ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-0415ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 21)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0415ffff or 0x806f010d0415ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-0416ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 22)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0416ffff or 0x806f010d0416ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.

2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-0417ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 23)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.
May also be shown as 806f010d0417ffff or 0x806f010d0417ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-0418ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 24)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.
May also be shown as 806f010d0418ffff or 0x806f010d0418ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-0419ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 25)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0419ffff or 0x806f010d0419ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-041affff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 26)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d041affff or 0x806f010d041affff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-041bffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 27)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d041bffff or 0x806f010d041bffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-041cffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 28)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d041cffff or 0x806f010d041cffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-041dffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 29)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d041dffff or 0x806f010d041dffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-041effff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 30)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d041effff or 0x806f010d041effff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f010d-041ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Drive 31)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d041ffff or 0x806f010d041ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010d-0420ffff : The Drive [StorageVolumeElementName] has been disabled due to a detected fault. (Ext Drive)**

This message is for the use case when an implementation has detected a Drive was Disabled due to fault.

May also be shown as 806f010d0420ffff or 0x806f010d0420ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0164

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f010f-2201ffff : The System [ComputerSystemElementName] encountered a firmware hang. (Firmware Error)**

This message is for the use case when an implementation has detected a System Firmware Hang.

May also be shown as 806f010f2201ffff or 0x806f010f2201ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Boot failure

SNMP Trap ID

25

CIM Information

Prefix: PLAT **ID:** 0186

User Response

1. Make sure the server meets the minimum configuration to start (see Power-supply LEDs).

2. Update the server firmware on the primary page. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
 3. (Trained technician only) Replace the system board.
- **806f0113-0301ffff : A bus timeout has occurred on system [ComputerSystemElementName]. (CPU 1 PECI)**

This message is for the use case when an implementation has detected a Bus Timeout.

May also be shown as 806f01130301ffff or 0x806f01130301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0224

User Response

1. Reseat the microprocessor, and then restart the server.
2. Replace microprocessor n. (n = microprocessor number)

- **806f0113-0302ffff : A bus timeout has occurred on system [ComputerSystemElementName]. (CPU 2 PECI)**

This message is for the use case when an implementation has detected a Bus Timeout.

May also be shown as 806f01130302ffff or 0x806f01130302ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0224

User Response

1. Reseat the microprocessor, and then restart the server.

2. Replace microprocessor n. (n = microprocessor number)

- **806f011b-0701ffff : The connector [PhysicalConnectorElementName] has encountered a configuration error. (Front USB)**

This message is for the use case when an implementation has detected an Interconnect Configuration Error.

May also be shown as 806f011b0701ffff or 0x806f011b0701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0266

User Response

Reset the front USB cable on the system board.

- **806f011b-0c01ffff : The connector [PhysicalConnectorElementName] has encountered a configuration error. (FP LCD Cable)**

This message is for the use case when an implementation has detected an Interconnect Configuration Error.

May also be shown as 806f011b0c01ffff or 0x806f011b0c01ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0266

User Response

1. Check system event log is showing LCD cable sensor has deasserted.
2. Reseat LCD cable on the system board.
3. Reset LCD cable on LCD panel.
4. Replace LCD cable.

- **806f0123-2101ffff : Reboot of system [ComputerSystemElementName] initiated by [WatchdogElementName]. (IPMI Watchdog)**

This message is for the use case when an implementation has detected a Reboot by a Watchdog occurred.

May also be shown as 806f01232101ffff or 0x806f01232101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0370

User Response

No action; information only.

- **806f0125-0c01ffff : [ManagedElementName] detected as absent. (Front Panel)**

This message is for the use case when an implementation has detected a Managed Element is Absent.

May also be shown as 806f01250c01ffff or 0x806f01250c01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0392

User Response

If there is no GPU/storage tray installed in the system, then the log event is a normal condition. If there is a GPU/storage tray installed in the system, then check the following two portions:

1. PDB (Power Distribution Board) cable is correctly connected from riser card to PDB.
2. Replace another PDB cable.

- **806f0125-1001ffff : [ManagedElementName] detected as absent. (PCI Riser 1)**

This message is for the use case when an implementation has detected a Managed Element is Absent.

May also be shown as 806f01251001ffff or 0x806f01251001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0392

User Response

If there is no GPU/storage tray installed in the system, then the log event is a normal condition. If there is a GPU/storage tray installed in the system, then check the following two portions:

1. PDB (Power Distribution Board) cable is correctly connected from riser card to PDB.
2. Replace another PDB cable.

- **806f0125-1002ffff : [ManagedElementName] detected as absent. (PCI Riser 2)**

This message is for the use case when an implementation has detected a Managed Element is Absent.

May also be shown as 806f01251002ffff or 0x806f01251002ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0392

User Response

If there is no GPU/storage tray installed in the system, then the log event is a normal condition. If there is a GPU/storage tray installed in the system, then check the following two portions:

1. PDB (Power Distribution Board) cable is correctly connected from riser card to PDB.
2. Replace another PDB cable.

- **806f0125-100bffff : [ManagedElementName] detected as absent. (PDB Card)**

This message is for the use case when an implementation has detected a Managed Element is Absent.

May also be shown as 806f0125100bffff or 0x806f0125100bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0392

User Response

If there is no GPU/storage tray installed in the system, then the log event is a normal condition. If there is a GPU/storage tray installed in the system, then check the following two portions:

1. PDB (Power Distribution Board) cable is correctly connected from riser card to PDB.
2. Replace another PDB cable.

- **806f0125-2c01ffff : [ManagedElementName] detected as absent. (ML2 Card)**

This message is for the use case when an implementation has detected a Managed Element is Absent.

May also be shown as 806f01252c01ffff or 0x806f01252c01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0392

User Response

Ensure PCI riser 1 and ML2 card are installed correctly.

- **806f0207-0301ffff : [ProcessorElementName] has Failed with FRB1/BIST condition. (CPU 1)**

This message is for the use case when an implementation has detected a Processor Failed - FRB1/BIST condition.

May also be shown as 806f02070301ffff or 0x806f02070301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0044

User Response

1. Make sure that the latest levels of firmware and device drivers are installed for all adapters and standard devices, such as Ethernet, SCSI, and SAS. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
2. Update the firmware (UEFI and IMM) to the latest level (Updating the firmware).
3. Run the DSA program.
4. Reseat the adapter.
5. Replace the adapter.
6. (Trained technician only) Replace microprocessor n.
7. (Trained technician only) Replace the system board. (n = microprocessor number)

- **806f0207-0302ffff : [ProcessorElementName] has Failed with FRB1/BIST condition. (CPU 2)**

This message is for the use case when an implementation has detected a Processor Failed - FRB1/BIST condition.

May also be shown as 806f02070302ffff or 0x806f02070302ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0044

User Response

1. Make sure that the latest levels of firmware and device drivers are installed for all adapters and standard devices, such as Ethernet, SCSI, and SAS. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
2. Update the firmware (UEFI and IMM) to the latest level (Updating the firmware).
3. Run the DSA program.
4. Reseat the adapter.

5. Replace the adapter.
6. (Trained technician only) Replace microprocessor n.
7. (Trained technician only) Replace the system board. (n = microprocessor number)

- **806f0207-2584ffff : [ProcessorElementName] has Failed with FRB1/BIST condition. (All CPUs)**

This message is for the use case when an implementation has detected a Processor Failed - FRB1/BIST condition.

May also be shown as 806f02072584ffff or 0x806f02072584ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0044

User Response

1. Make sure that the latest levels of firmware and device drivers are installed for all adapters and standard devices, such as Ethernet, SCSI, and SAS. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
2. Update the firmware (UEFI and IMM) to the latest level (Updating the firmware).
3. Run the DSA program.
4. Reseat the adapter.
5. Replace the adapter.
6. (Trained technician only) Replace microprocessor n.
7. (Trained technician only) Replace the system board. (n = microprocessor number)

One of the CPUs :

- **806f020d-0400ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 0)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0400ffff or 0x806f020d0400ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0401ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 1)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0401ffff or 0x806f020d0401ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0402ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 2)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0402ffff or 0x806f020d0402ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f020d-0403ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 3)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0403ffff or 0x806f020d0403ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f020d-0404ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 4)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0404ffff or 0x806f020d0404ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0405ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 5)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0405ffff or 0x806f020d0405ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0406ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 6)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0406ffff or 0x806f020d0406ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0407ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 7)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0407ffff or 0x806f020d0407ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.

2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0408ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 8)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0408ffff or 0x806f020d0408ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT **ID:** 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0409ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 9)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0409ffff or 0x806f020d0409ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-040affff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 10)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d040affff or 0x806f020d040affff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-040bffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 11)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d040bffff or 0x806f020d040bffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-040cffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 12)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d040cffff or 0x806f020d040cffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-040dffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 13)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d040dffff or 0x806f020d040dffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f020d-040effff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 14)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d040effff or 0x806f020d040effff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f020d-040fffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 15)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d040ffff or 0x806f020d040ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0410ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 16)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0410ffff or 0x806f020d0410ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0411ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 17)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0411ffff or 0x806f020d0411ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0412ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 18)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0412ffff or 0x806f020d0412ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.

2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0413ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 19)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0413ffff or 0x806f020d0413ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT **ID:** 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0414ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 20)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0414ffff or 0x806f020d0414ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f020d-0415ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 21)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0415ffff or 0x806f020d0415ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f020d-0416ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 22)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0416ffff or 0x806f020d0416ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0417ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 23)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0417ffff or 0x806f020d0417ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0418ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 24)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0418ffff or 0x806f020d0418ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f020d-0419ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 25)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0419ffff or 0x806f020d0419ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
 2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
 3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)
- **806f020d-041affff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 26)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d041affff or 0x806f020d041affff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-041bffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 27)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d041bffff or 0x806f020d041bffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-041cffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 28)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d041cffff or 0x806f020d041cffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-041dffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 29)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d041dffff or 0x806f020d041dffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.

2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-041effff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 30)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d041effff or 0x806f020d041effff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT **ID:** 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-041fffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 31)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d041fffff or 0x806f020d041fffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f020d-0420ffff : Failure Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Ext Drive)**

This message is for the use case when an implementation has detected an Array Failure is Predicted.

May also be shown as 806f020d0420ffff or 0x806f020d0420ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0168

User Response

1. Run the hard disk drive diagnostic test on drive n.
2. Reseat the following components: a. Hard disk drive (wait 1 minute or more before reinstalling the drive) b. Cable from the system board to the backplane
3. Replace the following components one at a time, in the order shown, restarting the server each time: a. Hard disk drive b. Cable from the system board to the backplane c. Hard disk drive backplane (n = hard disk drive number)

- **806f0223-2101ffff : Powering off system [ComputerSystemElementName] initiated by [WatchdogElementName]. (IPMI Watchdog)**

This message is for the use case when an implementation has detected a Poweroff by Watchdog has occurred.

May also be shown as 806f02232101ffff or 0x806f02232101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0372

User Response

No action; information only.

- **806f0308-0a01ffff : [PowerSupplyElementName] has lost input. (Power Supply 1)**

This message is for the use case when an implementation has detected a Power Supply that has input that has been lost.

May also be shown as 806f03080a01ffff or 0x806f03080a01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0100

User Response

1. Reconnect the power cords.
2. Check power supply n LED.
3. See Power-supply LEDs for more information. (n = power supply number)

- **806f0308-0a02ffff : [PowerSupplyElementName] has lost input. (Power Supply 2)**

This message is for the use case when an implementation has detected a Power Supply that has input that has been lost.

May also be shown as 806f03080a02ffff or 0x806f03080a02ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0100

User Response

1. Reconnect the power cords.
2. Check power supply n LED.
3. See Power-supply LEDs for more information. (n = power supply number)

- **806f030c-2001ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 1)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2001ffff or 0x806f030c2001ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2002ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 2)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2002ffff or 0x806f030c2002ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2003ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 3)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2003ffff or 0x806f030c2003ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2004ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 4)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2004ffff or 0x806f030c2004ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2005ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 5)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2005ffff or 0x806f030c2005ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.

6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2006ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 6)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2006ffff or 0x806f030c2006ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2007ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 7)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2007ffff or 0x806f030c2007ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2008ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 8)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2008ffff or 0x806f030c2008ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2009ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 9)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2009ffff or 0x806f030c2009ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-200affff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 10)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c200affff or 0x806f030c200affff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.

5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-200bffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 11)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c200bffff or 0x806f030c200bffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.

8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-200cffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 12)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c200cffff or 0x806f030c200cffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-200dffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 13)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c200dffff or 0x806f030c200dffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-200effff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 14)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c200effff or 0x806f030c200effff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

CIM Information**Prefix:** PLAT ID: 0136**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-200ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 15)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c200ffff or 0x806f030c200ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT ID: 0136**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.

2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2010ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 16)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2010ffff or 0x806f030c2010ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.

6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2011ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 17)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2011ffff or 0x806f030c2011ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2012ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 18)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2012ffff or 0x806f030c2012ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT **ID:** 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2013ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 19)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2013ffff or 0x806f030c2013ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2014ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 20)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2014ffff or 0x806f030c2014ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2015ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 21)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2015ffff or 0x806f030c2015ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.

5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2016ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 22)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2016ffff or 0x806f030c2016ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.

8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2017ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 23)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2017ffff or 0x806f030c2017ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2018ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 24)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2018ffff or 0x806f030c2018ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0136

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

- **806f030c-2581ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (All DIMMS)**

This message is for the use case when an implementation has detected a Memory Scrub failure.

May also be shown as 806f030c2581ffff or 0x806f030c2581ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

CIM Information**Prefix:** PLAT ID: 0136**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Make sure that the DIMMs are firmly seated and no foreign material is found in the DIMM connector. Then, retry with the same DIMM.
4. If the problem is related to a DIMM, replace the failing DIMM indicated by the error LEDs.
5. If the problem occurs on the same DIMM connector, swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
6. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
7. (Trained service technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
8. (Trained service technician only) If the problem is related to microprocessor socket pins, replace the system board.

One of the DIMMs :

- **806f030d-0400ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 0)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0400ffff or 0x806f030d0400ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information****Prefix:** PLAT ID: 0170**User Response**

No action; information only.

- **806f030d-0401ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 1)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0401ffff or 0x806f030d0401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0402ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 2)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0402ffff or 0x806f030d0402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0403ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 3)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0403ffff or 0x806f030d0403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0404ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 4)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0404ffff or 0x806f030d0404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0405ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 5)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0405ffff or 0x806f030d0405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0406ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 6)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0406ffff or 0x806f030d0406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0407ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 7)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0407ffff or 0x806f030d0407ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0408ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 8)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0408ffff or 0x806f030d0408ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0409ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 9)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0409ffff or 0x806f030d0409ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-040affff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 10)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d040affff or 0x806f030d040affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-040bffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 11)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d040bffff or 0x806f030d040bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-040cffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 12)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d040cffff or 0x806f030d040cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-040dffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 13)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d040dffff or 0x806f030d040dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-040effff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 14)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d040effff or 0x806f030d040effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-040fffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 15)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d040fffff or 0x806f030d040fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0410ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 16)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0410ffff or 0x806f030d0410ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0411ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 17)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0411ffff or 0x806f030d0411ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0412ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 18)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.
May also be shown as 806f030d0412ffff or 0x806f030d0412ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0413ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 19)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.
May also be shown as 806f030d0413ffff or 0x806f030d0413ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0414ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 20)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.
May also be shown as 806f030d0414ffff or 0x806f030d0414ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0415ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 21)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0415ffff or 0x806f030d0415ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0416ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 22)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0416ffff or 0x806f030d0416ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0417ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 23)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0417ffff or 0x806f030d0417ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0418ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 24)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0418ffff or 0x806f030d0418ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0419ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 25)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d0419ffff or 0x806f030d0419ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-041affff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 26)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d041affff or 0x806f030d041affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-041bffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 27)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d041bffff or 0x806f030d041bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-041cffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 28)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d041cffff or 0x806f030d041cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-041dffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 29)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.

May also be shown as 806f030d041dffff or 0x806f030d041dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-041effff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 30)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.
May also be shown as 806f030d041effff or 0x806f030d041effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-041ffff : Hot Spare enabled for [ComputerSystemElementName]. (Drive 31)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.
May also be shown as 806f030d041ffff or 0x806f030d041ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f030d-0420ffff : Hot Spare enabled for [ComputerSystemElementName]. (Ext Drive)**

This message is for the use case when an implementation has detected a Hot Spare has been Enabled.
May also be shown as 806f030d0420ffff or 0x806f030d0420ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0170

User Response

No action; information only.

- **806f0313-1701ffff : A software NMI has occurred on system [ComputerSystemElementName]. (NMI State)**

This message is for the use case when an implementation has detected a Software NMI.

May also be shown as 806f03131701ffff or 0x806f03131701ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0228

User Response

1. Check the device driver.
2. Reinstall the device driver.
3. Update all device drivers to the latest level.
4. Update the firmware (UEFI and IMM).

- **806f0323-2101ffff : Power cycle of system [ComputerSystemElementName] initiated by watchdog [WatchdogElementName]. (IPMI Watchdog)**

This message is for the use case when an implementation has detected a Power Cycle by Watchdog occurred.

May also be shown as 806f03232101ffff or 0x806f03232101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0374

User Response

No action; information only.

- **806f040c-2001ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 1)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2001ffff or 0x806f040c2001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2002ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 2)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2002ffff or 0x806f040c2002ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2003ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 3)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2003ffff or 0x806f040c2003ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2004ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 4)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2004ffff or 0x806f040c2004ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2005ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 5)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2005ffff or 0x806f040c2005ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2006ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 6)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2006ffff or 0x806f040c2006ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
 2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
 3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.
- **806f040c-2007ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 7)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2007ffff or 0x806f040c2007ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2008ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 8)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2008ffff or 0x806f040c2008ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2009ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 9)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2009ffff or 0x806f040c2009ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.

2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-200affff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 10)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c200affff or 0x806f040c200affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-200bffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 11)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c200bffff or 0x806f040c200bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-200cffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 12)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c200cffff or 0x806f040c200cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-200dffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 13)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c200dffff or 0x806f040c200dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-200effff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 14)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c200effff or 0x806f040c200effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-200fffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 15)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c200fffff or 0x806f040c200fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2010ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 16)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2010ffff or 0x806f040c2010ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2011ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 17)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2011ffff or 0x806f040c2011ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
 2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
 3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.
- **806f040c-2012ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 18)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2012ffff or 0x806f040c2012ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2013ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 19)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2013ffff or 0x806f040c2013ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2014ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 20)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2014ffff or 0x806f040c2014ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.

2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2015ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 21)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2015ffff or 0x806f040c2015ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2016ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 22)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2016ffff or 0x806f040c2016ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2017ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 23)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2017ffff or 0x806f040c2017ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2018ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (DIMM 24)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2018ffff or 0x806f040c2018ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

- **806f040c-2581ffff : [PhysicalMemoryElementName] Disabled on Subsystem [MemoryElementName]. (All DIMMS)**

This message is for the use case when an implementation has detected that Memory has been Disabled.

May also be shown as 806f040c2581ffff or 0x806f040c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0131

User Response

1. Make sure the DIMM is installed correctly.
2. If the DIMM was disabled because of a memory fault (memory uncorrectable error or memory logging limit reached), follow the suggested actions for that error event and restart the server.
3. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory event. If no memory fault is recorded in the logs and no DIMM connector error LED is lit, you can re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.

One of the DIMMs :

- **806f0413-2582ffff : A PCI PERR has occurred on system [ComputerSystemElementName]. (PCIs)**

This message is for the use case when an implementation has detected a PCI PERR.

May also be shown as 806f04132582ffff or 0x806f04132582ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0232

User Response

1. Check the PCI LED.
2. Reseat the affected adapters and riser cards.
3. Update the server firmware (UEFI and IMM) and adapter firmware. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
4. Remove both adapters.
5. Replace the PCIe adapters.
6. Replace the riser card.

- **806f0507-0301ffff : [ProcessorElementName] has a Configuration Mismatch. (CPU 1)**

This message is for the use case when an implementation has detected a Processor Configuration Mismatch has occurred.

May also be shown as 806f05070301ffff or 0x806f05070301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0062

User Response

1. Check the CPU LED. See more information about the CPU LED in Light path diagnostics.
2. Check for a server firmware update. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
3. Make sure that the installed microprocessors are compatible with each other.
4. (Trained technician only) Reseat microprocessor n.

5. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

- **806f0507-0302ffff : [ProcessorElementName] has a Configuration Mismatch. (CPU 2)**

This message is for the use case when an implementation has detected a Processor Configuration Mismatch has occurred.

May also be shown as 806f05070302ffff or 0x806f05070302ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0062

User Response

1. Check the CPU LED. See more information about the CPU LED in Light path diagnostics.
2. Check for a server firmware update. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
3. Make sure that the installed microprocessors are compatible with each other.
4. (Trained technician only) Reseat microprocessor n.
5. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

- **806f0507-2584ffff : [ProcessorElementName] has a Configuration Mismatch. (All CPUs)**

This message is for the use case when an implementation has detected a Processor Configuration Mismatch has occurred.

May also be shown as 806f05072584ffff or 0x806f05072584ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0062

User Response

1. Check the CPU LED. See more information about the CPU LED in Light path diagnostics.
2. Check for a server firmware update. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
3. Make sure that the installed microprocessors are compatible with each other.
4. (Trained technician only) Reseat microprocessor n.
5. (Trained technician only) Replace microprocessor n. (n = microprocessor number)

One of the CPUs :

- **806f050c-2001ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 1)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2001ffff or 0x806f050c2001ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2002ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 2)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2002ffff or 0x806f050c2002ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2003ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 3)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2003ffff or 0x806f050c2003ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information**Prefix:** PLAT ID: 0144**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2004ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 4)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2004ffff or 0x806f050c2004ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information**Prefix:** PLAT ID: 0144**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.

4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2005ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 5)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2005ffff or 0x806f050c2005ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2006ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 6)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2006ffff or 0x806f050c2006ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2007ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 7)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2007ffff or 0x806f050c2007ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2008ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 8)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2008ffff or 0x806f050c2008ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.

5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2009ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 9)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2009ffff or 0x806f050c2009ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-200affff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 10)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c200affff or 0x806f050c200affff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-200bffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 11)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c200bffff or 0x806f050c200bffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-200cffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 12)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c200cffff or 0x806f050c200cffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.

6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-200dffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 13)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c200dffff or 0x806f050c200dffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-200effff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 14)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c200effff or 0x806f050c200effff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

• **806f050c-200ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 15)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c200ffff or 0x806f050c200ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2010ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 16)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2010ffff or 0x806f050c2010ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2011ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 17)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2011ffff or 0x806f050c2011ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT **ID:** 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2012ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 18)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2012ffff or 0x806f050c2012ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2013ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 19)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2013ffff or 0x806f050c2013ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.

3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2014ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 20)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2014ffff or 0x806f050c2014ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2015ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 21)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2015ffff or 0x806f050c2015ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2016ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 22)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2016ffff or 0x806f050c2016ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information**Prefix:** PLAT ID: 0144**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2017ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 23)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2017ffff or 0x806f050c2017ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information**Prefix:** PLAT ID: 0144**User Response**

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.

4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2018ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 24)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2018ffff or 0x806f050c2018ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

- **806f050c-2581ffff : Memory Logging Limit Reached for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (All DIMMS)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Reached.

May also be shown as 806f050c2581ffff or 0x806f050c2581ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT **ID:** 0144

User Response

Note: Each time you install or remove a DIMM, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Refer to TIP H212293 for minimum code level.
2. Check the Lenovo support website for an applicable retain tip or firmware update that applies to this memory error.
3. Swap the affected DIMMs (as indicated by the error LEDs on the system board or the event logs) to a different memory channel or microprocessor.
4. If the error still occurs on the same DIMM, replace the affected DIMM.
5. (Trained technician only) If the problem occurs on the same DIMM connector, check the DIMM connector. If the connector contains any foreign material or is damaged, replace the system board.
6. (Trained technician only) Remove the affected microprocessor and check the microprocessor socket pins for any damaged pins. If a damage is found, replace the system board.
7. (Trained technician only) Replace the affected microprocessor.

One of the DIMMs :

- **806f050d-0400ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 0)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0400ffff or 0x806f050d0400ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0401ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 1)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0401ffff or 0x806f050d0401ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0402ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 2)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0402ffff or 0x806f050d0402ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

• **806f050d-0403ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 3)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0403ffff or 0x806f050d0403ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

• **806f050d-0404ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 4)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0404ffff or 0x806f050d0404ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0405ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 5)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0405ffff or 0x806f050d0405ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0406ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 6)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0406ffff or 0x806f050d0406ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

• **806f050d-0407ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 7)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0407ffff or 0x806f050d0407ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.

6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0408ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 8)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0408ffff or 0x806f050d0408ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0409ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 9)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0409ffff or 0x806f050d0409ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.

2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-040affff : Array [ComputerSystemElementName] is in critical condition. (Drive 10)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d040affff or 0x806f050d040affff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-040bffff : Array [ComputerSystemElementName] is in critical condition. (Drive 11)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d040bffff or 0x806f050d040bffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-040cffff : Array [ComputerSystemElementName] is in critical condition. (Drive 12)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d040cffff or 0x806f050d040cffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-040dffff : Array [ComputerSystemElementName] is in critical condition. (Drive 13)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d040dffff or 0x806f050d040dffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-040effff : Array [ComputerSystemElementName] is in critical condition. (Drive 14)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d040effff or 0x806f050d040effff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-040fffff : Array [ComputerSystemElementName] is in critical condition. (Drive 15)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d040fffff or 0x806f050d040fffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0410ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 16)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0410ffff or 0x806f050d0410ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0411ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 17)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0411ffff or 0x806f050d0411ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

• **806f050d-0412ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 18)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0412ffff or 0x806f050d0412ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.

6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0413ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 19)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0413ffff or 0x806f050d0413ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0414ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 20)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0414ffff or 0x806f050d0414ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.

2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0415ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 21)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0415ffff or 0x806f050d0415ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0416ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 22)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0416ffff or 0x806f050d0416ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0417ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 23)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0417ffff or 0x806f050d0417ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0418ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 24)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0418ffff or 0x806f050d0418ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0419ffff : Array [ComputerSystemElementName] is in critical condition. (Drive 25)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0419ffff or 0x806f050d0419ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-041affff : Array [ComputerSystemElementName] is in critical condition. (Drive 26)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d041affff or 0x806f050d041affff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-041bffff : Array [ComputerSystemElementName] is in critical condition. (Drive 27)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d041bffff or 0x806f050d041bffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-041cffff : Array [ComputerSystemElementName] is in critical condition. (Drive 28)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d041cffff or 0x806f050d041cffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

• **806f050d-041dffff : Array [ComputerSystemElementName] is in critical condition. (Drive 29)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d041dffff or 0x806f050d041dffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.

6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-041effff : Array [ComputerSystemElementName] is in critical condition. (Drive 30)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d041effff or 0x806f050d041effff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-041fffff : Array [ComputerSystemElementName] is in critical condition. (Drive 31)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d041fffff or 0x806f050d041fffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.

2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f050d-0420ffff : Array [ComputerSystemElementName] is in critical condition. (Ext Drive)**

This message is for the use case when an implementation has detected that an Array is Critical.

May also be shown as 806f050d0420ffff or 0x806f050d0420ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0174

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Check backplane cable connection.
5. Replace the RAID adapter.
6. Replace the hard disk drive that is indicated by a lit status LED.

- **806f0513-2582ffff : A PCI SERR has occurred on system [ComputerSystemElementName]. (PCIs)**

This message is for the use case when an implementation has detected a PCI SERR.

May also be shown as 806f05132582ffff or 0x806f05132582ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0234

User Response

1. Check the PCI LED.
 2. Reseat the affected adapters and riser card.
 3. Update the server firmware (UEFI and IMM) and adapter firmware. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
 4. Make sure that the adapter is supported. For a list of supported optional devices, see <http://www.lenovo.com/serverproven/>.
 5. Remove both adapters.
 6. Replace the PCIe adapters.
 7. Replace the riser card.
- **806f052b-2101ffff : Invalid or Unsupported firmware or software was detected on system [ComputerSystemElementName]. (IMM2 FW Failover)**

This message is for the use case when an implementation has detected an Invalid/Unsupported Firmware/Software Version.

May also be shown as 806f052b2101ffff or 0x806f052b2101ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0446

User Response

1. Make sure the server meets the minimum configuration to start (see Power-supply LEDs).
 2. Recover the server firmware from the backup page by restarting the server.
 3. Update the server firmware to the latest level (see Updating the firmware). Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
 4. Remove components one at a time, restarting the server each time, to see if the problem goes away.
 5. If the problem remains, (trained service technician) replace the system board.
- **806f0607-0301ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has asserted. (CPU 1)**

This message is for the use case when an SM BIOS Uncorrectable CPU complex error has asserted.
May also be shown as 806f06070301ffff or 0x806f06070301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0816

User Response

1. Make sure that the installed microprocessors are compatible with each other (see Installing a microprocessor and heat sink for information about microprocessor requirements).
2. Update the server firmware to the latest level (see Updating the firmware).
3. (Trained technician only) Replace the incompatible microprocessor.

• **806f0607-0302ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has asserted. (CPU 2)**

This message is for the use case when an SM BIOS Uncorrectable CPU complex error has asserted.
May also be shown as 806f06070302ffff or 0x806f06070302ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0816

User Response

1. Make sure that the installed microprocessors are compatible with each other (see Installing a microprocessor and heat sink for information about microprocessor requirements).
2. Update the server firmware to the latest level (see Updating the firmware).
3. (Trained technician only) Replace the incompatible microprocessor.

• **806f0607-2584ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has asserted. (All CPUs)**

This message is for the use case when an SM BIOS Uncorrectable CPU complex error has asserted.

May also be shown as 806f06072584ffff or 0x806f06072584ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0816

User Response

1. Make sure that the installed microprocessors are compatible with each other (see Installing a microprocessor and heat sink for information about microprocessor requirements).
2. Update the server firmware to the latest level (see Updating the firmware).
3. (Trained technician only) Replace the incompatible microprocessor.

One of the CPUs :

- **806f0608-1301ffff : [PowerSupplyElementName] has a Configuration Mismatch. (PS Configuration)**

This message is for the use case when an implementation has detected a Power Supply with a Configuration Error.

May also be shown as 806f06081301ffff or 0x806f06081301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information

Prefix: PLAT ID: 0104

User Response

1. Make sure that the power supplies installed are with the same rating or wattage.
2. Reinstall the power supplies with the same rating or wattage.

- **806f060d-0400ffff : Array [ComputerSystemElementName] has failed. (Drive 0)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0400ffff or 0x806f060d0400ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

• **806f060d-0401ffff : Array [ComputerSystemElementName] has failed. (Drive 1)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0401ffff or 0x806f060d0401ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

• **806f060d-0402ffff : Array [ComputerSystemElementName] has failed. (Drive 2)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0402ffff or 0x806f060d0402ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

• **806f060d-0403ffff : Array [ComputerSystemElementName] has failed. (Drive 3)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0403ffff or 0x806f060d0403ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0404ffff : Array [ComputerSystemElementName] has failed. (Drive 4)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0404ffff or 0x806f060d0404ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0405ffff : Array [ComputerSystemElementName] has failed. (Drive 5)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0405ffff or 0x806f060d0405ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.

5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0406ffff : Array [ComputerSystemElementName] has failed. (Drive 6)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0406ffff or 0x806f060d0406ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0407ffff : Array [ComputerSystemElementName] has failed. (Drive 7)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0407ffff or 0x806f060d0407ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.

3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0408ffff : Array [ComputerSystemElementName] has failed. (Drive 8)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0408ffff or 0x806f060d0408ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0409ffff : Array [ComputerSystemElementName] has failed. (Drive 9)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0409ffff or 0x806f060d0409ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-040affff : Array [ComputerSystemElementName] has failed. (Drive 10)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d040affff or 0x806f060d040affff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-040bffff : Array [ComputerSystemElementName] has failed. (Drive 11)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d040bffff or 0x806f060d040bffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-040cffff : Array [ComputerSystemElementName] has failed. (Drive 12)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d040cffff or 0x806f060d040cffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-040dffff : Array [ComputerSystemElementName] has failed. (Drive 13)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d040dffff or 0x806f060d040dffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-040effff : Array [ComputerSystemElementName] has failed. (Drive 14)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d040effff or 0x806f060d040effff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-040fffff : Array [ComputerSystemElementName] has failed. (Drive 15)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d040fffff or 0x806f060d040fffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0176**User Response**

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0410ffff : Array [ComputerSystemElementName] has failed. (Drive 16)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0410ffff or 0x806f060d0410ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0176**User Response**

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0411ffff : Array [ComputerSystemElementName] has failed. (Drive 17)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0411ffff or 0x806f060d0411ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0412ffff : Array [ComputerSystemElementName] has failed. (Drive 18)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0412ffff or 0x806f060d0412ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0413ffff : Array [ComputerSystemElementName] has failed. (Drive 19)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0413ffff or 0x806f060d0413ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0414ffff : Array [ComputerSystemElementName] has failed. (Drive 20)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0414ffff or 0x806f060d0414ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0415ffff : Array [ComputerSystemElementName] has failed. (Drive 21)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0415ffff or 0x806f060d0415ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0416ffff : Array [ComputerSystemElementName] has failed. (Drive 22)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0416ffff or 0x806f060d0416ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0417ffff : Array [ComputerSystemElementName] has failed. (Drive 23)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0417ffff or 0x806f060d0417ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0418ffff : Array [ComputerSystemElementName] has failed. (Drive 24)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0418ffff or 0x806f060d0418ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0419ffff : Array [ComputerSystemElementName] has failed. (Drive 25)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0419ffff or 0x806f060d0419ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

• **806f060d-041affff : Array [ComputerSystemElementName] has failed. (Drive 26)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d041affff or 0x806f060d041affff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

• **806f060d-041bffff : Array [ComputerSystemElementName] has failed. (Drive 27)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d041bffff or 0x806f060d041bffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

• **806f060d-041cffff : Array [ComputerSystemElementName] has failed. (Drive 28)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d041cffff or 0x806f060d041cffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-041dffff : Array [ComputerSystemElementName] has failed. (Drive 29)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d041dffff or 0x806f060d041dffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-041effff : Array [ComputerSystemElementName] has failed. (Drive 30)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d041effff or 0x806f060d041effff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.

5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-041ffff : Array [ComputerSystemElementName] has failed. (Drive 31)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d041ffff or 0x806f060d041ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.
3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f060d-0420fff : Array [ComputerSystemElementName] has failed. (Ext Drive)**

This message is for the use case when an implementation has detected that an Array Failed.

May also be shown as 806f060d0420fff or 0x806f060d0420fff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0176

User Response

1. Make sure that the RAID adapter firmware and hard disk drive firmware are at the latest level.
2. Make sure that the SAS cable is connected correctly.

3. Replace the SAS cable.
4. Replace the RAID adapter.
5. Replace the hard disk drive that is indicated by a lit status LED.

- **806f070c-2001ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 1)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2001ffff or 0x806f070c2001ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2002ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 2)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2002ffff or 0x806f070c2002ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2003ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 3)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2003ffff or 0x806f070c2003ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2004ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 4)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2004ffff or 0x806f070c2004ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2005ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 5)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2005ffff or 0x806f070c2005ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2006ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 6)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2006ffff or 0x806f070c2006ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2007ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 7)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2007ffff or 0x806f070c2007ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2008ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 8)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2008ffff or 0x806f070c2008ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2009ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 9)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2009ffff or 0x806f070c2009ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-200affff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 10)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c200affff or 0x806f070c200affff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-200bffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 11)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c200bffff or 0x806f070c200bffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-200cffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 12)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c200cffff or 0x806f070c200cffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-200dffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 13)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c200dffff or 0x806f070c200dffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-200effff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 14)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c200effff or 0x806f070c200effff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-200fffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 15)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c200fffff or 0x806f070c200fffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2010ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 16)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2010ffff or 0x806f070c2010ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2011ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 17)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2011ffff or 0x806f070c2011ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2012ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 18)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2012ffff or 0x806f070c2012ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2013ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 19)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2013ffff or 0x806f070c2013ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2014ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 20)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2014ffff or 0x806f070c2014ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2015ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 21)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2015ffff or 0x806f070c2015ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2016ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 22)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2016ffff or 0x806f070c2016ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2017ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 23)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2017ffff or 0x806f070c2017ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2018ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 24)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2018ffff or 0x806f070c2018ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology.

- **806f070c-2581ffff : Configuration Error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (All DIMMS)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has been corrected.

May also be shown as 806f070c2581ffff or 0x806f070c2581ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0126

User Response

Make sure that DIMMs are installed in the correct sequence and have the same size, type, speed, and technology. One of the DIMMs :

- **806f070d-0400ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 0)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0400ffff or 0x806f070d0400ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0401ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 1)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0401ffff or 0x806f070d0401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0402ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 2)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0402ffff or 0x806f070d0402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0403ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 3)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0403ffff or 0x806f070d0403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0404ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 4)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0404ffff or 0x806f070d0404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0405ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 5)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0405ffff or 0x806f070d0405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0406ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 6)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0406ffff or 0x806f070d0406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0407ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 7)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0407ffff or 0x806f070d0407ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0408ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 8)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0408ffff or 0x806f070d0408ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0409ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 9)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0409ffff or 0x806f070d0409ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-040affff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 10)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d040affff or 0x806f070d040affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-040bffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 11)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d040bffff or 0x806f070d040bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-040cffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 12)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d040cffff or 0x806f070d040cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-040dffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 13)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d040dffff or 0x806f070d040dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-040effff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 14)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d040effff or 0x806f070d040effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-040fffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 15)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d040fffff or 0x806f070d040fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0410ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 16)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0410ffff or 0x806f070d0410ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0411ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 17)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0411ffff or 0x806f070d0411ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0412ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 18)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0412ffff or 0x806f070d0412ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0413ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 19)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0413ffff or 0x806f070d0413ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0414ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 20)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0414ffff or 0x806f070d0414ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT **ID:** 0178

User Response

No action; information only.

- **806f070d-0415ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 21)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0415ffff or 0x806f070d0415ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT **ID:** 0178

User Response

No action; information only.

- **806f070d-0416ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 22)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0416ffff or 0x806f070d0416ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0417ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 23)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0417ffff or 0x806f070d0417ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0418ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 24)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0418ffff or 0x806f070d0418ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0419ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 25)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0419ffff or 0x806f070d0419ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-041affff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 26)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d041affff or 0x806f070d041affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-041bffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 27)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d041bffff or 0x806f070d041bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-041cffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 28)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d041cffff or 0x806f070d041cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-041dffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 29)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d041dffff or 0x806f070d041dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-041effff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 30)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d041effff or 0x806f070d041effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-041ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Drive 31)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d041ffff or 0x806f070d041ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f070d-0420ffff : Rebuild in progress for Array in system [ComputerSystemElementName]. (Ext Drive)**

This message is for the use case when an implementation has detected that an Array Rebuild is in Progress.

May also be shown as 806f070d0420ffff or 0x806f070d0420ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0178

User Response

No action; information only.

- **806f072b-2101ffff : A successful software or firmware change was detected on system [ComputerSystemElementName]. (IMM Promotion)**

This message is for the use case when an implementation has detected a Successful Software or Firmware Change.

May also be shown as 806f072b2101ffff or 0x806f072b2101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0450

User Response

No action; information only. IMM Recovery :

- **806f072b-2201ffff : A successful software or firmware change was detected on system [ComputerSystemElementName]. (Bkup Auto Update)**

This message is for the use case when an implementation has detected a Successful Software or Firmware Change.

May also be shown as 806f072b2201ffff or 0x806f072b2201ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0450

User Response

No action; information only. ROM Recovery :

- **806f0807-0301ffff : [ProcessorElementName] has been Disabled. (CPU 1)**

This message is for the use case when an implementation has detected a Processor has been Disabled.

May also be shown as 806f08070301ffff or 0x806f08070301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0061

User Response

No action; information only.

- **806f0807-0302ffff : [ProcessorElementName] has been Disabled. (CPU 2)**

This message is for the use case when an implementation has detected a Processor has been Disabled.

May also be shown as 806f08070302ffff or 0x806f08070302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0061

User Response

No action; information only.

- **806f0807-2584ffff : [ProcessorElementName] has been Disabled. (All CPUs)**

This message is for the use case when an implementation has detected a Processor has been Disabled.

May also be shown as 806f08072584ffff or 0x806f08072584ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0061

User Response

No action; information only. One of the CPUs :

- **806f080c-2001ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 1)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2001ffff or 0x806f080c2001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2002ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 2)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2002ffff or 0x806f080c2002ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2003ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 3)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2003ffff or 0x806f080c2003ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2004ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 4)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2004ffff or 0x806f080c2004ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2005ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 5)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2005ffff or 0x806f080c2005ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2006ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 6)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2006ffff or 0x806f080c2006ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2007ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 7)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2007ffff or 0x806f080c2007ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2008ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 8)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2008ffff or 0x806f080c2008ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2009ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 9)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2009ffff or 0x806f080c2009ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-200affff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 10)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c200affff or 0x806f080c200affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-200bffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 11)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c200bffff or 0x806f080c200bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-200cffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 12)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c200cffff or 0x806f080c200cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-200dffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 13)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c200dffff or 0x806f080c200dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-200effff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 14)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c200effff or 0x806f080c200effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-200ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 15)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c200fffff or 0x806f080c200fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2010ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 16)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2010ffff or 0x806f080c2010ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2011ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 17)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2011ffff or 0x806f080c2011ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2012ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 18)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2012ffff or 0x806f080c2012ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2013ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 19)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2013ffff or 0x806f080c2013ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2014ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 20)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2014ffff or 0x806f080c2014ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2015ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 21)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2015ffff or 0x806f080c2015ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2016ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 22)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2016ffff or 0x806f080c2016ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2017ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 23)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2017ffff or 0x806f080c2017ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2018ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 24)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2018ffff or 0x806f080c2018ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0140

User Response

No action; information only.

- **806f080c-2581ffff : Memory sparing initiated for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (All DIMMS)**

This message is for the use case when an implementation has detected that Memory double chip sparing has been initiated.

May also be shown as 806f080c2581ffff or 0x806f080c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0140

User Response

No action; information only. One of the DIMMs :

- **806f0813-2581ffff : An Uncorrectable Bus Error has occurred on system [ComputerSystemElementName]. (DIMMs)**

This message is for the use case when an implementation has detected a Bus Uncorrectable Error.

May also be shown as 806f08132581ffff or 0x806f08132581ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0240

User Response

1. Check the system-event log.
2. Check the DIMM error LEDs.
3. Remove the failing DIMM from the system board.
4. Check for a server firmware update. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
5. Make sure that the installed DIMMs are supported and configured correctly.
6. (Trained technician only) Replace the system board.

- **806f0813-2582ffff : An Uncorrectable Bus Error has occurred on system [ComputerSystemElementName]. (PCIs)**

This message is for the use case when an implementation has detected a Bus Uncorrectable Error.

May also be shown as 806f08132582ffff or 0x806f08132582ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT **ID:** 0240

User Response

1. Check the system-event log.
2. Check the PCI LED.
3. Remove the adapter from the indicated PCI slot.
4. Check for a server firmware update. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
5. (Trained technician only) Replace the system board.

- **806f0813-2584ffff : An Uncorrectable Bus Error has occurred on system [ComputerSystemElementName]. (CPUs)**

This message is for the use case when an implementation has detected a Bus Uncorrectable Error.

May also be shown as 806f08132584ffff or 0x806f08132584ffff

Severity

Error

Serviceable

Yes

Automatically notify support

Yes

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT **ID:** 0240

User Response

1. Check the system-event log.

2. (Trained technician only) Remove the failing microprocessor from the system board (see Removing a microprocessor and heat sink).
3. Check for a server firmware update. Important: Some cluster solutions require specific code levels or coordinated code updates. If the device is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.
4. Make sure that the two microprocessors are matching.
5. (Trained technician only) Replace the system board.

- **806f0823-2101ffff : Watchdog Timer interrupt occurred for [WatchdogElementName]. (IPMI Watchdog)**

This message is for the use case when an implementation has detected a Watchdog Timer interrupt occurred.

May also be shown as 806f08232101ffff or 0x806f08232101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0376

User Response

No action; information only.

- **806f090c-2001ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 1)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2001ffff or 0x806f090c2001ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2002ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 2)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2002ffff or 0x806f090c2002ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2003ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 3)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2003ffff or 0x806f090c2003ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2004ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 4)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2004ffff or 0x806f090c2004ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2005ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 5)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2005ffff or 0x806f090c2005ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2006ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 6)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2006ffff or 0x806f090c2006ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2007ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 7)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2007ffff or 0x806f090c2007ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2008ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 8)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2008ffff or 0x806f090c2008ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2009ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 9)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2009ffff or 0x806f090c2009ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-200affff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 10)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c200affff or 0x806f090c200affff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-200bffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 11)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c200bffff or 0x806f090c200bffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-200cffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 12)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c200cffff or 0x806f090c200cffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix:** PLAT ID: 0142**User Response**

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-200dffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 13)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c200dffff or 0x806f090c200dffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information**Prefix:** PLAT ID: 0142**User Response**

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-200effff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 14)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c200effff or 0x806f090c200effff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-200ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 15)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c200ffff or 0x806f090c200ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2010ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 16)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2010ffff or 0x806f090c2010ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.

2. Replace DIMM n. (n = DIMM number)

- **806f090c-2011ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 17)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2011ffff or 0x806f090c2011ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2012ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 18)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2012ffff or 0x806f090c2012ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2013ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 19)**

This message is for the use case when an implementation has detected Memory has been Throttled.
May also be shown as 806f090c2013ffff or 0x806f090c2013ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2014ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 20)**

This message is for the use case when an implementation has detected Memory has been Throttled.
May also be shown as 806f090c2014ffff or 0x806f090c2014ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2015ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 21)**

This message is for the use case when an implementation has detected Memory has been Throttled.
May also be shown as 806f090c2015ffff or 0x806f090c2015ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2016ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 22)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2016ffff or 0x806f090c2016ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

- **806f090c-2017ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 23)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2017ffff or 0x806f090c2017ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

• **806f090c-2018ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] Throttled. (DIMM 24)**

This message is for the use case when an implementation has detected Memory has been Throttled.

May also be shown as 806f090c2018ffff or 0x806f090c2018ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0142

User Response

1. Reseat the DIMM, and then restart the server.
2. Replace DIMM n. (n = DIMM number)

• **806f0a07-0301ffff : [ProcessorElementName] is operating in a Degraded State. (CPU 1)**

This message is for the use case when an implementation has detected a Processor is running in the Degraded state.

May also be shown as 806f0a070301ffff or 0x806f0a070301ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - CPU

SNMP Trap ID

42

CIM Information**Prefix:** PLAT ID: 0038**User Response**

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications.
 3. Make sure that the heat sink for microprocessor n is installed correctly.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **806f0a07-0302ffff : [ProcessorElementName] is operating in a Degraded State. (CPU 2)**

This message is for the use case when an implementation has detected a Processor is running in the Degraded state.

May also be shown as 806f0a070302ffff or 0x806f0a070302ffff

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Alert Category

Warning - CPU

SNMP Trap ID

42

CIM Information**Prefix:** PLAT ID: 0038**User Response**

1. Make sure that the fans are operating, that there are no obstructions to the airflow (front and rear of the server), that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
 2. Check the ambient temperature. You must be operating within the specifications.
 3. Make sure that the heat sink for microprocessor n is installed correctly.
 4. (Trained technician only) Replace microprocessor n. (n = microprocessor number)
- **806f0a0c-2001ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 1)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2001ffff or 0x806f0a0c2001ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2002ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 2)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2002ffff or 0x806f0a0c2002ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2003ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 3)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2003ffff or 0x806f0a0c2003ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2004ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 4)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2004ffff or 0x806f0a0c2004ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2005ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 5)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2005ffff or 0x806f0a0c2005ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2006ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 6)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2006ffff or 0x806f0a0c2006ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2007ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 7)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2007ffff or 0x806f0a0c2007ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2008ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 8)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2008ffff or 0x806f0a0c2008ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2009ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 9)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2009ffff or 0x806f0a0c2009ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-200affff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 10)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c200affff or 0x806f0a0c200affff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-200bffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 11)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c200bffff or 0x806f0a0c200bffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-200cffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 12)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c200cffff or 0x806f0a0c200cffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-200dffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 13)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c200dffff or 0x806f0a0c200dffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-200effff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 14)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c200effff or 0x806f0a0c200effff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-200fffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 15)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c200fffff or 0x806f0a0c200fffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2010ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 16)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2010ffff or 0x806f0a0c2010ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2011ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 17)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2011ffff or 0x806f0a0c2011ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2012ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 18)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2012ffff or 0x806f0a0c2012ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2013ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 19)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2013ffff or 0x806f0a0c2013ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2014ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 20)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2014ffff or 0x806f0a0c2014ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2015ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 21)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2015ffff or 0x806f0a0c2015ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2016ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 22)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2016ffff or 0x806f0a0c2016ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2017ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 23)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2017ffff or 0x806f0a0c2017ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a0c-2018ffff : An Over-Temperature Condition has been detected on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 24)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Detected.

May also be shown as 806f0a0c2018ffff or 0x806f0a0c2018ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0146

User Response

1. Make sure that the fans are operating, that there are no obstructions to the airflow, that the air baffles are in place and correctly installed, and that the server cover is installed and completely closed.
2. Make sure that ambient temperature is within the specifications.
3. If a fan has failed, complete the action for a fan failure.
4. Replace DIMM n. (n = DIMM number)

- **806f0a13-0301ffff : A Fatal Bus Error has occurred on system [ComputerSystemElementName]. (CPU 1 PECI)**

This message is for the use case when an implementation has detected a Bus Fatal Error.

May also be shown as 806f0a130301ffff or 0x806f0a130301ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0244

User Response

1. Reseat the microprocessor, and then restart the server.

2. Replace microprocessor n. (n = microprocessor number)

- **806f0a13-0302ffff : A Fatal Bus Error has occurred on system [ComputerSystemElementName]. (CPU 2 Peci)**

This message is for the use case when an implementation has detected a Bus Fatal Error.

May also be shown as 806f0a130302ffff or 0x806f0a130302ffff

Severity

Error

Serviceable

Yes

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0244

User Response

1. Reseat the microprocessor, and then restart the server.
2. Replace microprocessor n. (n = microprocessor number)

- **81010002-0701ffff : Numeric sensor [NumericSensorElementName] going low (lower non-critical) has deasserted. (CMOS Battery)**

This message is for the use case when an implementation has detected a Lower Non-critical sensor going low has deasserted.

May also be shown as 810100020701ffff or 0x810100020701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Voltage

SNMP Trap ID

13

CIM Information

Prefix: PLAT ID: 0477

User Response

No action; information only.

- **81010202-0701ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted. (CMOS Battery)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

May also be shown as 810102020701ffff or 0x810102020701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Voltage

SNMP Trap ID

1

CIM Information

Prefix: PLAT ID: 0481

User Response

No action; information only. SysBrd 12V : SysBrd 3.3V : SysBrd 5V :

- **81010204-1d01ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted. (Fan 1A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

May also be shown as 810102041d01ffff or 0x810102041d01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0481

User Response

No action; information only. Fan 1B Tach :

- **81010204-1d02ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted. (Fan 2A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

May also be shown as 810102041d02ffff or 0x810102041d02ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0481

User Response

No action; information only. Fan 2B Tach :

- **81010204-1d03ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted. (Fan 3A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

May also be shown as 810102041d03ffff or 0x810102041d03ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0481

User Response

No action; information only. Fan 3B Tach :

- **81010204-1d04ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted. (Fan 4A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

May also be shown as 810102041d04ffff or 0x810102041d04ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0481

User Response

No action; information only. Fan 4B Tach :

- **81010204-1d05ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted. (Fan 5A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

May also be shown as 810102041d05ffff or 0x810102041d05ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0481

User Response

No action; information only. Fan 5B Tach :

- **81010204-1d06ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted. (Fan 6A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

May also be shown as 810102041d06ffff or 0x810102041d06ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information**Prefix:** PLAT ID: 0481**User Response**

No action; information only. Fan 6B Tach :

- **81010204-1d07ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted. (Fan Riser1A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

May also be shown as 810102041d07ffff or 0x810102041d07ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information**Prefix:** PLAT ID: 0481**User Response**

No action; information only.

- **81010204-1d08ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted. (Fan Riser1B Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

May also be shown as 810102041d08ffff or 0x810102041d08ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information**Prefix:** PLAT ID: 0481

User Response

No action; information only.

- **81010204-1d09ffff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted. (Fan Riser2A Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

May also be shown as 810102041d09ffff or 0x810102041d09ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0481

User Response

No action; information only.

- **81010204-1d0affff : Numeric sensor [NumericSensorElementName] going low (lower critical) has deasserted. (Fan Riser2B Tach)**

This message is for the use case when an implementation has detected a Lower Critical sensor going low has deasserted.

May also be shown as 810102041d0affff or 0x810102041d0affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0481

User Response

No action; information only.

- **81010701-0701ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (RS1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107010701ffff or 0x810107010701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-0702ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (RS2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107010702ffff or 0x810107010702ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-0703ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (MID1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107010703ffff or 0x810107010703ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-0704ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (MID2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107010704ffff or 0x810107010704ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-0705ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (RAID RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107010705ffff or 0x810107010705ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-0706ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (PSU FR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107010706ffff or 0x810107010706ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-0707ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (Rear BP1 Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107010707ffff or 0x810107010707ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information**Prefix:** PLAT ID: 0491**User Response**

No action; information only.

- **81010701-0708ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (Rear BP2 Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107010708ffff or 0x810107010708ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information**Prefix:** PLAT ID: 0491**User Response**

No action; information only.

- **81010701-1401ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (CPU1 VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107011401ffff or 0x810107011401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information**Prefix:** PLAT ID: 0491

User Response

No action; information only.

- **81010701-1402ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (CPU2 VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107011402ffff or 0x810107011402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-1403ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (DIMM AB VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107011403ffff or 0x810107011403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-1404ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (DIMM CD VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107011404ffff or 0x810107011404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-1405ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (DIMM EF VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107011405ffff or 0x810107011405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-1406ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (DIMM GH VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107011406ffff or 0x810107011406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-2d01ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (PCH Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107012d01ffff or 0x810107012d01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010701-3701ffff : Numeric sensor [NumericSensorElementName] going high (upper non-critical) has deasserted. (Ambient Temp)**

This message is for the use case when an implementation has detected an Upper Non-critical sensor going high has deasserted.

May also be shown as 810107013701ffff or 0x810107013701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0491

User Response

No action; information only.

- **81010901-0701ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (RS1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109010701ffff or 0x810109010701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-0702ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (RS2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109010702ffff or 0x810109010702ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-0703ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (MID1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109010703ffff or 0x810109010703ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-0704ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (MID2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109010704ffff or 0x810109010704ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-0705ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (RAID RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109010705ffff or 0x810109010705ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-0706ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (PSU FR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109010706ffff or 0x810109010706ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-0707ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (Rear BP1 Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109010707ffff or 0x810109010707ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-0708ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (Rear BP2 Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109010708ffff or 0x810109010708ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-1401ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (CPU1 VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109011401ffff or 0x810109011401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-1402ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (CPU2 VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109011402ffff or 0x810109011402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-1403ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (DIMM AB VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109011403ffff or 0x810109011403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-1404ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (DIMM CD VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109011404ffff or 0x810109011404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-1405ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (DIMM EF VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109011405ffff or 0x810109011405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-1406ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (DIMM GH VR Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109011406ffff or 0x810109011406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-2d01ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (PCH Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109012d01ffff or 0x810109012d01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010901-3701ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (Ambient Temp)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109013701ffff or 0x810109013701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only.

- **81010902-0701ffff : Numeric sensor [NumericSensorElementName] going high (upper critical) has deasserted. (SysBrd 12V)**

This message is for the use case when an implementation has detected an Upper Critical sensor going high has deasserted.

May also be shown as 810109020701ffff or 0x810109020701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Voltage

SNMP Trap ID

1

CIM Information

Prefix: PLAT ID: 0495

User Response

No action; information only. SysBrd 3.3V : SysBrd 5V :

- **81010b01-0701ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (RS1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b010701ffff or 0x81010b010701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-0702ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (RS2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b010702ffff or 0x81010b010702ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-0703ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (MID1 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b010703ffff or 0x81010b010703ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-0704ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (MID2 RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b010704ffff or 0x81010b010704ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-0705ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (RAID RR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b010705ffff or 0x81010b010705ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-0706ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (PSU FR Amb Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b010706ffff or 0x81010b010706ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-0707ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (Rear BP1 Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b010707ffff or 0x81010b010707ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-0708ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (Rear BP2 Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b010708ffff or 0x81010b010708ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-1401ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (CPU1 VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b011401ffff or 0x81010b011401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-1402ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (CPU2 VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b011402ffff or 0x81010b011402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-1403ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (DIMM AB VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b011403ffff or 0x81010b011403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-1404ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (DIMM CD VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b011404ffff or 0x81010b011404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-1405ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (DIMM EF VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b011405ffff or 0x81010b011405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-1406ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (DIMM GH VR Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b011406ffff or 0x81010b011406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-2d01ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (PCH Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b012d01ffff or 0x81010b012d01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81010b01-3701ffff : Numeric sensor [NumericSensorElementName] going high (upper non-recoverable) has deasserted. (Ambient Temp)**

This message is for the use case when an implementation has detected an Upper Non-recoverable sensor going high has deasserted.

May also be shown as 81010b013701ffff or 0x81010b013701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0499

User Response

No action; information only.

- **81030006-2101ffff : Sensor [SensorElementName] has asserted. (Sig Verify Fail)**

This message is for the use case when an implementation has detected a Sensor has asserted.

May also be shown as 810300062101ffff or 0x810300062101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0508

User Response

No action; information only.

- **81030012-2301ffff : Sensor [SensorElementName] has asserted. (OS RealTime Mod)**

This message is for the use case when an implementation has detected a Sensor has asserted.

May also be shown as 810300122301ffff or 0x810300122301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0508

User Response

No action; information only.

- **81030021-0782ffff : Sensor [SensorElementName] has asserted. (PCIe Dev LK Down)**

This message is for the use case when an implementation has detected a Sensor has asserted.

May also be shown as 810300210782ffff or 0x810300210782ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0508

User Response

No action; information only.

- **81030108-1301ffff : Sensor [SensorElementName] has deasserted. (PS Heavy Load)**

This message is for the use case when an implementation has detected a Sensor has deasserted.

May also be shown as 810301081301ffff or 0x810301081301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0509

User Response

No action; information only.

- **8103010c-2581ffff : Sensor [SensorElementName] has deasserted. (Non-Auth DIMMs)**

This message is for the use case when an implementation has detected a Sensor has deasserted.

May also be shown as 8103010c2581ffff or 0x8103010c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0509

User Response

No action; information only.

- **81030112-0601ffff : Sensor [SensorElementName] has deasserted. (SMM Mode)**

This message is for the use case when an implementation has detected a Sensor has deasserted.

May also be shown as 810301120601ffff or 0x810301120601ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0509

User Response

No action; information only. SMM Monitor :

- **81030121-0782ffff : Sensor [SensorElementName] has deasserted. (PCIe Dev LK Down)**

This message is for the use case when an implementation has detected a Sensor has deasserted.

May also be shown as 810301210782ffff or 0x810301210782ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0509

User Response

No action; information only.

- **81070101-0c01ffff : Sensor [SensorElementName] has deasserted the transition from normal to non-critical state. (Ambient Status)**

This message is for the use case when an implementation has detected that a Sensor has deasserted a transition to non-critical from normal.

May also be shown as 810701010c01ffff or 0x810701010c01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0521

User Response

No action; information only.

- **81070101-2c01ffff : Sensor [SensorElementName] has deasserted the transition from normal to non-critical state. (ML2 OverTemp)**

This message is for the use case when an implementation has detected that a Sensor has deasserted a transition to non-critical from normal.

May also be shown as 810701012c01ffff or 0x810701012c01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Temperature

SNMP Trap ID

12

CIM Information

Prefix: PLAT ID: 0521

User Response

No action; information only.

- **8107010d-2582ffff : Sensor [SensorElementName] has deasserted the transition from normal to non-critical state. (RAID Vol State)**

This message is for the use case when an implementation has detected that a Sensor has deasserted a transition to non-critical from normal.

May also be shown as 8107010d2582ffff or 0x8107010d2582ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information

Prefix: PLAT ID: 0521

User Response

No action; information only.

- **8107010f-2201ffff : Sensor [SensorElementName] has deasserted the transition from normal to non-critical state. (GPT Status)**

This message is for the use case when an implementation has detected that a Sensor has deasserted a transition to non-critical from normal.

May also be shown as 8107010f2201ffff or 0x8107010f2201ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information

Prefix: PLAT ID: 0521

User Response

No action; information only.

- **8107010f-2582ffff : Sensor [SensorElementName] has deasserted the transition from normal to non-critical state. (I/O Resources)**

This message is for the use case when an implementation has detected that a Sensor has deasserted a transition to non-critical from normal.

May also be shown as 8107010f2582ffff or 0x8107010f2582ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information

Prefix: PLAT ID: 0521

User Response

No action; information only.

- **81070125-2583ffff : Sensor [SensorElementName] has deasserted the transition from normal to non-critical state. (X8 PCI 1 Config)**

This message is for the use case when an implementation has detected that a Sensor has deasserted a transition to non-critical from normal.

May also be shown as 810701252583ffff or 0x810701252583ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information

Prefix: PLAT ID: 0521

User Response

No action; information only. X8 PCI 2 Config : X8 PCI 6 Config : X8 PCI 7 Config :

- **81070128-2e01ffff : Sensor [SensorElementName] has deasserted the transition from normal to non-critical state. (ME Recovery)**

This message is for the use case when an implementation has detected that a Sensor has deasserted a transition to non-critical from normal.

May also be shown as 810701282e01ffff or 0x810701282e01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information

Prefix: PLAT ID: 0521

User Response

No action; information only.

- **81070201-0301ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (CPU 1 OverTemp)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702010301ffff or 0x810702010301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070201-0302ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (CPU 2 OverTemp)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702010302ffff or 0x810702010302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070201-1101ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PCI 1 Temp)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702011101ffff or 0x810702011101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070201-1102ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PCI 2 Temp)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702011102ffff or 0x810702011102ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070201-1103ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PCI 3 Temp)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702011103ffff or 0x810702011103ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070201-1104ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PCI 4 Temp)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702011104ffff or 0x810702011104ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070201-1105ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PCI 5 Temp)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702011105ffff or 0x810702011105ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070201-1106ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PCI 6 Temp)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702011106ffff or 0x810702011106ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070201-1107ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PCI 7 Temp)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702011107ffff or 0x810702011107ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070201-1108ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PCI 8 Temp)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702011108ffff or 0x810702011108ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070202-0701ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (SysBrd Vol Fault)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702020701ffff or 0x810702020701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Voltage

SNMP Trap ID

1

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070204-0a01ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PS 1 Fan Fault)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702040a01ffff or 0x810702040a01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070204-0a02ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PS 2 Fan Fault)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702040a02ffff or 0x810702040a02ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070208-0a01ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PS 1 Therm Fault)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702080a01ffff or 0x810702080a01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070208-0a02ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (PS 2 Therm Fault)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702080a02ffff or 0x810702080a02ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information**Prefix:** PLAT ID: 0523**User Response**

No action; information only.

- **8107020c-2585ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (nvDIMM Status)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 8107020c2585ffff or 0x8107020c2585ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information**Prefix:** PLAT ID: 0523**User Response**

No action; information only.

- **8107020d-2582ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (RAID Vol State)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 8107020d2582ffff or 0x8107020d2582ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information**Prefix:** PLAT ID: 0523

User Response

No action; information only.

- **8107020f-2201ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (TXT ACM Module)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 8107020f2201ffff or 0x8107020f2201ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only. nvDIMM Flash :

- **8107020f-2582ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (I/O Resources)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 8107020f2582ffff or 0x8107020f2582ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070214-2201ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (TPM Lock)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702142201ffff or 0x810702142201ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070219-0701ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (SysBrd Fault)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702190701ffff or 0x810702190701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **8107021b-0301ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (CPU 1 QPILinkErr)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 8107021b0301ffff or 0x8107021b0301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **8107021b-0302ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (CPU 2 QPILinkErr)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 8107021b0302ffff or 0x8107021b0302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only.

- **81070228-2e01ffff : Sensor [SensorElementName] has transitioned to a less severe state from critical. (ME Error)**

This message is for the use case when an implementation has detected a Sensor transition to less severe from critical.

May also be shown as 810702282e01ffff or 0x810702282e01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0523

User Response

No action; information only. ME Flash Error :

- **81070301-0301ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (CPU 1 OverTemp)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 810703010301ffff or 0x810703010301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **81070301-0302ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (CPU 2 OverTemp)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 810703010302ffff or 0x810703010302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **81070301-1101ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (PCI 1 Temp)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 810703011101ffff or 0x810703011101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **81070301-1102ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (PCI 2 Temp)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 810703011102ffff or 0x810703011102ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **81070301-1103ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (PCI 3 Temp)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 810703011103ffff or 0x810703011103ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **81070301-1104ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (PCI 4 Temp)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 810703011104ffff or 0x810703011104ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **81070301-1105ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (PCI 5 Temp)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 810703011105ffff or 0x810703011105ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **81070301-1106ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (PCI 6 Temp)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 810703011106ffff or 0x810703011106ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **81070301-1107ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (PCI 7 Temp)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 810703011107ffff or 0x810703011107ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **81070301-1108ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (PCI 8 Temp)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 810703011108ffff or 0x810703011108ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **81070301-2c01ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (ML2 OverTemp)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 810703012c01ffff or 0x810703012c01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **8107030d-2582ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable from a less severe state. (RAID Vol State)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable from less severe has deasserted.

May also be shown as 8107030d2582ffff or 0x8107030d2582ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0525

User Response

No action; information only.

- **81070608-0a01ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable. (PS1 12V OC Fault)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable has deasserted.

May also be shown as 810706080a01ffff or 0x810706080a01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information**Prefix:** PLAT ID: 0531**User Response**

No action; information only. PS1 12V OV Fault : PS1 12V UV Fault : PS1 12Vaux Fault :

- **81070608-0a02ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable. (PS2 12V OC Fault)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable has deasserted.

May also be shown as 810706080a02ffff or 0x810706080a02ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information**Prefix:** PLAT ID: 0531**User Response**

No action; information only. PS2 12V OV Fault : PS2 12V UV Fault : PS2 12Vaux Fault :

- **81070625-2583ffff : Sensor [SensorElementName] has deasserted the transition to non-recoverable. (X8 PCI 1 Config)**

This message is for the use case when an implementation has detected that the Sensor transition to non-recoverable has deasserted.

May also be shown as 810706252583ffff or 0x810706252583ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information**Prefix:** PLAT ID: 0531

User Response

No action; information only. X8 PCI 2 Config : X8 PCI 6 Config : X8 PCI 7 Config :

- **810b010a-1e81ffff : Redundancy Lost for [RedundancySetElementName] has deasserted. (Fan Zone 1)**

This message is for the use case when Redundancy Lost has deasserted.

May also be shown as 810b010a1e81ffff or 0x810b010a1e81ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0803

User Response

No action; information only.

- **810b010a-1e82ffff : Redundancy Lost for [RedundancySetElementName] has deasserted. (Fan Zone 2)**

This message is for the use case when Redundancy Lost has deasserted.

May also be shown as 810b010a1e82ffff or 0x810b010a1e82ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0803

User Response

No action; information only.

- **810b010a-1e83ffff : Redundancy Lost for [RedundancySetElementName] has deasserted. (Fan Zone 3)**

This message is for the use case when Redundancy Lost has deasserted.

May also be shown as 810b010a1e83ffff or 0x810b010a1e83ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT **ID:** 0803

User Response

No action; information only.

- **810b010a-1e84ffff : Redundancy Lost for [RedundancySetElementName] has deasserted. (Fan Zone 4)**

This message is for the use case when Redundancy Lost has deasserted.

May also be shown as 810b010a1e84ffff or 0x810b010a1e84ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT **ID:** 0803

User Response

No action; information only.

- **810b010c-2581ffff : Redundancy Lost for [RedundancySetElementName] has deasserted. (Backup Memory)**

This message is for the use case when Redundancy Lost has deasserted.

May also be shown as 810b010c2581ffff or 0x810b010c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0803

User Response

No action; information only.

- **810b0309-1301ffff : Non-redundant:Sufficient Resources from Redundancy Degraded or Fully Redundant for [RedundancySetElementName] has deasserted. (Power Resource)**

This message is for the use case when a Redundancy Set has transitioned from Non-redundant:Sufficient Resources.

May also be shown as 810b03091301ffff or 0x810b03091301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Redundant Power Supply

SNMP Trap ID

10

CIM Information

Prefix: PLAT ID: 0807

User Response

No action; information only.

- **810b030c-2581ffff : Non-redundant:Sufficient Resources from Redundancy Degraded or Fully Redundant for [RedundancySetElementName] has deasserted. (Backup Memory)**

This message is for the use case when a Redundancy Set has transitioned from Non-redundant:Sufficient Resources.

May also be shown as 810b030c2581ffff or 0x810b030c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information**Prefix:** PLAT ID: 0807**User Response**

No action; information only.

- **810b0509-1301ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has deasserted. (Power Resource)**

This message is for the use case when a Redundancy Set has transitioned from Non-redundant: Insufficient Resources.

May also be shown as 810b05091301ffff or 0x810b05091301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Redundant Power Supply

SNMP Trap ID

9

CIM Information**Prefix:** PLAT ID: 0811**User Response**

No action; information only.

- **810b050a-1e81ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has deasserted. (Fan Zone 1)**

This message is for the use case when a Redundancy Set has transitioned from Non-redundant: Insufficient Resources.

May also be shown as 810b050a1e81ffff or 0x810b050a1e81ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information**Prefix:** PLAT ID: 0811

User Response

No action; information only.

- **810b050a-1e82ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has deasserted. (Fan Zone 2)**

This message is for the use case when a Redundancy Set has transitioned from Non-redundant: Insufficient Resources.

May also be shown as 810b050a1e82ffff or 0x810b050a1e82ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0811

User Response

No action; information only.

- **810b050a-1e83ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has deasserted. (Fan Zone 3)**

This message is for the use case when a Redundancy Set has transitioned from Non-redundant: Insufficient Resources.

May also be shown as 810b050a1e83ffff or 0x810b050a1e83ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0811

User Response

No action; information only.

- **810b050a-1e84ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has deasserted. (Fan Zone 4)**

This message is for the use case when a Redundancy Set has transitioned from Non-redundant: Insufficient Resources.

May also be shown as 810b050a1e84ffff or 0x810b050a1e84ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Fan Failure

SNMP Trap ID

11

CIM Information

Prefix: PLAT ID: 0811

User Response

No action; information only.

- **810b050c-2581ffff : Non-redundant:Insufficient Resources for [RedundancySetElementName] has deasserted. (Backup Memory)**

This message is for the use case when a Redundancy Set has transitioned from Non-redundant: Insufficient Resources.

May also be shown as 810b050c2581ffff or 0x810b050c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0811

User Response

No action; information only.

- **816f0007-0301ffff : [ProcessorElementName] has Recovered from IERR. (CPU 1)**

This message is for the use case when an implementation has detected a Processor Recovered - IERR Condition.

May also be shown as 816f00070301ffff or 0x816f00070301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0043

User Response

No action; information only.

- **816f0007-0302ffff : [ProcessorElementName] has Recovered from IERR. (CPU 2)**

This message is for the use case when an implementation has detected a Processor Recovered - IERR Condition.

May also be shown as 816f00070302ffff or 0x816f00070302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0043

User Response

No action; information only.

- **816f0008-0a01ffff : [PowerSupplyElementName] has been removed from container [PhysicalPackageElementName]. (Power Supply 1)**

This message is for the use case when an implementation has detected a Power Supply has been removed.

May also be shown as 816f00080a01ffff or 0x816f00080a01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0085

User Response

No action; information only.

- **816f0008-0a02ffff : [PowerSupplyElementName] has been removed from container [PhysicalPackageElementName]. (Power Supply 2)**

This message is for the use case when an implementation has detected a Power Supply has been removed.

May also be shown as 816f00080a02ffff or 0x816f00080a02ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0085

User Response

No action; information only.

- **816f0009-1301ffff : [PowerSupplyElementName] has been turned on. (Host Power)**

This message is for the use case when an implementation has detected a Power Unit that has been Enabled.

May also be shown as 816f00091301ffff or 0x816f00091301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Power On

SNMP Trap ID

24

CIM Information

Prefix: PLAT ID: 0107

User Response

No action; information only.

- **816f000d-0400ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 0)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0400ffff or 0x816f000d0400ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0401ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 1)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0401ffff or 0x816f000d0401ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0402ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 2)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0402ffff or 0x816f000d0402ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0403ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 3)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0403ffff or 0x816f000d0403ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0404ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 4)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0404ffff or 0x816f000d0404ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0405ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 5)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0405ffff or 0x816f000d0405ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
 2. Replace the hard disk drive.
 3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
 4. Replace backplane.
- **816f000d-0406ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 6)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0406ffff or 0x816f000d0406ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
 2. Replace the hard disk drive.
 3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
 4. Replace backplane.
- **816f000d-0407ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 7)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0407ffff or 0x816f000d0407ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0408ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 8)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0408ffff or 0x816f000d0408ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0409ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 9)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0409ffff or 0x816f000d0409ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
 2. Replace the hard disk drive.
 3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
 4. Replace backplane.
- **816f000d-040affff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 10)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d040affff or 0x816f000d040affff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
 2. Replace the hard disk drive.
 3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
 4. Replace backplane.
- **816f000d-040bffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 11)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d040bfff or 0x816f000d040bfff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-040cfff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 12)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d040cfff or 0x816f000d040cfff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-040dffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 13)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d040dffff or 0x816f000d040dffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-040effff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 14)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d040effff or 0x816f000d040effff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.

3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-040ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 15)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d040ffff or 0x816f000d040ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0410ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 16)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0410ffff or 0x816f000d0410ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0411ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 17)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0411ffff or 0x816f000d0411ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0412ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 18)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0412ffff or 0x816f000d0412ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0413ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 19)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0413ffff or 0x816f000d0413ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0414ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 20)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0414ffff or 0x816f000d0414ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
 2. Replace the hard disk drive.
 3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
 4. Replace backplane.
- **816f000d-0415ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 21)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0415ffff or 0x816f000d0415ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
 2. Replace the hard disk drive.
 3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
 4. Replace backplane.
- **816f000d-0416ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 22)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0416ffff or 0x816f000d0416ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0417ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 23)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0417ffff or 0x816f000d0417ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0418ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 24)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0418ffff or 0x816f000d0418ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
 2. Replace the hard disk drive.
 3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
 4. Replace backplane.
- **816f000d-0419ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 25)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0419ffff or 0x816f000d0419ffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
 2. Replace the hard disk drive.
 3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
 4. Replace backplane.
- **816f000d-041affff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 26)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d041affff or 0x816f000d041affff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-041bffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 27)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d041bffff or 0x816f000d041bffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-041cffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 28)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d041cffff or 0x816f000d041cffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-041dffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 29)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d041dffff or 0x816f000d041dffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.

3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-041effff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 30)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d041effff or 0x816f000d041effff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-041fffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Drive 31)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d041fffff or 0x816f000d041fffff

Severity

Info

Serviceable

Yes

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Replace backplane.

- **816f000d-0420ffff : The Drive [StorageVolumeElementName] has been removed from unit [PhysicalPackageElementName]. (Ext Drive)**

This message is for the use case when an implementation has detected a Drive has been Removed.

May also be shown as 816f000d0420ffff or 0x816f000d0420ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

22

CIM Information

Prefix: PLAT ID: 0163

User Response

1. Reseat hard disk drive n.(n = hard disk drive number). Wait 1 minute or more before reinstalling the drive.
2. Replace the hard disk drive.
3. Make sure that the disk firmware and RAID controller firmware are at the latest level.
4. Check the SAS cable.

- **816f000f-2201ffff : The System [ComputerSystemElementName] has detected a POST Error deassertion. (ABR Status)**

This message is for the use case when an implementation has detected that Post Error has deasserted.

May also be shown as 816f000f2201ffff or 0x816f000f2201ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0185

User Response

No action; information only. Firmware Error : Sys Boot Status : X8 PCI 1 Firm : X8 PCI 2 Firm : X8 PCI 6 Firm : X8 PCI 7 Firm :

- **816f0013-1701ffff : System [ComputerSystemElementName] has recovered from a diagnostic interrupt. (NMI State)**

This message is for the use case when an implementation has detected a recovery from a Front Panel NMI / Diagnostic Interrupt

May also be shown as 816f00131701ffff or 0x816f00131701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0223

User Response

No action; information only.

- **816f0021-2201ffff : Fault condition removed on slot [PhysicalConnectorElementName] on system [ComputerSystemElementName]. (No Op ROM Space)**

This message is for the use case when an implementation has detected a Fault condition in a slot has been removed.

May also be shown as 816f00212201ffff or 0x816f00212201ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0331

User Response

No action; information only.

- **816f0021-2582ffff : Fault condition removed on slot [PhysicalConnectorElementName] on system [ComputerSystemElementName]. (All PCI Error)**

This message is for the use case when an implementation has detected a Fault condition in a slot has been removed.

May also be shown as 816f00212582ffff or 0x816f00212582ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0331

User Response

No action; information only. One of PCI Error :

- **816f0021-2c01ffff : Fault condition removed on slot [PhysicalConnectorElementName] on system [ComputerSystemElementName]. (ML2 Card Fault)**

This message is for the use case when an implementation has detected a Fault condition in a slot has been removed.

May also be shown as 816f00212c01ffff or 0x816f00212c01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0331

User Response

No action; information only.

- **816f0021-3001ffff : Fault condition removed on slot [PhysicalConnectorElementName] on system [ComputerSystemElementName]. (Internal RAID)**

This message is for the use case when an implementation has detected a Fault condition in a slot has been removed.

May also be shown as 816f00213001ffff or 0x816f00213001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0331

User Response

No action; information only. PCI 1 : PCI 2 : PCI 3 : PCI 4 : PCI 5 : PCI 6 : PCI 7 : PCI 8 :

- **816f0028-2101ffff : Sensor [SensorElementName] has returned to normal on management system [ComputerSystemElementName]. (TPM Cmd Failures)**

This message is for the use case when an implementation has detected a Sensor returned from degraded/unavailable/failure.

May also be shown as 816f00282101ffff or 0x816f00282101ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Other

SNMP Trap ID

60

CIM Information

Prefix: PLAT ID: 0399

User Response

No action; information only.

- **816f0107-0301ffff : An Over-Temperature Condition has been removed on [ProcessorElementName]. (CPU 1)**

This message is for the use case when an implementation has detected a Over-Temperature Condition has been Removed for Processor.

May also be shown as 816f01070301ffff or 0x816f01070301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0037

User Response

No action; information only.

- **816f0107-0302ffff : An Over-Temperature Condition has been removed on [ProcessorElementName]. (CPU 2)**

This message is for the use case when an implementation has detected a Over-Temperature Condition has been Removed for Processor.

May also be shown as 816f01070302ffff or 0x816f01070302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0037

User Response

No action; information only.

- **816f0108-0a01ffff : [PowerSupplyElementName] has returned to OK status. (Power Supply 1)**

This message is for the use case when an implementation has detected a Power Supply return to normal operational status.

May also be shown as 816f01080a01ffff or 0x816f01080a01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information

Prefix: PLAT ID: 0087

User Response

No action; information only.

- **816f0108-0a02ffff : [PowerSupplyElementName] has returned to OK status. (Power Supply 2)**

This message is for the use case when an implementation has detected a Power Supply return to normal operational status.

May also be shown as 816f01080a02ffff or 0x816f01080a02ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information

Prefix: PLAT ID: 0087

User Response

No action; information only.

- **816f010c-2001ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 1)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2001ffff or 0x816f010c2001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2002ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 2)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2002ffff or 0x816f010c2002ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2003ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 3)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2003ffff or 0x816f010c2003ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2004ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 4)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2004ffff or 0x816f010c2004ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2005ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 5)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2005ffff or 0x816f010c2005ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2006ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 6)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2006ffff or 0x816f010c2006ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2007ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 7)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2007ffff or 0x816f010c2007ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2008ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 8)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2008ffff or 0x816f010c2008ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2009ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 9)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2009ffff or 0x816f010c2009ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-200affff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 10)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c200affff or 0x816f010c200affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT ID: 0139**User Response**

No action; information only.

- **816f010c-200bffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 11)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c200bffff or 0x816f010c200bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT ID: 0139**User Response**

No action; information only.

- **816f010c-200cffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 12)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c200cffff or 0x816f010c200cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT ID: 0139

User Response

No action; information only.

- **816f010c-200dffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 13)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c200dffff or 0x816f010c200dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-200effff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 14)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c200effff or 0x816f010c200effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-200fffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 15)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c200ffff or 0x816f010c200ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2010ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 16)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2010ffff or 0x816f010c2010ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2011ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 17)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2011ffff or 0x816f010c2011ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2012ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 18)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2012ffff or 0x816f010c2012ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2013ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 19)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2013ffff or 0x816f010c2013ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2014ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 20)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2014ffff or 0x816f010c2014ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2015ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 21)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2015ffff or 0x816f010c2015ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT ID: 0139**User Response**

No action; information only.

- **816f010c-2016ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 22)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2016ffff or 0x816f010c2016ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT ID: 0139**User Response**

No action; information only.

- **816f010c-2017ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 23)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2017ffff or 0x816f010c2017ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information**Prefix:** PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2018ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 24)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2018ffff or 0x816f010c2018ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only.

- **816f010c-2581ffff : Uncorrectable error recovery detected for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (All DIMMS)**

This message is for the use case when an implementation has detected a Memory uncorrectable error recovery.

May also be shown as 816f010c2581ffff or 0x816f010c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0139

User Response

No action; information only. One of the DIMMs :

- **816f010d-0400ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 0)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0400ffff or 0x816f010d0400ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0401ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 1)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0401ffff or 0x816f010d0401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0402ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 2)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0402ffff or 0x816f010d0402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0403ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 3)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0403ffff or 0x816f010d0403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0404ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 4)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0404ffff or 0x816f010d0404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0405ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 5)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0405ffff or 0x816f010d0405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0167

User Response

No action; information only.

- **816f010d-0406ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 6)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0406ffff or 0x816f010d0406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0167

User Response

No action; information only.

- **816f010d-0407ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 7)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0407ffff or 0x816f010d0407ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0408ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 8)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0408ffff or 0x816f010d0408ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0409ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 9)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0409ffff or 0x816f010d0409ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-040affff : The Drive [StorageVolumeElementName] has been enabled. (Drive 10)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d040affff or 0x816f010d040affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-040bffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 11)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d040bffff or 0x816f010d040bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-040cffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 12)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d040cffff or 0x816f010d040cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-040dffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 13)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d040dffff or 0x816f010d040dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-040effff : The Drive [StorageVolumeElementName] has been enabled. (Drive 14)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d040effff or 0x816f010d040effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-040fffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 15)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d040fffff or 0x816f010d040fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0410ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 16)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0410ffff or 0x816f010d0410ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0411ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 17)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0411ffff or 0x816f010d0411ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0412ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 18)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0412ffff or 0x816f010d0412ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0413ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 19)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0413ffff or 0x816f010d0413ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0414ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 20)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0414ffff or 0x816f010d0414ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0415ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 21)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0415ffff or 0x816f010d0415ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0416ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 22)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0416ffff or 0x816f010d0416ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0417ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 23)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0417ffff or 0x816f010d0417ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0418ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 24)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0418ffff or 0x816f010d0418ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0419ffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 25)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0419ffff or 0x816f010d0419ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-041affff : The Drive [StorageVolumeElementName] has been enabled. (Drive 26)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d041affff or 0x816f010d041affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0167**User Response**

No action; information only.

- **816f010d-041bffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 27)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d041bffff or 0x816f010d041bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0167**User Response**

No action; information only.

- **816f010d-041cffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 28)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d041cffff or 0x816f010d041cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0167**User Response**

No action; information only.

- **816f010d-041dffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 29)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d041dffff or 0x816f010d041dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-041effff : The Drive [StorageVolumeElementName] has been enabled. (Drive 30)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d041effff or 0x816f010d041effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-041fffff : The Drive [StorageVolumeElementName] has been enabled. (Drive 31)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d041fffff or 0x816f010d041fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010d-0420ffff : The Drive [StorageVolumeElementName] has been enabled. (Ext Drive)**

This message is for the use case when an implementation has detected a Drive was Enabled.

May also be shown as 816f010d0420ffff or 0x816f010d0420ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0167

User Response

No action; information only.

- **816f010f-2201ffff : The System [ComputerSystemElementName] has recovered from a firmware hang. (Firmware Error)**

This message is for the use case when an implementation has recovered from a System Firmware Hang.

May also be shown as 816f010f2201ffff or 0x816f010f2201ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0187

User Response

No action; information only.

- **816f0113-0301ffff : System [ComputerSystemElementName] has recovered from a bus timeout. (CPU 1 PECI)**

This message is for the use case when an implementation has detected that a system has recovered from a Bus Timeout.

May also be shown as 816f01130301ffff or 0x816f01130301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0225

User Response

1. (Trained technician only) Replace microprocessor n (see Removing a microprocessor and heat sink and Replacing a microprocessor and heat sink).
2. If the problem persists and there is no other CPU with the same error indication, replace the system board.
3. (Trained technician only) Replace the system board (see Removing the system board and Replacing the system board). (n = microprocessor number)

- **816f0113-0302ffff : System [ComputerSystemElementName] has recovered from a bus timeout. (CPU 2 PECI)**

This message is for the use case when an implementation has detected that a system has recovered from a Bus Timeout.

May also be shown as 816f01130302ffff or 0x816f01130302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0225

User Response

1. (Trained technician only) Replace microprocessor n (see Removing a microprocessor and heat sink and Replacing a microprocessor and heat sink).
 2. If the problem persists and there is no other CPU with the same error indication, replace the system board.
 3. (Trained technician only) Replace the system board (see Removing the system board and Replacing the system board). (n = microprocessor number)
- **816f011b-0701ffff : The connector [PhysicalConnectorElementName] configuration error has been repaired. (Front USB)**

This message is for the use case when an implementation has detected an Interconnect Configuration was Repaired.

May also be shown as 816f011b0701ffff or 0x816f011b0701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0267

User Response

No action; information only. Front Video :

- **816f011b-0c01ffff : The connector [PhysicalConnectorElementName] configuration error has been repaired. (FP LCD Cable)**

This message is for the use case when an implementation has detected an Interconnect Configuration was Repaired.

May also be shown as 816f011b0c01ffff or 0x816f011b0c01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0267

User Response

No action; information only.

- **816f011b-2586ffff : The connector [PhysicalConnectorElementName] configuration error has been repaired. (nvDIMM Cable)**

This message is for the use case when an implementation has detected an Interconnect Configuration was Repaired.

May also be shown as 816f011b2586ffff or 0x816f011b2586ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0267

User Response

No action; information only.

- **816f0125-0c01ffff : [ManagedElementName] detected as present. (Front Panel)**

This message is for the use case when an implementation has detected a Managed Element is now Present.

May also be shown as 816f01250c01ffff or 0x816f01250c01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0390

User Response

No action; information only.

- **816f0125-1001ffff : [ManagedElementName] detected as present. (PCI Riser 1)**

This message is for the use case when an implementation has detected a Managed Element is now Present.

May also be shown as 816f01251001ffff or 0x816f01251001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0390

User Response

No action; information only.

- **816f0125-1002ffff : [ManagedElementName] detected as present. (PCI Riser 2)**

This message is for the use case when an implementation has detected a Managed Element is now Present.

May also be shown as 816f01251002ffff or 0x816f01251002ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0390

User Response

No action; information only.

- **816f0125-100bffff : [ManagedElementName] detected as present. (PDB Card)**

This message is for the use case when an implementation has detected a Managed Element is now Present.

May also be shown as 816f0125100bffff or 0x816f0125100bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0390

User Response

No action; information only.

- **816f0125-2c01ffff : [ManagedElementName] detected as present. (ML2 Card)**

This message is for the use case when an implementation has detected a Managed Element is now Present.

May also be shown as 816f01252c01ffff or 0x816f01252c01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0390

User Response

No action; information only.

- **816f0207-0301ffff : [ProcessorElementName] has Recovered from FRB1/BIST condition. (CPU 1)**

This message is for the use case when an implementation has detected a Processor Recovered - FRB1/BIST condition.

May also be shown as 816f02070301ffff or 0x816f02070301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information**Prefix:** PLAT ID: 0045**User Response**

No action; information only.

- **816f0207-0302ffff : [ProcessorElementName] has Recovered from FRB1/BIST condition. (CPU 2)**

This message is for the use case when an implementation has detected a Processor Recovered - FRB1/BIST condition.

May also be shown as 816f02070302ffff or 0x816f02070302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information**Prefix:** PLAT ID: 0045**User Response**

No action; information only.

- **816f0207-2584ffff : [ProcessorElementName] has Recovered from FRB1/BIST condition. (All CPUs)**

This message is for the use case when an implementation has detected a Processor Recovered - FRB1/BIST condition.

May also be shown as 816f02072584ffff or 0x816f02072584ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information**Prefix:** PLAT ID: 0045**User Response**

No action; information only. One of the CPUs :

- **816f020d-0400ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 0)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0400ffff or 0x816f020d0400ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT **ID:** 0169

User Response

No action; information only.

- **816f020d-0401ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 1)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0401ffff or 0x816f020d0401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT **ID:** 0169

User Response

No action; information only.

- **816f020d-0402ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 2)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0402ffff or 0x816f020d0402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0403ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 3)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0403ffff or 0x816f020d0403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0404ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 4)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0404ffff or 0x816f020d0404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0405ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 5)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0405ffff or 0x816f020d0405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0406ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 6)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0406ffff or 0x816f020d0406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0407ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 7)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0407ffff or 0x816f020d0407ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0408ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 8)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0408ffff or 0x816f020d0408ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0409ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 9)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0409ffff or 0x816f020d0409ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-040affff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 10)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d040affff or 0x816f020d040affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-040bffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 11)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d040bffff or 0x816f020d040bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-040cffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 12)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d040cffff or 0x816f020d040cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-040dffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 13)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d040dffff or 0x816f020d040dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-040effff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 14)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d040effff or 0x816f020d040effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-040fffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 15)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d040fffff or 0x816f020d040fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0410ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 16)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0410ffff or 0x816f020d0410ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0411ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 17)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0411ffff or 0x816f020d0411ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0412ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 18)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0412ffff or 0x816f020d0412ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0413ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 19)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0413ffff or 0x816f020d0413ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0414ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 20)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0414ffff or 0x816f020d0414ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0415ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 21)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0415ffff or 0x816f020d0415ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0416ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 22)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0416ffff or 0x816f020d0416ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT **ID:** 0169

User Response

No action; information only.

- **816f020d-0417ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 23)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0417ffff or 0x816f020d0417ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT **ID:** 0169

User Response

No action; information only.

- **816f020d-0418ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 24)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0418ffff or 0x816f020d0418ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT **ID:** 0169

User Response

No action; information only.

- **816f020d-0419ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 25)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0419ffff or 0x816f020d0419ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT **ID:** 0169

User Response

No action; information only.

- **816f020d-041affff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 26)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d041affff or 0x816f020d041affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-041bffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 27)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d041bffff or 0x816f020d041bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-041cffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 28)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d041cffff or 0x816f020d041cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-041dffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 29)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d041dffff or 0x816f020d041dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-041effff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 30)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d041effff or 0x816f020d041effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-041ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Drive 31)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d041ffff or 0x816f020d041ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f020d-0420ffff : Failure no longer Predicted on drive [StorageVolumeElementName] for array [ComputerSystemElementName]. (Ext Drive)**

This message is for the use case when an implementation has detected an Array Failure is no longer Predicted.

May also be shown as 816f020d0420ffff or 0x816f020d0420ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Predicted Failure

SNMP Trap ID

27

CIM Information

Prefix: PLAT ID: 0169

User Response

No action; information only.

- **816f0308-0a01ffff : [PowerSupplyElementName] has returned to a Normal Input State. (Power Supply 1)**

This message is for the use case when an implementation has detected a Power Supply that has input that has returned to normal.

May also be shown as 816f03080a01ffff or 0x816f03080a01ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0099

User Response

No action; information only.

- **816f0308-0a02ffff : [PowerSupplyElementName] has returned to a Normal Input State. (Power Supply 2)**

This message is for the use case when an implementation has detected a Power Supply that has input that has returned to normal.

May also be shown as 816f03080a02ffff or 0x816f03080a02ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0099

User Response

No action; information only.

- **816f030c-2001ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 1)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2001ffff or 0x816f030c2001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2002ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 2)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2002ffff or 0x816f030c2002ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2003ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 3)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2003ffff or 0x816f030c2003ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2004ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 4)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2004ffff or 0x816f030c2004ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2005ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 5)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2005ffff or 0x816f030c2005ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2006ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 6)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2006ffff or 0x816f030c2006ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2007ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 7)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2007ffff or 0x816f030c2007ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2008ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 8)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2008ffff or 0x816f030c2008ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2009ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 9)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2009ffff or 0x816f030c2009ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-200affff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 10)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c200affff or 0x816f030c200affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-200bffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 11)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c200bffff or 0x816f030c200bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-200cffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 12)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c200cffff or 0x816f030c200cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-200dffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 13)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c200dffff or 0x816f030c200dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-200effff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 14)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c200effff or 0x816f030c200effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-200fffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 15)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.
May also be shown as 816f030c200ffff or 0x816f030c200ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2010ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 16)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.
May also be shown as 816f030c2010ffff or 0x816f030c2010ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2011ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 17)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.
May also be shown as 816f030c2011ffff or 0x816f030c2011ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2012ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 18)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2012ffff or 0x816f030c2012ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2013ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 19)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2013ffff or 0x816f030c2013ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2014ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 20)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2014ffff or 0x816f030c2014ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2015ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 21)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2015ffff or 0x816f030c2015ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2016ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 22)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2016ffff or 0x816f030c2016ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2017ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 23)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2017ffff or 0x816f030c2017ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2018ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (DIMM 24)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2018ffff or 0x816f030c2018ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only.

- **816f030c-2581ffff : Scrub Failure for [PhysicalMemoryElementName] on Subsystem [MemoryElementName] has recovered. (All DIMMS)**

This message is for the use case when an implementation has detected a Memory Scrub failure recovery.

May also be shown as 816f030c2581ffff or 0x816f030c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0137

User Response

No action; information only. One of the DIMMs :

- **816f030d-0400ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 0)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0400ffff or 0x816f030d0400ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0401ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 1)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0401ffff or 0x816f030d0401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0402ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 2)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0402ffff or 0x816f030d0402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0403ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 3)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.
May also be shown as 816f030d0403ffff or 0x816f030d0403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0404ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 4)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.
May also be shown as 816f030d0404ffff or 0x816f030d0404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0405ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 5)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.
May also be shown as 816f030d0405ffff or 0x816f030d0405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0406ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 6)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0406ffff or 0x816f030d0406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0407ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 7)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0407ffff or 0x816f030d0407ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0408ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 8)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0408ffff or 0x816f030d0408ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0409ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 9)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0409ffff or 0x816f030d0409ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-040affff : Hot spare disabled for [ComputerSystemElementName]. (Drive 10)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d040affff or 0x816f030d040affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-040bffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 11)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d040bffff or 0x816f030d040bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-040cffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 12)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d040cffff or 0x816f030d040cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-040dffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 13)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d040dffff or 0x816f030d040dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-040effff : Hot spare disabled for [ComputerSystemElementName]. (Drive 14)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d040effff or 0x816f030d040effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-040fffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 15)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.
May also be shown as 816f030d040ffff or 0x816f030d040ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0410ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 16)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.
May also be shown as 816f030d0410ffff or 0x816f030d0410ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0411ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 17)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.
May also be shown as 816f030d0411ffff or 0x816f030d0411ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0412ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 18)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0412ffff or 0x816f030d0412ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0413ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 19)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0413ffff or 0x816f030d0413ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0414ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 20)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0414ffff or 0x816f030d0414ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0415ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 21)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0415ffff or 0x816f030d0415ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0416ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 22)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0416ffff or 0x816f030d0416ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0417ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 23)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0417ffff or 0x816f030d0417ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0418ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 24)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0418ffff or 0x816f030d0418ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0419ffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 25)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0419ffff or 0x816f030d0419ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-041affff : Hot spare disabled for [ComputerSystemElementName]. (Drive 26)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d041affff or 0x816f030d041affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-041bffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 27)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.
May also be shown as 816f030d041bffff or 0x816f030d041bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-041cffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 28)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.
May also be shown as 816f030d041cffff or 0x816f030d041cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-041dffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 29)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.
May also be shown as 816f030d041dffff or 0x816f030d041dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-041effff : Hot spare disabled for [ComputerSystemElementName]. (Drive 30)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d041effff or 0x816f030d041effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-041fffff : Hot spare disabled for [ComputerSystemElementName]. (Drive 31)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d041fffff or 0x816f030d041fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f030d-0420ffff : Hot spare disabled for [ComputerSystemElementName]. (Ext Drive)**

This message is for the use case when an implementation has detected a Hot Spare has been Disabled.

May also be shown as 816f030d0420ffff or 0x816f030d0420ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0171

User Response

No action; information only.

- **816f0313-1701ffff : System [ComputerSystemElementName] has recovered from an NMI. (NMI State)**

This message is for the use case when an implementation has detected a Software NMI has been Recovered from.

May also be shown as 816f03131701ffff or 0x816f03131701ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0230

User Response

No action; information only.

- **816f040c-2001ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 1)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2001ffff or 0x816f040c2001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2002ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 2)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2002ffff or 0x816f040c2002ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2003ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 3)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2003ffff or 0x816f040c2003ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2004ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 4)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2004ffff or 0x816f040c2004ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2005ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 5)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2005ffff or 0x816f040c2005ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2006ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 6)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2006ffff or 0x816f040c2006ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2007ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 7)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2007ffff or 0x816f040c2007ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2008ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 8)**

This message is for the use case when an implementation has detected that Memory has been Enabled.
May also be shown as 816f040c2008ffff or 0x816f040c2008ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2009ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 9)**

This message is for the use case when an implementation has detected that Memory has been Enabled.
May also be shown as 816f040c2009ffff or 0x816f040c2009ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-200affff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 10)**

This message is for the use case when an implementation has detected that Memory has been Enabled.
May also be shown as 816f040c200affff or 0x816f040c200affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-200bffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 11)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c200bffff or 0x816f040c200bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-200cffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 12)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c200cffff or 0x816f040c200cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-200dffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 13)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c200dffff or 0x816f040c200dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-200effff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 14)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c200effff or 0x816f040c200effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-200ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 15)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c200ffff or 0x816f040c200ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2010ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 16)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2010ffff or 0x816f040c2010ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2011ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 17)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2011ffff or 0x816f040c2011ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2012ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 18)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2012ffff or 0x816f040c2012ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2013ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 19)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2013ffff or 0x816f040c2013ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2014ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 20)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2014ffff or 0x816f040c2014ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2015ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 21)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2015ffff or 0x816f040c2015ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2016ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 22)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2016ffff or 0x816f040c2016ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2017ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 23)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2017ffff or 0x816f040c2017ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2018ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (DIMM 24)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2018ffff or 0x816f040c2018ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0130

User Response

No action; information only.

- **816f040c-2581ffff : [PhysicalMemoryElementName] Enabled on Subsystem [MemoryElementName]. (All DIMMS)**

This message is for the use case when an implementation has detected that Memory has been Enabled.

May also be shown as 816f040c2581ffff or 0x816f040c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0130

User Response

No action; information only. One of the DIMMs :

- **816f0413-2582ffff : A PCI PERR recovery has occurred on system [ComputerSystemElementName]. (PCIs)**

This message is for the use case when an implementation has detected a PCI PERR recovered.

May also be shown as 816f04132582ffff or 0x816f04132582ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0233

User Response

No action; information only.

- **816f0507-0301ffff : [ProcessorElementName] has Recovered from a Configuration Mismatch. (CPU 1)**

This message is for the use case when an implementation has Recovered from a Processor Configuration Mismatch.

May also be shown as 816f05070301ffff or 0x816f05070301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0063

User Response

No action; information only.

- **816f0507-0302ffff : [ProcessorElementName] has Recovered from a Configuration Mismatch. (CPU 2)**

This message is for the use case when an implementation has Recovered from a Processor Configuration Mismatch.

May also be shown as 816f05070302ffff or 0x816f05070302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0063

User Response

No action; information only.

- **816f0507-2584ffff : [ProcessorElementName] has Recovered from a Configuration Mismatch. (All CPUs)**

This message is for the use case when an implementation has Recovered from a Processor Configuration Mismatch.

May also be shown as 816f05072584ffff or 0x816f05072584ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0063

User Response

No action; information only. One of the CPUs :

- **816f050c-2001ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 1)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2001ffff or 0x816f050c2001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2002ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 2)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2002ffff or 0x816f050c2002ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT **ID:** 0145

User Response

No action; information only.

- **816f050c-2003ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 3)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2003ffff or 0x816f050c2003ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT **ID:** 0145

User Response

No action; information only.

- **816f050c-2004ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 4)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2004ffff or 0x816f050c2004ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2005ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 5)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2005ffff or 0x816f050c2005ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2006ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 6)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2006ffff or 0x816f050c2006ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2007ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 7)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2007ffff or 0x816f050c2007ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2008ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 8)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2008ffff or 0x816f050c2008ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2009ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 9)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2009ffff or 0x816f050c2009ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-200affff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 10)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c200affff or 0x816f050c200affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-200bffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 11)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c200bffff or 0x816f050c200bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-200cffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 12)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c200cffff or 0x816f050c200cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-200dffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 13)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c200dffff or 0x816f050c200dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-200effff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 14)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c200effff or 0x816f050c200effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-200fffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 15)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c200ffff or 0x816f050c200ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2010ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 16)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2010ffff or 0x816f050c2010ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2011ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 17)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2011ffff or 0x816f050c2011ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2012ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 18)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2012ffff or 0x816f050c2012ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2013ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 19)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2013ffff or 0x816f050c2013ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2014ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 20)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2014ffff or 0x816f050c2014ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2015ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 21)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2015ffff or 0x816f050c2015ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2016ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 22)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2016ffff or 0x816f050c2016ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2017ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 23)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2017ffff or 0x816f050c2017ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT ID: 0145

User Response

No action; information only.

- **816f050c-2018ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 24)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2018ffff or 0x816f050c2018ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT **ID:** 0145

User Response

No action; information only.

- **816f050c-2581ffff : Memory Logging Limit Removed for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (All DIMMS)**

This message is for the use case when an implementation has detected that the Memory Logging Limit has been Removed.

May also be shown as 816f050c2581ffff or 0x816f050c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - Memory

SNMP Trap ID

43

CIM Information

Prefix: PLAT **ID:** 0145

User Response

No action; information only. One of the DIMMs :

- **816f050d-0400ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 0)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0400ffff or 0x816f050d0400ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0401ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 1)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0401ffff or 0x816f050d0401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0402ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 2)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0402ffff or 0x816f050d0402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0403ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 3)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0403ffff or 0x816f050d0403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0404ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 4)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0404ffff or 0x816f050d0404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0405ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 5)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0405ffff or 0x816f050d0405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0406ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 6)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0406ffff or 0x816f050d0406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0407ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 7)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0407ffff or 0x816f050d0407ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0408ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 8)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0408ffff or 0x816f050d0408ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0409ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 9)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0409ffff or 0x816f050d0409ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-040affff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 10)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d040affff or 0x816f050d040affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-040bffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 11)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d040bffff or 0x816f050d040bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-040cffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 12)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d040cffff or 0x816f050d040cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-040dffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 13)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d040dffff or 0x816f050d040dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-040effff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 14)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d040effff or 0x816f050d040effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-040fffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 15)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d040fffff or 0x816f050d040fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0410ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 16)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0410ffff or 0x816f050d0410ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0411ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 17)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0411ffff or 0x816f050d0411ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0412ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 18)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0412ffff or 0x816f050d0412ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0175**User Response**

No action; information only.

- **816f050d-0413ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 19)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0413ffff or 0x816f050d0413ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0175**User Response**

No action; information only.

- **816f050d-0414ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 20)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0414ffff or 0x816f050d0414ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information**Prefix:** PLAT ID: 0175**User Response**

No action; information only.

- **816f050d-0415ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 21)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0415ffff or 0x816f050d0415ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0175

User Response

No action; information only.

- **816f050d-0416ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 22)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0416ffff or 0x816f050d0416ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0175

User Response

No action; information only.

- **816f050d-0417ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 23)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0417ffff or 0x816f050d0417ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0418ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 24)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0418ffff or 0x816f050d0418ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0419ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 25)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0419ffff or 0x816f050d0419ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-041affff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 26)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d041affff or 0x816f050d041affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-041bffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 27)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d041bffff or 0x816f050d041bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-041cffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 28)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d041cffff or 0x816f050d041cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-041dffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 29)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d041dffff or 0x816f050d041dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-041effff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 30)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d041effff or 0x816f050d041effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-041ffff : Critical Array [ComputerSystemElementName] has deasserted. (Drive 31)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d041ffff or 0x816f050d041ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f050d-0420ffff : Critical Array [ComputerSystemElementName] has deasserted. (Ext Drive)**

This message is for the use case when an implementation has detected that an Critical Array has deasserted.

May also be shown as 816f050d0420ffff or 0x816f050d0420ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0175

User Response

No action; information only.

- **816f0513-2582ffff : A PCI SERR on system [ComputerSystemElementName] has deasserted. (PCIs)**

This message is for the use case when an implementation has detected a PCI SERR deassertion.

May also be shown as 816f05132582ffff or 0x816f05132582ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0235

User Response

No action; information only.

- **816f0607-0301ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has deasserted. (CPU 1)**

This message is for the use case when an SM BIOS Uncorrectable CPU complex error has deasserted.

May also be shown as 816f06070301ffff or 0x816f06070301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0817

User Response

No action; information only.

- **816f0607-0302ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has deasserted. (CPU 2)**

This message is for the use case when an SM BIOS Uncorrectable CPU complex error has deasserted.

May also be shown as 816f06070302ffff or 0x816f06070302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0817

User Response

No action; information only.

- **816f0607-2584ffff : An SM BIOS Uncorrectable CPU complex error for [ProcessorElementName] has deasserted. (All CPUs)**

This message is for the use case when an SM BIOS Uncorrectable CPU complex error has deasserted.

May also be shown as 816f06072584ffff or 0x816f06072584ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - CPU

SNMP Trap ID

40

CIM Information

Prefix: PLAT ID: 0817

User Response

No action; information only. One of the CPUs :

- **816f0608-1301ffff : [PowerSupplyElementName] Configuration is OK. (PS Configuration)**

This message is for the use case when an implementation when a Power Supply configuration is OK.

May also be shown as 816f06081301ffff or 0x816f06081301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Power

SNMP Trap ID

4

CIM Information

Prefix: PLAT ID: 0105

User Response

No action; information only.

- **816f060d-0400ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 0)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0400ffff or 0x816f060d0400ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0401ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 1)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0401ffff or 0x816f060d0401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0402ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 2)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0402ffff or 0x816f060d0402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0403ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 3)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0403ffff or 0x816f060d0403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0404ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 4)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0404ffff or 0x816f060d0404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0405ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 5)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0405ffff or 0x816f060d0405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0406ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 6)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0406ffff or 0x816f060d0406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0407ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 7)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0407ffff or 0x816f060d0407ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0408ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 8)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0408ffff or 0x816f060d0408ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0409ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 9)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0409ffff or 0x816f060d0409ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-040affff : Array in system [ComputerSystemElementName] has been restored. (Drive 10)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d040affff or 0x816f060d040affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-040bffff : Array in system [ComputerSystemElementName] has been restored. (Drive 11)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d040bffff or 0x816f060d040bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-040cffff : Array in system [ComputerSystemElementName] has been restored. (Drive 12)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d040cffff or 0x816f060d040cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-040dffff : Array in system [ComputerSystemElementName] has been restored. (Drive 13)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d040dffff or 0x816f060d040dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-040effff : Array in system [ComputerSystemElementName] has been restored. (Drive 14)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d040effff or 0x816f060d040effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-040fffff : Array in system [ComputerSystemElementName] has been restored. (Drive 15)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d040fffff or 0x816f060d040fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0410ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 16)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0410ffff or 0x816f060d0410ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0411ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 17)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0411ffff or 0x816f060d0411ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0412ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 18)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0412ffff or 0x816f060d0412ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0413ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 19)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0413ffff or 0x816f060d0413ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0414ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 20)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0414ffff or 0x816f060d0414ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0177

User Response

No action; information only.

- **816f060d-0415ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 21)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0415ffff or 0x816f060d0415ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT **ID:** 0177

User Response

No action; information only.

- **816f060d-0416ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 22)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0416ffff or 0x816f060d0416ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0417ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 23)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0417ffff or 0x816f060d0417ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0418ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 24)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0418ffff or 0x816f060d0418ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0419ffff : Array in system [ComputerSystemElementName] has been restored. (Drive 25)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0419ffff or 0x816f060d0419ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-041affff : Array in system [ComputerSystemElementName] has been restored. (Drive 26)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d041affff or 0x816f060d041affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-041bffff : Array in system [ComputerSystemElementName] has been restored. (Drive 27)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d041bffff or 0x816f060d041bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-041cffff : Array in system [ComputerSystemElementName] has been restored. (Drive 28)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d041cffff or 0x816f060d041cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-041dffff : Array in system [ComputerSystemElementName] has been restored. (Drive 29)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d041dffff or 0x816f060d041dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-041effff : Array in system [ComputerSystemElementName] has been restored. (Drive 30)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d041effff or 0x816f060d041effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-041fffff : Array in system [ComputerSystemElementName] has been restored. (Drive 31)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d041fffff or 0x816f060d041fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f060d-0420ffff : Array in system [ComputerSystemElementName] has been restored. (Ext Drive)**

This message is for the use case when an implementation has detected that a Failed Array has been Restored.

May also be shown as 816f060d0420ffff or 0x816f060d0420ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Hard Disk drive

SNMP Trap ID

5

CIM Information

Prefix: PLAT ID: 0177

User Response

No action; information only.

- **816f070c-2001ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 1)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2001ffff or 0x816f070c2001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2002ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 2)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2002ffff or 0x816f070c2002ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2003ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 3)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2003ffff or 0x816f070c2003ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2004ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 4)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2004ffff or 0x816f070c2004ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2005ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 5)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2005ffff or 0x816f070c2005ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2006ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 6)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2006ffff or 0x816f070c2006ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2007ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 7)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2007ffff or 0x816f070c2007ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2008ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 8)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2008ffff or 0x816f070c2008ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2009ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 9)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2009ffff or 0x816f070c2009ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-200affff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 10)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c200affff or 0x816f070c200affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-200bffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 11)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c200bffff or 0x816f070c200bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-200cffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 12)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c200cffff or 0x816f070c200cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-200dffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 13)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c200dffff or 0x816f070c200dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-200effff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 14)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c200effff or 0x816f070c200effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-200ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 15)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c200ffff or 0x816f070c200ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2010ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 16)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2010ffff or 0x816f070c2010ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2011ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 17)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2011ffff or 0x816f070c2011ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2012ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 18)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2012ffff or 0x816f070c2012ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2013ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 19)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2013ffff or 0x816f070c2013ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2014ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 20)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2014ffff or 0x816f070c2014ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2015ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 21)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2015ffff or 0x816f070c2015ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2016ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 22)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2016ffff or 0x816f070c2016ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2017ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 23)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2017ffff or 0x816f070c2017ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2018ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (DIMM 24)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2018ffff or 0x816f070c2018ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only.

- **816f070c-2581ffff : Configuration error for [PhysicalMemoryElementName] on Subsystem [MemoryElementName]has deasserted. (All DIMMS)**

This message is for the use case when an implementation has detected a Memory DIMM configuration error has deasserted.

May also be shown as 816f070c2581ffff or 0x816f070c2581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Memory

SNMP Trap ID

41

CIM Information

Prefix: PLAT ID: 0127

User Response

No action; information only. One of the DIMMs :

- **816f070d-0400ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 0)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0400ffff or 0x816f070d0400ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0401ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 1)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0401ffff or 0x816f070d0401ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0402ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 2)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0402ffff or 0x816f070d0402ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0403ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 3)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0403ffff or 0x816f070d0403ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0404ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 4)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0404ffff or 0x816f070d0404ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0405ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 5)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0405ffff or 0x816f070d0405ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0406ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 6)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0406ffff or 0x816f070d0406ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0407ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 7)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0407ffff or 0x816f070d0407ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0408ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 8)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0408ffff or 0x816f070d0408ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0409ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 9)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0409ffff or 0x816f070d0409ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-040affff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 10)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d040affff or 0x816f070d040affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-040bffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 11)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d040bffff or 0x816f070d040bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-040cffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 12)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d040cffff or 0x816f070d040cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-040dffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 13)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d040dffff or 0x816f070d040dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-040effff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 14)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d040effff or 0x816f070d040effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-040fffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 15)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d040fffff or 0x816f070d040fffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0410ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 16)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0410ffff or 0x816f070d0410ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0411ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 17)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0411ffff or 0x816f070d0411ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0412ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 18)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0412ffff or 0x816f070d0412ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0413ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 19)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0413ffff or 0x816f070d0413ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0414ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 20)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0414ffff or 0x816f070d0414ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0415ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 21)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0415ffff or 0x816f070d0415ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0416ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 22)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0416ffff or 0x816f070d0416ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0417ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 23)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0417ffff or 0x816f070d0417ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0418ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 24)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0418ffff or 0x816f070d0418ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0419ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 25)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0419ffff or 0x816f070d0419ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-041affff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 26)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d041affff or 0x816f070d041affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-041bffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 27)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d041bffff or 0x816f070d041bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-041cffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 28)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d041cffff or 0x816f070d041cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-041dffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 29)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d041dffff or 0x816f070d041dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-041effff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 30)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d041effff or 0x816f070d041effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-041ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Drive 31)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d041ffff or 0x816f070d041ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f070d-0420ffff : Rebuild completed for Array in system [ComputerSystemElementName]. (Ext Drive)**

This message is for the use case when an implementation has detected that an Array Rebuild has Completed.

May also be shown as 816f070d0420ffff or 0x816f070d0420ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0179

User Response

No action; information only.

- **816f0807-0301ffff : [ProcessorElementName] has been Enabled. (CPU 1)**

This message is for the use case when an implementation has detected a Processor has been Enabled.
May also be shown as 816f08070301ffff or 0x816f08070301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0060

User Response

No action; information only.

- **816f0807-0302ffff : [ProcessorElementName] has been Enabled. (CPU 2)**

This message is for the use case when an implementation has detected a Processor has been Enabled.
May also be shown as 816f08070302ffff or 0x816f08070302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0060

User Response

No action; information only.

- **816f0807-2584ffff : [ProcessorElementName] has been Enabled. (All CPUs)**

This message is for the use case when an implementation has detected a Processor has been Enabled.
May also be shown as 816f08072584ffff or 0x816f08072584ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0060

User Response

No action; information only. One of the CPUs :

- **816f0813-2581ffff : System [ComputerSystemElementName] has recovered from an Uncorrectable Bus Error. (DIMMs)**

This message is for the use case when an implementation has detected a that a system has recovered from a Bus Uncorrectable Error.

May also be shown as 816f08132581ffff or 0x816f08132581ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0241

User Response

No action; information only.

- **816f0813-2582ffff : System [ComputerSystemElementName] has recovered from an Uncorrectable Bus Error. (PCIs)**

This message is for the use case when an implementation has detected a that a system has recovered from a Bus Uncorrectable Error.

May also be shown as 816f08132582ffff or 0x816f08132582ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0241

User Response

No action; information only.

- **816f0813-2584ffff : System [ComputerSystemElementName] has recovered from an Uncorrectable Bus Error. (CPUs)**

This message is for the use case when an implementation has detected a that a system has recovered from a Bus Uncorrectable Error.

May also be shown as 816f08132584ffff or 0x816f08132584ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0241

User Response

No action; information only.

- **816f090c-2001ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 1)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2001ffff or 0x816f090c2001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2002ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 2)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2002ffff or 0x816f090c2002ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2003ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 3)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2003ffff or 0x816f090c2003ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2004ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 4)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2004ffff or 0x816f090c2004ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2005ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 5)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2005ffff or 0x816f090c2005ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2006ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 6)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2006ffff or 0x816f090c2006ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2007ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 7)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2007ffff or 0x816f090c2007ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2008ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 8)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2008ffff or 0x816f090c2008ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2009ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 9)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2009ffff or 0x816f090c2009ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-200affff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 10)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c200affff or 0x816f090c200affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-200bffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 11)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c200bfff or 0x816f090c200bfff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT **ID:** 0143

User Response

No action; information only.

- **816f090c-200cfff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 12)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c200cfff or 0x816f090c200cfff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT **ID:** 0143

User Response

No action; information only.

- **816f090c-200dfff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 13)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c200dfff or 0x816f090c200dfff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-200efff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 14)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c200efff or 0x816f090c200efff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-200ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 15)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c200ffff or 0x816f090c200ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2010ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 16)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2010ffff or 0x816f090c2010ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2011ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 17)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2011ffff or 0x816f090c2011ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2012ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 18)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.
May also be shown as 816f090c2012ffff or 0x816f090c2012ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2013ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 19)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.
May also be shown as 816f090c2013ffff or 0x816f090c2013ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2014ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 20)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.
May also be shown as 816f090c2014ffff or 0x816f090c2014ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2015ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 21)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2015ffff or 0x816f090c2015ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2016ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 22)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2016ffff or 0x816f090c2016ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID

CIM Information

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2017ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 23)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2017ffff or 0x816f090c2017ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f090c-2018ffff : [PhysicalMemoryElementName] on Subsystem [MemoryElementName] is no longer Throttled. (DIMM 24)**

This message is for the use case when an implementation has detected Memory is no longer Throttled.

May also be shown as 816f090c2018ffff or 0x816f090c2018ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

System - Other

SNMP Trap ID**CIM Information**

Prefix: PLAT ID: 0143

User Response

No action; information only.

- **816f0a07-0301ffff : The Processor [ProcessorElementName] is no longer operating in a Degraded State. (CPU 1)**

This message is for the use case when an implementation has detected a Processor is no longer running in the Degraded state.

May also be shown as 816f0a070301ffff or 0x816f0a070301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - CPU

SNMP Trap ID

42

CIM Information

Prefix: PLAT ID: 0039

User Response

No action; information only.

- **816f0a07-0302ffff : The Processor [ProcessorElementName] is no longer operating in a Degraded State. (CPU 2)**

This message is for the use case when an implementation has detected a Processor is no longer running in the Degraded state.

May also be shown as 816f0a070302ffff or 0x816f0a070302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Warning - CPU

SNMP Trap ID

42

CIM Information

Prefix: PLAT ID: 0039

User Response

No action; information only.

- **816f0a0c-2001ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 1)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2001ffff or 0x816f0a0c2001ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2002ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 2)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2002ffff or 0x816f0a0c2002ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2003ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 3)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2003ffff or 0x816f0a0c2003ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2004ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 4)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2004ffff or 0x816f0a0c2004ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2005ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 5)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2005ffff or 0x816f0a0c2005ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2006ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 6)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2006ffff or 0x816f0a0c2006ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2007ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 7)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2007ffff or 0x816f0a0c2007ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2008ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 8)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2008ffff or 0x816f0a0c2008ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2009ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 9)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2009ffff or 0x816f0a0c2009ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-200affff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 10)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c200affff or 0x816f0a0c200affff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-200bffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 11)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c200bffff or 0x816f0a0c200bffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-200cffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 12)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c200cffff or 0x816f0a0c200cffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-200dffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 13)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c200dffff or 0x816f0a0c200dffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-200effff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 14)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c200effff or 0x816f0a0c200effff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-200ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 15)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c200ffff or 0x816f0a0c200ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2010ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 16)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2010ffff or 0x816f0a0c2010ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2011ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 17)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2011ffff or 0x816f0a0c2011ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2012ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 18)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2012ffff or 0x816f0a0c2012ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2013ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 19)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2013ffff or 0x816f0a0c2013ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2014ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 20)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2014ffff or 0x816f0a0c2014ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2015ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 21)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2015ffff or 0x816f0a0c2015ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2016ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 22)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2016ffff or 0x816f0a0c2016ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2017ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 23)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2017ffff or 0x816f0a0c2017ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a0c-2018ffff : An Over-Temperature Condition has been removed on the [PhysicalMemoryElementName] on Subsystem [MemoryElementName]. (DIMM 24)**

This message is for the use case when an implementation has detected an Over Temperature Condition for Memory that has been Removed.

May also be shown as 816f0a0c2018ffff or 0x816f0a0c2018ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Temperature

SNMP Trap ID

0

CIM Information

Prefix: PLAT ID: 0147

User Response

No action; information only.

- **816f0a13-0301ffff : System [ComputerSystemElementName] has recovered from a Fatal Bus Error. (CPU 1 PECI)**

This message is for the use case when an implementation has detected that a system has recovered from a Bus Fatal Error.

May also be shown as 816f0a130301ffff or 0x816f0a130301ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0245

User Response

1. (Trained technician only) Replace microprocessor n (see Removing a microprocessor and heat sink and Replacing a microprocessor and heat sink).
 2. If the problem persists and there is no other CPU with the same error indication, replace the system board.
 3. (Trained technician only) Replace the system board (see Removing the system board and Replacing the system board). (n = microprocessor number)
- **816f0a13-0302ffff : System [ComputerSystemElementName] has recovered from a Fatal Bus Error. (CPU 2 PECl)**

This message is for the use case when an implementation has detected that a system has recovered from a Bus Fatal Error.

May also be shown as 816f0a130302ffff or 0x816f0a130302ffff

Severity

Info

Serviceable

No

Automatically notify support

No

Alert Category

Critical - Other

SNMP Trap ID

50

CIM Information

Prefix: PLAT ID: 0245

User Response

1. (Trained technician only) Replace microprocessor n (see Removing a microprocessor and heat sink and Replacing a microprocessor and heat sink).
2. If the problem persists and there is no other CPU with the same error indication, replace the system board.
3. (Trained technician only) Replace the system board (see Removing the system board and Replacing the system board). (n = microprocessor number)

Appendix C. UEFI/POST diagnostic codes

UEFI/POST diagnostic error codes can be generated when the server starts or while the server is running. UEFI/POST codes are logged in the IMM event log in the server.

For each event code, the following fields are displayed:

Event identifier

An identifier that uniquely identifies an event.

Event description

The logged message string that appears for an event.

Explanation

Additional information to explain why the event occurred.

Severity

An indication of the level of concern for the condition. The severity is abbreviated in the event log to the first character. The following severities can be displayed.

Table 21. Event severity levels

Severity	Description
Informational	An informational message is something that was recorded for audit purposes, usually a user action or a change of states that is normal behavior.
Warning	A warning is not as severe as an error, but if possible, the condition should be corrected before it becomes an error. It might also be a condition that requires additional monitoring or maintenance.
Error	An error typically indicates a failure or critical condition that impairs service or an expected function.

User response

The actions that you should take to resolve the event.

Perform the steps in the order shown until the problem is solved. After you perform all of the actions that are described in this field, if you cannot solve the problem, contact Lenovo Support.

Booting server to F1 setup menu

In addition to the normal process in booting the server to the F1 setup menu (pressing F1 when <F1 Set up> is displayed), there are two other ways for users to choose.

- Method 1
 1. Proceed to the IMM2 website.
 2. Select **Server Management** tab.
 3. Select **Server Power Action**.
 4. Select **Boot Server to F1 Setup**.

- Method 2

Use Advanced Settings Utility (ASU) program. Command line is shown as follows: **asu.exe set IMM.ForceBootToUefi enable**

Attention:

1. When you press `Ctrl+Alt+Delete` on F1 setup menu panel, the system will reboot automatically and ask you to enter password again.
2. Most F1 Setup settings, which can be load default, are chipset related items or less user input required items. However, when adjusting the iSCSI settings, be aware that the iSCSI configurations cannot be restored to default. This is to avoid iSCSI items losing its configurations, which may result in the system not being able to boot to the operating system.

The following is the list of the UEFI/POST error codes and suggested actions to correct the detected problems.

List of UEFI events

This section lists all messages that can be sent from UEFI.

- **I.11002: A processor mismatch has been detected between one or more processors in the system. One or More Mismatched Processors Detected**

A processor mismatch has been detected between one or more processors in the system. One or More Mismatched Processors Detected

Severity: Error

User Response:

Complete the following steps:

1. This message could occur with messages about other Processor configuration problems. Resolve those messages first.
2. If the problem persists, ensure that matching processors are installed (i.e., matching option part numbers, etc)
3. Verify that the Processor's are installed in the correct sockets according to the service information for this product. If not, correct that problem.
4. Check Lenovo support site for an applicable service bulletin or UEFI firmware update that applies to this processor error.
5. (Trained Service technician only) Replace mismatching processor. Inspect Processor socket and replace the system board first if socket is damaged.

- **I.1800A: A mismatch has been detected between the speed at which a QPI link has trained between two or more processor packages. Processors have mismatched Bus Speed**

A mismatch has been detected between the speed at which a QPI link has trained between two or more processor packages. Processors have mismatched Bus Speed

Severity: Error

User Response:

Complete the following steps:

1. Verify that the processor is a valid option that is listed as a Server Proven device for this system. If not, remove the Processor and install one listed on the Server Proven website.
2. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
3. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this processor error.

4. (Trained Service technician only) Replace the Processor. Inspect Processor socket and replace the system board first if socket is damaged

- **I.1800C: A cache type mismatch has been detected for one or more processor packages. Processors have one or more cache levels with mismatched type**

A cache type mismatch has been detected for one or more processor packages. Processors have one or more cache levels with mismatched type

Severity: Error

User Response:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
2. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this processor error.
3. (Trained technician only) Replace the system board

- **I.1800D: A cache associativity mismatch has been detected for one or more processor packages. Processors have one or more cache levels with mismatched associativity**

A cache associativity mismatch has been detected for one or more processor packages. Processors have one or more cache levels with mismatched associativity

Severity: Error

User Response:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
2. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this processor error.
3. (Trained technician only) Replace the system board

- **I.1800E: A processor model mismatch has been detected for one or more processor packages. Processors have mismatched Model Number**

A processor model mismatch has been detected for one or more processor packages. Processors have mismatched Model Number

Severity: Error

User Response:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
2. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this Processor error.
3. (Trained technician only) Replace the system board

- **I.1800F: A processor family mismatch has been detected for one or more processor packages. Processors have mismatched Family**

A processor family mismatch has been detected for one or more processor packages. Processors have mismatched Family

Severity: Error

User Response:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
 2. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this processor error.
 3. (Trained technician only) Replace the system board
- **I.18010: A processor stepping mismatch has been detected for one or more processor packages. Processors of the same model have mismatched Stepping ID**

A processor stepping mismatch has been detected for one or more processor packages. Processors of the same model have mismatched Stepping ID

Severity: Error

User Response:

Complete the following steps:

1. Verify that matching processors are installed in the correct processor sockets. Correct any mismatch found.
 2. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this processor error.
 3. (Trained technician only) Replace the system board
- **I.2018002: The device found at Bus [arg1] Device [arg2] Function [arg3] could not be configured due to resource constraints. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. OUT_OF_RESOURCES (PCI Option ROM)**

The device found at Bus [arg1] Device [arg2] Function [arg3] could not be configured due to resource constraints. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. OUT_OF_RESOURCES (PCI Option ROM)

Severity: Info

User Response:

Complete the following steps:

1. If this PCIe device and/or any attached cables were recently installed, moved, serviced or upgraded, reseat the adapter and any attached cables.
 2. Check Lenovo support site for any applicable service bulletin or UEFI or adapter firmware update that applies to this error. NOTE: It may be necessary to disable unused option ROMs from UEFI F1 setup or ToolsCenter Suite CLI or using adapter manufacturer utilities so that adapter firmware can be updated.
 3. Move the adapter to a different slot. If a slot is not available or error recurs, replace the adapter.
 4. If the adapter was moved to a different slot and the error did not recur, verify that this is not a system limitation. Then replace the system board. Also, if this is not the initial installation and the error persists after adapter replacement, replace the system board.
- **I.2018003: A bad option ROM checksum was detected for the device found at Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. ROM CHECKSUM ERROR**

A bad option ROM checksum was detected for the device found at Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. ROM CHECKSUM ERROR

Severity: Error

User Response:

Complete the following steps:

1. If this PCIe device and/or any attached cables were recently installed, moved, serviced or upgraded, reseal the adapter and any attached cables.
2. Move the adapter to a different system slot, if available.
3. Check Lenovo support site for any applicable service bulletin or UEFI or adapter firmware update that applies to this error. NOTE: It may be necessary to configure slot to Gen1 or to use special utility software so that adapter firmware can be upgraded. Gen1/Gen2 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports -> PCIe Gen1/Gen2/Gen3 Speed Selection, or the ToolsCenter Suite CLI Utility.
4. Replace the adapter.

- **I.3808004: The IMM System Event log (SEL) is full. IPMI System Event Log is Full**

The IMM System Event log (SEL) is full. IPMI System Event Log is Full

Severity: Info

User Response:

Complete the following steps:

1. Use the IMM Web Interface to clear the event log.
2. If IMM communication is unavailable, use F1 Setup to access System Event Logs Menu and Choose Clear IMM System Event Log and Restart Server.

- **I.3818001: The firmware image capsule signature for the currently booted flash bank is invalid. Current Bank CRTM Capsule Update Signature Invalid**

The firmware image capsule signature for the currently booted flash bank is invalid. Current Bank CRTM Capsule Update Signature Invalid

Severity: Info

User Response:

Complete the following steps:

1. Reboot the system. Will come up on backup UEFI image. Update the primary UEFI image.
2. If error does not persist no additional recovery action is required.
3. If error persists, or boot is unsuccessful, (Trained service technician only) Replace the system board.

- **I.3818002: The firmware image capsule signature for the non-booted flash bank is invalid. Opposite Bank CRTM Capsule Update Signature Invalid**

The firmware image capsule signature for the non-booted flash bank is invalid. Opposite Bank CRTM Capsule Update Signature Invalid

Severity: Info

User Response:

Complete the following steps:

1. Update the backup UEFI image.
2. If error does not persist no additional recovery action is required.
3. If error persists, or boot is unsuccessful, (Trained service technician only) Replace the system board.

- **I.3818003: The CRTM flash driver could not lock the secure flash region. CRTM Could not lock secure flash region**

The CRTM flash driver could not lock the secure flash region. CRTM Could not lock secure flash region

Severity: Info

User Response:

Complete the following steps:

1. If system failed to boot successfully, DC cycle the system.
 2. If system boots to F1 setup, update the UEFI image and reset bank to primary (if required). If the system boots without error, recovery is complete and no additional action is required.
 3. If system fails to boot, or if the firmware update attempt fails, (trained service technician only) replace the system board.
- **I.3818009: The TPM could not be properly initialized. TPMINIT: Fail to initialize TPM chip.**

The TPM could not be properly initialized. TPMINIT: Fail to initialize TPM chip.

Severity: Info

User Response:

Complete the following steps:

1. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
 2. Reboot the system.
 3. If the error continues, replace the system-board assembly (see Removing the system-board assembly and Installing the system-board assembly).
- **I.3868000: IFM: System reset performed to reset adapters. IFM: System reset performed to reset adapters**

IFM: System reset performed to reset adapters. IFM: System reset performed to reset adapters

Severity: Info

User Response:

Complete the following steps:

1. Information only; no action is required.
- **I.3868003: IFM: Configuration too large for compatibility mode. IFM: Configuration too large for compatibility mode**

IFM: Configuration too large for compatibility mode. IFM: Configuration too large for compatibility mode

Severity: Info

User Response:

Complete the following steps:

1. Information only; no action is required.
- **I.5100B: An unqualified DIMM serial number has been detected: serial number [arg1] found in slot [arg2] of memory card [arg3]. Unqualified DIMM Serial Number Detected**

An unqualified DIMM serial number has been detected: serial number [arg1] found in slot [arg2] of memory card [arg3]. Unqualified DIMM Serial Number Detected

Severity: Info

User Response:

Complete the following steps:

1. If this information event is logged in the IMM event log, the server does not have qualified memory installed.

2. The memory installed may not be covered under warranty.
3. Without qualified memory, speeds supported above industry standards will not be enabled.
4. Please contact your Local Sales Representative or Authorized Business Partner to order qualified memory to replace the unqualified DIMM(s).
5. After you install qualified memory and power up the server, check to make sure this informational event is not logged again.

- **I.58015: Memory spare copy initiated. Spare Copy Started**

Memory spare copy initiated. Spare Copy Started

Severity: Info

User Response:

Complete the following steps:

1. Information only; no action is required.

- **I.580A4: Memory population change detected. DIMM Population Change Detected**

Memory population change detected. DIMM Population Change Detected

Severity: Info

User Response:

Complete the following steps:

1. If you have added or removed DIMMs to the system, and no additional errors were detected, then please ignore this message.
2. Check system event log for uncorrected DIMM failures and replace those DIMMs.

- **I.580A5: Mirror Fail-over complete. DIMM number [arg1] has failed over to to the mirrored copy. DIMM Mirror Fail-over Detected**

Mirror Fail-over complete. DIMM number [arg1] has failed over to to the mirrored copy. DIMM Mirror Fail-over Detected

Severity: Info

User Response:

Complete the following steps:

1. Check the system-event log for uncorrected DIMM failures and replace those DIMMs.

- **I.580A6: Memory spare copy has completed successfully. Spare Copy Complete**

Memory spare copy has completed successfully. Spare Copy Complete

Severity: Info

User Response:

Complete the following steps:

1. If you have added or removed DIMMs to the system, and no additional errors were detected, then please ignore this message.
2. Check system event log for uncorrected DIMM failures and replace those DIMMs.

- **S.1100B: CATERR(IERR) has asserted on processor [arg1]. Processor CATERR(IERR) has asserted**

CATERR(IERR) has asserted on processor [arg1]. Processor CATERR(IERR) has asserted

Severity: Error

User Response:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or UEFI firmware update that applies to this Processor error.
 2. (Trained service technician only) If there are multiple Processor's, swap Processor's to move affected Processor to another Processor socket and retry. If problem follows the affected Processor, or this is a single Processor system, replace the Processor.
 3. (Trained Service technician only) Inspect Processor socket on each Processor removal and replace system board first if damaged or mis-aligned pins are found. Replace the system board.
- **S.1100C: An uncorrectable error has been detected on processor [arg1]. Uncorrectable processor error detected**

An uncorrectable error has been detected on processor [arg1]. Uncorrectable processor error detected

Severity: Error

User Response:

Complete the following steps:

1. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
 2. (Trained service technician only) If there are multiple Processor's, swap Processor's to move affected Processor to another Processor socket and retry. If problem follows the affected Processor, or this is a single Processor system, replace the Processor.
 3. (Trained Service technician only) Inspect Processor socket on each Processor removal and replace system board first if damaged or mis-aligned pins are found. Replace the system board.
- **S.2011001: An Uncorrected PCIe Error has Occurred at Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. PCI SERR Detected**

An Uncorrected PCIe Error has Occurred at Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. PCI SERR Detected

Severity: Error

User Response:

Complete the following steps:

1. Check Lenovo support site for an applicable device driver, firmware update, version of service information for this product or other information that applies to this error. Load new device driver and any required firmware updates.
 2. If this node and/or any attached cables were recently installed, moved, serviced or upgraded, a. Reseat Adapter and any attached cables. b. Reload Device Driver c. If device is not recognized, reconfiguring slot to Gen1 or Gen2 may be required. Gen1/Gen2 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports -> PCIe Gen1/Gen2/Gen3 Speed Selection, or the ToolsCenter Suite CLI Utility.
 3. If problem persists, then remove Adapter Card. If system reboots successfully without the adapter, replace that card.
 4. (Trained Service technician only) Replace the system board.
 5. (Trained Service technician only) Replace the processor.
- **S.2018001: An Uncorrected PCIe Error has Occurred at Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. PCIe Uncorrected Error Detected**

An Uncorrected PCIe Error has Occurred at Bus [arg1] Device [arg2] Function [arg3]. The Vendor ID for the device is [arg4] and the Device ID is [arg5]. PCIe Uncorrected Error Detected

Severity: Error

User Response:

Complete the following steps:

1. Check Lenovo support site for an applicable device driver, firmware update, version of service information for this product or other information that applies to this error. Load new device driver and any required firmware updates.
 2. If this node and/or any attached cables were recently installed, moved, serviced or upgraded, a. Reseat Adapter and any attached cables. b. Reload Device Driver c. If device is not recognized, reconfiguring slot to Gen1 or Gen2 may be required. Gen1/Gen2 settings can be configured via F1 Setup -> System Settings -> Devices and I/O Ports -> PCIe Gen1/Gen2/Gen3 Speed Selection, or the ToolsCenter Suite CLI Utility.
 3. If problem persists, then remove Adapter Card. If system reboots successfully without the adapter, replace that card.
 4. (Trained Service technician only) Replace the system board.
 5. (Trained Service technician only) Replace the processor.
- **S.3020007: A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted**

A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted

Severity: Error

User Response:

Complete the following steps:

1. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
 2. Update the UEFI image.
 3. (Trained service technician only) Replace the system board.
- **S.3028002: Boot permission timeout detected. Boot Permission Negotiation Timeout**

Boot permission timeout detected. Boot Permission Negotiation Timeout

Severity: Error

User Response:

Complete the following steps:

1. Check CMM/IMM logs for communication errors and resolve.
 2. Reseat the system
 3. If problem persists contact support
- **S.3030007: A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted**

A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted

Severity: Error

User Response:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
2. Update the UEFI image.

3. Replace the system board.

- **S.3040007: A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted**

A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted

Severity: Error

User Response:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
2. Update the UEFI image.
3. Replace the system board.

- **S.3050007: A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted**

A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted

Severity: Error

User Response:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
2. Update the UEFI image.
3. Replace the system board.

- **S.3058004: A Three Strike boot failure has occurred. The system has booted with default UEFI settings. POST failure has occurred! System booted with default settings.**

A Three Strike boot failure has occurred. The system has booted with default UEFI settings. POST failure has occurred! System booted with default settings.

Severity: Error

User Response:

Complete the following steps:

1. This event resets UEFI to the default settings for the next boot. If successful, the Setup Utility is displayed. The original UEFI settings are still present.
2. If you did not intentionally trigger the reboots, check logs for probable cause.
3. Undo recent system changes (settings or devices added). If there were no recent system changes, remove all options, and then remove the CMOS battery for 30 seconds to clear CMOS contents. Verify that the system boots. Then, re-install the options one at a time to locate the problem.
4. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
5. Update the UEFI firmware.
6. Remove and re-install CMOS battery for 30 seconds to clear CMOS contents.
7. (Trained service technician only) Replace the system board.

- **S.3060007: A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted**

A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted

Severity: Error

User Response:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
2. Update the UEFI image.
3. Replace the system board.

- **S.3070007: A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted**

A firmware fault has been detected in the UEFI image. Internal UEFI Firmware Fault Detected, System halted

Severity: Error

User Response:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
2. Update the UEFI image.
3. Replace the system board.

- **S.3108007: The default system settings have been restored. System Configuration Restored to Defaults**

The default system settings have been restored. System Configuration Restored to Defaults

Severity: Error

User Response:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this error.

- **S.3818004: The CRTM flash driver could not successfully flash the staging area. A failure occurred. CRTM Update Failed**

The CRTM flash driver could not successfully flash the staging area. A failure occurred. CRTM Update Failed

Severity: Error

User Response:

Complete the following steps:

1. Continue booting the system. If the system does not reset, manually reset the system.
2. If the error is not reported on the subsequent boot, no additional recovery action is required.
3. If the error persists, continue booting system and update the UEFI image.
4. (Trained service technician only) Replace the system board.

- **S.3818007: The firmware image capsules for both flash banks could not be verified. CRTM image capsule could not be verified**

The firmware image capsules for both flash banks could not be verified. CRTM image capsule could not be verified

Severity: Error

User Response:

Complete the following steps:

1. If system failed to boot successfully, DC cycle system.
2. If system boots to F1 setup, update the UEFI image and reset bank to primary (if required). If the system boots without error, recovery is complete and no additional action is required.
3. If system fails to boot, or if the firmware update attempt fails, (trained service technician only) replace the system board.

- **S.51003: An uncorrectable memory error was detected in DIMM slot [arg1] on rank [arg2]. An uncorrectable memory error was detected on processor [arg3] channel [arg4]. The failing DIMM within the channel could not be determined. An uncorrectable memory error has been detected. Fatal Memory Error Occurred**

An uncorrectable memory error was detected in DIMM slot [arg1] on rank [arg2]. An uncorrectable memory error was detected on processor [arg3] channel [arg4]. The failing DIMM within the channel could not be determined. An uncorrectable memory error has been detected. Fatal Memory Error Occurred

Severity: Error

User Response:

Complete the following steps:

1. Check Lenovo support site for an applicable service bulletin or firmware update that applies to this memory error.
2. If the node has recently been installed, moved, serviced, or upgraded, verify that the DIMM is properly seated and visually verify that there is no foreign material in any DIMM connector on that memory channel. If either of these conditions is found, correct and retry with the same DIMM. (Note: Event Log may contain a recent 580A4 event denoting detected change in DIMM population that could be related to this problem.)
3. If no problem is observed on the DIMM connectors and the problem persists, replace the DIMM identified by LightPath and/or event log entry.
4. If problem re-occurs on the same DIMM connector, swap the other DIMMs on the same memory channel across channels one at a time to a different memory channel or Processor. (check service information for this product/Install guide for population requirements for sparing/paring modes). If problem follows a moved DIMM to a different memory channel, replace that DIMM.
5. (Trained service technician only) Remove affected Processor and inspect Processor socket pins for damaged or mis-aligned pins. If damage is found, or this is an upgrade Processor, replace the system board. If there are multiple Processor's, swap Processor's to move affected Processor to another Processor socket and retry. If problem follows the affected Processor (or there is only one Processor), replace the affected Processor.
6. (Trained technician only) If problem stays with the original DIMM connector, re-inspect DIMM connector for foreign material and remove, if found. If connector is damaged, replace system board

- **S.51006: A memory mismatch has been detected. Please verify that the memory configuration is valid. One or More Mismatched DIMMs Detected**

A memory mismatch has been detected. Please verify that the memory configuration is valid. One or More Mismatched DIMMs Detected

Severity: Error

User Response:

Complete the following steps:

1. Could follow an uncorrectable memory error or failed memory test. Check the log and service that event first. DIMMs disabled by other errors or actions could cause this event.
2. Verify that the DIMMs are installed in the correct population sequence.
3. Disable memory mirroring and sparing. If this action eliminates the mismatch, check the Lenovo Support site for information related to this problem.
4. Update UEFI firmware.
5. Replace the DIMM.
6. Replace the processor.

- **S.51009: No system memory has been detected. No Memory Detected**

No system memory has been detected. No Memory Detected

Severity: Error

User Response:

Complete the following steps:

1. If any memory errors are logged other than this one, take actions indicated for those codes first.
2. If no other memory diagnostic codes appear in the logs, verify that all DIMM connectors are enabled using the Setup utility or the ToolsCenter Suite CLI.
3. If the problem remains, shut down and remove node from chassis and physically verify that one or more DIMMs are installed and that all DIMMs are installed in the correct population sequence.
4. If DIMMs are present and properly installed, check for any lit DIMM-connector LEDs, and if found, reseal those DIMMs.
5. Reinstall node in chassis, power on node, then check logs for memory diagnostic codes.
6. (Trained technician only) If the problem remains, replace the processor.
7. (Trained technician only) If the problem remains, replace the system board.

- **S.58008: A DIMM has failed the POST memory test. DIMM Failed Memory Test**

A DIMM has failed the POST memory test. DIMM Failed Memory Test

Severity: Error

User Response:

Complete the following steps:

1. You must AC-cycle the system to re-enable the affected DIMM connector or re-enable manually using the Setup utility.
2. If the compute node has been recently installed, serviced, moved, or upgraded, check to ensure that DIMMs are firmly seated and that no foreign material can be seen in the DIMM connector. If either condition is observed, correct and retry with the same DIMM. (Note: The event Log might contain a recent 00580A4 event denoting detected change in DIMM population that could be related to this problem.)
3. If problem persists, replace the DIMM identified by LightPath and/or event log entry.
4. If problem recurs on the same DIMM connector, swap the other DIMMs on the same memory channel across channels one at a time to a different memory channel or processor. If problem follows a moved DIMM to a different memory channel, replace that DIMM.
5. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this memory error.

6. (Trained service technician only) Remove affected Processor and inspect Processor socket pins for damaged or mis-aligned pins. If damage is found, or this is an upgrade Processor, replace the system board. If there are multiple Processor's, swap Processor's to move affected Processor to another Processor socket and retry. If problem follows the affected Processor (or there is only one Processor), replace the affected Processor.
 7. If problem stays with the original DIMM connector, re-inspect DIMM connector for foreign material and remove, if found. If connector is damaged, replace system board
- **S.68005: An error has been detected by the the IIO core logic on Bus [arg1]. The Global Fatal Error Status register contains [arg2]. The Global Non-Fatal Error Status register contains [arg3]. Please check error logs for the presence of additional downstream device error data. Critical IOH-PCI Error**

An error has been detected by the the IIO core logic on Bus [arg1]. The Global Fatal Error Status register contains [arg2]. The Global Non-Fatal Error Status register contains [arg3]. Please check error logs for the presence of additional downstream device error data. Critical IOH-PCI Error

Severity: Error

User Response:

Complete the following steps:

1. Check the log for a separate error related to an associated PCIe device and resolve that error.
 2. Check the Lenovo support site for an applicable service bulletin or firmware update for the system or adapter that applies to this error.
 3. Replace the I/O device or PCIe adapter
 4. (Trained technician only) Replace the system board reported in the error.
- **S.680B8: Internal QPI Link Failure Detected. Internal QPI Link Failure Detected**

Internal QPI Link Failure Detected. Internal QPI Link Failure Detected

Severity: Error

User Response:

Complete the following steps:

1. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
 2. Inspect the processor socket for foreign debris or damage. If debris is found, remove the debris.
 3. (Trained technician only) If error recurs, or socket damage is found, replace the system board
 4. (Trained Service Technician Only) Replace the processor.
- **S.680B9: External QPI Link Failure Detected. External QPI Link Failure Detected**

External QPI Link Failure Detected. External QPI Link Failure Detected

Severity: Error

User Response:

Complete the following steps:

1. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
 2. Inspect the processor socket for foreign debris or damage. If debris is found, remove the debris.
 3. (Trained technician only) If error recurs, or socket damage is found, replace the system board
- **W.11004: A processor within the system has failed the BIST. Processor Self Test Failure Detected**

A processor within the system has failed the BIST. Processor Self Test Failure Detected

Severity: Error

User Response:

Complete the following steps:

1. If the processor or firmware was just updated, check the Lenovo support site for an applicable service bulletin or firmware update that applies to this processor error.
 2. (Trained service technician only) If there are multiple Processor's, swap Processor's to move affected Processor to another Processor socket and retry. If problem follows the affected Processor, or this is a single Processor processor. Inspect the processor socket on each processor removal and replace system board first if the processor socket is damaged or mis-aligned pins are found.
 3. (Trained Service technician only) Inspect Processor socket on each Processor removal and replace system board first if damaged or mis-aligned pins are found. Replace the system board.
- **W.3048006: UEFI has booted from the backup flash bank due to an Automatic Boot Recovery (ABR) event. Automated Boot Recovery, Booting Backup UEFI Image**

UEFI has booted from the backup flash bank due to an Automatic Boot Recovery (ABR) event. Automated Boot Recovery, Booting Backup UEFI Image

Severity: Warning

User Response:

Complete the following steps:

1. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
 2. Update the primary UEFI image.
 3. Replace the system board.
- **W.305000A: An invalid date and time have been detected. RTC Date and Time Incorrect**

An invalid date and time have been detected. RTC Date and Time Incorrect

Severity: Warning

User Response:

Complete the following steps:

1. Check IMM/chassis event log. This event should immediately precede 0068002 error. Resolve that event or any other battery related errors.
 2. Use F1 Setup to reset date and time. If problem returns after a system reset, replace CMOS battery.
 3. If problem persists then check Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
 4. (Trained service technician only) Replace the system board.
- **W.3058009: DRIVER HEALTH PROTOCOL: Missing Configuration. Requires Change Settings From F1. DRIVER HEALTH PROTOCOL: Missing Configuration. Requires Change Settings From F1**

DRIVER HEALTH PROTOCOL: Missing Configuration. Requires Change Settings From F1. DRIVER HEALTH PROTOCOL: Missing Configuration. Requires Change Settings From F1

Severity: Warning

User Response:

Complete the following steps:

1. Go to F1 Setup > System Settings > Settings > Driver Health Status List and find a driver/controller reporting Configuration Required status.
2. Search for the driver menu from System Settings and change settings appropriately.
3. Save settings and restart system.

- **W.305800A: DRIVER HEALTH PROTOCOL: Reports 'Failed' Status Controller. DRIVER HEALTH PROTOCOL: Reports 'Failed' Status Controller**

DRIVER HEALTH PROTOCOL: Reports 'Failed' Status Controller. DRIVER HEALTH PROTOCOL: Reports 'Failed' Status Controller

Severity: Warning

User Response:

Complete the following steps:

1. Reboot the system.
2. If problem persists, switch to backup UEFI or update the current UEFI image.
3. Replace the system board.

- **W.305800B: DRIVER HEALTH PROTOCOL: Reports 'Reboot' Required Controller. DRIVER HEALTH PROTOCOL: Reports 'Reboot' Required Controller**

DRIVER HEALTH PROTOCOL: Reports 'Reboot' Required Controller. DRIVER HEALTH PROTOCOL: Reports 'Reboot' Required Controller

Severity: Warning

User Response:

Complete the following steps:

1. No action required. The system will reboot at the end of POST.
2. If the problem persists, switch to the backup UEFI image or update the current UEFI image.
3. Replace the system board.

- **W.305800C: DRIVER HEALTH PROTOCOL: Reports 'System Shutdown' Required Controller. DRIVER HEALTH PROTOCOL: Reports 'System Shutdown' Required Controller**

DRIVER HEALTH PROTOCOL: Reports 'System Shutdown' Required Controller. DRIVER HEALTH PROTOCOL: Reports 'System Shutdown' Required Controller

Severity: Warning

User Response:

Complete the following steps:

1. No action required. The system will reboot at the end of POST.
2. If the problem persists, switch to the backup UEFI image or update the current UEFI image.
3. Replace the system board.

- **W.305800D: DRIVER HEALTH PROTOCOL: Disconnect Controller Failed. Requires 'Reboot'. DRIVER HEALTH PROTOCOL: Disconnect Controller Failed. Requires 'Reboot'**

DRIVER HEALTH PROTOCOL: Disconnect Controller Failed. Requires 'Reboot'. DRIVER HEALTH PROTOCOL: Disconnect Controller Failed. Requires 'Reboot'

Severity: Warning

User Response:

Complete the following steps:

1. No action required. The system will reboot at the end of POST.
2. If the problem persists, switch to the backup UEFI image or update the current UEFI image.
3. Replace the system board.

- **W.305800E: DRIVER HEALTH PROTOCOL: Reports Invalid Health Status Driver. DRIVER HEALTH PROTOCOL: Reports Invalid Health Status Driver**

DRIVER HEALTH PROTOCOL: Reports Invalid Health Status Driver. DRIVER HEALTH PROTOCOL: Reports Invalid Health Status Driver

Severity: Warning

User Response:

Complete the following steps:

1. No action required. The system will reboot at the end of POST.
2. If the problem persists, switch to the backup UEFI image or update the current UEFI image.
3. Replace the system board.

- **W.3808000: An IMM communication failure has occurred. IMM Communication Failure**

An IMM communication failure has occurred. IMM Communication Failure

Severity: Warning

User Response:

Complete the following steps:

1. Reset the IMM from the CMM.
2. Use the CMM to remove auxiliary power from the compute node. This will reboot the compute node.
3. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
4. Update the UEFI Firmware.
5. (Trained service technician only) Replace the system board.

- **W.3808002: An error occurred while saving UEFI settings to the IMM. Error Updating System Configuration to IMM**

An error occurred while saving UEFI settings to the IMM. Error Updating System Configuration to IMM

Severity: Warning

User Response:

Complete the following steps:

1. Use the Setup Utility to verify and save the settings (which will recover the settings).
2. Reset the IMM from the CMM.
3. Use CMM to remove auxiliary power from the compute node. This will reboot the compute node.
4. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
5. Update the IMM Firmware.
6. Use CMOS clear jumper to clear CMOS
7. (Trained service technician only) Replace the system board.

- **W.3808003: Unable to retrieve the system configuration from the IMM. Error Retrieving System Configuration from IMM**

Unable to retrieve the system configuration from the IMM. Error Retrieving System Configuration from IMM

Severity: Warning

User Response:

Complete the following steps:

1. Use the Setup Utility to verify and save the settings (which will recover the settings).
 2. Reset the IMM from the CMM.
 3. Use CMM to remove auxiliary power from the compute node. This will reboot the compute node.
 4. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
 5. Update the IMM Firmware.
 6. Use CMOS clear jumper to clear CMOS
 7. (Trained service technician only) Replace the system board.
- **W.3818005: The CRTM flash driver could not successfully flash the staging area. The update was aborted CRTM Update Aborted**

The CRTM flash driver could not successfully flash the staging area. The update was aborted CRTM Update Aborted

Severity: Warning

User Response:

Complete the following steps:

1. Continue booting the system. If system does not reset, manually reset the system.
 2. If the error is not reported on the subsequent boot, no additional recovery action is required.
 3. If the event persists, continue booting system and update the UEFI image.
 4. (Trained service technician only) Replace the system board.
- **W.3868001: IFM: Reset loop avoided - Multiple resets not allowed. IFM: Reset loop avoided - Multiple resets not allowed**

IFM: Reset loop avoided - Multiple resets not allowed. IFM: Reset loop avoided - Multiple resets not allowed

Severity: Warning

User Response:

Complete the following steps:

1. Update all firmware (including adapter firmware) to the latest levels.
 2. If problem persists escalate to the next level of support.
- **W.3868002: IFM: Error communicating with the IMM - IFM may not be deployed correctly. IFM: Error communicating with the IMM - IFM may not be deployed correctly**

IFM: Error communicating with the IMM - IFM may not be deployed correctly. IFM: Error communicating with the IMM - IFM may not be deployed correctly

Severity: Error

User Response:

Complete the following steps:

1. Update all firmware (including adapter firmware) to the latest levels.

2. If problem persists escalate to the next level of support.

- **W.3938002: A boot configuration error has been detected. Boot Configuration Error**

A boot configuration error has been detected. Boot Configuration Error

Severity: Warning

User Response:

Complete the following steps:

1. F1 Setup -> Save Settings.
2. Retry OOB configuration update.

- **W.50001: A DIMM has been disabled due to an error detected during POST. DIMM Disabled**

A DIMM has been disabled due to an error detected during POST. DIMM Disabled

Severity: Info

User Response:

Complete the following steps:

1. If the DIMM was disabled because of a memory fault, follow the procedure for that event.
2. If no memory fault is recorded in the logs and no DIMM connector error LEDs are lit, re-enable the DIMM through the Setup utility or the ToolsCenter Suite CLI.
3. If the problem persists, Power cycle the compute node from the management console.
4. Reset the IMM to default settings.
5. Reset UEFI to default settings.
6. Update IMM and UEFI firmware.
7. Swap/reseat the DIMM from the disabled slot with a matching DIMM. If the slot remains disabled, (trained technician only) replace system board

- **W.58001: The PFA Threshold limit (correctable error logging limit) has been exceeded on DIMM number [arg1] at address [arg2]. MC5 Status contains [arg3] and MC5 Misc contains [arg4]. DIMM PFA Threshold Exceeded**

The PFA Threshold limit (correctable error logging limit) has been exceeded on DIMM number [arg1] at address [arg2]. MC5 Status contains [arg3] and MC5 Misc contains [arg4]. DIMM PFA Threshold Exceeded

Severity: Error

User Response:

Complete the following steps:

1. If the compute node has recently been installed, moved, serviced, or upgraded, verify that the DIMM is properly seated and visually verify that there is no foreign material in any DIMM connector on that memory channel. If either of these conditions is found, correct and retry with the same DIMM. (Note: The event Log might contain a recent 580A4 event denoting detected change in DIMM population that could be related to this problem.)
2. Check the Lenovo support site for an applicable firmware update that applies to this memory error. The release notes will list the known problems the update addresses.
3. If the previous steps do not resolve the problem, at the next maintenance opportunity, swap the DIMMs on the same memory channel one at a time to a different memory channel or Processor. (check service information for this product/Install guide for population requirements for sparing/paring modes). If PFA follows a moved DIMM to any DIMM connector on the different memory channel, replace the moved DIMM.

4. If no problem is observed on the DIMM connectors and the problem persists, replace the DIMM identified by LightPath and/or event log entry.
5. If problem re-occurs on the same DIMM connector, swap the other DIMMs on the same memory channel across channels one at a time to a different memory channel or Processor. (check service information for this product/Install guide for population requirements for sparing/paring modes). If problem follows a moved DIMM to a different memory channel, replace that DIMM.
6. (Trained service technician only) Remove affected Processor and inspect Processor socket pins for damaged or mis-aligned pins. If damage is found, or this is an upgrade Processor, replace the system board. If there are multiple Processor's, swap Processor's to move affected Processor to another Processor socket and retry. If problem follows the affected Processor (or there is only one Processor), replace the affected Processor.
7. (Trained technician only) If problem stays with the original DIMM connector, re-inspect DIMM connector for foreign material and remove, if found. If connector is damaged, replace system board

- **W.58007: Invalid memory configuration (Unsupported DIMM Population) detected. Please verify memory configuration is valid. Unsupported DIMM Population**

Invalid memory configuration (Unsupported DIMM Population) detected. Please verify memory configuration is valid. Unsupported DIMM Population

Severity: Error

User Response:

Complete the following steps:

1. Ensure that the DIMM connectors are populated according to the guidelines in the service information for this product.
2. Ensure all DIMMs are enabled in the uEFI setup menu.
3. If a DIMM connector error LED is lit, resolve the failure.

- **W.580A1: Invalid memory configuration for Mirror Mode. Please correct memory configuration. Unsupported DIMM Population for Mirror Mode**

Invalid memory configuration for Mirror Mode. Please correct memory configuration. Unsupported DIMM Population for Mirror Mode

Severity: Error

User Response:

Complete the following steps:

1. If a DIMM connector error LED is lit, resolve the failure.
2. Make sure that the DIMM connectors are correctly populated for mirroring mode.

- **W.580A2: Invalid memory configuration for Sparing Mode. Please correct memory configuration. Unsupported DIMM Population for Spare Mode**

Invalid memory configuration for Sparing Mode. Please correct memory configuration. Unsupported DIMM Population for Spare Mode

Severity: Error

User Response:

Complete the following steps:

1. If a DIMM connector error LED is lit, resolve the failure.
2. Make sure that the DIMM connectors are correctly populated for sparing mode, according to the service information for this product.

- **W.68002: A CMOS battery error has been detected CMOS Battery Fault**

A CMOS battery error has been detected CMOS Battery Fault

Severity: Error

User Response:

Complete the following steps:

1. If the system was recently installed, moved, or serviced, make sure the battery is properly seated.
2. Check the Lenovo support site for an applicable service bulletin or firmware update that applies to this error.
3. Replace the CMOS battery.
4. (Trained technician only) Replace the system board

Appendix D. DSA diagnostic test results

After running the DSA diagnostic tests, use this information to resolve any issues that were found.

DSA Broadcom network test results

The following messages can result when you run the Broadcom network test.

Test results for the DSA Broadcom network test

The following messages can result when you run the DSA Broadcom network test.

- **405-000-000 : BCM:TestControlRegisters Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-001-000 : BCM:TestMIIRegisters Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-002-000 : BCM:TestEEPROM Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-003-000 : BCM:TestInternalMemory Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-004-000 : BCM:TestInterrupt Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-005-000 : BCM:TestLoopbackMAC Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-006-000 : BRCM:TestLoopbackPhysical Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-007-000 : BRCM:TestLEDs Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-800-000 : BRCM:TestControlRegisters Test Aborted**

The control registers test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-801-000 : BRCM:TestMIIRegisters Test Aborted**

The MII register test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-802-000 : BRCM:TestEEPROM Test Aborted**

The EEPROM test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-803-000 : BRCM:TestInternalMemory Test Aborted**

The internal memory test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-804-000 : BRCM:TestInterrupt Test Aborted**

The interrupt test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-805-000 : BRCM:TestLoopbackMAC Test Aborted**

Loopback testing at the MAC layer was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-806-000 : BRCM:TestLoopbackPhysical Test Aborted**

Loopback testing at the physical layer was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-807-000 : BRCM:TestLEDs Test Aborted**

Verification of status LEDs was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **405-900-000 : BRCM:TestControlRegisters Test Failed**

A failure was detected while testing internal MAC registers

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **405-901-000 : BRCM:TestMIIRegisters Test Failed**

A failure was detected while testing internal PHY registers.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-902-000 : BRCM:TestEEPROM Test Failed**

A failure was detected while testing non-volatile RAM.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-903-000 : BRCM:TestInternalMemory Test Failed**

A failure was detected while testing internal memory.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-904-000 : BRCM:TestInterrupt Test Failed**

A failure was detected while testing interrupts.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **405-905-000 : BRCM:TestLoopbackMAC Test Failed**

BRCM:TestLoopbackMAC Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **405-906-000 : BRCM:TestLoopbackPhysical Test Failed**

A failure was detected during the loopback test at the physical layer.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **405-907-000 : BCM:TestLEDs Test Failed**

A failure was detected while verifying operation of the status LEDs.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA Brocade test results

The following messages can result when you run the Brocade test.

Test results for the DSA Brocade test

The following messages can result when you run the DSA Brocade test.

- **218-000-000 : Brocade:MemoryTest Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-001-000 : Brocade:ExternalLoopbackTest Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-002-000 : Brocade:SerdesLoopbackTest Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-003-000 : Brocade:PCILoopbackTest Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-004-000 : Brocade:ExternalEthLoopbackTest Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-005-000 : Brocade:SerdesEthLoopbackTest Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-006-000 : Brocade:InternalLoopbackTest Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-800-000 : Brocade:MemoryTest Aborted**

The test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-801-000 : Brocade:ExternalLoopbackTest Aborted**

The test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-802-000 : Brocade:SerdesLoopbackTest Aborted**

The test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-803-000 : Brocade:PCILoopbackTest Aborted**

The test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-804-000 : Brocade:ExternalEthLoopbackTest Aborted**

The test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-805-000 : Brocade:SerdesEthLoopbackTest Aborted**

The test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-806-000 : Brocade:InternalLoopbackTest Aborted**

The test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-900-000 : Brocade:MemoryTest Failed**

A failure was detected while testing the adapter memory.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Rerun the test.
2. Verify whether the firmware is at proper level.
3. Rerun the test.
4. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **218-901-000 : Brocade:ExternalLoopbackTest Failed**

A failure was detected during the Loopback test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check cable connections.
2. Rerun the test.
3. Verify whether the firmware is at proper level.
4. Rerun the test.
5. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)

- [Latest level of DSA](#)
- **218-902-000 : Brocade:SerdesLoopbackTest Failed**

A failure was detected during the Loopback test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Rerun the test.
2. Verify whether the firmware is at proper level.
3. Rerun the test.
4. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)
- **218-903-000 : Brocade:PCILoopbackTest Failed**

A failure was detected during the Loopback test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Rerun the test.
2. Verify whether the firmware is at proper level.
3. Rerun the test.
4. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)
- **218-904-000 : Brocade:ExternalEthLoopbackTest Failed**

A failure was detected during the Loopback test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check or replace SFP/cable.
2. Rerun the test.
3. Verify whether the firmware is at proper level.
4. Rerun the test.
5. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **218-905-000 : Brocade:SerdesEthLoopbackTest Failed**

A failure was detected during the Loopback test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Rerun the test.
2. Verify whether the firmware is at proper level.
3. Rerun the test.
4. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **218-906-000 : Brocade:InternalLoopbackTest Failed**

A failure was detected during the Loopback test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Rerun the test.
2. Verify whether the firmware is at proper level.
3. Rerun the test.
4. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA checkpoint panel test results

The following messages can result when you run the checkpoint panel test.

Test results for the DSA checkpoint panel test

The following messages can result when you run the DSA checkpoint panel test.

- **180-000-000 : Check-point Panel Test Passed**

Check-point Panel Test Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **180-801-000 : Check-point Panel Test Aborted**

Check-point Panel Test Aborted. BMC is unable to verify that the operator information panel cable is connected.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Inspect and reseal operator information panel cable at both ends.
2. Verify that the Baseboard Management Controller (BMC) is working.
3. Run the test again.
4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **180-901-000 : Check-point Panel Test Failed**

Check-point Panel Test Failed. Operator reported incorrect display.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check the operator information panel cabling for loose or broken connections at both ends or damage to the cable.
2. Replace the information panel cable if damage is present.
3. Run the test again.
4. Replace the operator information panel assembly.
5. Run the test again.
6. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA CPU stress test results

The following messages can result when you run the CPU stress test.

Test results for the DSA CPU stress test

The following messages can result when you run the DSA CPU stress test.

- **089-000-000 : CPU Stress Test Passed**

CPU Stress Test Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **089-801-000 : CPU Stress Test Aborted**

CPU Stress Test Aborted. Internal Program Error.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Turn off and restart the system.
2. Make sure that the DSA Diagnostic code is at the latest level.
3. Run the test again.
4. Check system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component. The latest level firmware for this component can be found in reference to this system type at the IBM Support website.
5. Run the test again.
6. If the system has stopped responding, turn off and restart the system and then run the test again.
7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **089-802-000 : CPU Stress Test Aborted**

CPU Stress Test Aborted. System resource unavailability error.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Turn off and restart the system.
2. Make sure that the DSA Diagnostic code is at the latest level.
3. Run the test again.
4. Check system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
5. Run the test again.
6. If the system has stopped responding, turn off and restart the system and then run the test again.
7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **089-803-000 : CPU Stress Test Aborted**

CPU Stress Test Aborted. Memory size is insufficient to run the test. At least 1GB is required.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **089-804-000 : CPU Stress Test Aborted**

CPU Stress Test Aborted. User pressed Ctrl-C.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **089-901-000 : CPU Stress Test Failed**

CPU Stress Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. If the system has stopped responding, turn off and restart the system and then run the test again.
2. Make sure that the DSA Diagnostic code is at the latest level.
3. Run the test again.
4. Check system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
5. Run the test again.
6. If the system has stopped responding, turn off and restart the system and then run the test again.
7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA Emulex adapter test results

The following messages can result when you run the Emulex adapter test.

Test results for the DSA Emulex adapter test

The following messages can result when you run the DSA Emulex adapter test.

- **516-000-000 : ELXUCNA: NIC MAC LoopBackTest Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **516-001-000 : ELXUCNA: NIC PHY LoopBackTest Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **516-002-000 : ELXUCNA: ELXUCNA: NIC LED(Beacon)Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **516-800-000 : ELXUCNA: NIC MAC LoopBackTest Aborted**

Loopback testing at the MAC layer was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **516-801-000 : ELXUCNA: NIC PHY LoopBackTest Aborted**

Loopback testing at the physical layer was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **516-802-000 : ELXUCNA: ELXUCNA: NIC LED(Beacon)Test Aborted**

Verification of status LEDs was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **516-900-000 : ELXUCNA: NIC MAC LoopBackTest Failed**

A failure was detected during the loopback test at the MAC layer.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **516-901-000 : ELXUCNA: NIC PHY LoopBackTest Failed**

A failure was detected during the loopback test at the physical layer.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **516-902-000 : ELXUCNA: ELXUCNA: NIC LED(Beacon)Test Failed**

A failure was detected while verifying operation of the status LEDs.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA EXA port ping test results

The following messages can result when you run the EXA port ping test.

Test results for the DSA EXA port ping test

The following messages can result when you run the DSA EXA port ping test.

- **401-000-000 : EXA Port Ping Test Passed**

EXA Port Ping Test Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **401-801-000 : EXA Port Ping Test Aborted**

EXA Port Ping Test Aborted. Unable to get device base address.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Remove power cables, wait for 45 seconds, reconnect and rerun the test.
2. Make sure that the scalability cable connections are as per specification.
3. Make sure that DSA and BIOS/UEFI are at the latest level.
4. If the problem remains, contact your technical-service representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **401-802-000 : EXA Port Ping Test Aborted**

EXA Port Ping Test Aborted. Port connections may not be correct.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Remove power cables, wait for 45 seconds, reconnect and rerun the test.
2. Make sure that the scalability cable connections are as per specification.
3. Make sure that DSA and BIOS/uEFI are at the latest level.
4. If the problem remains, contact your technical-service representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **401-901-001 : EXA Port Ping Test Failed**

EXA Port Ping Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Remove power cables, wait for 45 seconds, reconnect and rerun the test.
2. Make sure that the scalability cable connections are as per specification.
3. Check scalability cables for loose connections.
4. Replace the scalability cable(s) for specified port(s).
5. If the problem remains, contact your technical-service representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA hard drive test results

The following messages can result when you run the hard drive test.

Test results for the DSA hard drive test

The following messages can result when you run the DSA hard drive test.

- **217-000-000 : HDD Test Passed**

HDD Stress Test Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **217-800-000 : HDD Test Aborted**

HDD Test Aborted. The test was canceled.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check cable connections.
2. Rerun the test.
3. Verify that Hard drive supports self test and self test logging.
4. If the problem remains, contact your technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **217-900-000 : HDD Test Failed**

HDD Test Failed. The hard drive self-test detected a failure.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check cable connections.
2. Rerun the test.
3. Verify the firmware is at the latest level.
4. Rerun the test.
5. If the problem remains, contact your technical-support representative.

Related links

- [Lenovo Support website](#)

DSA Intel network test results

The following messages can result when you run the Intel network test.

Test results for the DSA Intel network test

The following messages can result when you run the DSA Intel network test.

- **406-000-000 : IANet:Registers Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-001-000 : IANet:EEPROM Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-002-000 : IANet:FIFO Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-003-000 : IANet:Interrupts Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-004-000 : IANet:Loopback Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-800-000 : IANet:Registers Test Aborted**

Registers test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-801-000 : IANet:EEPROM Test Aborted**

EEPROM test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-802-000 : IANet:FIFO Test Aborted**

FIFO test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-803-000 : IANet:Interrupts Test Aborted**

Interrupt test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-804-000 : IANet:Loopback Test Aborted**

Loopback test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **406-900-000 : IANet:Registers Test Failed**

A failure was detected during the Registers test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **406-901-000 : IANet:EEPROM Test Failed**

A failure was detected during the EEPROM test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.

3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-902-000 : IANet:FIFO Test Failed**

A failure was detected during the FIFO test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-903-000 : IANet:Interrupts Test Failed**

A failure was detected during the Interrupt test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
2. Rerun the test.
3. Check interrupt assignments in the PCI Hardware section of the DSA Diagnostic Log. If the ethernet device is sharing interrupts, if possible modify the interrupt assignments using F1 Setup to assign a unique interrupt to the device.
4. Rerun the test.

5. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **406-904-000 : IANet:Loopback Test Failed**

A failure was detected during the Loopback test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check the Ethernet cable for damage and ensure correct cable type and attachment.
2. Check component firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
3. Rerun the test.
4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA LSI hard drive test results

The following messages can result when you run the LSI hard drive test.

Test results for the DSA LSI hard drive test

The following messages can result when you run the DSA LSI hard drive test.

- **407-000-000 : LSIESG:DiskDefaultDiagnostic Test Passed**

The test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **407-800-000 : LSIESG:DiskDefaultDiagnostic Test Aborted**

The test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **407-900-000 : LSIESG:DiskDefaultDiagnostic Test Failed**

The hard drive self-test detected a failure.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check cable connections.
2. Rerun the test.
3. Verify whether the firmware is at the latest level.
4. Rerun the test.
5. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA Mellanox adapter test results

The following messages can result when you run the Mellanox adapter test.

Test results for the DSA Mellanox adapter test

The following messages can result when you run the DSA Mellanox adapter test.

- **408-000-000 : MLNX:MLNX_DiagnosticTestEthernetPort Test Passed**

Port Test Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **408-001-000 : MLNX:MLNX_DiagnosticTestIBPort Test Passed**

Port Test Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **408-800-000 : MLNX:MLNX_DiagnosticTestEthernetPort Test Aborted**

Port Test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **408-801-000 : MLNX:MLNX_DiagnosticTestIBPort Test Aborted**

Port Test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **408-900-000 : MLNX:MLNX_DiagnosticTestEthernetPort Test Failed**

Port Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Make sure that the physical link of the port under test is in the active state.
2. If these conditions were met but the test keeps failing, the port's adapter might be faulty.
3. Try replacing the adapter and repeating the test.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **408-901-000 : MLNX:MLNX_DiagnosticTestIBPort Test Failed**

Port Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Make sure that the physical link of the port under test is in the active state and a subnet manager is running on the fabric to which the port is attached.
2. If these conditions were met but the test keeps failing, the port's adapter might be faulty.
3. Try replacing the adapter and repeating the test.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA memory isolation test results

The following messages can result when you run the memory isolation test.

Test results for the DSA memory isolation test

The following messages can result when you run the DSA memory isolation test.

- **201-000-000 : Standalone Memory Test Passed**

Quick/Full Memory Test All CPUs Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-000-001 : Standalone Memory Test Passed**

Quick/Full Memory Test CPU 1 Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-000-002 : Standalone Memory Test Passed**

Quick/Full Memory Test CPU 2 Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-000-003 : Standalone Memory Test Passed**

Quick/Full Memory Test CPU 3 Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-000-004 : Standalone Memory Test Passed**

Quick/Full Memory Test CPU 4 Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-811-000 : Standalone Memory Test Aborted**

Unable to Locate SMBIOS key "_SM_".

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-811-001 : Standalone Memory Test Aborted**

Unable to Locate SMBIOS key "_SM_".

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-811-002 : Standalone Memory Test Aborted**

Unable to Locate SMBIOS key "_SM_".

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.

3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-811-003 : Standalone Memory Test Aborted**

Unable to Locate SMBIOS key "_SM_".

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-812-000 : Standalone Memory Test Aborted**

Memory test is not supported for this system.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-812-001 : Standalone Memory Test Aborted**

Memory test is not supported for this system.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-812-002 : Standalone Memory Test Aborted**

Memory test is not supported for this system.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-812-003 : Standalone Memory Test Aborted**

Memory test is not supported for this system.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-813-000 : Standalone Memory Test Aborted**

Chipset Error: Can not turn OFF ECC error reporting in CPU.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-813-001 : Standalone Memory Test Aborted**

Chipset Error: Can not turn OFF ECC error reporting in CPU.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-813-002 : Standalone Memory Test Aborted**

Chipset Error: Can not turn OFF ECC error reporting in CPU.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-813-003 : Standalone Memory Test Aborted**

Chipset Error: Can not turn OFF ECC error reporting in CPU.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-814-000 : Standalone Memory Test Aborted**

Chipset Error: Can not disable Scubbing feature for CPU.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-814-001 : Standalone Memory Test Aborted**

Chipset Error: Can not disable Scubbing feature for CPU.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-814-002 : Standalone Memory Test Aborted**

Chipset Error: Can not disable Scubbing feature for CPU.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-814-003 : Standalone Memory Test Aborted**

Chipset Error: Can not disable Scubbing feature for CPU.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.

2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-815-000 : Standalone Memory Test Aborted**

Program Error with Quick Memory Menu Option Selection.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-815-001 : Standalone Memory Test Aborted**

Program Error with Quick Memory Menu Option Selection.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.

4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-815-002 : Standalone Memory Test Aborted**

Program Error with Quick Memory Menu Option Selection.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-815-003 : Standalone Memory Test Aborted**

Program Error with Quick Memory Menu Option Selection.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)

- [Latest level of DSA](#)

- **201-816-000 : Standalone Memory Test Aborted**

Program Error with Full Memory Menu Option Selection.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-816-001 : Standalone Memory Test Aborted**

Program Error with Full Memory Menu Option Selection.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-816-002 : Standalone Memory Test Aborted**

Program Error with Full Memory Menu Option Selection.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-816-003 : Standalone Memory Test Aborted**

Program Error with Full Memory Menu Option Selection.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-818-000 : Standalone Memory Test Aborted**

Unable to Locate SMBIOS key "_SM_".

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-818-001 : Standalone Memory Test Aborted**

Unable to Locate SMBIOS key "_SM_".

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-818-002 : Standalone Memory Test Aborted**

Unable to Locate SMBIOS key "_SM_".

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-818-003 : Standalone Memory Test Aborted**

Unable to Locate SMBIOS key "_SM_".

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-819-000 : Standalone Memory Test Aborted**

The start-end address ranges in the restricted area of the memory.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-819-001 : Standalone Memory Test Aborted**

The start-end address ranges in the restricted area of the memory.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-819-002 : Standalone Memory Test Aborted**

The start-end address ranges in the restricted area of the memory.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.

3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-819-003 : Standalone Memory Test Aborted**

The start-end address ranges in the restricted area of the memory.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-820-000 : Standalone Memory Test Aborted**

Memory Upper limit is less than 16 Mbytes.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-820-001 : Standalone Memory Test Aborted**

Memory Upper limit is less than 16 Mbytes.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-820-002 : Standalone Memory Test Aborted**

Memory Upper limit is less than 16 Mbytes.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-820-003 : Standalone Memory Test Aborted**

Memory Upper limit is less than 16 Mbytes.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/UEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-821-000 : Standalone Memory Test Aborted**

Variable range MTRR registers are larger than fixed range MTRR registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/UEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-821-001 : Standalone Memory Test Aborted**

Variable range MTRR registers are larger than fixed range MTRR registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-821-002 : Standalone Memory Test Aborted**

Variable range MTRR registers are larger than fixed range MTRR registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-821-003 : Standalone Memory Test Aborted**

Variable range MTRR registers are larger than fixed range MTRR registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-822-000 : Standalone Memory Test Aborted**

Invalid MTRR service request.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-822-001 : Standalone Memory Test Aborted**

Invalid MTRR service request.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-822-002 : Standalone Memory Test Aborted**

Invalid MTRR service request.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-822-003 : Standalone Memory Test Aborted**

Invalid MTRR service request.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.

2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-824-000 : Standalone Memory Test Aborted**

Node Interleave feature must be OFF. Go to Setup and disable Node Interleave option and then re-run the test.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-824-001 : Standalone Memory Test Aborted**

Node Interleave feature must be OFF. Go to Setup and disable Node Interleave option and then re-run the test.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.

3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-824-002 : Standalone Memory Test Aborted**

Node Interleave feature must be OFF. Go to Setup and disable Node Interleave option and then re-run the test.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-824-003 : Standalone Memory Test Aborted**

Node Interleave feature must be OFF. Go to Setup and disable Node Interleave option and then re-run the test.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.

4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-826-000 : Standalone Memory Test Aborted**

BIOS: Memory Controller has been disabled. Go to Setup and Enable Memory Controller.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-826-001 : Standalone Memory Test Aborted**

BIOS: Memory Controller has been disabled. Go to Setup and Enable Memory Controller.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)

- [Latest level of DSA](#)

- **201-826-002 : Standalone Memory Test Aborted**

BIOS: Memory Controller has been disabled. Go to Setup and Enable Memory Controller.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-826-003 : Standalone Memory Test Aborted**

BIOS: Memory Controller has been disabled. Go to Setup and Enable Memory Controller.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-827-000 : Standalone Memory Test Aborted**

BIOS: ECC function has been disabled by BIOS. Go to Setup and enable ECC generation.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-827-001 : Standalone Memory Test Aborted**

BIOS: ECC function has been disabled by BIOS. Go to Setup and enable ECC generation.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-827-002 : Standalone Memory Test Aborted**

BIOS: ECC function has been disabled by BIOS. Go to Setup and enable ECC generation.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-827-003 : Standalone Memory Test Aborted**

BIOS: ECC function has been disabled by BIOS. Go to Setup and enable ECC generation.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-844-000 : Standalone Memory Test Aborted**

Chipset Error: Problem in masking MSR machine check control MASK registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-844-001 : Standalone Memory Test Aborted**

Chipset Error: Problem in masking MSR machine check control MASK registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-844-002 : Standalone Memory Test Aborted**

Chipset Error: Problem in masking MSR machine check control MASK registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-844-003 : Standalone Memory Test Aborted**

Chipset Error: Problem in masking MSR machine check control MASK registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-845-000 : Standalone Memory Test Aborted**

Chipset Error: Problem clearing MSR machine check control registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.

3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-845-001 : Standalone Memory Test Aborted**

Chipset Error: Problem clearing MSR machine check control registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-845-002 : Standalone Memory Test Aborted**

Chipset Error: Problem clearing MSR machine check control registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-845-003 : Standalone Memory Test Aborted**

Chipset Error: Problem clearing MSR machine check control registers.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-859-000 : Standalone Memory Test Aborted**

INVALID XSECSRAT type.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-859-001 : Standalone Memory Test Aborted**

INVALID XSECSRAT type.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-859-002 : Standalone Memory Test Aborted**

INVALID XSECSRAT type.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-859-003 : Standalone Memory Test Aborted**

INVALID XSECSRAT type.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-860-000 : Standalone Memory Test Aborted**

No OEM0 type 1 found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-860-001 : Standalone Memory Test Aborted**

No OEM0 type 1 found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-860-002 : Standalone Memory Test Aborted**

No OEM0 type 1 found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-860-003 : Standalone Memory Test Aborted**

No OEM0 type 1 found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-861-000 : Standalone Memory Test Aborted**

No SRAT type 1 found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-861-001 : Standalone Memory Test Aborted**

No SRAT type 1 found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.

2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-861-002 : Standalone Memory Test Aborted**

No SRAT type 1 found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-861-003 : Standalone Memory Test Aborted**

No SRAT type 1 found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.

4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-862-000 : Standalone Memory Test Aborted**

No OEM1 structure found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-862-001 : Standalone Memory Test Aborted**

No OEM1 structure found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)

- [Latest level of DSA](#)
- **201-862-002 : Standalone Memory Test Aborted**

No OEM1 structure found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)
- **201-862-003 : Standalone Memory Test Aborted**

No OEM1 structure found.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)
- **201-863-000 : Standalone Memory Test Aborted**

No IBMERROR key in OEM1 structure.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-863-001 : Standalone Memory Test Aborted**

No IBMERROR key in OEM1 structure.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-863-002 : Standalone Memory Test Aborted**

No IBMERROR key in OEM1 structure.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-863-003 : Standalone Memory Test Aborted**

No IBMERROR key in OEM1 structure.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-864-000 : Standalone Memory Test Aborted**

No GAS located in OEM1.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-864-001 : Standalone Memory Test Aborted**

No GAS located in OEM1.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-864-002 : Standalone Memory Test Aborted**

No GAS located in OEM1.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-864-003 : Standalone Memory Test Aborted**

No GAS located in OEM1.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-865-000 : Standalone Memory Test Aborted**

No XSECSRAT key in OEM0 structure.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.

3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-865-001 : Standalone Memory Test Aborted**

No XSECSRAT key in OEM0 structure.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-865-002 : Standalone Memory Test Aborted**

No XSECSRAT key in OEM0 structure.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-865-003 : Standalone Memory Test Aborted**

No XSECSRAT key in OEM0 structure.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-866-000 : Standalone Memory Test Aborted**

EFI-SAL Invalid parameter from GetMemoryMap function.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-866-001 : Standalone Memory Test Aborted**

EFI-SAL Invalid parameter from GetMemoryMap function.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-866-002 : Standalone Memory Test Aborted**

EFI-SAL Invalid parameter from GetMemoryMap function.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-866-003 : Standalone Memory Test Aborted**

EFI-SAL Invalid parameter from GetMemoryMap function.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-867-000 : Standalone Memory Test Aborted**

EFI/SAL: Buffer not allocated.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-867-001 : Standalone Memory Test Aborted**

EFI/SAL: Buffer not allocated.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-867-002 : Standalone Memory Test Aborted**

EFI/SAL: Buffer not allocated.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-867-003 : Standalone Memory Test Aborted**

EFI/SAL: Buffer not allocated.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-868-000 : Standalone Memory Test Aborted**

EFI/SAL: Buffer allocated in GetMemoryMap too small.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-868-001 : Standalone Memory Test Aborted**

EFI/SAL: Buffer allocated in GetMemoryMap too small.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.

2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-868-002 : Standalone Memory Test Aborted**

EFI/SAL: Buffer allocated in GetMemoryMap too small.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-868-003 : Standalone Memory Test Aborted**

EFI/SAL: Buffer allocated in GetMemoryMap too small.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.

4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-869-000 : Standalone Memory Test Aborted**

EFI/SAL Invalid parameter from GetMemoryMap function.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-869-001 : Standalone Memory Test Aborted**

EFI/SAL Invalid parameter from GetMemoryMap function.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)

- [Latest level of DSA](#)

- **201-869-002 : Standalone Memory Test Aborted**

EFI/SAL Invalid parameter from GetMemoryMap function.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-869-003 : Standalone Memory Test Aborted**

EFI/SAL Invalid parameter from GetMemoryMap function.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-870-000 : Standalone Memory Test Aborted**

CPU Doamin in ACPI not valid.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-870-001 : Standalone Memory Test Aborted**

CPU Doamin in ACPI not valid.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-870-002 : Standalone Memory Test Aborted**

CPU Doamin in ACPI not valid.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-870-003 : Standalone Memory Test Aborted**

CPU Doamin in ACPI not valid.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-871-000 : Standalone Memory Test Aborted**

Data Mis-compare encountered.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-871-001 : Standalone Memory Test Aborted**

Data Mis-compare encountered.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-871-002 : Standalone Memory Test Aborted**

Data Mis-compare encountered.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-871-003 : Standalone Memory Test Aborted**

Data Mis-compare encountered.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-877-000 : Standalone Memory Test Aborted**

BIOS: Sparring in Extended PCI reg. must be OFF. Go to setup and disable sparing.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.

3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-877-001 : Standalone Memory Test Aborted**

BIOS: Sparing in Extended PCI reg. must be OFF. Go to setup and disable sparing.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-877-002 : Standalone Memory Test Aborted**

BIOS: Sparing in Extended PCI reg. must be OFF. Go to setup and disable sparing.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-877-003 : Standalone Memory Test Aborted**

BIOS: Sparing in Extended PCI reg. must be OFF. Go to setup and disable sparing.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-878-000 : Standalone Memory Test Aborted**

Sparing feature must be turned OFF. Go to setup and turn the sparing feature OFF.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-878-001 : Standalone Memory Test Aborted**

Sparing feature must be turned OFF. Go to setup and turn the sparing feature OFF.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-878-002 : Standalone Memory Test Aborted**

Sparing feature must be turned OFF. Go to setup and turn the sparing feature OFF.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-878-003 : Standalone Memory Test Aborted**

Sparing feature must be turned OFF. Go to setup and turn the sparing feature OFF.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-885-000 : Standalone Memory Test Aborted**

Processor does not support MTRR register manipulation. Can not write to memory without cache.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-885-001 : Standalone Memory Test Aborted**

Processor does not support MTRR register manipulation. Can not write to memory without cache.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-885-002 : Standalone Memory Test Aborted**

Processor does not support MTRR register manipulation. Can not write to memory without cache.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-885-003 : Standalone Memory Test Aborted**

Processor does not support MTRR register manipulation. Can not write to memory without cache.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-886-000 : Standalone Memory Test Aborted**

Memory Upper limit is less than 16 Mbytes.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-886-001 : Standalone Memory Test Aborted**

Memory Upper limit is less than 16 Mbytes.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.

2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-886-002 : Standalone Memory Test Aborted**

Memory Upper limit is less than 16 Mbytes.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-886-003 : Standalone Memory Test Aborted**

Memory Upper limit is less than 16 Mbytes.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.

4. Make sure that DSA and BIOS/uEFI are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-899-000 : Standalone Memory Test Aborted**

Memory Diagnostics Test Aborted by user.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-899-001 : Standalone Memory Test Aborted**

Memory Diagnostics Test Aborted by user.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-899-002 : Standalone Memory Test Aborted**

Memory Diagnostics Test Aborted by user.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-899-003 : Standalone Memory Test Aborted**

Memory Diagnostics Test Aborted by user.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-901-000 : Standalone Memory Test Failed**

Memory Diagnostics Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.
5. Replace any DIMMS(s) mentioned in error, one by one.
6. Make sure that all DIMMs are enabled in the Configuration/Setup Utility program.
7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **201-901-001 : Standalone Memory Test Failed**

Memory Diagnostics Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.
5. Replace any DIMMS(s) mentioned in error, one by one.
6. Make sure that all DIMMs are enabled in the Configuration/Setup Utility program.
7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-901-002 : Standalone Memory Test Failed**

Memory Diagnostics Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.
5. Replace any DIMMS(s) mentioned in error, one by one.
6. Make sure that all DIMMs are enabled in the Configuration/Setup Utility program.
7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **201-901-003 : Standalone Memory Test Failed**

Memory Diagnostics Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Perform the actions mentioned one at a time and try the test after each action.
2. If the problem remains, contact your technical-service representative.
3. Turn off the system and disconnect it from power. Wait for 45 seconds. Reseat DIMM(s). Reconnect it to power.
4. Make sure that DSA and BIOS/uEFI are at the latest level.
5. Replace any DIMMS(s) mentioned in error, one by one.
6. Make sure that all DIMMs are enabled in the Configuration/Setup Utility program.
7. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA memory stress test results

The following messages can result when you run the memory stress test.

Test results for the DSA memory stress test

The following messages can result when you run the DSA memory stress test.

- **202-000-000 : MemStr Test Passed**

Test Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **202-801-000 : MemStr Test Aborted**

Internal program error.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Turn off and restart the system.
2. Make sure that the DSA Diagnostic code is at the latest level.
3. Run the test again.
4. If the system has stopped responding, turn off and restart the system.
5. Check the system firmware level and upgrade if necessary.
6. Run the memory diagnostic to identify the specific failing DIMM.
7. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **202-802-000 : MemStr Test Aborted**

Memory size is insufficient to run the test. At least 1 GB is required.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **202-803-000 : MemStr Test Aborted**

User pressed Ctrl-C.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **202-901-000 : MemStr Test Failed**

Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Execute the standard DSA memory diagnostics to validate all memory.
2. Make sure that the DSA Diagnostic code is at the latest level.
3. Turn off the system and disconnect it from power.
4. Reseat the memory cards and DIMMs.
5. Reconnect the system to power and turn the system on.
6. Run the test again.
7. Execute the standard DSA memory diagnostics to validate all memory.
8. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **202-902-000 : MemStr Test Failed**

Memory size is insufficient to run the test.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Ensure that all memory is enabled by checking the "Available System Memory" in the "Resource Utilization" section of the DSA Diagnostic Event log.

2. If necessary, access the Configuration/Setup Utility program by pressing F1 during system boot and enable all memory.
3. Make sure that the DSA Diagnostic code is at the latest level.
4. Run the test again.
5. Execute the standard DSA memory diagnostics to validate all memory.
6. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA Nvidia GPU test results

The following messages can result when you run the Nvidia GPU test.

Test results for the DSA Nvidia GPU test

The following messages can result when you run the DSA Nvidia GPU test.

- **409-000-000 : NVIDIA User Diagnostic Test Passed**

NVIDIA User Diagnostic test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-003-000 : Nvidia::DiagnosticServiceProvider::Bandwidth Test Passed**

Nvidia GPU Bandwidth test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-004-000 : Nvidia::DiagnosticServiceProvider::Query Test Passed**

Nvidia GPU Query test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-005-000 : Nvidia::DiagnosticServiceProvider::Matrix Test Passed**

Nvidia GPU Matrix test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-006-000 : Nvidia::DiagnosticServiceProvider::Binomial Test Passed**

Nvidia GPU Binomial test passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-800-000 : NVIDIA User Diagnostic Test Aborted**

NVIDIA User Diagnostic test was canceled.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-803-000 : Nvidia::DiagnosticServiceProvider::Bandwidth Test Aborted**

Nvidia GPU Bandwidth test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-804-000 : Nvidia::DiagnosticServiceProvider::Query Test Aborted**

Nvidia GPU Query test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-805-000 : Nvidia::DiagnosticServiceProvider::Matrix Test Aborted**

Nvidia GPU Matrix test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-806-000 : Nvidia::DiagnosticServiceProvider::Binomial Test Aborted**

Nvidia GPU Binomial test was canceled.

Recoverable

No

Severity

Warning

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-900-000 : NVIDIA User Diagnostic Test Failed**

NVIDIA User Diagnostic Test Failed.

Recoverable

No

Severity

Event

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Verify that the GPU is seated in the PCIe slot correctly by reseating the GPU. Then power cycle the system.
2. Verify that the power connectors to the GPU are connected firmly. Then power cycle the system.
3. Run nvidia-smi -q In some cases this will report a poorly connected power cable.
4. Rerun the diagnostics, using the same GPU, on system that is known to be working. A variety of system issues can cause diagnostic failure.
5. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-903-000 : Nvidia::DiagnosticServiceProvider::Bandwidth Test Failed**

Nvidia GPU Bandwidth Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Verify that the GPU is seated in the PCIe slot correctly by reseating the GPU. Then power cycle the system.
2. Verify that the power connectors to the GPU are connected firmly. Then power cycle the system.
3. Run `nvidia-smi -q` In some cases this will report a poorly connected power cable.
4. Rerun the diagnostics, using the same GPU, on system that is known to be working. A variety of system issues can cause diagnostic failure.
5. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-904-000 : Nvidia::DiagnosticServiceProvider::Query Test Failed**

Nvidia GPU Query Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Verify that the GPU is seated in the PCIe slot correctly by reseating the GPU. Then power cycle the system.
2. Verify that the power connectors to the GPU are connected firmly. Then power cycle the system.
3. Run `nvidia-smi -q` In some cases this will report a poorly connected power cable.
4. Rerun the diagnostics, using the same GPU, on system that is known to be working. A variety of system issues can cause diagnostic failure.
5. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-905-000 : Nvidia::DiagnosticServiceProvider::Matrix Test Failed**

Nvidia GPU Matrix Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Verify that the GPU is seated in the PCIe slot correctly by reseating the GPU. Then power cycle the system.
2. Verify that the power connectors to the GPU are connected firmly. Then power cycle the system.
3. Run `nvidia-smi -q` In some cases this will report a poorly connected power cable.
4. Rerun the diagnostics, using the same GPU, on system that is known to be working. A variety of system issues can cause diagnostic failure.
5. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **409-906-000 : Nvidia::DiagnosticServiceProvider::Binomial Test Failed**

Nvidia GPU Binomial Test Failed.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Verify that the GPU is seated in the PCIe slot correctly by reseating the GPU. Then power cycle the system.
2. Verify that the power connectors to the GPU are connected firmly. Then power cycle the system.
3. Run `nvidia-smi -q` In some cases this will report a poorly connected power cable.
4. Rerun the diagnostics, using the same GPU, on system that is known to be working. A variety of system issues can cause diagnostic failure.
5. If the problem remains, contact your IBM technical-support representative.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA optical drive test results

The following messages can result when you run the optical drive test.

Test results for the DSA optical drive test

The following messages can result when you run the DSA optical drive test.

- **215-000-000 : Optical Drive Test Passed**

Optical Drive Test Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **215-801-000 : Optical Drive Test Aborted**

Optical Drive Test Aborted. Unable to communicate with driver.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Make sure that the DSA Diagnostic code is at the latest level.
2. Run the test again.
3. Check the drive cabling for loose or broken connections at both ends or damage to the cable.
Replace the cable if damage is present.
4. Run the test again.
5. Check system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
6. Run the test again.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **215-802-000 : Optical Drive Test Aborted**

Optical Drive Test Aborted. A read error was encountered.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Insert a new CD or DVD into the drive and wait for 15 seconds for the media to be recognized. Rerun the test.
2. Check the drive cabling for loose or broken connections at both ends or damage to the cable. Replace the cable if damage is present.
3. Run the test again.
4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **215-803-000 : Optical Drive Test Failed**

Optical Drive Test Failed. Disk may be in use by the operating system.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Wait for the system activity to cease
2. Run the test again
3. Turn off and restart the system.
4. Run the test again.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **215-804-000 : Optical Drive Test Aborted**

Optical Drive Test Aborted. The media tray is open.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Close the media tray and wait for 15 seconds for the media to be recognized. Run the test again.
2. Insert a new CD or DVD into the drive and wait for 15 seconds for the media to be recognized.
Rerun the test.
3. Check the drive cabling for loose or broken connections at both ends or damage to the cable.
Replace the cable if damage is present.
4. Run the test again.
5. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **215-901-000 : Optical Drive Test Aborted**

Optical Drive Test Aborted. Drive media is not detected.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Insert a new CD or DVD into the drive and wait for 15 seconds for the media to be recognized.
Rerun the test.
2. Check the drive cabling for loose or broken connections at both ends or damage to the cable.
Replace the cable if damage is present.
3. Run the test again.
4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **215-902-000 : Optical Drive Test Failed**

Optical Drive Test Failed. Read miscompare.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Insert a new CD or DVD into the drive and wait for 15 seconds for the media to be recognized. Rerun the test.
2. Check the drive cabling for loose or broken connections at both ends or damage to the cable. Replace the cable if damage is present.
3. Run the test again.
4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **215-903-000 : Optical Drive Test Aborted**

Optical Drive Test Aborted. Could not access the device.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Insert a new CD or DVD into the drive and wait for 15 seconds for the media to be recognized. Rerun the test.
2. Check the drive cabling for loose or broken connections at both ends or damage to the cable. Replace the cable if damage is present.
3. Run the test again.
4. Check system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
5. Run the test again.
6. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA system management test results

The following messages can result when you run the system management test.

Test results for the DSA system management test

The following messages can result when you run the DSA system management test.

- **166-000-001 : IMM I2C Test Passed**

IMM I2C Test Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-801-001 : IMM I2C Test Aborted**

IMM returned incorrect response length.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-802-001 : IMM I2C Test Aborted**

Test cannot be completed for unknown reason.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-803-001 : IMM I2C Test Aborted**

Node Busy. Try later.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-804-001 : IMM I2C Test Aborted**

Invalid Command.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-805-001 : IMM I2C Test Aborted**

Invalid Command for given LUN.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-806-001 : IMM I2C Test Aborted**

Timeout while processing command.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-807-001 : IMM I2C Test Aborted**

Out of space.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **166-808-001 : IMM I2C Test Aborted**

Reservation Canceled or Invalid Reservation ID.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **166-809-001 : IMM I2C Test Aborted**

Request data truncated.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)

- [Latest level of DSA](#)

- **166-810-001 : IMM I2C Test Aborted**

Request data length invalid.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-811-001 : IMM I2C Test Aborted**

Request data field length limit exceeded.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-812-001 : IMM I2C Test Aborted**

Parameter out of range.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-813-001 : IMM I2C Test Aborted**

Cannot return number of requested data bytes.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-814-001 : IMM I2C Test Aborted**

Requested Sensor, data, or record not present.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-815-001 : IMM I2C Test Aborted**

Invalid data field in Request.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **166-816-001 : IMM I2C Test Aborted**

Command illegal for specified sensor or record type.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **166-817-001 : IMM I2C Test Aborted**

Command response could not be provided.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-818-001 : IMM I2C Test Aborted**

Cannot execute duplicated request.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-819-001 : IMM I2C Test Aborted**

Command response could not be provided. SDR Repository in?update mode.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-820-001 : IMM I2C Test Aborted**

Command response could not be provided. Device in firmware update mode.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-821-001 : IMM I2C Test Aborted**

Command response could not be provided. BMC initialization in progress.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **166-822-001 : IMM I2C Test Aborted**

Destination unavailable.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **166-823-001 : IMM I2C Test Aborted**

Cannot execute command. Insufficient privilege level.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **166-824-001 : IMM I2C Test Aborted**

Cannot execute command.

Recoverable

No

Severity

Warning

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **166-904-001 : IMM I2C Test Failed**

IMM Indicates failure in PCA9557--I2C I/O Expander bus (BUS 3).

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.
3. Run the test again.
4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **166-907-001 : IMM I2C Test Failed**

IMM Indicates failure in PCA9545--4-Channel I2C Switch bus (BUS 6).

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.
3. Run the test again.
4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **166-908-001 : IMM I2C Test Failed**

IMM Indicates failure in PCA9545 --failure in 4-Channel I2C Switch bus (BUS 7).

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Perform the actions mentioned one at a time and try the test after each action:

1. Turn off the system and disconnect it from power. Wait for 45 seconds. Reconnect it to power.
2. Make sure that DSA and BMC/IMM are at the latest level.
3. Run the test again.
4. If failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

DSA tape drive test results

The following messages can result when you run the tape drive test.

Test results for the DSA tape drive test

The following messages can result when you run the DSA tape drive test.

- **264-000-000 : Tape Test Passed**

Tape Test Passed.

Recoverable

No

Severity

Event

Serviceable

No

Automatically notify support

No

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **264-901-000 : Tape Test Failed**

An error was found in the tape alert log.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Clean the tape drive using the appropriate cleaning media and install new media.
2. Run the test again.
3. Clear the error log.
4. Run the test again.
5. Make sure that the drive firmware is at the latest level.
6. Rerun the test after upgrading to the latest firmware level.
7. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **264-902-000 : Tape Test Failed**

Tape Test Failed. Media is not detected.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Clean the tape drive using the appropriate cleaning media and install new media.
2. Run the test again.
3. Make sure that the drive firmware is at the latest level.
4. Rerun the test after upgrading to the latest firmware level.
5. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **264-903-000 : Tape Test Failed**

Tape Test Failed. Media is not detected.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Clean the tape drive using the appropriate cleaning media and install new media.
2. Run the test again.
3. Make sure that the drive firmware is at the latest level.
4. Rerun the test after upgrading to the latest firmware level.
5. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **264-904-000 : Tape Test Failed**

Tape Test Failed. Drive hardware error.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Check the tape drive cabling for loose or broken connections or damage to the cable. Replace the cable if damage is present.
2. Clean the tape drive using the appropriate cleaning media and install new media.
3. Run the test again.
4. Make sure that the drive firmware is at the latest level.
5. Rerun the test after upgrading to the latest firmware level.
6. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

- **264-905-000 : Tape Test Failed**

Tape Test Failed. Software error: invalid request.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. If the system has stopped responding, turn off and restart the system.
2. Check the system firmware level and upgrade if necessary. The installed firmware level can be found in the DSA Diagnostic Event Log within the Firmware/VPD section for this component.
3. Run the test again.
4. If the system has stopped responding, turn off and restart the system.
5. Make sure that the drive firmware is at the latest level.
6. Run the test again.
7. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **264-906-000 : Tape Test Failed**

Tape Test Failed. Unrecognized error.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Clean the tape drive using the appropriate cleaning media and install new media.
2. Run the test again.
3. Make sure that the drive firmware is at the latest level.
4. Rerun the test after upgrading to the latest firmware level.
5. Make sure that the DSA Diagnostic code is at the latest level.
6. Run the test again.
7. Check the system firmware level and upgrade if necessary.
8. Run the test again.
9. If the failure remains, refer to "Troubleshooting by symptom" in the system "Installation and Service Guide" for the next corrective action.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **264-907-000 : Tape Test Failed**

An error was found in the block address somewhere.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Clean the tape drive using the appropriate cleaning media and install new media.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

• **264-908-000 : Tape Test Failed**

An error was found in getting tape capacity.

Recoverable

No

Severity

Error

Serviceable

Yes

Automatically notify support

No

User Response

Complete the following steps:

1. Make sure that medium is present.
2. Clean the tape drive using the appropriate cleaning media and install new media.

Related links

- [Lenovo Support website](#)
- [Latest level of DSA](#)

Appendix E. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about Lenovo products, you will find a wide variety of sources available from Lenovo to assist you.

Use this information to obtain additional information about Lenovo and Lenovo products, and determine what to do if you experience a problem with your Lenovo system or optional device.

Note: This section includes references to IBM web sites and information about obtaining service. IBM is Lenovo's preferred service provider for the System x, Flex System, and NeXtScale System products.

Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself.

If you believe that you require warranty service for your Lenovo product, the service technicians will be able to assist you more efficiently if you prepare before you call.

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated software, firmware, and operating-system device drivers for your Lenovo product. The Lenovo Warranty terms and conditions state that you, the owner of the Lenovo product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.
- If you have installed new hardware or software in your environment, check <http://www.lenovo.com/serverproven/> to make sure that the hardware and software is supported by your product.
- Go to <http://www.lenovo.com/support> to check for information to help you solve the problem.
- Gather the following information to provide to the service technician. This data will help the service technician quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted.
 - Hardware and Software Maintenance agreement contract numbers, if applicable
 - Machine type number (Lenovo 4-digit machine identifier)
 - Model number
 - Serial number
 - Current system UEFI and firmware levels
 - Other pertinent information such as error messages and logs
- Go to http://www.ibm.com/support/entry/portal/Open_service_request to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to the service technicians. The IBM service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

You can solve many problems without outside assistance by following the troubleshooting procedures that Lenovo provides in the online help or in the Lenovo product documentation. The Lenovo product documentation also describes the diagnostic tests that you can perform. The documentation for most systems, operating systems, and programs contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

Using the documentation

Information about your Lenovo system and preinstalled software, if any, or optional device is available in the product documentation. That documentation can include printed documents, online documents, readme files, and help files.

See the troubleshooting information in your system documentation for instructions for using the diagnostic programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. Lenovo maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to <http://www.lenovo.com/support>.

Getting help and information from the World Wide Web

Up-to-date information about Lenovo products and support is available on the World Wide Web.

On the World Wide Web, up-to-date information about Lenovo systems, optional devices, services, and support is available at <http://www.lenovo.com/support>. The most current version of the product documentation is available in the following product-specific Information Centers:

- **Flex System products:**

<http://pic.dhe.ibm.com/infocenter/flexsys/information/index.jsp>

- **System x products:**

<http://publib.boulder.ibm.com/infocenter/systemx/documentation/index.jsp>

- **NeXtScale System products:**

<http://pic.dhe.ibm.com/infocenter/nxtscale/documentation/index.jsp>

How to send DSA data

You can use the Enhanced Customer Data Repository to send diagnostic data to IBM.

Before you send diagnostic data to IBM, read the terms of use at <http://www.ibm.com/de/support/ecurep/terms.html>.

You can use any of the following methods to send diagnostic data:

- **Standard upload:**

http://www.ibm.com/de/support/ecurep/send_http.html

- **Standard upload with the system serial number:**

http://www.ecurep.ibm.com/app/upload_hw

- **Secure upload:**

http://www.ibm.com/de/support/ecurep/send_http.html#secure

- **Secure upload with the system serial number:**

https://www.ecurep.ibm.com/app/upload_hw

Creating a personalized support web page

You can create a personalized support web page by identifying Lenovo products that are of interest to you.

To create a personalized support web page, go to <http://www.ibm.com/support/mynotifications>. From this personalized page, you can subscribe to weekly email notifications about new technical documents, search for information and downloads, and access various administrative services.

Software service and support

Through IBM Support Line, you can get telephone assistance, for a fee, with usage, configuration, and software problems with your Lenovo products.

For more information about Support Line and other IBM services, see <http://www.ibm.com/services> or see <http://www.ibm.com/planetwide> for support telephone numbers. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

Hardware service and support

IBM is Lenovo's preferred service provider for the System x, Flex System and NeXtScale System products.

You can receive hardware service through your Lenovo reseller or from IBM. To locate a reseller authorized by Lenovo to provide warranty service, go to <http://www.ibm.com/partnerworld> and click **Business Partner Locator**. For IBM support telephone numbers, see <http://www.ibm.com/planetwide>. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

Taiwan product service

Use this information to contact product service for Taiwan.

委製商/進口商名稱: 荷蘭商聯想股份有限公司台灣分公司
進口商地址: 台北市內湖區堤頂大道2段89號5樓
進口商電話: 0800-000-702 (代表號)

Appendix F. Notices

Lenovo may not offer the products, services, or features discussed in this document in all countries. Consult your local Lenovo representative for information on the products and services currently available in your area.

Any reference to a Lenovo product, program, or service is not intended to state or imply that only that Lenovo product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any Lenovo intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any other product, program, or service.

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Any performance data contained herein was determined in a controlled environment. Therefore, the result obtained in other operating environments may vary significantly. Some measurements may have been made on development-level systems and there is no guarantee that these measurements will be the same on generally available systems. Furthermore, some measurements may have been estimated through extrapolation. Actual results may vary. Users of this document should verify the applicable data for their specific environment.

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Internet Explorer, Microsoft, and Windows are trademarks of the Microsoft group of companies.

Linux is a registered trademark of Linus Torvalds.

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Important notes

Processor speed indicates the internal clock speed of the microprocessor; other factors also affect application performance.

CD or DVD drive speed is the variable read rate. Actual speeds vary and are often less than the possible maximum.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for 1 024 bytes, MB stands for 1 048 576 bytes, and GB stands for 1 073 741 824 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 000 bytes. Total user-accessible capacity can vary depending on operating environments.

Maximum internal hard disk drive capacities assume the replacement of any standard hard disk drives and population of all hard-disk-drive bays with the largest currently supported drives that are available from Lenovo.

Maximum memory might require replacement of the standard memory with an optional memory module.

Each solid-state memory cell has an intrinsic, finite number of write cycles that the cell can incur. Therefore, a solid-state device has a maximum number of write cycles that it can be subjected to, expressed as total bytes written (TBW). A device that has exceeded this limit might fail to respond to system-generated commands or might be incapable of being written to. Lenovo is not responsible for replacement of a device that has exceeded its maximum guaranteed number of program/erase cycles, as documented in the Official Published Specifications for the device.

Lenovo makes no representations or warranties with respect to non-Lenovo products. Support (if any) for the non-Lenovo products is provided by the third party, not Lenovo.

Some software might differ from its retail version (if available) and might not include user manuals or all program functionality.

Recycling information

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products. For information on recycling Lenovo products, go to: <http://www.lenovo.com/recycling>.

Particulate contamination

Attention: Airborne particulates (including metal flakes or particles) and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the device that is described in this document.

Risks that are posed by the presence of excessive particulate levels or concentrations of harmful gases include damage that might cause the device to malfunction or cease functioning altogether. This specification sets forth limits for particulates and gases that are intended to avoid such damage. The limits must not be viewed or used as definitive limits, because numerous other factors, such as temperature or moisture content of the air, can influence the impact of particulates or environmental corrosives and gaseous contaminant transfer. In the absence of specific limits that are set forth in this document, you must implement practices that maintain particulate and gas levels that are consistent with the protection of human health and safety. If Lenovo determines that the levels of particulates or gases in your environment have caused damage to the device, Lenovo may condition provision of repair or replacement of devices or parts on implementation of appropriate remedial measures to mitigate such environmental contamination. Implementation of such remedial measures is a customer responsibility.

Table 22. Limits for particulates and gases

Contaminant	Limits
Particulate	<ul style="list-style-type: none">• The room air must be continuously filtered with 40% atmospheric dust spot efficiency (MERV 9) according to ASHRAE Standard 52.2¹.• Air that enters a data center must be filtered to 99.97% efficiency or greater, using high-efficiency particulate air (HEPA) filters that meet MIL-STD-282.• The deliquescent relative humidity of the particulate contamination must be more than 60%².• The room must be free of conductive contamination such as zinc whiskers.
Gaseous	<ul style="list-style-type: none">• Copper: Class G1 as per ANSI/ISA 71.04-1985³• Silver: Corrosion rate of less than 300 Å in 30 days
<p>¹ ASHRAE 52.2-2008 - <i>Method of Testing General Ventilation Air-Cleaning Devices for Removal Efficiency by Particle Size</i>. Atlanta: American Society of Heating, Refrigerating and Air-Conditioning Engineers, Inc.</p> <p>² The deliquescent relative humidity of particulate contamination is the relative humidity at which the dust absorbs enough water to become wet and promote ionic conduction.</p> <p>³ ANSI/ISA-71.04-1985. <i>Environmental conditions for process measurement and control systems: Airborne contaminants</i>. Instrument Society of America, Research Triangle Park, North Carolina, U.S.A.</p>	

Telecommunication regulatory statement

This product may not be certified in your country for connection by any means whatsoever to interfaces of public telecommunications networks. Further certification may be required by law prior to making any such connection. Contact a Lenovo representative or reseller for any questions.

Electronic emission notices

When you attach a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices that are supplied with the monitor.

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Lenovo is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that might cause undesired operation.

Industry Canada Class A emission compliance statement

假主題: 無法語法分析 DITA 主題 \"file:/C:/Users/ahsiao3/My%20projects/9999_software_and_education/0000%20recruit%20training%20materials/000%20task%20tracking%20list/20220601_bug_259762_issue_1470_8871_routing_wrong/com.lenovo.sysx.8871.doc/Published/kh9_r_industry_canada_class_a_emission_compliance_statement.dita\"。

Avis de conformité à la réglementation d'Industrie Canada

假主題: 無法語法分析 DITA 主題 \"file:/C:/Users/ahsiao3/My%20projects/9999_software_and_education/0000%20recruit%20training%20materials/000%20task%20tracking%20list/20220601_bug_259762_issue_1470_8871_routing_wrong/com.lenovo.sysx.8871.doc/Published/kh9_r_industry_canada_class_a_emission_compliance_statement_2.dita\"。

Australia and New Zealand Class A statement

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

European Union EMC Directive conformance statement

This product is in conformity with the protection requirements of EU Council Directive 2014/30/EU on the approximation of the laws of the Member States relating to electromagnetic compatibility. Lenovo cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the installation of option cards from other manufacturers.

This product has been tested and found to comply with the limits for Class A equipment according to European Standards harmonized in the Directives in compliance. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

Lenovo, Einsteinova 21, 851 01 Bratislava, Slovakia



Warning: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Germany Class A statement

Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse A EU-Richtlinie zur Elektromagnetischen Verträglichkeit

Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse A EU-Richtlinie zur

Elektromagnetischen Verträglichkeit Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2014/30/EU zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der Klasse A der Norm gemäß Richtlinie.

Um dieses sicherzustellen, sind die Geräte wie in den Handbüchern beschrieben zu installieren und zu betreiben. Des Weiteren dürfen auch nur von der Lenovo empfohlene Kabel angeschlossen werden. Lenovo übernimmt keine Verantwortung für die Einhaltung der Schutzanforderungen, wenn das Produkt ohne Zustimmung der Lenovo verändert bzw. wenn Erweiterungskomponenten von Fremdherstellern ohne Empfehlung der Lenovo gesteckt/eingebaut werden.

Deutschland:

Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Betriebsmitteln Dieses Produkt entspricht dem „Gesetz über die elektromagnetische Verträglichkeit von Betriebsmitteln“ EMVG (früher „Gesetz über die elektromagnetische Verträglichkeit von Geräten“). Dies ist die Umsetzung der EU-Richtlinie 2014/30/EU in der Bundesrepublik Deutschland.

Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Betriebsmitteln, EMVG vom 20. Juli 2007 (früher Gesetz über die elektromagnetische Verträglichkeit von Geräten), bzw. der EMV EU Richtlinie 2014/30/EU, für Geräte der Klasse A.

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen. Verantwortlich für die Konformitätserklärung nach Paragraph 5 des EMVG ist die Lenovo (Deutschland) GmbH, Meitnerstr. 9, D-70563 Stuttgart.

Informationen in Hinsicht EMVG Paragraph 4 Abs. (1) 4: **Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55032 Klasse A.**

Nach der EN 55032: „Dies ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funkstörungen verursachen; in diesem Fall kann vom Betreiber verlangt werden, angemessene Maßnahmen durchzuführen und dafür aufzukommen.“

Nach dem EMVG: „Geräte dürfen an Orten, für die sie nicht ausreichend entstört sind, nur mit besonderer Genehmigung des Bundesministers für Post und Telekommunikation oder des Bundesamtes für Post und Telekommunikation betrieben werden. Die Genehmigung wird erteilt, wenn keine elektromagnetischen Störungen zu erwarten sind.“ (Auszug aus dem EMVG, Paragraph 3, Abs. 4). Dieses Genehmigungsverfahren ist nach Paragraph 9 EMVG in Verbindung mit der entsprechenden Kostenverordnung (Amtsblatt 14/93) kostenpflichtig.

Anmerkung: Um die Einhaltung des EMVG sicherzustellen sind die Geräte, wie in den Handbüchern angegeben, zu installieren und zu betreiben.

Japanese electromagnetic compatibility statements

Japan VCCI Class A statement

この装置は、クラスA情報技術装置です。この装置を家庭環境で使用すると電波障害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。 V C C I - A

Japanese Electrical Appliance and Material Safety Law statement (for detachable AC power cord)

本製品およびオプションに電源コード・セットが付属する場合は、それぞれ専用のものになっていますので他の電気機器には使用しないでください。

JEITA harmonics guideline - Japanese Statement for AC power consumption (W)

定格入力電力表示
(社) 電子情報技術参照委員会 家電・汎用品高調波抑制対策ガイドライン
実行計画書に基づく定格入力電力値: W
お手持ちのユニットの定格入力電力値(W)はユニットの電源装置に貼付されている電源仕様ラベルをご参照下さい

JEITA harmonics guideline - Japanese Statement of Compliance for Products Less than or Equal to 20A per phase

日本の定格電流が20A/相以下の機器に対する高調波電流規制
高調波電流規格JISC 61000-3-2 適合品。

JEITA harmonics guideline - Japanese Statement of Compliance for Products More than 20A

定格電流が 20A/相を超える機器 (For products where input current is less than 20A/Phase of one PSU, but total system power is over 20A/Phase)

本製品は、1相当たり20Aを超える機器ですが、個々のユニットが「高調波電流規格 JIS C 61000-3-2適合品」であり、
本製品はその組み合わせであるため、「高調波電流規格 JIS C 61000-3-2適合品」としています

Korea Communications Commission (KCC) statement

이 기기는 업무용(A급)으로 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다.

This is electromagnetic wave compatibility equipment for business (Type A). Sellers and users need to pay attention to it. This is for any areas other than home.

Russia Electromagnetic Interference (EMI) Class A statement

ВНИМАНИЕ!

Настоящее изделие относится к оборудованию класса А. При использовании в бытовой обстановке это оборудование может нарушать функционирование других технических средств в результате создаваемых промышленных радиопомех. В этом случае от пользователя может потребоваться принятие адекватных мер.

People's Republic of China Class A electronic emission statement

声 明

此为 A 级产品。在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对其干扰采取切实可行的措施。

Taiwan Class A compliance statement

警告使用者：
這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策。

Taiwan BSMI RoHS declaration

單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛Lead (Pb)	汞Mercury (Hg)	鎘Cadmium (Cd)	六價鉻 Hexavalent chromium (Cr ⁶⁺)	多溴聯苯 Polybrominated biphenyls (PBB)	多溴二苯醚 Polybrominated diphenyl ethers (PBDE)
機架	○	○	○	○	○	○
外部蓋板	○	○	○	○	○	○
機械組零件	—	○	○	○	○	○
空氣傳動設備	—	○	○	○	○	○
冷卻組零件	—	○	○	○	○	○
內存模組	—	○	○	○	○	○
處理器模組	—	○	○	○	○	○
電纜組零件	—	○	○	○	○	○
電源供應器	—	○	○	○	○	○
儲備設備	—	○	○	○	○	○
電路卡	—	○	○	○	○	○
光碟機	—	○	○	○	○	○
<p>備考1. “超出0.1 wt %” 及 “超出0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值。 Note1 : “exceeding 0.1wt%” and “exceeding 0.01 wt%” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.</p> <p>備考2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。 Note2 : “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.</p> <p>備考3. “—” 係指該項限用物質為排除項目。 Note3 : The “-” indicates that the restricted substance corresponds to the exemption.</p>						

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